

FY 2021 Haiti
Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



November 2021

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Acknowledgements

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Country Opinion Surveys
THE WORLD BANK GROUP



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HAITI





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Haiti perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Haiti*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From May to July 2021, 930 stakeholders of the WBG in Haiti were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the Office of the President, Prime Minister/Minister; office of a parliamentarian; ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; the judicial system; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector/private banks; private foundations; NGOs and community based organizations; trade unions; faith-based groups; youth groups; academia/research institutes/think tanks; the media; and other organizations.

A total of 180 stakeholders participated in the survey (19% response rate). Respondents completed the questionnaire with a representative from the local fielding agency, or they completed it online.

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

The results in this year's Country Survey were compared to those in the Country Survey conducted in FY'18 (response rate was 28%, N=134). Data were weighted to reach the same stakeholder composition in two years, which allows for year comparisons. Stakeholder groups which were not present in both fiscal years were not included in the comparison. Respondents who belonged to the "other" stakeholder category were not included either. As a result, mean ratings, percentages of respondents, and the total number of respondents in both years are slightly different from those of the original data reported in the FY'18 COS report and the non-weighted data presented in appendices A, B, C and E. For the weighted stakeholder breakdown and year comparison results, please refer to Appendix D (page 87).

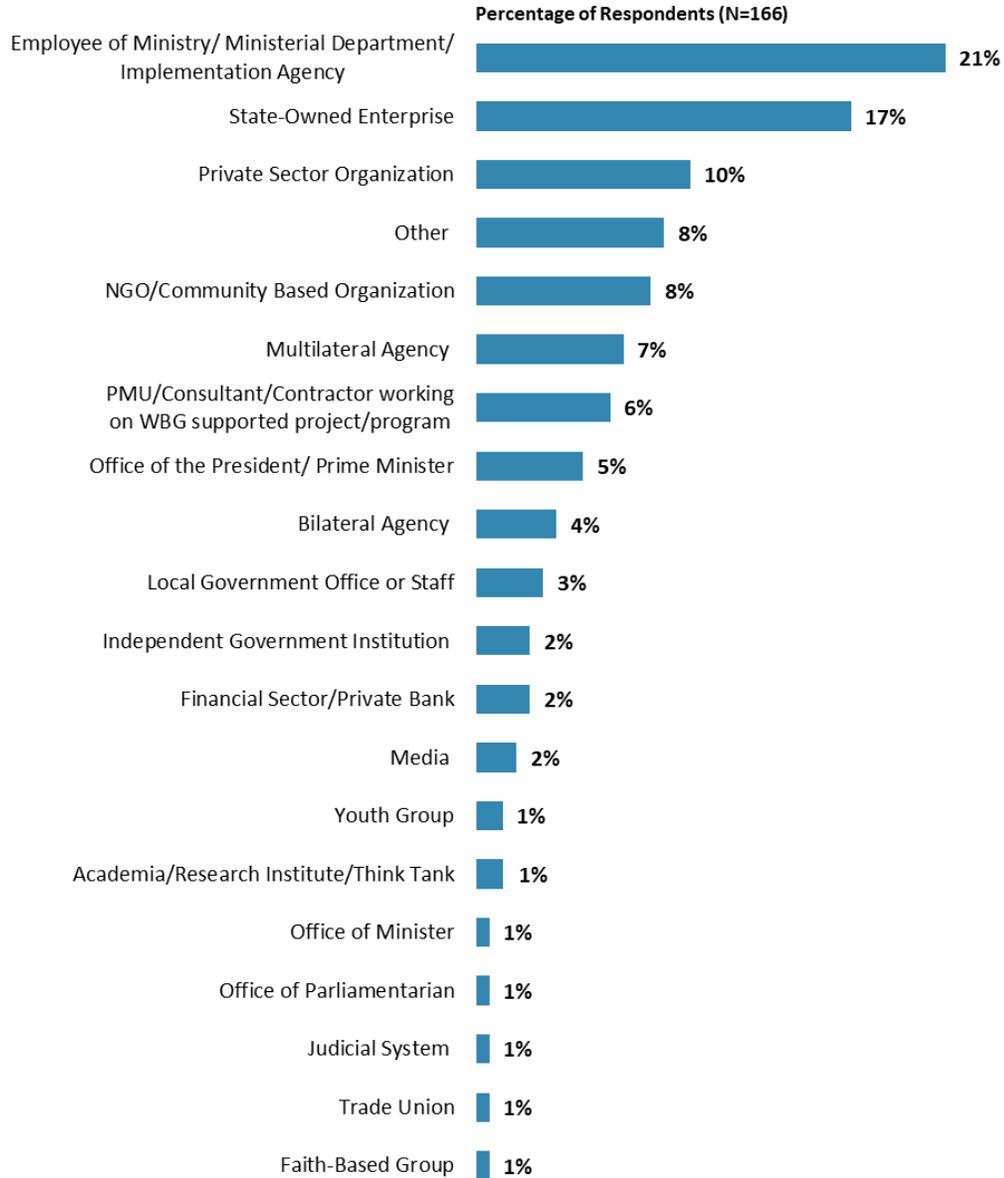
Note that the body of the report presents data on selected questions of the survey questionnaire. Please refer to Appendix A for data on all survey questions. Appendices B, C, D, and E present data on selected questions. Additional data breakdowns are available upon request.



III. Demographics of the Sample

Current Position

- Note that for further analyses, some respondent groups were combined.¹



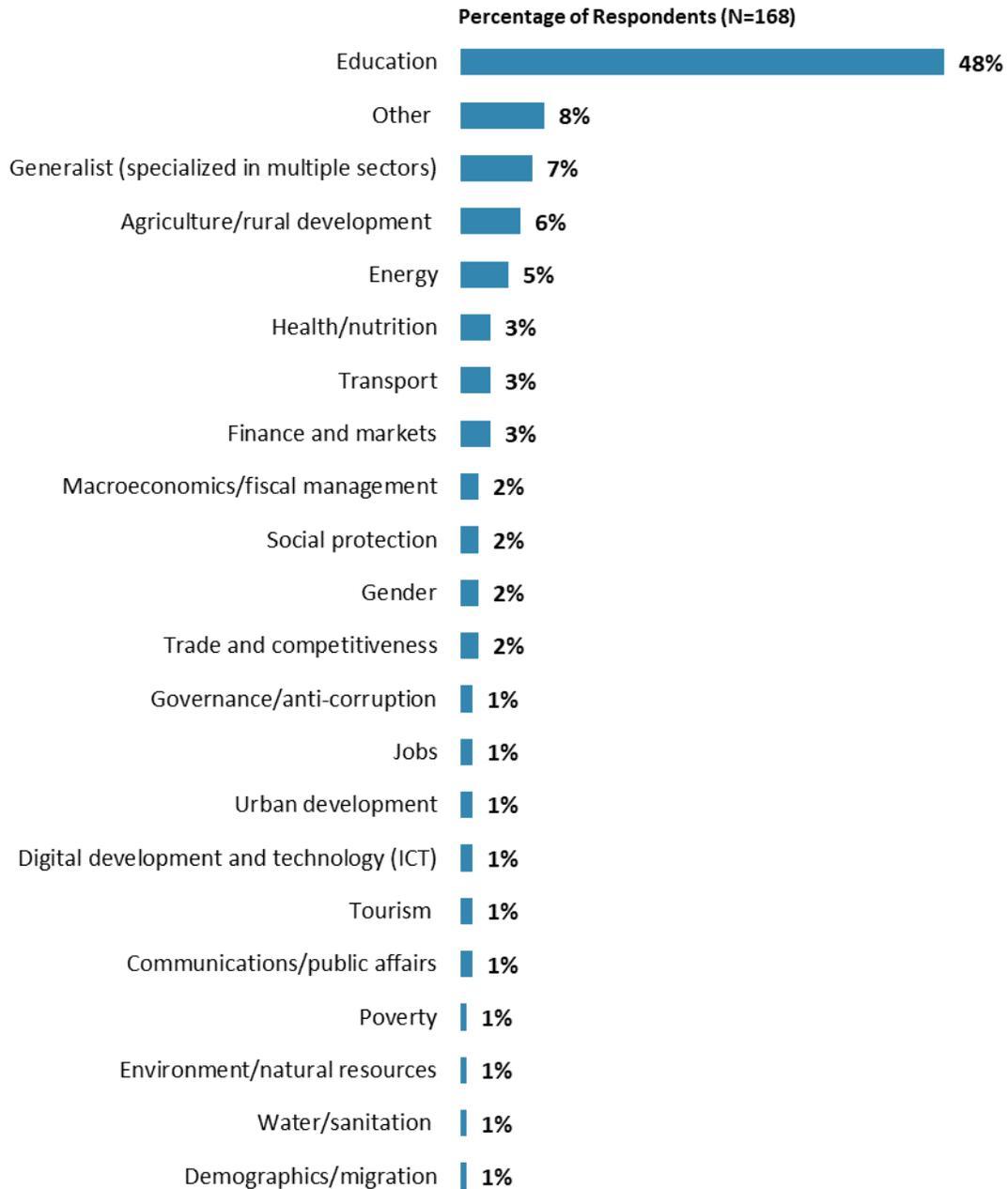
“Which of the following best describes your current affiliation?”
(Respondents chose from a list.)

¹ Respondents from the office of the President, Prime Minister were combined with the respondents from the office of a minister; respondents from bilateral agencies were combined with those from multilateral agencies; respondents from the financial sector/private banks were combined with those from private sector organizations; respondents from NGOs/ community-based organizations, trade unions, faith-based groups, and youth groups were included into the “CSO” category. The small number of the parliamentarians, respondents from local governments, independent government institutions, the judicial system, academia/research institutes/think tanks, and media were included in the “Other” category. There were no respondents from private foundations.



III. Demographics of the Sample (continued)

Area of Primary Specialization

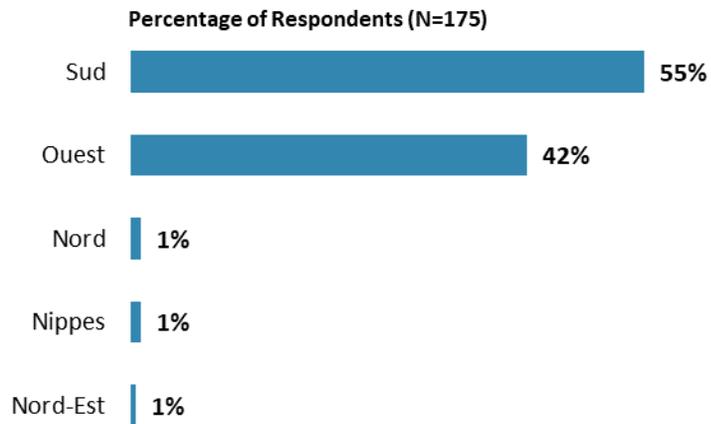


“Please identify the primary specialization of your work.”
(Respondents chose from a list.)



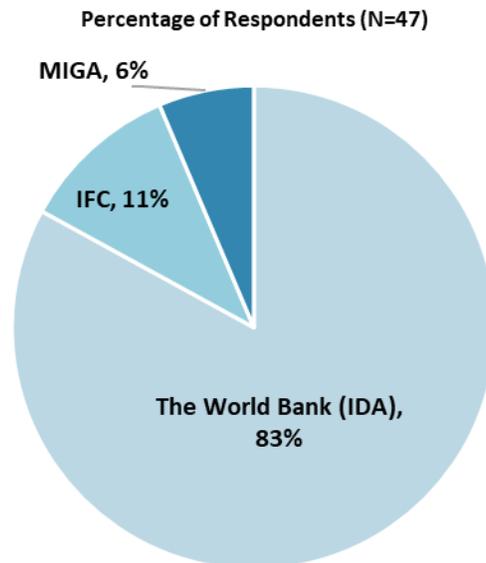
III. Demographics of the Sample (continued)

Geographic Locations



"Which best represents your geographic location?"
(Respondents chose from a list.)

Exposure to Agencies within the World Bank Group



"Which of the following agencies of the World Bank Group do you primarily collaborate/work with in Haiti?"
(Respondents chose from a list.)

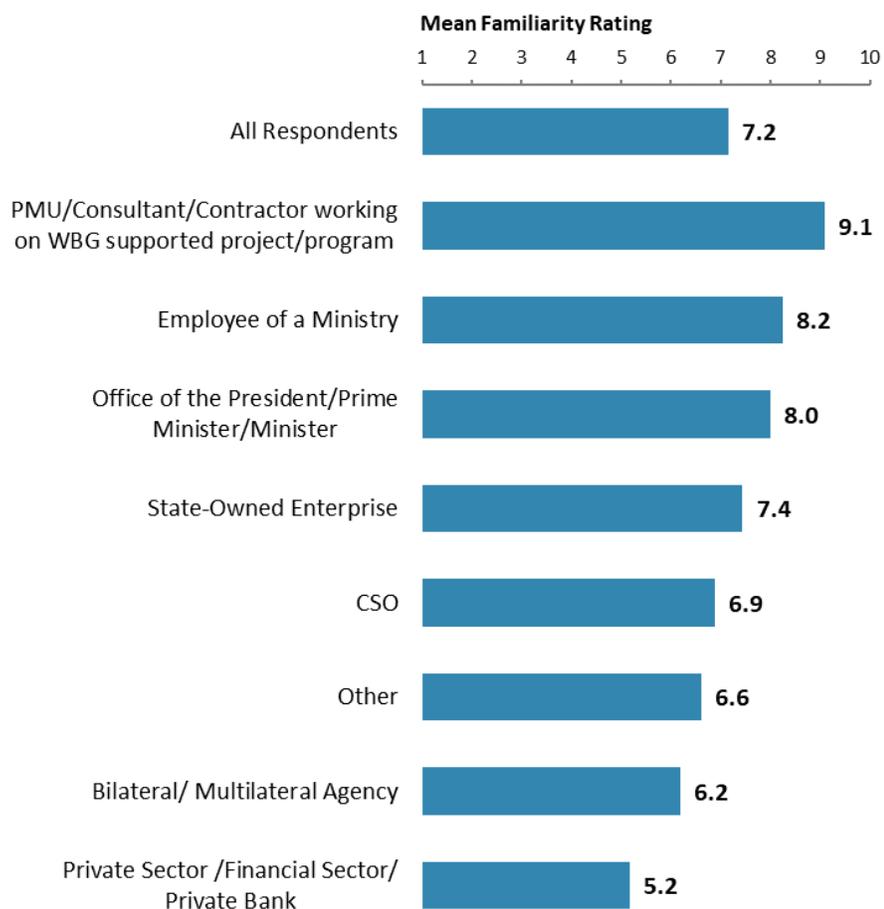
Note: no respondents selected ICSID response option



III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- **Year comparison:** Respondents in this year's Country Survey had significantly higher levels of familiarity with the WBG compared to respondents in the FY'18 Country Survey (weighted mean in FY'21 = 7.2; weighted mean in FY'18 = 6.1)².
- **Impact of familiarity:** Respondents' ratings of familiarity³ with the WBG were significantly, strongly correlated with their ratings for the WBG's overall effectiveness⁴ in Haiti, with their agreement that the WBG plays a relevant role in development in Haiti, and with their ratings of the extent to which the WBG's work helps achieve development results in Haiti.



"How familiar are you with the work of the World Bank (IDA) in Haiti?"
(1-"Not familiar at all", 10-"Extremely familiar")

² The means in the chart were calculated based on unweighted data. Please refer to Appendix D (page 87) for more details on weighting.

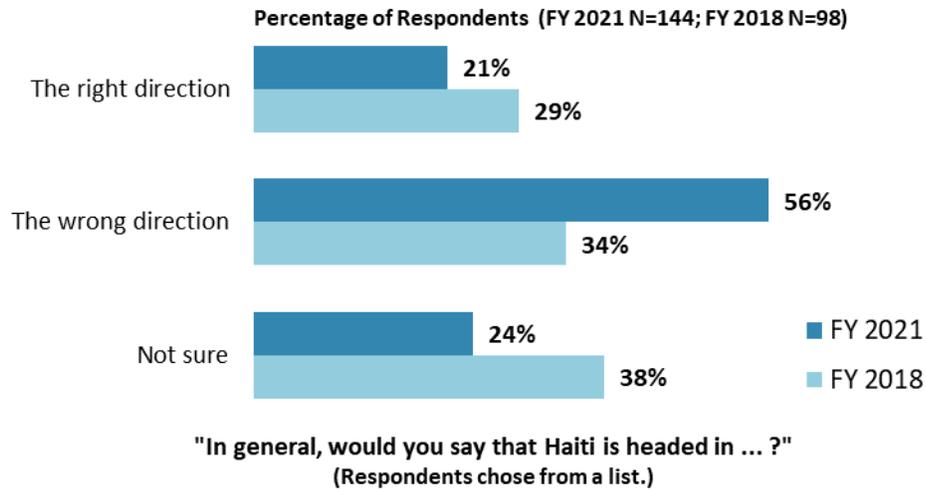
³ In FY 2021, the question about familiarity was asked separately about the World Bank and the IFC (B1_1 and B1_2). Only variable B1_1 (World Bank) was used in this calculation.

⁴ In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2). Only variable B4_1 (World Bank) was used in this calculation.

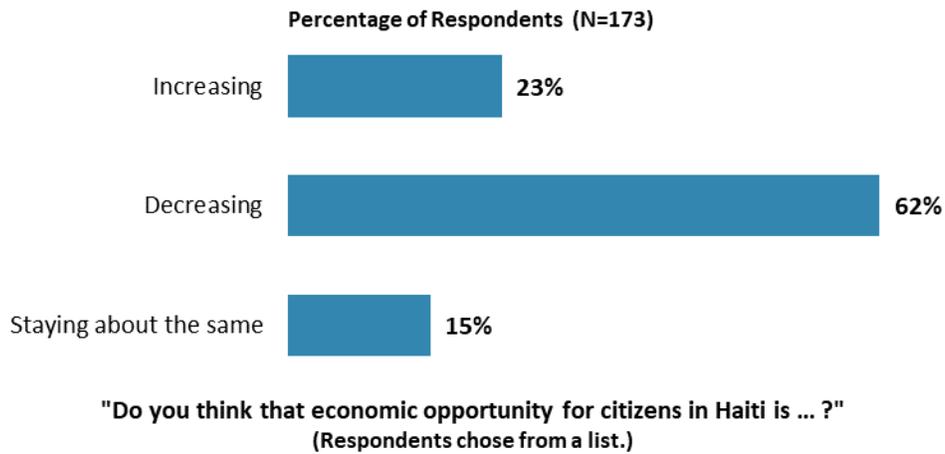


IV. Overall Context

Headed in the Right Direction⁵



Perceptions of Economic Opportunity



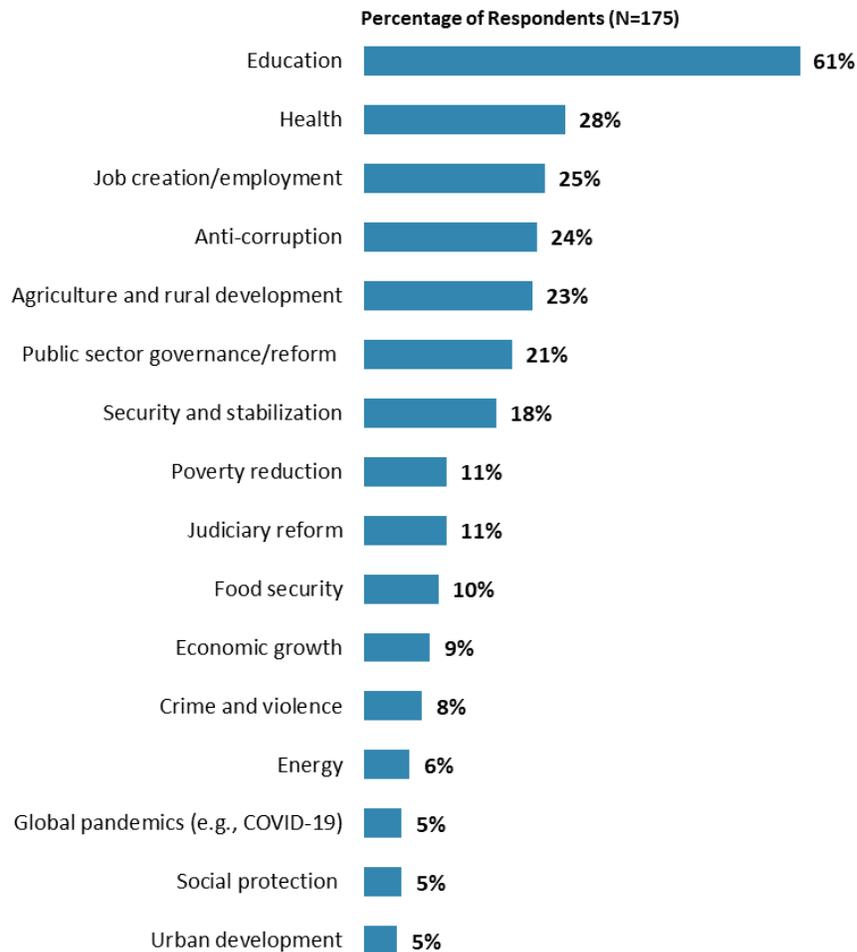
⁵ Percentages presented in this chart were calculated based on weighted data.



IV. Overall Context (continued)

Development Priority

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the most important development priorities in Haiti were “*education*” (48%), “*public sector governance/reform*” (39%), “*anti-corruption*” (21%), “*agriculture and rural development*” (20%), “*security/stabilization*” (17%), and “*energy*” (16%). In FY21, “*health*”, which was not a very prominent priority in FY18 (7%), became second most important development priority in Haiti.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (48% of the sample) were significantly *more* likely to indicate that “*education*” was the most important development priority in Haiti, compared to the rest of the respondents (education specialists = 84%; others = 40%).⁶



"Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than 3)"
 (Respondents chose from a list. Responses combined. Top 16 of 34 response options shown)

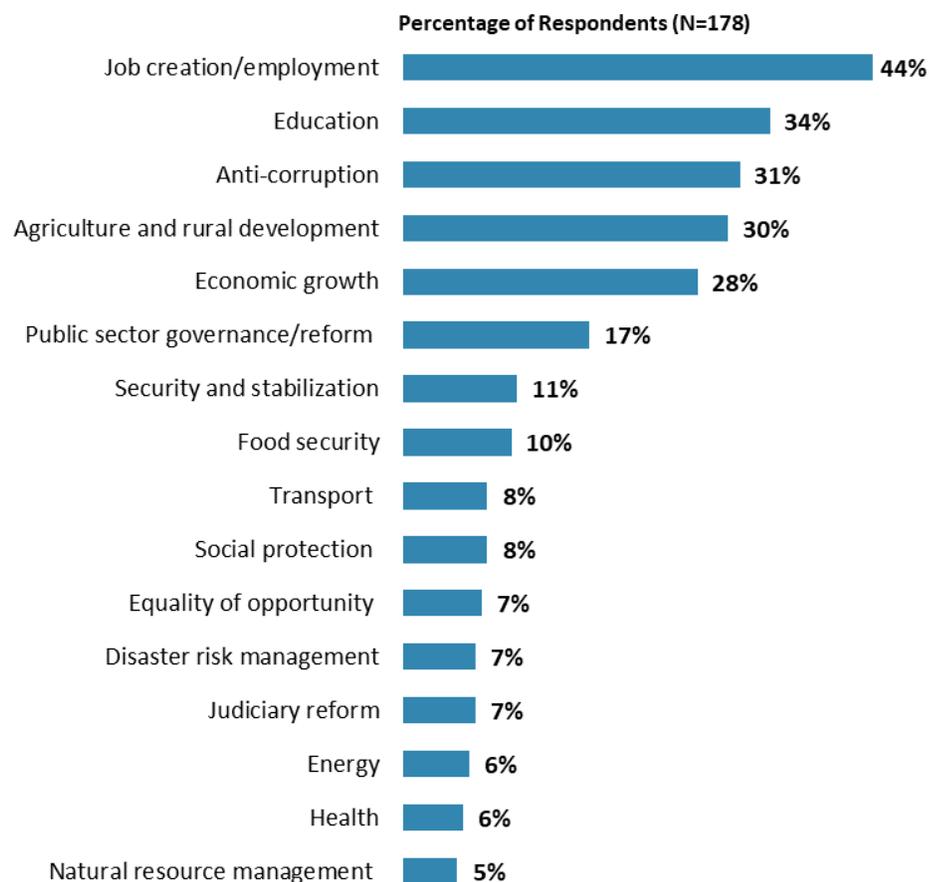
⁶ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about the development priorities in the country.



IV. Overall Context (continued)

What Would Contribute Most to Reducing Poverty

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the biggest contributors to poverty reduction in Haiti were “*job creation/employment*” (40%), “*agriculture and rural development*” (39%), “*economic growth*” (36%), “*education*” (28%), “*anti-corruption*” (27%), and “*public sector governance/reform*” (25%).
- **Specialization:** Respondents who identified their primary specialization of work as “*education*” (48% of the sample) were significantly *more* likely to indicate that “*education*” would contribute the most to poverty reduction in Haiti compared to the rest of the respondents (education specialists = 47%; others = 23%).⁷



"Poverty reduction is a broad term that encompasses work in many different areas. Which 3 areas of development listed below do you believe would contribute most to reducing poverty in Haiti?

(Choose no more than 3)" (Respondents chose from a list. Responses combined.

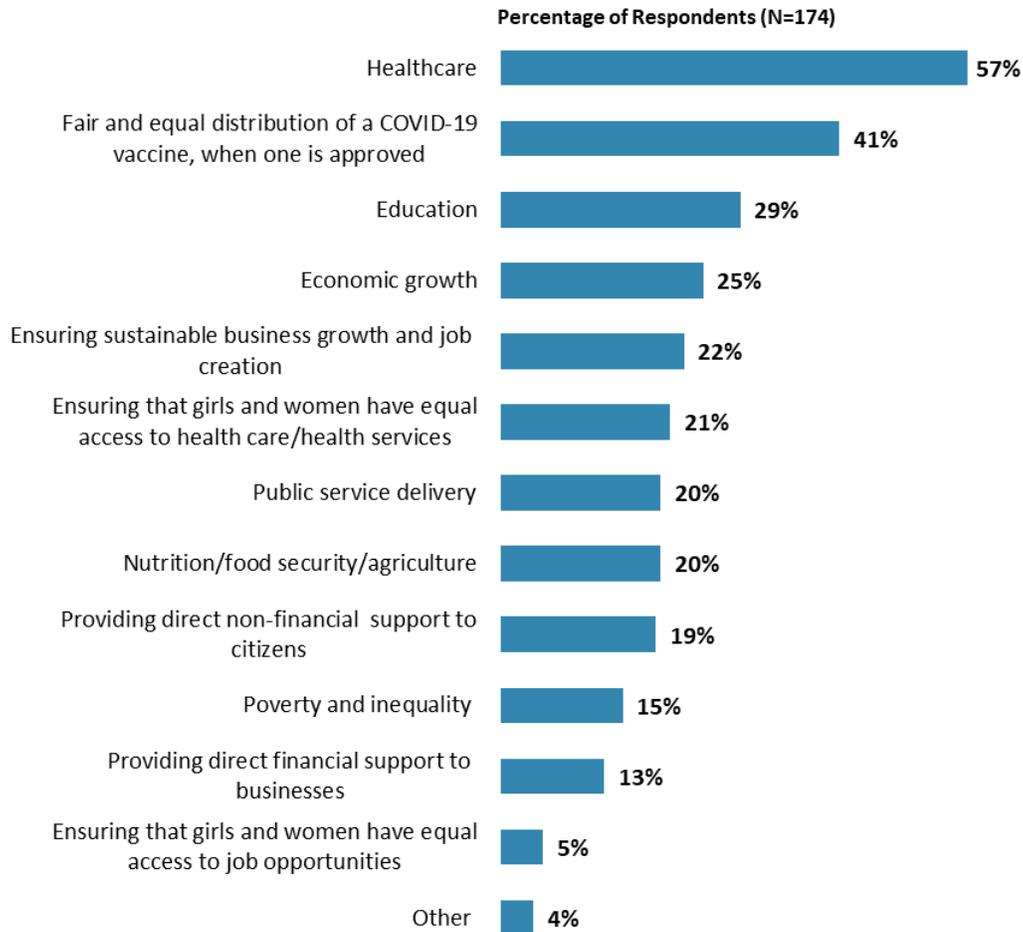
Top 16 of 32 response options shown)

⁷ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents' views about which areas of development contribute most to poverty reduction in the country.



IV. Overall Context (continued)

COVID-19 Pandemic: Where the Government of Haiti Should Focus Efforts

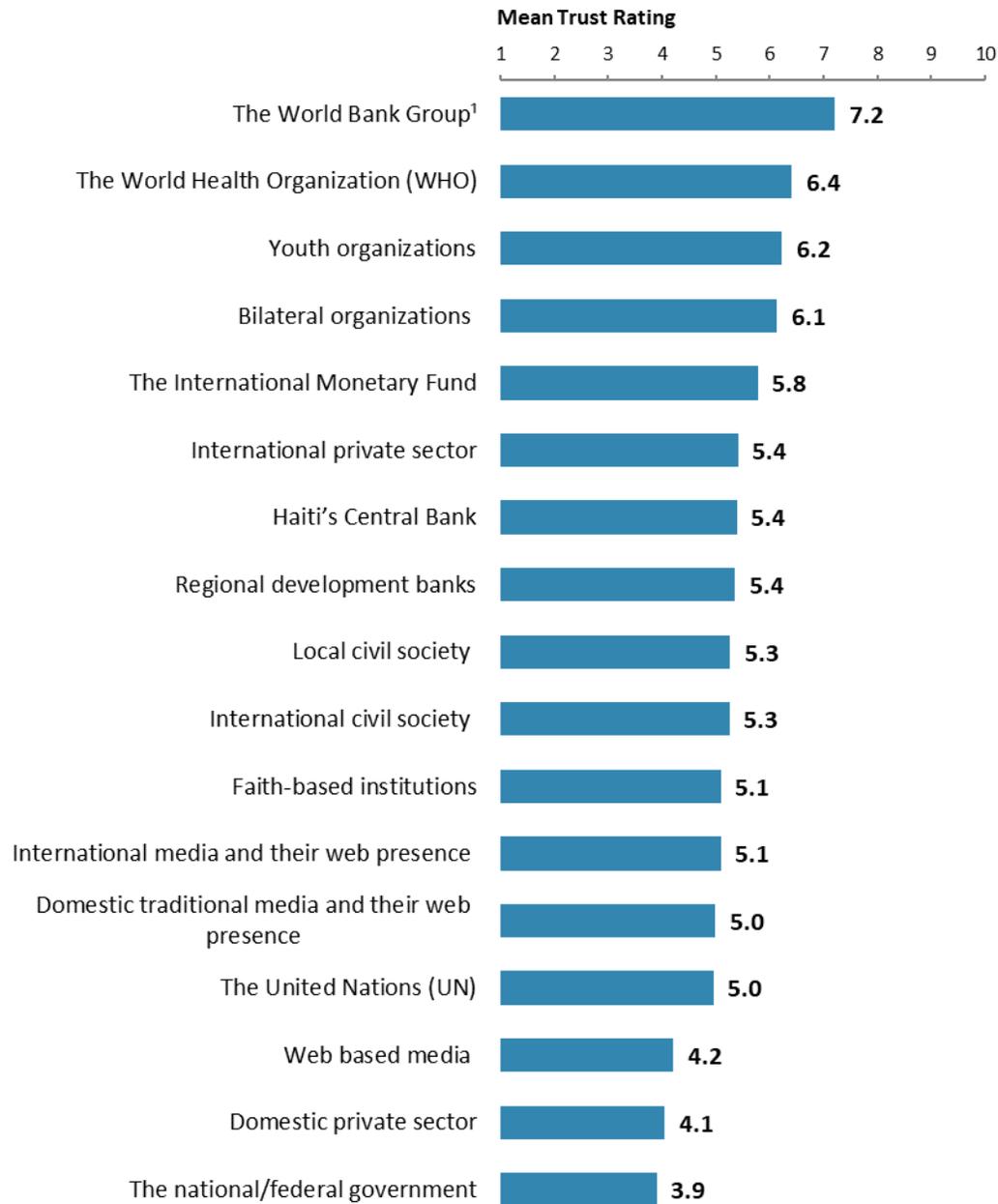


"The COVID-19 pandemic has stressed many aspects of Haiti's growth and development. In which areas would you like to see the Haiti government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions



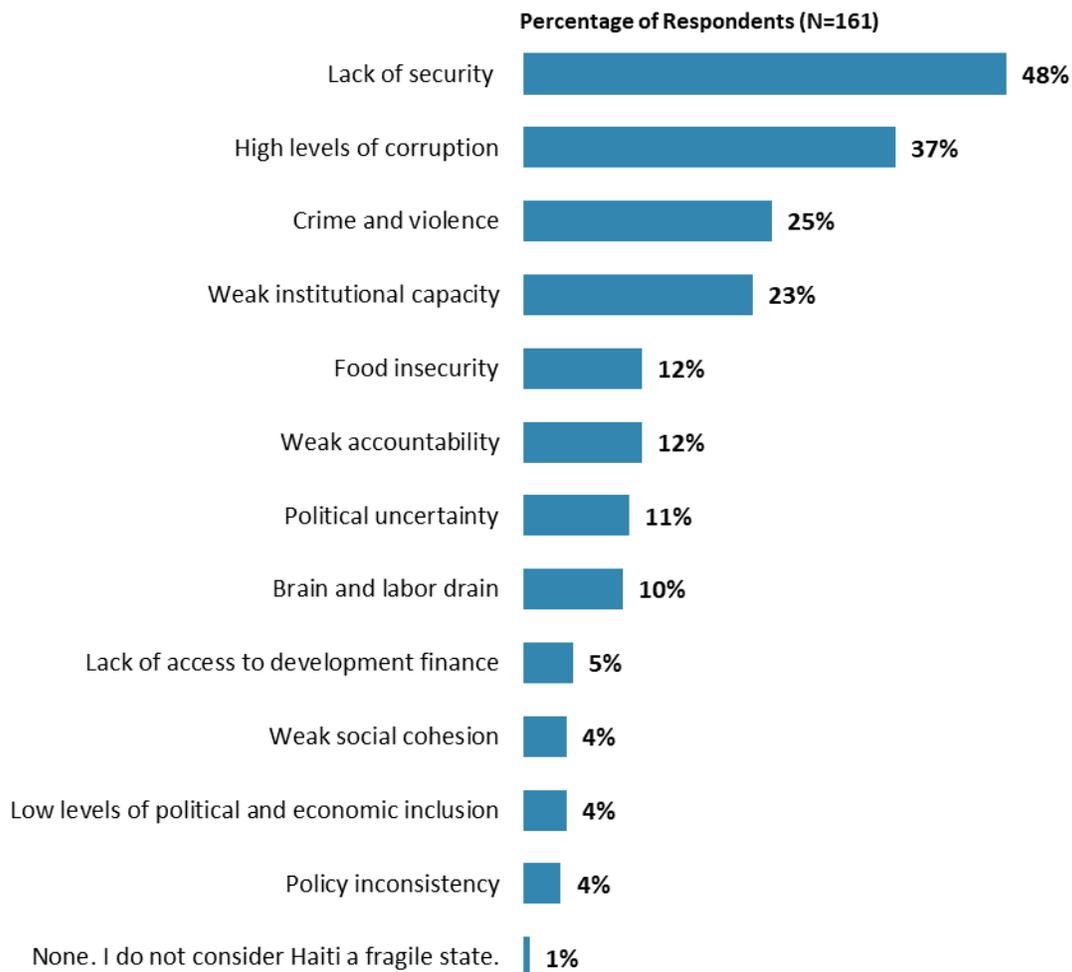
"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")
¹Indicator Question



IV. Overall Context (continued)

Haiti as a Fragile State

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the characteristics that best illustrate fragility in Haiti were “*high levels of corruption*” (44%), “*weak institutional capacity*” (35%), “*political uncertainty/instability*” (32%), and “*policy inconsistency*” (23%). In FY21, according to the respondents, “*lack of security*” became the most significant source of fragility in the country (48%, compared to only 8% in FY18).

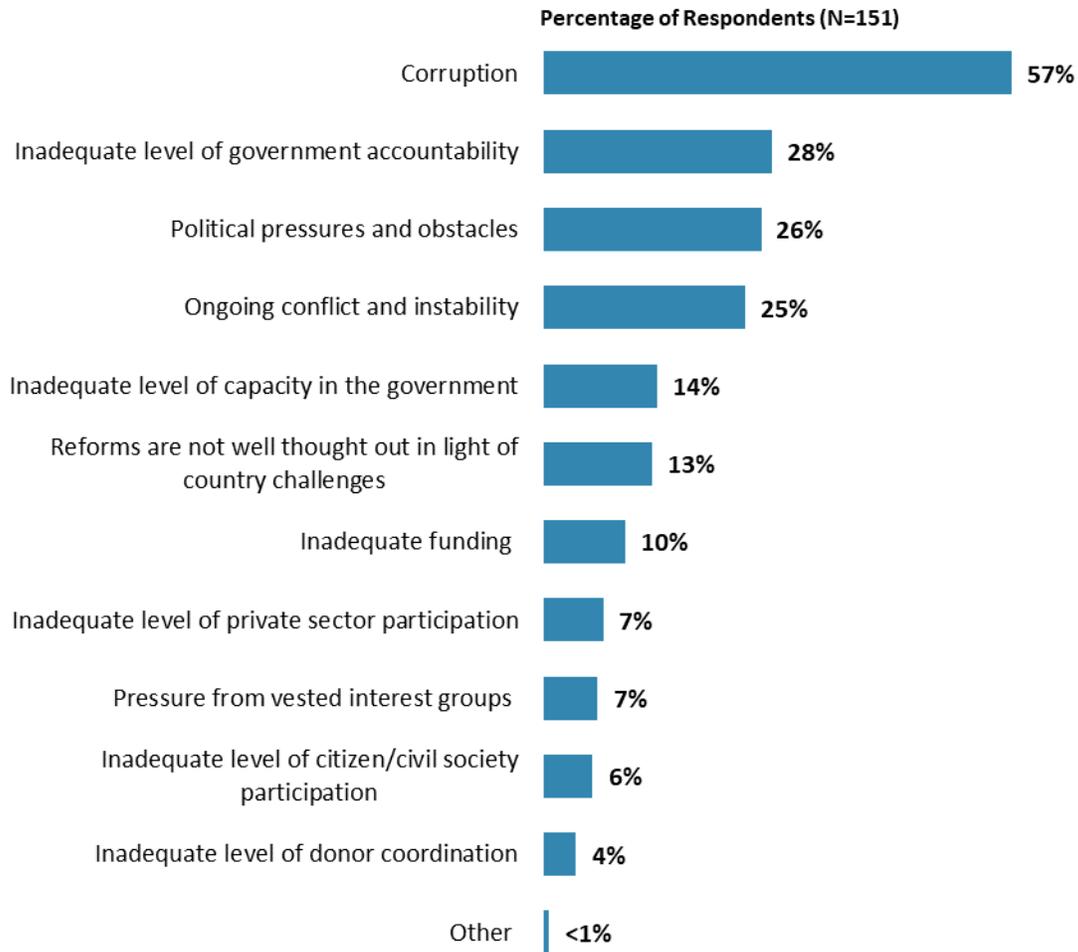


"When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Attributions for Slow/Failed Reform Efforts



"When economic and/or social reform efforts fail or are slow to take place in Haiti, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



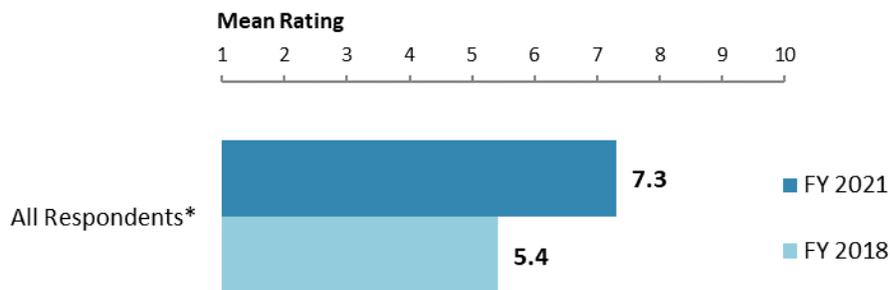
V. Overall Attitudes toward the World Bank Group

The World Bank Group’s Overall Effectiveness⁸ (Indicator Question)



"Overall, please rate your impression of the World Bank Group’s effectiveness in Haiti." (1-"Not effective at all", 10-"Very effective")

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group’s work help to achieve development results in Haiti?" (1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2021 and FY 2018)

Influence on Haiti’s Development Agenda (Indicator Question)



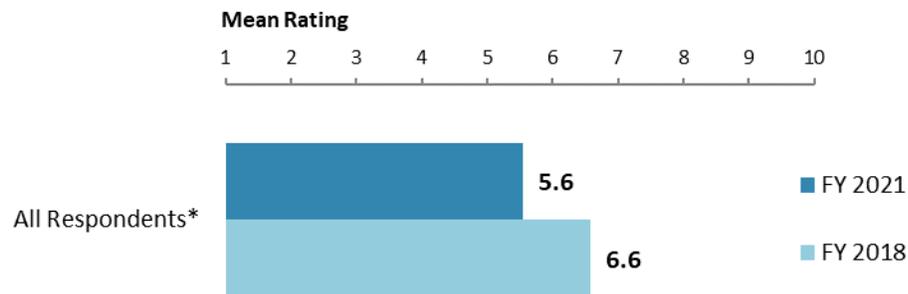
"To what extent does the World Bank Group influence the development agenda in Haiti?"
(1-"To no degree at all", 10-"To a very significant degree")

⁸ Means in the first two charts on this page were calculated based on weighted data.



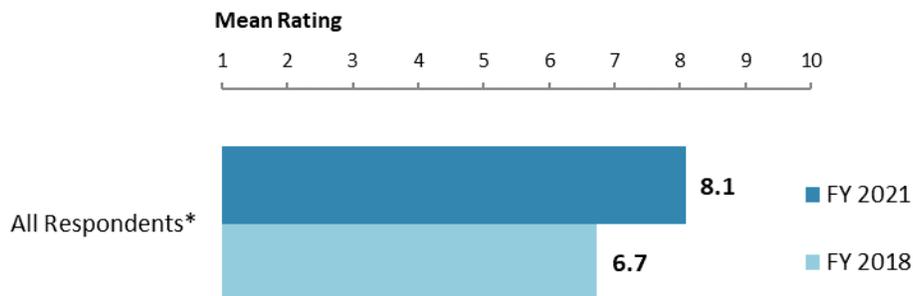
V. Overall Attitudes toward the World Bank Group (continued)

WBG Staffing in Haiti⁹



"To what extent do you believe the World Bank Group is adequately staffed in Haiti?"
(1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2021 and FY 2018)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")
(*Significantly different between FY 2021 and FY 2018)

⁹ Means in the charts on this page were calculated based on weighted data.



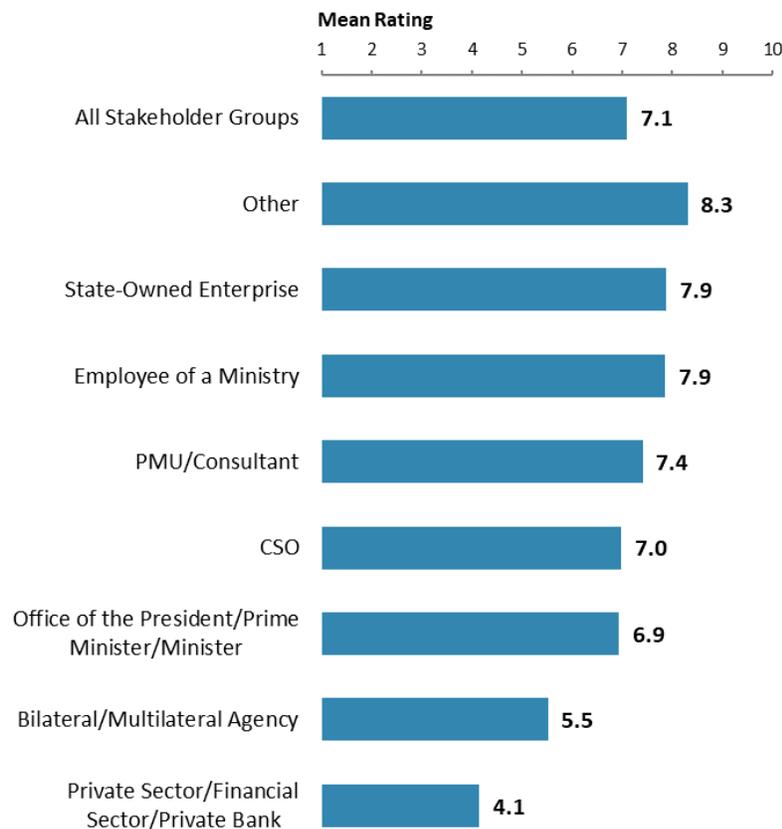
V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions by Stakeholder Groups

- **Collaboration:** Respondents who collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the thirty COS indicator questions (mean rating = 7.7) compared to respondents who do not collaborate with the WBG (mean rating = 6.7).

This year's collaborators had significantly higher mean ratings for the aggregated responses to the indicator questions¹⁰ compared to the collaborators in FY'18 Country Survey (mean rating in FY'18 = 6.2; mean rating in FY'21=7.7). Responses for individual indicator questions by exposure to the WBG can be found in Appendix E (page 93).

- **Stakeholder groups:** Respondents from state-owned enterprises, ministries, and other organizations had the highest mean ratings for the aggregated responses to the thirty COS indicator questions, whereas respondents from the office of the private/financial sector had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 63).



Mean Ratings for All Indicator Questions by Stakeholder Groups on a Scale from 1 to 10

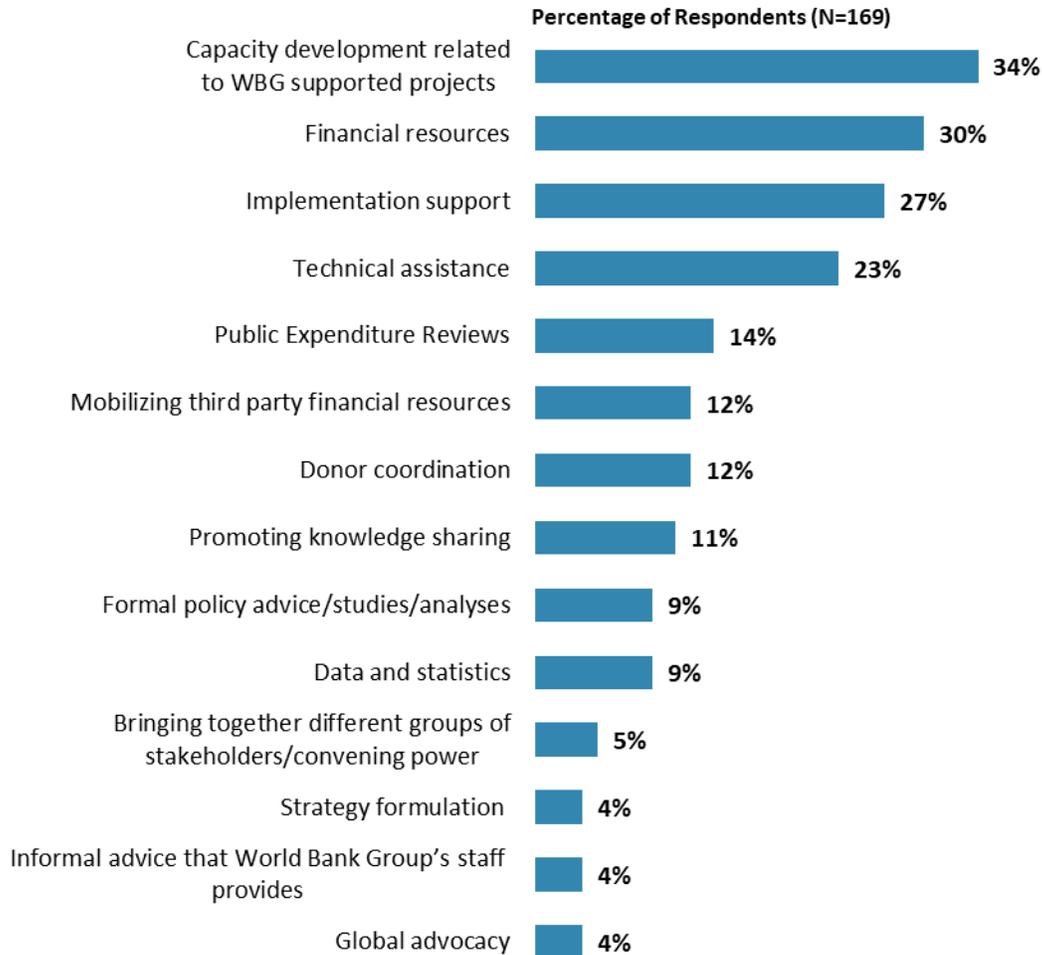
¹⁰ This calculation is based on unweighted data. Only the means for 26 out of the 30 indicator questions were included in this calculation. These were the questions that were asked both in FY18 and FY21. In FY 2021, the question about effectiveness was asked separately about the World Bank and the IFC (B4_1 and B4_2); only variable B4_1 (World Bank) was included in this calculation.



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest values to Haiti were "*financial resources*" (27%), "*bringing together different groups of stakeholders to discuss and address critical development issues*" (36%), and "*technical assistance*" (28%).



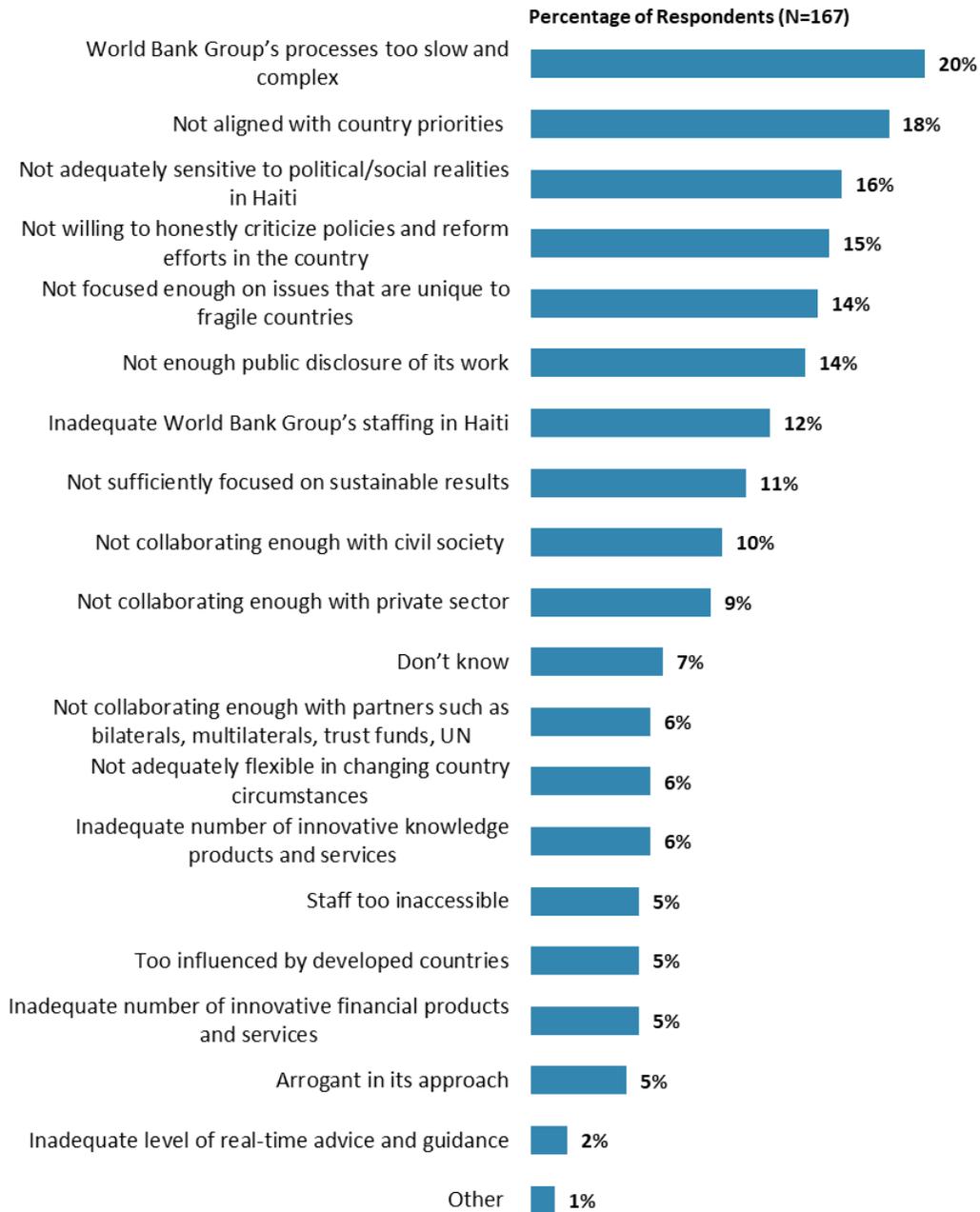
"When thinking about the World Bank Group's role in Haiti, which activity do you VALUE the most? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG's greatest weaknesses in its work in Haiti were *"not aligned with country priorities"* (24%), *"not adequately sensitive to political/social realities in Haiti"* (19%) and *"World Bank Group's processes too slow"* (17%).

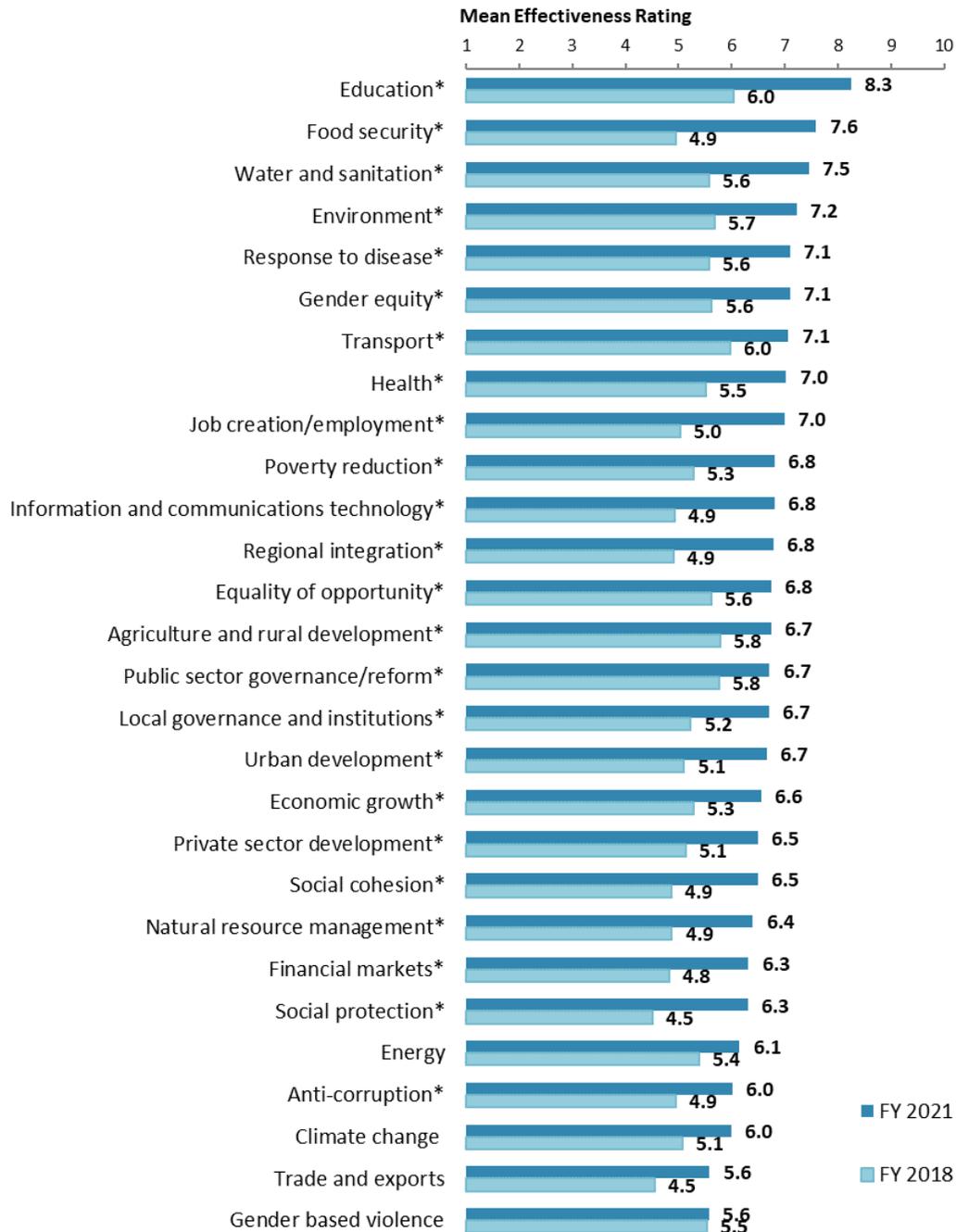


"Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than 2)"
 (Respondents chose from a list. Responses combined.)



VI. World Bank Group’s Support in Development Areas

Effectiveness of WBG’s Support in Sectoral Areas: Year Comparison¹¹



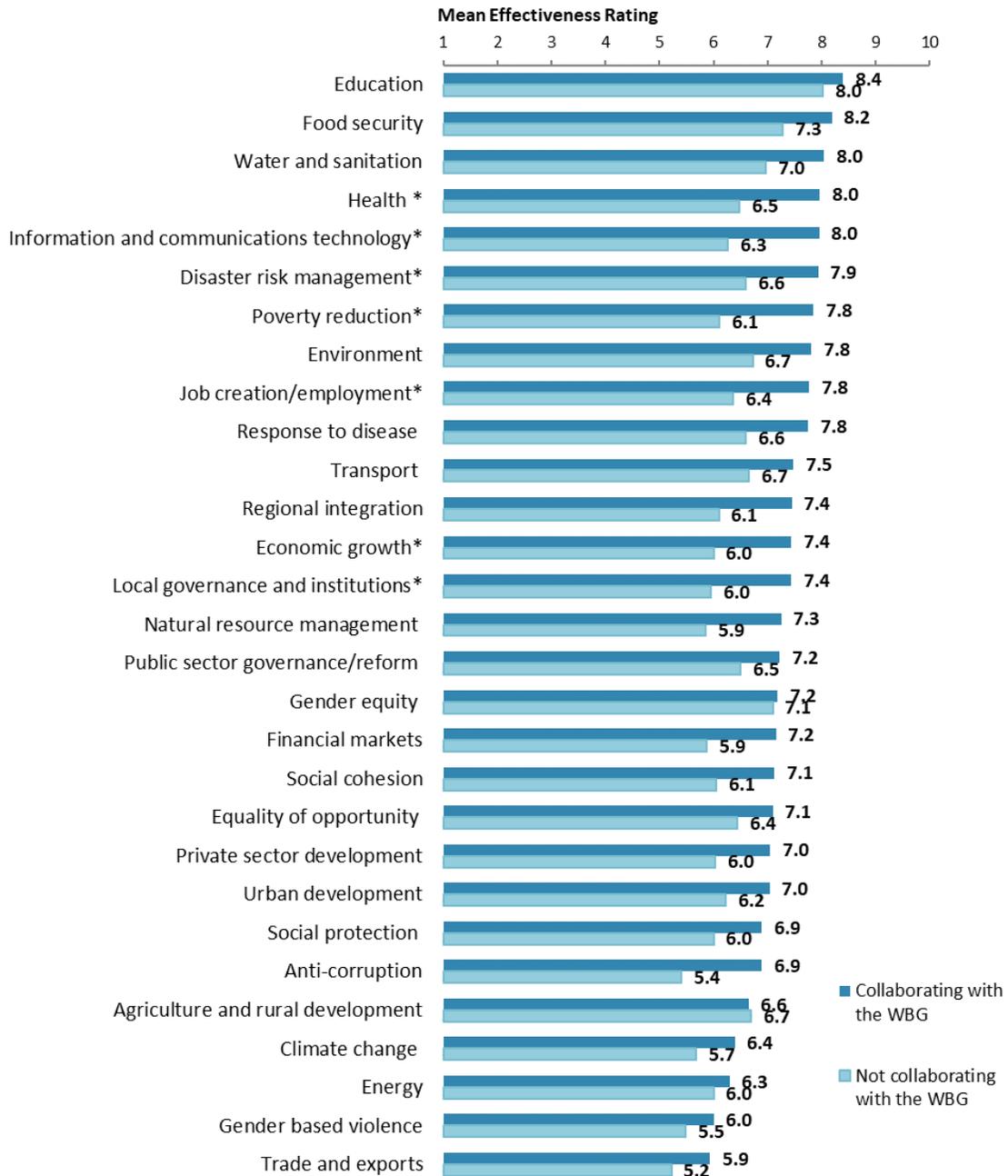
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?"
(1-"Not effective at all", 10-"Very effective")
*(*Significantly different between FY 2021 and FY 2018)*

¹¹ Means presented in this chart were calculated based on weighted data. See Appendix D for details.



VI. WBG’s Support in Development Areas (continued)

Effectiveness of WBG’s Support in Sectoral Areas: Collaboration¹²



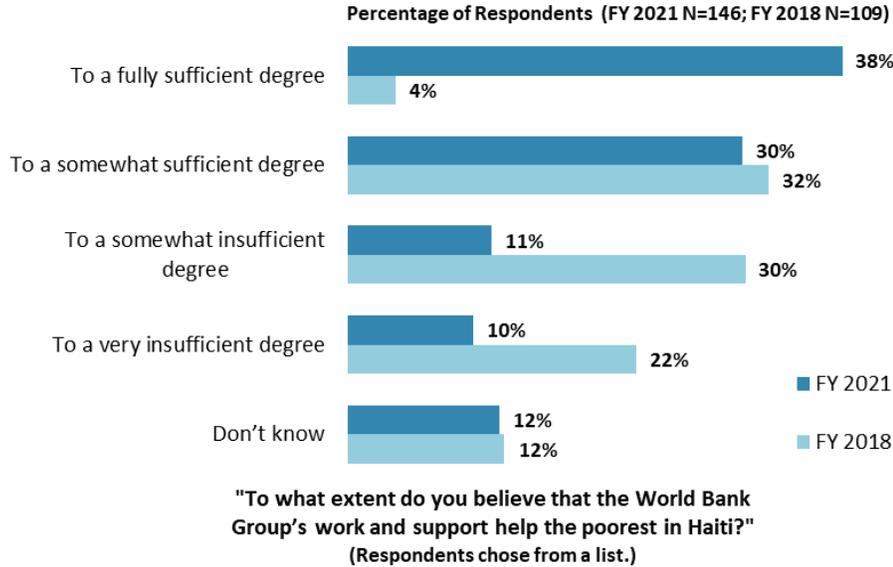
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti?"
(1-"Not effective at all", 10-"Very effective")
*(*Significantly different between collaborators and non-collaborators)*

¹² Note in the Appendix on the sectoral effectiveness (Appendix A, page 43) that primarily informed stakeholders responded to this question. Respondents were given the option of “don’t know” if they did not have exposure to the WBG’s work in certain development areas.

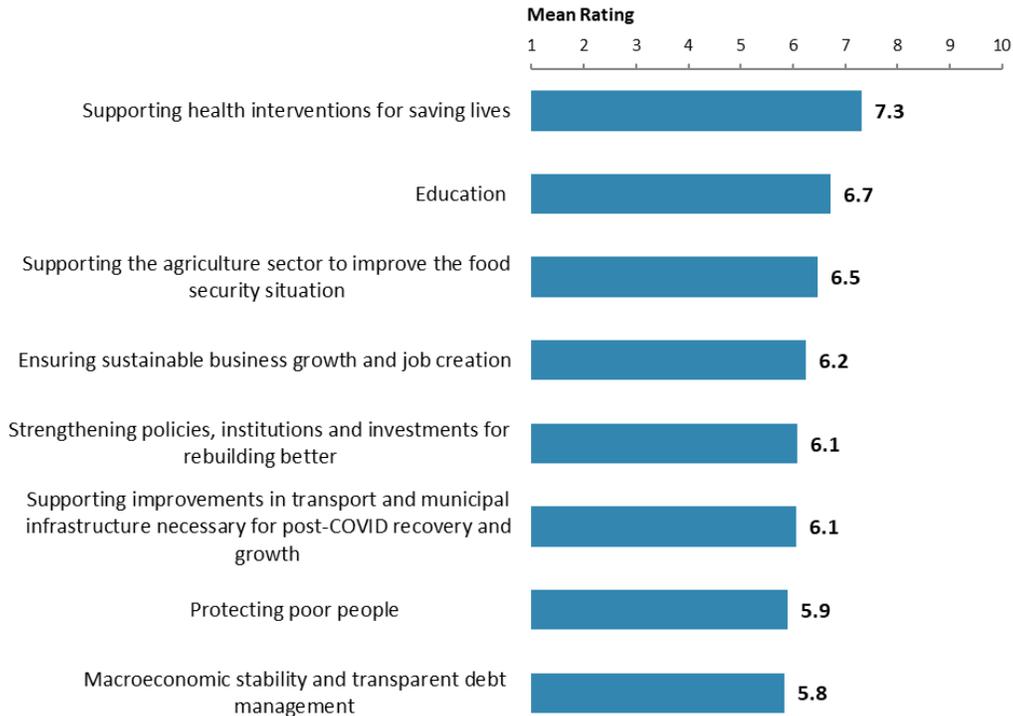


VI. WBG’s Support in Development Areas (continued)

Helping the Poorest¹³



Support related to COVID-19 outbreak



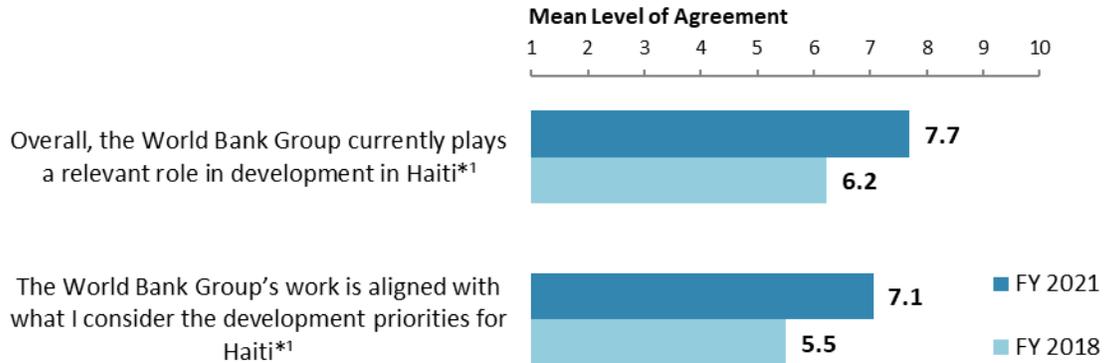
"The World Bank Group has provided fast track support to Haiti related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:"
(1 - "Not effective at all", 10 - "Very effective")

¹³ Percentages presented in this chart were calculated based on weighted data.



VII. World Bank Group’s Work and Engagement on the Ground

The World Bank Group’s Work in Haiti: Year Comparison¹⁴

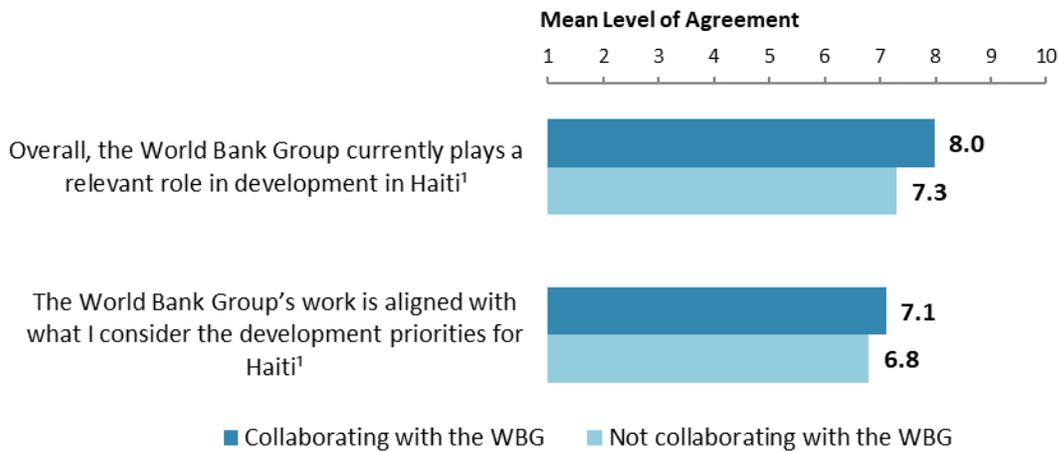


"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Haiti?" (1-"Strongly disagree", 10-"Strongly agree")

*(*Significantly different between FY 2021 and FY 2018)*

¹Indicator Question

The World Bank Group’s Work in Haiti: Collaboration



"To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Haiti?" (1-"Strongly disagree", 10-"Strongly agree")

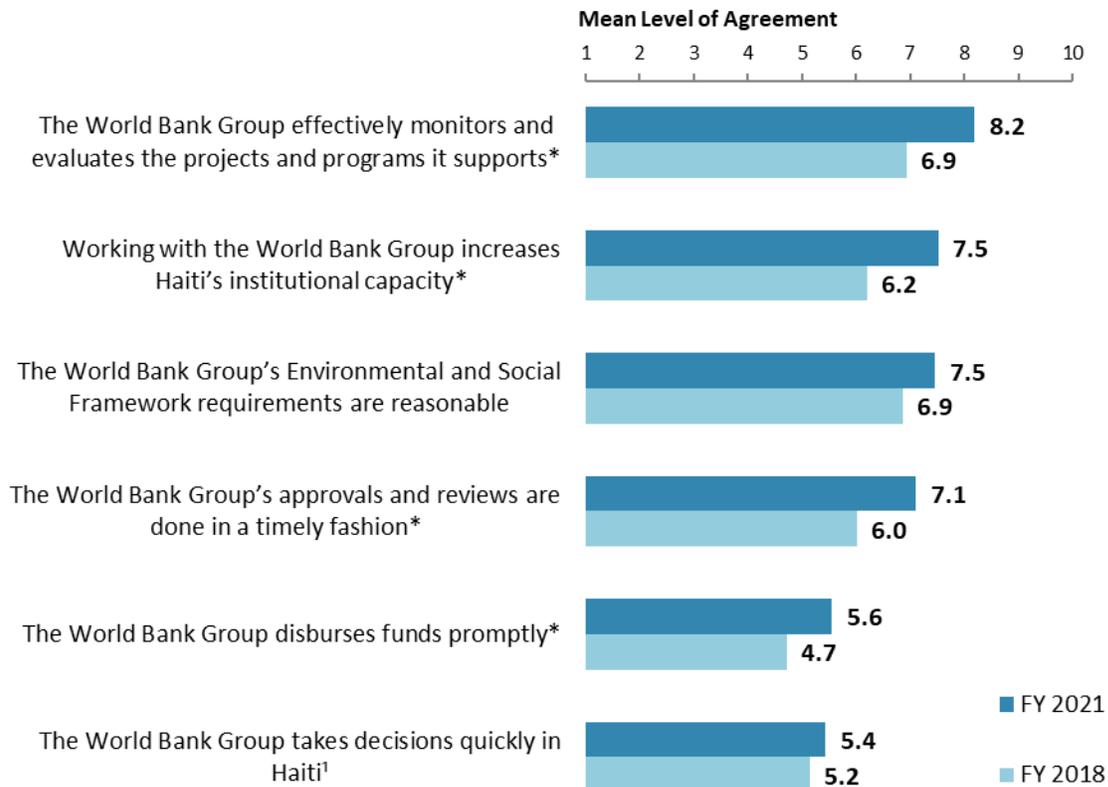
¹Indicator Question

¹⁴ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Year Comparison¹⁵



"To what extent do you agree/disagree with the following statements?"

(1-"Strongly disagree", 10-"Strongly agree")

*(*Significantly different between FY 2021 and FY 2018)*

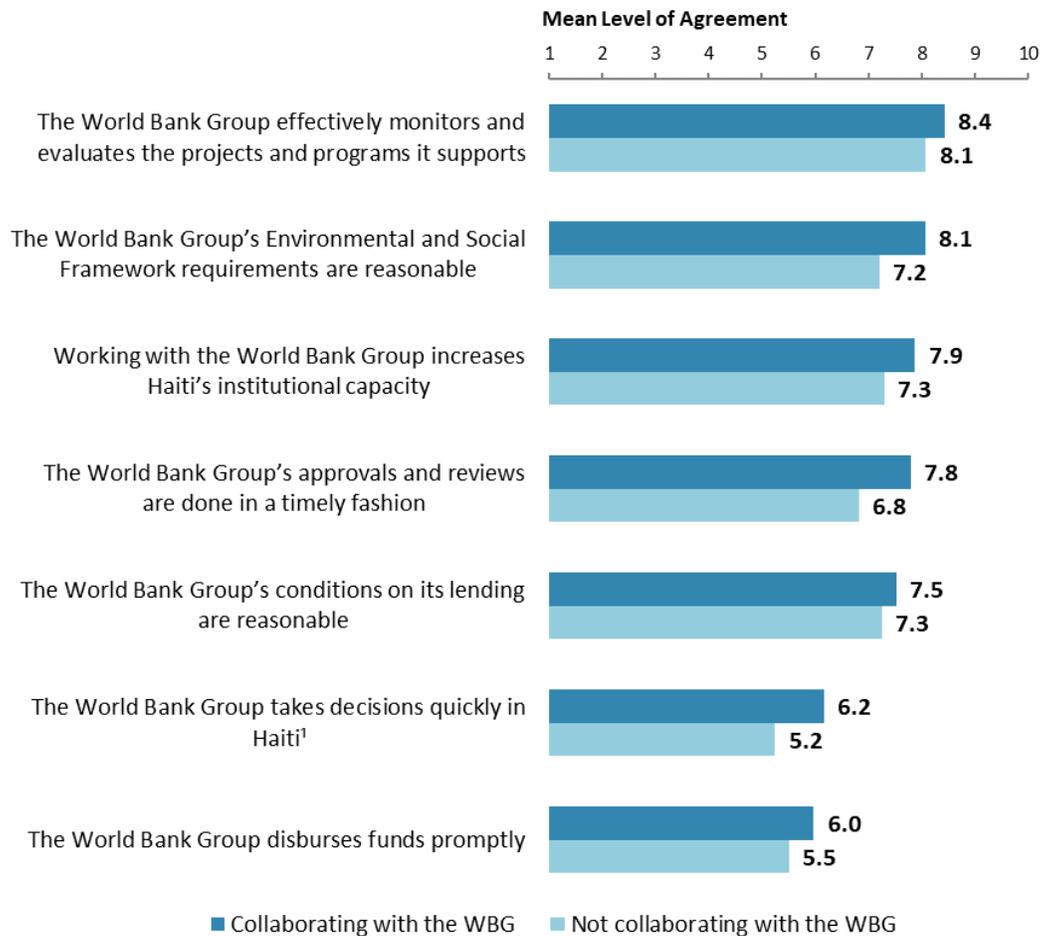
'Indicator Question

¹⁵ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions: Collaboration



"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree")
'Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Year Comparison¹⁶



"To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2021 and FY 2018)

¹Indicator Question

¹⁶ Means in this chart were calculated based on weighted data.



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner: Collaboration



"To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

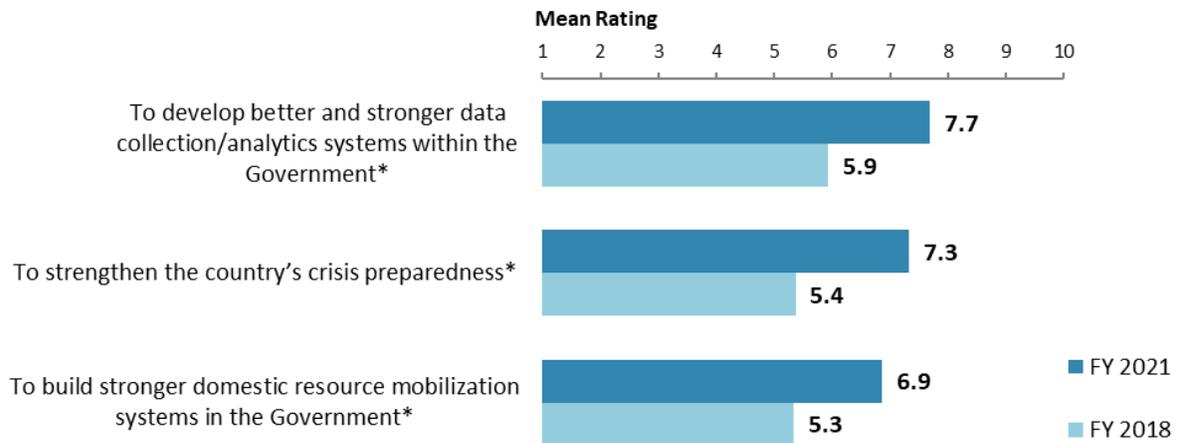
(*Significantly different between collaborators and non-collaborators)

¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Effectiveness of WBG's Support¹⁷



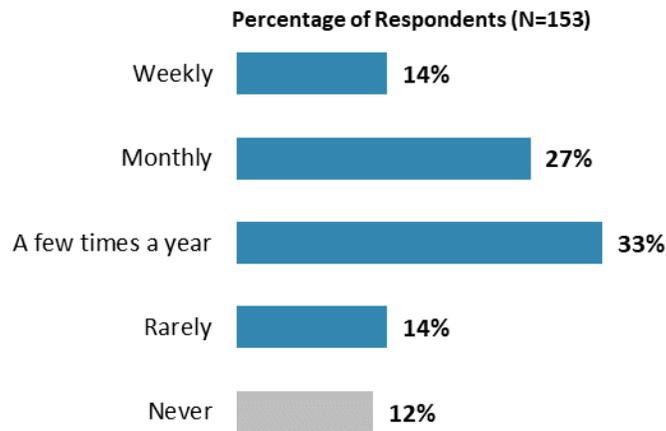
"How effectively does the World Bank Group support Haiti's efforts ... ?"
(1 - "Not effectively at all", 10 - "Very effectively")
(*Significantly different between FY 2021 and FY 2018)

¹⁷ Means in this chart were calculated based on weighted data.



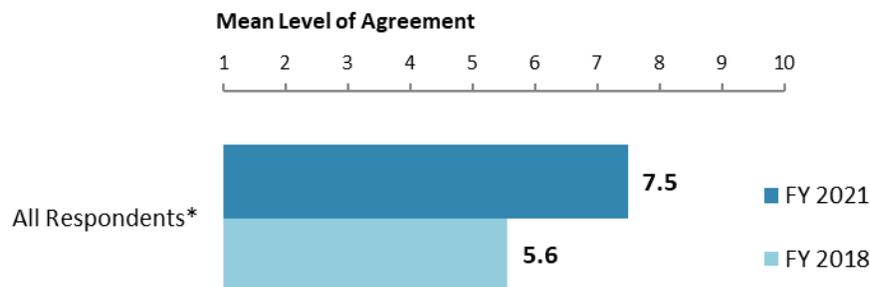
VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities



"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?"
(Respondents chose from a list.)

Meeting Haiti's Knowledge Needs¹⁸ (Indicator Question)



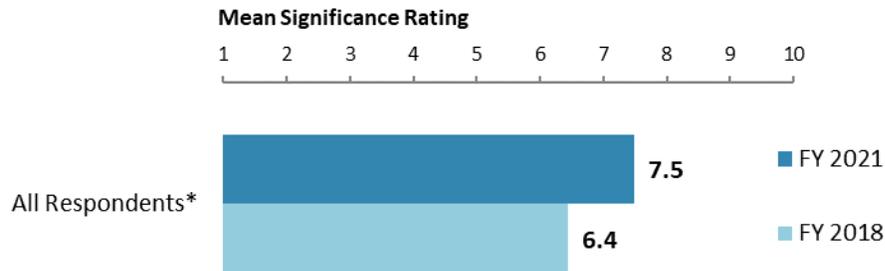
"The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data, technical assistance)"
(1-"Strongly disagree", 10-"Strongly agree")
(*Significantly different between FY 2021 and FY 2018)

¹⁸ Means in this chart were calculated based on weighted data.



VIII. World Bank Group's Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities (Indicator Question)

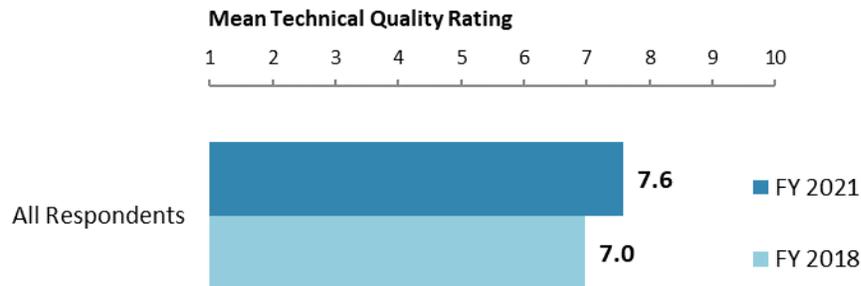


"Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?"

(*Significantly different between FY 2021 and FY 2018)

(1-"Not significant at all", 10-"Very significant")

Technical Quality of the WBG's Knowledge Work and Activities (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?"

(1-"Very low technical quality", 10-"Very high technical quality")



VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities¹⁹



"In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree")

(*Significantly different between FY 2021 and FY 2018)

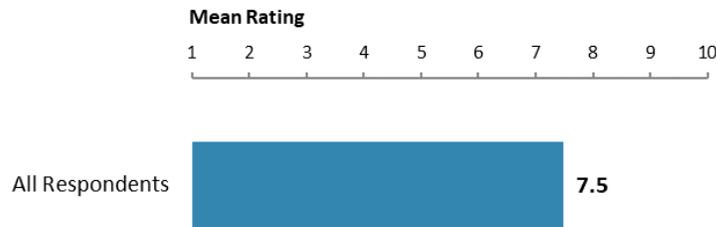
¹Indicator Question

¹⁹ Means in this chart were calculated based on weighted data.



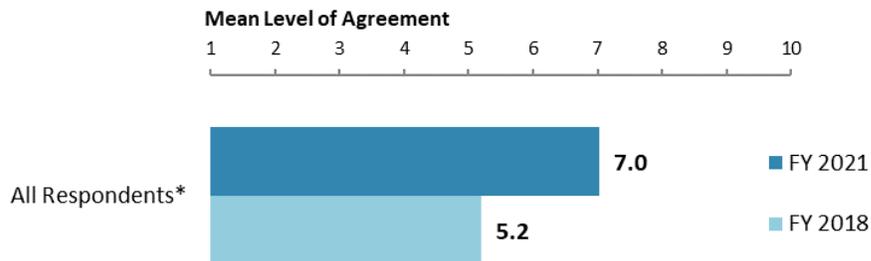
VIII. World Bank Group’s Knowledge and Instruments (continued)

Usefulness of the COVID-19 “Approach Paper”



"The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 “Approach Paper” published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Haiti government’s efforts to support citizens throughout this crisis?"
(1-“Not usefull at all”, 10-“Very usefull”)

Meeting Haiti’s Needs for Financial Instruments²⁰ (Indicator Question)



"The World Bank Group’s financial instruments (i.e., investment lending/grants, Development Policy Operations, Trust Funds, etc.) meet the needs of Haiti"
(1-“Strongly disagree”, 10-“Strongly agree”)
*(*Significantly different between FY 2021 and FY 2018)*

WBG’s Global Advocacy Role (Indicator Question)



"How important is the World Bank Group’s global advocacy role in areas such as climate, health, gender, and debt?"
(1-“Not important at all”, 10-“Very important”)

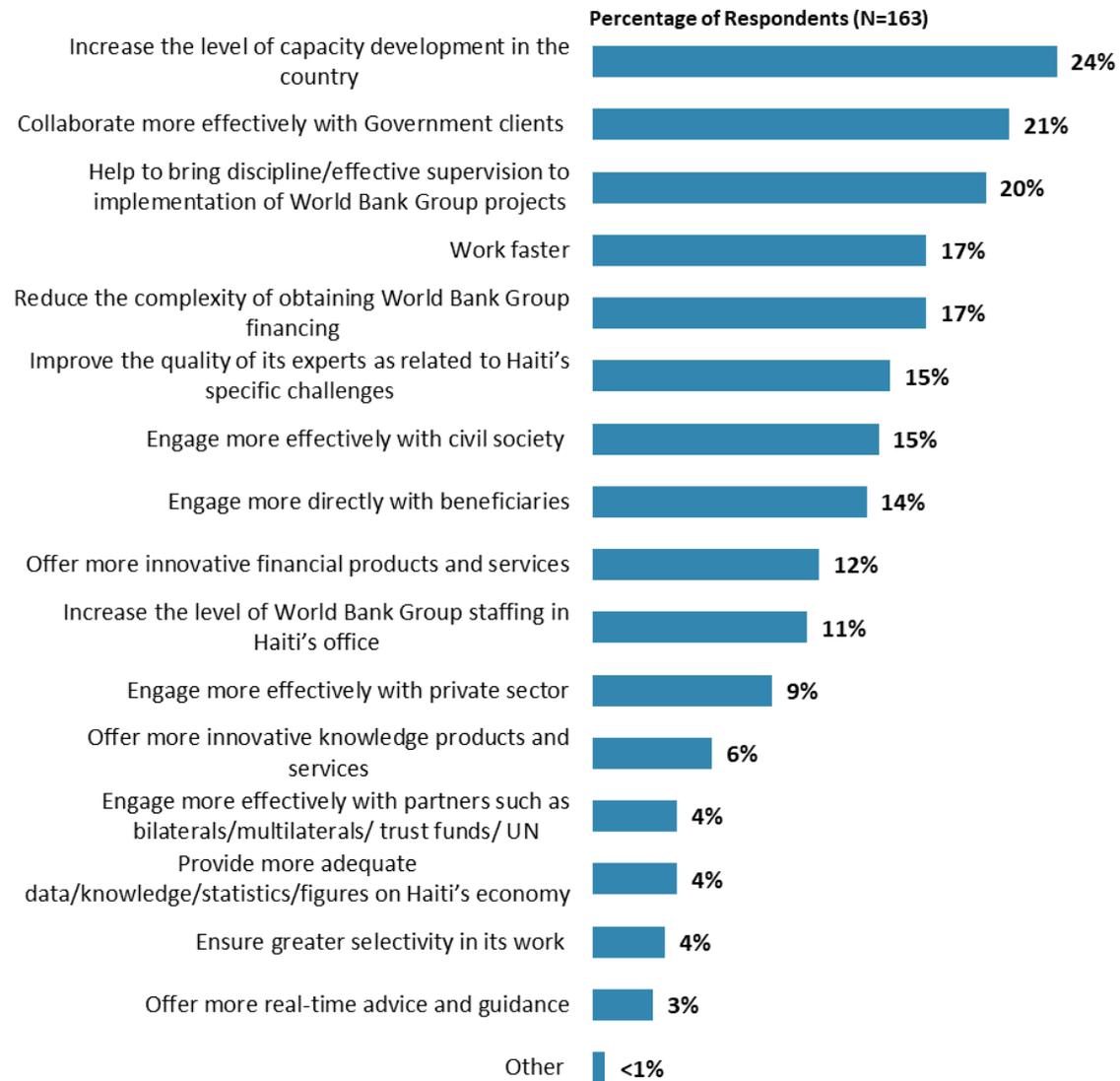
²⁰ Means in this chart were calculated based on weighted data.



IX. The Future Role of the World Bank Group in Haiti

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should “*reduce the complexity of obtaining World Bank Group financing*” (30%) and “*increase the level of capacity development in the country*” (30%) to make itself of greater value in Haiti.



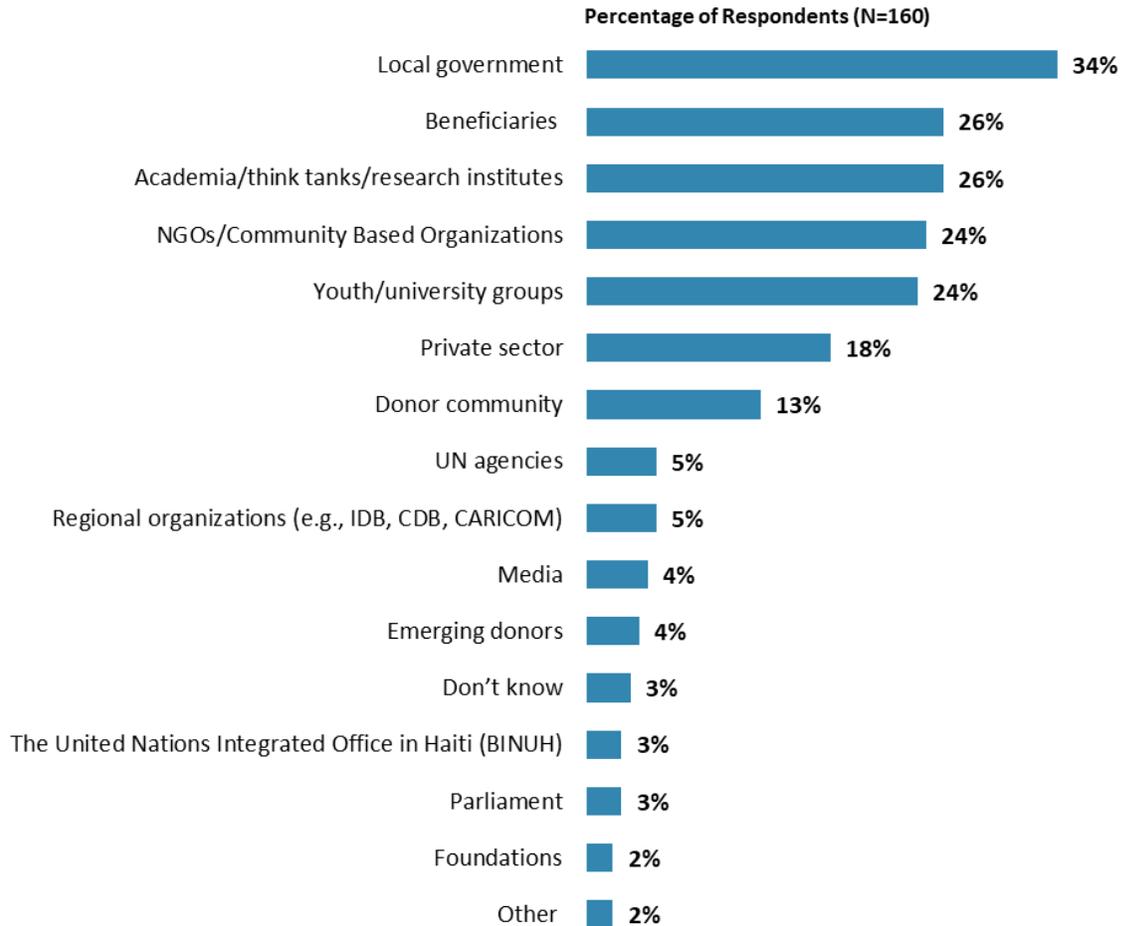
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than 2)"
 (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY'18 Country Survey indicated that the WBG should collaborate more with “*academia/think tanks/research institutes*” (39%) and “*local government*” (37%) to ensure better development results in Haiti.



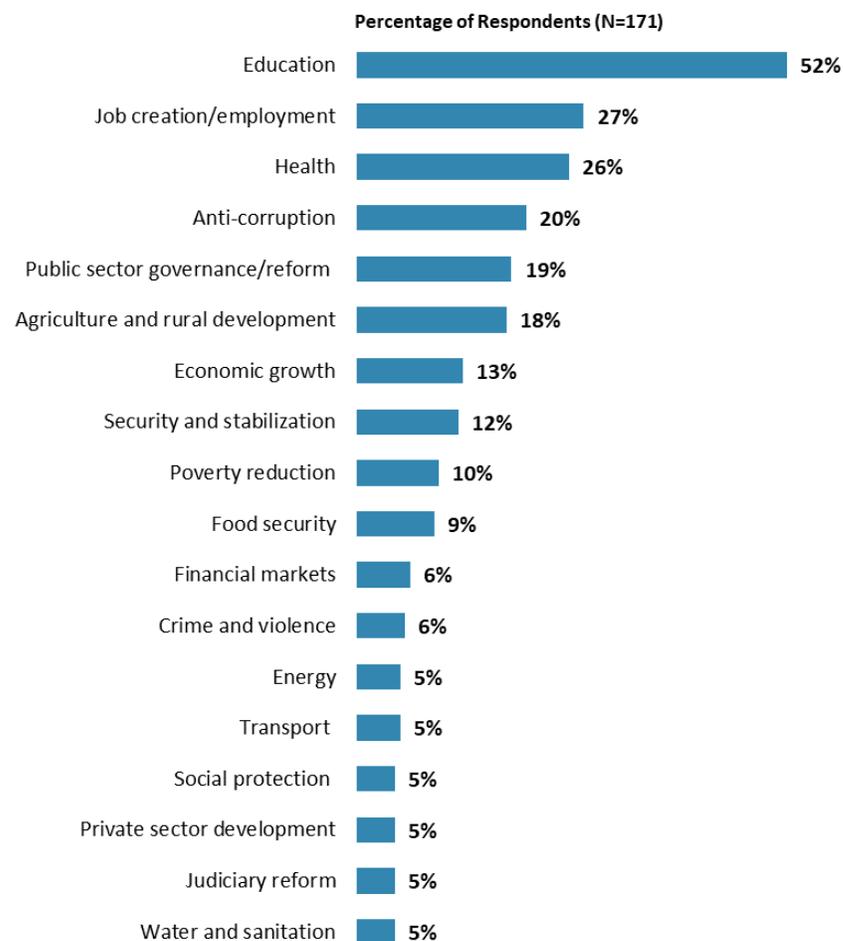
"In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

Where the World Bank Group Should Focus its Resources

- Year comparison:** Respondents in the previous FY'18 Country Survey indicated that the WBG should focus its resources on “*education*” (39%), “*public sector governance/reform*” (31%), “*agriculture and rural development*” (28%), “*energy*” (23%), and “*job creation/employment*” (21%). “*Health*” emerged among the top areas of the WBG focus, with significant increase from 7% in FY'18 to 26% in FY'21.
- Specialization:** Respondents who identified their primary specialization of work as “*education*” (21% of the sample) were significantly *more* likely to indicate that the WBG should focus most of its resources on “*education*”, compared to the rest of respondents (education specialists = 80%; others = 24%).²¹



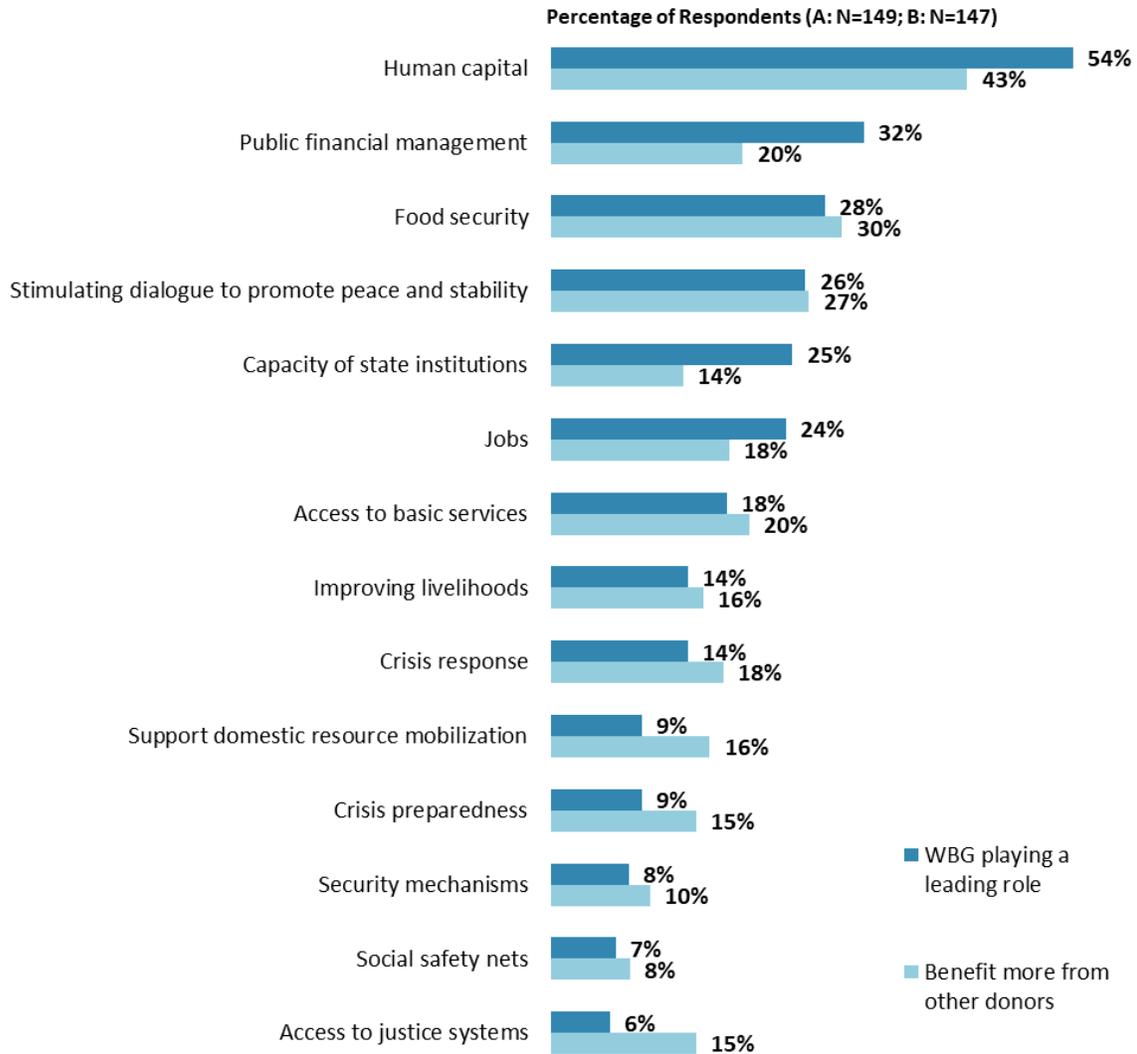
“When thinking about how the World Bank Group can have the most impact on development results in Haiti, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Haiti? (Choose no more than 3)”
(Respondents chose from a list. Responses combined. Top 18 of 34 response options shown)

²¹ When more than 10% of the sample are respondents from a particular sector (see the full list of specialized areas in question H2 in Appendix F), analyses are done to see these respondents’ views about which areas the World Bank Group should focus most of its resources on.



IX. The Future Role of the WBG in Haiti (continued)

The WBG Playing a Leading Role vs. Other Donors



"Please answer the following questions:

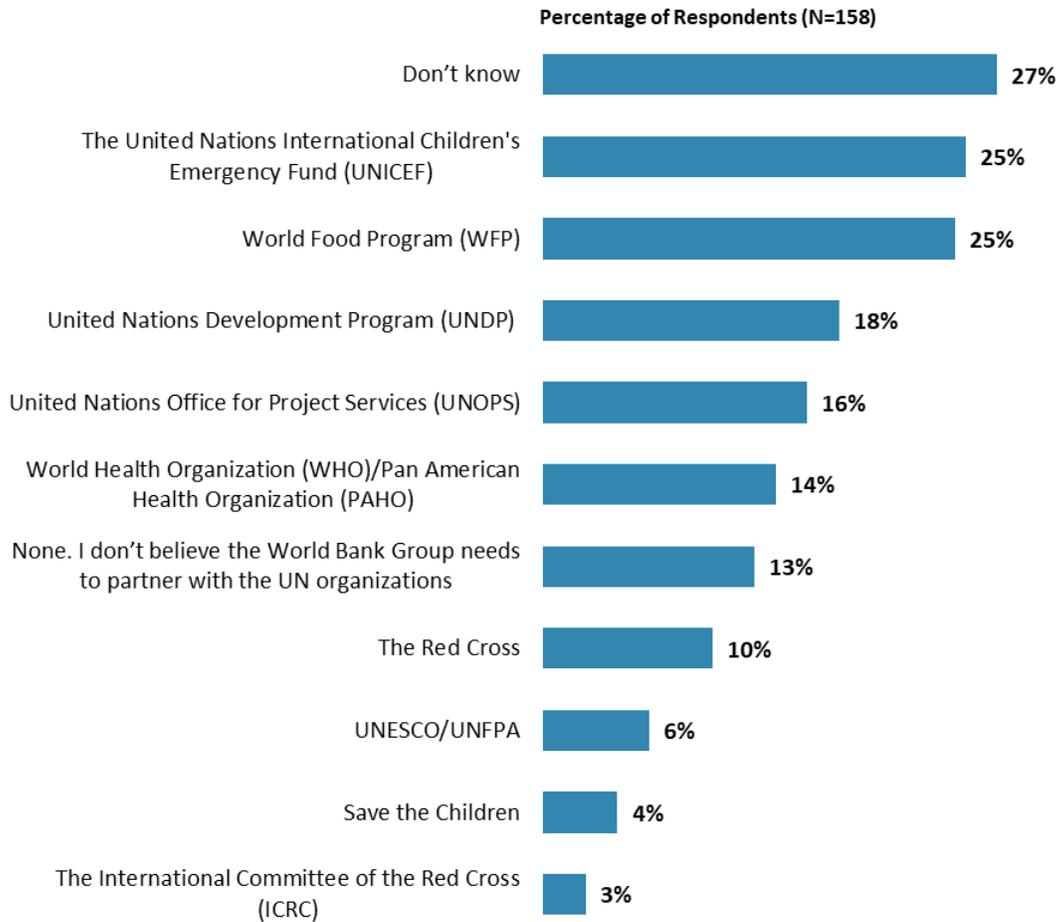
A. Which 3 areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti?

B. Which 3 areas below would benefit most from other donors in Haiti?"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Haiti (continued)

Partnering with Other Organizations



"Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than 2)"
(Respondents chose from a list. Responses combined.)

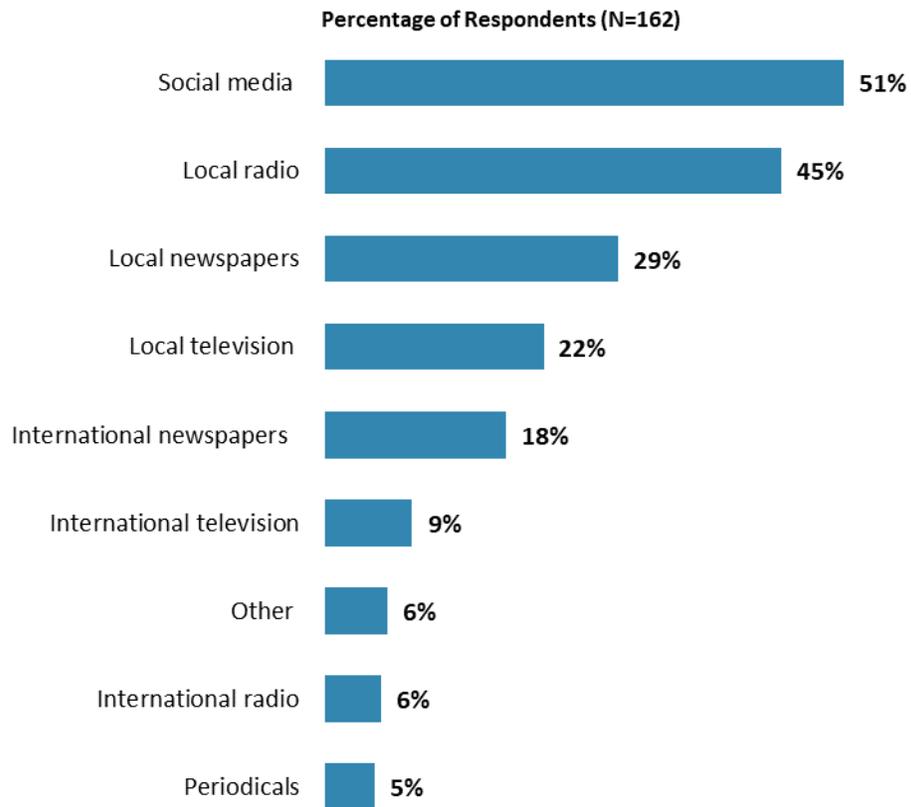


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 63) for selected responses by stakeholder groups.

General Information Sources

- **Year comparison:** Respondents in the previous FY’18 Country Survey indicated that they got most of their information about economic and social development issues in Haiti from the “Internet” (58%).



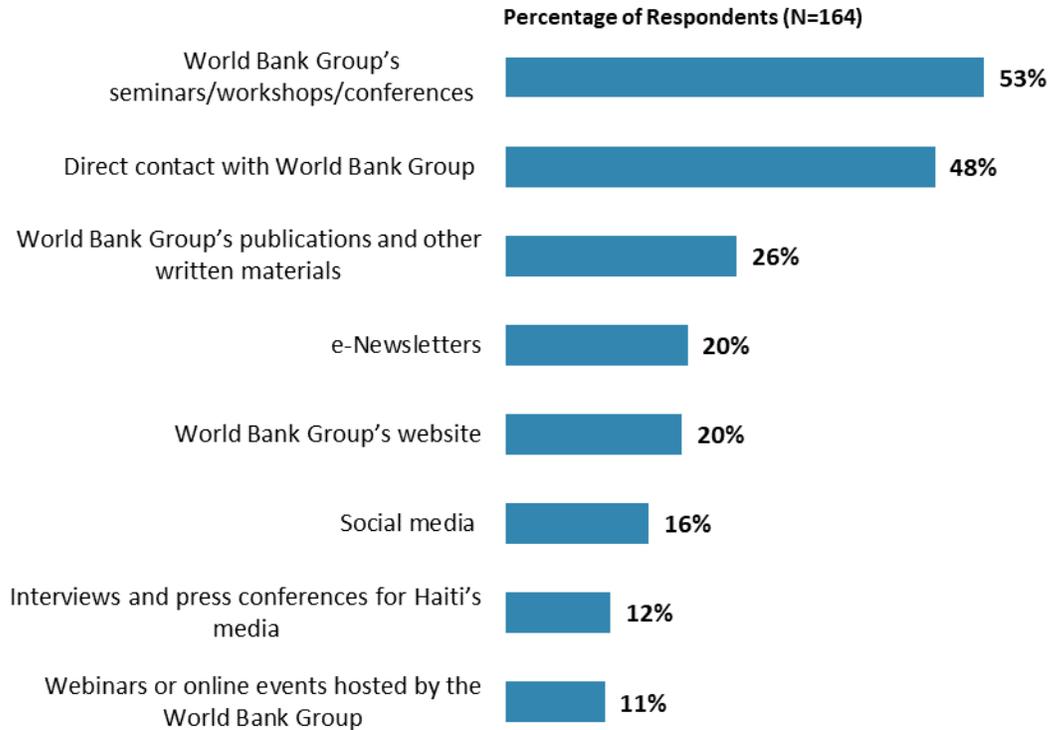
"How do you get most of your information about economic and social development issues in Haiti? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

Preferred Information Sources

- **Year comparison:** Respondents in the previous FY'18 Country Survey indicated that they would prefer to receive information from the WBG through “WBG’s seminars/workshops/conferences” (46%), “WBG’s publications and other written materials” (44%), “direct contact with WBG” (39%), and through “e-Newsletters” (32%).

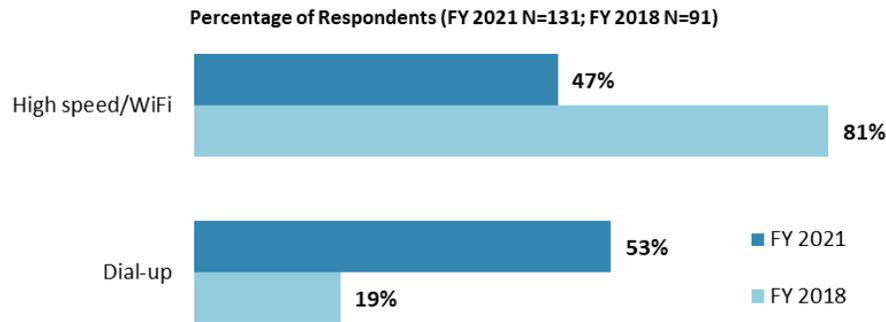


**"How would you prefer to receive information from the World Bank Group?
(Choose no more than 3)"**
(Respondents chose from a list. Responses combined.)



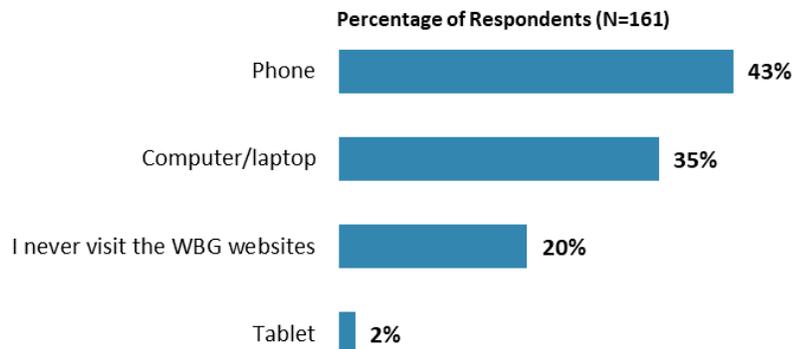
X. Communication and Outreach (continued)

Internet connection



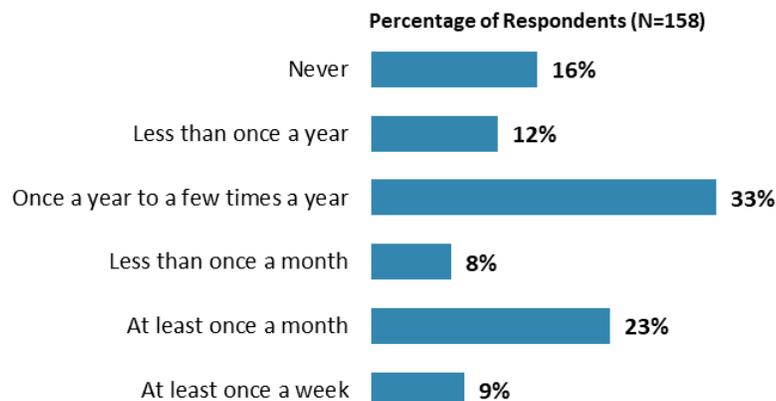
"Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)" (Respondents chose from a list.)

Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website? (Select only 1 response)" (Respondents chose from a list.)

WBG Interaction Frequency

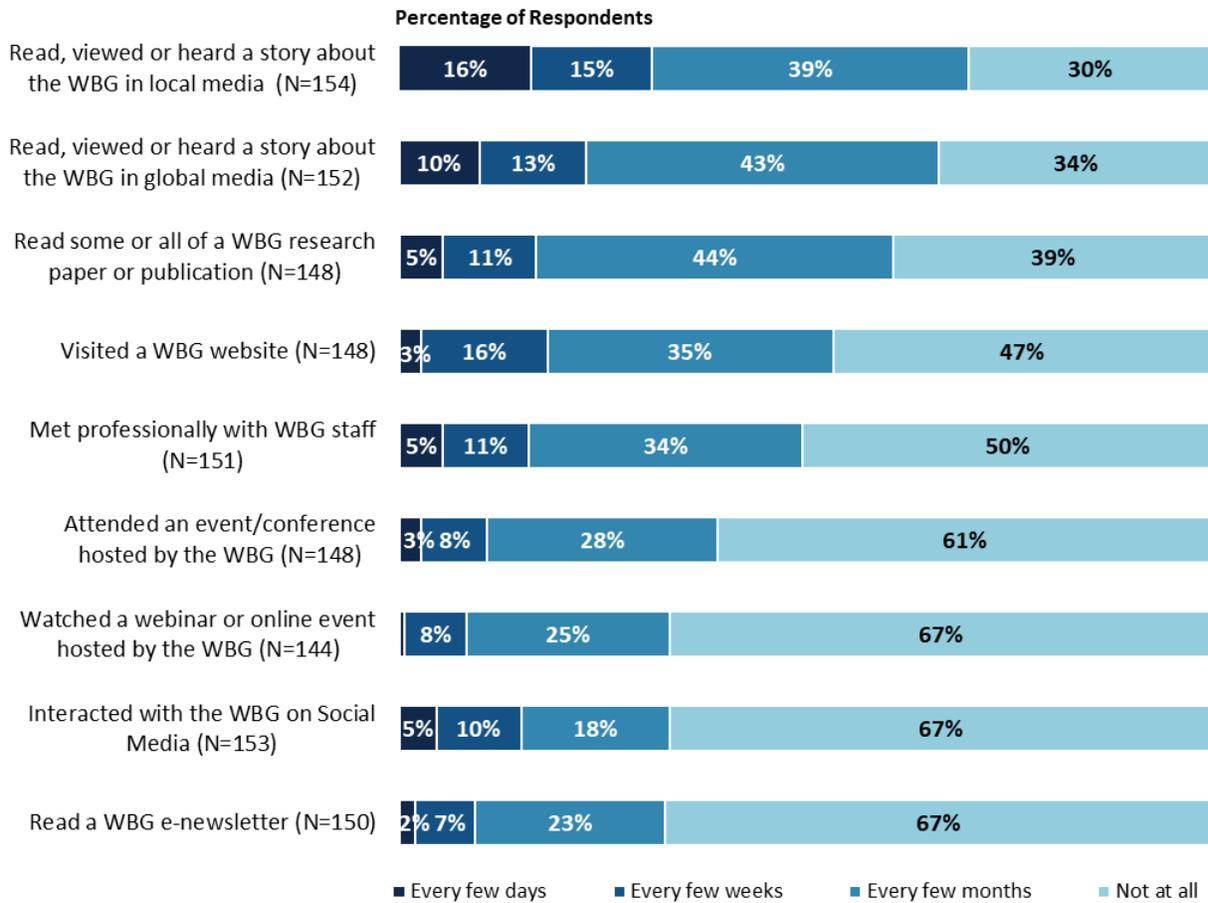


"How frequently do you interact with the World Bank Group now in Haiti?" (Respondents chose from a list.)



X. Communication and Outreach (continued)

Frequency of Specific WBG Interactions



"Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)?" (Respondents chose from a list.)



XI. Appendices

| | |
|--|----|
| A. Responses to All Questions Across All Respondents | 43 |
| B. Responses to Selected Questions by Stakeholder Groups | 63 |
| C. Responses to Selected Questions by Levels of Collaboration with the World Bank Group | 78 |
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| F. Haiti FY 2021 COS Questionnaire | 94 |

HAITI





Appendix A: Responses to All Questions across All Respondents (N=180)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

| 1. In general, would you say that Haiti is headed in ... ? | Percentage of Respondents (N=170) |
|---|--|
| The right direction | 18.2% |
| The wrong direction | 59.4% |
| Not sure | 22.4% |

| 2. Do you think that economic opportunity for citizens in Haiti is ... ? | Percentage of Respondents (N=173) |
|---|--|
| Increasing | 22.5% |
| Decreasing | 62.4% |
| Staying about the same | 15.0% |

**A. Overall Context (continued)**

| 3. Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=175) |
|---|--|
| Education | 60.6% |
| Health | 28.0% |
| Job creation/employment | 25.1% |
| Anti-corruption | 24.0% |
| Agriculture and rural development | 23.4% |
| Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 20.6% |
| Security and stabilization | 18.3% |
| Poverty reduction | 11.4% |
| Judiciary reform | 11.4% |
| Food security | 10.3% |
| Economic growth | 9.1% |
| Crime and violence | 8.0% |
| Energy | 6.3% |
| Global pandemics (e.g., COVID-19) | 5.1% |
| Social protection (e.g., pensions, targeted social safety nets) | 5.1% |
| Urban development | 4.6% |
| Water and sanitation | 2.9% |
| Global/regional integration | 2.3% |
| Local governance and institutions | 2.3% |
| Equality of opportunity (i.e., social inclusion) | 2.3% |
| Transport (e.g., roads, bridges, transportation) | 2.3% |
| Disaster risk management | 2.3% |
| Social cohesion | 1.7% |
| Climate change (e.g., mitigation, adaptation) | 1.7% |
| Private sector development | 1.7% |
| Information and communications technology | 1.1% |
| Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) | 1.1% |
| Financial markets | 0.6% |
| Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) | 0.6% |
| Gender equity (closing the gap between women and men, and boys and girls) | 0.6% |
| Gender based violence | 0.0% |
| Trade and exports | 0.0% |
| Pollution | 0.0% |
| National debt | 0.0% |

**A. Overall Context (continued)**

| 4. Poverty reduction is a broad term that encompasses work in many different areas. Which 3 areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=178) |
|---|--|
| Job creation/employment | 43.8% |
| Education | 34.3% |
| Anti-corruption | 31.5% |
| Agriculture and rural development | 30.3% |
| Economic growth | 27.5% |
| Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 17.4% |
| Security and stabilization | 10.7% |
| Food security | 10.1% |
| Transport (e.g., roads, bridges, transportation) | 7.9% |
| Social protection (e.g., pensions, targeted social safety nets) | 7.9% |
| Equality of opportunity (i.e., social inclusion) | 7.3% |
| Disaster risk management | 6.7% |
| Judiciary reform | 6.7% |
| Energy | 6.2% |
| Health | 5.6% |
| Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) | 5.1% |
| Trade and exports | 4.5% |
| Private sector development | 4.5% |
| Financial markets | 4.5% |
| Local governance and institutions | 3.9% |
| Crime and violence | 3.4% |
| Social cohesion | 2.8% |
| Urban development | 2.8% |
| Global/regional integration | 2.8% |
| Gender equity (closing the gap between women and men, and boys and girls) | 2.2% |
| Information and communications technology | 1.1% |
| Water and sanitation | 0.6% |
| Gender based violence | 0.6% |
| National debt | 0.6% |
| Climate change (e.g., mitigation, adaptation) | 0.0% |
| Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) | 0.0% |
| Pollution | 0.0% |

**A. Overall Context (continued)**

| 5. The COVID-19 pandemic has stressed many aspects of Haiti's growth and development. In which areas would you like to see the Haiti government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=174) |
|--|--|
| Healthcare | 56.9% |
| Fair and equal distribution of a COVID-19 vaccine, when one is approved | 41.4% |
| Education | 29.3% |
| Economic growth | 24.7% |
| Ensuring sustainable business growth and job creation | 22.4% |
| Ensuring that girls and women have equal access to health care/health services | 20.7% |
| Public service delivery (e.g., strengthening policies, institutions) | 19.5% |
| Nutrition/food security/agriculture | 19.5% |
| Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens | 19.0% |
| Poverty and inequality (e.g., strengthening the social safety net, social assistance) | 14.9% |
| Providing direct financial support to businesses (business support packages) | 12.6% |
| Ensuring that girls and women have equal access to job opportunities | 5.2% |
| Other | 4.0% |

| 6. When economic and/or social reform efforts fail or are slow to take place in Haiti, which of the following would you attribute this to? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=151) |
|---|--|
| Corruption | 57.0% |
| Inadequate level of government accountability | 27.8% |
| Political pressures and obstacles | 26.5% |
| Ongoing conflict and instability | 24.5% |
| Inadequate level of capacity in the government | 13.9% |
| Reforms are not well thought out in light of country challenges | 13.2% |
| Inadequate funding | 9.9% |
| Inadequate level of private sector participation | 7.3% |
| Pressure from vested interest groups (e.g., private sector, unions) | 6.6% |
| Inadequate level of citizen/civil society participation | 6.0% |
| Inadequate level of donor coordination | 4.0% |
| Other | 0.7% |



A. Overall Context (continued)

| 7. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 1. The national/federal government | 121 | 36 | 3.90 | 2.80 |
| 2. Bilateral organizations (e.g., USAID, DFID, JICA, GIZ, etc.) | 137 | 19 | 6.13 | 2.82 |
| 3. The World Bank Group* | 156 | 7 | 7.21 | 2.82 |
| 4. The International Monetary Fund | 127 | 20 | 5.78 | 2.91 |
| 5. The United Nations (UN) | 129 | 23 | 4.95 | 2.94 |
| 6. The World Health Organization (WHO) | 145 | 14 | 6.40 | 2.83 |
| 7. Regional development banks | 118 | 31 | 5.35 | 2.83 |
| 8. Haiti's Central Bank | 137 | 18 | 5.39 | 2.74 |
| 9. International private sector | 115 | 35 | 5.41 | 2.73 |
| 10. Domestic private sector | 132 | 21 | 4.05 | 2.68 |
| 11. International civil society (e.g., NGOs, CBOs) | 133 | 19 | 5.25 | 2.81 |
| 12. Local civil society (e.g., NGOs, CBOs) | 137 | 14 | 5.26 | 2.79 |
| 13. Youth organizations | 140 | 14 | 6.23 | 2.79 |
| 14. Faith-based institutions | 116 | 36 | 5.09 | 2.62 |
| 15. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 136 | 22 | 4.98 | 2.79 |
| 16. International media and their web presence | 124 | 31 | 5.09 | 2.59 |
| 17. Web based media (i.e., blogs, social media, other web-based news and information sources) | 127 | 29 | 4.21 | 2.46 |

| 8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than 2) | Percentage of Respondents (N=161) |
|--|-----------------------------------|
| Lack of security (i.e., riots, conflict and violence) | 48.4% |
| High levels of corruption | 37.3% |
| Crime and violence | 24.8% |
| Weak institutional capacity | 23.0% |
| Food insecurity | 11.8% |
| Weak accountability | 11.8% |
| Political uncertainty | 10.6% |
| Brain and labor drain | 9.9% |
| Lack of access to development finance | 5.0% |
| Weak social cohesion | 4.3% |
| Low levels of political and economic inclusion | 4.3% |
| Policy inconsistency | 3.7% |
| None. I do not consider Haiti a fragile state. | 0.6% |
| Other | 0.0% |

| 9. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements. | N | DK | Level of Agreement | | | | |
|--|-----|----|--------------------|-------------------|----------------------------|----------------|----------------|
| | | | Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree |
| 1. The COVID-19 vaccine will be safe | 123 | 47 | 9.8% | 16.3% | 24.4% | 25.2% | 24.4% |
| 2. The COVID-19 vaccine will be effective | 119 | 48 | 8.4% | 12.6% | 19.3% | 31.1% | 28.6% |
| 3. I will get the COVID-19 vaccine if I can | 127 | 37 | 21.3% | 10.2% | 7.1% | 14.2% | 47.2% |

**B. Overall Attitudes toward the World Bank Group**

| 1. How familiar are you with the work of these organizations in Haiti? <i>(1-Not familiar at all, 10-Extremely familiar)</i> | Familiarity | | | |
|---|-------------|-----|------|------|
| | N | DK | Mean | SD |
| 1. The World Bank (IDA) | 167 | n/a | 7.27 | 3.15 |
| 2. The International Finance Corporation (IFC), the World Bank Group's private sector arm | 160 | n/a | 5.34 | 3.24 |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Haiti? <i>(1-Strongly disagree, 10-Strongly agree)</i> | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 2. Overall the World Bank Group currently plays a relevant role in development in Haiti* | 162 | 10 | 7.70 | 2.72 |
| 3. The World Bank Group's work is aligned with what I consider the development priorities for Haiti* | 144 | 24 | 6.98 | 2.92 |

| 4. Overall, please rate your impression of the effectiveness of these organizations in Haiti. <i>(1-Not effective at all, 10-Very effective)</i> | Effectiveness | | | |
|--|---------------|----|------|------|
| | N | DK | Mean | SD |
| 1. The World Bank (IDA)* | 136 | 35 | 7.18 | 2.77 |
| 2. The International Finance Corporation (IFC), the World Bank Group's private sector arm* | 109 | 59 | 5.75 | 3.03 |

| Achieving Development Results | N | DK | Mean | SD |
|---|-----|----|------|------|
| 5. To what extent does the World Bank Group's work help to achieve development results in Haiti?* <i>(1-To no degree at all, 10-To a very significant degree)</i> | 158 | 12 | 7.44 | 2.92 |

| Influencing the Development Agenda | N | DK | Mean | SD |
|---|-----|----|------|------|
| 6. To what extent does the World Bank Group influence the development agenda in Haiti?* <i>(1-To no degree at all, 10-To a very significant degree)</i> | 149 | 20 | 7.75 | 2.78 |

| 7. To what extent do you believe that the World Bank Group's work and support help the poorest in Haiti? (Select only 1 response) | Percentage of Respondents (N=171) |
|---|-----------------------------------|
| To a fully sufficient degree | 32.7% |
| To a somewhat sufficient degree | 31.6% |
| To a somewhat insufficient degree | 14.0% |
| To a very insufficient degree | 9.4% |
| Don't know | 12.3% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 8. When thinking about the World Bank Group's role in Haiti, which activity do you VALUE the most? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=169) |
|---|--|
| Capacity development related to World Bank Group supported projects | 33.7% |
| Financial resources | 29.6% |
| Implementation support | 26.6% |
| Technical assistance | 23.1% |
| Public Expenditure Reviews | 13.6% |
| Mobilizing third party financial resources | 11.8% |
| Donor coordination | 11.8% |
| Promoting knowledge sharing | 10.7% |
| Formal policy advice, studies, analyses | 8.9% |
| Data and statistics | 8.9% |
| Bringing together different groups of stakeholders/convening power | 4.7% |
| Strategy formulation (e.g., PRSP assistance) | 3.6% |
| Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails) | 3.6% |
| Global advocacy | 3.6% |
| Other | 0.0% |

| 9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=167) |
|--|--|
| World Bank Group's processes too slow and complex | 19.8% |
| Not aligned with country priorities | 18.0% |
| Not adequately sensitive to political/social realities in Haiti | 15.6% |
| Not willing to honestly criticize policies and reform efforts in the country | 15.0% |
| Not focused enough on issues that are unique to fragile countries | 14.4% |
| Not enough public disclosure of its work | 13.8% |
| Inadequate World Bank Group's staffing in Haiti | 12.0% |
| Not sufficiently focused on sustainable results | 10.8% |
| Not collaborating enough with civil society (e.g., NGOs, CBOs) | 9.6% |
| Not collaborating enough with private sector | 9.0% |
| Don't know | 6.6% |
| Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN | 6.0% |
| Not adequately flexible in changing country circumstances | 6.0% |
| Inadequate number of innovative knowledge products and services | 6.0% |
| Staff too inaccessible | 5.4% |
| Too influenced by developed countries | 5.4% |
| Inadequate number of innovative financial products and services | 5.4% |
| Arrogant in its approach | 4.8% |
| Inadequate level of real-time advice and guidance | 1.8% |
| Other | 1.2% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 10. When thinking about how the World Bank Group can have the most impact on development results in Haiti, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Haiti? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=171) |
|---|--|
| Education | 52.0% |
| Job creation/employment | 27.5% |
| Health | 25.7% |
| Anti-corruption | 20.5% |
| Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 18.7% |
| Agriculture and rural development | 18.1% |
| Economic growth | 12.9% |
| Security and stabilization | 12.3% |
| Poverty reduction | 9.9% |
| Food security | 9.4% |
| Financial markets | 6.4% |
| Crime and violence | 5.8% |
| Energy | 5.3% |
| Transport (e.g., roads, bridges, transportation) | 5.3% |
| Social protection (e.g., pensions, targeted social safety nets) | 4.7% |
| Private sector development | 4.7% |
| Judiciary reform | 4.7% |
| Water and sanitation | 4.7% |
| Equality of opportunity (i.e., social inclusion) | 4.1% |
| Local governance and institutions | 4.1% |
| Global pandemics (e.g., COVID-19) | 3.5% |
| Gender based violence | 2.9% |
| Global/regional integration | 2.9% |
| Urban development | 2.3% |
| Information and communications technology | 2.3% |
| Pollution | 1.8% |
| Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) | 1.8% |
| National debt | 1.2% |
| Disaster risk management | 1.2% |
| Trade and exports | 1.2% |
| Climate change (e.g., mitigation, adaptation) | 1.2% |
| Gender equity (closing the gap between women and men, and boys and girls) | 0.0% |
| Social cohesion | 0.0% |
| Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) | 0.0% |

**B. Overall Attitudes toward the World Bank Group (continued)**

| 11. What do you immediately think of when you hear about the IFC? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=161) |
|--|--|
| World Bank | 43.5% |
| Multi-lateral financial institution | 39.8% |
| Investment bank | 34.8% |
| Don't know | 21.7% |
| Financial advisory solutions | 19.9% |
| Development institution | 18.6% |
| Private sector solutions | 15.5% |
| Public-private partnerships | 14.3% |
| Impact investor | 8.1% |
| Innovation and entrepreneurship | 5.6% |
| Asset manager | 4.3% |
| None of the above | 3.7% |
| Venture capital | 2.5% |
| Thought leader | 1.2% |
| Other | 1.2% |

C. World Bank Group's Work and Engagement on the Ground

| Staff Preparedness | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 1. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills mix and knowledge) to help Haiti solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree) | 138 | 33 | 8.14 | 2.59 |

| Staffing adequacy | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 2. To what extent do you believe the World Bank Group is adequately staffed in Haiti? (1-To no degree at all, 10-To a very significant degree) | 92 | 77 | 5.70 | 3.04 |

**C. World Bank Group's Work and Engagement on the Ground (continued)**

| To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 3. Responsiveness to needs* | 128 | 34 | 6.71 | 2.83 |
| 4. Flexibility (in terms of the institution's products and services)* | 116 | 42 | 6.34 | 2.93 |
| 5. Flexibility (in terms of changing country circumstances)* | 108 | 47 | 6.16 | 2.96 |
| 6. Being inclusive* | 125 | 32 | 6.66 | 2.82 |
| 7. Openness (sharing data and other information)* | 116 | 37 | 6.87 | 2.73 |
| 8. Collaboration with the Government* | 129 | 31 | 7.67 | 2.55 |
| 9. The speed in which it gets things accomplished on the ground* | 127 | 27 | 6.03 | 3.08 |
| 10. Helping to bring discipline/effective supervision to implementation of investment projects* | 120 | 33 | 7.37 | 2.93 |
| 11. Collaboration with civil society* | 117 | 34 | 6.41 | 2.98 |
| 12. Staff accessibility* | 113 | 36 | 6.67 | 3.03 |
| 13. Collaboration with other donors and development partners* | 110 | 48 | 7.01 | 2.88 |
| 14. Collaboration with the private sector* | 100 | 51 | 6.20 | 3.09 |
| 15. Collaboration with the UN* | 94 | 59 | 7.64 | 2.48 |
| 16. Straightforwardness and honesty* | 122 | 30 | 7.61 | 2.71 |
| 17. Treating clients and stakeholders in Haiti with respect* | 126 | 30 | 7.65 | 2.66 |
| 18. Being a long-term partner* | 98 | 56 | 7.61 | 2.56 |
| 19. Acting with compassion and empathy | 96 | 51 | 6.50 | 2.83 |
| 20. Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results) | 108 | 43 | 7.24 | 2.66 |
| 21. Measuring results effectively | 115 | 38 | 7.15 | 2.77 |

| To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|--|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 22. The World Bank Group disburses funds promptly | 119 | 44 | 5.55 | 3.13 |
| 23. The World Bank Group effectively monitors and evaluates the projects and programs it supports | 142 | 22 | 8.27 | 2.38 |
| 24. The World Bank Group's approvals and reviews are done in a timely fashion | 117 | 46 | 7.31 | 2.85 |
| 25. The World Bank Group's Environmental and Social Framework requirements are reasonable | 91 | 67 | 7.53 | 2.58 |
| 26. The World Bank Group's conditions on its lending are reasonable | 83 | 74 | 7.35 | 2.57 |
| 27. The World Bank Group takes decisions quickly in Haiti* | 97 | 61 | 5.59 | 2.98 |
| 28. Working with the World Bank Group increases Haiti's institutional capacity | 138 | 25 | 7.57 | 2.79 |

| To what extent do you agree/disagree with the following statements about the World Bank Group in Haiti? (1-Strongly disagree, 10-Strongly agree) | N | DK | Mean | SD |
|--|-----|----|------|------|
| | | | | |
| 30. The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 139 | 21 | 7.55 | 2.71 |

**C. World Bank Group's Work and Engagement on the Ground (continued)**

| COVID-19 "Approach Paper" (1- Not useful at all, 10-Very useful) | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 31. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Haiti government's efforts to support citizens throughout this crisis? | 84 | 74 | 7.48 | 2.82 |

| Global role of advocacy | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 32. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt?* (1-Not important at all, 10-Very important) | 113 | 44 | 8.39 | 2.23 |

| How effectively does the World Bank Group support Haiti's efforts ... ? (1-Not effectively at all, 10-Very effectively) | Effectiveness | | | |
|---|----------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 33. To build stronger domestic resource mobilization systems in the Government (e.g., tax collection) | 115 | 46 | 6.87 | 3.15 |
| 34. To develop better and stronger data collection/analytics systems within the Government | 123 | 37 | 7.67 | 2.50 |
| 35. To strengthen the country's crisis preparedness | 131 | 28 | 7.21 | 2.99 |

**D. World Bank Group's Support in Development Areas**

| 1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|--|---------------|----|------|------|
| | N | DK | Mean | SD |
| 1. Social protection (e.g., pensions, (e.g., pensions, targeted social safety nets) | 56 | 96 | 6.34 | 2.66 |
| 2. Gender equity (closing the gap between women and men, and boys and girls) | 79 | 73 | 7.27 | 2.73 |
| 3. Private sector development | 71 | 80 | 6.42 | 2.80 |
| 4. Education | 127 | 27 | 8.28 | 2.34 |
| 5. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 89 | 67 | 6.67 | 3.14 |
| 6. Regional integration | 67 | 80 | 6.63 | 2.99 |
| 7. Food security | 102 | 51 | 7.22 | 2.91 |
| 8. Urban development | 92 | 61 | 6.30 | 2.95 |
| 9. Energy | 69 | 80 | 5.78 | 3.23 |
| 10. Water and sanitation | 98 | 52 | 7.12 | 2.83 |
| 11. Environment | 103 | 44 | 6.92 | 2.90 |
| 12. Job creation/employment | 101 | 48 | 6.58 | 3.10 |
| 13. Health (maternal mortality, child mortality, communicable diseases) | 83 | 67 | 7.02 | 2.93 |
| 14. Financial markets | 65 | 84 | 6.31 | 3.02 |
| 15. Transport (e.g., roads, bridges, transportation) | 86 | 65 | 7.10 | 2.54 |
| 16. Agriculture and rural development | 89 | 58 | 6.89 | 2.98 |
| 17. Trade and exports | 60 | 86 | 5.70 | 3.04 |
| 18. Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) | 64 | 84 | 6.45 | 3.18 |
| 19. Climate change (e.g., mitigation, adaptation) | 68 | 82 | 6.04 | 2.97 |
| 20. Poverty reduction | 99 | 50 | 6.65 | 3.19 |
| 21. Anti-corruption | 81 | 70 | 5.96 | 3.49 |
| 22. Economic growth | 103 | 45 | 6.41 | 3.05 |
| 23. Disaster risk management | 90 | 59 | 7.14 | 2.77 |
| 24. Equality of opportunity (i.e., social inclusion) | 68 | 76 | 6.68 | 2.89 |
| 25. Response to disease (e.g., vaccination, cholera and infectious disease, Covid-19, prenatal care surveillance systems, etc.) | 86 | 66 | 7.13 | 2.85 |
| 26. Information and communications technology | 63 | 85 | 6.86 | 2.80 |
| 27. Gender based violence | 54 | 94 | 5.59 | 3.08 |
| 28. Local governance and institutions | 71 | 75 | 6.58 | 2.75 |
| 29. Social cohesion | 62 | 89 | 6.39 | 2.91 |

**D. World Bank Group's Support in Development Areas (continued)**

| 2. The World Bank Group has provided fast track support to Haiti related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective) | Effectiveness | | | | |
|---|---------------|----|----|------|------|
| | N | NA | DK | Mean | SD |
| 1. Supporting health interventions for saving lives | 100 | 4 | 55 | 7.31 | 2.70 |
| 2. Education (e.g., transitioning to remote learning, ensuring access, etc.) | 97 | 9 | 49 | 6.72 | 3.16 |
| 3. Protecting poor people (social assistance/ social safety nets) | 82 | 3 | 70 | 5.90 | 3.07 |
| 4. Ensuring sustainable business growth and job creation | 68 | 10 | 76 | 6.24 | 3.12 |
| 5. Strengthening policies, institutions and investments for rebuilding better | 76 | 5 | 76 | 6.09 | 3.19 |
| 6. Macroeconomic stability and transparent debt management | 54 | 6 | 96 | 5.83 | 3.08 |
| 7. Supporting improvements in transport and municipal infrastructure necessary for post-COVID recovery and growth | 69 | 5 | 83 | 6.06 | 3.15 |
| 8. Supporting the agriculture sector to improve the food security situation | 81 | 5 | 71 | 6.47 | 3.10 |

E. World Bank Group's Knowledge Work and Activities

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents (N=153) |
|---|-----------------------------------|
| Weekly | 13.7% |
| Monthly | 26.8% |
| A few times a year | 33.3% |
| Rarely | 13.7% |
| Never | 12.4% |

| In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 2. Are timely | 120 | 38 | 7.17 | 2.45 |
| 3. Include appropriate level of stakeholder involvement during preparation | 98 | 54 | 6.71 | 2.47 |
| 4. Lead to practical solutions | 124 | 33 | 7.22 | 2.66 |
| 5. Are source of relevant information on global good practices | 95 | 58 | 7.51 | 2.35 |
| 6. Are adequately disseminated | 100 | 48 | 6.76 | 2.63 |
| 7. Are translated enough into local language | 113 | 39 | 6.84 | 3.24 |
| 8. Are adaptable to Haiti's specific development challenges and country circumstances* | 112 | 45 | 7.19 | 2.61 |

| Overall Evaluations | N | DK | Mean | SD |
|--|-----|----|------|------|
| 9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant) | 144 | 15 | 7.42 | 2.76 |
| 10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality) | 128 | 32 | 7.62 | 2.46 |

**F. The Future Role of the World Bank Group in Haiti**

| 1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=163) |
|---|--|
| Increase the level of capacity development in the country | 23.9% |
| Collaborate more effectively with Government clients (e.g., national, state, local) | 21.5% |
| Help to bring discipline/effective supervision to implementation of World Bank Group projects | 20.2% |
| Work faster | 17.2% |
| Reduce the complexity of obtaining World Bank Group financing | 17.2% |
| Improve the quality of its experts as related to Haiti's specific challenges | 15.3% |
| Engage more effectively with civil society (e.g., NGOs, CBOs) | 14.7% |
| Engage more directly with beneficiaries | 14.1% |
| Offer more innovative financial products and services | 11.7% |
| Increase the level of World Bank Group staffing in Haiti's office | 11.0% |
| Engage more effectively with private sector | 9.2% |
| Offer more innovative knowledge products and services | 6.1% |
| Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN | 4.3% |
| Provide more adequate data/knowledge/statistics/figures on Haiti's economy | 4.3% |
| Ensure greater selectivity in its work | 3.7% |
| Offer more real-time advice and guidance | 3.1% |
| Other | 0.6% |

| 2A. Which 3 areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=149) |
|---|--|
| Human capital (education, health, social protection) | 53.7% |
| Public financial management | 32.2% |
| Food security | 28.2% |
| Stimulating dialogue to promote peace and stability | 26.2% |
| Capacity of state institutions | 24.8% |
| Jobs | 24.2% |
| Access to basic services | 18.1% |
| Improving livelihoods | 14.1% |
| Crisis response | 14.1% |
| Support domestic resource mobilization | 9.4% |
| Crisis preparedness | 9.4% |
| Security mechanisms | 8.1% |
| Social safety nets | 6.7% |
| Access to justice systems | 6.0% |
| Reducing gender-based violence | 5.4% |
| Social cohesion | 3.4% |
| Conflict resolution mechanisms | 2.0% |

**F. The Future Role of the World Bank Group in Haiti (continued)**

| 2B. Which 3 areas below would benefit most from other donors in Haiti? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=147) |
|---|--|
| Human capital (education, health, social protection) | 42.9% |
| Food security | 29.9% |
| Stimulating dialogue to promote peace and stability | 26.5% |
| Access to basic services | 20.4% |
| Public financial management | 19.7% |
| Jobs | 18.4% |
| Crisis response | 17.7% |
| Support domestic resource mobilization | 16.3% |
| Improving livelihoods | 15.6% |
| Access to justice systems | 15.0% |
| Crisis preparedness | 15.0% |
| Capacity of state institutions | 13.6% |
| Security mechanisms | 10.2% |
| Reducing gender-based violence | 8.2% |
| Social safety nets | 8.2% |
| Conflict resolution mechanisms | 6.1% |
| Social cohesion | 4.1% |

| 3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=160) |
|---|--|
| Local government | 33.8% |
| Beneficiaries | 25.6% |
| Academia/think tanks/research institutes | 25.6% |
| NGOs/Community Based Organizations | 24.4% |
| Youth/university groups | 23.8% |
| Private sector | 17.5% |
| Donor community | 12.5% |
| UN agencies | 5.0% |
| Regional organizations (e.g., IDB, CDB, CARICOM) | 5.0% |
| Media | 4.4% |
| Emerging donors | 3.8% |
| Don't know | 3.1% |
| The United Nations Integrated Office in Haiti (BINUH) | 2.5% |
| Parliament | 2.5% |
| Foundations | 1.9% |
| Other | 1.9% |

**F. The Future Role of the World Bank Group in Haiti (continued)**

| 4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than 2) | Percentage of Respondents (Responses Combined; N=158) |
|--|--|
| Don't know | 27.2% |
| The United Nations International Children's Emergency Fund (UNICEF) | 25.3% |
| World Food Program (WFP) | 24.7% |
| United Nations Development Program (UNDP) | 17.7% |
| United Nations Office for Project Services (UNOPS) | 15.8% |
| World Health Organization (WHO)/Pan American Health Organization (PAHO) | 13.9% |
| None. I don't believe the World Bank Group needs to partner with the UN organizations | 12.7% |
| The Red Cross | 10.1% |
| UNESCO/UNFPA | 6.3% |
| Save the Children | 4.4% |
| The International Committee of the Red Cross (ICRC) | 2.5% |

G. Communication and Information Sharing

| 1. How frequently do you interact with the World Bank Group now in Haiti? | Percentage of Respondents (N=158) |
|--|--|
| Never | 15.8% |
| Less than once a year | 12.0% |
| Once a year to a few times a year | 32.9% |
| Less than once a month | 7.6% |
| At least once a month | 22.8% |
| At least once a week | 8.9% |

| 2. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=162) |
|--|--|
| Social media (e.g., WhatsApp, blogs, Facebook, Twitter, YouTube, Flickr) | 51.2% |
| Local radio | 45.1% |
| Local newspapers | 29.0% |
| Local television | 21.6% |
| International newspapers | 17.9% |
| International television | 8.6% |
| Other | 6.2% |
| International radio | 5.6% |
| Periodicals | 4.9% |

**G. Communication and Information Sharing (continued)**

| 3. How would you prefer to receive information from the World Bank Group? (Choose no more than 3) | Percentage of Respondents (Responses Combined; N=164) |
|--|--|
| World Bank Group's seminars/workshops/conferences | 53.0% |
| Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 47.6% |
| World Bank Group's publications and other written materials | 25.6% |
| e-Newsletters | 20.1% |
| World Bank Group's website | 19.5% |
| Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) | 15.9% |
| Interviews and press conferences for Haiti's media | 11.6% |
| Webinars or online events hosted by the World Bank Group | 11.0% |

| 4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response) | Percentage of Respondents (N=153) |
|---|--|
| High speed/WiFi | 47.1% |
| Dial-up | 52.9% |

| 5. What do you use primarily when visiting a World Bank Group website? (Select only 1 response) | Percentage of Respondents (N=161) |
|--|--|
| Phone | 42.9% |
| Computer/laptop | 34.8% |
| I never visit the WBG websites | 20.5% |
| Tablet | 1.9% |

| 6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? | N | Percentage of Respondents | | | |
|---|----------|----------------------------------|------------------------|-------------------------|-------------------|
| | | Every few days | Every few weeks | Every few months | Not at all |
| Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) | 154 | 16.2% | 14.9% | 39.0% | 29.9% |
| Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) | 152 | 9.9% | 13.2% | 43.4% | 33.6% |
| Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) | 153 | 4.6% | 10.5% | 18.3% | 66.7% |
| Visited a WBG website (e.g., read a blog, used data) | 148 | 2.7% | 15.5% | 35.1% | 46.6% |
| Attended an event/conference hosted by the WBG | 148 | 2.7% | 8.1% | 28.4% | 60.8% |
| Watched a webinar or online event hosted by the WBG | 144 | 0.7% | 7.6% | 25.0% | 66.7% |
| Read some or all of a WBG research paper or publication | 148 | 5.4% | 11.5% | 43.9% | 39.2% |
| Met professionally with WBG staff | 151 | 5.3% | 10.6% | 33.8% | 50.3% |
| Read a WBG e-newsletter | 150 | 2.0% | 7.3% | 23.3% | 67.3% |



H. Background Information

| 1. Which of the following best describes your current affiliation? (Select only 1 response) | Percentage of Respondents (N=166) |
|---|-----------------------------------|
| Employee of Ministry, Ministerial Department, Implementation Agency | 21.1% |
| State-Owned Enterprise | 16.9% |
| Private Sector Organization | 9.6% |
| Other | 8.4% |
| NGO/Community Based Organization | 7.8% |
| Multilateral Agency (UN, regional development bank) | 6.6% |
| Project Management Unit (PMU) overseeing implementation of WBG project/Consultant/Contractor working on WBG supported project/program | 6.0% |
| Office of the President, Prime Minister | 4.8% |
| Bilateral Agency (e.g., embassy, diplomatic, military) | 3.6% |
| Local Government Office or Staff | 3.0% |
| Independent Government Institution (i.e., regulatory agency, central bank/oversight institution) | 2.4% |
| Financial Sector/Private Bank | 2.4% |
| Media (press, radio, TV, web, etc.) | 1.8% |
| Youth Group | 1.2% |
| Academia/Research Institute/Think Tank | 1.2% |
| Office of Minister | 0.6% |
| Office of Parliamentarian | 0.6% |
| Judicial System (e.g., courts) | 0.6% |
| Trade Union | 0.6% |
| Faith-Based Group | 0.6% |
| Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation) | 0.0% |

**H. Background Information (continued)**

| 2. Please identify the primary specialization of your work. (Select only 1 response) | Percentage of Respondents (N=168) |
|---|--|
| Education | 48.2% |
| Other | 8.3% |
| Generalist (specialized in multiple sectors) | 7.1% |
| Agriculture, rural development | 6.0% |
| Energy | 4.8% |
| Health, nutrition | 3.0% |
| Transport | 3.0% |
| Finance and markets | 3.0% |
| Macroeconomics, fiscal management | 1.8% |
| Social protection | 1.8% |
| Gender | 1.8% |
| Trade and competitiveness | 1.8% |
| Governance, anti-corruption | 1.2% |
| Jobs | 1.2% |
| Urban development | 1.2% |
| Digital development and technology (ICT) | 1.2% |
| Tourism | 1.2% |
| Communications, public affairs | 1.2% |
| Poverty | 0.6% |
| Environment, natural resources | 0.6% |
| Water, sanitation | 0.6% |
| Demographics, migration | 0.6% |
| Climate change | 0.0% |
| Fragility, conflict, violence, refugees | 0.0% |

| 3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in Haiti? | Percentage of Respondents (N=156) |
|---|--|
| Yes | 30.8% |
| No | 69.2% |

| 4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Haiti? (Select only 1 response) | Percentage of Respondents (N=47) |
|---|---|
| The World Bank (IDA) | 83.0% |
| The International Finance Corporation (IFC) | 10.6% |
| The Multilateral Investment Guarantee Agency (MIGA) | 6.4% |
| International Centre for Settlement of Investment Disputes (ICSID) | 0.0% |

| 5. Do your projects involve both the World Bank and the IFC? | Percentage of Respondents (N=75) |
|---|---|
| Yes | 52.0% |
| No | 48.0% |

**H. Background Information (continued)**

| 6. Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than 2) | Percentage of Respondents (Responses Combined; N=144) |
|--|--|
| Engage in World Bank Group related/sponsored events/activities | 28.5% |
| Collaborate as part of my professional duties | 25.0% |
| Use World Bank Group reports/data | 32.6% |
| Use World Bank Group website for information, data, research, etc. | 57.6% |
| Observer (i.e., follow in media, discuss in informal conversations, etc.) | 16.0% |

| 7. What's your gender? | Percentage of Respondents (N=173) |
|-------------------------------|--|
| Female | 31.2% |
| Male | 68.8% |

| 8. What's your age? | Percentage of Respondents (N=174) |
|----------------------------|--|
| 25 and under | 0.6% |
| 26-35 | 9.2% |
| 36-45 | 33.3% |
| 46-55 | 35.6% |
| 56 and above | 21.3% |

| 9. Which best represents your geographic location? | Percentage of Respondents (N=175) |
|---|--|
| Sud | 54.9% |
| Ouest | 42.3% |
| Nord | 1.1% |
| Nippes | 1.1% |
| Nord-Est | 0.6% |
| Artibonite | 0.0% |
| Nord-Ouest | 0.0% |
| Centre | 0.0% |
| Sud-Est | 0.0% |
| Grand-Anse | 0.0% |



Appendix B: Responses to Selected Questions by Stakeholder Groups²²

- Office of the President/Prime Minister/Minister N=9
- Employee of a Ministry N=35
- PMU/Consultant N=10
- State-Owned Enterprise N=28
- Bilateral/Multilateral Agency N=17
- Private Sector/Financial Sector/Private Bank N=20 (Private Sector)
- CSO N=17
- Other²³ N=30

A. Overall Context

In general, would you say that Haiti is headed in ... ?*

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---------------------------|-------------------------------------|------------------------|-----------------|------------------------|--------------------------------|----------------|-------|-------|
| The right direction | 12.5% | 37.1% | 20.0% | 16.0% | 5.9% | 0.0% | 5.9% | 29.6% |
| The wrong direction | 75.0% | 31.4% | 40.0% | 44.0% | 82.4% | 90.0% | 76.5% | 63.0% |
| Not sure | 12.5% | 31.4% | 40.0% | 40.0% | 11.8% | 10.0% | 17.6% | 7.4% |

*Significantly different between stakeholder groups

²² Only 166 respondents provided information about their current positions. Therefore, only these respondents were included in the across-stakeholder analysis presented in this appendix.

²³ Includes the following categories: Office of the Parliamentarian (N=1), Local Government Office or Staff (N=5), Independent Government Institution (N=4), Judicial System (N=1), Academia/Research Institute/Think Tank (N=2), Media (N=3) and Other (N=14).

**A. Overall Context (continued)**

Listed below are a number of development priorities in Haiti. Please identify which of the following you consider the most important development priorities in Haiti.

(Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| Global pandemics (e.g., COVID-19) | 22.2% | 5.7% | 0.0% | 7.4% | 0.0% | 5.0% | 0.0% | 6.9% |
| Urban development | 11.1% | 2.9% | 0.0% | 0.0% | 5.9% | 0.0% | 11.8% | 10.3% |
| Health* | 11.1% | 31.4% | 0.0% | 40.7% | 5.9% | 10.0% | 23.5% | 41.4% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 3.4% |
| Education* | 88.9% | 71.4% | 40.0% | 81.5% | 17.6% | 40.0% | 41.2% | 72.4% |
| Food security | 0.0% | 5.7% | 10.0% | 14.8% | 11.8% | 0.0% | 23.5% | 10.3% |
| Public sector governance/reform* | 22.2% | 20.0% | 20.0% | 11.1% | 35.3% | 45.0% | 29.4% | 3.4% |
| Global/regional integration | 0.0% | 2.9% | 0.0% | 3.7% | 0.0% | 0.0% | 0.0% | 3.4% |
| Agriculture and rural development | 22.2% | 20.0% | 30.0% | 18.5% | 17.6% | 5.0% | 23.5% | 44.8% |
| Social protection* | 0.0% | 5.7% | 10.0% | 3.7% | 23.5% | 0.0% | 0.0% | 0.0% |
| Energy* | 22.2% | 0.0% | 30.0% | 0.0% | 0.0% | 0.0% | 5.9% | 17.2% |
| Water and sanitation* | 11.1% | 2.9% | 20.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 7.4% | 5.9% | 0.0% | 0.0% | 0.0% |
| Job creation/employment | 11.1% | 25.7% | 20.0% | 40.7% | 29.4% | 25.0% | 17.6% | 17.2% |
| Local governance and institutions | 0.0% | 0.0% | 0.0% | 3.7% | 0.0% | 10.0% | 5.9% | 0.0% |
| Gender based violence | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Anti-corruption | 0.0% | 22.9% | 30.0% | 25.9% | 35.3% | 30.0% | 29.4% | 24.1% |
| Equality of opportunity | 11.1% | 0.0% | 0.0% | 3.7% | 0.0% | 0.0% | 11.8% | 0.0% |
| Response to disease | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.0% | 0.0% | 3.4% |
| Crime and violence* | 0.0% | 2.9% | 0.0% | 0.0% | 23.5% | 25.0% | 11.8% | 3.4% |
| Poverty reduction | 0.0% | 11.4% | 30.0% | 11.1% | 17.6% | 5.0% | 23.5% | 6.9% |
| Natural resource management | 0.0% | 2.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% | 11.8% | 0.0% |
| Gender equity | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% |
| Transport | 0.0% | 8.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 3.4% |
| Judiciary reform | 11.1% | 5.7% | 20.0% | 3.7% | 29.4% | 15.0% | 5.9% | 10.3% |
| Economic growth | 22.2% | 11.4% | 20.0% | 0.0% | 5.9% | 25.0% | 0.0% | 6.9% |
| Security and stabilization | 22.2% | 28.6% | 20.0% | 14.8% | 17.6% | 25.0% | 11.8% | 10.3% |
| Disaster risk management | 0.0% | 5.7% | 0.0% | 0.0% | 0.0% | 5.0% | 5.9% | 0.0% |
| Pollution | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| National debt | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Private sector development* | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 15.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

**A. Overall Context (continued)**

The COVID-19 pandemic has stressed many aspects of Haiti's growth and development. In which areas would you like to see the Haiti government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| Public service delivery* | 33.3% | 20.6% | 40.0% | 11.1% | 17.6% | 31.6% | 35.3% | 0.0% |
| Providing direct non-financial support to citizens* | 44.4% | 23.5% | 0.0% | 11.1% | 11.8% | 0.0% | 17.6% | 36.7% |
| Healthcare* | 66.7% | 76.5% | 40.0% | 66.7% | 23.5% | 42.1% | 52.9% | 60.0% |
| Providing direct financial support to businesses | 33.3% | 17.6% | 30.0% | 0.0% | 11.8% | 10.5% | 5.9% | 13.3% |
| Fair and equal distribution of a COVID-19 vaccine, when one is approved | 22.2% | 32.4% | 50.0% | 55.6% | 41.2% | 26.3% | 29.4% | 56.7% |
| Nutrition/food security/agriculture | 11.1% | 20.6% | 10.0% | 22.2% | 11.8% | 26.3% | 17.6% | 23.3% |
| Ensuring sustainable business growth and job creation* | 0.0% | 17.6% | 40.0% | 11.1% | 17.6% | 68.4% | 23.5% | 10.0% |
| Ensuring that girls and women have equal access to job opportunities | 11.1% | 0.0% | 0.0% | 7.4% | 5.9% | 5.3% | 5.9% | 3.3% |
| Education* | 33.3% | 32.4% | 30.0% | 59.3% | 29.4% | 15.8% | 11.8% | 10.0% |
| Ensuring that girls and women have equal access to health care/health services* | 11.1% | 23.5% | 20.0% | 3.7% | 11.8% | 5.3% | 41.2% | 43.3% |
| Poverty and inequality* | 11.1% | 5.9% | 10.0% | 11.1% | 41.2% | 15.8% | 29.4% | 6.7% |
| Economic growth | 22.2% | 11.8% | 10.0% | 22.2% | 47.1% | 42.1% | 23.5% | 30.0% |
| Other | 0.0% | 8.8% | 10.0% | 7.4% | 0.0% | 0.0% | 5.9% | 0.0% |

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Haiti, which of the following would you attribute this to? (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| Corruption | 28.6% | 59.3% | 25.0% | 69.6% | 47.1% | 63.2% | 70.6% | 65.2% |
| Pressure from vested interest groups * | 28.6% | 3.7% | 0.0% | 4.3% | 23.5% | 5.3% | 5.9% | 0.0% |
| Political pressures and obstacles | 28.6% | 22.2% | 25.0% | 43.5% | 29.4% | 21.1% | 17.6% | 26.1% |
| Inadequate level of citizen/civil society participation | 0.0% | 3.7% | 12.5% | 4.3% | 0.0% | 5.3% | 17.6% | 8.7% |
| Inadequate level of donor coordination | 0.0% | 3.7% | 0.0% | 4.3% | 11.8% | 0.0% | 5.9% | 4.3% |
| Inadequate funding | 28.6% | 18.5% | 12.5% | 8.7% | 0.0% | 0.0% | 0.0% | 13.0% |
| Inadequate level of government accountability | 0.0% | 29.6% | 37.5% | 34.8% | 17.6% | 31.6% | 29.4% | 13.0% |
| Inadequate level of capacity in the government* | 57.1% | 0.0% | 12.5% | 0.0% | 41.2% | 21.1% | 5.9% | 8.7% |
| Ongoing conflict and instability | 14.3% | 25.9% | 25.0% | 17.4% | 17.6% | 21.1% | 17.6% | 47.8% |
| Reforms are not well thought out in light of country challenges* | 14.3% | 22.2% | 50.0% | 0.0% | 0.0% | 15.8% | 17.6% | 4.3% |
| Inadequate level of private sector participation | 0.0% | 11.1% | 0.0% | 8.7% | 5.9% | 5.3% | 5.9% | 8.7% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent do you trust the World Bank Group to do what is right?* | 9 | 6.67 | 32 | 8.44 | 10 | 6.80 | 25 | 8.64 | 17 | 6.00 | 19 | 3.63 | 16 | 7.75 | 21 | 7.62 |

*Significantly different between stakeholder groups



A. Overall Context (continued)

When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| None. I do not consider Haiti a fragile state. | 0.0% | 3.2% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Lack of security * | 37.5% | 58.1% | 44.4% | 40.0% | 29.4% | 35.3% | 35.3% | 84.6% |
| Brain and labor drain | 12.5% | 19.4% | 11.1% | 20.0% | 11.8% | 0.0% | 0.0% | 0.0% |
| Weak social cohesion | 0.0% | 6.5% | 0.0% | 4.0% | 11.8% | 5.9% | 0.0% | 3.8% |
| Food insecurity | 25.0% | 9.7% | 22.2% | 24.0% | 0.0% | 0.0% | 5.9% | 11.5% |
| Lack of access to development finance | 12.5% | 6.5% | 11.1% | 4.0% | 0.0% | 5.9% | 5.9% | 0.0% |
| Weak accountability | 12.5% | 6.5% | 11.1% | 16.0% | 11.8% | 5.9% | 23.5% | 15.4% |
| Weak institutional capacity* | 25.0% | 19.4% | 11.1% | 16.0% | 47.1% | 35.3% | 35.3% | 3.8% |
| Political uncertainty | 25.0% | 6.5% | 22.2% | 4.0% | 17.6% | 11.8% | 11.8% | 3.8% |
| Low levels of political and economic inclusion | 0.0% | 3.2% | 0.0% | 4.0% | 5.9% | 11.8% | 5.9% | 0.0% |
| Crime and violence | 25.0% | 32.3% | 33.3% | 20.0% | 11.8% | 29.4% | 23.5% | 15.4% |
| High levels of corruption | 25.0% | 16.1% | 33.3% | 36.0% | 47.1% | 41.2% | 47.1% | 57.7% |
| Policy inconsistency | 0.0% | 3.2% | 0.0% | 0.0% | 5.9% | 11.8% | 5.9% | 3.8% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|--|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank (IDA)* | 9 | 8.00 | 33 | 8.24 | 10 | 9.10 | 27 | 7.44 | 17 | 6.18 | 18 | 5.17 | 17 | 6.88 | 26 | 6.62 |
| The International Finance Corporation (IFC), the World Bank Group's private sector arm | 8 | 7.25 | 30 | 5.03 | 10 | 5.50 | 26 | 5.96 | 17 | 4.76 | 18 | 6.50 | 16 | 5.19 | 26 | 4.73 |

*Significantly different between stakeholder groups



B. Overall Attitudes Toward the World Bank Group (continued)

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Haiti? (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, the World Bank Group currently plays a relevant role in development in Haiti* | 9 | 7.22 | 34 | 8.35 | 10 | 7.70 | 26 | 8.85 | 16 | 5.75 | 18 | 3.72 | 15 | 8.13 | 26 | 9.35 |
| The World Bank Group's work is aligned with what I consider the development priorities for Haiti* | 9 | 7.00 | 32 | 7.50 | 9 | 7.33 | 25 | 8.76 | 15 | 5.33 | 18 | 3.50 | 11 | 7.09 | 21 | 7.90 |

*Significantly different between stakeholder groups

Overall, please rate your impression of the effectiveness of these organizations in Haiti. (1-Not effective at all, 10-Very effective)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank (IDA)* | 9 | 7.22 | 28 | 7.82 | 9 | 7.22 | 22 | 8.14 | 15 | 5.80 | 15 | 3.20 | 14 | 7.14 | 18 | 9.33 |
| The International Finance Corporation (IFC), the World Bank Group's private sector arm* | 7 | 7.00 | 19 | 7.37 | 4 | 5.50 | 19 | 6.16 | 11 | 4.36 | 18 | 3.89 | 11 | 6.36 | 17 | 5.24 |

*Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|--|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the World Bank Group's work help to achieve development results in Haiti?* | 9 | 6.67 | 32 | 8.13 | 10 | 7.10 | 27 | 8.89 | 16 | 4.88 | 16 | 3.31 | 14 | 7.07 | 25 | 9.36 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|--|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| To what extent does the World Bank Group influence the development agenda in Haiti?* | 9 | 7.44 | 31 | 8.48 | 9 | 7.11 | 23 | 8.78 | 15 | 5.60 | 16 | 4.19 | 13 | 7.92 | 25 | 9.12 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Haiti, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Haiti? (Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| Gender based violence | 11.1% | 0.0% | 10.0% | 3.6% | 0.0% | 0.0% | 0.0% | 3.4% |
| Global/regional integration | 11.1% | 9.1% | 0.0% | 0.0% | 5.9% | 0.0% | 0.0% | 0.0% |
| Pollution | 0.0% | 0.0% | 0.0% | 7.1% | 0.0% | 0.0% | 0.0% | 3.4% |
| Job creation/employment | 11.1% | 39.4% | 40.0% | 14.3% | 17.6% | 16.7% | 18.8% | 44.8% |
| Health* | 11.1% | 36.4% | 10.0% | 42.9% | 0.0% | 11.1% | 25.0% | 34.5% |
| Energy | 0.0% | 3.0% | 20.0% | 3.6% | 0.0% | 5.6% | 12.5% | 0.0% |
| Social protection * | 11.1% | 0.0% | 10.0% | 0.0% | 17.6% | 0.0% | 12.5% | 0.0% |
| Economic growth | 11.1% | 12.1% | 20.0% | 3.6% | 23.5% | 33.3% | 6.3% | 6.9% |
| Private sector development* | 11.1% | 0.0% | 20.0% | 0.0% | 0.0% | 16.7% | 0.0% | 3.4% |
| Education* | 33.3% | 69.7% | 30.0% | 89.3% | 29.4% | 5.6% | 37.5% | 58.6% |
| Public sector governance/reform | 22.2% | 21.2% | 30.0% | 3.6% | 41.2% | 27.8% | 25.0% | 10.3% |
| Security and stabilization | 11.1% | 6.1% | 0.0% | 21.4% | 11.8% | 11.1% | 18.8% | 17.2% |
| Financial markets | 0.0% | 6.1% | 0.0% | 3.6% | 5.9% | 5.6% | 12.5% | 3.4% |
| Food security | 11.1% | 3.0% | 0.0% | 17.9% | 5.9% | 11.1% | 12.5% | 10.3% |
| Urban development* | 11.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 12.5% | 0.0% |
| Gender equity | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Global pandemics (e.g., COVID-19) | 11.1% | 0.0% | 10.0% | 3.6% | 5.9% | 0.0% | 0.0% | 6.9% |
| National debt | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% | 0.0% | 3.4% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Disaster risk management | 0.0% | 3.0% | 0.0% | 3.6% | 0.0% | 0.0% | 0.0% | 0.0% |
| Equality of opportunity* | 22.2% | 0.0% | 0.0% | 0.0% | 5.9% | 5.6% | 12.5% | 0.0% |
| Response to disease | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Judiciary reform | 0.0% | 6.1% | 10.0% | 3.6% | 5.9% | 16.7% | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 7.1% | 0.0% | 5.6% | 0.0% | 0.0% |
| Water and sanitation | 0.0% | 3.0% | 10.0% | 14.3% | 0.0% | 0.0% | 6.3% | 3.4% |
| Agriculture and rural development | 0.0% | 15.2% | 10.0% | 14.3% | 5.9% | 22.2% | 18.8% | 34.5% |
| Trade and exports | 11.1% | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 11.1% | 6.1% | 10.0% | 7.1% | 0.0% | 0.0% | 6.3% | 6.9% |
| Natural resource management | 0.0% | 3.0% | 0.0% | 0.0% | 0.0% | 5.6% | 0.0% | 3.4% |
| Local governance and institutions | 22.2% | 3.0% | 10.0% | 0.0% | 5.9% | 11.1% | 0.0% | 0.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% | 0.0% | 6.3% | 0.0% |
| Poverty reduction | 0.0% | 12.1% | 10.0% | 7.1% | 11.8% | 5.6% | 25.0% | 10.3% |
| Transport | 22.2% | 3.0% | 0.0% | 0.0% | 11.8% | 5.6% | 0.0% | 6.9% |
| Anti-corruption | 22.2% | 15.2% | 0.0% | 10.7% | 41.2% | 33.3% | 18.8% | 24.1% |

*Significantly different between stakeholder groups



C. World Bank Group's Work and Engagement on the Ground

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Responsiveness to needs* | 8 | 6.75 | 25 | 7.44 | 5 | 6.00 | 22 | 7.77 | 14 | 4.93 | 15 | 3.27 | 13 | 6.92 | 19 | 8.16 |
| Flexibility (in terms of the institution's products and services)* | 8 | 6.75 | 22 | 7.32 | 7 | 7.00 | 21 | 7.48 | 12 | 4.08 | 13 | 3.85 | 12 | 5.67 | 16 | 7.56 |
| Flexibility (in terms of changing country circumstances)* | 8 | 6.63 | 23 | 7.26 | 8 | 7.25 | 14 | 6.36 | 12 | 3.83 | 14 | 3.86 | 12 | 5.75 | 12 | 8.42 |
| Being inclusive* | 8 | 6.88 | 25 | 6.60 | 8 | 7.88 | 18 | 7.50 | 14 | 5.14 | 14 | 4.79 | 13 | 5.92 | 18 | 8.28 |
| Openness (sharing data and other information)* | 8 | 7.00 | 25 | 7.56 | 7 | 7.29 | 17 | 7.53 | 14 | 5.79 | 14 | 4.79 | 12 | 7.25 | 15 | 7.87 |
| Collaboration with the Government* | 8 | 6.88 | 29 | 8.24 | 9 | 7.78 | 23 | 8.65 | 13 | 6.54 | 11 | 4.18 | 14 | 7.36 | 17 | 8.94 |
| The speed in which it gets things accomplished on the ground* | 8 | 7.00 | 28 | 6.96 | 9 | 6.33 | 22 | 7.45 | 13 | 3.54 | 15 | 2.73 | 11 | 6.18 | 16 | 6.75 |
| Helping to bring discipline/effective supervision to implementation of investment projects* | 7 | 7.29 | 26 | 8.42 | 8 | 8.38 | 26 | 8.04 | 13 | 5.00 | 11 | 3.91 | 11 | 7.45 | 12 | 8.67 |
| Collaboration with civil society* | 8 | 6.63 | 23 | 7.52 | 6 | 7.17 | 17 | 7.47 | 13 | 4.69 | 14 | 3.29 | 13 | 5.31 | 17 | 8.00 |
| Staff accessibility* | 8 | 6.63 | 25 | 7.64 | 8 | 7.75 | 19 | 7.05 | 11 | 4.64 | 13 | 4.54 | 11 | 6.27 | 14 | 8.07 |
| Collaboration with other donors and development partners* | 8 | 7.25 | 25 | 7.56 | 7 | 8.00 | 17 | 7.24 | 13 | 5.85 | 10 | 4.80 | 11 | 5.91 | 16 | 8.50 |
| Collaboration with the private sector* | 7 | 7.43 | 16 | 7.56 | 7 | 7.14 | 11 | 7.00 | 11 | 5.45 | 15 | 3.40 | 13 | 5.92 | 15 | 6.73 |
| Collaboration with the UN* | 7 | 7.29 | 16 | 8.63 | 5 | 8.60 | 14 | 7.50 | 12 | 6.75 | 7 | 4.43 | 12 | 7.92 | 17 | 8.47 |
| Straightforwardness and honesty* | 8 | 7.13 | 25 | 8.52 | 8 | 8.63 | 19 | 8.47 | 14 | 5.93 | 14 | 5.29 | 13 | 7.31 | 16 | 8.56 |
| Treating clients and stakeholders in Haiti with respect* | 8 | 7.25 | 29 | 8.31 | 9 | 8.78 | 20 | 8.40 | 13 | 5.38 | 14 | 5.43 | 12 | 8.17 | 16 | 8.44 |
| Being a long-term partner* | 7 | 7.71 | 21 | 8.14 | 8 | 8.25 | 14 | 8.57 | 11 | 6.45 | 12 | 5.08 | 9 | 7.67 | 13 | 8.77 |
| Acting with compassion and empathy* | 7 | 7.43 | 18 | 6.94 | 8 | 7.88 | 15 | 7.80 | 13 | 4.62 | 11 | 4.36 | 11 | 6.18 | 10 | 7.50 |
| Insisting on accountability through its lending* | 7 | 7.43 | 24 | 7.79 | 7 | 8.14 | 18 | 7.28 | 10 | 6.10 | 13 | 4.38 | 12 | 7.75 | 13 | 8.77 |
| Measuring results effectively* | 8 | 7.38 | 22 | 7.82 | 8 | 8.13 | 20 | 7.75 | 13 | 5.62 | 13 | 4.77 | 13 | 7.46 | 14 | 7.86 |

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statement? (1- Strongly disagree, 10- Strongly agree)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|--|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank Group takes decisions quickly in Haiti* | 8 | 6.38 | 20 | 6.65 | 6 | 7.33 | 15 | 4.87 | 12 | 5.17 | 13 | 3.08 | 9 | 5.11 | 10 | 5.80 |

*Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group in Haiti? (1- Strongly disagree, 10- Strongly agree)

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| The World Bank Group's financial instruments meet the needs of Haiti* | 7 | 7.29 | 28 | 8.07 | 7 | 6.43 | 14 | 7.86 | 11 | 5.00 | 12 | 4.00 | 11 | 6.64 | 19 | 7.32 |
| The World Bank Group meets Haiti's needs for knowledge services* | 7 | 7.71 | 30 | 7.80 | 9 | 6.56 | 24 | 7.96 | 12 | 6.92 | 14 | 5.36 | 15 | 8.00 | 20 | 8.70 |

*Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|--|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt? | 8 | 7.50 | 25 | 8.44 | 8 | 8.88 | 20 | 9.35 | 12 | 7.58 | 12 | 7.17 | 12 | 7.92 | 13 | 9.15 |

(1- Not important at all, 10- Very important)

E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---------------------------|--|---------------------------|--------------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| Weekly | 14.3% | 18.8% | 33.3% | 12.5% | 0.0% | 0.0% | 26.7% | 12.5% |
| Monthly | 14.3% | 28.1% | 33.3% | 45.8% | 18.8% | 17.6% | 26.7% | 16.7% |
| A few times a year | 57.1% | 31.3% | 33.3% | 8.3% | 56.3% | 35.3% | 40.0% | 37.5% |
| Rarely | 14.3% | 15.6% | 0.0% | 16.7% | 6.3% | 23.5% | 6.7% | 8.3% |
| Never | 0.0% | 6.3% | 0.0% | 16.7% | 18.8% | 23.5% | 0.0% | 25.0% |



E. World Bank Group’s Knowledge Work and Activities (continued)

In Haiti, to what extent do you believe that the World Bank Group’s knowledge work and activities:

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Are adaptable to Haiti’s specific development challenges and country circumstances* | 7 | 7.29 | 20 | 7.20 | 8 | 7.88 | 19 | 7.74 | 12 | 6.17 | 11 | 4.73 | 14 | 7.00 | 16 | 9.00 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

| | Office of the President/ PM/Minister | | Employee of a Ministry | | PMU/ Consultant | | State-Owned Enterprise | | Bilateral/ Multilateral Agency | | Private Sector | | CSO | | Other | |
|---|---|------|---------------------------|------|--------------------|------|---------------------------|------|-----------------------------------|------|----------------|------|-----|------|-------|------|
| | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean | N | Mean |
| Overall, how significant a contribution do you believe the World Bank Group’s knowledge work and activities make to development results in your country?* | 6 | 7.83 | 32 | 7.72 | 8 | 7.25 | 26 | 8.54 | 14 | 5.79 | 13 | 3.54 | 14 | 7.00 | 21 | 9.10 |
| Overall, how would you rate the technical quality of the World Bank Group’s knowledge work and activities? | 6 | 8.17 | 27 | 7.15 | 8 | 8.50 | 25 | 7.80 | 12 | 8.17 | 11 | 6.82 | 14 | 7.29 | 19 | 7.63 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Haiti**

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| Help to bring discipline/effective supervision to implementation of World Bank Group projects | 12.5% | 30.3% | 11.1% | 14.8% | 6.7% | 5.9% | 20.0% | 34.5% |
| Increase the level of capacity development in the country | 0.0% | 21.2% | 33.3% | 18.5% | 26.7% | 29.4% | 26.7% | 27.6% |
| Collaborate more effectively with Government clients | 62.5% | 24.2% | 22.2% | 33.3% | 26.7% | 11.8% | 13.3% | 10.3% |
| Work faster | 37.5% | 21.2% | 11.1% | 18.5% | 13.3% | 29.4% | 13.3% | 6.9% |
| Increase the level of World Bank Group staffing in Haiti's office | 0.0% | 12.1% | 11.1% | 14.8% | 6.7% | 5.9% | 6.7% | 10.3% |
| Offer more real-time advice and guidance | 0.0% | 6.1% | 11.1% | 7.4% | 0.0% | 0.0% | 0.0% | 0.0% |
| Reduce the complexity of obtaining World Bank Group financing* | 37.5% | 6.1% | 44.4% | 11.1% | 33.3% | 23.5% | 6.7% | 10.3% |
| Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN* | 0.0% | 0.0% | 0.0% | 0.0% | 33.3% | 0.0% | 0.0% | 6.9% |
| Offer more innovative financial products and services | 0.0% | 21.2% | 22.2% | 11.1% | 6.7% | 5.9% | 6.7% | 13.8% |
| Provide more adequate data/knowledge/statistics/figures on Haiti's economy | 12.5% | 3.0% | 0.0% | 3.7% | 6.7% | 5.9% | 0.0% | 3.4% |

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Haiti (continued)****Continued from previous page**

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| Engage more effectively with civil society (e.g., NGOs, CBOs)* | 0.0% | 6.1% | 0.0% | 18.5% | 6.7% | 11.8% | 60.0% | 13.8% |
| Offer more innovative knowledge products and services | 0.0% | 9.1% | 0.0% | 7.4% | 0.0% | 0.0% | 13.3% | 10.3% |
| Engage more directly with beneficiaries | 0.0% | 18.2% | 11.1% | 25.9% | 6.7% | 5.9% | 13.3% | 13.8% |
| Improve the quality of its experts as related to Haiti's specific challenges* | 37.5% | 15.2% | 0.0% | 0.0% | 6.7% | 23.5% | 13.3% | 27.6% |
| Engage more effectively with private sector* | 0.0% | 3.0% | 11.1% | 0.0% | 13.3% | 35.3% | 6.7% | 6.9% |
| Ensure greater selectivity in its work | 0.0% | 0.0% | 11.1% | 11.1% | 6.7% | 0.0% | 0.0% | 3.4% |
| Other | 0.0% | 0.0% | 0.0% | 3.7% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| Beneficiaries | 12.5% | 18.2% | 44.4% | 44.0% | 26.7% | 25.0% | 13.3% | 27.6% |
| UN agencies | 0.0% | 6.1% | 0.0% | 0.0% | 20.0% | 0.0% | 0.0% | 10.3% |
| Youth/university groups | 50.0% | 18.2% | 11.1% | 28.0% | 13.3% | 6.3% | 26.7% | 27.6% |
| Local government | 25.0% | 42.4% | 44.4% | 28.0% | 13.3% | 31.3% | 46.7% | 31.0% |
| The United Nations Integrated Office in Haiti (BINUH) | 12.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 10.3% |
| NGOs/Community Based Organizations* | 12.5% | 39.4% | 11.1% | 20.0% | 13.3% | 6.3% | 73.3% | 10.3% |
| Private sector* | 0.0% | 9.1% | 22.2% | 4.0% | 26.7% | 81.3% | 13.3% | 6.9% |
| Parliament | 12.5% | 3.0% | 0.0% | 0.0% | 0.0% | 6.3% | 0.0% | 3.4% |
| Foundations* | 25.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Donor community | 12.5% | 30.3% | 0.0% | 12.0% | 13.3% | 0.0% | 6.7% | 10.3% |
| Media | 25.0% | 0.0% | 0.0% | 4.0% | 6.7% | 6.3% | 0.0% | 3.4% |
| Emerging donors | 0.0% | 0.0% | 0.0% | 16.0% | 6.7% | 0.0% | 0.0% | 3.4% |
| Academia/think tanks/research institutes | 12.5% | 9.1% | 44.4% | 28.0% | 40.0% | 25.0% | 13.3% | 37.9% |
| Regional organizations | 0.0% | 6.1% | 11.1% | 8.0% | 6.7% | 6.3% | 0.0% | 3.4% |
| Other | 0.0% | 0.0% | 11.1% | 4.0% | 0.0% | 0.0% | 0.0% | 3.4% |
| Don't know | 0.0% | 6.1% | 0.0% | 0.0% | 6.7% | 0.0% | 0.0% | 3.4% |

*Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Haiti (continued)**

Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| United Nations Office for Project Services (UNOPS)* | 57.1% | 25.0% | 0.0% | 18.5% | 6.7% | 5.9% | 7.1% | 17.9% |
| The United Nations International Children's Emergency Fund (UNICEF) | 28.6% | 37.5% | 22.2% | 33.3% | 0.0% | 5.9% | 21.4% | 28.6% |
| World Health Organization (WHO)/Pan American Health Organization (PAHO) | 42.9% | 9.4% | 33.3% | 7.4% | 6.7% | 17.6% | 0.0% | 17.9% |
| United Nations Development Program (UNDP) | 14.3% | 31.3% | 22.2% | 14.8% | 26.7% | 11.8% | 7.1% | 7.1% |
| Save the Children | 0.0% | 6.3% | 0.0% | 0.0% | 0.0% | 0.0% | 7.1% | 10.7% |
| The Red Cross | 0.0% | 21.9% | 11.1% | 11.1% | 0.0% | 5.9% | 14.3% | 7.1% |
| World Food Program (WFP) | 28.6% | 21.9% | 0.0% | 22.2% | 33.3% | 11.8% | 42.9% | 32.1% |
| The International Committee of the Red Cross (ICRC)* | 28.6% | 3.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| UNESCO/UNFPA | 0.0% | 6.3% | 0.0% | 7.4% | 6.7% | 5.9% | 7.1% | 7.1% |
| None. I don't believe the World Bank Group needs to partner with the UN organizations.* | 0.0% | 3.1% | 33.3% | 7.4% | 26.7% | 29.4% | 21.4% | 7.1% |
| Don't know | 0.0% | 18.8% | 0.0% | 40.7% | 26.7% | 35.3% | 28.6% | 35.7% |

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Haiti?

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|-----------------------------------|--|---------------------------|--------------------|---------------------------|--------------------------------------|-------------------|-------|-------|
| Never | 25.0% | 16.1% | 11.1% | 3.7% | 18.8% | 29.4% | 6.7% | 19.2% |
| Less than once a year | 37.5% | 3.2% | 11.1% | 7.4% | 12.5% | 5.9% | 26.7% | 7.7% |
| Once a year to a few times a year | 12.5% | 38.7% | 11.1% | 33.3% | 31.3% | 52.9% | 26.7% | 38.5% |
| Less than once a month | 0.00% | 12.9% | 0.0% | 3.7% | 12.5% | 5.9% | 6.7% | 11.5% |
| At least once a month* | 25.0% | 19.4% | 44.4% | 48.1% | 18.8% | 5.9% | 20.0% | 11.5% |
| At least once a week | 0.00% | 9.7% | 22.2% | 3.7% | 6.3% | 0.0% | 13.3% | 11.5% |

*Significantly different between stakeholder groups



G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Haiti? (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| Local radio | 62.5% | 57.6% | 50.0% | 55.6% | 25.0% | 17.6% | 33.3% | 53.6% |
| International radio | 0.0% | 3.0% | 0.0% | 3.7% | 6.3% | 0.0% | 6.7% | 17.9% |
| Local newspapers | 50.0% | 18.2% | 37.5% | 14.8% | 50.0% | 29.4% | 33.3% | 28.6% |
| International newspapers* | 25.0% | 9.1% | 12.5% | 14.8% | 50.0% | 29.4% | 13.3% | 0.0% |
| Local television* | 12.5% | 39.4% | 12.5% | 33.3% | 0.0% | 5.9% | 20.0% | 10.7% |
| International television | 0.0% | 6.1% | 12.5% | 11.1% | 0.0% | 5.9% | 6.7% | 10.7% |
| Periodicals* | 0.0% | 12.1% | 37.5% | 0.0% | 0.0% | 0.0% | 6.7% | 0.0% |
| Social media | 37.5% | 48.5% | 37.5% | 48.1% | 62.5% | 35.3% | 73.3% | 67.9% |
| Other* | 0.0% | 3.0% | 0.0% | 0.0% | 6.3% | 29.4% | 6.7% | 7.1% |

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than 3)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|--|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| World Bank Group's publications and other written materials | 25.0% | 27.3% | 22.2% | 14.8% | 37.5% | 23.5% | 13.3% | 27.6% |
| e-Newsletters* | 50.0% | 9.1% | 44.4% | 3.7% | 43.8% | 41.2% | 20.0% | 6.9% |
| World Bank Group's seminars/workshops/conferences* | 12.5% | 69.7% | 66.7% | 74.1% | 18.8% | 5.9% | 60.0% | 62.1% |
| Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr)* | 12.5% | 6.1% | 0.0% | 11.1% | 43.8% | 29.4% | 20.0% | 10.3% |
| Direct contact with World Bank Group (i.e., face to face meetings/discussions) | 12.5% | 54.5% | 55.6% | 55.6% | 37.5% | 41.2% | 53.3% | 58.6% |
| World Bank Group's website | 50.0% | 6.1% | 0.0% | 25.9% | 18.8% | 23.5% | 26.7% | 17.2% |
| Webinars or online events hosted by the World Bank Group | 25.0% | 15.2% | 11.1% | 0.0% | 18.8% | 23.5% | 13.3% | 0.0% |
| Interviews and press conferences for Haiti's media | 12.5% | 9.1% | 0.0% | 7.4% | 12.5% | 29.4% | 13.3% | 13.8% |

*Significantly different between stakeholder groups

Which Internet connection do you use primarily when visiting a World Bank Group website? * (Select only 1 response)

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---------------------------|--|---------------------------|-----------------|---------------------------|-----------------------------------|-------------------|-------|-------|
| High speed/WiFi | 62.5% | 20.0% | 75.0% | 12.5% | 93.8% | 100.0% | 46.7% | 30.8% |
| Dial-up | 37.5% | 80.0% | 25.0% | 87.5% | 6.3% | 0.00% | 53.3% | 69.2% |

*Significantly different between stakeholder groups

**H. Background Information**

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country?*

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---------------------------|-------------------------------------|------------------------|-----------------|------------------------|--------------------------------|----------------|-------|-------|
| Yes | 33.3% | 27.6% | 88.9% | 18.5% | 43.8% | 20.0% | 17.6% | 37.5% |
| No | 66.7% | 72.4% | 11.1% | 81.5% | 56.3% | 80.0% | 82.4% | 62.5% |

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Haiti?* (Select only 1 response)

| Percentage of Respondents | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|--|-------------------------------------|------------------------|-----------------|------------------------|--------------------------------|----------------|--------|-------|
| The World Bank (IDA) | 100.0% | 100.0% | 75.0% | 100.0% | 100.0% | 0.0% | 100.0% | 62.5% |
| The International Finance Corporation (IFC) | 0.0% | 0.0% | 25.0% | 0.0% | 0.0% | 100.0% | 0.0% | 0.0% |
| The Multilateral Investment Guarantee Agency (MIGA) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 37.5% |
| International Centre for Settlement of Investment Disputes (ICSID) | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than 2)

| Percentage of Respondents (Responses combined) | Office of the President/PM/Minister | Employee of a Ministry | PMU/ Consultant | State-Owned Enterprise | Bilateral/ Multilateral Agency | Private Sector | CSO | Other |
|---|-------------------------------------|------------------------|-----------------|------------------------|--------------------------------|----------------|-------|-------|
| Observer* | 55.6% | 20.0% | 0.0% | 37.5% | 33.3% | 47.1% | 12.5% | 31.3% |
| Use World Bank Group reports/data | 44.4% | 16.7% | 20.0% | 12.5% | 40.0% | 23.5% | 25.0% | 31.3% |
| Engage in World Bank Group related/sponsored events/ activities* | 11.1% | 36.7% | 40.0% | 54.2% | 6.7% | 11.8% | 56.3% | 12.5% |
| Collaborate as part of my professional duties* | 11.1% | 86.7% | 90.0% | 50.0% | 60.0% | 35.3% | 50.0% | 56.3% |
| Use World Bank Group website for information, data, research, etc.* | 33.3% | 6.7% | 30.0% | 4.2% | 20.0% | 11.8% | 37.5% | 12.5% |

*Significantly different between stakeholder groups



Appendix C: Responses to Selected Questions by Level of Collaboration with the World Bank Group²⁴

Note that this appendix presents comparative analysis of the data from those respondents who collaborate with the WBG vs. those respondents who do not collaborate with the WBG and covers the following selected questions from the FY21 Haiti COS questionnaire: All 10-point scale questions and questions B7, B9, B10, and F1.

- Collaborating with the WBG, FY21 N=48
- Not collaborating with the WBG, FY21 N=108

A. Overall Context

To what extent do you trust each of the following groups to do what is right?

(1-To no degree at all, 10-To a very significant degree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The national/federal government | 30 | 3.57 | 2.47 | 79 | 3.97 | 2.87 |
| Bilateral organizations (e.g., USAID, DFID, JICA, GIZ, etc.) | 37 | 6.27 | 2.85 | 86 | 5.90 | 2.78 |
| The World Bank Group | 44 | 7.73 | 2.54 | 96 | 7.06 | 2.80 |
| The International Monetary Fund | 32 | 6.41 | 2.73 | 84 | 5.50 | 2.89 |
| The United Nations (UN) | 38 | 5.21 | 3.31 | 78 | 4.96 | 2.80 |
| The World Health Organization (WHO) | 38 | 6.61 | 2.94 | 91 | 6.43 | 2.66 |
| Regional development banks | 32 | 6.13 | 2.64 | 73 | 5.27 | 2.81 |
| Haiti's Central Bank | 39 | 5.59 | 2.87 | 85 | 5.41 | 2.55 |
| International private sector | 28 | 5.71 | 2.37 | 78 | 5.53 | 2.79 |
| Domestic private sector | 40 | 4.38 | 2.91 | 82 | 3.96 | 2.52 |
| International civil society (e.g., NGOs, CBOs) | 37 | 5.41 | 2.94 | 82 | 5.52 | 2.62 |
| Local civil society (e.g., NGOs, CBOs) | 39 | 5.44 | 2.92 | 85 | 5.21 | 2.65 |
| Youth organizations | 39 | 6.03 | 2.76 | 87 | 6.30 | 2.76 |
| Faith-based institutions | 31 | 4.48 | 2.38 | 78 | 5.45 | 2.69 |
| Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 39 | 4.74 | 2.75 | 84 | 4.82 | 2.66 |
| International media and their web presence | 33 | 5.18 | 2.14 | 79 | 4.91 | 2.55 |
| Web based media (i.e., blogs, social media, other web-based news and information sources) | 36 | 4.72 | 2.67 | 83 | 4.11 | 2.36 |

B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Haiti? (1-Not familiar at all, 10-Extremely familiar)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank (IDA)* | 46 | 8.22 | 2.62 | 103 | 6.64 | 3.31 |
| The International Finance Corporation (IFC), the World Bank Group's private sector arm* | 44 | 6.45 | 3.29 | 100 | 5.01 | 3.15 |

*Significantly different between collaborators and non-collaborators

²⁴ Only 156 respondents provided information about their level of collaboration with the World Bank Group (question H3 in the questionnaire). Therefore, only these respondents were included in the analysis presented in this appendix.

**B. Overall Attitudes Toward the World Bank Group (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, the World Bank Group currently plays a relevant role in development in Haiti | 46 | 7.98 | 2.37 | 97 | 7.31 | 2.96 |
| The World Bank Group's work is aligned with what I consider the development priorities for Haiti | 45 | 7.11 | 2.81 | 89 | 6.80 | 3.06 |

Overall, please rate your impression of the effectiveness of these organizations in Haiti.

(1-Not effective at all, 10-Very effective)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank (IDA) | 38 | 7.58 | 2.40 | 82 | 6.71 | 2.97 |
| The International Finance Corporation (IFC), the World Bank Group's private sector arm* | 22 | 7.14 | 2.36 | 76 | 5.39 | 2.99 |

*Significantly different between collaborators and non-collaborators

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Haiti? | 45 | 7.71 | 2.53 | 93 | 6.96 | 3.18 |

(1-To no degree at all, 10-To a very significant degree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group influence the development agenda in Haiti? | 43 | 8.21 | 2.41 | 88 | 7.34 | 2.98 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you believe that the World Bank Group's work and support help the poorest in Haiti?

(Select only ONE response)

| Percentage of Respondents | Collaborating with the WBG | Not collaborating with the WBG |
|-----------------------------------|----------------------------|--------------------------------|
| To a fully sufficient degree | 30.4% | 31.4% |
| To a somewhat sufficient degree | 41.3% | 29.5% |
| To a somewhat insufficient degree | 17.4% | 10.5% |
| To a very insufficient degree | 4.3% | 13.3% |
| Don't know | 6.5% | 15.2% |

**B. Overall Attitudes Toward the World Bank Group (continued)**

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti?
(Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Collaborating with the WBG | Not collaborating with the WBG |
|---|-------------------------------|-----------------------------------|
| Not willing to honestly criticize policies and reform efforts in the country* | 28.3% | 9.8% |
| Not sufficiently focused on sustainable results | 8.7% | 11.8% |
| Staff too inaccessible | 8.7% | 4.9% |
| Not focused enough on issues that are unique to fragile countries | 13.0% | 17.6% |
| Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN | 6.5% | 4.9% |
| Not aligned with country priorities | 13.0% | 16.7% |
| Not adequately sensitive to political/social realities in Haiti | 19.6% | 13.7% |
| Too influenced by developed countries | 4.3% | 5.9% |
| Not enough public disclosure of its work* | 2.2% | 19.6% |
| Not adequately flexible in changing country circumstances | 8.7% | 4.9% |
| Not collaborating enough with private sector | 6.5% | 10.8% |
| Not collaborating enough with civil society | 4.3% | 10.8% |
| Inadequate number of innovative financial products and services | 6.5% | 4.9% |
| Arrogant in its approach* | 0.0% | 7.8% |
| Inadequate World Bank Group's staffing in Haiti | 15.2% | 8.8% |
| World Bank Group's processes too slow and complex* | 28.3% | 12.7% |
| Inadequate number of innovative knowledge products and services | 8.7% | 5.9% |
| Inadequate level of real-time advice and guidance | 0.0% | 2.0% |
| Other | 0.0% | 2.0% |
| Don't know | 4.3% | 7.8% |

*Significantly different between collaborators and non-collaborators

**B. Overall Attitudes toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Haiti, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Haiti? (Choose no more than THREE)

| Percentage of Respondents (Responses combined) | Collaborating with the WBG | Not collaborating with the WBG |
|--|----------------------------|--------------------------------|
| Gender based violence* | 4.3% | 0.0% |
| Global/regional integration | 0.0% | 3.8% |
| Pollution | 0.0% | 2.9% |
| Job creation/employment | 34.8% | 23.1% |
| Health | 28.3% | 22.1% |
| Energy | 8.7% | 3.8% |
| Social protection | 8.7% | 3.8% |
| Economic growth | 17.4% | 12.5% |
| Private sector development | 6.5% | 3.8% |
| Education | 50.0% | 51.0% |
| Public sector governance/reform | 19.6% | 19.2% |
| Security and stabilization* | 4.3% | 17.3% |
| Financial markets | 0.0% | 6.7% |
| Food security | 6.5% | 11.5% |
| Urban development | 0.0% | 3.8% |
| Gender equity | 0.0% | 0.0% |
| Global pandemics (e.g., COVID-19) | 6.5% | 2.9% |
| National debt | 0.0% | 1.0% |
| Social cohesion | 0.0% | 0.0% |
| Disaster risk management | 0.0% | 1.9% |
| Equality of opportunity | 4.3% | 3.8% |
| Response to disease | 0.0% | 0.0% |
| Judiciary reform | 2.2% | 6.7% |
| Information and communications technology | 0.0% | 1.9% |
| Water and sanitation | 6.5% | 4.8% |
| Agriculture and rural development | 19.6% | 18.3% |
| Trade and exports | 0.0% | 1.9% |
| Crime and violence | 4.3% | 4.8% |
| Natural resource management | 4.3% | 1.0% |
| Local governance and institutions | 8.7% | 2.9% |
| Climate change | 2.2% | 1.0% |
| Poverty reduction | 15.2% | 8.7% |
| Transport | 6.5% | 4.8% |
| Anti-corruption | 17.4% | 21.2% |

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Work and Engagement on the Ground

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Haiti solve its most complicated development challenges? | 44 | 8.59 | 2.00 | 79 | 7.73 | 2.95 |

(1-To no degree at all, 10-To a very significant degree)



C. World Bank Group’s Work and Engagement on the Ground (continued)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group is adequately staffed in Haiti? | 26 | 5.12 | 3.29 | 55 | 5.80 | 2.80 |

(1-To no degree at all, 10-To a very significant degree)

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?

(1-To no degree at all, 10-To a very significant degree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness to needs | 38 | 7.32 | 2.35 | 77 | 6.30 | 2.93 |
| Flexibility (in terms of the institution’s products and services) | 34 | 6.88 | 2.90 | 74 | 6.01 | 2.94 |
| Flexibility (in terms of changing country circumstances) | 32 | 6.66 | 2.85 | 68 | 5.82 | 2.99 |
| Being inclusive | 38 | 7.05 | 2.59 | 75 | 6.23 | 2.87 |
| Openness (sharing data and other information) | 37 | 7.35 | 2.53 | 72 | 6.60 | 2.82 |
| Collaboration with the Government | 39 | 8.13 | 2.27 | 80 | 7.38 | 2.64 |
| The speed in which it gets things accomplished on the ground | 39 | 6.69 | 2.87 | 79 | 5.78 | 3.12 |
| Helping to bring discipline/effective supervision to implementation of investment projects* | 35 | 8.29 | 2.32 | 76 | 6.86 | 3.10 |
| Collaboration with civil society | 31 | 6.65 | 2.88 | 79 | 6.27 | 3.02 |
| Staff accessibility | 36 | 7.19 | 2.80 | 71 | 6.38 | 3.13 |
| Collaboration with other donors and development partners | 32 | 7.56 | 2.15 | 69 | 6.64 | 3.13 |
| Collaboration with the private sector* | 31 | 7.13 | 2.58 | 63 | 5.68 | 3.22 |
| Collaboration with the UN* | 31 | 8.32 | 2.20 | 54 | 7.15 | 2.51 |
| Straightforwardness and honesty | 39 | 8.05 | 2.41 | 73 | 7.30 | 2.82 |
| Treating clients and stakeholders in Haiti with respect | 41 | 8.07 | 2.27 | 75 | 7.37 | 2.85 |
| Being a long-term partner | 34 | 8.15 | 1.99 | 59 | 7.39 | 2.77 |
| Acting with compassion and empathy* | 33 | 7.27 | 2.38 | 58 | 6.05 | 2.99 |
| Insisting on accountability through its lending | 28 | 7.54 | 2.17 | 72 | 7.06 | 2.81 |
| Measuring results effectively | 35 | 7.40 | 2.83 | 74 | 7.04 | 2.75 |

*Significantly different between collaborators and non-collaborators

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 36 | 5.97 | 2.85 | 71 | 5.51 | 3.17 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 40 | 8.43 | 2.35 | 85 | 8.08 | 2.53 |
| The World Bank Group’s approvals and reviews are done in a timely fashion | 38 | 7.79 | 2.55 | 68 | 6.82 | 3.06 |
| The World Bank Group’s Environmental and Social Framework requirements are reasonable | 28 | 8.07 | 2.52 | 58 | 7.21 | 2.64 |
| The World Bank Group’s conditions on its lending are reasonable | 23 | 7.52 | 2.92 | 54 | 7.26 | 2.51 |
| The World Bank Group takes decisions quickly in Haiti | 29 | 6.17 | 2.62 | 61 | 5.25 | 3.10 |
| Working with the World Bank Group increases Haiti’s institutional capacity | 40 | 7.88 | 2.68 | 86 | 7.29 | 2.94 |

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Haiti?

(Strongly disagree, 10- Strongly agree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments meet the needs of Haiti | 32 | 7.09 | 2.76 | 72 | 6.75 | 3.13 |
| The World Bank Group meets Haiti's needs for knowledge services | 40 | 7.88 | 2.55 | 84 | 7.20 | 2.82 |

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 Approach Paper published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance?* | 26 | 8.54 | 2.08 | 51 | 6.96 | 3.04 |

(1-Not useful at all, 10-Very useful) *Significantly different between collaborators and non-collaborators

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt? | 35 | 8.63 | 2.04 | 70 | 8.27 | 2.36 |

(1-Not important at all, 10-Very important)

How effectively does the World Bank Group support Haiti's efforts? (1- Not important at all, 10- Very important)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To build stronger domestic resource mobilization systems in the Government (e.g., tax collection) | 35 | 7.34 | 3.06 | 69 | 6.36 | 3.27 |
| To develop better and stronger data collection/analytics systems within the Government | 38 | 8.03 | 2.34 | 74 | 7.32 | 2.63 |
| To strengthen the country's crisis preparedness | 37 | 7.38 | 2.76 | 83 | 7.05 | 3.17 |

**D. World Bank Group's Support in Development Areas**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Social protection | 19 | 6.89 | 2.92 | 35 | 6.00 | 2.57 |
| Gender equity | 27 | 7.19 | 2.95 | 44 | 7.09 | 2.72 |
| Private sector development | 23 | 7.04 | 2.95 | 43 | 6.02 | 2.79 |
| Education | 36 | 8.39 | 2.35 | 74 | 8.01 | 2.46 |
| Public sector governance/reform | 27 | 7.22 | 3.08 | 52 | 6.50 | 3.02 |
| Regional integration | 18 | 7.44 | 2.87 | 41 | 6.10 | 2.91 |
| Food security | 27 | 8.19 | 2.47 | 61 | 7.28 | 2.58 |
| Urban development | 28 | 7.04 | 2.96 | 53 | 6.23 | 2.62 |
| Energy | 24 | 6.29 | 3.34 | 36 | 6.00 | 2.93 |
| Water and sanitation | 27 | 8.04 | 2.26 | 56 | 6.96 | 2.61 |
| Environment | 30 | 7.80 | 2.38 | 58 | 6.72 | 2.73 |
| Job creation/employment* | 30 | 7.77 | 2.84 | 59 | 6.36 | 2.90 |
| Health* | 23 | 7.96 | 2.25 | 50 | 6.48 | 3.10 |
| Financial markets | 20 | 7.15 | 3.10 | 39 | 5.87 | 2.87 |
| Transport | 25 | 7.48 | 2.73 | 52 | 6.65 | 2.47 |
| Agriculture and rural development | 31 | 6.65 | 3.15 | 49 | 6.69 | 2.90 |
| Trade and exports | 16 | 5.94 | 2.91 | 37 | 5.22 | 3.04 |
| Natural resource management | 16 | 7.25 | 2.98 | 40 | 5.85 | 3.08 |
| Climate change | 23 | 6.39 | 3.03 | 40 | 5.68 | 2.95 |
| Poverty reduction* | 31 | 7.84 | 2.78 | 58 | 6.10 | 3.18 |
| Anti-corruption | 27 | 6.89 | 3.48 | 45 | 5.40 | 3.40 |
| Economic growth* | 34 | 7.44 | 3.00 | 60 | 6.00 | 2.83 |
| Disaster risk management* | 29 | 7.93 | 2.31 | 54 | 6.59 | 2.92 |
| Equality of opportunity (i.e., social inclusion) | 21 | 7.10 | 3.30 | 41 | 6.44 | 2.78 |
| Response to disease | 28 | 7.75 | 2.78 | 49 | 6.59 | 2.94 |
| Information and communications technology* | 20 | 7.95 | 2.50 | 38 | 6.26 | 2.83 |
| Gender based violence | 19 | 6.00 | 3.64 | 31 | 5.48 | 2.76 |
| Local governance and institutions* | 23 | 7.43 | 2.68 | 43 | 5.95 | 2.68 |
| Social cohesion | 17 | 7.12 | 2.80 | 39 | 6.05 | 2.83 |

*Significantly different between collaborators and non-collaborators

**D. World Bank Group's Support in Development Areas (Continued)**

The World Bank Group has provided fast track support to Haiti related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas: (1-Not effective at all, 10-Very effective)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Supporting health interventions for saving lives* | 25 | 8.32 | 2.46 | 62 | 6.69 | 2.70 |
| Education | 26 | 6.08 | 3.35 | 58 | 6.55 | 3.14 |
| Protecting poor people | 26 | 6.12 | 3.61 | 48 | 5.42 | 2.74 |
| Ensuring sustainable business growth and job creation | 21 | 6.86 | 3.24 | 40 | 5.63 | 3.04 |
| Strengthening policies, institutions and investments for rebuilding better | 24 | 6.67 | 3.43 | 45 | 5.64 | 3.13 |
| Macroeconomic stability and transparent debt management | 19 | 6.63 | 3.34 | 30 | 5.10 | 2.84 |
| Supporting improvements in transport and municipal infrastructure necessary for post-COVID recovery and growth* | 20 | 7.45 | 3.24 | 40 | 5.15 | 2.83 |
| Supporting the agriculture sector to improve the food security situation | 22 | 6.68 | 3.20 | 48 | 6.31 | 3.03 |

*Significantly different between collaborators and non-collaborators

E. World Bank Group's Knowledge Work and Activities

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1- To no degree at all, 10- To a very significant degree)

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|---|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Are timely | 38 | 7.66 | 2.58 | 72 | 6.89 | 2.35 |
| Include appropriate level of stakeholder involvement during preparation | 32 | 7.28 | 2.90 | 59 | 6.46 | 2.28 |
| Lead to practical solutions | 36 | 7.83 | 2.65 | 79 | 6.94 | 2.71 |
| Are source of relevant information on global good practices | 32 | 7.75 | 2.62 | 56 | 7.32 | 2.25 |
| Are adequately disseminated* | 27 | 7.85 | 2.41 | 67 | 6.25 | 2.65 |
| Are translated enough into local language | 29 | 6.83 | 3.70 | 74 | 6.82 | 3.13 |
| Are adaptable to Haiti's specific development challenges and country circumstances* | 36 | 7.83 | 2.42 | 66 | 6.68 | 2.72 |

*Significantly different between collaborators and non-collaborators

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 41 | 7.88 | 2.56 | 88 | 7.05 | 2.93 |

(1- Not significant at all, 10- Very significant)

**E. World Bank Group's Knowledge Work and Activities (continued)**

| | Collaborating with the WBG | | | Not collaborating with the WBG | | |
|--|----------------------------|------|------|--------------------------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 39 | 8.15 | 2.28 | 78 | 7.49 | 2.43 |

(1- Very low technical quality, 10- Very high technical quality)

F. The future role of the World Bank Group in Haiti

Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti?
(Choose no more than TWO)

| Percentage of Respondents (Responses combined) | Collaborating with the WBG | Not collaborating with the WBG |
|---|-------------------------------|-----------------------------------|
| Help to bring discipline/effective supervision to implementation of World Bank Group projects | 20.9% | 18.0% |
| Increase the level of capacity development in the country | 32.6% | 20.0% |
| Collaborate more effectively with Government clients | 23.3% | 21.0% |
| Work faster | 14.0% | 20.0% |
| Increase the level of World Bank Group staffing in Haiti's office | 14.0% | 9.0% |
| Offer more real-time advice and guidance | 4.7% | 2.0% |
| Reduce the complexity of obtaining World Bank Group financing | 14.0% | 18.0% |
| Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN | 7.0% | 4.0% |
| Offer more innovative financial products and services | 11.6% | 13.0% |
| Provide more adequate data/knowledge/statistics/figures on Haiti's economy | 4.7% | 3.0% |
| Engage more effectively with civil society | 11.6% | 18.0% |
| Offer more innovative knowledge products and services | 7.0% | 7.0% |
| Engage more directly with beneficiaries | 16.3% | 14.0% |
| Improve the quality of its experts as related to Haiti's specific challenges | 9.3% | 16.0% |
| Engage more effectively with private sector | 4.7% | 10.0% |
| Ensure greater selectivity in its work | 2.3% | 5.0% |
| Other | 2.3% | 0.0% |



Appendix D: Responses to Selected Questions by Year

All data presented in this appendix are weighted. As a result, means of the FY 2021 data and the total number of respondents indicated will be slightly different from the aggregated responses in Appendix A. Similarly, responses from FY 2018 respondents and the total number of respondents indicated may differ from those reported in the FY 2018 COS report.

- FY 2018 Number of comparable respondents = 113
- FY 2021 Number of comparable respondents = 151

By weighting, the FY 2018 and FY 2021 samples have the same stakeholder composition and thus are comparable. The weighted percentage of a stakeholder group is determined by the extent to which the World Bank Group interacts with them in the country and the percentage this group usually makes up in the past aggregated annual global data. The weighted stakeholder breakdown is presented below:

| Percentage of Respondents | Weighted Distribution | |
|---|-----------------------|---------|
| | FY 2018 | FY 2021 |
| Office of the President/Prime Minister/Minister | 7.0% | 7.0% |
| Government Institutions | 52.5% | 52.5% |
| Local Government | 3.0% | 3.0% |
| Bilateral/Multilateral Agency | 9.5% | 9.5% |
| Civil Society | 12.0% | 12.0% |
| Private Sector | 10.5% | 10.5% |
| Academia/Research Institute/Think Tank | 2.5% | 2.5% |
| Media | 3.0% | 3.0% |

A. Overall Context

In general, would you say that Haiti is headed in ... ?*

| Percentage of Respondents | FY 2018 | FY 2021 |
|---------------------------|---------|---------|
| The right direction | 28.6% | 20.8% |
| The wrong direction | 33.7% | 55.6% |
| Not sure | 37.8% | 23.6% |

*Significantly different between FY2018 and FY2021

B. Overall Attitudes toward the World Bank Group

| | FY2018 | | | FY2021 | | |
|---|--------|------|------|--------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank (IDA) in Haiti?* | 107 | 6.09 | 2.30 | 144 | 7.22 | 3.17 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between FY2018 and FY2021

¹ In FY 2021, this question was asked separately about the World Bank and the IFC (B1_1 and B1_2). For this calculation, question B1_1 that refers to the World Bank was compared to question B1 from FY 2018 – “How familiar are you with the work of the World Bank Group in Haiti”.

To what extent do you agree/disagree with the following statements about the World Bank Group’s work in Haiti?

(1-Strongly disagree, 10-Strongly agree)

| | FY2018 | | | FY2021 | | |
|---|--------|------|------|--------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, the World Bank Group currently plays a relevant role in development in Haiti* | 98 | 6.23 | 1.98 | 139 | 7.69 | 2.70 |
| The World Bank Group’s work is aligned with what I consider the development priorities for Haiti* | 93 | 5.51 | 2.14 | 132 | 7.05 | 2.92 |

*Significantly different between FY2018 and FY2021

**B. Overall Attitudes toward the World Bank Group (continued)**

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the effectiveness of the World Bank (IDA) in Haiti. | 94 | 6.85 | 2.52 | 117 | 7.14 | 2.77 |

(1-Not effective at all, 10-Very effective)

¹ In FY 2021, this question was asked separately about the World Bank and the IFC (B4_1 and B4_2). For this calculation, question B4_1 that refers to the World Bank was compared to question B4 from FY 2018 – “Overall, please rate your impression of the World Bank Group’s effectiveness in Haiti.”

| | FY2018 | | | FY2021 | | |
|--|--------|------|------|--------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group’s work help to achieve development results in Haiti?* | 92 | 5.42 | 1.69 | 136 | 7.32 | 2.92 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2018 and FY2021

To what extent do you believe that the World Bank Group’s work and support help the poorest in Haiti?*
(Select only ONE response)

| Percentage of Respondents | FY 2018 | FY 2021 |
|-----------------------------------|---------|---------|
| To a fully sufficient degree | 3.7% | 37.7% |
| To a somewhat sufficient degree | 32.1% | 30.1% |
| To a somewhat insufficient degree | 30.3% | 11.0% |
| To a very insufficient degree | 22.0% | 9.6% |
| Don’t know | 11.9% | 11.6% |

*Significantly different between FY2018 and FY2021

C. World Bank Group’s Work and Engagement on the Ground

| | FY 2018 | | | FY 2021 | | |
|--|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills mix and knowledge) to help Haiti solve its most complicated development challenges?* | 85 | 6.73 | 1.89 | 121 | 8.08 | 2.66 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2018 and FY2021

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group is adequately staffed in Haiti?* | 50 | 6.58 | 1.98 | 83 | 5.55 | 2.93 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between FY2018 and FY2021

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following?
(1-To no degree at all, 10-To a very significant degree)

| | FY 2018 | | | FY 2021 | | |
|--|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness to needs* | 83 | 5.95 | 1.92 | 112 | 6.71 | 2.80 |
| Flexibility (in terms of the institution's products and services)* | 74 | 5.09 | 1.82 | 107 | 6.51 | 2.90 |
| Flexibility (in terms of changing country circumstances)* | 77 | 5.36 | 1.92 | 100 | 6.33 | 2.91 |
| Being inclusive | 61 | 6.43 | 1.76 | 107 | 6.59 | 2.80 |
| Openness (sharing data and other information) | 76 | 6.62 | 1.85 | 106 | 6.98 | 2.68 |
| Collaboration with the Government* | 88 | 6.91 | 1.75 | 121 | 7.74 | 2.52 |
| The speed in which it gets things accomplished on the ground* | 77 | 4.99 | 2.01 | 118 | 6.12 | 3.10 |
| Helping to bring discipline/effective supervision to implementation of investment projects | 80 | 6.75 | 1.94 | 109 | 7.45 | 2.87 |
| Collaboration with civil society* | 57 | 5.32 | 1.86 | 104 | 6.40 | 2.97 |
| Staff accessibility | 77 | 6.14 | 2.31 | 103 | 6.77 | 2.99 |
| Collaboration with other donors and development partners | 62 | 6.70 | 1.81 | 102 | 7.06 | 2.88 |
| Collaboration with the private sector | 48 | 5.66 | 2.09 | 89 | 6.32 | 3.04 |
| Collaboration with the UN* | 38 | 6.76 | 1.98 | 85 | 7.67 | 2.45 |
| Straightforwardness and honesty | 70 | 7.06 | 1.99 | 109 | 7.62 | 2.65 |
| Treating clients and stakeholders in Haiti with respect* | 67 | 6.72 | 1.99 | 115 | 7.65 | 2.61 |
| Being a long-term partner | 79 | 7.37 | 2.06 | 89 | 7.70 | 2.53 |

*Significantly different between FY2018 and FY2021

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | FY 2018 | | | FY 2021 | | |
|--|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly* | 77 | 4.72 | 2.49 | 106 | 5.56 | 3.12 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports* | 86 | 6.93 | 1.98 | 124 | 8.19 | 2.43 |
| The World Bank Group's approvals and reviews are done in a timely fashion* | 76 | 6.01 | 2.09 | 105 | 7.11 | 2.93 |
| The World Bank Group's Environmental and Social Framework requirements are reasonable ⁱ | 59 | 6.87 | 1.99 | 83 | 7.46 | 2.58 |
| The World Bank Group's conditions on its lending are reasonable ⁱⁱ | | | | 74 | 7.25 | 2.57 |
| The World Bank Group takes decisions quickly in Haiti | 70 | 5.15 | 1.99 | 90 | 5.44 | 3.00 |
| Working with the World Bank Group increases Haiti's institutional capacity* | 83 | 6.21 | 2.08 | 122 | 7.52 | 2.80 |

*Significantly different between FY2018 and FY2021

ⁱ In FY 2018, the category was "The World Bank Group's 'Safeguard Policy' requirements are reasonable".

ⁱⁱ Only FY 2021 questionnaire had this response option

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements about the World Bank Group in Haiti?

(1-Strongly disagree, 10-Strongly agree)

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments meet the needs of Haiti* | 74 | 5.20 | 1.94 | 99 | 7.03 | 2.92 |
| The World Bank Group meets Haiti's needs for knowledge services* | 77 | 5.56 | 1.82 | 121 | 7.49 | 2.72 |

*Significantly different between FY2018 and FY2021

How effectively does the World Bank Group support Haiti's efforts ... ? (1-Not effectively at all, 10-Very effectively)

| | FY 2018 | | | FY 2021 | | |
|--|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To build stronger domestic resource mobilization systems in the Government (e.g., tax collection)* | 52 | 5.34 | 2.11 | 104 | 6.86 | 3.17 |
| To develop better and stronger data collection/analytics systems within the Government* | 67 | 5.93 | 1.97 | 111 | 7.69 | 2.44 |
| To strengthen the country's crisis preparedness* | 68 | 5.37 | 2.29 | 120 | 7.33 | 2.96 |

*Significantly different between FY2018 and FY2021

**D. World Bank Group's Support in Development Areas**

How **EFFECTIVE** do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (1-Not effective at all, 10-Very effective)

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Social protection* | 42 | 4.50 | 2.21 | 51 | 6.31 | 2.66 |
| Gender equity* | 54 | 5.63 | 1.90 | 70 | 7.11 | 2.75 |
| Private sector development* ^a | 47 | 5.13 | 2.04 | 63 | 6.50 | 2.80 |
| Education* | 78 | 6.04 | 1.98 | 109 | 8.26 | 2.31 |
| Public sector governance/reform* | 74 | 5.77 | 1.83 | 77 | 6.71 | 3.07 |
| Regional integration* ^b | 42 | 4.90 | 2.14 | 62 | 6.79 | 2.98 |
| Food security* | 45 | 4.95 | 1.98 | 86 | 7.59 | 2.51 |
| Urban development* | 51 | 5.10 | 2.21 | 80 | 6.65 | 2.69 |
| Energy | 63 | 5.39 | 2.25 | 58 | 6.15 | 3.05 |
| Water and sanitation* | 62 | 5.58 | 2.07 | 86 | 7.46 | 2.49 |
| Environment* ^c | 58 | 5.67 | 2.13 | 91 | 7.23 | 2.61 |
| Job creation/employment* | 52 | 5.03 | 1.82 | 87 | 6.99 | 2.89 |
| Health* | 60 | 5.51 | 1.95 | 77 | 7.03 | 2.92 |
| Financial markets* | 32 | 4.82 | 2.42 | 58 | 6.32 | 3.02 |
| Transport* | 58 | 5.97 | 2.19 | 77 | 7.07 | 2.49 |
| Agriculture and rural development* | 58 | 5.79 | 2.03 | 79 | 6.74 | 3.01 |
| Trade and exports | 33 | 4.55 | 2.29 | 54 | 5.58 | 3.04 |
| Natural resource management* | 42 | 4.87 | 1.95 | 59 | 6.40 | 3.12 |
| Climate change (e.g., mitigation, adaptation) | 49 | 5.08 | 2.05 | 62 | 5.99 | 2.95 |
| Poverty reduction* | 63 | 5.29 | 1.93 | 88 | 6.81 | 3.19 |
| Anti-corruption* | 52 | 4.95 | 1.80 | 71 | 6.01 | 3.58 |
| Economic growth* | 54 | 5.29 | 1.97 | 91 | 6.55 | 3.00 |
| Disaster risk management ¹ | | | | 83 | 7.16 | 2.75 |
| Equality of opportunity (i.e., social inclusion)* | 50 | 5.61 | 1.98 | 62 | 6.75 | 2.94 |
| Response to disease* ^d | 35 | 5.57 | 2.10 | 76 | 7.11 | 2.90 |
| Information and communications technology* | 33 | 4.93 | 1.88 | 58 | 6.81 | 2.93 |
| Gender based violence | 31 | 5.53 | 2.13 | 50 | 5.58 | 3.20 |
| Local governance and institutions* | 53 | 5.23 | 2.25 | 63 | 6.70 | 2.75 |
| Social cohesion* | 44 | 4.86 | 2.44 | 58 | 6.49 | 2.94 |

*Significantly different between FY2018 and FY2021

¹ Only FY21 questionnaire had this response option

^a In FY 2018, the category was "Domestic private sector development".

^b In FY2018, the category was "Global/regional integration".

^c In FY2018, the category was "Environmental sustainability".

^d In FY2018, the category was "Communicable and non-communicable diseases (specifically cholera)"



E. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | FY 2018 | FY 2021 |
|---------------------------|---------|---------|
| Weekly | 16.0% | 15.0% |
| Monthly | 18.0% | 25.6% |
| A few times a year | 41.0% | 34.6% |
| Rarely | 14.0% | 13.5% |
| Never | 11.0% | 11.3% |

In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Are timely | 68 | 6.96 | 1.49 | 108 | 7.23 | 2.44 |
| Include appropriate level of stakeholder involvement during preparation | 63 | 6.28 | 1.76 | 90 | 6.69 | 2.52 |
| Lead to practical solutions* | 69 | 5.97 | 1.78 | 112 | 7.28 | 2.68 |
| Are source of relevant information on global good practices | 74 | 7.24 | 1.69 | 87 | 7.47 | 2.32 |
| Are adequately disseminated* | 74 | 6.01 | 2.17 | 91 | 6.77 | 2.66 |
| Are translated enough into local language* | 70 | 5.20 | 2.27 | 102 | 6.82 | 3.33 |
| Are adaptable to Haiti's specific development challenges and country circumstances* | 73 | 5.71 | 1.95 | 101 | 7.26 | 2.63 |

*Significantly different between FY2018 and FY2021

| | FY 2018 | | | FY 2021 | | |
|---|---------|------|------|---------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* | 85 | 6.44 | 1.66 | 127 | 7.48 | 2.78 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* | 84 | 6.97 | 1.73 | 117 | 7.57 | 2.46 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

*Significantly different between FY2018 and FY2021

G. Communication and Information Sharing

How frequently do you interact with the World Bank Group now in Haiti?

| Percentage of Respondents | FY 2018 | FY 2021 |
|-----------------------------------|---------|---------|
| Never | 14.0% | 14.8% |
| Less than once a year | 10.0% | 11.9% |
| Once a year to a few times a year | 23.0% | 32.6% |
| Less than once a month | 13.0% | 8.9% |
| At least once a month | 27.0% | 23.7% |

Which Internet connection do you use primarily when visiting a World Bank Group website?*

| Percentage of Respondents | FY 2018 | FY 2021 |
|---------------------------|---------|---------|
| High speed/WiFi | 81.3% | 46.6% |
| Dial-up | 18.7% | 53.4% |

*Significantly different between FY2018 and FY2021



Appendix E: Indicator Questions as a Function of Exposure to the World Bank Group

| Indicator Question | Currently, do you professionally collaborate/work with the World Bank Group in your country? | |
|--|--|----------------------------|
| | Not collaborating with the WBG | Collaborating with the WBG |
| To what extent do you trust the World Bank Group to do what is right? | 7.06 | 7.73 |
| Overall the World Bank Group currently plays a relevant role in development in Haiti | 7.31 | 7.98 |
| The World Bank Group's work is aligned with what I consider the development priorities for Haiti | 6.80 | 7.11 |
| Overall, please rate your impression of the World Bank's effectiveness in Haiti. | 6.71 | 7.58 |
| Overall, please rate your impression of the IFC's effectiveness in Haiti. | 5.39 | 7.14 |
| To what extent does the World Bank Group's work help to achieve development results in Haiti? | 6.96 | 7.71 |
| To what extent does the World Bank Group influence the development agenda in Haiti? | 7.34 | 8.21 |
| Responsiveness to needs | 6.30 | 7.32 |
| Flexibility (in terms of the institution's products and services) | 6.01 | 6.88 |
| Flexibility (in terms of changing country circumstances) | 5.82 | 6.66 |
| Being inclusive | 6.23 | 7.05 |
| Openness (sharing data and other information) | 6.60 | 7.35 |
| Collaboration with the Government | 7.38 | 8.13 |
| The speed in which it gets things accomplished on the ground | 5.78 | 6.69 |
| Helping to bring discipline/effective supervision to implementation of investment projects | 6.86 | 8.29 |
| Collaboration with civil society | 6.27 | 6.65 |
| Staff accessibility | 6.38 | 7.19 |
| Collaboration with other donors and development partners | 6.64 | 7.56 |
| Collaboration with the private sector | 5.68 | 7.13 |
| Collaboration with the UN | 7.15 | 8.32 |
| Straightforwardness and honesty | 7.30 | 8.05 |
| Treating clients and stakeholders in Haiti with respect | 7.37 | 8.07 |
| Being a long-term partner | 7.39 | 8.15 |
| The World Bank Group takes decisions quickly in Haiti | 5.25 | 6.17 |
| The World Bank Group's financial instruments meet the needs of Haiti | 6.75 | 7.09 |
| The World Bank Group meets Haiti's needs for knowledge services | 7.20 | 7.88 |
| How important is it for the World Bank Group to focus resources on its global advocacy role, to help promote policies related to its work in a range of areas including climate, health, gender, and debt? | 8.27 | 8.63 |
| In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities are adaptable to Haiti's specific development challenges and country circumstances | 6.68 | 7.83 |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 7.05 | 7.88 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 7.49 | 8.15 |

Yellow highlight indicates significant difference between Yes and No means.



Appendix F: Haiti FY21 COS Questionnaire



World Bank Group Country Survey FY 2021 – Haiti

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Haiti or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Haiti, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Haiti.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**SECTION A: OVERALL CONTEXT**

| A1. In general, would you say that Haiti is headed in ... ? | |
|--|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

| A2. Do you think that economic opportunity for citizens in Haiti is ... ? | |
|--|------------------------|
| 1 | Increasing |
| 2 | Decreasing |
| 3 | Staying about the same |

| A3. Listed below are a number of development priorities in Haiti. | | | |
|--|---|----|---|
| Please identify which of the following you consider the most important development priorities in Haiti. (Choose no more than 3) | | | |
| 1 | Global pandemics (e.g., COVID-19) | 18 | Information and communications technology |
| 2 | Urban development | 19 | Anti-corruption |
| 3 | Health | 20 | Equality of opportunity (i.e., social inclusion) |
| 4 | Financial markets | 21 | Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) |
| 5 | Education | 22 | Crime and violence |
| 6 | Food security | 23 | Poverty reduction |
| 7 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 24 | Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) |
| 8 | Global/regional integration | 25 | Climate change (e.g., mitigation, adaptation) |
| 9 | Agriculture and rural development | 26 | Gender equity (closing the gap between women and men, and boys and girls) |
| 10 | Social protection (e.g., pensions, targeted social safety nets) | 27 | Transport (e.g., roads, bridges, transportation) |
| 11 | Energy | 28 | Judiciary reform |
| 12 | Water and sanitation | 29 | Economic growth |
| 13 | Social cohesion | 30 | Security and stabilization |
| 14 | Job creation/employment | 31 | Disaster risk management |
| 15 | Local governance and institutions | 32 | Pollution |
| 16 | Gender based violence | 33 | National debt |
| 17 | Trade and exports | 34 | Private sector development |

**SECTION A: OVERALL CONTEXT**

A4. Poverty reduction is a broad term that encompasses work in many different areas. Which 3 areas of development listed below do you believe would contribute most to reducing poverty in Haiti? (Choose no more than 3)

| | | | |
|----|---|----|---|
| 1 | Transport (e.g., roads, bridges, transportation) | 17 | Food security |
| 2 | Social protection (e.g., pensions, targeted social safety nets) | 18 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 3 | Disaster risk management | 19 | Pollution |
| 4 | Equality of opportunity (i.e., social inclusion) | 20 | Job creation/employment |
| 5 | Education | 21 | Crime and violence |
| 6 | Local governance and institutions | 22 | Security and stabilization |
| 7 | Energy | 23 | Urban development |
| 8 | Economic growth | 24 | Water and sanitation |
| 9 | Agriculture and rural development | 25 | Gender equity (closing the gap between women and men, and boys and girls) |
| 10 | Trade and exports | 26 | Private sector development |
| 11 | Climate change (e.g., mitigation, adaptation) | 27 | Global/regional integration |
| 12 | Judiciary reform | 28 | Gender based violence |
| 13 | Social cohesion | 29 | National debt |
| 14 | Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) | 30 | Health |
| 15 | Anti-corruption | 31 | Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) |
| 16 | Information and communications technology | 32 | Financial markets |

A5. The COVID-19 pandemic has stressed many aspects of Haiti's growth and development. In which areas would you like to see the Haiti government focus most of its efforts related to the impact of COVID-19 over the next six months to a year? (Choose no more than 3)

| | |
|----|--|
| 1 | Public service delivery (e.g., strengthening policies, institutions) |
| 2 | Providing direct non-financial (e.g., food, healthcare supplies, etc.) support to citizens |
| 3 | Healthcare |
| 4 | Providing direct financial support to businesses (business support packages) |
| 5 | Fair and equal distribution of a COVID-19 vaccine, when one is approved |
| 6 | Nutrition/food security/agriculture |
| 7 | Ensuring sustainable business growth and job creation |
| 8 | Ensuring that girls and women have equal access to job opportunities |
| 9 | Education |
| 10 | Ensuring that girls and women have equal access to health care/health services |
| 11 | Poverty and inequality (e.g., strengthening the social safety net, social assistance) |
| 12 | Economic growth |
| 13 | Other (please specify): _____ |

**SECTION A: OVERALL CONTEXT**

| A6. When economic and/or social reform efforts fail or are slow to take place in Haiti, which of the following would you attribute this to? (Choose no more than 2) | |
|--|---|
| 1 | Corruption |
| 2 | Pressure from vested interest groups (e.g., private sector, unions) |
| 3 | Political pressures and obstacles |
| 4 | Inadequate level of citizen/civil society participation |
| 5 | Inadequate level of donor coordination |
| 6 | Inadequate funding |
| 7 | Inadequate level of government accountability |
| 8 | Inadequate level of capacity in the government |
| 9 | Ongoing conflict and instability |
| 10 | Reforms are not well thought out in light of country challenges |
| 11 | Inadequate level of private sector participation |
| 12 | Other (please specify): _____ |

| A7. To what extent do you trust each of the following groups to do what is right? | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | The national/federal government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Bilateral organizations (e.g., USAID, DFID, JICA, GIZ, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | The World Bank Group | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | The International Monetary Fund | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | The United Nations (UN) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | The World Health Organization (WHO) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Regional development banks | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Haiti's Central Bank | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | International private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Domestic private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | International civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Local civil society (e.g., NGOs, CBOs) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Youth organizations | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | Faith-based institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 16 | International media and their web presence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 17 | Web based media (i.e., blogs, social media, other web-based news and information sources) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION A: OVERALL CONTEXT**

A8. When considering the characteristics of a fragile state, please identify which of the following best illustrate fragility in Haiti. (Choose no more than 2)

| | |
|----|---|
| 1 | None. I do not consider Haiti a fragile state. |
| 2 | Lack of security (i.e., riots, conflict and violence) |
| 3 | Brain and labor drain |
| 4 | Weak social cohesion |
| 5 | Food insecurity |
| 6 | Lack of access to development finance |
| 7 | Weak accountability |
| 8 | Weak institutional capacity |
| 9 | Political uncertainty |
| 10 | Low levels of political and economic inclusion |
| 11 | Crime and violence |
| 12 | High levels of corruption |
| 13 | Policy inconsistency |
| 14 | Other (please specify): _____ |

A9. Thinking more specifically about an eventual coronavirus/COVID-19 vaccine that is made available in your country, please indicate whether you agree/disagree with each of the following statements.

| | | Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree | Don't know |
|---|--|-------------------|-------------------|----------------------------|----------------|----------------|--------------------------|
| 1 | The COVID-19 vaccine will be safe | 1 | 2 | 3 | 4 | 5 | <input type="checkbox"/> |
| 2 | The COVID-19 vaccine will be effective | 1 | 2 | 3 | 4 | 5 | <input type="checkbox"/> |
| 3 | I will get the COVID-19 vaccine if I can | 1 | 2 | 3 | 4 | 5 | <input type="checkbox"/> |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

| B1. How familiar are you with the work of these organizations in Haiti? | | | | | | | | | | | |
|--|--|---------------------|---|---|---|---|---|---|---|--------------------|----|
| | | Not familiar at all | | | | | | | | Extremely familiar | |
| 1 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 1 | The World Bank (IDA) | | | | | | | | | | |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | | | | | | | | | | |

| To what extent do you agree/disagree with the following statements about the World Bank Group's work in Haiti? | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Strongly disagree | | | | | | | | Strongly agree | | Don't know |
| B2 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| B2 | Overall the World Bank Group currently plays a relevant role in development in Haiti | | | | | | | | | | | <input type="checkbox"/> |
| B3 | The World Bank Group's work is aligned with what I consider the development priorities for Haiti | | | | | | | | | | | <input type="checkbox"/> |

| B4. Overall, please rate your impression of the effectiveness of these organizations in Haiti. | | | | | | | | | | | | |
|---|--|----------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Not effective at all | | | | | | | | Very effective | | Don't know |
| 1 | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 1 | The World Bank (IDA) | | | | | | | | | | | <input type="checkbox"/> |
| 2 | The International Finance Corporation (IFC), the World Bank Group's private sector arm | | | | | | | | | | | <input type="checkbox"/> |

| B5. To what extent does the World Bank Group's work help to achieve development results in Haiti? | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |
| | | | | | | | | | | | |

| B6. To what extent does the World Bank Group influence the development agenda in Haiti? | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |
| | | | | | | | | | | | |

| B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Haiti? (Select only 1 response) | |
|---|-----------------------------------|
| 1 | To a fully sufficient degree |
| 2 | To a somewhat sufficient degree |
| 3 | To a somewhat insufficient degree |
| 4 | To a very insufficient degree |
| 5 | Don't know |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP****B8. When thinking about the World Bank Group's role in Haiti, which activity do you VALUE the most? (Choose no more than 2)**

| | |
|----|---|
| 1 | Bringing together different groups of stakeholders/convening power |
| 2 | Strategy formulation (e.g., PRSP assistance) |
| 3 | Informal advice that World Bank Group's staff provides (e.g., memos, short evidence notes, informal discussions and emails) |
| 4 | Mobilizing third party financial resources |
| 5 | Formal policy advice, studies, analyses |
| 6 | Global advocacy |
| 7 | Financial resources |
| 8 | Data and statistics |
| 9 | Promoting knowledge sharing |
| 10 | Public Expenditure Reviews |
| 11 | Capacity development related to World Bank Group supported projects |
| 12 | Donor coordination |
| 13 | Technical assistance |
| 14 | Implementation support |
| 15 | Other (please specify): _____ |

B9. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Haiti? (Choose no more than 2)

| | |
|----|---|
| 1 | Not willing to honestly criticize policies and reform efforts in the country |
| 2 | Not sufficiently focused on sustainable results |
| 3 | Staff too inaccessible |
| 4 | Not focused enough on issues that are unique to fragile countries |
| 5 | Not collaborating enough with partners such as bilaterals, multilaterals, trust funds, UN |
| 6 | Not aligned with country priorities |
| 7 | Not adequately sensitive to political/social realities in Haiti |
| 8 | Too influenced by developed countries |
| 9 | Not enough public disclosure of its work |
| 10 | Not adequately flexible in changing country circumstances |
| 11 | Not collaborating enough with private sector |
| 12 | Not collaborating enough with civil society (e.g., NGOs, CBOs) |
| 13 | Inadequate number of innovative financial products and services |
| 14 | Arrogant in its approach |
| 15 | Inadequate World Bank Group's staffing in Haiti |
| 16 | World Bank Group's processes too slow and complex |
| 17 | Inadequate number of innovative knowledge products and services |
| 18 | Inadequate level of real-time advice and guidance |
| 19 | Other (please specify): _____ |
| 20 | Don't know |

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B10. When thinking about how the World Bank Group can have the most impact on development results in Haiti, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Haiti? (Choose no more than 3)

| | | | |
|----|---|----|---|
| 1 | Gender based violence | 18 | National debt |
| 2 | Global/regional integration | 19 | Social cohesion |
| 3 | Pollution | 20 | Disaster risk management |
| 4 | Job creation/employment | 21 | Equality of opportunity (i.e., social inclusion) |
| 5 | Health | 22 | Response to disease (e.g., diphtheria, measles, cholera resurgence, filariasis, malaria, dengue fever, scabies) |
| 6 | Energy | 23 | Judiciary reform |
| 7 | Social protection (e.g., pensions, targeted social safety nets) | 24 | Information and communications technology |
| 8 | Economic growth | 25 | Water and sanitation |
| 9 | Private sector development | 26 | Agriculture and rural development |
| 10 | Education | 27 | Trade and exports |
| 11 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 28 | Crime and violence |
| 12 | Security and stabilization | 29 | Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) |
| 13 | Financial markets | 30 | Local governance and institutions |
| 14 | Food security | 31 | Climate change (e.g., mitigation, adaptation) |
| 15 | Urban development | 32 | Poverty reduction |
| 16 | Gender equity (closing the gap between women and men, and boys and girls) | 33 | Transport (e.g., roads, bridges, transportation) |
| 17 | Global pandemics (e.g., COVID-19) | 34 | Anti-corruption |

B11. What do you immediately think of when you hear about the IFC? (Choose no more than 3)

| | | | |
|---|-------------------------------------|----|---------------------------------|
| 1 | World Bank | 9 | Innovation and entrepreneurship |
| 2 | Public-private partnerships | 10 | Financial advisory solutions |
| 3 | Investment bank | 11 | Venture capital |
| 4 | Multi-lateral financial institution | 12 | Development institution |
| 5 | Private sector solutions | 13 | None of the above |
| 6 | Asset manager | 14 | Don't know |
| 7 | Impact investor | 15 | Other (please specify): _____ |
| 8 | Thought leader | | |



SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND

| | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|------------------------------|----|--------------------------|--|------------|
| C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills mix and knowledge) to help Haiti solve its most complicated development challenges? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | To a very significant degree | | | | Don't know |

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|------------------------------|----|--------------------------|--|------------|
| C2. To what extent do you believe the World Bank Group is adequately staffed in Haiti? | | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | | |
| To no degree at all | | | | | | | | To a very significant degree | | | | Don't know |

| To what extent is the World Bank Group an effective development partner in Haiti, in terms of each of the following? | | | | | | | | | | | | |
|---|---|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| C3 | Responsiveness to needs | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C4 | Flexibility (in terms of the institution’s products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C5 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C6 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C7 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C8 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C9 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C10 | Helping to bring discipline/effective supervision to implementation of investment projects | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C11 | Collaboration with civil society | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C12 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C13 | Collaboration with other donors and development partners | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C14 | Collaboration with the private sector | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C15 | Collaboration with the UN | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C16 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C17 | Treating clients and stakeholders in Haiti with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C18 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C19 | Acting with compassion and empathy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C20 | Insisting on accountability through its lending (e.g., performance-based financing/resources tied to results) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C21 | Measuring results effectively | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | Strongly disagree | | | | | | | | | | | Strongly agree | Don't know | | | | | | | | |
|--|---|---|---|---|---|---|---|---|---|---|----|-------------------|---|---|---|---|---|---|---|---|----|---|----------------|------------|---|---|---|---|---|---|----|--------------------------|
| C22 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C23 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C24 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C25 | The World Bank Group's Environmental and Social Framework requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C26 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C27 | The World Bank Group takes decisions quickly in Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C28 | Working with the World Bank Group increases Haiti's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| To what extent do you agree/disagree with the following statements about the World Bank Group in Haiti? | | | | | | | | | | | | Strongly disagree | | | | | | | | | | | Strongly agree | Don't know | | | | | | | | |
|--|--|---|---|---|---|---|---|---|---|---|----|-------------------|---|---|---|---|---|---|---|---|----|---|----------------|------------|---|---|---|---|---|---|----|--------------------------|
| C29 | The World Bank Group's financial instruments (i.e., investment lending/grants, Development Policy Operations, Trust Funds, etc.) meet the needs of Haiti | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C30 | The World Bank Group meets Haiti's needs for knowledge services (e.g., research, analysis, data, technical assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| C31. The World Bank Group has provided real time advice and guidance to the government and policy makers, built on its COVID-19 "Approach Paper" published soon after the outbreak. Please rate the usefulness of this more informal advice and guidance (e.g., informal discussions, memos, informal working papers) to the Haiti government's efforts to support citizens throughout this crisis? | | | | | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-------------|--|--|--|--|--|------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | | | | | | <input type="checkbox"/> |
| Not useful at all | | | | | | | | | Very useful | | | | | | Don't know | | |

| C32. How important is the World Bank Group's global advocacy role in areas such as climate, health, gender, and debt? | | | | | | | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|----------------|--|--|--|--|--|------------|--|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | | | | | | <input type="checkbox"/> |
| Not important at all | | | | | | | | | Very important | | | | | | Don't know | | |

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

| How effectively does the World Bank Group support Haiti's efforts ... ? | | | | | | | | | | | | |
|---|---|------------------------|---|---|---|---|---|------------------|---|---|----|--------------------------|
| | | Not effectively at all | | | | | | Very effectively | | | | Don't know |
| C33 | To build stronger domestic resource mobilization systems in the Government (e.g., tax collection) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C34 | To develop better and stronger data collection/analytics systems within the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C35 | To strengthen the country's crisis preparedness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

| D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Haiti? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|---|---|-----------------------------|---|---|---|---|---|---|---|---|----|--------------------------|-------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Social protection (e.g., pensions, (e.g., pensions, targeted social safety nets) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Gender equity (closing the gap between women and men, and boys and girls) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Water and sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Environment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Health (maternal mortality, child mortality, communicable diseases) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Agriculture and rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Natural resource management (i.e., coastal and marine resources, agroforestry, bauxite, copper and gold) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Anti-corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 23 | Disaster risk management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 24 | Equality of opportunity (i.e., social inclusion) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 25 | Response to disease (e.g., vaccination, cholera and infectious disease, Covid-19, prenatal care surveillance systems, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 26 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 27 | Gender based violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 28 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 29 | Social cohesion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D2. The World Bank Group has provided fast track support to Haiti related to the outbreak of COVID-19 since early 2020. Please rate the World Bank Group's effectiveness when considering this fast track support, if and as it applies to your country, in the following areas:

| | | Not effective at all | | | | | | | | | | Very effective | N/A | Don't know |
|---|--|-------------------------|---|---|---|---|---|---|---|---|----|--------------------------|--------------------------|---------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1 | Supporting health interventions for saving lives | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 2 | Education (e.g., transitioning to remote learning, ensuring access, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 3 | Protecting poor people (social assistance/ social safety nets) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 4 | Ensuring sustainable business growth and job creation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 5 | Strengthening policies, institutions and investments for rebuilding better | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 6 | Macroeconomic stability and transparent debt management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 7 | Supporting improvements in transport and municipal infrastructure necessary for post-COVID recovery and growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |
| 8 | Supporting the agriculture sector to improve the food security situation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | <input type="checkbox"/> | |



SECTION E: WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

| E1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
|---|--------------------|
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| In Haiti, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
|---|--|---------------------|---|---|---|---|------------------------------|---|---|---|----|--------------------------|--|
| | | To no degree at all | | | | | To a very significant degree | | | | | Don't know | |
| E2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E5 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | Are adaptable to Haiti's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| E9. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------|--------------------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Not significant at all | | | | | | | | | Very significant | | Don't know |

| E10. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| Very low technical quality | | | | | | | | | Very high technical quality | | Don't know |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

| F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Haiti? (Choose no more than 2) | |
|--|---|
| 1 | Help to bring discipline/effective supervision to implementation of World Bank Group projects |
| 2 | Increase the level of capacity development in the country |
| 3 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 4 | Work faster |
| 5 | Increase the level of World Bank Group staffing in Haiti's office |
| 6 | Offer more real-time advice and guidance |
| 7 | Reduce the complexity of obtaining World Bank Group financing |
| 8 | Engage more effectively with partners such as bilaterals, multilaterals, trust funds, UN |
| 9 | Offer more innovative financial products and services |
| 10 | Provide more adequate data/knowledge/statistics/figures on Haiti's economy |
| 11 | Engage more effectively with civil society (e.g., NGOs, CBOs) |
| 12 | Offer more innovative knowledge products and services |
| 13 | Engage more directly with beneficiaries |
| 14 | Improve the quality of its experts as related to Haiti's specific challenges |
| 15 | Engage more effectively with private sector |
| 16 | Ensure greater selectivity in its work |
| 17 | Other (please specify): _____ |

| F2. Please answer the following questions: (Choose no more than 3 for each column) | | | |
|---|--|--|--|
| | | A. Which 3 areas below would benefit most from the World Bank Group playing a leading role among international partners in Haiti? | B. Which 3 areas below would benefit most from other donors in Haiti? |
| 1 | Improving livelihoods | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Support domestic resource mobilization | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Public financial management | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Capacity of state institutions | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Human capital (education, health, social protection) | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Crisis response | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Access to justice systems | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Security mechanisms | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Conflict resolution mechanisms | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Social cohesion | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Access to basic services | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Stimulating dialogue to promote peace and stability | <input type="checkbox"/> | <input type="checkbox"/> |
| 13 | Jobs | <input type="checkbox"/> | <input type="checkbox"/> |
| 14 | Reducing gender-based violence | <input type="checkbox"/> | <input type="checkbox"/> |
| 15 | Food security | <input type="checkbox"/> | <input type="checkbox"/> |
| 16 | Social safety nets | <input type="checkbox"/> | <input type="checkbox"/> |
| 17 | Crisis preparedness | <input type="checkbox"/> | <input type="checkbox"/> |

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN HAITI**

F3. In addition to the regular relations with the national government, which TWO of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 2)

| | | | |
|---|---|----|--|
| 1 | Beneficiaries | 9 | Foundations |
| 2 | UN agencies | 10 | Donor community |
| 3 | Youth/university groups | 11 | Media |
| 4 | Local government | 12 | Emerging donors |
| 5 | The United Nations Integrated Office in Haiti (BINUH) | 13 | Academia/think tanks/research institutes |
| 6 | NGOs/Community Based Organizations | 14 | Regional organizations (e.g., IDB, CDB, CARICOM) |
| 7 | Private sector | 15 | Other (please specify): _____ |
| 8 | Parliament | 16 | Don't know |

F4. Which TWO organizations are the most valuable for the World Bank Group to collaborate with to tackle fragility in Haiti? (Select no more than 2)

| | |
|----|--|
| 1 | United Nations Office for Project Services (UNOPS) |
| 2 | The United Nations International Children's Emergency Fund (UNICEF) |
| 3 | World Health Organization (WHO)/Pan American Health Organization (PAHO) |
| 4 | United Nations Development Program (UNDP) |
| 5 | Save the Children |
| 6 | The Red Cross |
| 7 | World Food Program (WFP) |
| 8 | The International Committee of the Red Cross (ICRC) |
| 9 | UNESCO/UNFPA |
| 10 | None. I don't believe the World Bank Group needs to partner with the UN organizations. |
| 11 | Don't know |

**SECTION G: COMMUNICATION AND INFORMATION SHARING****G1. How frequently do you interact with the World Bank Group now in Haiti?**

| | |
|---|-----------------------------------|
| 1 | Never |
| 2 | Less than once a year |
| 3 | Once a year to a few times a year |
| 4 | Less than once a month |
| 5 | At least once a month |
| 6 | At least once a week |

G2. How do you get most of your information about economic and social development issues in Haiti? (Choose no more than 2)

| | | | |
|---|--------------------------|---|--|
| 1 | Local radio | 6 | International television |
| 2 | International radio | 7 | Periodicals |
| 3 | Local newspapers | 8 | Social media (e.g., WhatsApp, blogs, Facebook, Twitter, YouTube, Flickr) |
| 4 | International newspapers | | |
| 5 | Local television | 9 | Other (please specify): _____ |

G3. How would you prefer to receive information from the World Bank Group? (Choose no more than 3)

| | | | |
|---|--|---|--|
| 1 | World Bank Group's publications and other written materials | 5 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 2 | e-Newsletters | 6 | World Bank Group's website |
| 3 | World Bank Group's seminars/workshops/conferences | 7 | Webinars or online events hosted by the World Bank Group |
| 4 | Social media (e.g., blogs, Facebook, Twitter, YouTube, Flickr) | 8 | Interviews and press conferences for Haiti's media |

G4. Which Internet connection do you use primarily when visiting a World Bank Group website? (Select only 1 response)

| | |
|---|-----------------|
| 1 | High speed/WiFi |
| 2 | Dial-up |

G5. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)

| | |
|---|--------------------------------|
| 1 | Phone |
| 2 | Tablet |
| 3 | Computer/laptop |
| 4 | I never visit the WBG websites |

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

| G6. Over the past SIX MONTHS, on average how often did you do any of the following related to the World Bank Group (WBG)? | | Every few days | Every few weeks | Every few months | Not at all |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|
| 1 | Read, viewed or heard a story about the WBG in local media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Read, viewed or heard a story about the WBG in global media (newspaper, magazine, TV, radio) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Interacted with the WBG on Social Media (e.g., read a post or tweet, liked, commented, shared, retweeted) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Visited a WBG website (e.g., read a blog, used data) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Attended an event/conference hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Watched a webinar or online event hosted by the WBG | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Read some or all of a WBG research paper or publication | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Met professionally with WBG staff | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Read a WBG e-newsletter | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

**SECTION H: BACKGROUND INFORMATION**

| H1. Which of the following best describes your current affiliation? (Select only 1 response) | | | |
|---|---|----|--|
| 1 | Office of the President, Prime Minister | 12 | Private Sector Organization |
| 2 | Office of Minister | 13 | Financial Sector/Private Bank |
| 3 | Office of Parliamentarian | 14 | Private Foundation (e.g., Bill & Melinda Gates Foundation, Rockefeller Foundation) |
| 4 | Employee of Ministry, Ministerial Department, Implementation Agency | 15 | NGO/Community Based Organization |
| 5 | Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program | 16 | Trade Union |
| 6 | Local Government Office or Staff | 17 | Faith-Based Group |
| 7 | Independent Government Institution (i.e., regulatory agency, central bank/oversight institution) | 18 | Youth Group |
| 8 | Judicial System (e.g., courts) | 19 | Academia/Research Institute/Think Tank |
| 9 | State-Owned Enterprise | 20 | Media (press, radio, TV, web, etc.) |
| 10 | Bilateral Agency (e.g., embassy, diplomatic, military) | 21 | Other (please specify): _____ |
| 11 | Multilateral Agency (UN, regional development bank) | | |

| H2. Please identify the primary specialization of your work. (Select only 1 response) | | | |
|--|-----------------------------------|----|--|
| 1 | Poverty | 13 | Agriculture, rural development |
| 2 | Macroeconomics, fiscal management | 14 | Urban development |
| 3 | Governance, anti-corruption | 15 | Transport |
| 4 | Education | 16 | Digital development and technology (ICT) |
| 5 | Health, nutrition | 17 | Tourism |
| 6 | Social protection | 18 | Fragility, conflict, violence, refugees |
| 7 | Jobs | 19 | Demographics, migration |
| 8 | Energy | 20 | Trade and competitiveness |
| 9 | Environment, natural resources | 21 | Finance and markets |
| 10 | Climate change | 22 | Communications, public affairs |
| 11 | Water, sanitation | 23 | Generalist (specialized in multiple sectors) |
| 12 | Gender | 24 | Other (please specify): _____ |

| H3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA, ICSID) in your country? (If YES, please go to H4; if NO, please go to H6) | |
|---|-----|
| 1 | Yes |
| 2 | No |

| H4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Haiti? (Select only 1 response) | |
|--|--|
| 1 | The World Bank (IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | International Centre for Settlement of Investment Disputes (ICSID) |

**SECTION H: BACKGROUND INFORMATION**

| H5. Do your projects involve both the World Bank and the IFC? | |
|--|-----|
| 1 | Yes |
| 2 | No |

| H6. Which of the following describes most of your exposure to the World Bank Group in Haiti? (Choose no more than 2) | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

| H7. What's your gender? | |
|--------------------------------|--------|
| 1 | Female |
| 2 | Male |

| H8. What's your age? | |
|-----------------------------|--------------|
| 1 | 25 and under |
| 2 | 26-35 |
| 3 | 36-45 |
| 4 | 46-55 |
| 5 | 56 and above |

| H9. Which best represents your geographic location? | |
|--|------------|
| 1 | Ouest |
| 2 | Artibonite |
| 3 | Nord |
| 4 | Nord-Est |
| 5 | Nord-Ouest |
| 6 | Centre |
| 7 | Nippes |
| 8 | Sud-Est |
| 9 | Sud |
| 10 | Grand-Anse |

Thank you for completing the survey!