

FY 2022 Sierra Leone Country Opinion Survey Report

THE WORLD BANK GROUP

Strategic Insights Group



June 2022



Acknowledgements

The Sierra Leone Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Sierra Leone country team and independent fielding agency Institute for Governance Reform (IGR). In particular, SI is grateful for the support from Lydia Mesfin (Operations Officer) and Moses Kargbo (External Affairs Officer), who coordinated the survey related activities from Freetown, Sierra Leone.



CountryOpinionSurveys
THE WORLD BANK GROUP



Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	5
IV. Overall Context	9
V. Overall Attitudes Toward the World Bank Group	13
VI. World Bank Group’s Support in Development Areas.....	17
VII. World Bank Group’s Work and Engagement on the Ground	19
VIII. World Bank Group’s Knowledge and Instruments.....	21
IX. The Future Role of the WBG in Sierra Leone	25
X. Communication and Outreach	28
XI. Appendices.....	31

SIERRA LEONE





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Sierra Leone perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Sierra Leone*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From March to April 2022, 381 stakeholders of the WBG in Sierra Leone were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Chief Minister; office of a minister; office of a member of the parliament/legislative body; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; professional/trade associations; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 348 stakeholders participated in the survey (91% response rate). Respondents completed the questionnaire with a representative from the local fielding agency, or they received it via courier and returned accordingly.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'19 (response rate was 79%, N=396). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY'19 and FY'22 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'19 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY 2019	FY 2022
Office of the President; Office of the Chief Minister; Office of Minister	6.8%	8.0%
Office of Parliamentarian/Legislative body	7.6%	3.7%
Government Institutions (includes employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, the judiciary, and embassy/diplomatic office)	25.1%	23.9%
Local Government Office or Staff	9.2%	11.3%
Bilateral/Multilateral Agency	3.5%	1.2%
Civil Society (includes NGOs/CBOs, private foundations, youth groups, trade unions, and faith-based groups)	22.2%	25.8%
Private Sector (includes private sector organization and financial sector/private banks)	11.1%	6.4%
Academia/Research Institute/Think Tank	7.0%	12.0%
Media	7.6%	7.7%
Total Number of Respondents (Un-Weighted)	370	326

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options were not included in these comparisons.)

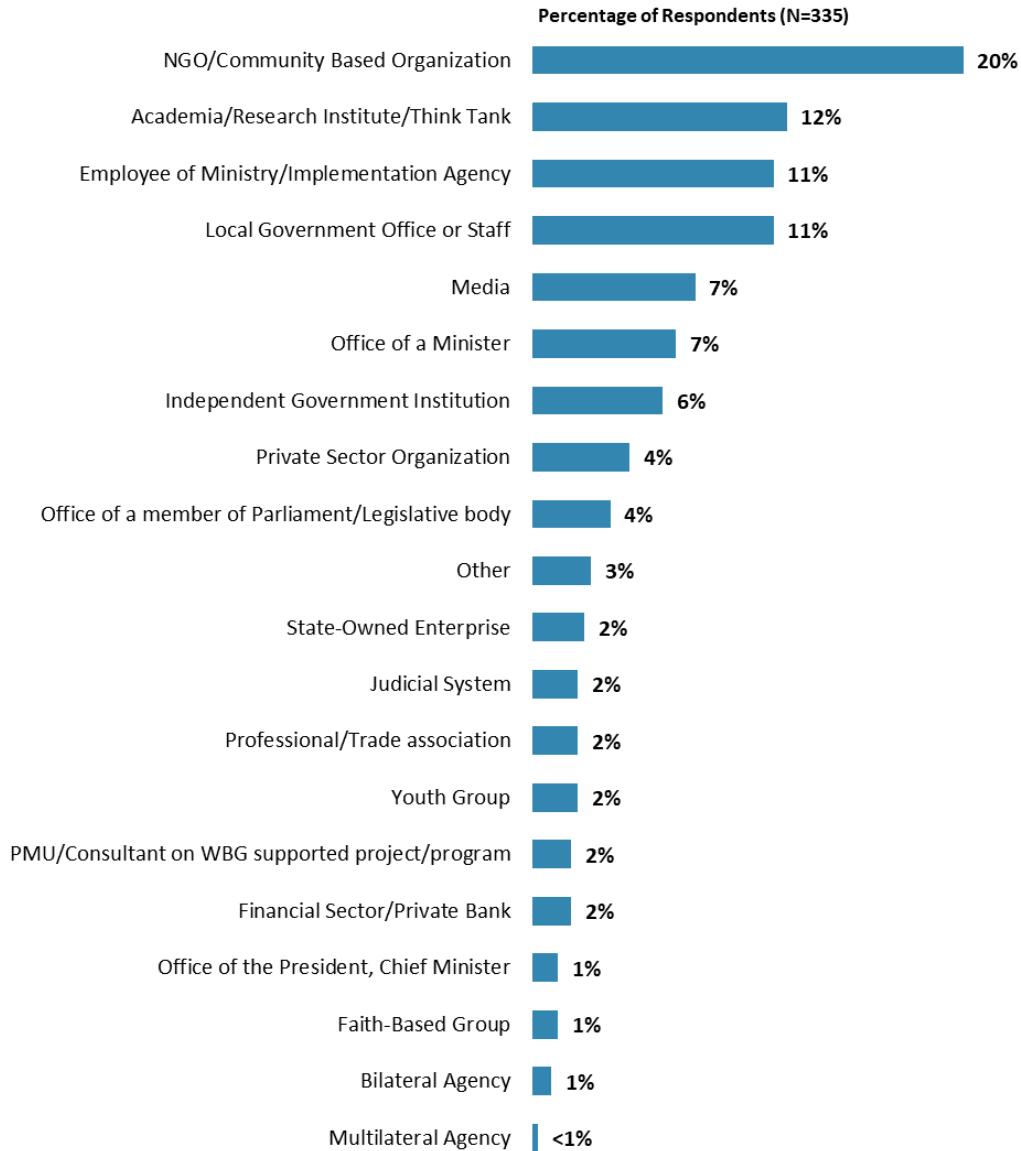
Percentage of Respondents	Weighted Distribution		Weights	
	FY 2019	FY 2022	FY 2019	FY 2022
Office of the President; Office of the Prime Minister; Office of Minister	7.5%	7.5%	1.110	0.940
Office of Parliamentarian	5.5%	5.5%	0.727	1.494
Government Institutions	24.5%	24.5%	0.975	1.024
Local Government Office or Staff	10.5%	10.5%	1.143	0.925
Bilateral/Multilateral Agency	2.0%	2.0%	0.569	1.630
Civil Society	24.5%	24.5%	1.105	0.951
Private Sector	8.5%	8.5%	0.767	1.320
Academia/Research Institute/Think Tank	9.5%	9.5%	1.352	0.794
Media	7.5%	7.5%	0.991	0.978
Total Number of Respondents (Weighted)	370	326		



III. Demographics of the Sample

Current Affiliation

- Note that for further analyses, some respondent groups were combined.¹



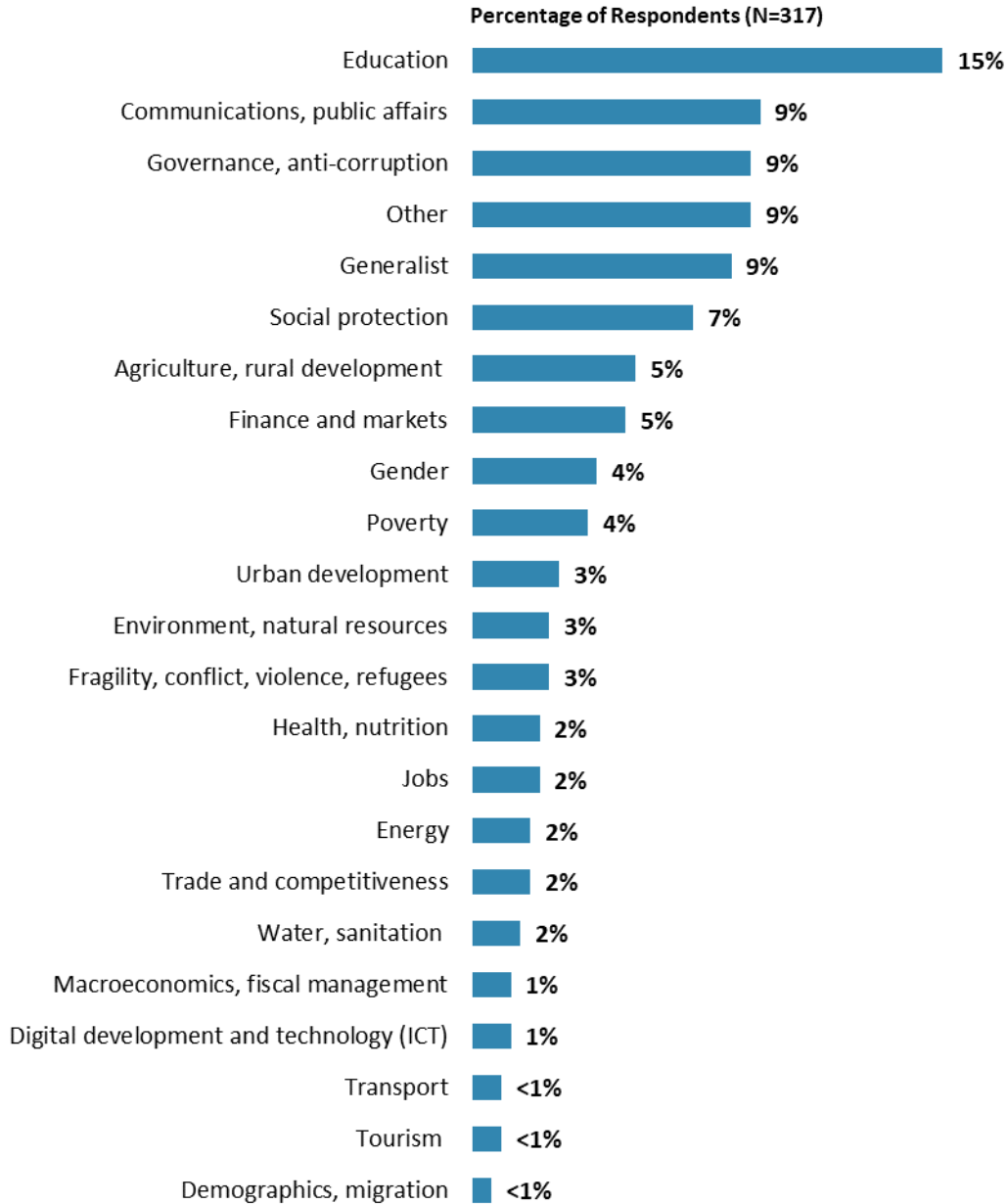
“Which of the following best describes your current position?”
(Respondents chose from a list.)

¹ Respondents from the office of the President, Chief Minister were combined with the respondents from the office of a minister; respondents from ministries were combined with PMUs/consultants working on WBG-supported projects; respondents from independent government institutions, the judicial system, and state-owned enterprises were combined into the “Other Government Institutions/Organizations” category; respondents from financial sector and private banks were combined with those from private sector organizations; respondents from the private foundations, NGOs, professional and trade associations, faith-based groups, and youth groups were combined into the “CSOs” category. The small number of the respondents from bilateral and multilateral agencies were included in the “Other” category. There were no respondents from private foundations.



III. Demographics of the Sample (continued)

Area of Primary Specialization

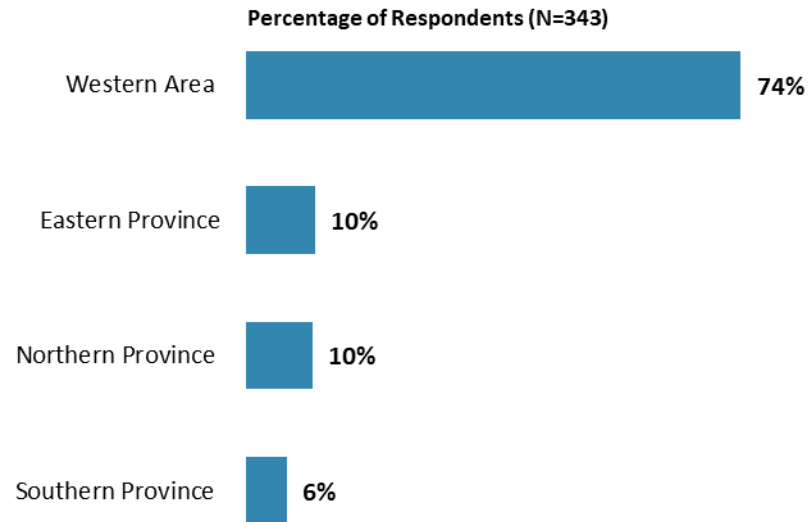


“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



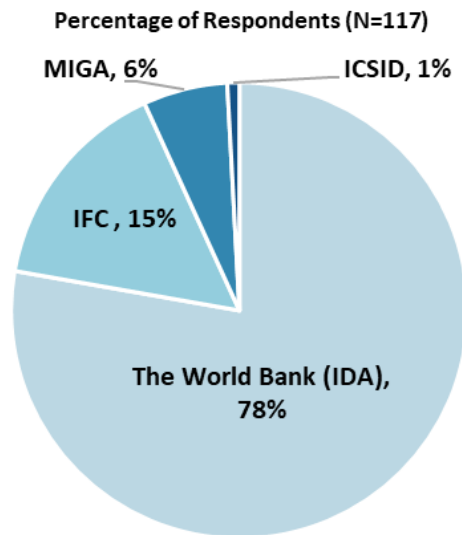
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



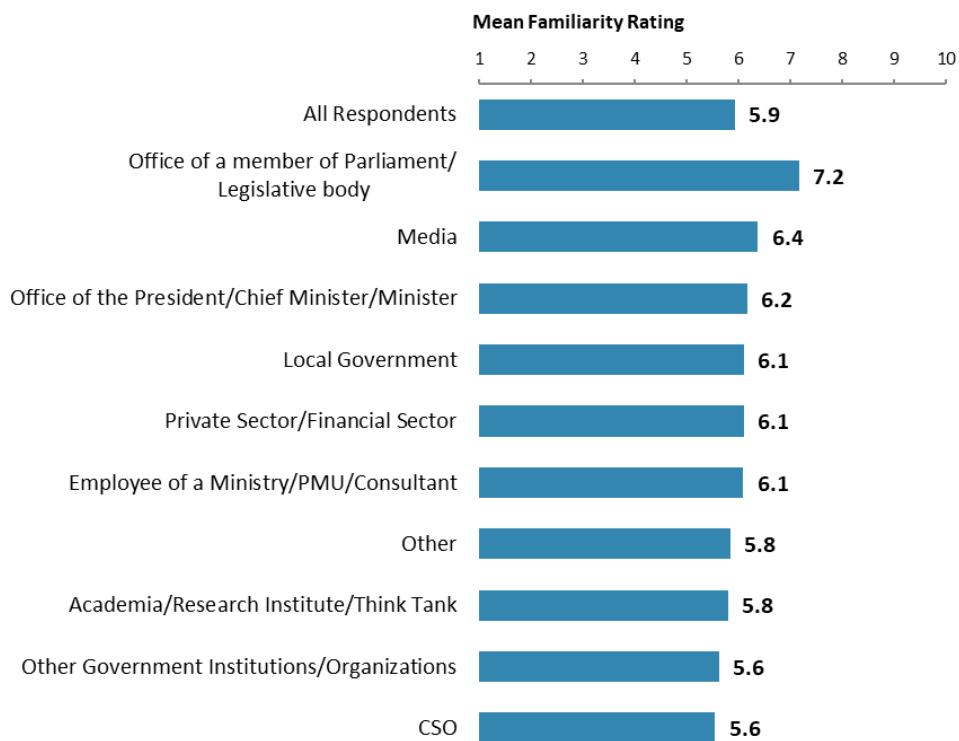
"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Sierra Leone?"
(Respondents chose from a list.)



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the WBG compared to respondents in the FY'19 Country Survey (weighted mean in FY' 22 = 6.0; weighted mean in FY' 19 = 5.8)².
- **Collaboration:** Respondents who collaborate with the WBG also reported significantly higher levels of familiarity with the work of the World Bank compared to respondents who do not collaborate (mean familiarity of collaborators = 6.7; mean familiarity of non-collaborators = 5.5).
- **Impact of familiarity:** Respondents' ratings of familiarity³ with the World Bank were significantly, strongly correlated with their ratings for the World Bank's overall effectiveness⁴ in Sierra Leone and significantly, moderately correlated with their ratings of the extent to which the WBG's work helps to achieve development results in Sierra Leone and with their agreement that the WBG plays a relevant role in Sierra Leone's development.



"How familiar are you with the work of the World Bank (IDA) in Sierra Leone?"
(1-"Not familiar at all", 10-"Extremely familiar")

² The means in the chart were calculated based on un-weighted data. Please refer to the Methodology section (Page 4) for more details on weighting.

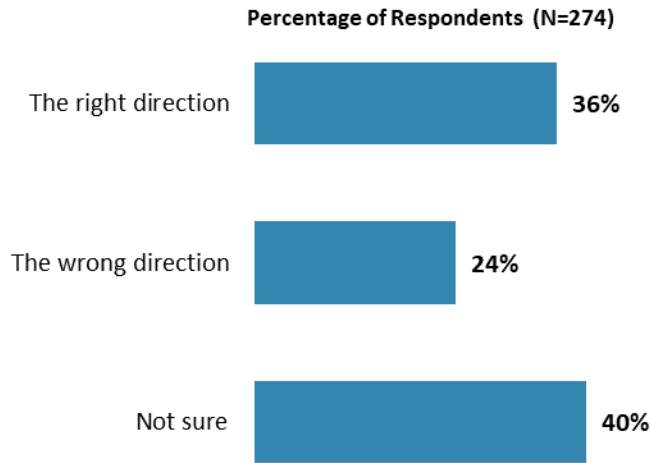
³ In FY 2022, the question about familiarity was asked separately about the World Bank and the IFC (B1_1 and B1_2). Only variable B1_1 (the World Bank) was used in this calculation.

⁴ In FY 2022, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2). Only variable B4_1 (the World Bank) was used in this calculation.



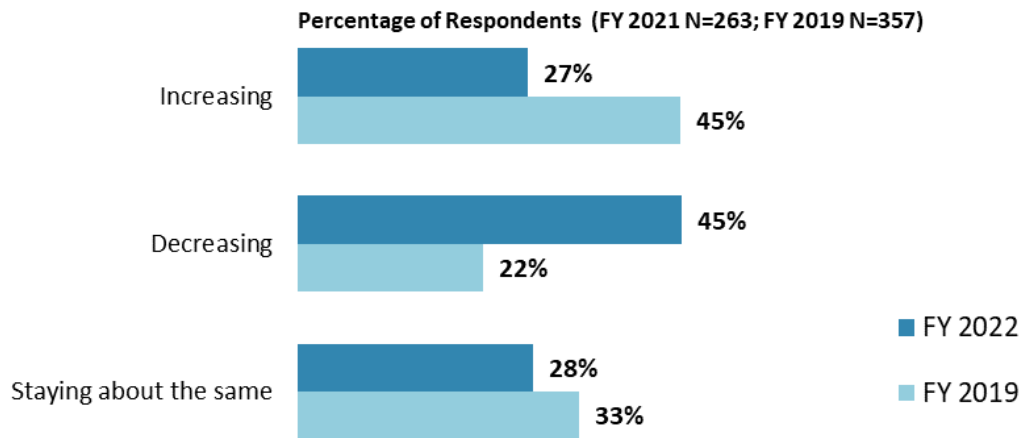
IV. Overall Context

Headed in the Right Direction



"In general, would you say that Sierra Leone is headed in ...?"
(Respondents chose from a list.)

Perceptions of Economic Opportunity



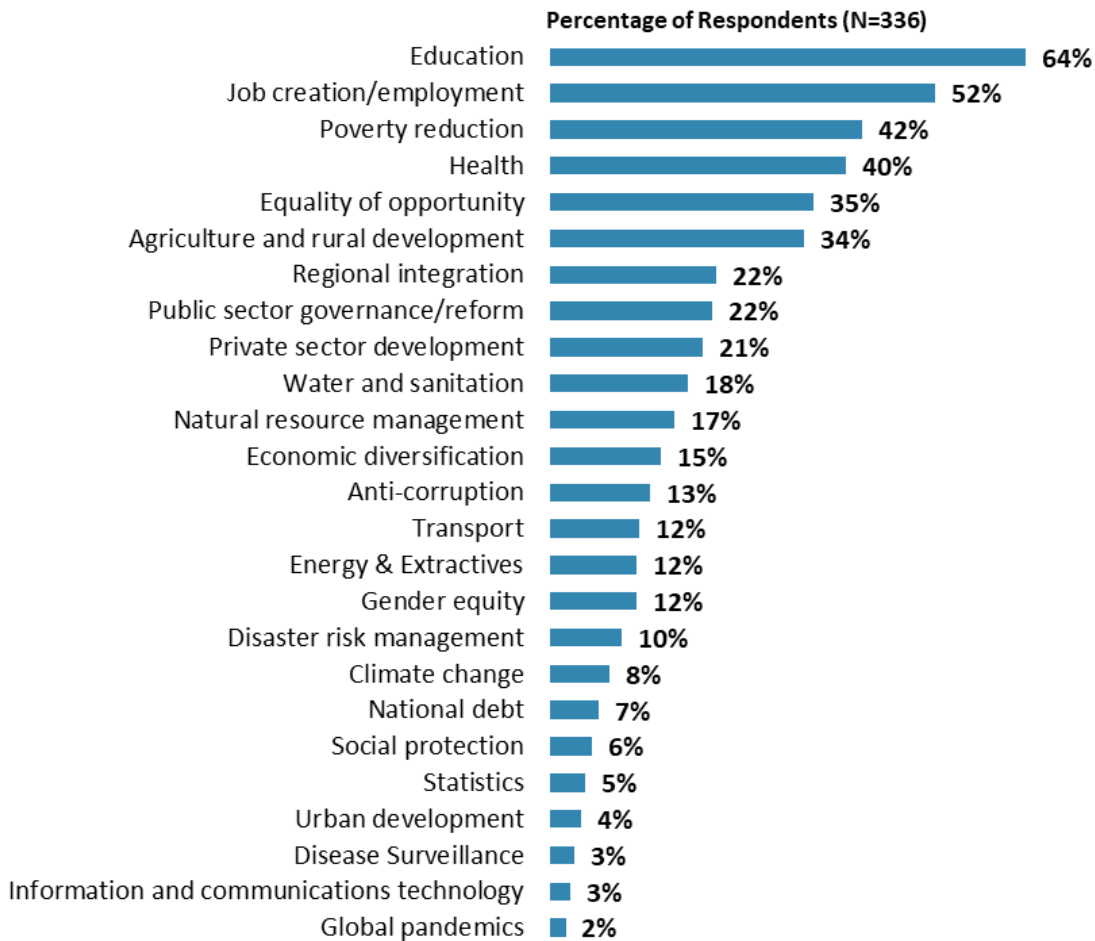
"Do you think that economic opportunity for citizens in Sierra Leone is ... ?*"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the most important development priorities in Sierra Leone were “*education*” (59%), “*job creation/employment*” (48%), “*agriculture and rural development*” (32%) “*health*” (30%), and “*food security*” (14%). In FY'22, over one third of the respondents selected “*poverty reduction*” (42%) and “*equality of opportunity*” (35%) among the top development priorities, which was a significant increase compared to FY'19 (7% and 0.5% respectively).



"Please identify which of the following development priorities you consider the most important in Sierra Leone. (Choose no more than 5)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions



"To what extent, do you trust each of the following groups to do what is right?"

" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2022 and FY 2019)

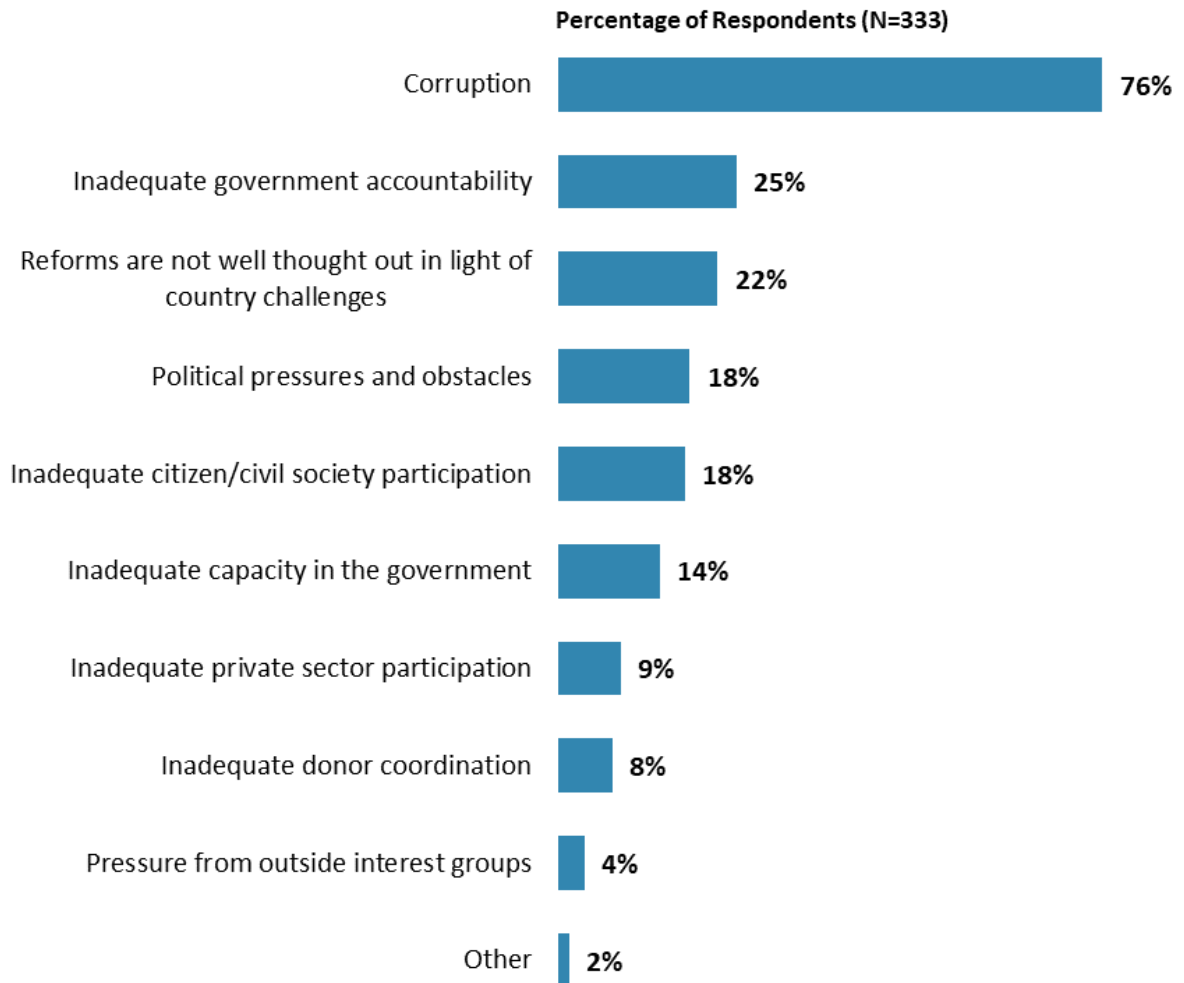
¹Indicator Question

Means in this chart were calculated based on weighted data



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts

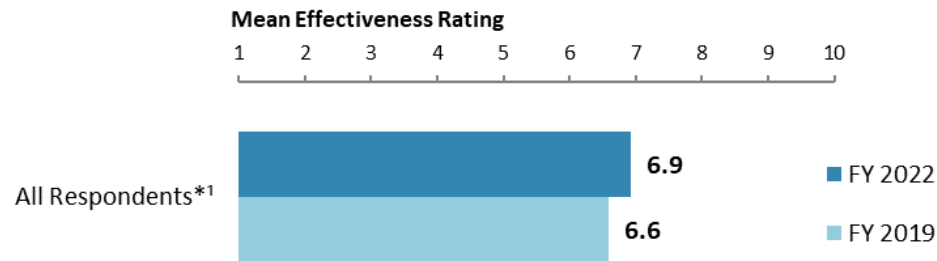


"When economic and/or social reform efforts fail or are slow to take place in Sierra Leone, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



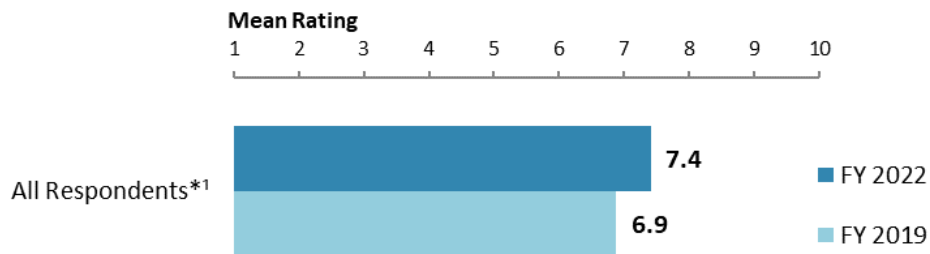
V. Overall Attitudes toward the World Bank Group

The World Bank Group's Overall Effectiveness (*Indicator Question*)



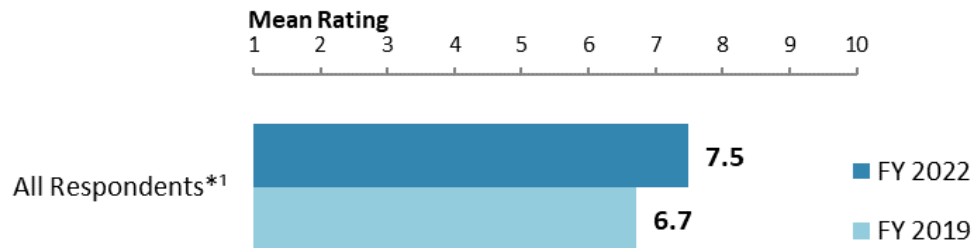
"Overall, please rate your impression of the World Bank Group's effectiveness in Sierra Leone." (1-"Not effective at all", 10-"Very effective")
(*Significantly different between FY 2022 and FY 2019)
¹Indicator Question

Achieving Development Results (*Indicator Question*)



"To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2022 and FY 2019)
¹Indicator Question

Influence on Sierra Leone's Development Agenda (*Indicator Question*)

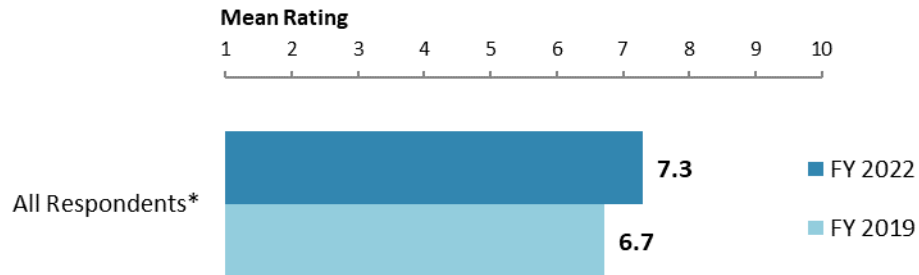


"To what extent does the World Bank Group influence the development agenda in Sierra Leone?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2022 and FY 2019)
¹Indicator Question



V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Sierra Leone solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

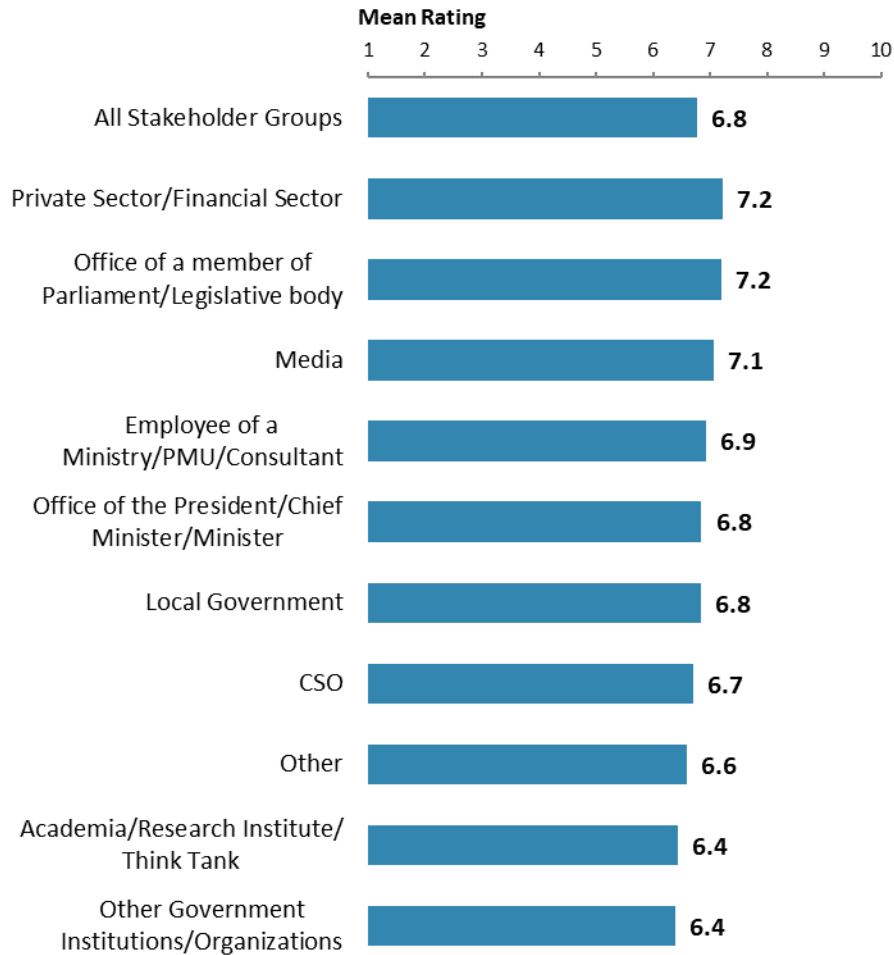
*(*Significantly different between FY 2022 and FY 2019)*

Means in this chart were calculated based on weighted data



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups



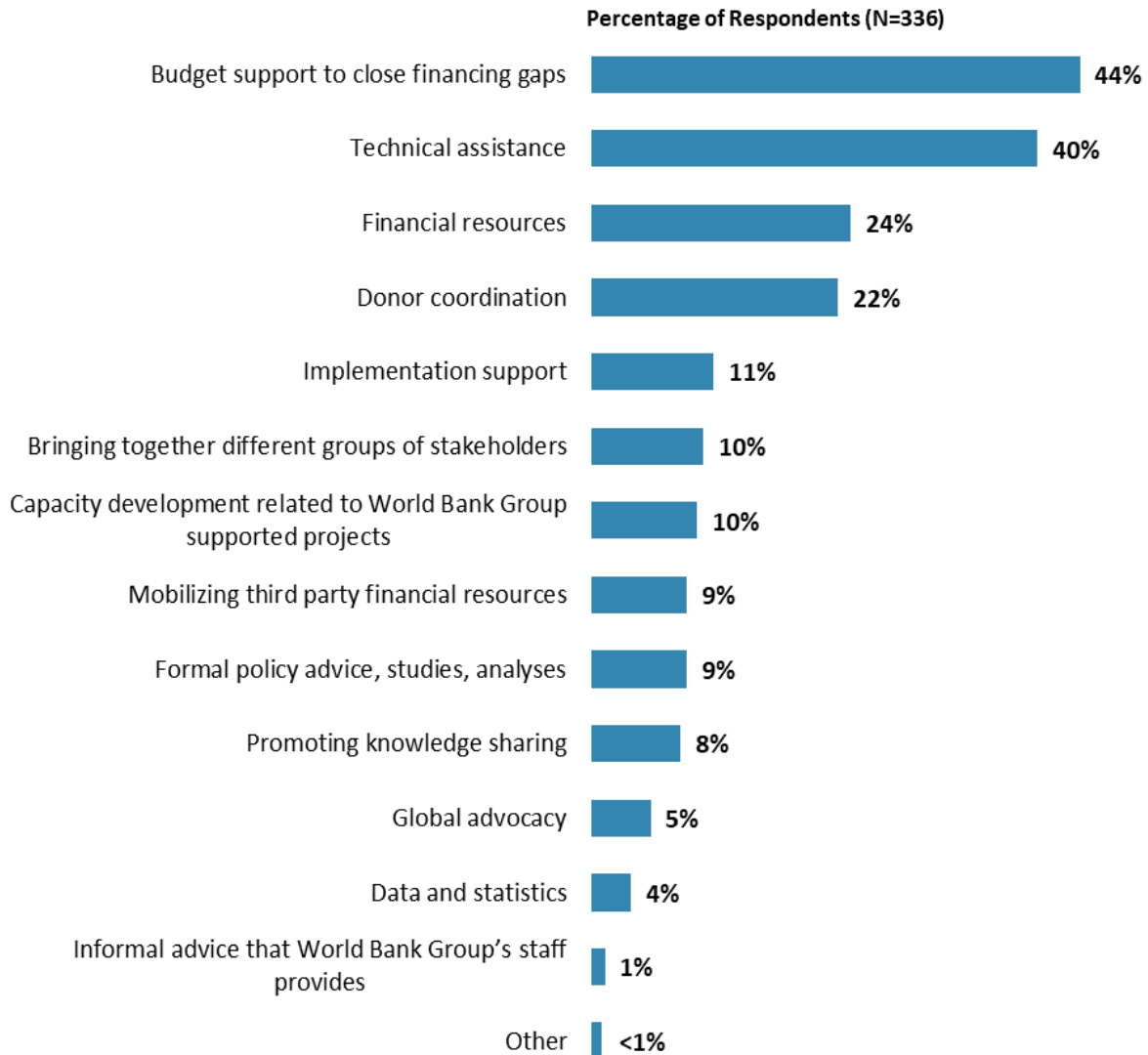
Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG's greatest values to Sierra Leone were “*technical assistance*” (36%), “*financial resources*” (33%), and “*implementation support*” (24%). In FY'22, one in four respondents selected “*donor coordination*” among the most valuable activities of the WBG (compared to only 11% in FY'19).

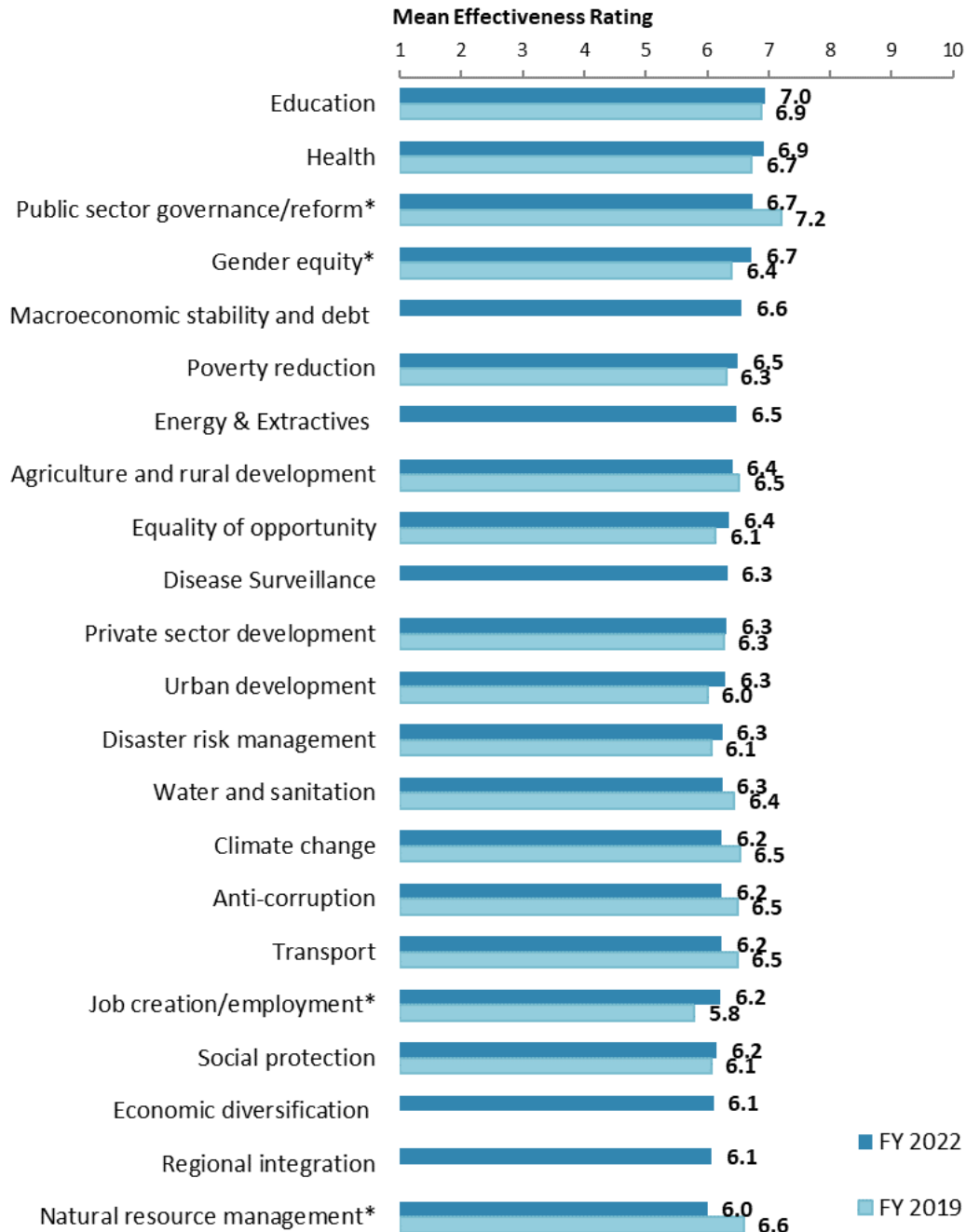


“When thinking about the World Bank Group’s role in Sierra Leone, which activity do you VALUE the most? (Choose no more than 2)”
(Respondents chose from a list. Responses combined.)



VI. World Bank Group's Support in Development Areas

Effectiveness of WBG's Support in Sectoral Areas: Year Comparison



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone?"

(1-"Not effective at all", 10-"Very effective")

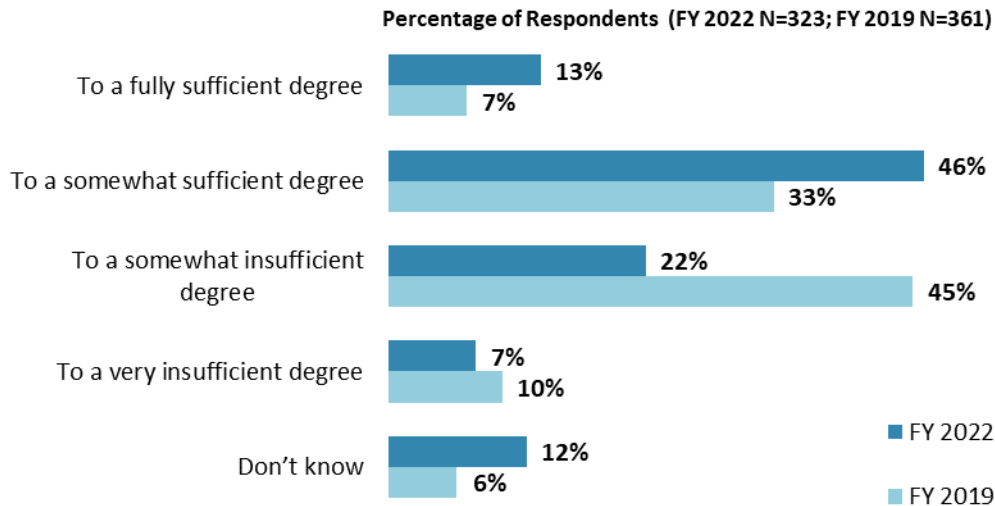
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



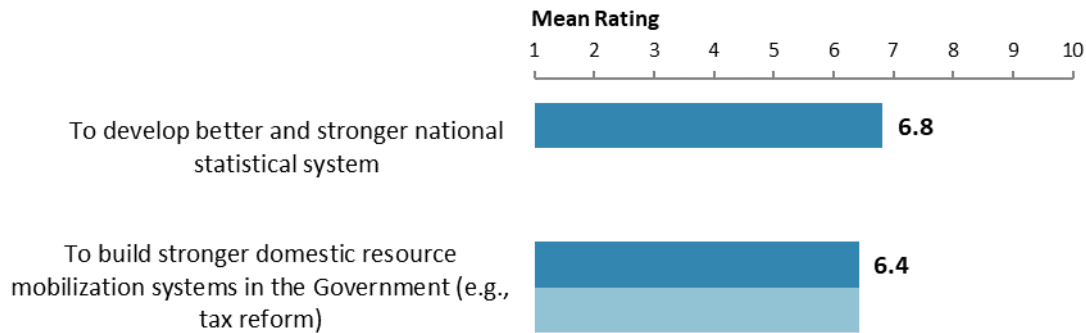
VI. WBG's Support in Development Areas (continued)

Helping the Poorest



"To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone?" (Respondents chose from a list.)
Percentages in this chart were calculated based on weighted data
(Significantly different between FY 2022 and FY 2019)

Effectiveness of WBG's Support

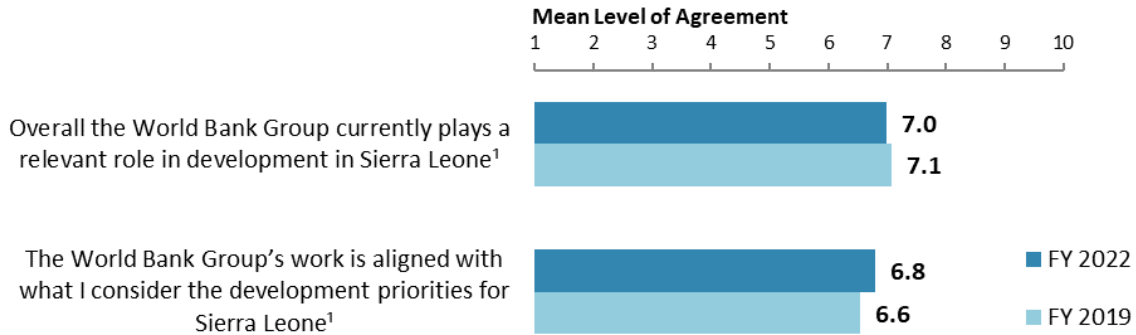


"How effectively does the World Bank Group support Sierra Leone's efforts ... ?"
(1 - "Not effectively at all", 10 - "Very effectively")
Means in this chart were calculated based on weighted data



VII. World Bank Group’s Work and Engagement on the Ground

The World Bank Group’s Work in Sierra Leone



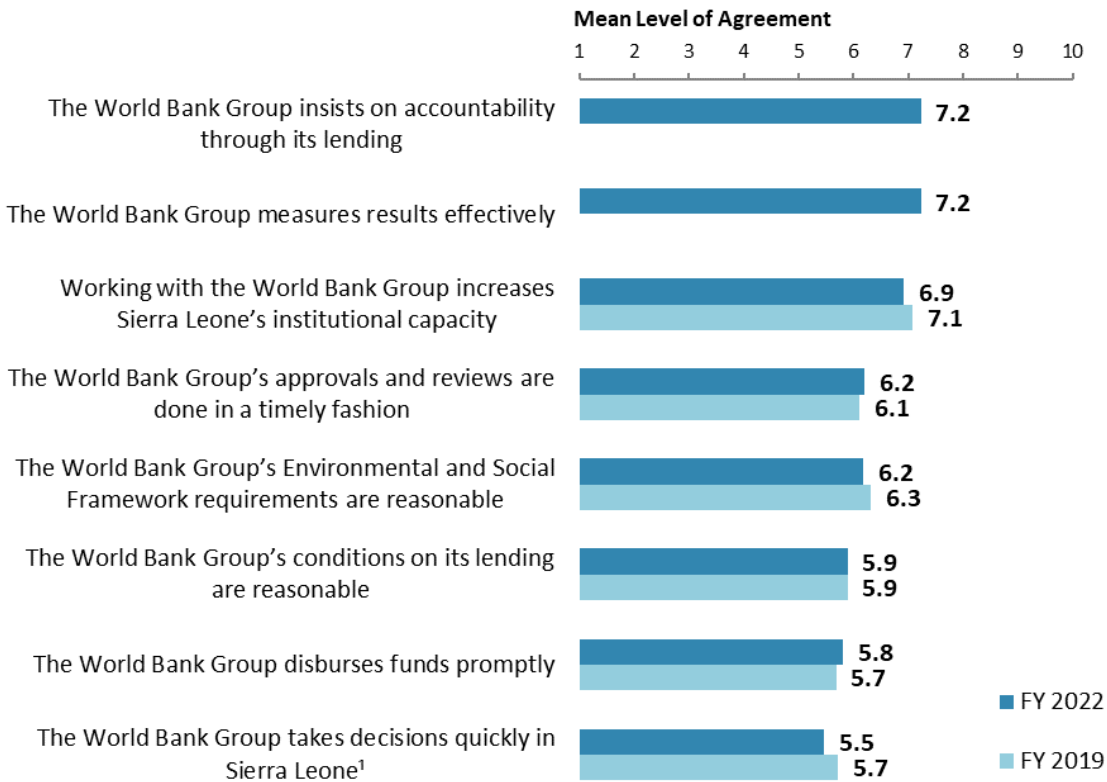
"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Sierra Leone?"

(1-"Strongly disagree", 10-"Strongly agree")

'Indicator Question

Means in this chart were calculated based on weighted data

Overall Perceptions



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

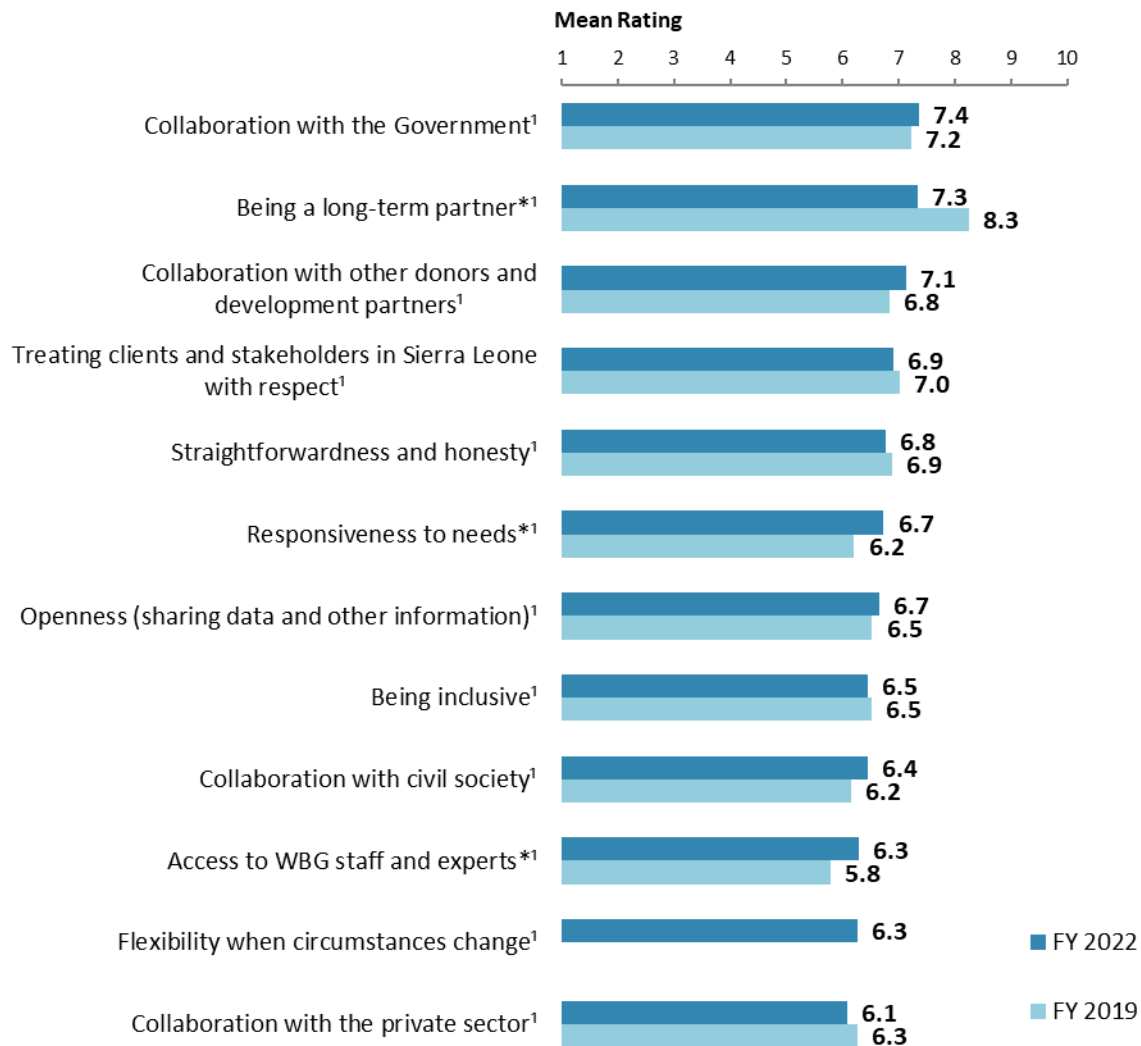
'Indicator Question

Means in this chart were calculated based on weighted data



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner



"To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2022 and FY 2019)

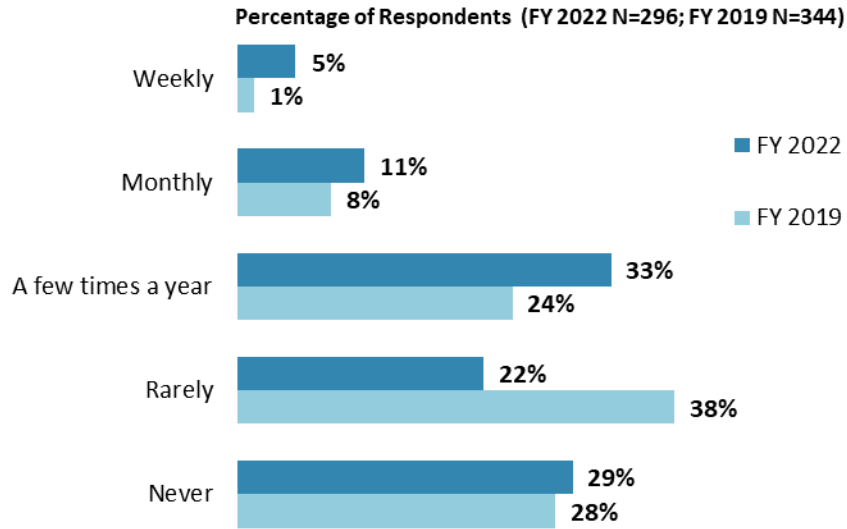
¹Indicator Question

Means in this chart were calculated based on weighted data



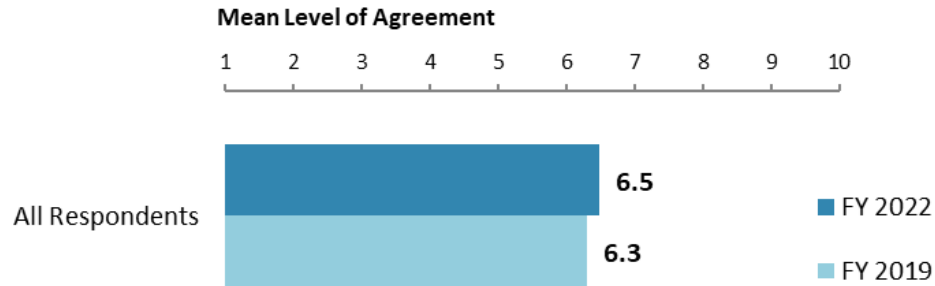
VIII. World Bank Group’s Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?" (Respondents chose from a list.)
 Percentages in this chart were calculated based on weighted data
 (Significantly different between FY 2022 and FY 2019)

Meeting Sierra Leone’s Knowledge Needs (*Indicator Question*)

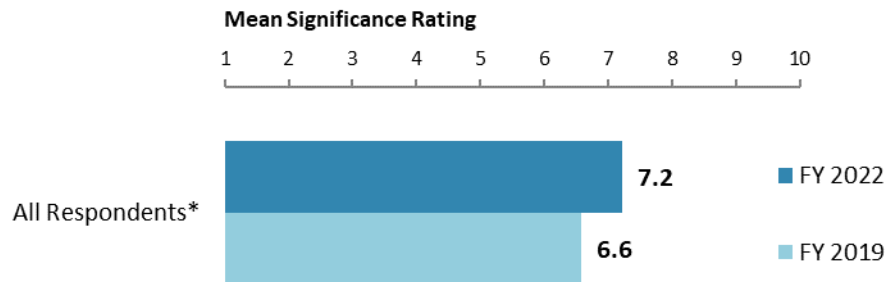


"The World Bank Group meets Sierra Leone’s needs for knowledge services (e.g., research, analysis, data, technical assistance)"
 (1-"Strongly disagree", 10-"Strongly agree")
Indicator Question
 Means in this chart were calculated based on weighted data



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)



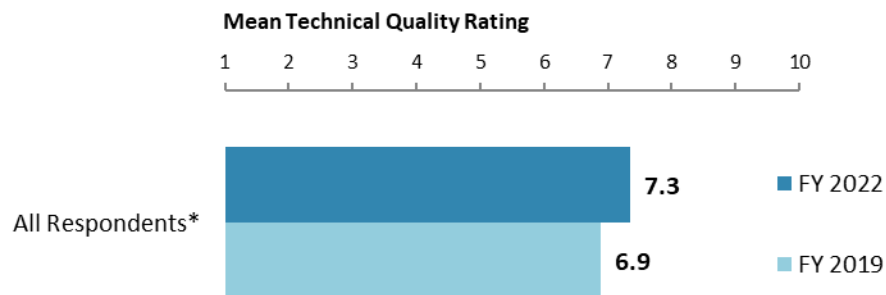
"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

(1-"Not significant at all", 10-"Very significant")

(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"

(1-"Very low technical quality", 10-"Very high technical quality")

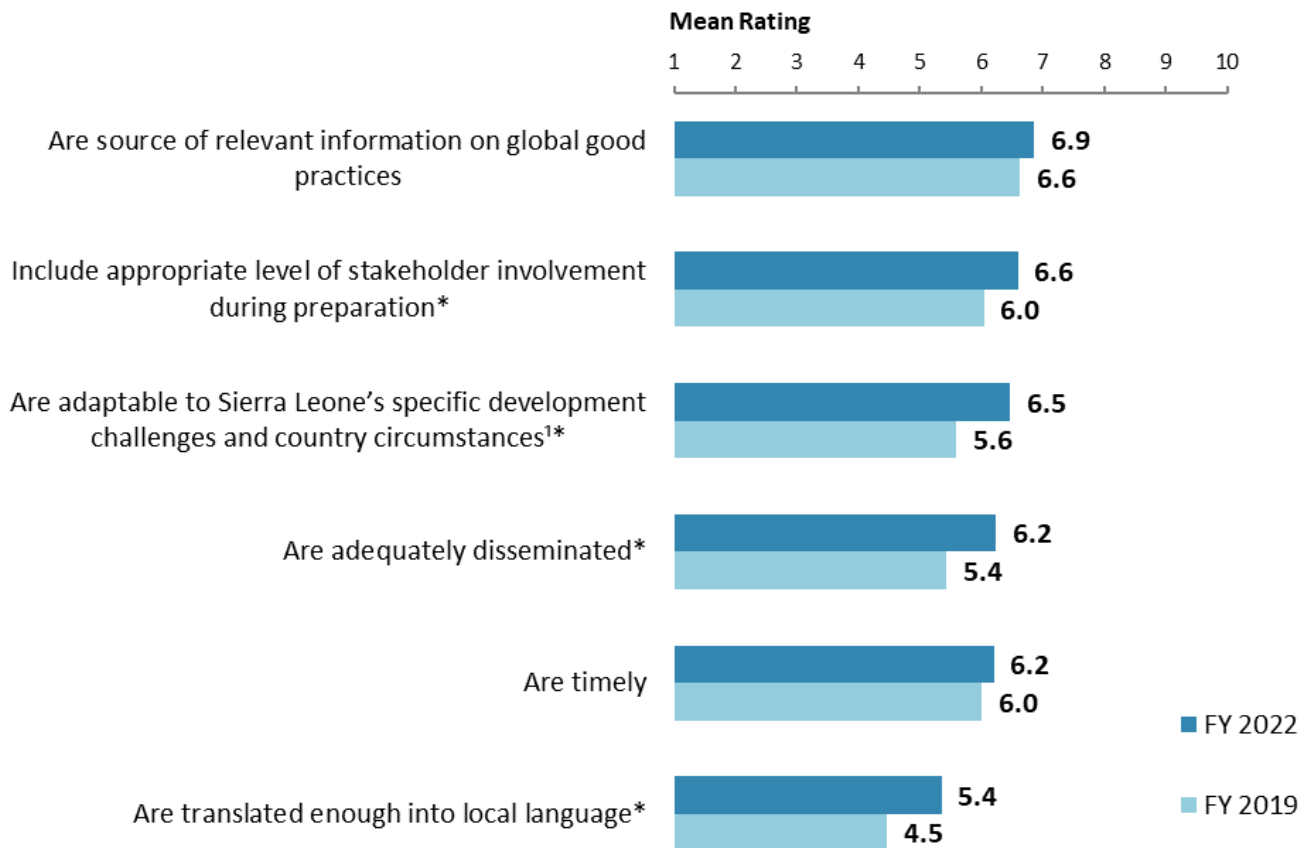
(*Significantly different between FY 2022 and FY 2019)

Means in this chart were calculated based on weighted data



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities



"In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")
*(*Significantly different between FY 2022 and FY 2019)*

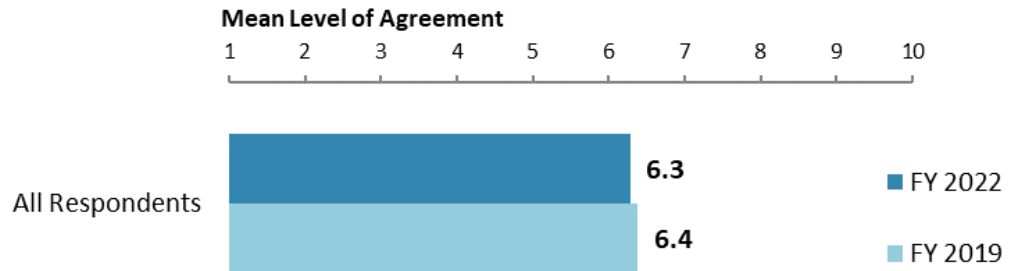
¹Indicator Question

Means in this chart were calculated based on weighted data



VIII. World Bank Group's Knowledge and Instruments (continued)

Meeting Sierra Leone's Needs for Financial Instruments (*Indicator Question*)



"The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, etc.) meet the needs of Sierra Leone"

(1-"Strongly disagree", 10-"Strongly agree")

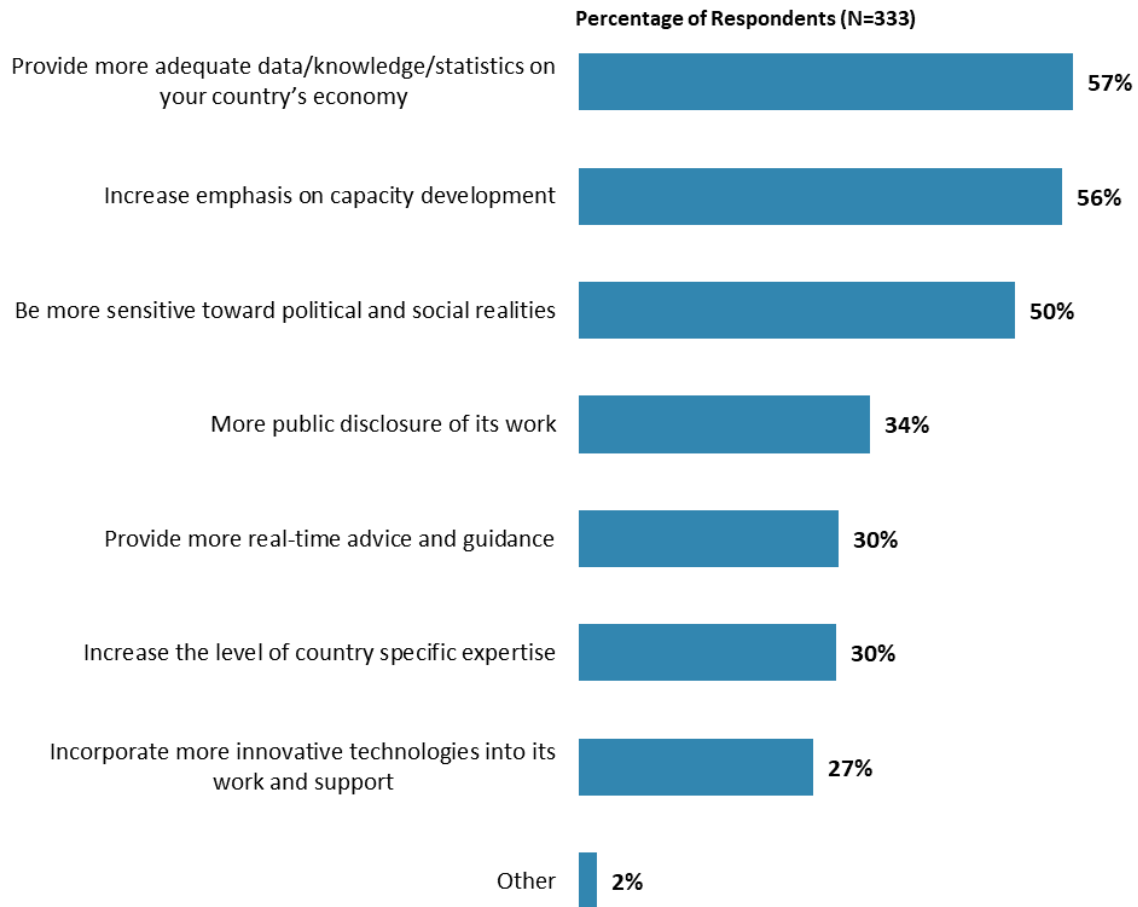
¹Indicator Question

Means in this chart were calculated based on weighted data



IX. The Future Role of the World Bank Group in Sierra Leone

Making the World Bank Group of Greater Value



**"Which of the following SHOULD the WBG do to improve its advice and guidance in Sierra Leone?
(Choose no more than 3) "**

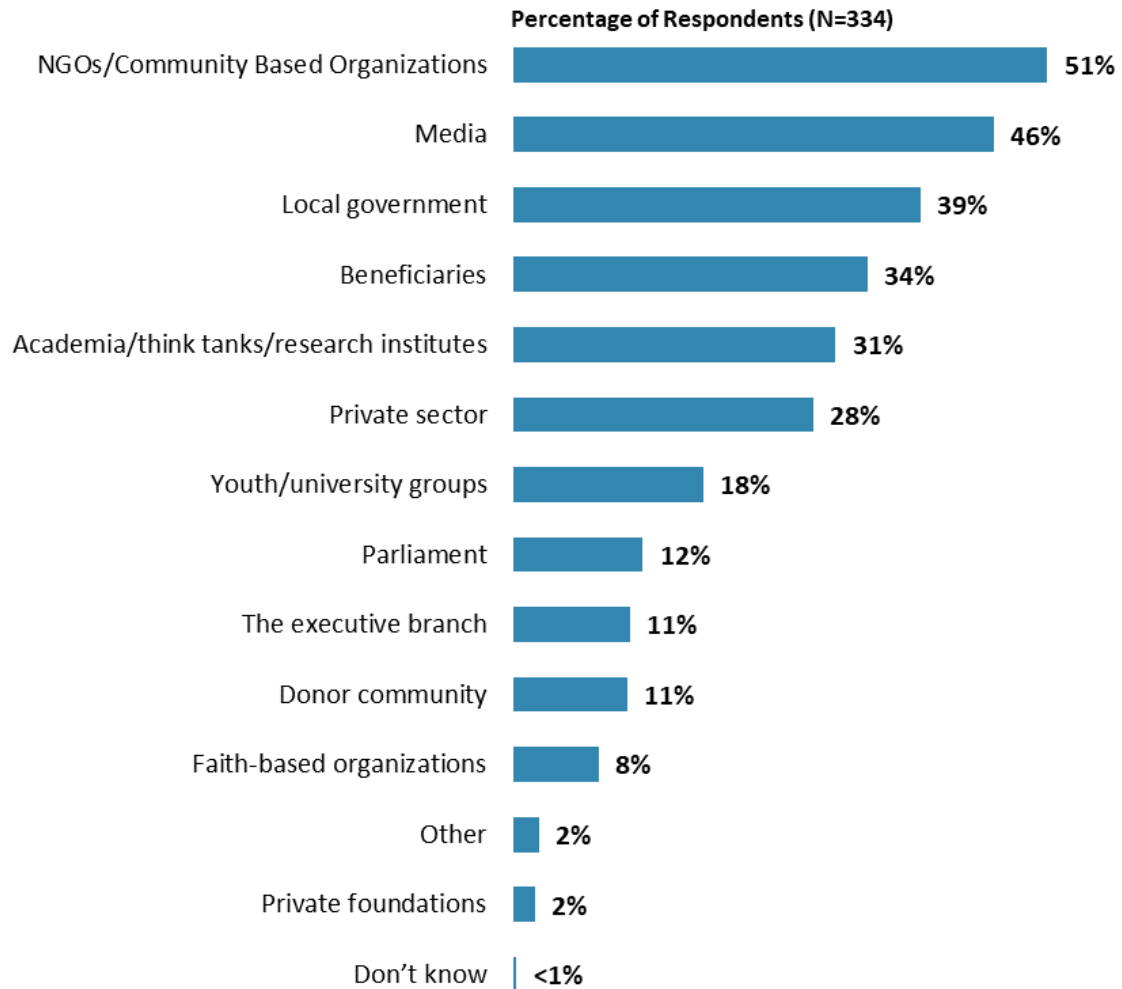
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Sierra Leone (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'19 Country Survey indicated that the WBG should collaborate more with “*local government*” (33%), “*NGOs/community-based organizations*” (32%), “*beneficiaries*” (29%), and “*private sector*” (21%) to ensure better development results in Sierra Leone.



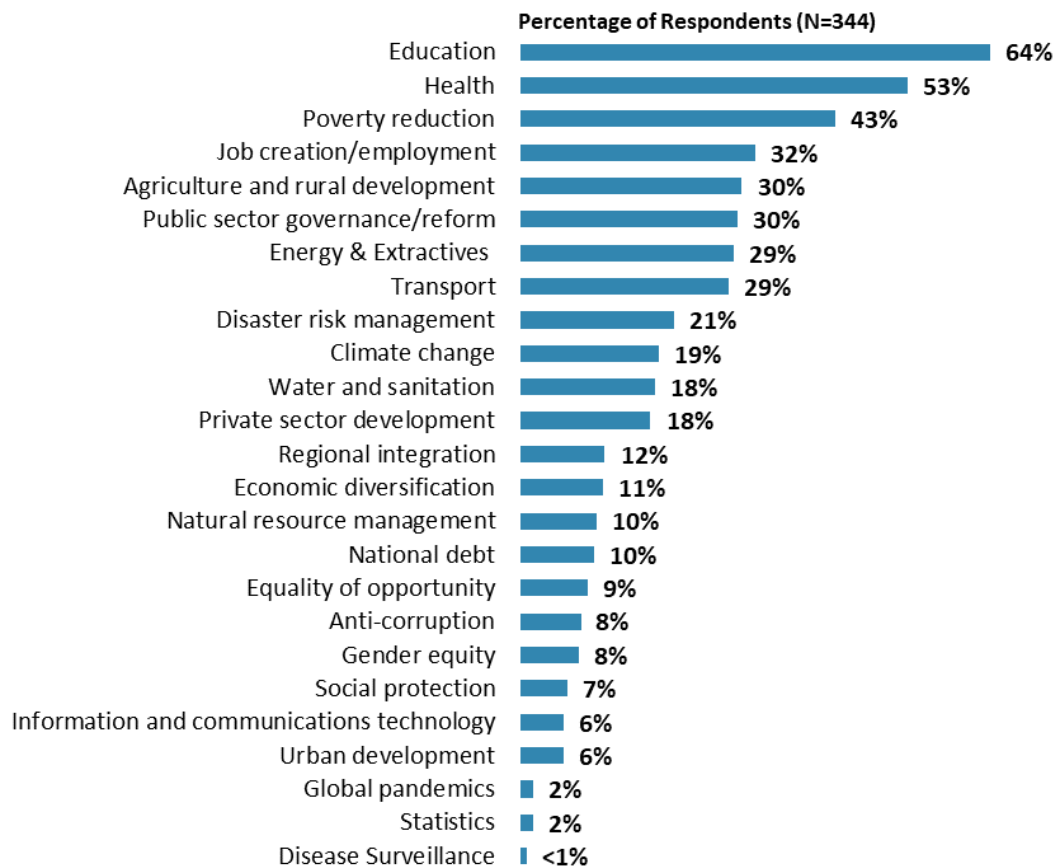
"In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Sierra Leone? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Sierra Leone (continued)

Where the World Bank Group Should Focus its Resources

- Year comparison:** Respondents in the previous FY'19 Country Survey indicated that the WBG should focus its resources on “*education*” (56%), “*agriculture and rural development*” (42%), “*job creation/employment*” (31%), “*economic growth and diversification*” (22%) and “*food security*” (16%). In FY'22, respondents more frequently selected “*health*” (53%) and “*poverty reduction*” (43%) as the areas where the WBG should focus its resources, a significant increase compared to FY'19 (9%).
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (16% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of the respondents (education specialists = 84%; others = 61%).⁵



“When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Sierra Leone? (Choose no more than 5)”

(Respondents chose from a list. Responses combined.)

⁵ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H1 in Appendix D), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.

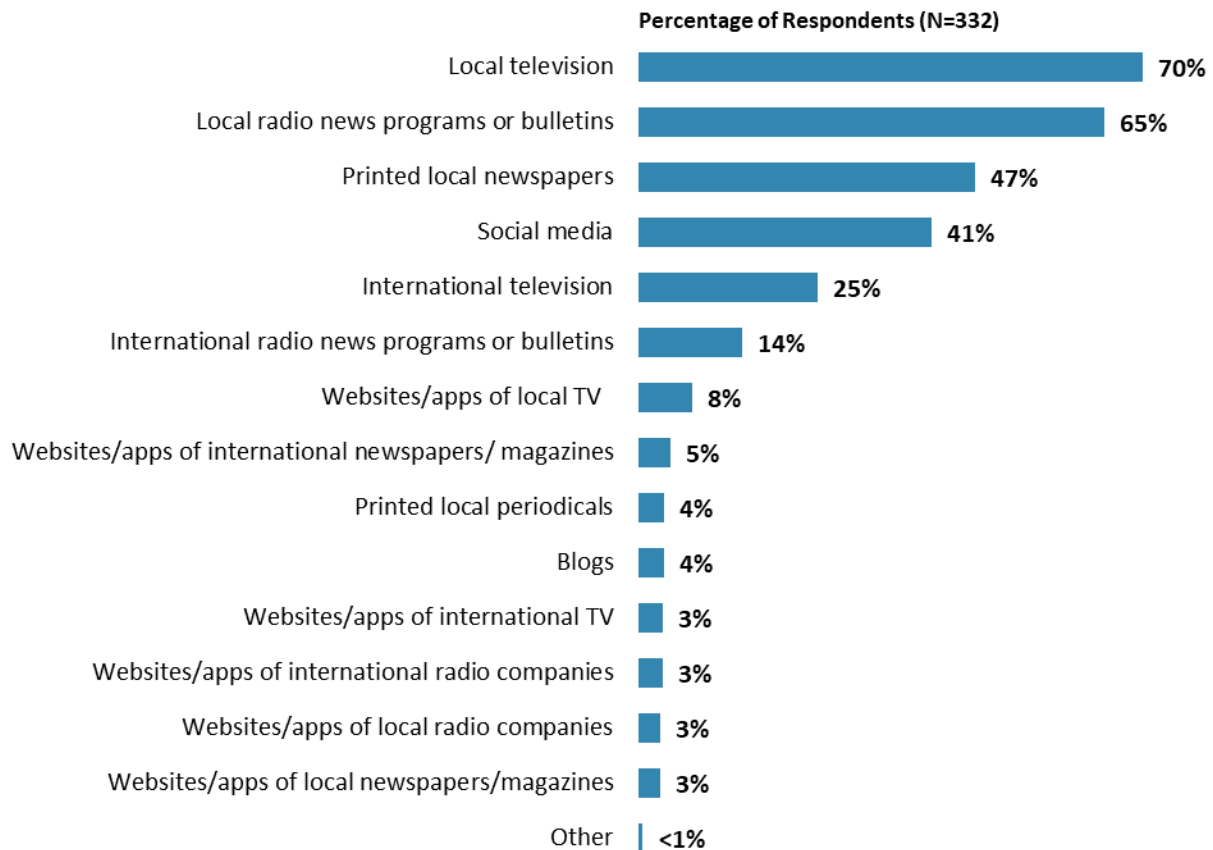


X. Communication and Outreach

Note: When considering communication methods for the World Bank Group’s future outreach, please see Appendix A (page 32) for reported frequency of interactions with key forms of World Bank Group communications.

General Information Sources

- **Year comparison:** Respondents in the previous FY’19 Country Survey indicated that they got most of their information about economic and social development issues in Sierra Leone from the “local radio” (53%), “local newspapers” (39%), “social media” (28%), and “local television” (26%).

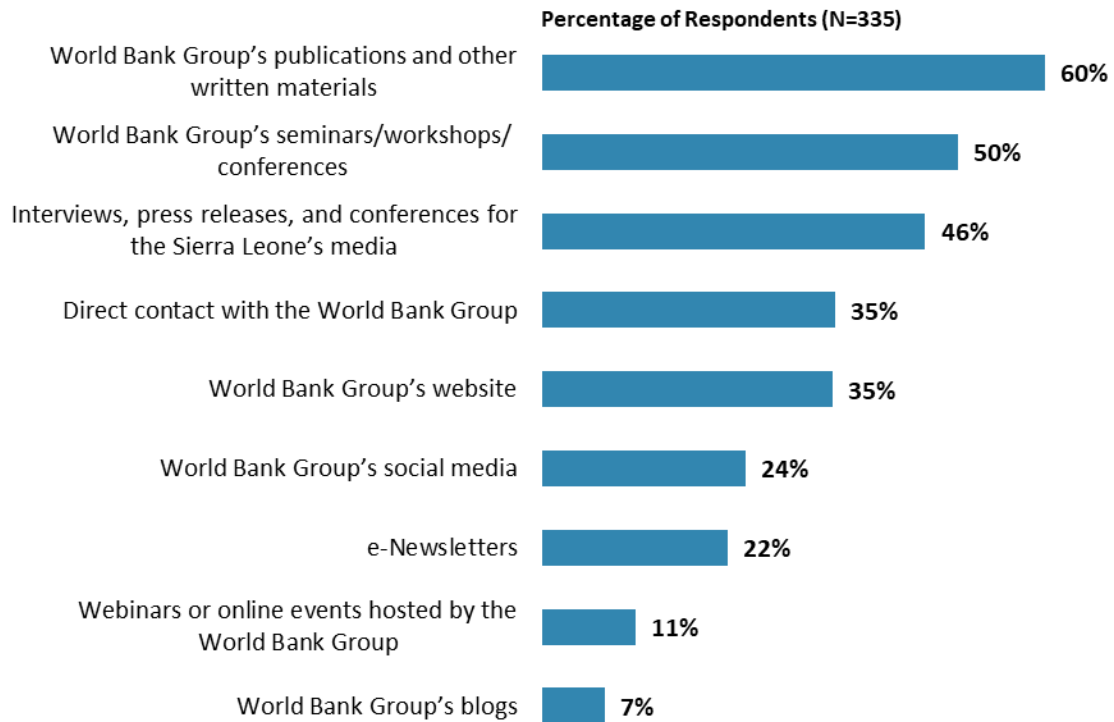


"Which would you say are your MAIN sources of news about economic and social development issues in Sierra Leone? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

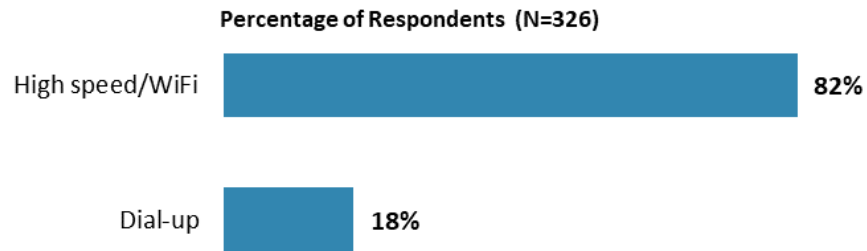


"How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



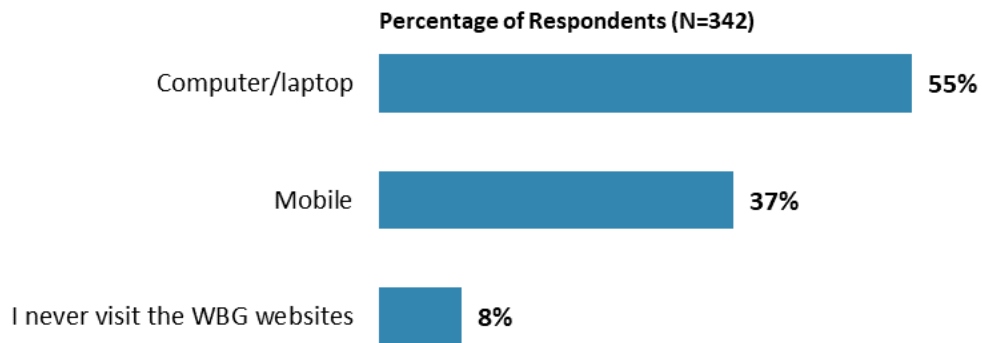
X. Communication and Outreach (continued)

Internet connection



"Which Internet connection do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)

Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website?" (Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions Across All Respondents	32
B. Responses to Selected Questions by Stakeholder Groups	43
C. Responses to Indicator Questions by Collaboration With the WBG.....	55
D. Sierra Leone FY 2022 COS Questionnaire.....	56

SIERRA LEONE





Appendix A: Responses to All Questions across All Respondents (N=348)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

Background Information

Which of the following best describes your current affiliation? (Select only ONE response)	Percentage of Respondents (N=335)
NGO/Community Based Organization	19.7%
Academia/Research Institute/Think Tank	11.6%
Employee of Ministry, Ministerial Department, Implementation Agency	11.0%
Local Government Office or Staff	11.0%
Media (press, radio, TV, web, etc.)	7.5%
Office of a Minister	6.6%
Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	6.0%
Private Sector Organization	4.5%
Office of a member of Parliament/Legislative body	3.6%
Other	2.7%
State-Owned Enterprise	2.4%
Judicial System (e.g., courts)	2.1%
Professional/Trade association	2.1%
Youth Group	2.1%
Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	1.8%
Financial Sector/Private Bank	1.8%
Office of the President, Chief Minister	1.2%
Faith-Based Group	1.2%
Bilateral Agency (e.g., embassy, diplomatic, military)	0.9%
Multilateral Agency (UN, regional development bank)	0.3%
Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)	0.0%

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Sierra Leone?	Percentage of Respondents (N=327)
Yes	39.1%
No	60.9%

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Sierra Leone? (Select only 1 response)	Percentage of Respondents (N=117)
The World Bank (IDA)	77.8%
The International Finance Corporation (IFC)	15.4%
The Multilateral Investment Guarantee Agency (MIGA)	6.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.9%

A. Overall Context

1. In general, would you say that Sierra Leone is headed in ... ?	Percentage of Respondents (N=274)
The right direction	36.1%
The wrong direction	24.1%
Not sure	39.8%

**A. Overall Context (continued)**

2. Do you think that economic opportunity for citizens in Sierra Leone is ... ?	Percentage of Respondents (N=274)
Increasing	26.3%
Decreasing	47.1%
Staying about the same	26.6%

3. Please identify which of the following development priorities you consider the most important in Sierra Leone. (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=336)
Education	64.0%
Job creation/employment	51.8%
Poverty reduction	42.0%
Health	39.9%
Equality of opportunity (i.e., social inclusion, financial inclusion)	35.4%
Agriculture and rural development	34.2%
Regional integration (e.g., trade, Infrastructure)	22.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	21.7%
Private sector development	20.5%
Water and sanitation	18.5%
Natural resource management (mining, land, and fisheries)	16.7%
Economic diversification (private sector development, manufacturing, and tourism)	14.9%
Anti-corruption	13.4%
Transport (e.g., roads, bridges, transportation)	11.9%
Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	11.6%
Gender equity (closing the gap between women and men, and boys and girls)	11.6%
Disaster risk management	9.5%
Climate change (e.g., mitigation, adaptation)	8.0%
National debt (budget support)	6.5%
Social protection (e.g., establishment of the national social protection system, targeted social assistance)	5.7%
Statistics	4.8%
Urban development	4.2%
Disease Surveillance (epidemics – Lassa fever, Dengue fever, and Ebola)	3.3%
Information and communications technology	2.7%
Global pandemics (e.g., COVID-19)	2.1%

**A. Overall Context (continued)**

4. When economic and/or social reform efforts fail or are slow to take place in Sierra Leone, which of the following would you attribute this to? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=333)
Corruption	76.0%
Inadequate government accountability	24.9%
Reforms are not well thought out in light of country challenges	22.2%
Political pressures and obstacles	18.3%
Inadequate citizen/civil society participation	17.7%
Inadequate capacity in the government	14.1%
Inadequate private sector participation	8.7%
Inadequate donor coordination	7.5%
Pressure from outside interest groups (e.g., private sector, unions)	3.6%
Other	1.5%

5. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The central government	329	4	5.54	2.35
2. Parliament/legislative branch	323	2	5.24	2.19
3. Local government	309	5	5.62	2.01
4. Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	309	11	6.72	1.94
5. The World Bank Group*	315	12	7.11	2.03
6. The International Monetary Fund	313	17	6.60	2.03
7. The United Nations (UN)	309	16	7.08	1.99
8. The World Health Organization (WHO)	314	10	7.04	2.01
9. Regional development banks	300	20	6.13	1.82
10. Sierra Leone's Central Bank	308	13	6.14	2.09
11. International private sector	306	21	6.09	1.94
12. Domestic private sector	309	10	5.96	1.81
13. International civil society (e.g., NGOs, CBOs)	317	7	6.31	1.96
14. Domestic civil society (e.g., NGOs, CBOs)	314	7	6.09	2.02
15. Academia, universities	311	13	6.28	1.85
16. Youth organizations	305	13	5.80	1.84
17. Faith-based institutions	307	17	6.44	2.00
18. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	309	12	6.03	1.92
19. International media and their web presence	310	14	6.43	2.04
20. Web based media (i.e., blogs, social media, other web-based news, and information sources)	304	22	5.96	2.04

B. Overall Attitudes toward the World Bank Group

1. How familiar are you with the work of these organizations in Sierra Leone? (1-Not familiar at all, 10-Extremely familiar)	Familiarity			
	N	DK	Mean	SD
1. The World Bank (IDA)	339	NA	5.95	2.09
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	328	NA	5.34	2.22

**B. Overall Attitudes toward the World Bank Group(continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
2. Overall the World Bank Group currently plays a relevant role in development in Sierra Leone*	332	13	6.99	2.03
3. The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone*	328	15	6.77	2.04

4. Overall, please rate your impression of the effectiveness of these organizations in Sierra Leone. (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. The World Bank (IDA)*	334	13	6.86	1.90
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm*	310	30	6.40	1.97

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?* (1-To no degree at all, 10-To a very significant degree)	319	27	7.37	1.73

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Sierra Leone?* (1-To no degree at all, 10-To a very significant degree)	321	24	7.44	1.80

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone? (Select only 1 response)	Percentage of Respondents (N=345)
To a fully sufficient degree	13.6%
To a somewhat sufficient degree	46.7%
To a somewhat insufficient degree	22.0%
To a very insufficient degree	7.5%
Don't know	10.1%

8. When thinking about the World Bank Group's role in Sierra Leone, which activity do you VALUE the most? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=336)
Budget support to close financing gaps	44.3%
Technical assistance	40.5%
Financial resources	23.5%
Donor coordination	22.3%
Implementation support	11.0%
Bringing together different groups of stakeholders	10.1%
Capacity development related to World Bank Group supported projects	9.5%
Mobilizing third party financial resources	8.6%
Formal policy advice, studies, analyses	8.6%
Promoting knowledge sharing	8.0%
Global advocacy	5.4%
Data and statistics	3.6%
Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails)	1.2%
Other	0.9%

**B. Overall Attitudes toward the World Bank Group (continued)**

9. When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Sierra Leone? (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=336)
Education	64.3%
Health	53.0%
Poverty reduction	43.2%
Job creation/employment	32.1%
Agriculture and rural development	30.4%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	29.8%
Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	29.2%
Transport (e.g., roads, bridges, transportation)	28.6%
Disaster risk management	21.1%
Climate change (e.g., mitigation, adaptation)	19.0%
Water and sanitation	18.5%
Private sector development	17.9%
Regional integration (e.g., trade, Infrastructure)	11.6%
Economic diversification (private sector development, manufacturing, and tourism)	11.3%
Natural resource management (mining, land, and fisheries)	10.4%
National debt (budget support)	10.1%
Equality of opportunity (i.e., social inclusion, financial inclusion)	9.2%
Anti-corruption	8.3%
Gender equity (closing the gap between women and men, and boys and girls)	8.0%
Social protection (e.g., establishment of the national social protection system, targeted social assistance)	6.5%
Information and communications technology	6.0%
Urban development	6.0%
Global pandemics (e.g., COVID-19)	1.8%
Statistics	1.8%
Disease Surveillance (epidemics – Lassa fever, Dengue fever, and Ebola)	0.9%

10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=322)
World Bank	56.2%
Development institution	31.4%
Multi-lateral financial institution	26.1%
Financial advisory solutions	24.8%
Public-private partnerships	20.5%
Venture capital	20.2%
Investment bank	19.3%
Impact investor	17.4%
Private sector solutions	11.5%
Don't know	11.5%
Innovation and entrepreneurship	9.6%
Asset manager	1.9%
None of the above	1.2%
Thought leader	0.0%
Other	0.0%

**C. World Bank Group's Work and Engagement on the Ground**

Staff Preparedness	N	DK	Mean	SD
1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Sierra Leone solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	270	59	7.25	1.58

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Collaboration with the private sector*	288	37	6.06	1.90
3. Being inclusive*	281	38	6.33	1.95
4. Straightforwardness and honesty*	289	30	6.75	2.02
5. Access to WBG staff and experts	266	45	6.23	2.00
6. Being a long-term partner*	304	15	7.36	1.88
7. Responsiveness to needs*	306	16	6.72	1.92
8. Collaboration with the Government*	307	16	7.43	1.89
9. Flexibility when circumstances change*	286	28	6.22	1.94
10. Collaboration with civil society*	289	29	6.38	2.03
11. Treating clients and stakeholders in Sierra Leone with respect*	306	17	6.90	1.98
12. Openness (sharing data and other information) *	292	30	6.61	2.04
13. Collaboration with other donors and development partners*	297	27	7.10	1.91

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Level of Agreement			
	N	DK	Mean	SD
14. The World Bank Group takes decisions quickly in Sierra Leone*	269	64	5.44	1.90
15. The World Bank Group's approvals and reviews are done in a timely fashion	269	54	6.16	2.00
16. The World Bank Group's conditions on its lending are reasonable	283	49	5.86	2.06
17. The World Bank Group disburses funds promptly	276	49	5.80	2.12
18. The World Bank Group's Environmental and Social Framework requirements are reasonable	263	65	6.17	2.09
19. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	297	34	7.23	2.09
20. The World Bank Group measures results effectively	301	31	7.23	1.97
21. Working with the World Bank Group increases Sierra Leone's institutional capacity	300	19	6.91	1.92

To what extent do you agree/disagree with the following statements about the World Bank Group in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
	22. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan/Budget Support, Trust Funds, Program-for-Results) meet the needs of Sierra Leone*	298	34	6.27
23. The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	301	26	6.47	1.97

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Social protection (e.g., establishment of the national social protection system, targeted social assistance)	218	108	6.17	1.78
2. Agriculture and rural development	229	93	6.42	1.86
3. Gender equity (closing the gap between women and men, and boys and girls)	228	89	6.63	1.85
4. Poverty reduction	261	59	6.44	1.99
5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	256	64	6.68	1.87
6. Equality of opportunity (i.e., social inclusion, financial inclusion)	253	71	6.33	1.98
7. Education	285	37	6.90	1.93
8. Health	274	44	6.87	1.88
9. Private sector development	238	73	6.29	2.09
10. Climate change (e.g., mitigation, adaptation)	227	84	6.24	2.00
11. Anti-corruption	230	84	6.13	2.04
12. Macroeconomic stability and debt	237	74	6.60	1.91
13. Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	231	89	6.42	1.96
14. Job creation/employment	262	60	6.13	1.95
15. Disaster risk management	240	71	6.21	2.07
16. Water and sanitation	253	63	6.15	1.79
17. Economic diversification (tourism)	220	90	6.09	1.93
18. Disease Surveillance (epidemics – Lassa fever, Dengue fever)	227	92	6.27	2.01
19. Natural resource management (mining, land, and fisheries)	234	88	5.99	1.97
20. Urban development	246	73	6.23	1.97
21. Transport (e.g., roads, bridges, transportation)	250	71	6.21	2.03
22. Regional integration (e.g., trade, Infrastructure)	235	86	6.00	2.01

2. How effectively does the World Bank Group support Sierra Leone's efforts ...? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. To build stronger domestic resource mobilization systems in the Government (e.g., tax reform)	278	55	6.37	1.72
2. To develop better and stronger national statistical system	284	48	6.80	1.75

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=316)
Weekly	4.7%
Monthly	11.1%
A few times a year	32.6%
Rarely	23.4%
Never	28.2%

**E. World Bank Group's Knowledge Work and Activities(continued)**

In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	260	67	6.12	1.81
3. Include appropriate level of stakeholder involvement during preparation	257	67	6.53	1.83
4. Are source of relevant information on global good practices	261	62	6.85	1.98
5. Are adequately disseminated	261	57	6.19	1.99
6. Are translated enough into local language	233	90	5.32	2.26
7. Are adaptable to Sierra Leone's specific development challenges and country circumstances*	273	51	6.45	2.01

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant)	305	32	7.19	1.66
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality)	299	38	7.33	1.69

F. The Future Role of the World Bank Group in Sierra Leone

1. Which of the following SHOULD the WBG do to improve its advice and guidance in Sierra Leone? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=333)
Provide more adequate data/knowledge/statistics on your country's economy	57.1%
Increase emphasis on capacity development	55.9%
Be more sensitive toward political and social realities	50.5%
More public disclosure of its work	33.6%
Provide more real-time advice and guidance	30.0%
Increase the level of country specific expertise	29.7%
Incorporate more innovative technologies into its work and support	27.0%
Other	2.1%

2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Sierra Leone? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=334)
NGOs/Community Based Organizations	50.6%
Media	45.5%
Local government	38.6%
Beneficiaries	33.5%
Academia/think tanks/research institutes	30.5%
Private sector	28.4%
Youth/university groups	18.0%
Parliament	12.3%
The executive branch	11.1%
Donor community	10.8%
Faith-based organizations	8.1%
Other	2.4%
Private foundations	2.1%
Don't know	0.3%

**F. The Future Role of the World Bank Group in Sierra Leone(continued)**

3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Sierra Leone has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=334)
Help to strengthen health systems	71.6%
Training health workers	53.9%
Support the purchase of vaccines	44.6%
Support community and stakeholder engagement to address misinformation and stigma	43.4%
Support the distribution of vaccines	41.0%
Help increase vaccine uptake through effective health communications	34.4%
Other	1.5%

G. Communication and Information Sharing

1. Which would you say are your MAIN sources of news about economic and social development issues in Sierra Leone? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=332)
Local television	70.5%
Local radio news programs or bulletins	65.1%
Printed local newspapers	47.0%
Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)	41.0%
International television	25.0%
International radio news programs or bulletins	14.5%
Websites/apps of local TV	7.5%
Websites/apps of international newspapers/ magazines	4.5%
Printed local periodicals	3.6%
Blogs	3.6%
Websites/apps of international TV	3.3%
Websites/apps of international radio companies	3.3%
Websites/apps of local radio companies	3.0%
Websites/apps of local newspapers/magazines	3.0%
Other	0.6%

2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=335)
World Bank Group's publications and other written materials	60.0%
World Bank Group's seminars/workshops/ conferences	49.6%
Interviews, press releases, and conferences for the Sierra Leone's media	45.7%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	34.9%
World Bank Group's website	34.6%
World Bank Group's social media	24.2%
e-Newsletters	22.1%
Webinars or online events hosted by the World Bank Group	11.0%
World Bank Group's blogs	7.5%

3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)	Percentage of Respondents (N=326)
High speed/WiFi	81.6%
Dial-up	18.4%

**G. Communication and Information Sharing (continued)**

4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)	Percentage of Respondents (N=342)
Computer/laptop	55.0%
Mobile	36.5%
I never visit the WBG websites	8.5%

5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?	N	Percentage of Respondents			
		Every few days	Every few weeks	Every few months	Not at all
Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	325	11.4%	31.1%	39.4%	18.2%
Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	322	10.9%	31.7%	41.0%	16.5%
Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	317	6.6%	21.1%	28.7%	43.5%
Visited a WBG website (e.g., read a blog, used data)	311	5.1%	20.3%	43.7%	30.9%
Attended an event/conference hosted by the WBG	313	3.5%	12.1%	33.9%	50.5%
Attended/participated in a webinar or online event hosted by the WBG	316	2.8%	9.8%	28.8%	58.5%
Read some or all of a WBG research paper or publication	314	3.2%	15.0%	50.0%	31.8%
Met professionally with WBG staff	318	2.5%	10.4%	38.4%	48.7%
Read a WBG e-newsletter	318	4.4%	13.2%	41.2%	41.2%

H. Background Information

1. Please identify the primary specialization of your work. (Select only 1 response)	Percentage of Respondents (N=317)
Education	15.5%
Communications, public affairs	9.5%
Governance, anti-corruption	9.1%
Other	9.1%
Generalist (specialized in multiple sectors)	8.5%
Social protection	7.3%
Agriculture, rural development	5.4%
Finance and markets	5.0%
Gender	4.1%
Poverty	3.8%
Urban development	2.8%
Environment, natural resources	2.5%
Fragility, conflict, violence, refugees	2.5%
Health, nutrition	2.2%
Jobs	2.2%
Energy	1.9%
Trade and competitiveness	1.9%
Water, sanitation	1.6%
Macroeconomics, fiscal management	1.3%
Digital development and technology (ICT)	1.3%
Transport	0.9%
Tourism	0.9%
Demographics, migration	0.6%
Climate change	0.0%

**H. Background Information(continued)**

2. What's your gender?	Percentage of Respondents (N=343)
Female	25.9%
Male	74.1%

3. Within your organization, would you describe yourself as	Percentage of Respondents (N=342)
Senior level	61.7%
Mid-level decision-maker / manager	19.9%
Mid-level staff	12.3%
Junior level	6.1%

4. What's your age?	Percentage of Respondents (N=340)
25 and under	0.9%
26-35	16.2%
36-45	40.9%
46-55	26.5%
56 and above	15.6%

5. Which best represents your geographic location?	Percentage of Respondents (N=343)
Western Area	73.8%
Eastern Province	10.2%
Northern Province	9.9%
Southern Province	6.1%



Appendix B: Responses to Selected Questions by Stakeholder Groups⁶

- Office of President/Chief Minister/Minister N=26 ● Office of Parliamentarian N=12 ● Employee of a Ministry/PMU/Consultant N=43 ● Other Government Institutions/Organizations N=35
- Local Government N=37 ● Private Sector/Financial Sector/Private Bank (Private Sector) N=21 ● NGO/Community Based Organization (CSO) N=84
- Academia/Research Institute/Think Tank (Academia) N=39 ● Media N=25 ● Other⁷ N=13

Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Sierra Leone?

Percentage of Respondents	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PM/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Yes	54.2%	33.3%	45.2%	28.1%	41.7%	38.9%	35.0%	41.0%	41.7%	46.2%
No	45.8%	66.7%	54.8%	71.9%	58.3%	61.1%	65.0%	59.0%	58.3%	53.8%

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Sierra Leone? (Select only 1 response)

Percentage of Respondents	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PM/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
The World Bank (IDA)	92.3%	75.0%	88.9%	50.0%	64.3%	57.1%	88.9%	75.0%	63.6%	100.0%
The International Finance Corporation (IFC)	7.7%	25.0%	11.1%	20.0%	35.7%	28.6%	11.1%	0.0%	18.2%	0.0%
The Multilateral Investment Guarantee Agency (MIGA)	0.0%	0.0%	0.0%	20.0%	0.0%	14.3%	0.0%	25.0%	18.2%	0.0%
International Centre for Settlement of Investment Disputes (ICSID)	0.0%	0.0%	0.0%	10.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

A. Overall Context

In general, would you say that Sierra Leone is headed in ...?*

Percentage of Respondents	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PM/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
The right direction	50.0%	66.7%	50.0%	46.7%	58.1%	26.3%	15.4%	17.2%	29.4%	40.0%
The wrong direction	13.6%	8.3%	18.8%	10.0%	25.8%	36.8%	24.6%	58.6%	23.5%	10.0%
Not sure	36.4%	25.0%	31.3%	43.3%	16.1%	36.8%	60.0%	24.1%	47.1%	50.0%

*Significantly different between stakeholder groups

⁶ Only 335 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

⁷ Includes the following categories: Bilateral Agency (N=3), Multilateral Agency (N=1) and Other (N=19). No respondents from the private sector.

**A. Overall Context(continued)**

Please identify which of the following development priorities you consider the most important in Sierra Leone. (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Equality of opportunity	26.9%	16.7%	26.2%	45.7%	28.6%	35.0%	35.0%	56.4%	36.0%	33.3%
Regional integration*	15.4%	16.7%	14.3%	31.4%	25.7%	20.0%	18.8%	46.2%	16.0%	8.3%
Private sector development*	7.7%	16.7%	33.3%	22.9%	5.7%	20.0%	11.3%	43.6%	24.0%	16.7%
Natural resource management	11.5%	0.0%	14.3%	22.9%	20.0%	20.0%	18.8%	17.9%	12.0%	16.7%
Job creation/employment	38.5%	50.0%	45.2%	57.1%	60.0%	55.0%	51.3%	66.7%	48.0%	16.7%
Disease	0.0%	0.0%	7.1%	0.0%	5.7%	0.0%	1.3%	7.7%	4.0%	8.3%
Disaster risk management	15.4%	8.3%	9.5%	5.7%	8.6%	10.0%	11.3%	7.7%	16.0%	0.0%
Poverty reduction	34.6%	25.0%	50.0%	31.4%	45.7%	45.0%	45.0%	35.9%	52.0%	50.0%
National debt	11.5%	16.7%	9.5%	5.7%	8.6%	0.0%	5.0%	2.6%	4.0%	16.7%
Energy & Extractives*	30.8%	8.3%	19.0%	2.9%	8.6%	5.0%	11.3%	2.6%	12.0%	8.3%
Health	26.9%	41.7%	38.1%	37.1%	34.3%	25.0%	53.8%	33.3%	44.0%	58.3%
Transport*	30.8%	16.7%	9.5%	14.3%	28.6%	15.0%	5.0%	5.1%	0.0%	8.3%
Agriculture and rural development	46.2%	33.3%	38.1%	37.1%	45.7%	35.0%	33.8%	23.1%	12.0%	41.7%
Climate change*	0.0%	0.0%	9.5%	11.4%	8.6%	5.0%	8.8%	2.6%	4.0%	33.3%
Public sector governance/reform	23.1%	41.7%	19.0%	25.7%	22.9%	30.0%	17.5%	17.9%	16.0%	8.3%
Water and sanitation	23.1%	8.3%	14.3%	17.1%	28.6%	15.0%	21.3%	7.7%	24.0%	16.7%
Education	76.9%	66.7%	71.4%	62.9%	60.0%	65.0%	70.0%	46.2%	64.0%	33.3%
Information and communications technology	3.8%	0.0%	7.1%	2.9%	0.0%	0.0%	1.3%	5.1%	0.0%	8.3%
Statistics	0.0%	0.0%	0.0%	2.9%	2.9%	5.0%	10.0%	5.1%	4.0%	8.3%
Global pandemics	7.7%	0.0%	2.4%	0.0%	2.9%	0.0%	3.8%	0.0%	0.0%	0.0%
Anti-corruption*	7.7%	50.0%	11.9%	17.1%	5.7%	20.0%	15.0%	0.0%	24.0%	16.7%
Social protection*	15.4%	8.3%	0.0%	8.6%	2.9%	5.0%	5.0%	0.0%	4.0%	25.0%
Economic diversification	23.1%	16.7%	16.7%	11.4%	11.4%	15.0%	18.8%	12.8%	12.0%	0.0%
Gender equity	3.8%	41.7%	11.9%	2.9%	8.6%	10.0%	12.5%	12.8%	12.0%	16.7%
Urban development	7.7%	0.0%	2.4%	0.0%	5.7%	10.0%	6.3%	0.0%	4.0%	8.3%

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Sierra Leone, which of the following would you attribute this to? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Pressure from outside interest groups	0.0%	8.3%	4.7%	9.1%	5.7%	4.8%	2.6%	0.0%	0.0%	0.0%
Corruption*	64.0%	33.3%	60.5%	81.8%	82.9%	71.4%	84.4%	87.2%	84.0%	61.5%
Reforms are not well thought out in light of country challenges	40.0%	16.7%	23.3%	21.2%	22.9%	28.6%	24.7%	12.8%	8.0%	15.4%
Inadequate donor coordination*	32.0%	50.0%	2.3%	3.0%	8.6%	0.0%	2.6%	5.1%	4.0%	7.7%
Inadequate government accountability*	12.0%	16.7%	37.2%	6.1%	11.4%	23.8%	22.1%	48.7%	36.0%	23.1%
Inadequate citizen/civil society participation*	8.0%	33.3%	7.0%	30.3%	8.6%	4.8%	24.7%	20.5%	24.0%	15.4%
Political pressures and obstacles	20.0%	25.0%	27.9%	12.1%	28.6%	28.6%	16.9%	5.1%	20.0%	0.0%
Inadequate capacity in the government	12.0%	0.0%	9.3%	21.2%	22.9%	19.0%	10.4%	15.4%	4.0%	38.5%
Inadequate private sector participation	12.0%	16.7%	14.0%	9.1%	8.6%	9.5%	7.8%	0.0%	8.0%	7.7%
Other*	0.0%	0.0%	2.3%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	23.1%

*Significantly different between stakeholder groups

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/ Consultant		Other Gov-t Institutions/ Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent, do you trust the World Bank Group to do what is right?	20	6.80	11	8.36	39	7.26	31	6.87	33	7.27	20	7.60	79	7.06	37	6.65	22	6.73	13	7.69

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Sierra Leone? (1-Not familiar at all, 10-Extremely familiar)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/ Consultant		Other Gov-t Institutions/ Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)	24	6.17	12	7.17	43	6.09	34	5.62	36	6.11	21	6.10	80	5.55	39	5.79	24	6.38	13	5.85
The International Finance Corporation (IFC), the World Bank Group's private sector arm	23	5.09	11	6.82	40	5.35	33	5.30	31	5.42	21	6.29	80	5.08	39	5.31	24	5.54	13	4.85



B. Overall Attitudes Toward the World Bank Group(continued)

To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Sierra Leone? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the World Bank Group currently plays a relevant role in development in Sierra Leone*	25	7.00	12	8.08	42	7.31	32	6.56	32	6.78	19	6.42	82	6.96	39	6.23	23	8.09	13	7.00
The World Bank Group’s work is aligned with what I consider the development priorities for Sierra Leone*	24	6.58	12	7.67	43	7.16	30	6.17	29	6.76	18	6.72	82	6.79	39	5.74	25	7.72	13	7.23

*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Sierra Leone. (1-Not effective at all, 10-Very effective)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	24	7.13	12	8.42	43	6.95	32	6.31	36	6.72	18	7.50	81	6.78	38	6.32	25	7.28	13	6.62
The International Finance Corporation (IFC), the World Bank Group’s private sector arm	25	6.28	12	7.00	37	6.51	31	6.39	31	6.87	18	7.33	76	6.28	36	5.56	23	6.52	10	5.80

*Significantly different between stakeholder groups

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group’s work help to achieve development results in Sierra Leone?	22	7.18	12	7.50	43	7.72	31	6.77	31	7.35	16	8.06	78	7.38	38	6.95	22	7.91	13	7.00

(1-To no degree at all, 10-To a very significant degree)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Sierra Leone?*	24	7.25	12	7.50	41	7.66	30	6.87	31	7.61	18	8.17	81	7.49	38	6.79	20	8.65	13	6.92

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about the World Bank Group's role in Sierra Leone, which activity do you VALUE the most? (Choose no more than 2)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Technical assistance*	68.2%	66.7%	33.3%	36.4%	37.8%	23.8%	47.5%	41.0%	20.0%	23.1%
Promoting knowledge sharing*	13.6%	0.0%	2.4%	6.1%	2.7%	14.3%	3.8%	30.8%	4.0%	0.0%
Bringing together different groups of stakeholders	4.5%	16.7%	2.4%	21.2%	10.8%	14.3%	8.8%	2.6%	12.0%	15.4%
Mobilizing third party financial resources	9.1%	8.3%	11.9%	6.1%	8.1%	14.3%	10.0%	7.7%	4.0%	7.7%
Donor coordination	18.2%	16.7%	28.6%	12.1%	24.3%	19.0%	25.0%	17.9%	28.0%	23.1%
Budget support to close financing gaps	63.6%	58.3%	45.2%	42.4%	45.9%	57.1%	40.0%	28.2%	32.0%	38.5%
Formal policy advice, studies, analyses*	0.0%	0.0%	9.5%	6.1%	0.0%	9.5%	5.0%	28.2%	16.0%	15.4%
Global advocacy	0.0%	0.0%	7.1%	9.1%	5.4%	9.5%	6.3%	0.0%	8.0%	0.0%
Implementation support*	4.5%	8.3%	2.4%	36.4%	8.1%	9.5%	12.5%	5.1%	12.0%	15.4%
Capacity development related to World Bank Group supported projects	9.1%	8.3%	9.5%	3.0%	13.5%	4.8%	10.0%	10.3%	20.0%	7.7%
Financial resources	9.1%	25.0%	33.3%	21.2%	35.1%	14.3%	20.0%	23.1%	28.0%	38.5%
Informal advice that World Bank Group's staff	0.0%	0.0%	0.0%	0.0%	2.7%	4.8%	2.5%	0.0%	0.0%	0.0%
Data and statistics	0.0%	0.0%	4.8%	3.0%	2.7%	0.0%	3.8%	5.1%	4.0%	15.4%
Other	0.0%	0.0%	0.0%	0.0%	2.7%	0.0%	2.5%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Sierra Leone? (Choose no more than 5)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Climate change*	12.0%	0.0%	16.7%	9.4%	13.5%	9.5%	19.0%	38.5%	29.2%	30.8%
Transport*	44.0%	0.0%	26.2%	50.0%	40.5%	28.6%	25.3%	17.9%	25.0%	7.7%
Disaster risk management	16.0%	41.7%	23.8%	34.4%	21.6%	14.3%	22.8%	12.8%	20.8%	0.0%
Private sector development*	8.0%	8.3%	21.4%	6.3%	10.8%	19.0%	16.5%	38.5%	16.7%	23.1%
Energy & Extractives	44.0%	50.0%	23.8%	34.4%	21.6%	28.6%	29.1%	23.1%	37.5%	30.8%
Public sector governance/reform	36.0%	8.3%	31.0%	28.1%	27.0%	42.9%	25.3%	43.6%	20.8%	38.5%
Regional integration*	8.0%	8.3%	2.4%	18.8%	21.6%	14.3%	6.3%	25.6%	8.3%	0.0%
Information and communications technology	0.0%	0.0%	14.3%	6.3%	2.7%	9.5%	5.1%	0.0%	16.7%	7.7%
National debt	12.0%	33.3%	9.5%	6.3%	13.5%	14.3%	7.6%	2.6%	4.2%	23.1%
Poverty reduction	32.0%	25.0%	42.9%	50.0%	40.5%	47.6%	49.4%	38.5%	58.3%	23.1%
Health	44.0%	41.7%	61.9%	59.4%	54.1%	47.6%	57.0%	41.0%	54.2%	46.2%
Disease Surveillance	0.0%	0.0%	0.0%	0.0%	2.7%	0.0%	1.3%	0.0%	0.0%	7.7%
Agriculture and rural development*	40.0%	75.0%	26.2%	21.9%	45.9%	23.8%	24.1%	30.8%	16.7%	23.1%
Urban development*	0.0%	8.3%	4.8%	3.1%	18.9%	4.8%	3.8%	0.0%	16.7%	7.7%
Job creation/employment	48.0%	41.7%	23.8%	28.1%	18.9%	14.3%	40.5%	30.8%	33.3%	46.2%
Equality of opportunity	8.0%	0.0%	4.8%	12.5%	5.4%	9.5%	16.5%	5.1%	4.2%	23.1%
Water and sanitation*	12.0%	50.0%	16.7%	9.4%	27.0%	4.8%	20.3%	23.1%	16.7%	7.7%
Education*	88.0%	66.7%	69.0%	65.6%	48.6%	61.9%	62.0%	82.1%	54.2%	46.2%
Economic diversification	12.0%	8.3%	4.8%	9.4%	24.3%	14.3%	10.1%	7.7%	4.2%	15.4%
Global pandemics	0.0%	0.0%	2.4%	3.1%	0.0%	4.8%	2.5%	0.0%	0.0%	0.0%
Statistics*	0.0%	0.0%	4.8%	0.0%	0.0%	4.8%	1.3%	0.0%	0.0%	15.4%
Social protection*	4.0%	8.3%	0.0%	3.1%	5.4%	4.8%	12.7%	5.1%	0.0%	23.1%
Natural resource management	4.0%	0.0%	14.3%	6.3%	13.5%	9.5%	7.6%	12.8%	4.2%	30.8%
Gender equity	8.0%	0.0%	11.9%	3.1%	5.4%	9.5%	12.7%	5.1%	4.2%	15.4%
Anti-corruption	12.0%	16.7%	9.5%	9.4%	2.7%	19.0%	8.9%	0.0%	12.5%	0.0%

*Significantly different between stakeholder groups



C. World Bank Group’s Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Collaboration with the private sector*	20	6.15	7	6.57	35	6.43	24	5.58	31	6.06	15	7.20	68	5.99	34	4.71	20	6.55	8	7.25
Being inclusive	19	6.26	7	7.43	41	6.66	21	5.57	32	6.41	17	7.35	66	6.27	37	6.22	22	6.50	10	5.70
Straightforwardness and honesty	21	6.29	6	7.33	37	6.95	24	6.38	32	6.13	18	7.50	72	6.75	37	6.78	22	7.09	10	7.00
Access to WBG staff and experts	20	6.35	7	5.57	36	6.17	21	6.05	27	5.74	18	7.56	63	6.10	34	6.26	21	6.57	11	6.36
Being a long-term partner	21	6.62	7	7.29	41	7.49	27	7.04	32	7.28	20	7.35	76	7.08	35	8.26	23	7.57	12	7.33
Responsiveness to needs	21	6.48	9	7.11	38	6.68	29	6.38	32	6.78	19	7.42	77	6.44	37	7.03	23	6.91	11	6.55
Collaboration with the Government	22	7.00	7	7.14	41	7.63	30	6.73	29	7.55	20	7.00	74	7.41	37	8.03	24	7.04	12	8.33
Flexibility when circumstances change	23	6.22	6	6.50	39	6.62	23	5.96	27	6.96	18	6.72	71	5.96	37	6.03	20	5.85	12	5.25
Collaboration with civil society*	20	6.30	7	6.86	38	7.00	24	5.54	31	7.16	19	6.79	70	6.16	36	6.08	22	6.50	12	5.33
Treating clients and stakeholders in Sierra Leone with respect	22	6.77	7	6.71	39	7.10	27	6.63	34	6.79	19	6.63	75	6.69	37	7.22	24	7.58	12	6.67
Openness (sharing data and other information)	21	6.29	7	7.14	39	7.00	25	6.04	33	6.09	18	7.11	66	6.53	38	6.63	24	7.33	10	6.00
Collaboration with other donors and development partners	20	7.40	7	7.86	41	7.51	29	6.66	34	7.00	18	7.11	71	6.86	32	7.06	24	7.46	10	6.40

*Significantly different between stakeholder groups



C. World Bank Group’s Work and Engagement on the Ground(continued)

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/ Consultant		Other Gov-t Institutions/ Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group takes decisions quickly in Sierra Leone*	15	6.67	10	6.30	37	4.73	27	4.96	31	5.94	15	5.80	68	5.54	24	5.46	22	4.86	10	5.30
The World Bank Group’s approvals and reviews are done in a timely fashion*	19	7.32	10	6.40	39	6.74	22	5.55	31	6.45	14	6.14	68	6.12	28	5.61	22	5.50	8	4.88
The World Bank Group’s conditions on its lending are reasonable*	21	6.62	10	6.60	38	5.76	27	6.04	32	5.84	19	7.00	58	5.57	36	5.75	22	4.55	10	5.90
The World Bank Group disburses funds promptly	21	6.76	10	5.30	40	5.80	24	6.25	30	6.13	16	5.94	62	5.53	31	5.26	22	5.64	10	4.80
The World Bank Group’s Environmental and Social Framework requirements are reasonable	17	6.47	10	5.20	37	5.76	25	6.48	32	5.88	17	7.00	55	6.05	37	6.68	16	6.00	8	5.75
The World Bank Group insists on accountability through its lending	19	7.11	9	8.00	39	7.23	26	6.54	33	7.00	18	7.17	72	7.43	38	6.84	20	7.90	12	6.92
The World Bank Group measures results effectively	19	7.32	9	6.44	41	7.29	27	6.85	31	7.10	18	7.89	75	7.35	37	6.51	21	8.10	12	6.83
Working with the World Bank Group increases Sierra Leone’s institutional capacity	22	6.82	10	6.70	41	6.88	28	6.32	31	6.84	17	7.35	74	6.88	37	6.84	22	7.68	9	7.11

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group in Sierra Leone? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/ Consultant		Other Gov-t Institutions/ Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group’s financial instruments meet the needs of Sierra Leone	17	6.41	7	6.57	40	6.15	30	6.07	30	6.57	16	7.19	75	6.41	36	5.56	23	5.61	12	6.67
The World Bank Group meets Sierra Leone’s needs for knowledge services	19	6.05	9	6.22	40	6.50	30	6.23	29	6.45	17	7.29	78	6.67	34	5.79	24	6.71	11	6.55



E. World Bank Group’s Knowledge Work and Activities

How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?

Percentage of Respondents	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PM/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Weekly	12.5%	10.0%	5.1%	3.0%	5.4%	0.0%	2.7%	6.7%	4.3%	8.3%
Monthly	16.7%	10.0%	5.1%	12.1%	8.1%	10.0%	14.7%	13.3%	13.0%	0.0%
A few times a year	16.7%	50.0%	33.3%	27.3%	37.8%	25.0%	34.7%	36.7%	21.7%	41.7%
Rarely	16.7%	10.0%	23.1%	15.2%	16.2%	25.0%	25.3%	33.3%	26.1%	41.7%
Never	37.5%	20.0%	33.3%	42.4%	32.4%	40.0%	22.7%	10.0%	34.8%	8.3%

In Sierra Leone, to what extent do you believe that the World Bank Group’s knowledge work and activities:

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are timely	14	6.86	9	6.11	35	5.71	27	6.07	30	6.43	16	6.88	68	6.22	26	5.77	16	6.19	10	5.10
Include appropriate level of stakeholder involvement during preparation	15	6.60	9	7.00	38	6.39	24	6.75	31	6.61	18	7.33	58	6.31	32	6.34	16	6.63	7	6.14
Are source of relevant information on global good practices	15	6.60	9	7.33	35	6.77	25	6.28	29	6.76	19	7.21	60	6.78	35	7.17	16	7.00	8	7.13
Are adequately disseminated	13	6.23	10	6.40	34	6.47	26	5.85	28	6.43	17	7.06	62	6.03	34	5.88	18	6.11	10	5.70
Are translated enough into local language*	14	5.71	10	3.40	33	5.33	22	5.68	30	5.73	15	6.80	57	5.26	21	5.24	17	4.47	7	4.00
Are adaptable to Sierra Leone’s specific development challenges and country circumstances	14	6.07	9	6.78	37	6.41	28	6.39	30	6.73	17	6.82	68	6.53	34	6.00	17	6.41	11	6.09

*Significantly different between stakeholder groups

	Office of the President/Chief Minister/Minister		Office of Parliamentarian		Employee of a Ministry/PMU/Consultant		Other Gov-t Institutions/Organizations		Local Government		Private Sector		CSO		Academia		Media		Other	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?*	21	7.24	11	6.73	38	6.76	30	7.33	32	7.47	18	8.17	72	7.28	38	6.66	22	7.77	12	6.58
Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities?	21	6.86	11	6.55	37	7.51	31	7.16	32	7.53	19	7.89	70	7.33	36	7.36	19	7.58	12	6.75

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups



F. The Future Role of The World Bank Group in Sierra Leone

Which of the following SHOULD the WBG do to improve its advice and guidance in Sierra Leone? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Provide more adequate data/knowledge/statistics on your country's economy	44.0%	60.0%	59.5%	51.5%	56.8%	66.7%	59.0%	73.7%	40.0%	66.7%
Increase emphasis on capacity development	76.0%	90.0%	52.4%	63.6%	59.5%	42.9%	47.4%	44.7%	56.0%	50.0%
Be more sensitive toward political and social realities	36.0%	30.0%	52.4%	48.5%	43.2%	61.9%	56.4%	71.1%	40.0%	41.7%
Increase the level of country specific expertise	40.0%	10.0%	35.7%	30.3%	37.8%	28.6%	26.9%	23.7%	24.0%	16.7%
More public disclosure of its work*	24.0%	0.0%	38.1%	18.2%	24.3%	28.6%	34.6%	44.7%	52.0%	50.0%
Provide more real-time advice and guidance*	48.0%	90.0%	21.4%	39.4%	35.1%	33.3%	24.4%	7.9%	28.0%	41.7%
Incorporate more innovative technologies into its work and support	32.0%	10.0%	33.3%	27.3%	32.4%	14.3%	32.1%	10.5%	24.0%	33.3%
Other	0.0%	0.0%	0.0%	3.0%	0.0%	0.0%	6.4%	0.0%	4.0%	0.0%

*Significantly different between stakeholder groups

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Sierra Leone? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/ Consultant	Other Gov-t Institutions/ Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Media*	17.4%	45.5%	26.2%	50.0%	18.9%	42.9%	49.4%	68.4%	92.0%	50.0%
NGOs/Community Based Organizations*	26.1%	18.2%	33.3%	55.9%	56.8%	28.6%	74.7%	44.7%	52.0%	50.0%
Private sector	34.8%	18.2%	38.1%	17.6%	27.0%	28.6%	22.8%	42.1%	24.0%	8.3%
Beneficiaries*	39.1%	27.3%	35.7%	52.9%	35.1%	38.1%	31.6%	15.8%	16.0%	66.7%
Local government*	60.9%	36.4%	47.6%	32.4%	81.1%	28.6%	29.1%	15.8%	28.0%	33.3%
Faith-based organizations*	0.0%	0.0%	2.4%	11.8%	0.0%	0.0%	16.5%	13.2%	0.0%	25.0%
Parliament*	39.1%	54.5%	16.7%	5.9%	10.8%	9.5%	8.9%	2.6%	8.0%	0.0%
The executive branch*	39.1%	45.5%	16.7%	5.9%	5.4%	9.5%	3.8%	2.6%	8.0%	0.0%
Academia/think tanks/research institutes*	34.8%	9.1%	31.0%	32.4%	18.9%	52.4%	21.5%	76.3%	12.0%	8.3%
Youth/university groups	0.0%	18.2%	21.4%	14.7%	13.5%	28.6%	20.3%	7.9%	36.0%	16.7%
Donor community	8.7%	27.3%	9.5%	11.8%	18.9%	9.5%	10.1%	5.3%	8.0%	16.7%
Private foundations	0.0%	0.0%	4.8%	2.9%	2.7%	4.8%	1.3%	0.0%	4.0%	0.0%
Other*	0.0%	0.0%	4.8%	2.9%	0.0%	4.8%	1.3%	0.0%	0.0%	16.7%
Don't know	0.0%	0.0%	0.0%	0.0%	2.7%	0.0%	0.0%	0.0%	0.0%	0.0%

*Significantly different between stakeholder groups



G. Communication and Information Sharing

Which would you say are your MAIN sources of news about economic and social development issues in Sierra Leone? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
Local television*	100.0%	81.8%	69.2%	72.7%	78.4%	52.4%	65.0%	60.5%	72.0%	61.5%
International television*	26.1%	9.1%	12.8%	27.3%	21.6%	42.9%	23.8%	50.0%	12.0%	15.4%
Local radio news programs or bulletins	73.9%	72.7%	74.4%	63.6%	67.6%	47.6%	63.8%	63.2%	52.0%	69.2%
International radio news programs or bulletins	13.0%	18.2%	15.4%	21.2%	10.8%	28.6%	10.0%	10.5%	20.0%	15.4%
Printed local newspapers	52.2%	72.7%	41.0%	42.4%	48.6%	38.1%	48.8%	50.0%	60.0%	23.1%
Printed local periodicals	4.3%	0.0%	0.0%	0.0%	5.4%	4.8%	2.5%	10.5%	4.0%	0.0%
Websites/apps of local TV	8.7%	0.0%	5.1%	12.1%	8.1%	4.8%	8.8%	5.3%	4.0%	7.7%
Websites/apps of international TV	4.3%	0.0%	2.6%	3.0%	5.4%	4.8%	2.5%	5.3%	4.0%	0.0%
Websites/apps of local radio companies	0.0%	0.0%	0.0%	3.0%	5.4%	9.5%	3.8%	0.0%	8.0%	0.0%
Websites/apps of international radio companies	4.3%	0.0%	5.1%	3.0%	8.1%	4.8%	2.5%	2.6%	0.0%	0.0%
Websites/apps of local newspapers/magazines	0.0%	9.1%	0.0%	0.0%	0.0%	4.8%	5.0%	2.6%	4.0%	15.4%
Websites/apps of international newspapers/magazines*	0.0%	18.2%	5.1%	3.0%	2.7%	4.8%	2.5%	0.0%	20.0%	7.7%
Social media*	8.7%	18.2%	51.3%	39.4%	32.4%	42.9%	52.5%	36.8%	40.0%	53.8%
Blogs	4.3%	0.0%	7.7%	0.0%	2.7%	4.8%	3.8%	2.6%	0.0%	7.7%
Other	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.0%	7.7%

*Significantly different between stakeholder groups

How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PMU/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
World Bank Group's publications and other written materials	68.0%	90.9%	59.5%	55.9%	55.6%	66.7%	59.5%	59.5%	60.0%	30.8%
e-Newsletters	32.0%	18.2%	28.6%	20.6%	16.7%	14.3%	24.1%	21.6%	8.0%	38.5%
World Bank Group's seminars/workshops/conferences	60.0%	54.5%	45.2%	52.9%	55.6%	42.9%	54.4%	43.2%	32.0%	61.5%
World Bank Group's blogs*	0.0%	9.1%	7.1%	11.8%	5.6%	0.0%	5.1%	27.0%	4.0%	0.0%
World Bank Group's social media	12.0%	18.2%	35.7%	29.4%	27.8%	23.8%	27.8%	13.5%	20.0%	23.1%
Direct contact with World Bank Group	36.0%	18.2%	21.4%	32.4%	47.2%	23.8%	27.8%	51.4%	40.0%	46.2%
World Bank Group's website*	40.0%	27.3%	31.0%	23.5%	27.8%	81.0%	38.0%	18.9%	52.0%	30.8%
Webinars or online events hosted by the World Bank Group*	12.0%	18.2%	2.4%	23.5%	5.6%	0.0%	8.9%	27.0%	0.0%	15.4%
Interviews, press releases, and conferences for the Sierra Leone's media*	36.0%	45.5%	47.6%	41.2%	36.1%	38.1%	46.8%	29.7%	84.0%	46.2%

*Significantly different between stakeholder groups

**G. Communication and Information Sharing (continued)**

Which Internet connection do you use primarily when visiting a World Bank Group website?* (Select only 1 response)

Percentage of Respondents	Office of the President/Chief Minister/Minister	Office of Parliamentarian	Employee of a Ministry/PM/Consultant	Other Gov-t Institutions/Organizations	Local Government	Private Sector	CSO	Academia	Media	Other
High speed/WiFi	91.7%	100.0%	79.5%	79.4%	73.5%	76.2%	85.3%	92.1%	58.3%	69.2%
Dial-up	8.3%	0.0%	20.5%	20.6%	26.5%	23.8%	14.7%	7.9%	41.7%	30.8%

**Significantly different between stakeholder groups*

**Appendix C: Responses to Indicator Questions by Collaboration With the WBG**

Indicator Question	Currently, do you professionally collaborate/work with the World Bank Group in your country?	
	Not collaborating with the WBG	Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.14	7.10
Overall the World Bank Group currently plays a relevant role in development in Sierra Leone	7.00	6.94
The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone	6.63	6.84
Overall, please rate your impression of the World Bank's effectiveness in Sierra Leone.	6.69	7.11
Overall, please rate your impression of the IFC's effectiveness in Sierra Leone.	6.34	6.49
To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?	7.19	7.60
To what extent does the World Bank Group influence the development agenda in Sierra Leone?	7.31	7.62
Collaboration with the private sector	6.01	6.16
Being inclusive	6.09	6.68
Straightforwardness and honesty	6.65	6.92
Access to WBG staff and experts	6.04	6.39
Being a long-term partner	7.24	7.58
Responsiveness to needs	6.49	6.91
Collaboration with the Government	7.29	7.61
Flexibility when circumstances change	6.10	6.36
Collaboration with civil society	6.30	6.57
Treating clients and stakeholders in Sierra Leone with respect	6.64	7.26
Openness (sharing data and other information)	6.33	6.95
Collaboration with other donors and development partners	6.92	7.31
The World Bank Group takes decisions quickly in Sierra Leone	5.22	5.90
The World Bank Group's financial instruments meet the needs of Sierra Leone	6.27	6.21
The World Bank Group meets Sierra Leone's needs for knowledge services	6.36	6.62
In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Sierra Leone's specific development challenges and country circumstances	6.41	6.57
Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?	7.09	7.26
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.09	7.67

Yellow highlight indicates significant difference between Yes and No means.



Appendix D: Sierra Leone FY22 COS Questionnaire



World Bank Group Country Survey FY 2022 – Sierra Leone

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Sierra Leone or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Sierra Leone, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Sierra Leone.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**BACKGROUND INFORMATION**

Which of the following best describes your current affiliation? (Select only 1 response)			
1	Office of the President, Chief Minister	12	Private Sector Organization
2	Office of a Minister	13	Financial Sector/Private Bank
3	Office of a member of Parliament/Legislative body	14	Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation)
4	Employee of Ministry, Ministerial Department, Implementation Agency	15	NGO/Community Based Organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	16	Professional/Trade association
6	Local Government Office or Staff	17	Faith-Based Group
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	18	Youth Group
8	Judicial System (e.g., courts)	19	Academia/Research Institute/Think Tank
9	State-Owned Enterprise	20	Media (press, radio, TV, web, etc.)
10	Bilateral Agency (e.g., embassy, diplomatic, military)	21	Other (please specify): _____
11	Multilateral Agency (UN, regional development bank)		

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Sierra Leone? (If you answered NO to this question, please proceed to the next page)	
1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Sierra Leone? (Select only 1 response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)
4	International Centre for Settlement of Investment Disputes (ICSID)

**SECTION A: OVERALL CONTEXT**

A1. In general, would you say that Sierra Leone is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Sierra Leone is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Sierra Leone. (Choose no more than 5)			
1	Equality of opportunity (i.e., social inclusion, financial inclusion)	14	Climate change (e.g., mitigation, adaptation)
2	Regional integration (e.g., trade, Infrastructure)	15	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
3	Private sector development	16	Water and sanitation
4	Natural resource management (mining, land, and fisheries)	17	Education
5	Job creation/employment	18	Information and communications technology
6	Disease Surveillance (epidemics – Lassa fever, Dengue fever, and Ebola)	19	Statistics
7	Disaster risk management	20	Global pandemics (e.g., COVID-19)
8	Poverty reduction	21	Anti-corruption
9	National debt (budget support)	22	Social protection (e.g., establishment of the national social protection system, targeted social assistance)
10	Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	23	Economic diversification (private sector development, manufacturing, and tourism)
11	Health	24	Gender equity (closing the gap between women and men, and boys and girls)
12	Transport (e.g., roads, bridges, transportation)	25	Urban development
13	Agriculture and rural development		

**SECTION A: OVERALL CONTEXT****A4. When economic and/or social reform efforts fail or are slow to take place in Sierra Leone, which of the following would you attribute this to? (Choose no more than 2)**

1	Pressure from outside interest groups (e.g., private sector, unions)
2	Corruption
3	Reforms are not well thought out in light of country challenges
4	Inadequate donor coordination
5	Inadequate government accountability
6	Inadequate citizen/civil society participation
7	Political pressures and obstacles
8	Inadequate capacity in the government
9	Inadequate private sector participation
10	Other (please specify): _____

A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all										To a very significant degree										Don't know
		1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	
1	The central government	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament/legislative branch	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	Local government	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	Bilateral organizations (e.g., DFID, JICA, GIZ, USAID)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The World Bank Group	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	The World Health Organization (WHO)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	Regional development banks	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Sierra Leone's Central Bank	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	International private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	Domestic private sector	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
13	International civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
14	Domestic civil society (e.g., NGOs, CBOs)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
15	Academia, universities	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
16	Youth organizations	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
17	Faith-based institutions	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
18	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
19	International media and their web presence	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
20	Web based media (i.e., blogs, social media, other web-based news, and information sources)	1	2	3	4	5	6	7	8	9	10	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Sierra Leone?											
		Not familiar at all								Extremely familiar	
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Sierra Leone?												
		Strongly disagree								Strongly agree		Don't know
B2	Overall, the World Bank Group currently plays a relevant role in development in Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Sierra Leone.												
		Not effective at all								Very effective		Don't know
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Sierra Leone?												
		1								10		Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

B6. To what extent does the World Bank Group influence the development agenda in Sierra Leone?												
		1								10		Don't know
		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
To no degree at all										To a very significant degree		Don't know

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Sierra Leone? (Select only 1 response)	
1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B8. When thinking about the World Bank Group’s role in Sierra Leone, which activity do you VALUE the most? (Choose no more than 2)**

1	Technical assistance
2	Promoting knowledge sharing
3	Bringing together different groups of stakeholders
4	Mobilizing third party financial resources
5	Donor coordination
6	Budget support to close financing gaps
7	Formal policy advice, studies, analyses
8	Global advocacy
9	Implementation support
10	Capacity development related to World Bank Group supported projects
11	Financial resources
12	Informal advice that World Bank Group’s staff provides (e.g., memos, short evidence notes, informal discussions and emails)
13	Data and statistics
14	Other (please specify): _____

B9. When thinking about how the World Bank Group can have the most impact on development results in Sierra Leone, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Sierra Leone? (Choose no more than 5)

1	Climate change (e.g., mitigation, adaptation)	14	Urban development
2	Transport (e.g., roads, bridges, transportation)	15	Job creation/employment
3	Disaster risk management	16	Equality of opportunity (i.e., social inclusion, financial inclusion)
4	Private sector development	17	Water and sanitation
5	Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	18	Education
6	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19	Economic diversification (private sector development, manufacturing, and tourism)
7	Regional integration (e.g., trade, Infrastructure)	20	Global pandemics (e.g., COVID-19)
8	Information and communications technology	21	Statistics
9	National debt (budget support)	22	Social protection (e.g., establishment of the national social protection system, targeted social assistance)
10	Poverty reduction	23	Natural resource management (mining, land, and fisheries)
11	Health	24	Gender equity (closing the gap between women and men, and boys and girls)
12	Disease Surveillance (epidemics – Lassa fever, Dengue fever, and Ebola)	25	Anti-corruption
13	Agriculture and rural development		

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)			
1	Venture capital	9	Asset manager
2	Impact investor	10	Private sector solutions
3	World Bank	11	Multi-lateral financial institution
4	Public-private partnerships	12	Financial advisory solutions
5	Development institution	13	None of the above
6	Investment bank	14	Don't know
7	Innovation and entrepreneurship	15	Other (please specify): _____
8	Thought leader		

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

C1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Sierra Leone solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10			<input type="checkbox"/>
To no degree at all									To a very significant degree			Don't know

To what extent is the World Bank Group an effective development partner in Sierra Leone, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C2	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Treating clients and stakeholders in Sierra Leone with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements?													
		Strongly disagree										Strongly agree	Don't know
C14	The World Bank Group takes decisions quickly in Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C15	The World Bank Group's approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C16	The World Bank Group's conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C18	The World Bank Group's Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C20	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C21	Working with the World Bank Group increases Sierra Leone's institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

To what extent do you agree/disagree with the following statements about the World Bank Group in Sierra Leone?													
		Strongly disagree										Strongly agree	Don't know
C22	The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, and Trust Funds) meet the needs of Sierra Leone	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
C23	The World Bank Group meets Sierra Leone's needs for knowledge services (e.g., research, analysis, data, technical assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Sierra Leone? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")

		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Social protection (e.g., establishment of the national social protection system, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Agriculture and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Equality of opportunity (i.e., social inclusion, financial inclusion)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Education	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Health	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Private sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Anti-corruption	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Macroeconomic stability and debt	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Energy & Extractives (affordable energy, sustainable renewable energy, and regional energy integration)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Job creation/employment	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Economic diversification (tourism)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Disease Surveillance (epidemics – Lassa fever, Dengue fever)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Natural resource management (mining, land, and fisheries)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Urban development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Transport (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Regional integration (e.g., trade, Infrastructure)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	

D2. How effectively does the World Bank Group support Sierra Leone's efforts ... ?

		Not effectively at all										Very effectively	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	To build stronger domestic resource mobilization systems in the Government (e.g., tax reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	To develop better and stronger national statistical system	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	



SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Sierra Leone, to what extent do you believe that the World Bank Group's knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Sierra Leone's specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all								Very significant		Don't know	

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality								Very high technical quality		Don't know	

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN SIERRA LEONE****F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Sierra Leone? (Choose no more than 3)**

1	Provide more adequate data/knowledge/statistics on your country's economy
2	Increase emphasis on capacity development
3	Be more sensitive toward political and social realities
4	Increase the level of country specific expertise
5	More public disclosure of its work
6	Provide more real-time advice and guidance
7	Incorporate more innovative technologies into its work and support
8	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Sierra Leone? (Choose no more than 3)

1	Media	8	The executive branch
2	NGOs/Community Based Organizations	9	Academia/think tanks/research institutes
3	Private sector	10	Youth/university groups
4	Beneficiaries	11	Donor community
5	Local government	12	Private foundations
6	Faith-based organizations	13	Other (please specify): _____
7	Parliament	14	Don't know

F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Sierra Leone has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)

1	Support the distribution of vaccines
2	Help to strengthen health systems
3	Support community and stakeholder engagement to address misinformation and stigma
4	Help increase vaccine uptake through effective health communications
5	Training health workers
6	Support the purchase of vaccines
7	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. Which would you say are your MAIN sources of news about economic and social development issues in Sierra Leone? (Choose no more than 3)**

1	Local television	9	Websites/apps of local radio companies
2	International television	10	Websites/apps of international radio companies
3	Local radio news programs or bulletins	11	Websites/apps of local newspapers/magazines
4	International radio news programs or bulletins	12	Websites/apps of international newspapers/magazines
5	Printed local newspapers	13	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)
6	Printed local periodicals	14	Blogs
7	Websites/apps of local TV	15	Other (please specify): _____
8	Websites/apps of international TV		

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)

1	World Bank Group's publications and other written materials	6	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters	7	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	8	Webinars or online events hosted by the World Bank Group
4	World Bank Group's blogs	9	Interviews, press releases, and conferences for the Sierra Leone's media
5	World Bank Group's social media		

G3. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	High speed/WiFi
2	Dial-up

G4. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G5. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?**

		Every few days	Every few weeks	Every few months	Not at all
1	Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Visited a WBG website (e.g., read a blog, used data)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Attended an event/conference hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Attended/participated in a webinar or online event hosted by the WBG	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	Read some or all of a WBG research paper or publication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	Met professionally with WBG staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	Read a WBG e-newsletter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**SECTION H: BACKGROUND INFORMATION**

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H2. What's your gender?	
1	Female
2	Male

H3. Within your organization, would you describe yourself as	
1	Junior level
2	Mid-level staff
3	Mid-level decision-maker / manager
4	Senior level

H4. What's your age?	
1	25 and under
2	26-35
3	36-45
4	46-55
5	56 and above

H5. Which best represents your geographic location?	
1	Western Area
2	Southern Province
3	Northern Province
4	Eastern Province

Thank you for completing the survey!