



Yemen

The World Bank Group Country Opinion Survey FY14

Report of Findings
May 2014



Country **Opinion** Surveys
THE WORLD BANK GROUP

Acknowledgements

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I. Objectives

This survey was designed to achieve the following objectives:

- Assist the World Bank Group in gaining a better understanding of how stakeholders in Yemen perceive the World Bank Group;
- Obtain systematic feedback from stakeholders in Yemen regarding:
 - Their views regarding the general environment in Yemen;
 - Their overall attitudes toward the World Bank Group in Yemen;
 - Overall impressions of the World Bank Group's effectiveness and results, project/program related issues, knowledge work and activities, and communication and information sharing in Yemen; and
 - Perceptions of the World Bank Group's future role in Yemen.
- Use data to help inform Yemen country team's strategy.

II. Methodology

From February to April 2014, stakeholders of the World Bank Group in Yemen were invited to provide their opinions on the WBG's assistance to the country by participating in a country survey. Paper questionnaires were sent to 100 potential respondents and online questionnaires were sent to 500 potential respondents. Of those, 41 paper questionnaires were completed (41% response rate) and 255 online questionnaires were completed (51% response rate). Potential respondents were initially contacted via email and completed questionnaires either with a representative of the fielding agency (paper questionnaires) or online.

Participants in the survey were drawn from among the office of the President or Prime Minister; the office of a Minister; the office of a Parliamentarian; employees of a ministry, ministerial department, or implementation agency; consultants/contractors working on World Bank Group-supported projects/programs; project management units (PMUs) overseeing implementation of a project; local government officials or staff; bilateral agencies; multilateral agencies; private sector organizations; private foundations; the financial sector/private banks; NGOs; community-based organizations (CBOs); the media; independent government institutions; trade unions; faith-based groups; academia/research institutes/think tanks; and the judiciary branch.

Respondents were asked about: general issues facing Yemen; their overall attitudes toward the WBG; the WBG's effectiveness and results; the WBG's knowledge work and activities; working with the WBG; the WBG's future role in Yemen; and the WBG's communication and information sharing in Yemen. In addition, every country that engages in the Country Survey must include specific indicator questions that will be aggregated for the WBG's annual Corporate Scorecard. These questions are identified throughout the survey report.

- A. General Issues Facing Yemen: Respondents were asked to indicate whether Yemen is headed in the right direction, what they thought were the top three most important development priorities, which areas would contribute most to reducing poverty, which areas would contribute most to generating economic growth, and what would best achieve "shared prosperity" in Yemen.

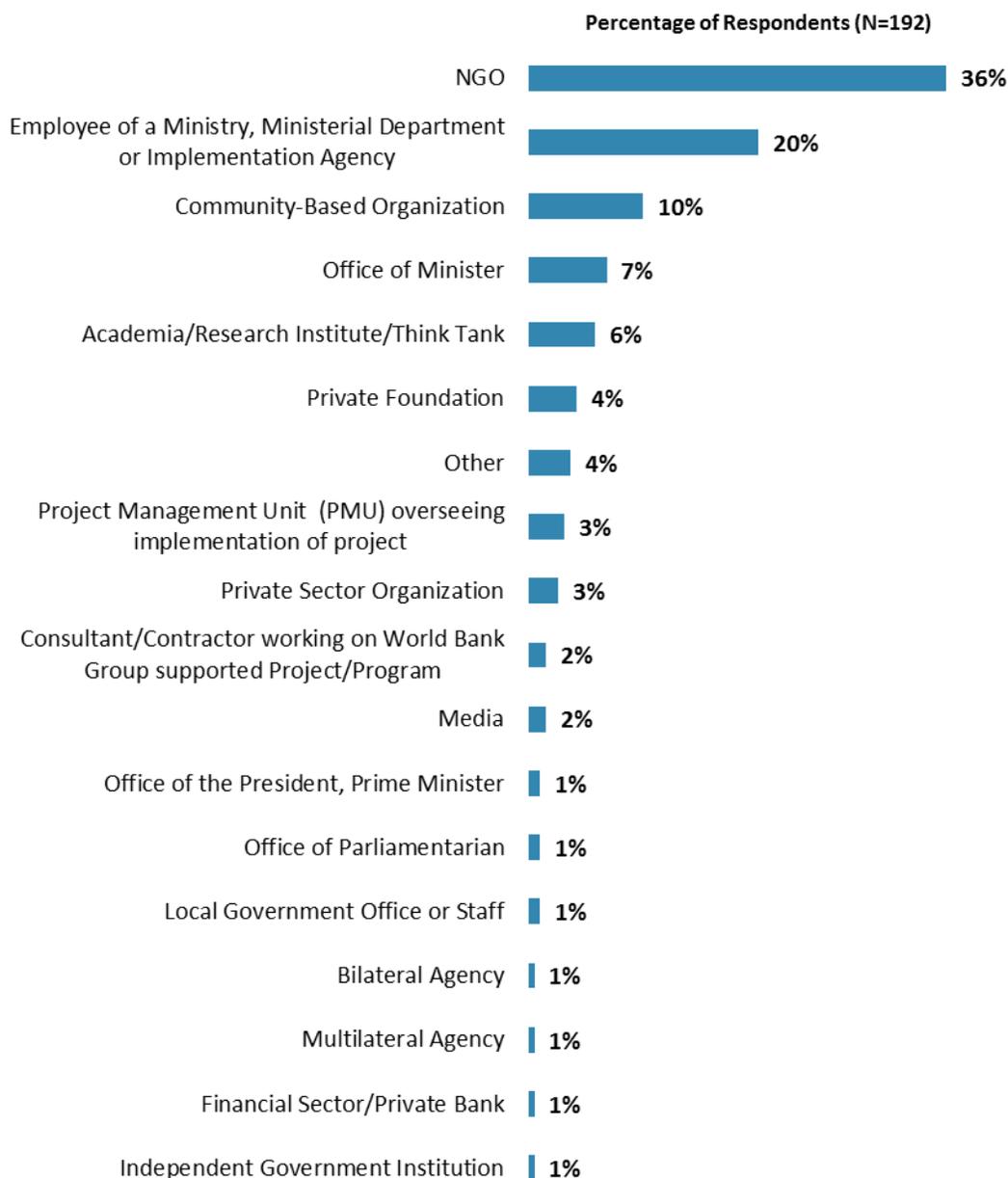
II. Methodology (continued)

- B. Overall Attitudes toward the World Bank Group: Respondents were asked to rate their familiarity with the WBG, its effectiveness in Yemen, WBG staff preparedness, the effectiveness of its activities, to what extent it should provide capacity building support to certain groups, the importance and effectiveness of the WBG's current capacity building work, their agreement with various statements regarding the WBG's work, and the extent to which it is an effective development partner. Respondents were also asked to indicate the sectoral areas on which it would be most productive for the WBG to focus its resources, the WBG's greatest values and greatest weaknesses, its most effective instruments, with which stakeholder groups the WBG should collaborate more, if the WBG should have more or less of a local presence in Yemen, and to what they attributed slowed or failed reform efforts.
- C. World Bank Group's Effectiveness and Results: Respondents were asked to rate the extent to which the WBG's work helps achieve development results in Yemen, the extent to which the WBG meets Yemen's needs for knowledge services and financial instruments, the extent to which the WBG helps strengthen existing country systems, the extent to which the WBG's internal evaluation mechanisms hold it accountable for achieving results, and the importance of the WBG's involvement and the WBG's level of effectiveness across thirty-six development areas. Respondents were also asked to indicate if WBG decisions regarding its Yemen program were made primarily in country or at Headquarters.
- D. The World Bank Group's Knowledge Work and Activities: Respondents were asked to indicate how frequently they consult WBG knowledge work and to rate the quality of the WBG's knowledge work and activities, including how significant of a contribution it makes to development results and its technical quality.
- E. Working with the World Bank: Respondents were asked to rate the extent to which various aspects of the WBG's technical assistance work contribute to solving Yemen's development challenges, the extent to which the WBG is adequately staffed in Yemen, and their level of agreement with a series of statements regarding working with the WBG. Respondents were also asked to indicate if the WBG operates with too much risk.
- F. The Future Role of the World Bank Group in Yemen: Respondents were asked to indicate what the WBG should do to make itself of greater value in Yemen, which of its services the WBG should offer more of in Yemen, and which development areas would benefit most for the WBG playing a leading role versus other donors playing a leading role in Yemen.
- G. Communication and Information Sharing: Respondents were asked to indicate how they get information about economic and social development issues, how they prefer to receive information from the WBG, their Internet access, and their usage and evaluation of the WBG's websites. Respondents were asked about their awareness of the WBG's Access to Information policy, past information requests from the WBG, and their level of agreement that they use more data from the World Bank Group as a result of the WBG's Open Data policy. Respondents were also asked to evaluate the WBG's information accessibility and responsiveness to information requests.
- H. Background Information: Respondents were asked to indicate their current position, specialization, whether they currently collaborate with the WBG, with which WBG agencies they work, their exposure to the WBG in Yemen, and their geographic location.

III. Demographics of the Sample

Current Position

- For further analyses, the few respondents from the office of the President/Prime Minister were combined with those from the office of a Ministry, the few respondents from PMUs were combined with consultants working on WBG-supported projects; the few respondents from the financial sector/private banks was combined with those from the private sector; respondents from private foundations and were combined with those from NGOs; and the few respondents from the media, the office of a Parliamentarian, local government, multilateral agencies, bilateral agencies, and independent government institutions were included in the “Other” category.

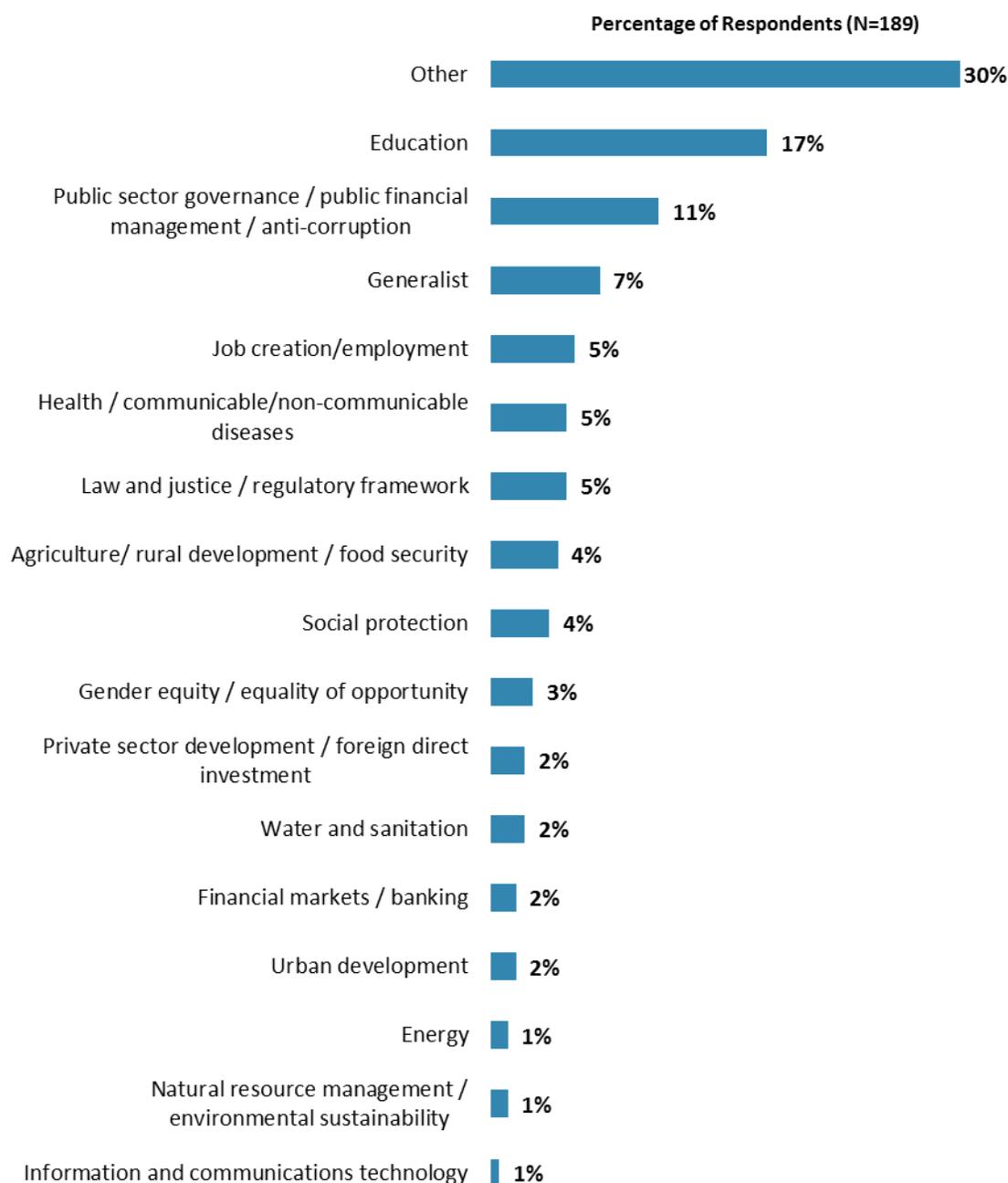


“Which of the following best describes your current position?” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Area of Primary Specialization

- Key comparisons across respondents' specializations can be found in the Appendix (see page 144).

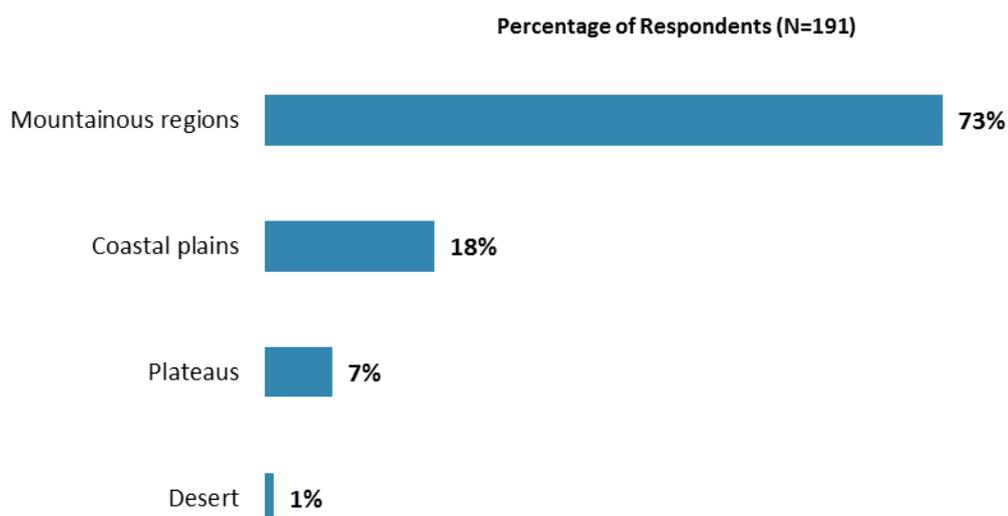


“Please identify the primary specialization of your work.” (Respondents chose from a list.)

III. Demographics of the Sample (continued)

Geographic Location

- The majority of respondents were from mountainous regions. The few respondents from coastal plains, plateaus, and the desert were combined into one “Other Areas” category for all further analyses. Only significant geographic location differences in ratings of indicator questions will be discussed in the body of this report. All geographic locations comparisons can be found in the Appendix (see page 106).

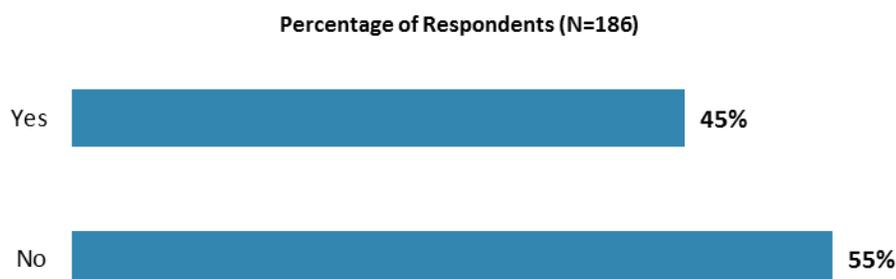


“Which best represents your geographic location?” (Respondents chose from a list.)

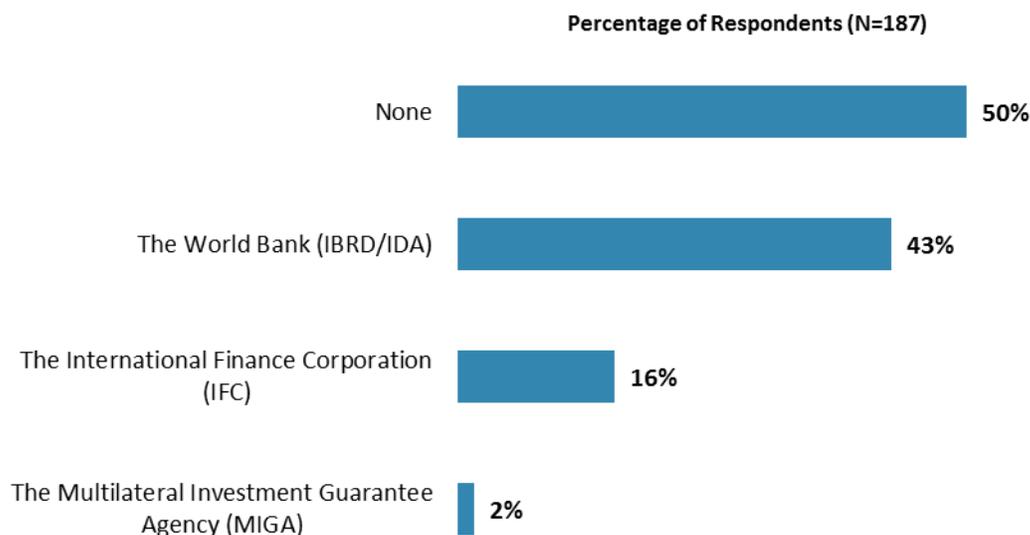
III. Demographics of the Sample (continued)

Collaboration with the World Bank Group

- Differences in responding, based on collaboration with the World Bank Group in Yemen, can be found in the Appendix (see page 125).



"Currently, do you professionally collaborate/work with the World Bank Group in your country?"

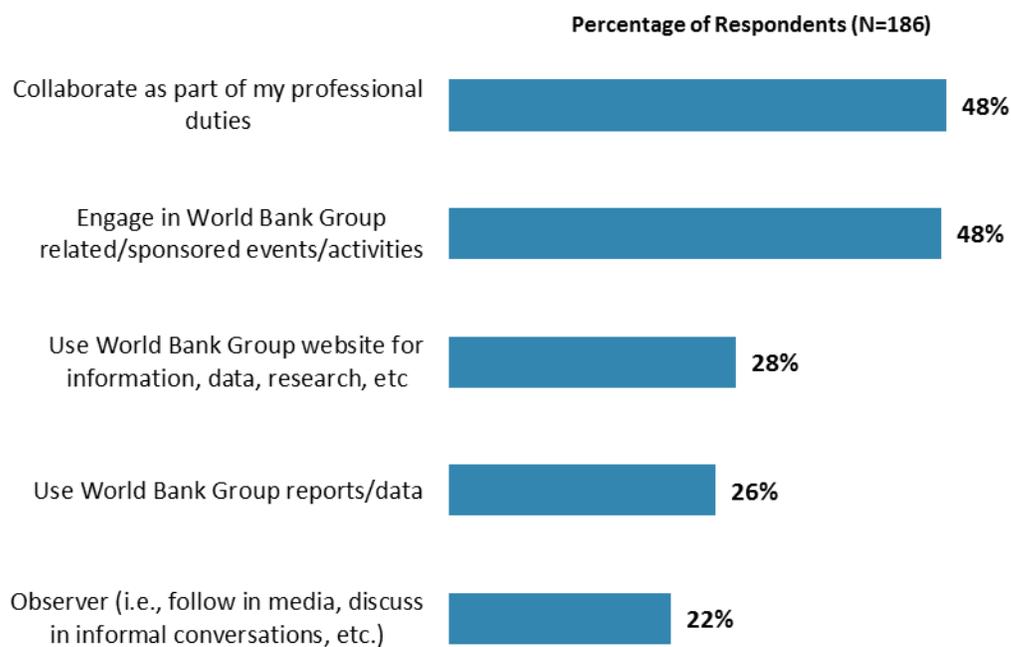


"Which of the following agencies of the World Bank Group do you work with in Yemen?
(Select all that apply)" (Respondents chose from a list. Responses combined.)

III. Demographics of the Sample (continued)

Exposure to the World Bank Group

- Differences in responses to the indicator questions, based on exposure to the World Bank Group in Yemen, can be found in the Appendix (see page 158). Please note that where these two factors appear to have a significant relationship with overall views of the WBG, it is highlighted in yellow in that table.

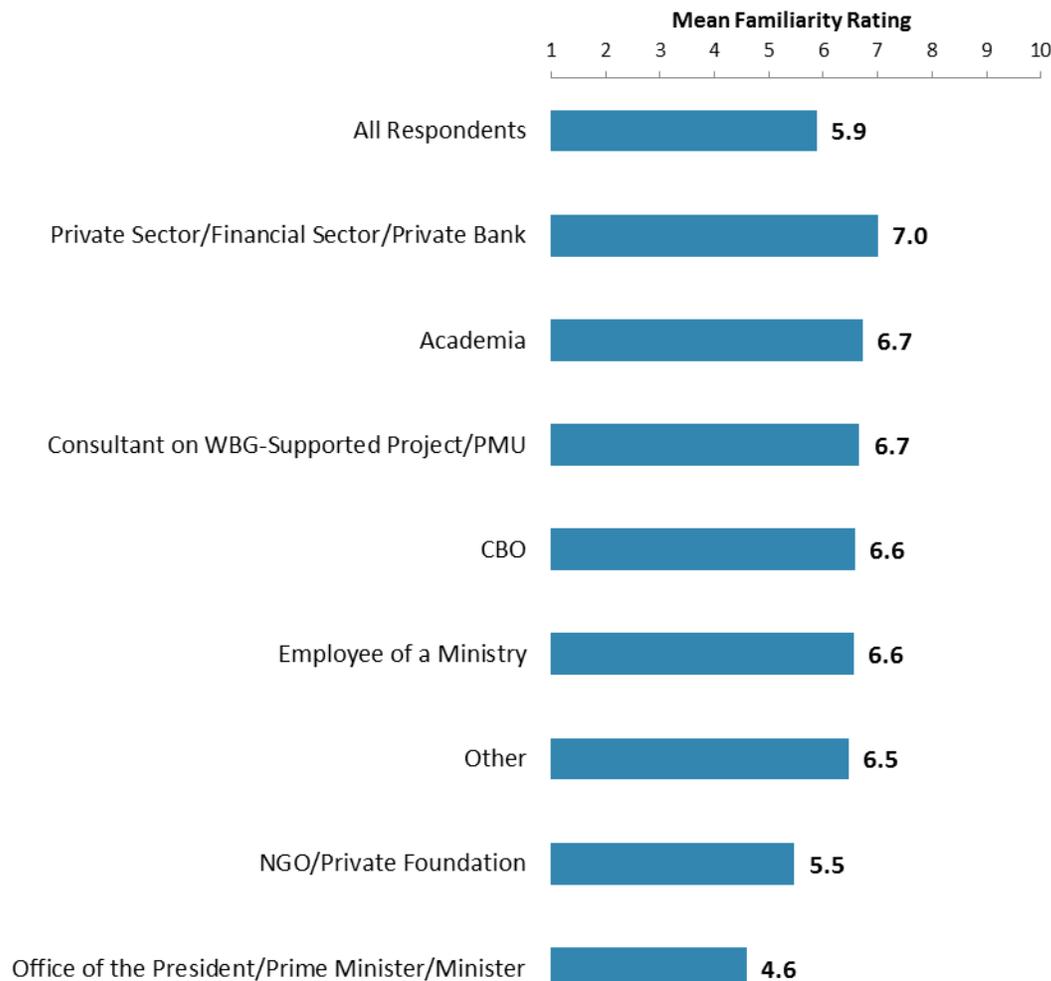


“Which of the following describes most of your exposure to the World Bank Group in Yemen?
(Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

III. Demographics of the Sample (continued)

Familiarity with the World Bank Group

- Respondents from the private sector/financial sector/private banks had the highest levels of familiarity with the World Bank Group in Yemen whereas respondents from NGOs/private foundations and the office of the President/Prime Minister/Minister had significantly lower levels of familiarity.
- Respondents' ratings of familiarity with the World Bank Group were significantly, moderately correlated with their perceptions of the World Bank Group's overall effectiveness in Yemen, the World Bank Group's ability to help achieve development results, and agreement that the World Bank Group currently plays a relevant role in development in Yemen.

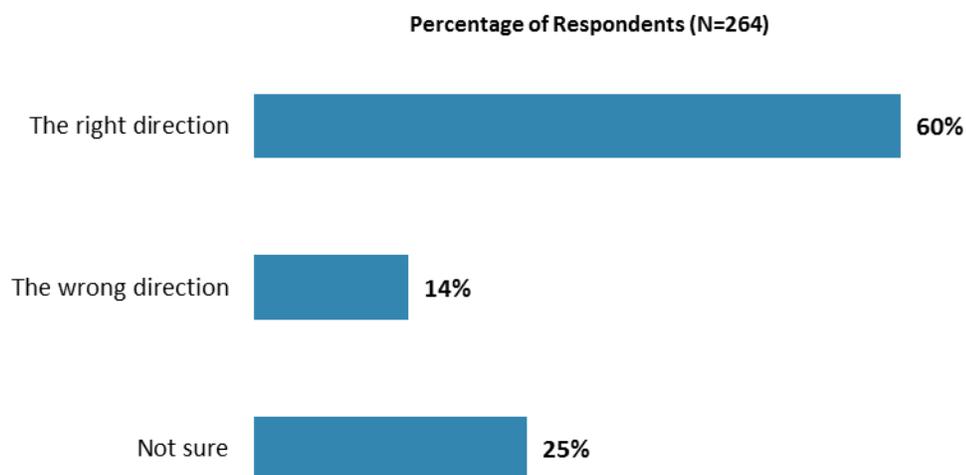


"How familiar are you with the work of the World Bank Group in Yemen?"
(1 - "Not familiar at all", 10 - "Extremely familiar")

IV. General Issues Facing Yemen

Yemen Heading in the Right Direction

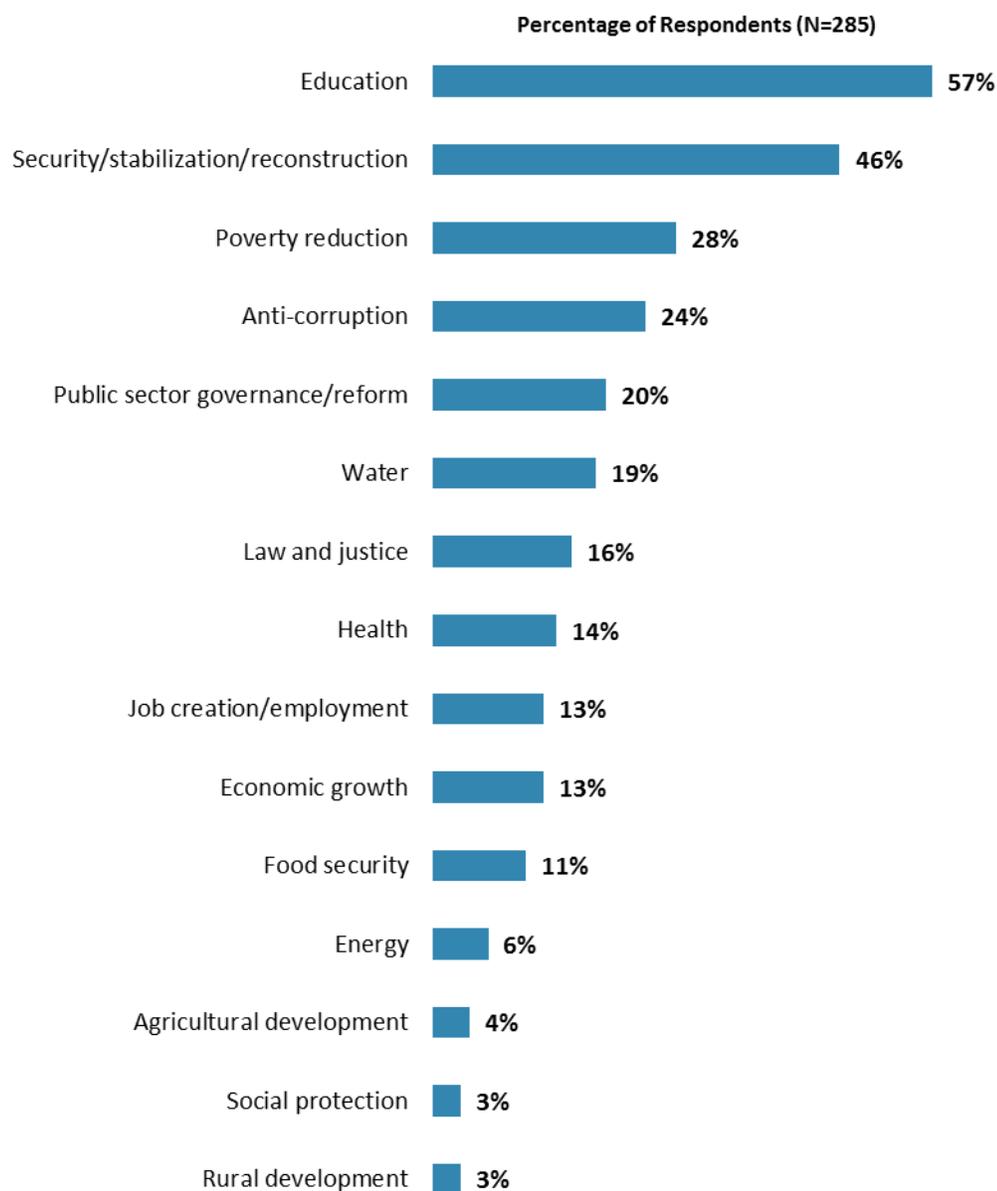
- Although a majority of respondents across most stakeholder groups indicated that Yemen is headed in the right direction, respondents from the office of the President/Prime Minister/Minister and the private sector/financial sector/private banks were more evenly split between Yemen being headed in the right direction and not being sure whether Yemen was headed in the right or wrong direction.



"In general would you say that Yemen is headed in...?"
(Respondents chose from a list.)

IV. General Issues Facing Yemen (continued)

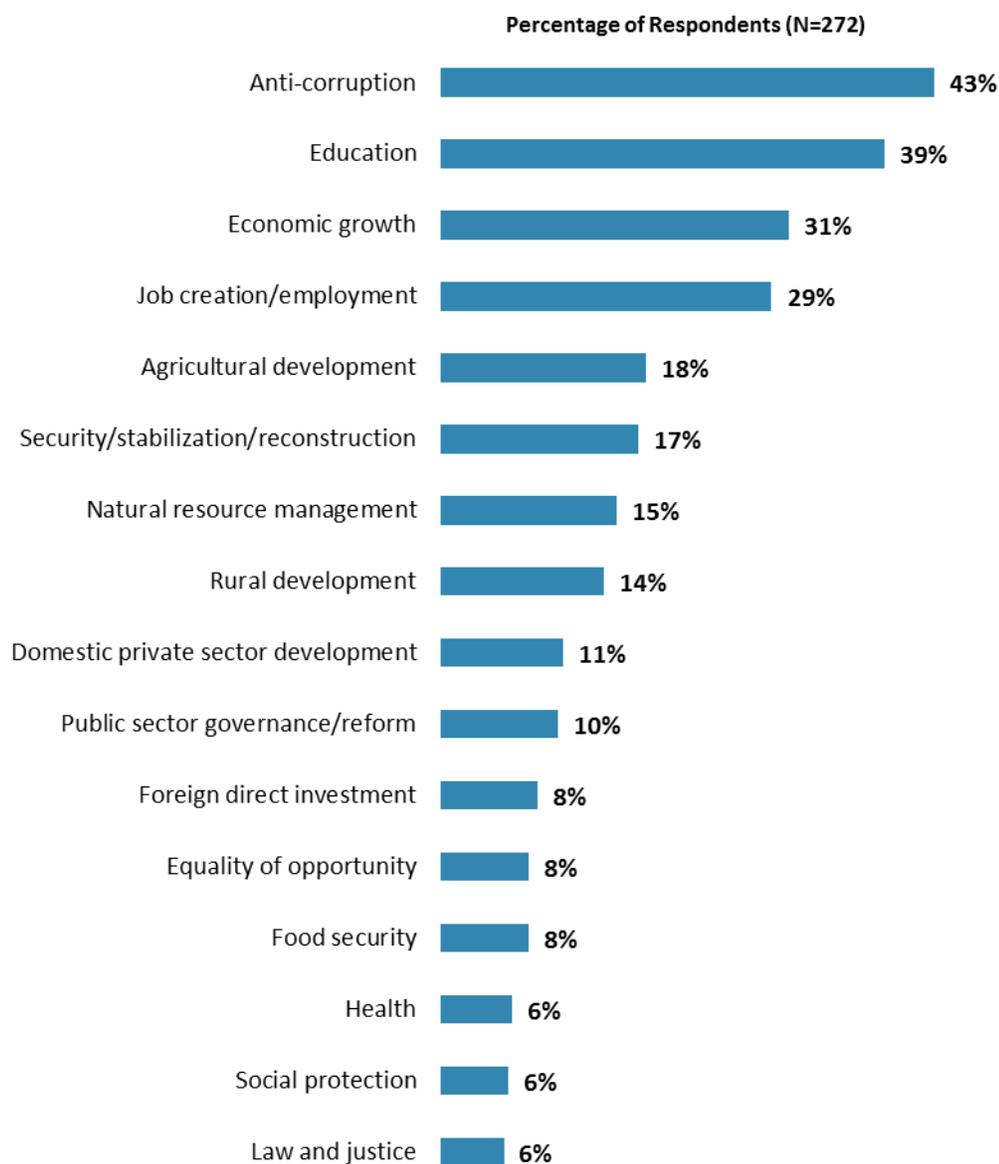
Development Priority



"Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)" (Respondents chose from a list. Responses combined. Top 15 shown.)

IV. General Issues Facing Yemen (continued)

Factors Contributing to Poverty Reduction

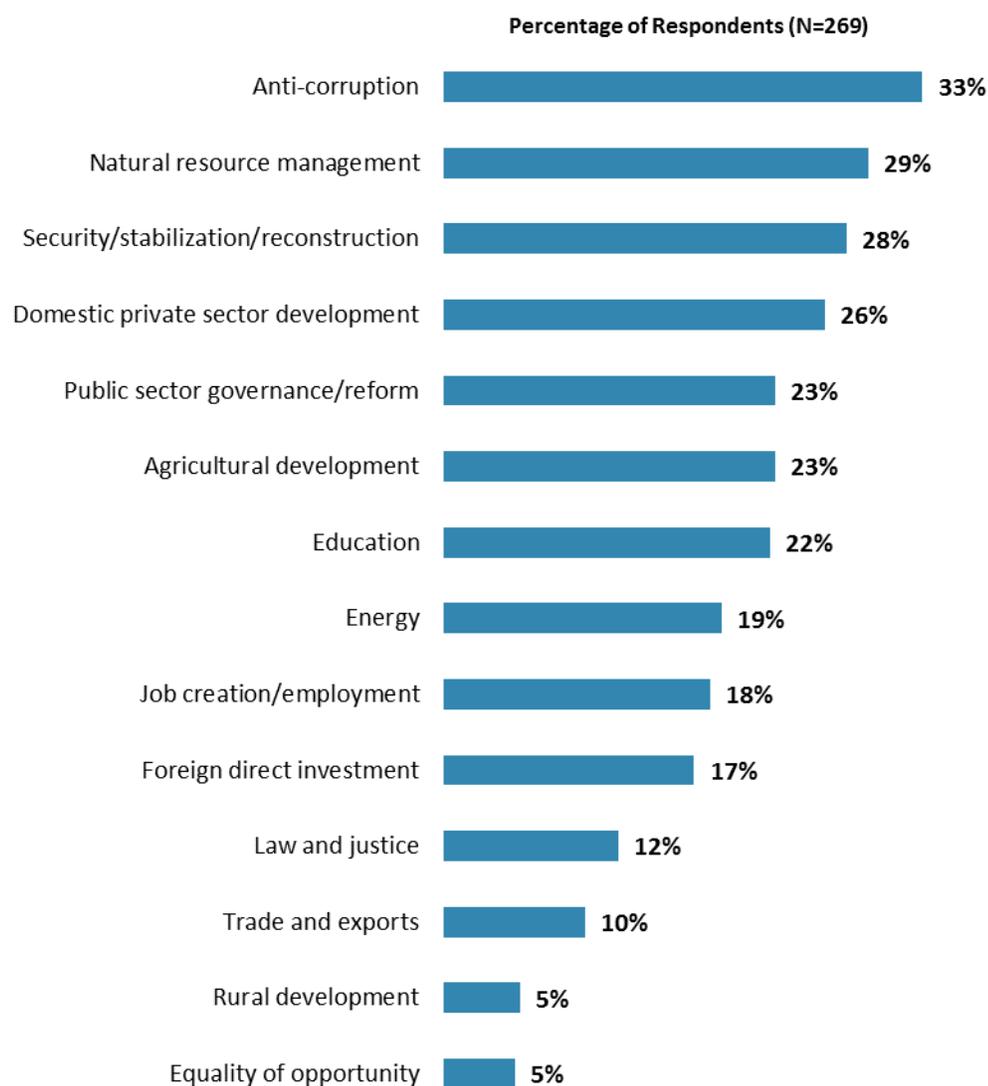


“Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen?”
(Respondents chose from a list. Responses combined. Top 16 shown.)

IV. General Issues Facing Yemen (continued)

Factors Contributing to Economic Growth

- Respondents from the private sector/financial sector/private banks and academia were significantly more likely to indicate that energy would contribute most to generating economic growth in Yemen compared to respondents from other stakeholder groups. Respondents from CBOs were significantly more likely to indicate that agricultural development would contribute most to generating economic growth in Yemen compared to respondents from other stakeholder groups.



“Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)” (Respondents chose from a list. Responses combined. Top 14 shown.)

IV. General Issues Facing Yemen (continued)

Achieving “Shared Prosperity”

- Respondents from the office of the President/Prime Minister/Minister were significantly more likely to indicate that greater access to micro-finance for the poor would achieve “shared prosperity” in Yemen compared to respondents from other stakeholder groups.



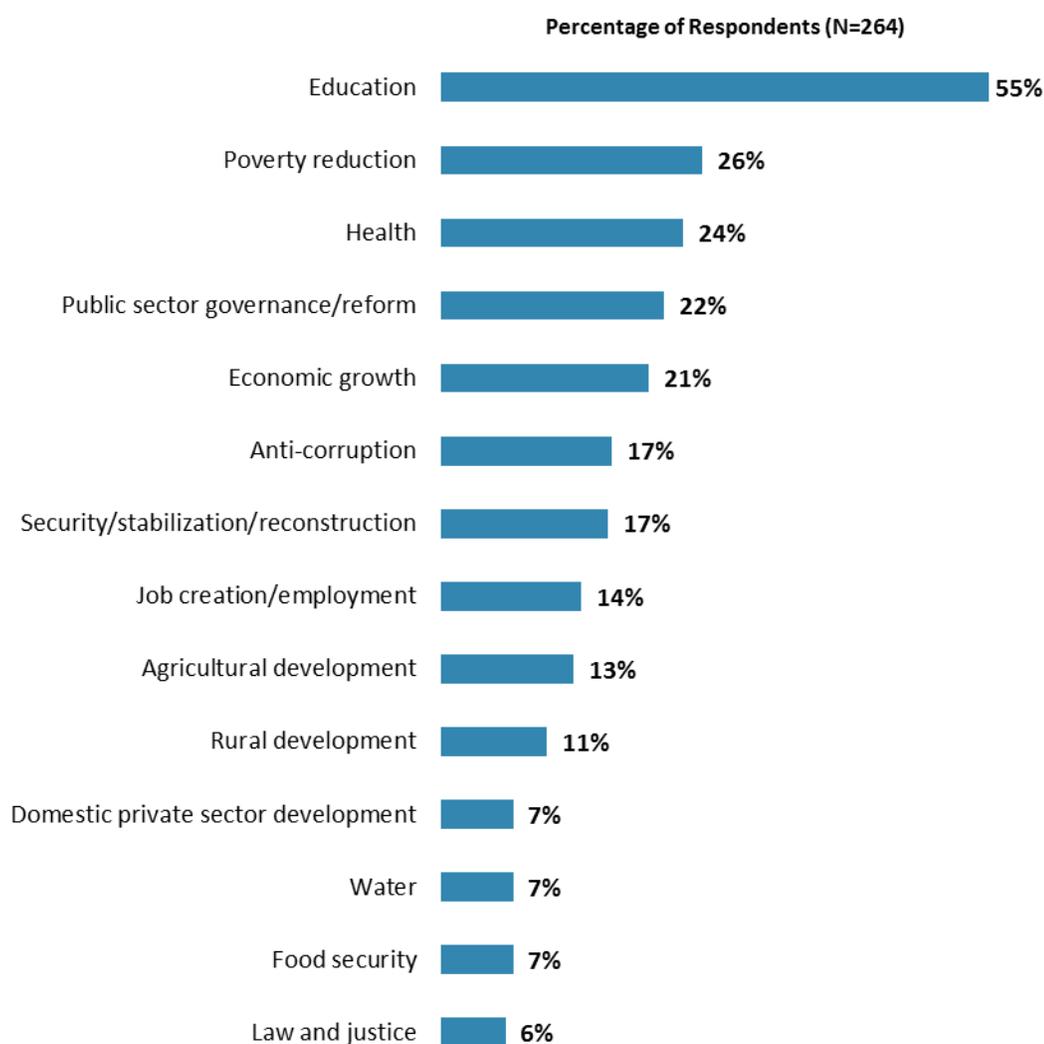
“When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)

V. Overall Attitudes toward the World Bank Group

As noted in the “Methodology” section, the indicator questions referred to throughout the survey report are questions that are asked in every country that engages in the Country Survey. These will be aggregated for the World Bank Group’s annual Corporate Scorecard.

Focusing World Bank Group Resources

- Although a majority of respondents from most stakeholder groups indicated that it would be most productive for the WBG to focus on education, a majority of respondents from the private sector/financial sector/private banks indicated that it would be most productive for the WBG to focus on security/stabilization/reconstruction and a plurality of respondents from academia indicated that it would be most productive for the WBG to focus on poverty reduction.

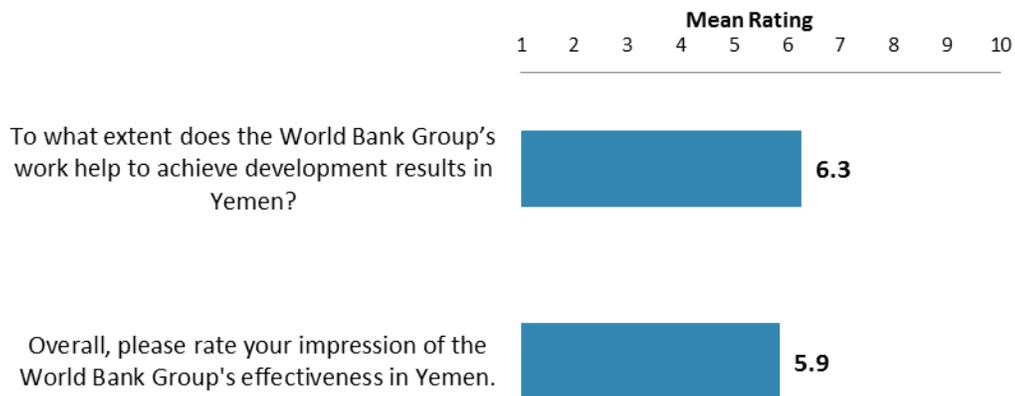


“When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)”
(Respondents chose from a list. Responses combined. Top 14 shown.)

V. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group's Overall Effectiveness *(Indicator Question)*

- Respondents from CBOs and consultants on WBG-supported projects/PMUs gave the highest ratings for the extent to which the WBG's work achieves development results in Yemen whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings. Respondents across all stakeholder groups had statistically similar ratings for the WBG's effectiveness in Yemen.
- Respondents who collaborated with the WBG gave statistically similar ratings for the extent to which the WBG's work achieves development results in Yemen and for the WBG's effectiveness in Yemen as respondents who indicated that they did not collaborate with the WBG.
- Respondents across geographic locations gave statistically similar ratings for the extent to which the WBG's work achieves development results in Yemen and for the WBG's effectiveness in Yemen.



(1-"To no degree at all", 10-"To a very significant degree" and 1-"Not effective at all", 10-"Very effective")

V. Overall Attitudes toward the World Bank Group (continued)

Staff Preparedness (*Indicator Question*)

- Respondents across all stakeholder groups and geographic locations, as well as those who collaborate with the WBG and those who do not collaborate, gave statistically similar ratings for the extent to which the World Bank Group's staff is well prepared to help Yemen solve its most complicated development challenges.

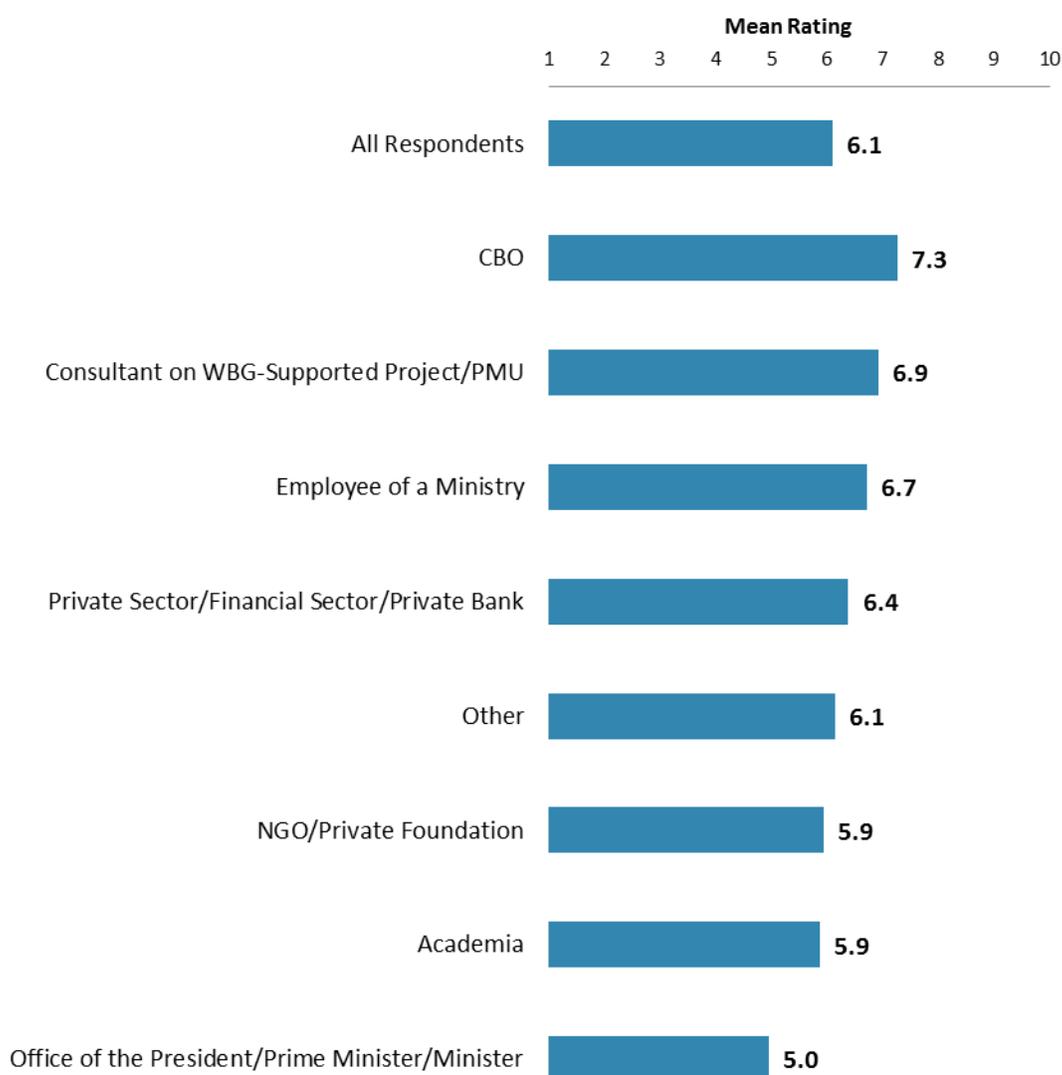


"To what extent do you agree that the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Yemen solve its most complicated development challenges?"
(1-"To no degree at all", 10-"To a very significant degree")

V. Overall Attitudes toward the World Bank (continued)

Overall Ratings for Indicator Questions

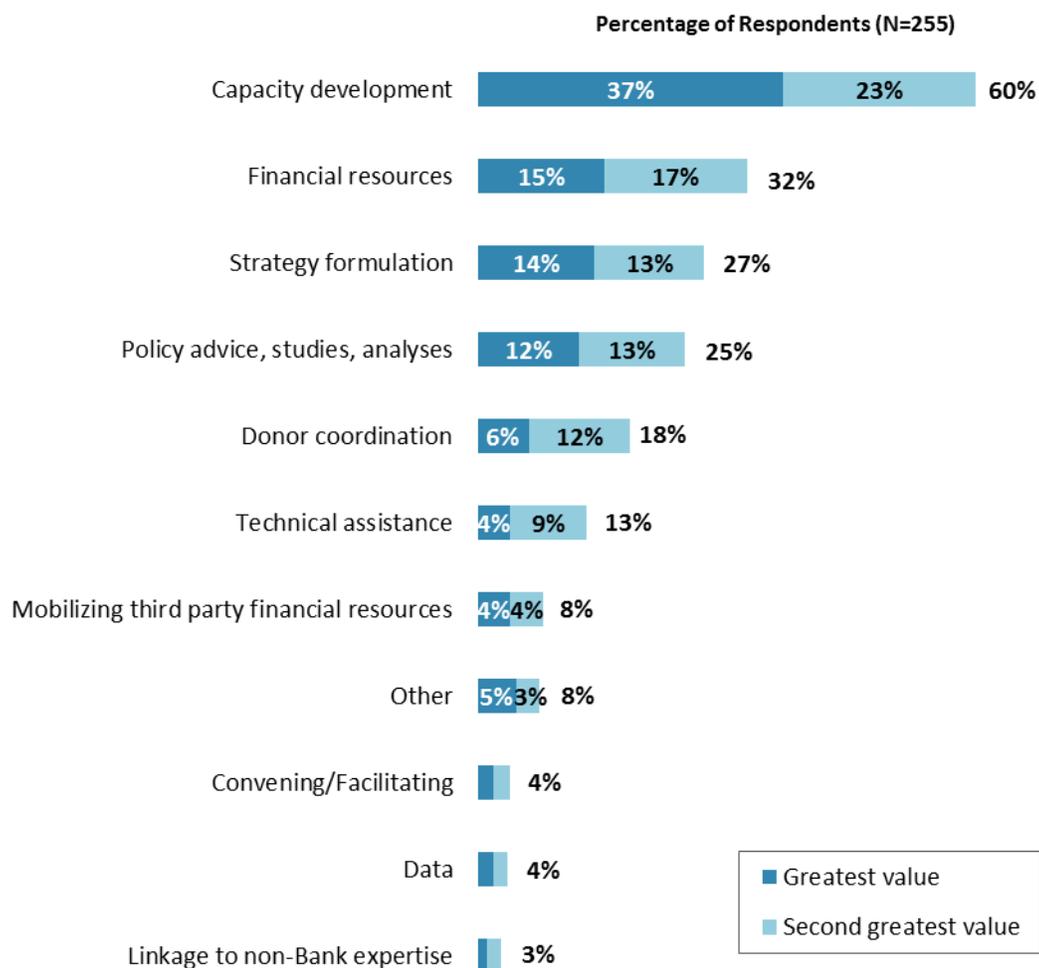
- Respondents from CBOs, consultants on WBG-supported projects/PMUs, and employees of ministries gave the highest ratings across all of the country survey indicator questions whereas respondents from the office of the President/Prime Minister/Minister, academia, NGOs/private foundations, and other organizations gave significantly lower ratings. Responses for individual indicator questions by stakeholder groups can be found in the Appendix (see page 159).



Mean Ratings across all Indicator Questions, all asked on 1 to 10 scales

V. Overall Attitudes toward the World Bank Group (continued)

WBG Activities: Greatest Value

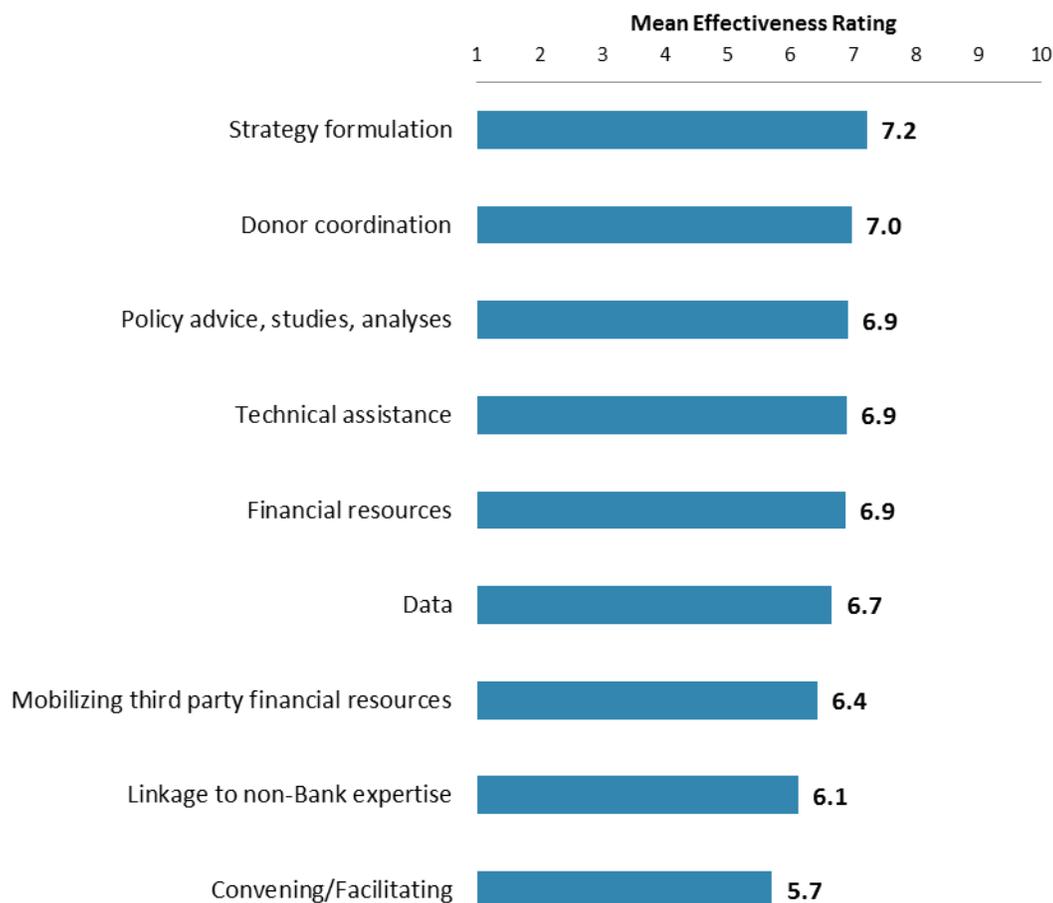


“When thinking about the World Bank Group’s role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Yemen?” (Respondents chose from a list.)

V. Overall Attitudes toward the World Bank Group (continued)

WBG Activities: Effectiveness

- Consultants on WBG-supported projects/PMUs and respondents from the private sector/financial sector/private banks and CBOs gave the highest ratings for the effectiveness of the WBG's data whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings.

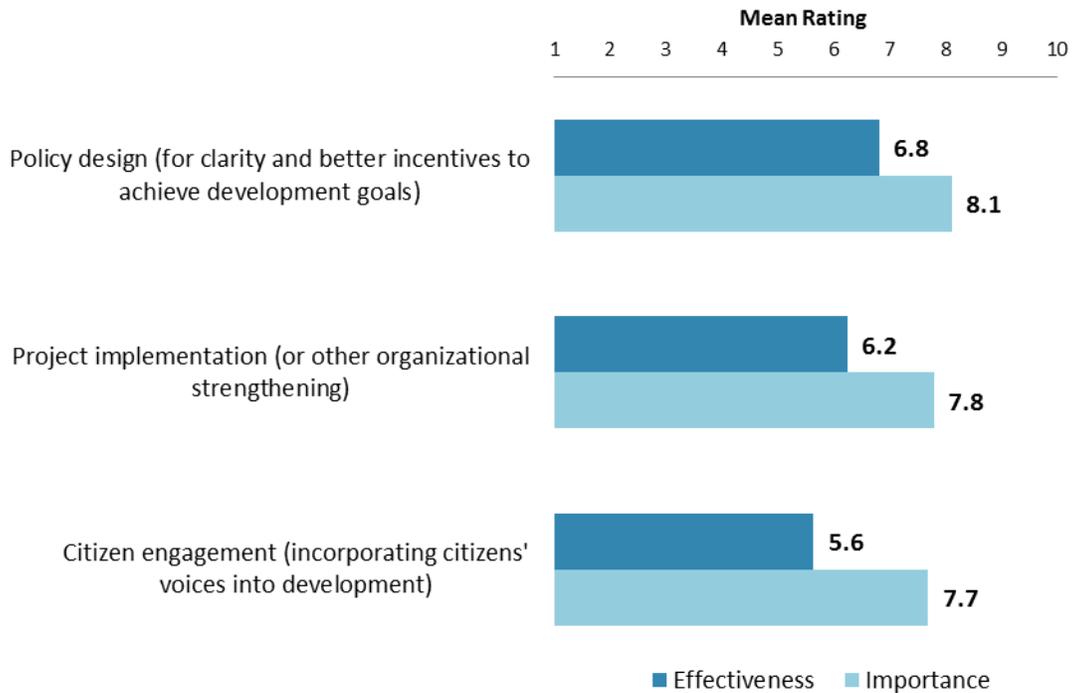


“How effectively do the World Bank Group's activities below support Yemen's efforts to achieve development results?” (1-“Not effective at all”, 10-“Very effective”)

V. Overall Attitudes toward the World Bank Group (continued)

Capacity Building

- Employees of ministries and consultants on WBG-supported projects/PMUs gave the highest ratings for the importance of the WBG being involved in project implementation capacity building whereas respondents from other organizations gave significantly lower ratings.



"How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen?"

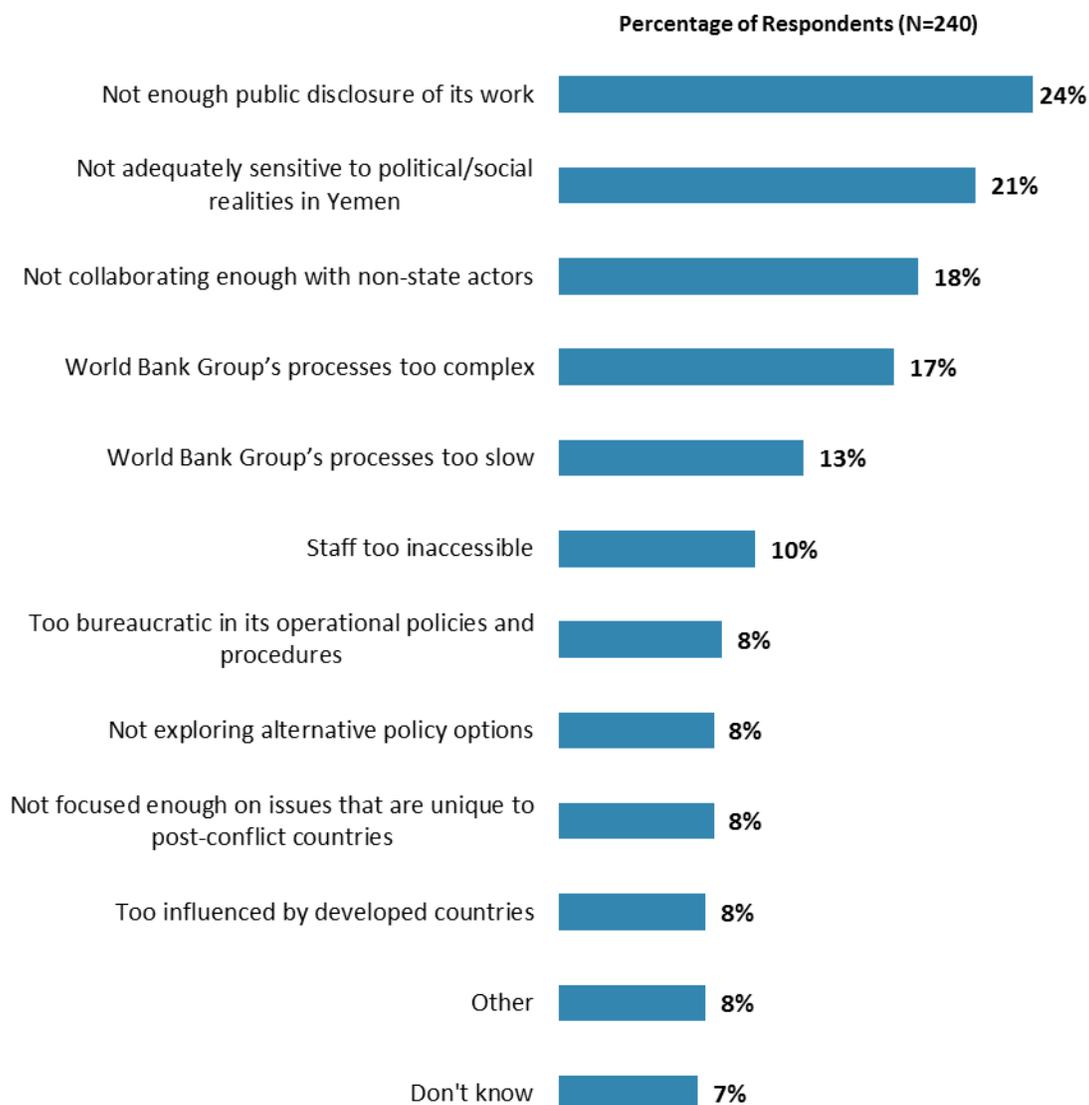
"When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?"

(1-"Not effective/important at all", 10-"Very effective/important")

V. Overall Attitudes toward the World Bank Group (continued)

Greatest Weakness

- Respondents who do not collaborate with the WBG were significantly more likely to indicate that not collaborating with non-state actors was one of the WBG's greatest weaknesses compared to respondents who collaborate with the WBG.

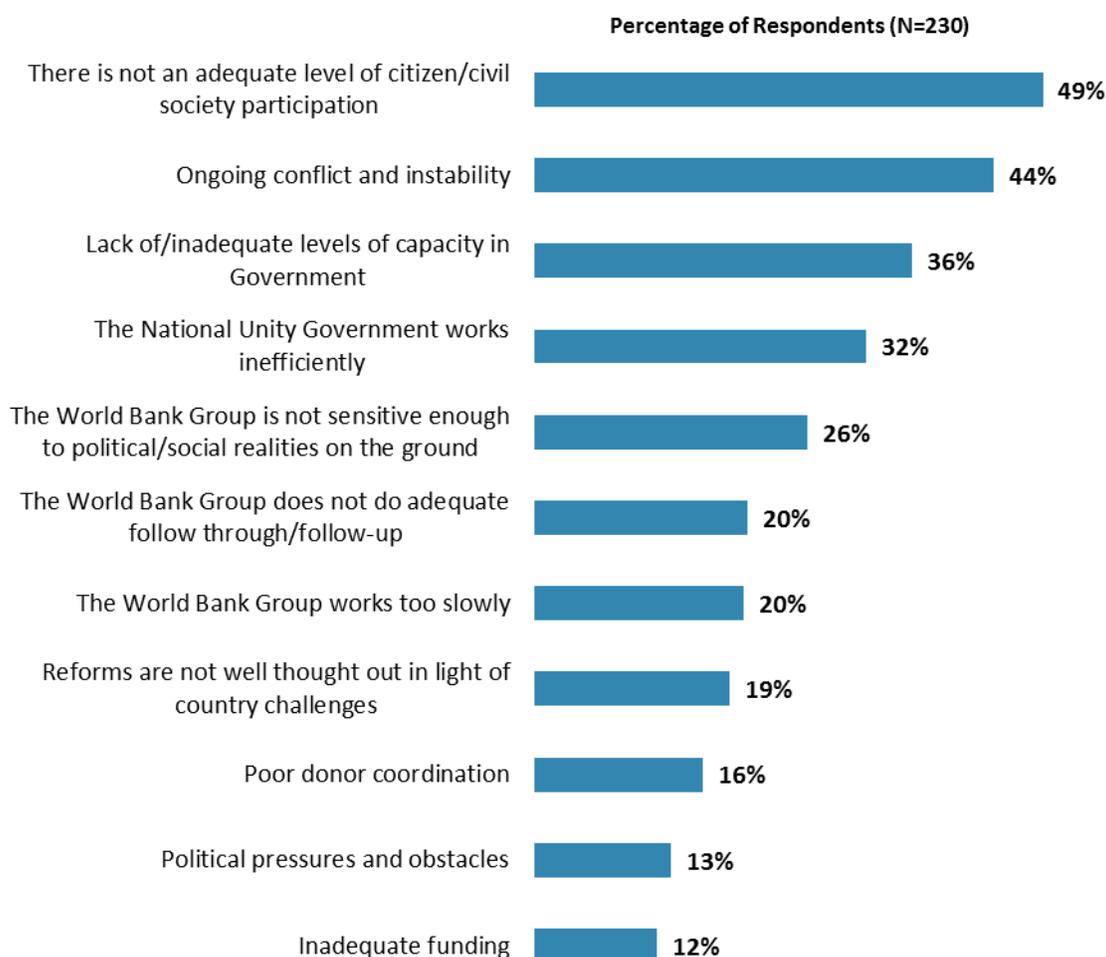


“Which of the following do you identify as the World Bank Group’s greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined. Top 12 shown.)

V. Overall Attitudes toward the World Bank Group (continued)

Attributing Failed/Slow Reform Efforts

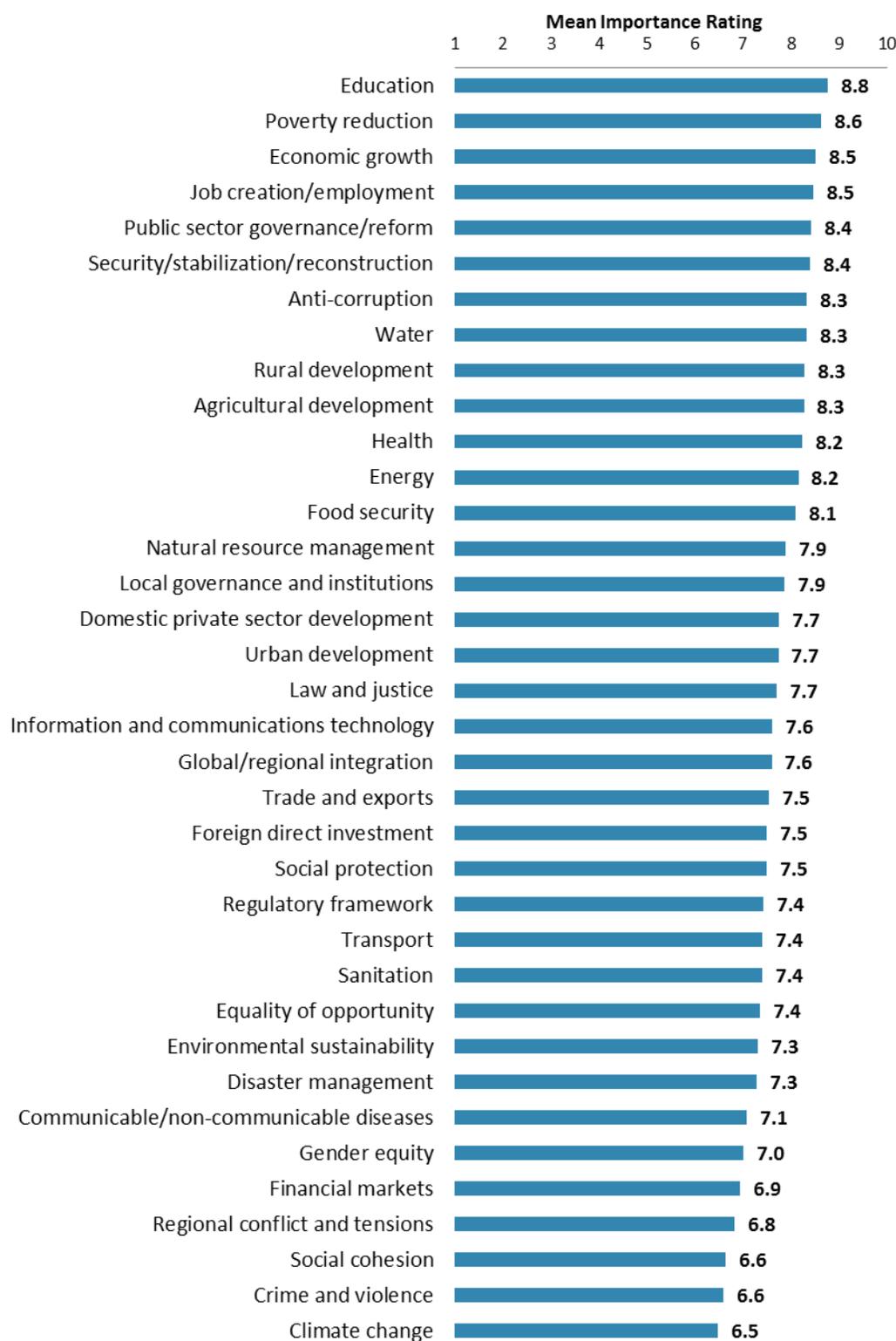
- A majority of respondents from the office of the President/Prime Minister/Minister indicated that they attribute failed or slow reform efforts to the WBG not being sensitive enough to political/social realities on the ground. A majority of employees of ministries indicated that they attribute it to a lack of/inadequate levels of capacity in Government. A majority of consultants on WBG-supported projects/PMUs and respondents from academia indicated that they attribute it to ongoing conflict and instability. A majority of respondents from the private sector/financial sector/private banks and other organizations indicated that they attribute it to the National Unity Government working inefficiently. A majority of respondents from NGOs/private foundations and CBOs indicated that they attribute it to there not being an adequate level of citizen/civil society participation.
- Respondents who do not collaborate with the WBG were significantly more likely to indicate that they attribute failed or slow reform efforts to an inadequate level of citizen/civil society participation and political pressures/obstacles compared to respondents who collaborate with the WBG.



“When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)

VI. Sectors: Importance and Effectiveness

Importance of Specific Areas



"In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen?" (1-"Not important at all", 10-"Very important")

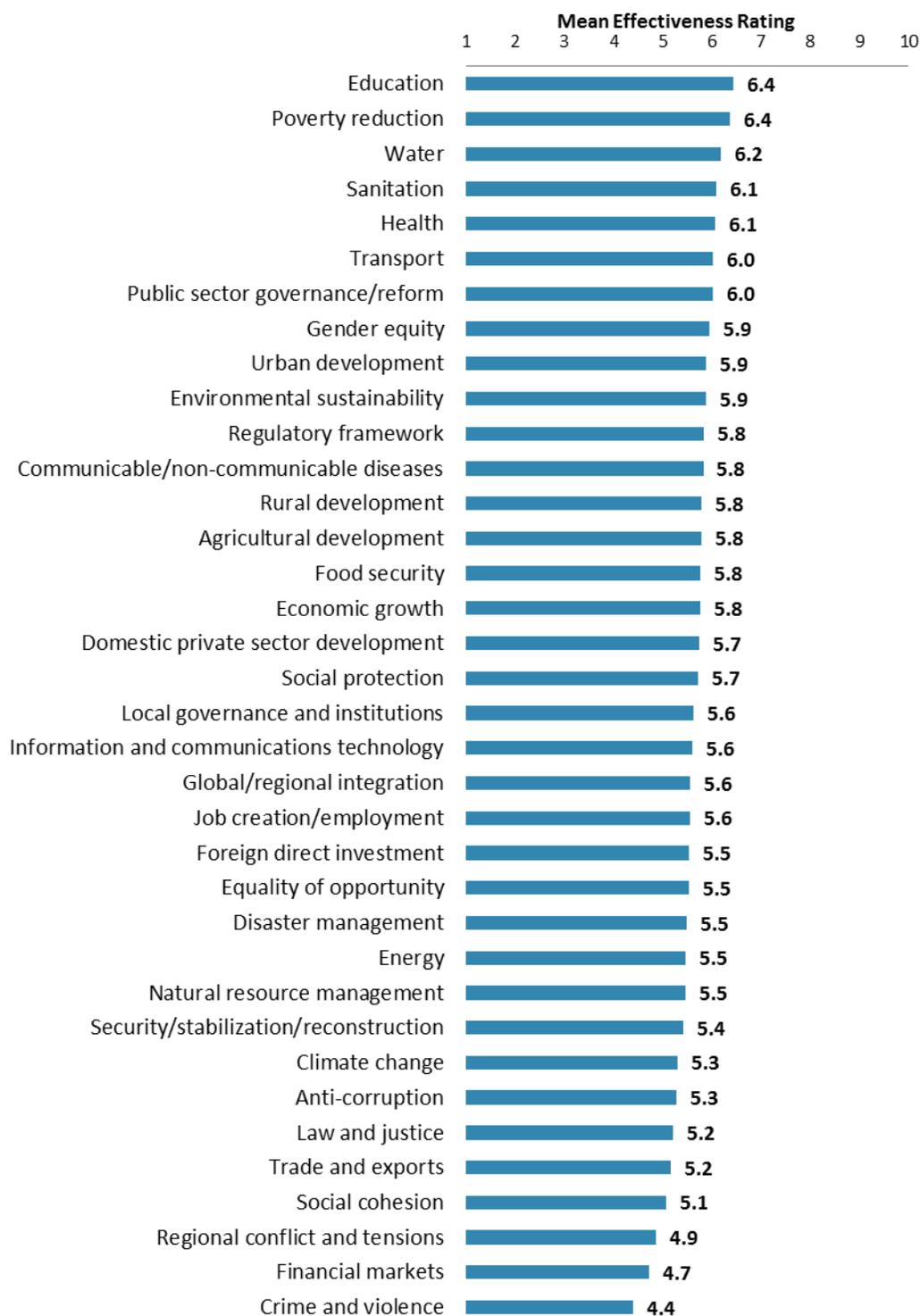
VI. Sectors: Importance and Effectiveness (continued)

Importance of Specific Areas (continued)

- There were statistically significant stakeholder group differences among just two of these thirty-six areas of development. Those areas with significant stakeholder group differences were:
 - Employees of ministries gave the highest importance ratings for the WBG being involved in “Sanitation” whereas consultants on WBG-supported projects/PMUs gave significantly lower ratings; and
 - Employees of ministries and respondents from CBOs gave the highest importance ratings for the WBG being involved in “Communicable/non-communicable diseases” whereas consultants on WBG-supported projects/PMUs gave significantly lower ratings.

VI. Sectors: Importance and Effectiveness (continued)

Effectiveness of Specific Areas



"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Yemen?" (1-"Not effective at all", 10-"Very effective")

VI. Sectors: Importance and Effectiveness (continued)

Effectiveness of Specific Areas (continued)

- Please note the complete breakdown of respondents' effectiveness ratings for the WBG's work in these development areas can be found in the Appendix. In addition to the aggregate mean ratings for each area, respondents who indicated that they "Don't Know" are reported in Appendix A (see page 59), suggesting that primarily informed stakeholders responded to these questions. A complete breakdown by stakeholder groups can be found in Appendix B (see page 77), by geographic locations in Appendix C (see page 106), by WBG-collaborators in Appendix D (see page 125), and by respondents' specializations/sectors in Appendix E (see page 144).
- There were statistically significant stakeholder group differences among just four of these thirty-six areas of development. Those areas with significant stakeholder group differences were:
 - Respondents from the private sector/financial sector/private banks and CBOs gave the highest ratings for the WBG's effectiveness at "Communicable/non-communicable diseases" whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings;
 - Respondents from CBOs gave the highest ratings for the WBG's effectiveness at "Poverty reduction" whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings;
 - Respondents from the private sector/financial sector/private banks gave the highest ratings for the WBG's effectiveness at "Gender equity" whereas respondents from the office of the President/Prime Minister/Minister and consultants on WBG-supported projects/PMUs gave significantly lower ratings; and
 - Consultants on WBG-supported projects/PMUs gave the highest ratings for the WBG's effectiveness at "Public sector governance/reform" whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings.

VI. Sectors: Importance and Effectiveness (continued)

Drivers of Effectiveness

To determine the key drivers of respondents' ratings of the World Bank Group's overall effectiveness and ratings of its ability to help achieve development results in Yemen, bivariate correlational analyses were conducted using respondents' ratings of the thirty-six specific areas of effectiveness.

Correlational analyses, however, are not able to tell us exactly what is causing respondents' ratings of the WBG's overall effectiveness or ratings of its ability to help achieve development results. Rather, these analyses tell us that as ratings of effectiveness in one area increase, respondents' ratings of the WBG's overall effectiveness increase, or as ratings of effectiveness in one area increase, ratings of the WBG's ability to help achieve development results increase. Thus, it can be inferred that respondents' perceptions of effectiveness in one specific area are related to, or drive, respondents' perceptions of the WBG's overall effectiveness or perceptions of the WBG's ability to help achieve development results.

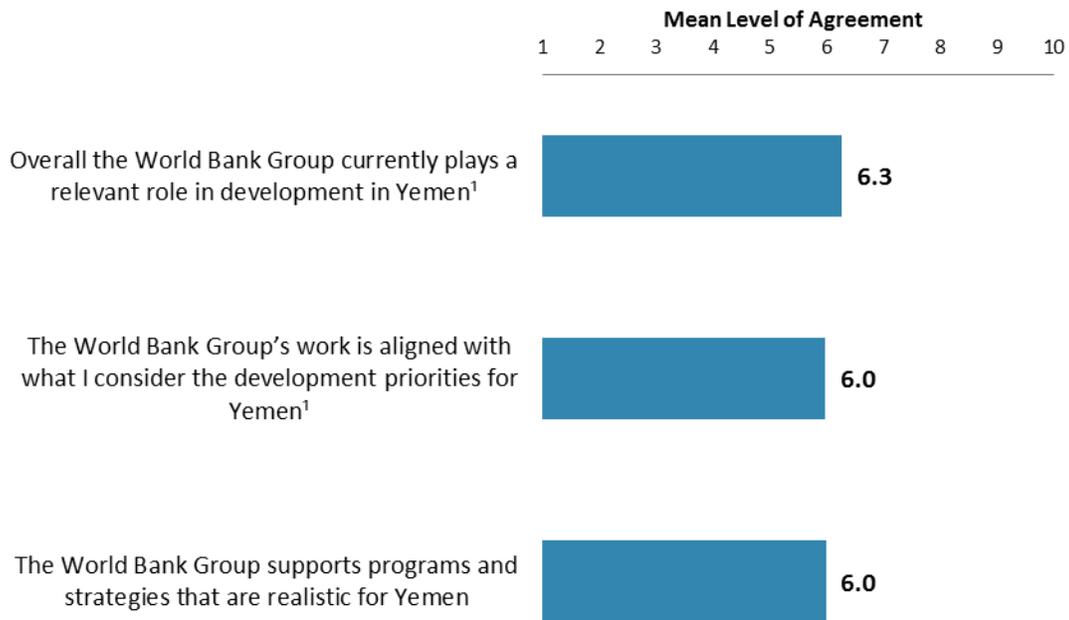
- Overall Effectiveness: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's overall effectiveness, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's overall effectiveness in Yemen. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at public sector governance/reform; and
 - The WBG's effectiveness at sanitation.

- Achieving Development Results: Those specific areas with the highest Pearson Product-Moment correlations were determined to be the most closely related to perceptions of the WBG's ability to help achieve development results in Yemen, suggesting that ratings of effectiveness in those specific areas are drivers of perceptions of the WBG's ability to help achieve development results. The areas determined to be key drivers from these analyses were:
 - The WBG's effectiveness at poverty reduction;
 - The WBG's effectiveness at sanitation; and
 - The WBG's effectiveness at social cohesion.

VII. How the World Bank Group Operates

The World Bank Group’s Work in Yemen

- Consultants on WBG-supported projects/PMUs had the highest levels of agreement that the World Bank Group is aligned with their development priorities whereas respondents from the office of the President/Prime Minister/Minister and the private sector/financial sector/private banks had significantly lower levels of agreement.

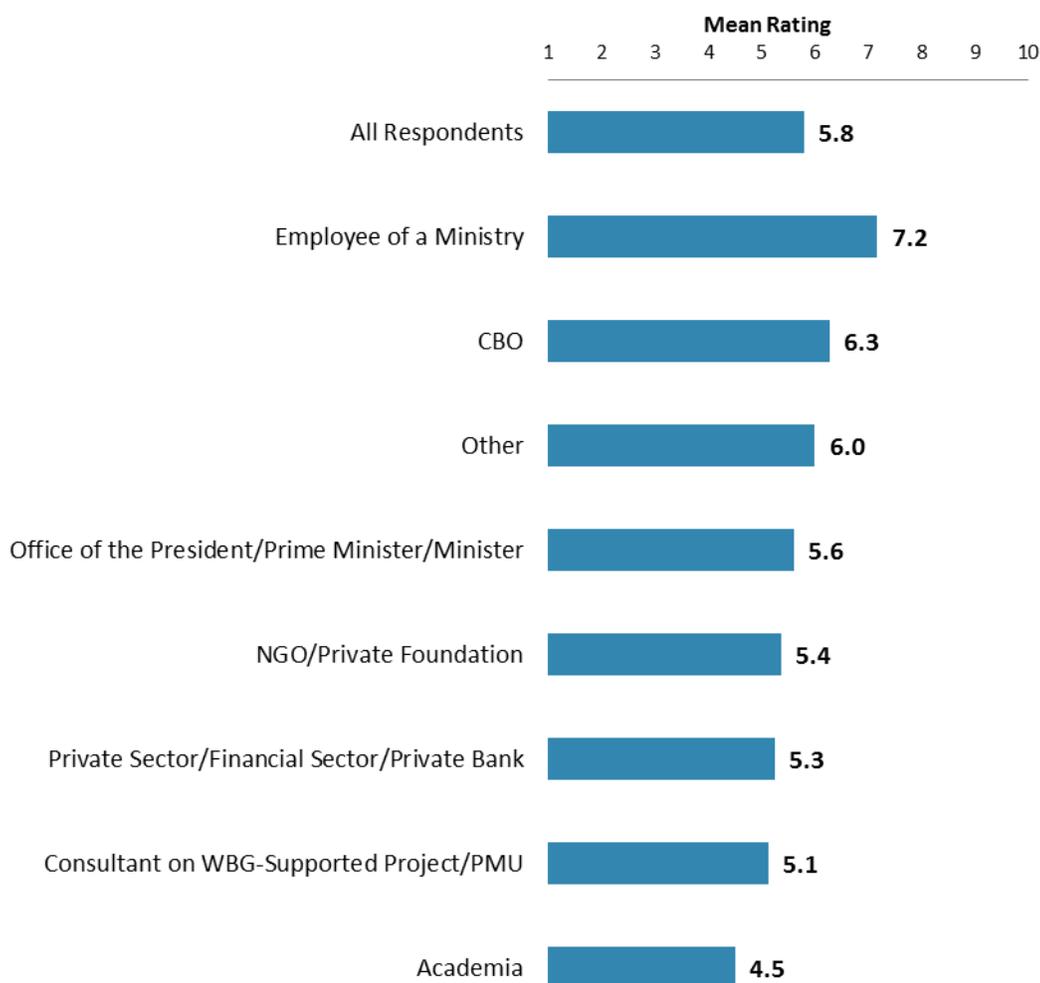


“To what extent do you agree with the following statements about the World Bank Group’s work in Yemen?” (1-“Strongly disagree”, 10-“Strongly agree”) ¹Indicator Question

VII. How the World Bank Group Operates (continued)

Strengthen Existing Country Systems

- Employees of ministries had the highest ratings for the extent to which that the World Bank Group helps to build/strengthen existing country systems in Yemen whereas respondents from academia had significantly lower ratings.

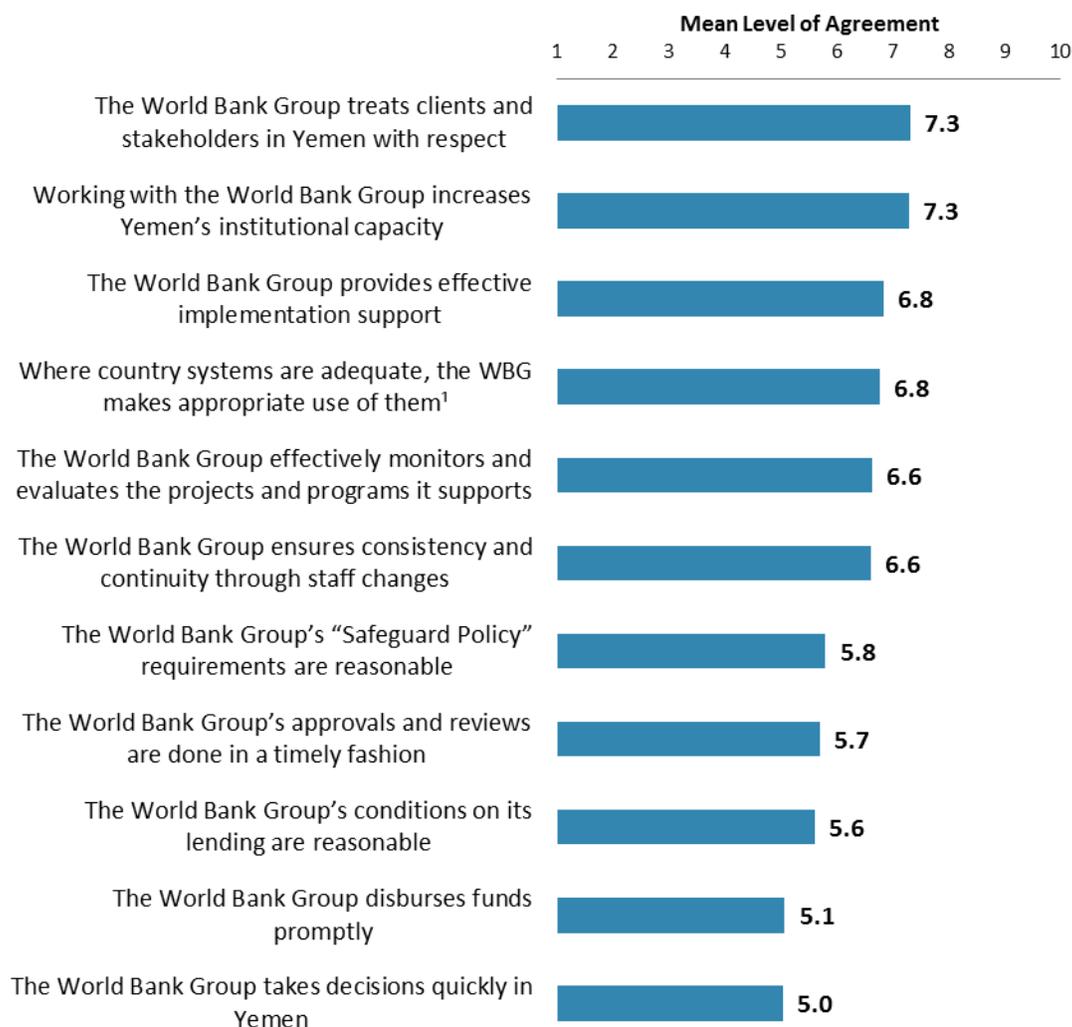


"To what extent does the World Bank Group help to build/strengthen existing country systems in Yemen?" (1-"To no degree at all", 10-"To a very significant degree")

VII. How the World Bank Group Operates (continued)

Overall Perceptions

- Respondents across all stakeholder groups, as well as those who collaborate with the WBG and those who do not, had statistically similar levels of agreement across all of these aspects of the World Bank Group's operations.



"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree") ¹Indicator Question

VII. How the World Bank Group Operates (continued)

The World Bank Group as an Effective Development Partner

- Consultants on WBG-supported projects/PMUs gave the highest ratings for the WBG's ease of access to decision-makers whereas respondents from academia gave significantly lower ratings. Employees of ministries and respondents from the private sector/financial sector/private banks and NGOs/private foundations gave the highest ratings for the WBG's collaboration with the Government whereas respondents from the office of the President/Prime Minister/Minister and academia gave significantly lower ratings.
- Respondents from other areas gave significantly higher ratings for the WBG being inclusive, staff accessibility, WBG's collaboration with the Government, and the speed in which it gets things accomplished compared to respondents from mountainous regions.



"To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") ¹Indicator Question

VII. How the World Bank Group Operates (continued)

The World Bank Group as an Effective Development Partner (continued)

- Respondents who indicated that they collaborated with the World Bank Group gave higher ratings across most of these aspects of the WBG being an effective development partner compared to respondents who indicated that they did not collaborate. Those differences that reached statistical significance are noted in the chart.



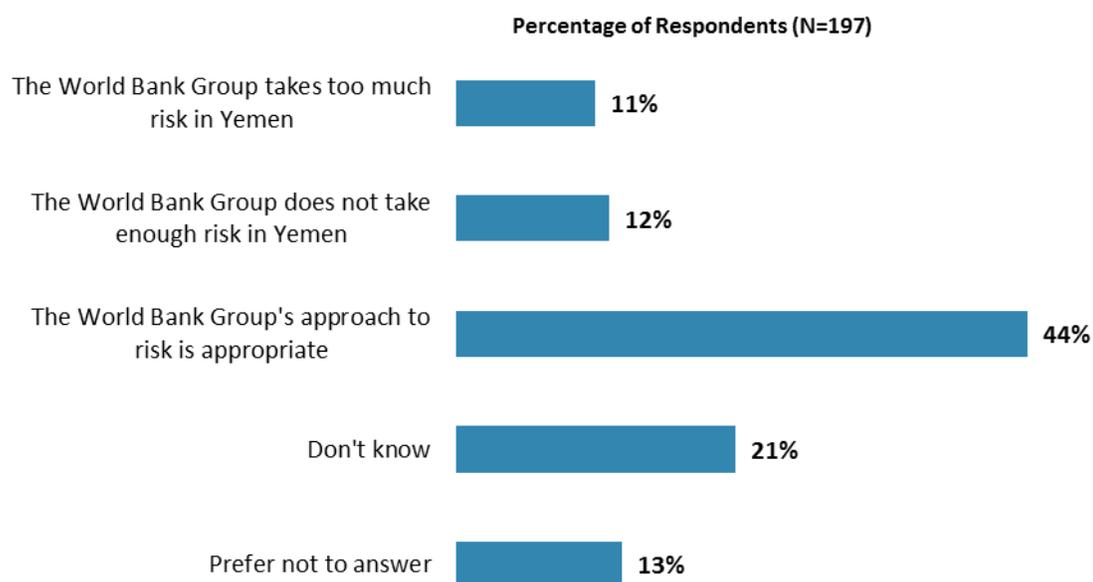
"To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree")

*Significantly different between those who collaborate and those who do not

VII. How the World Bank Group Operates (continued)

Risk-Taking

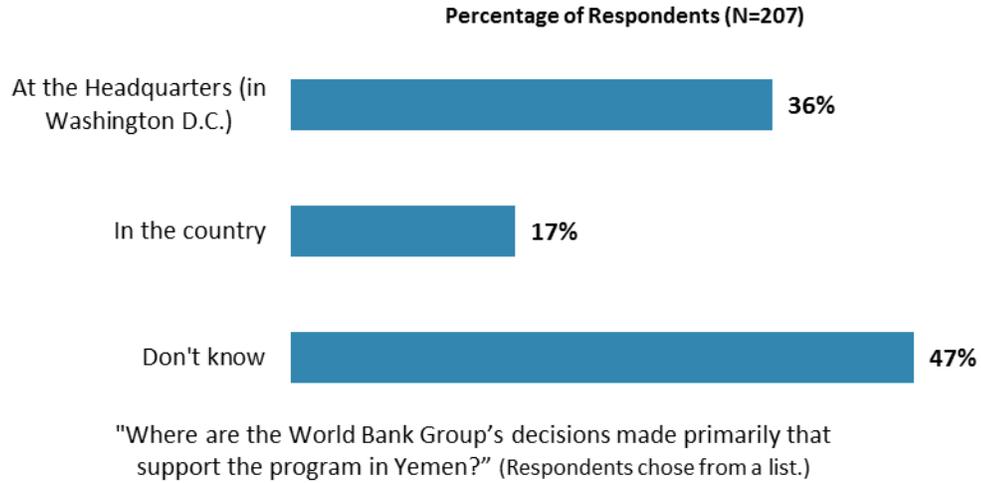
- A majority of respondents who collaborate with the WBG indicated that the WBG's approach to risk is appropriate whereas respondents who do not collaborate with the WBG were split between the WBG's approach to risk being appropriate and not knowing.



“Which of the following best describes the way the World Bank Group operates in Yemen?”
(Respondents chose from a list.)

VII. How the World Bank Group Operates (continued)

Where Decisions are Made



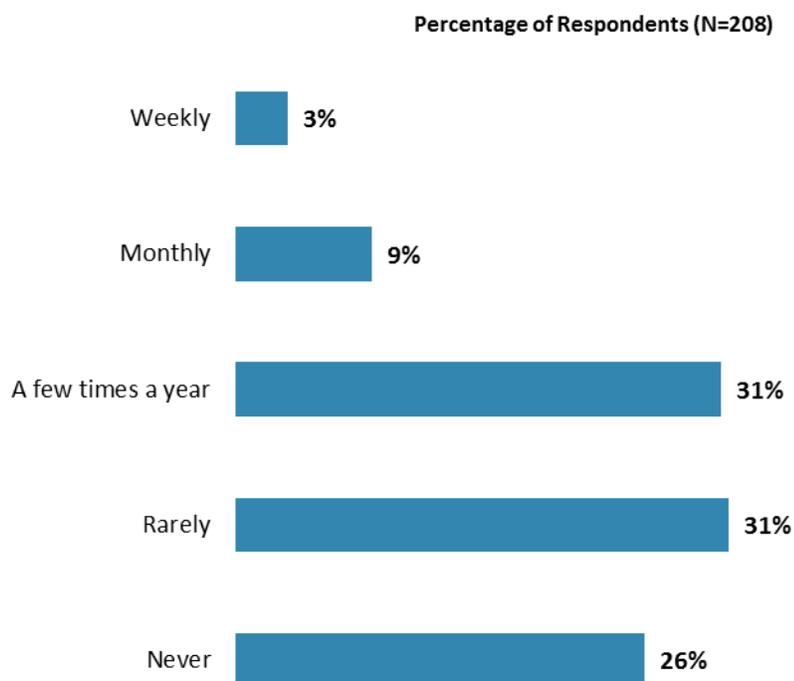
Staffing in Yemen



"To what extent do you believe the World Bank Group is adequately staffed in Yemen?"
 (1 - "To no degree at all", 10 - "To a very significant degree")

VIII. World Bank Group Knowledge and Instruments

Frequency of Consulting World Bank Group Knowledge Work and Activities

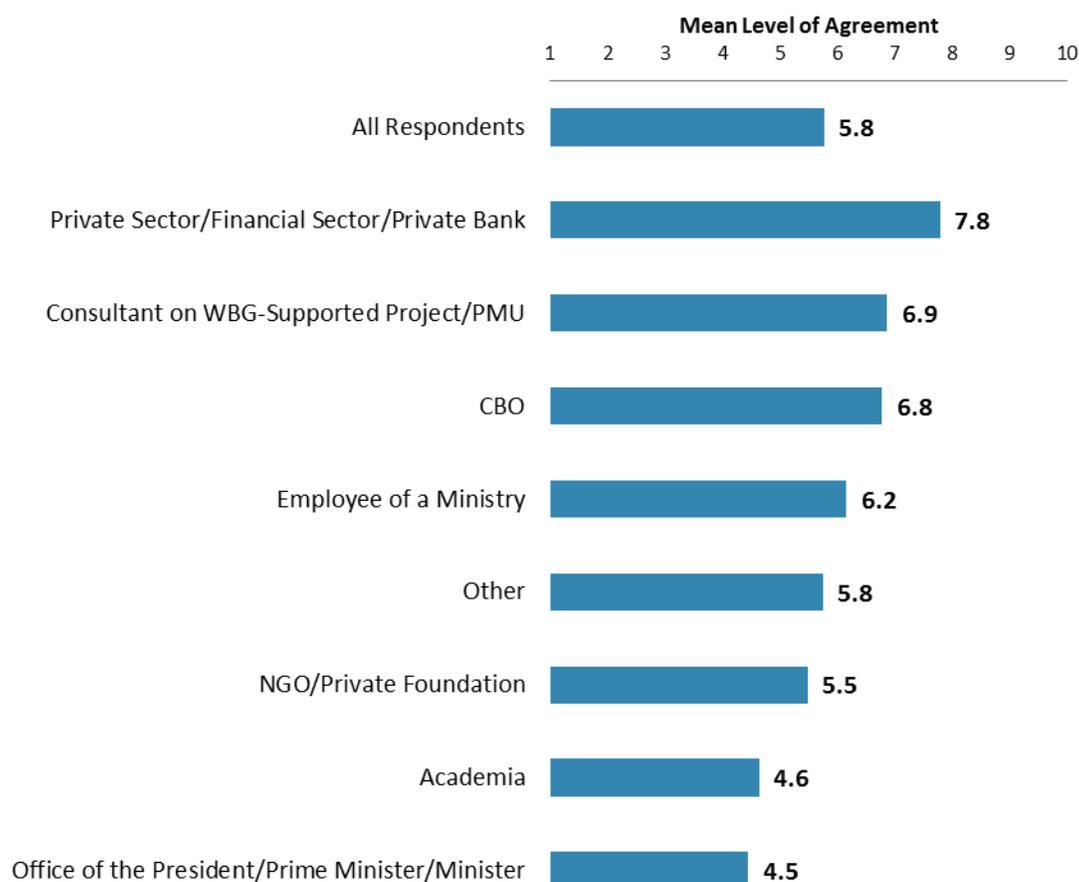


“How frequently do you consult World Bank Group's knowledge work and activities in the work you do?” (Respondents chose from a list.)

VIII. World Bank Group Knowledge and Instruments (continued)

Meeting Yemen's Knowledge Needs (*Indicator Question*)

- Consultants on WBG-supported projects/PMUs and respondents from the private sector/financial sector/private banks and CBOs had the highest levels of agreement that the World Bank Group meets Yemen's needs for knowledge services whereas respondents from academia and the office of the President/Prime Minister/Minister had significantly lower levels of agreement.
- Respondents across geographic locations, as well as those who collaborate with the WBG and those who do not, had statistically similar levels of agreement that the World Bank Group meets Yemen's needs for knowledge services.

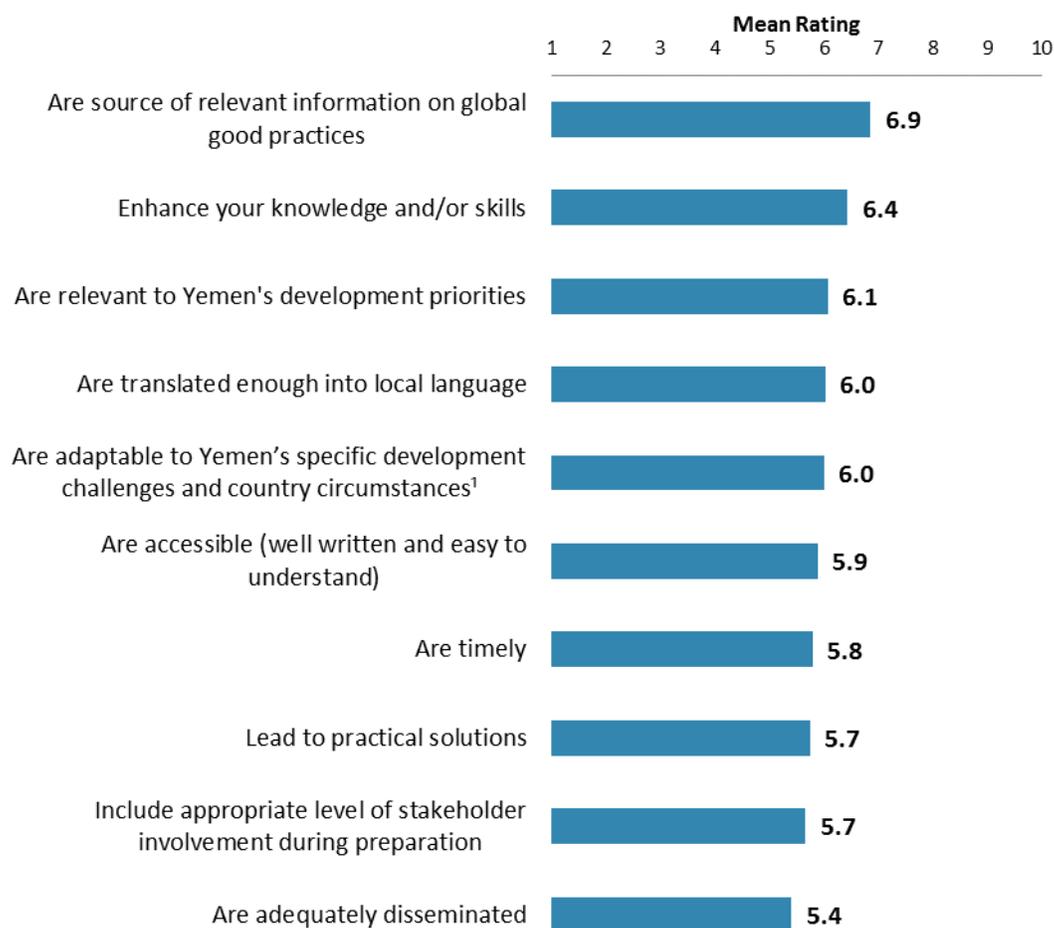


"The World Bank Group meets Yemen's needs for knowledge services"
(1-"Strongly disagree", 10-"Strongly agree")

VIII. World Bank Group Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities

- Respondents from the private sector/financial sector/private banks gave the highest ratings that the WBG's knowledge work and activities are timely whereas respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings. Respondents from CBOs gave the highest ratings that the WBG's knowledge work and activities lead to practical solutions whereas respondents from academia gave significantly lower ratings. Consultants on WBG-supported projects/PMUs and respondents from CBOs and other organizations gave the highest ratings that the WBG's knowledge work and activities are accessible whereas respondents from NGOs/private foundations gave significantly lower ratings. Consultants on WBG-supported projects/PMUs and respondents from CBOs gave the highest ratings that the WBG's knowledge work and activities are adequately disseminated whereas respondents from NGOs/private foundations, academia, and other organizations gave significantly lower ratings. Respondents from CBOs gave the highest ratings that the WBG's knowledge work and activities are translated enough whereas respondents from academia gave significantly lower ratings.



"In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree") ¹Indicator Question

VIII. World Bank Group Knowledge and Instruments (continued)

Contribution of the WBG's Knowledge Work and Activities *(Indicator Question)*

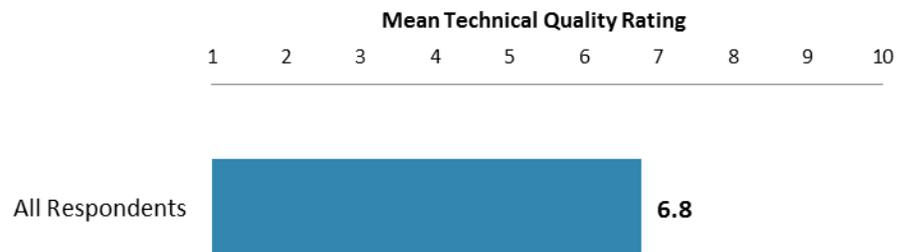
- Respondents across all stakeholder groups and geographic locations, as well as those who collaborate with the WBG and those who do not, had statistically similar ratings regarding the significance of the contribution of the WBG's knowledge work.



“Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?
(1-“Not significant at all”, 10-“Very significant”)

Technical Quality of the WBG's Knowledge Work and Activities *(Indicator Question)*

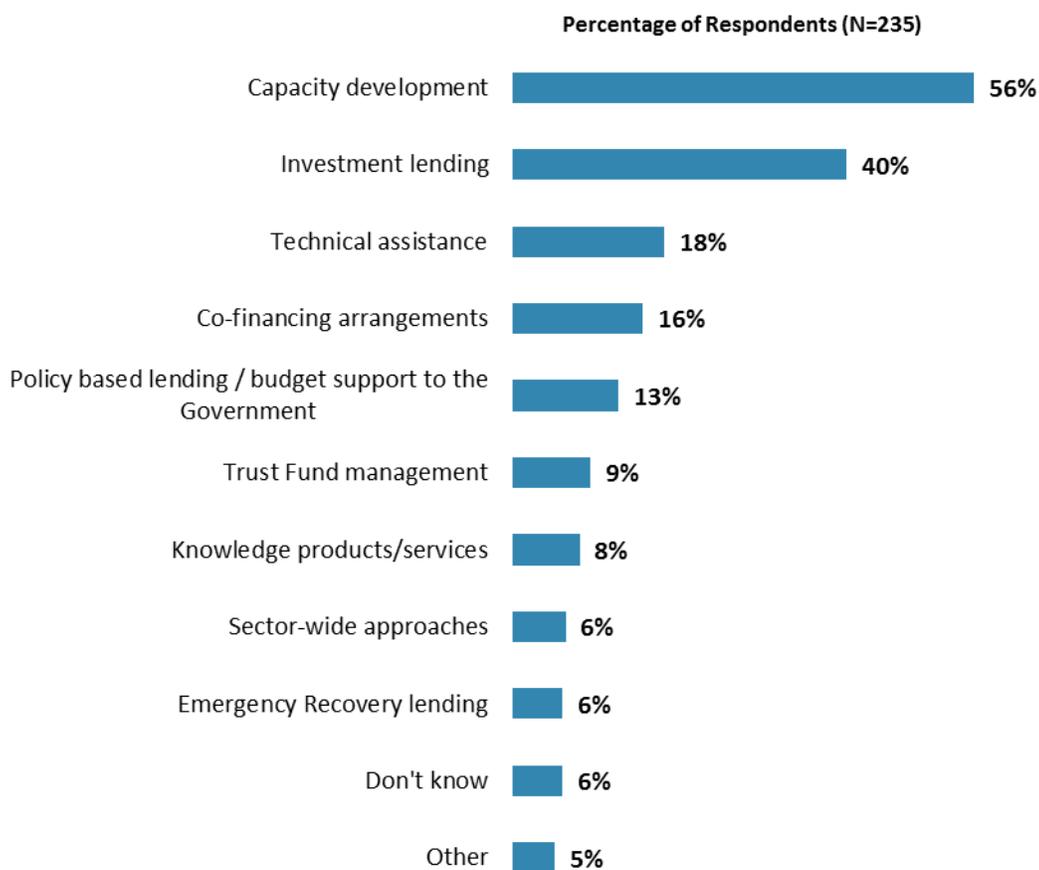
- Respondents across all stakeholder groups and geographic locations, as well as those who collaborate with the WBG and those who do not, had statistically similar ratings regarding the technical quality of the WBG's knowledge work.



“Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?” (1-“Very low technical quality”, 10-“Very high technical quality”)

VIII. World Bank Group Knowledge and Instruments (continued)

Most Effective Instruments

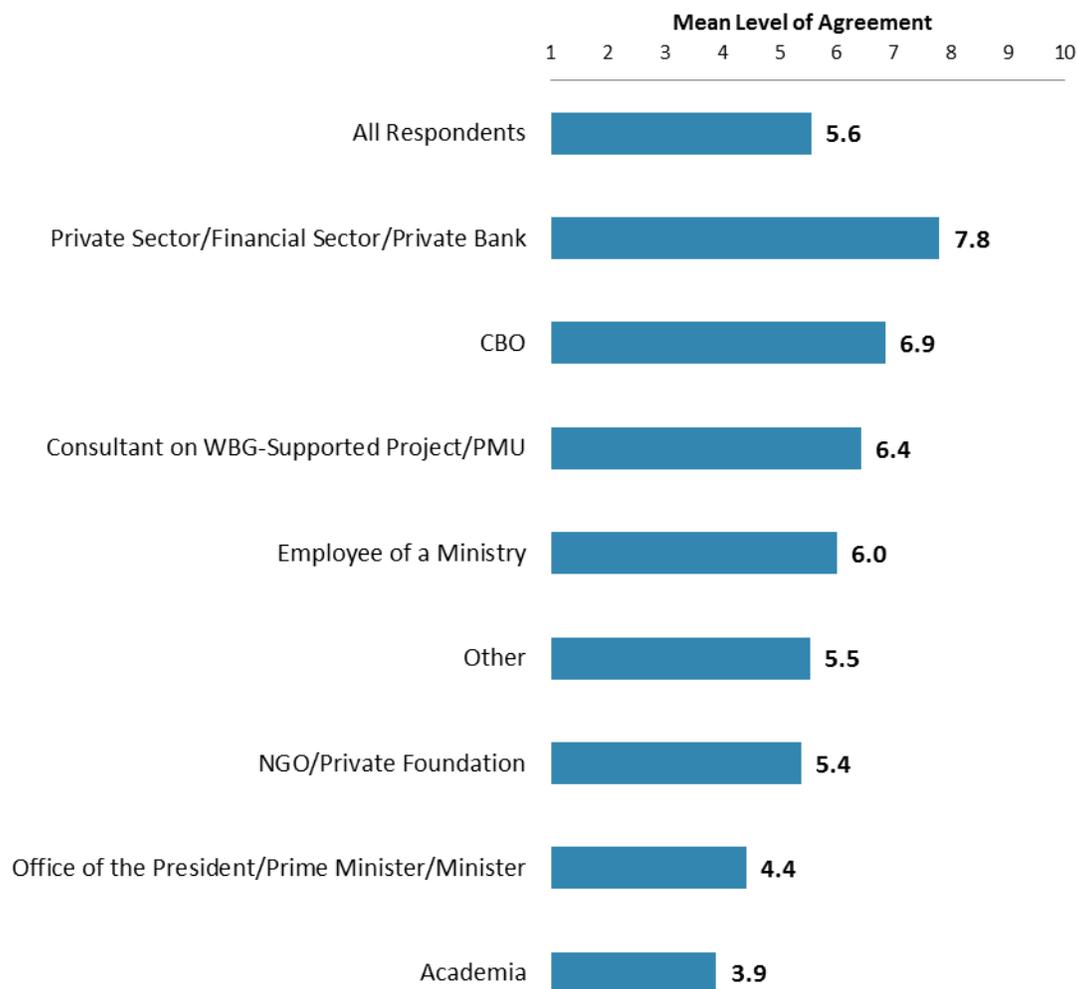


“Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Yemen? (Choose no more than TWO)”
(Respondents chose from a list. Responses combined.)

VIII. World Bank Group Knowledge and Instruments (continued)

Meeting Yemen's Needs for Financial Instruments (*Indicator Question*)

- Respondents from the private sector/financial sector/private banks had the highest levels of agreement that the World Bank Group's financial instruments meet the needs of Yemen whereas respondents from the office of the President/Prime Minister/Minister and academia had significantly lower levels of agreement.
- Respondents across all geographic locations, as well as those who collaborate with the WBG and those who do not, had statistically similar levels of agreement that the World Bank Group's financial instruments meet the needs of Yemen.



"The World Bank Group's financial instruments meet the needs of Yemen"
(1-"Strongly disagree", 10-"Strongly agree")

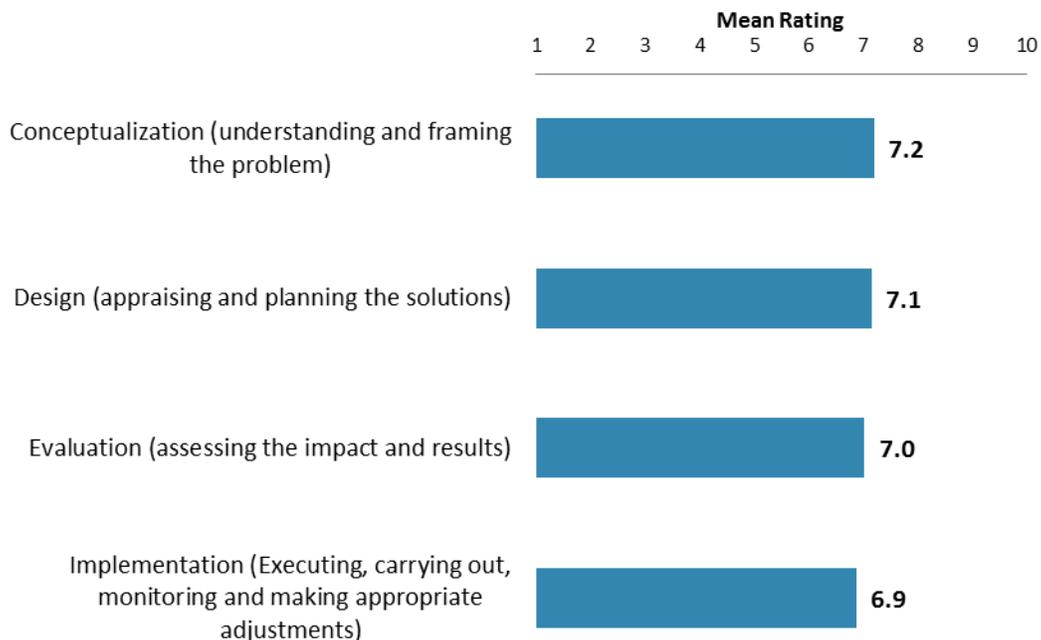
VIII. World Bank Group Knowledge and Instruments (continued)

Internal Evaluation Mechanisms



“To what extent do you believe the World Bank Group’s internal evaluation mechanisms hold the institution accountable for achieving results in Yemen?”
(1-“To no degree at all”, 10-“To a very significant degree”)

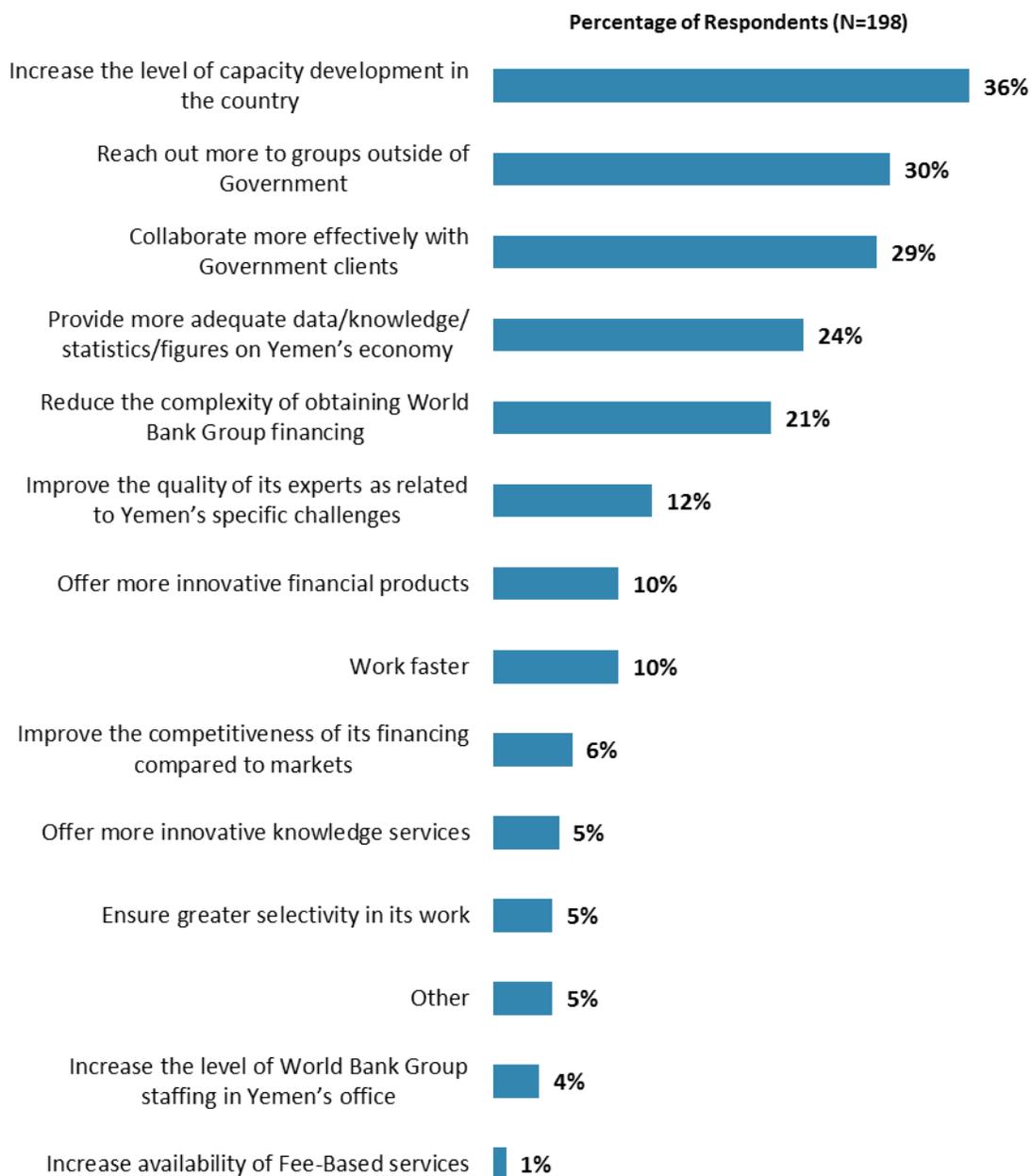
Technical Assistance/Advisory Work



“To what extent does each of the following aspects of the World Bank Group’s technical assistance/advisory work contribute to solving Yemen’s development challenges?”
(1-“To no degree at all”, 10-“To a very significant degree”)

IX. The Future Role of the World Bank Group in Yemen

Making the World Bank Group of Greater Value

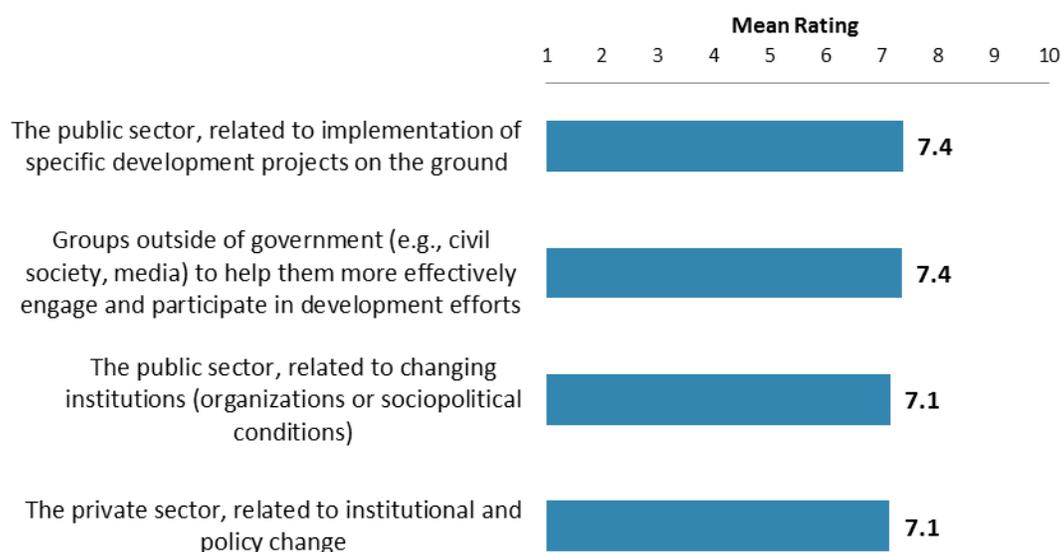


"Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank Group in Yemen (continued)

Capacity Building

- Respondents from NGOs/private foundations and CBOs gave the highest ratings for the extent to which Yemen would benefit from WBG capacity building support to groups outside of government whereas employees of ministries and respondents from the office of the President/Prime Minister/Minister gave significantly lower ratings.
- Employees of ministries and respondents from CBOs gave the highest ratings for the extent to which Yemen would benefit from WBG capacity building support to the public sector, related to implementation of specific development projects, whereas respondents from the office of the President/Prime Minister/Minister, academia, and other organizations gave significantly lower ratings.

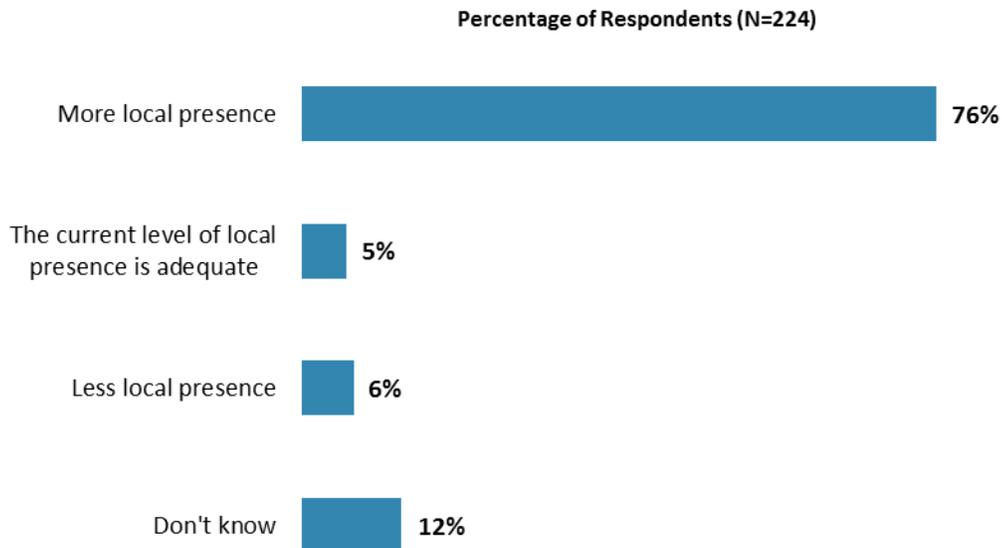


“The World Bank Group can provide capacity building support in a number of ways in Yemen. To what degree would Yemen benefit, if capacity building were to support?”
(1-“To no degree at all”, 10-“To a very significant degree”)

IX. The Future Role of the World Bank Group in Yemen (continued)

Local Presence in Yemen

- The vast majority of respondents across most stakeholder groups indicated that the World Bank Group should have more local presence in Yemen, except respondents from the office of the President/Prime Minister/Minister and employees of ministries who were split between more local presence and not knowing.
- Respondents who do not collaborate with the WBG were significantly more likely to indicate that the World Bank Group should have more local presence in Yemen compared to respondents who do collaborate with the WBG.

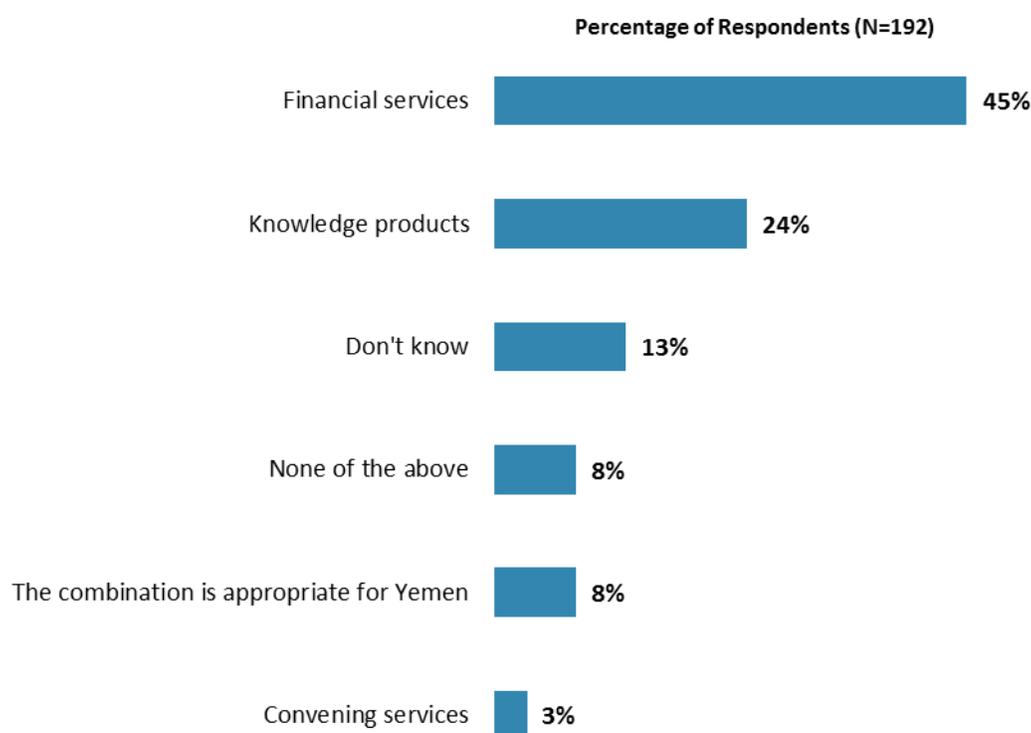


"To be a more effective development partner in Yemen, do you believe that the World Bank Group should have...?" (Respondents chose from a list.)

IX. The Future Role of the World Bank Group in Yemen (continued)

Focusing Services

- Although a plurality of respondents from most stakeholder groups indicated that the WBG should offer more financial services in Yemen, a majority of respondents from academia indicated that the WBG should offer more knowledge products, a plurality of respondents from other organization indicated that the combination of services is appropriate, and respondents from the office of the President/Prime Minister/Minister were split between indicated that the WBG should offer more financial services, knowledge products, and not knowing.

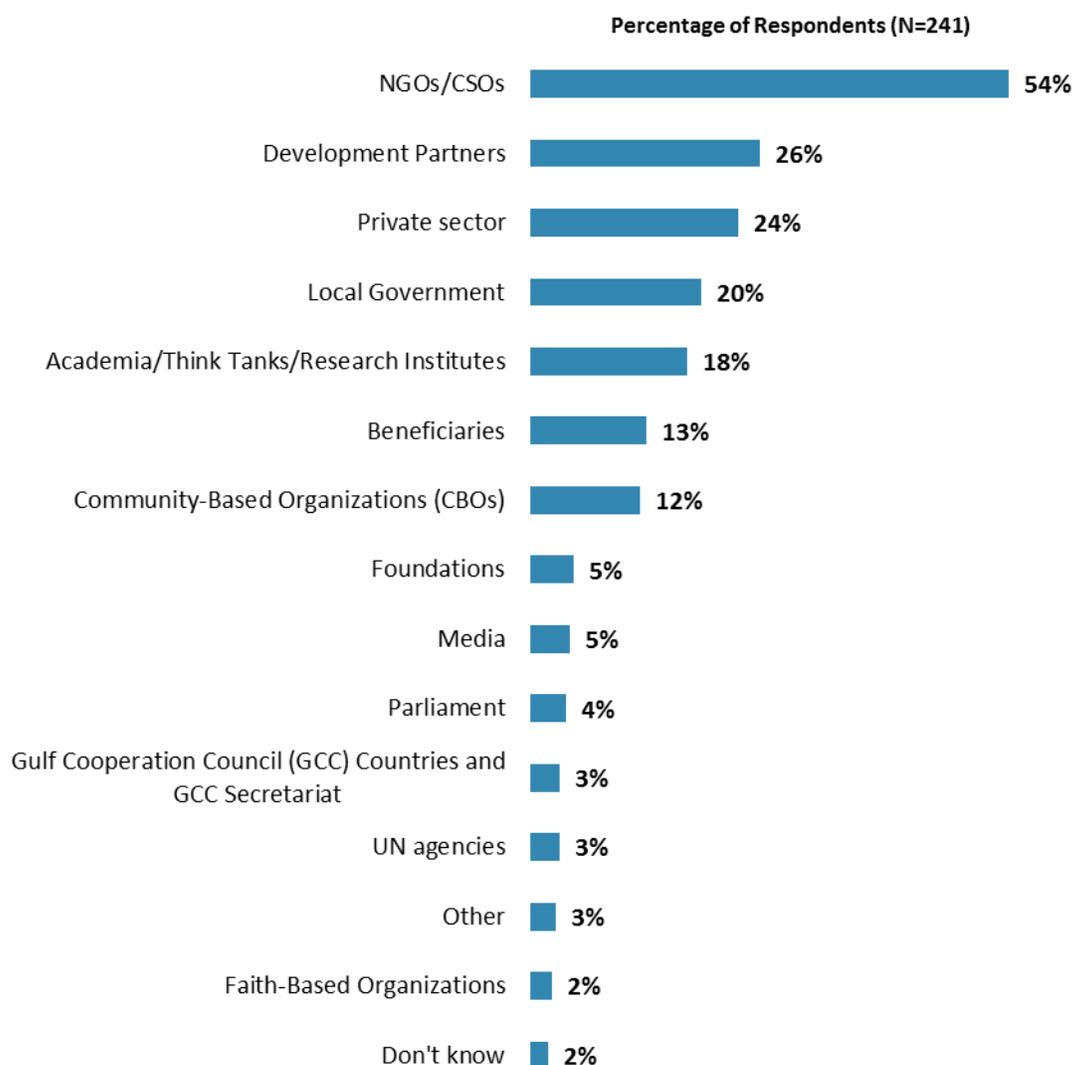


“When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen? (Select only ONE response)”
(Respondents chose from a list.)

IX. The Future Role of the World Bank Group in Yemen (continued)

Collaborating with Stakeholders in Yemen

- Respondents from the office of the President/Prime Minister/Minister indicated that the WBG should collaborate more with local government. Employees of ministries and respondents from the private sector/financial sector/private banks indicated that the WBG should collaborate more with the private sector. Consultants on WBG-supported projects/PMUs indicated that the WBG should collaborate more with NGOs/CSOs and the private sector. Respondents from NGOs/private foundations, CBOs, and other organizations indicated that the WBG should collaborate more with NGOs/CSOs. Respondents from academia indicated that the WBG should collaborate more with academia/research institutes/think tanks.

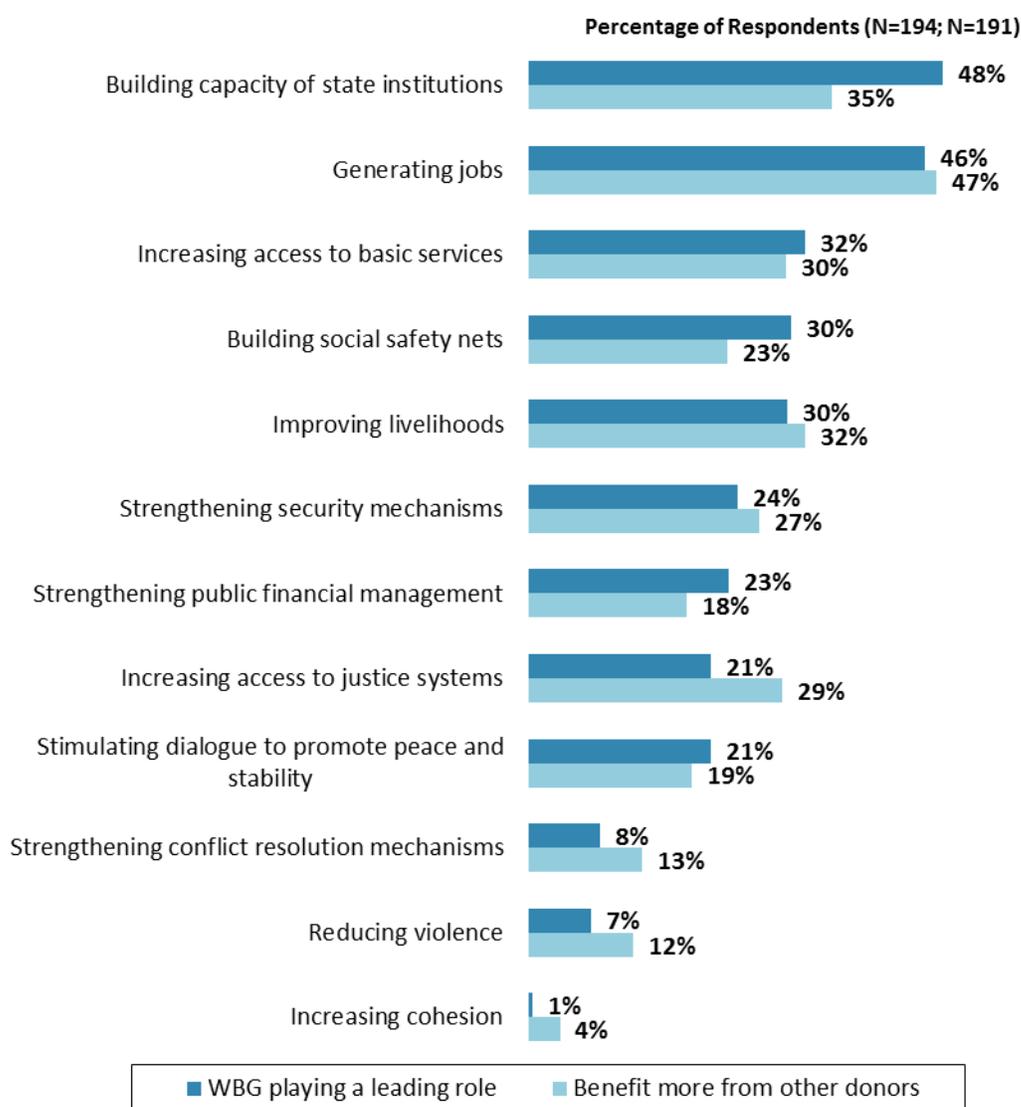


“In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there?” (Respondents chose from a list. Responses combined.)

IX. The Future Role of the World Bank Group in Yemen (continued)

The WBG Playing a Leading Role vs. Other Donors

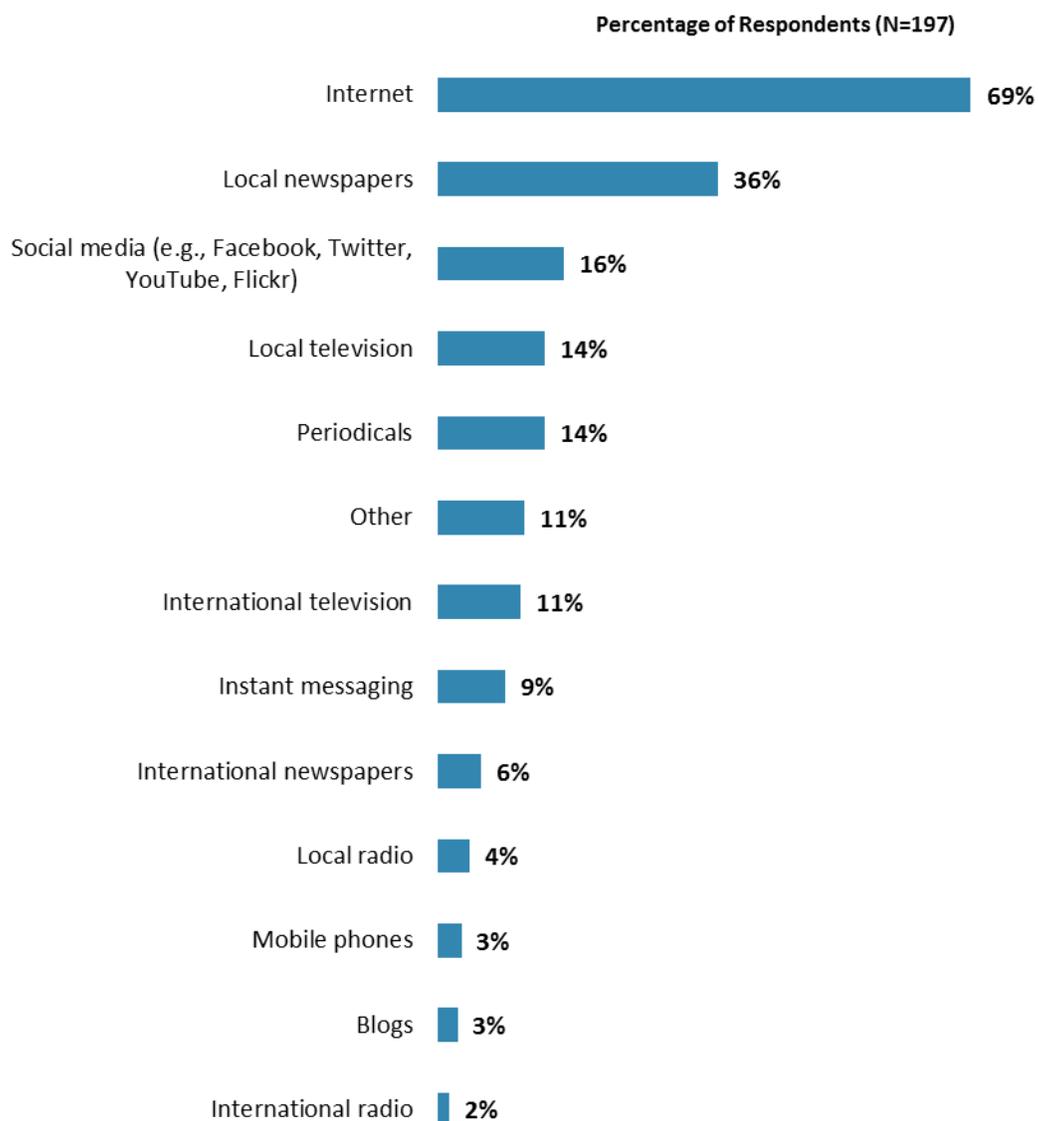
- Respondents from the office of the President/Prime Minister/Minister indicated that Yemen would benefit most from the WBG playing a leading role in improving livelihoods whereas other donors should play a leading role in increasing access to basic services and generating jobs. Respondents from the private sector/financial sector/private banks indicated that other donors should strengthen conflict resolutions mechanisms, increase access to basic services, and generate jobs. Respondents from academia indicated that other donors should increase access to basic services and generate jobs. Respondents from other organizations indicated that other donors should improve livelihoods.



"Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen?" (Respondents chose from a list. Responses combined.)

X. Communication and Openness

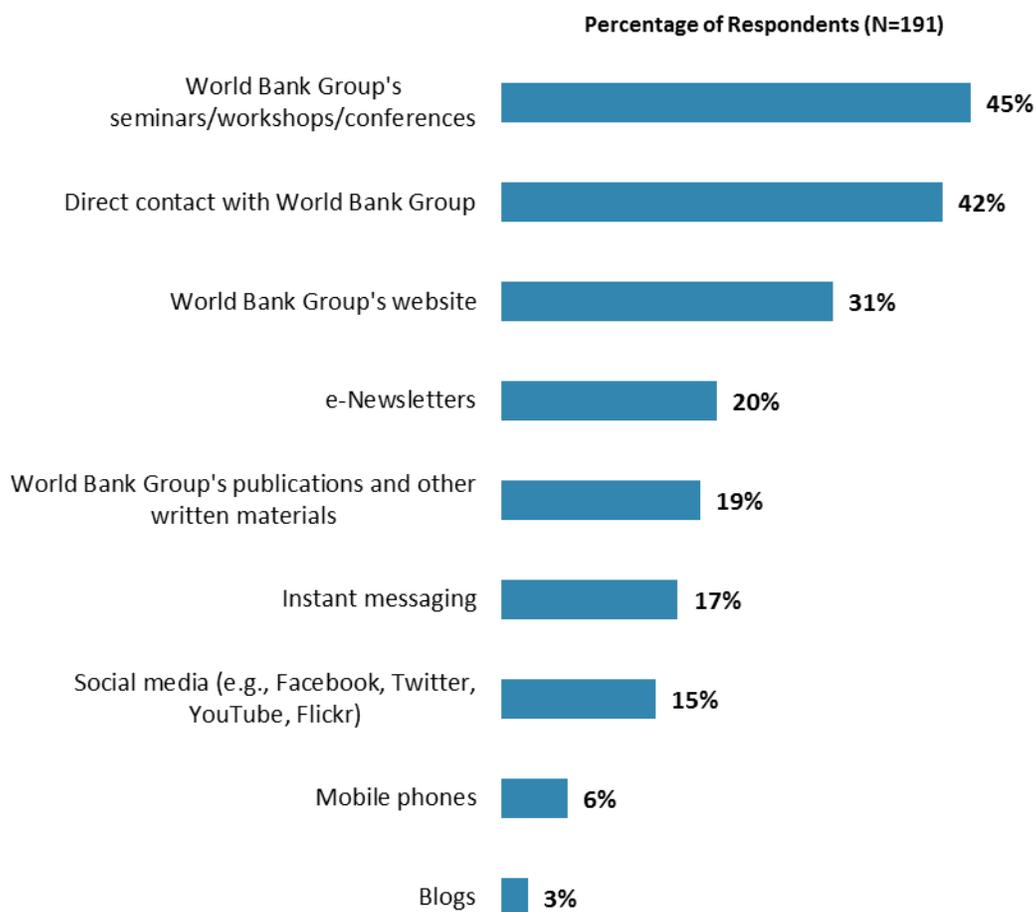
Information Sources



“How do you get most of your information about economic and social development issues in Yemen? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

Preferred Information Sources



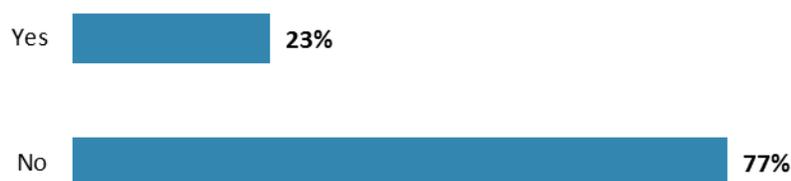
“How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)” (Respondents chose from a list. Responses combined.)

X. Communication and Openness (continued)

Access to Information

- Consultants on WBG-supported projects and respondents from other organizations were significantly more likely to have requested information from the WBG in the past year compared to respondents from other stakeholder groups.

Percentage of Respondents (N=194)



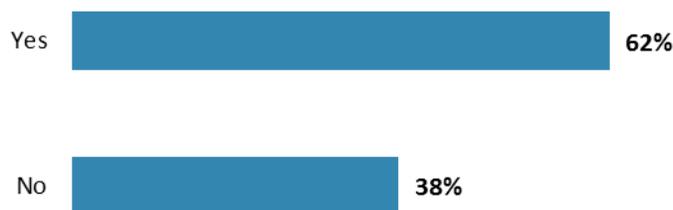
“Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions?”

Percentage of Respondents (N=193)



“Have you requested information from the World Bank Group on its activities in the past year?”

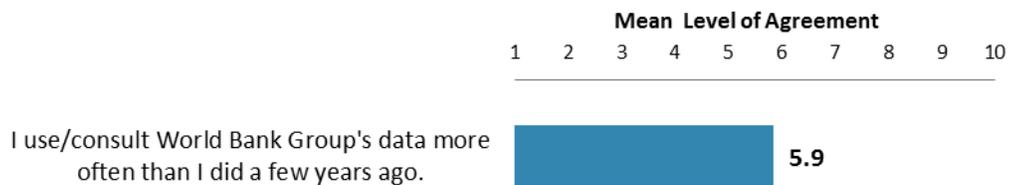
Percentage of Respondents (N=45)



“Were you able to obtain this information?”

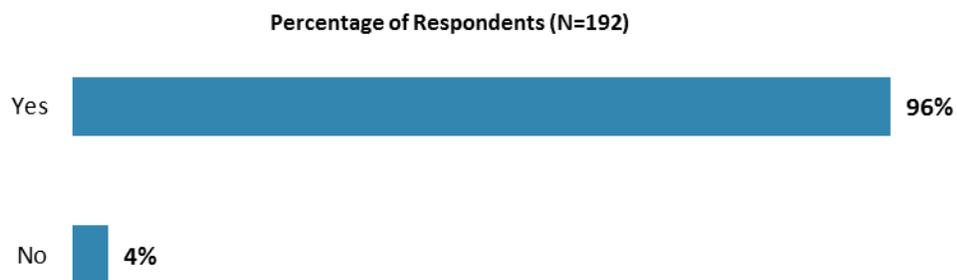
X. Communication and Openness (continued)

Access to Information (continued)



"Please rate how much you agree with the following statements."
(1-"Strongly disagree", 10-"Strongly agree")

Internet Access

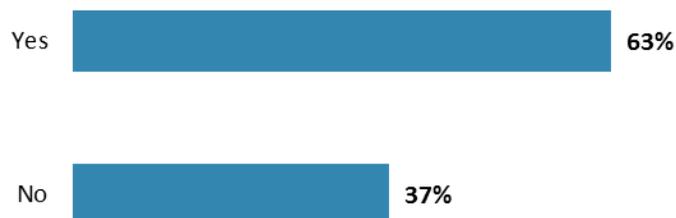


"Do you have access to the Internet:"

X. Communication and Openness (continued)

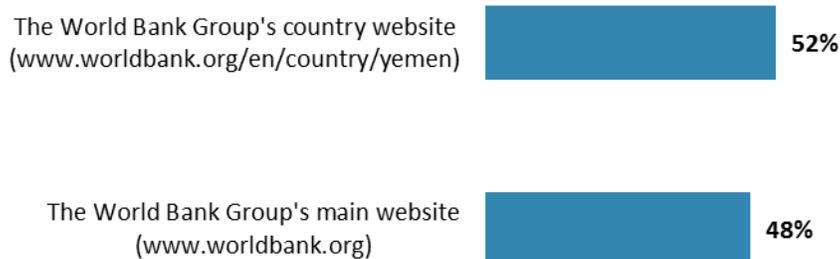
Website Usage

Percentage of Respondents (N=181)



“Do you use/have you used the World Bank Group website?”

Percentage of Respondents (N=128)



“Which do you primarily use?” (Respondents chose from a list.)

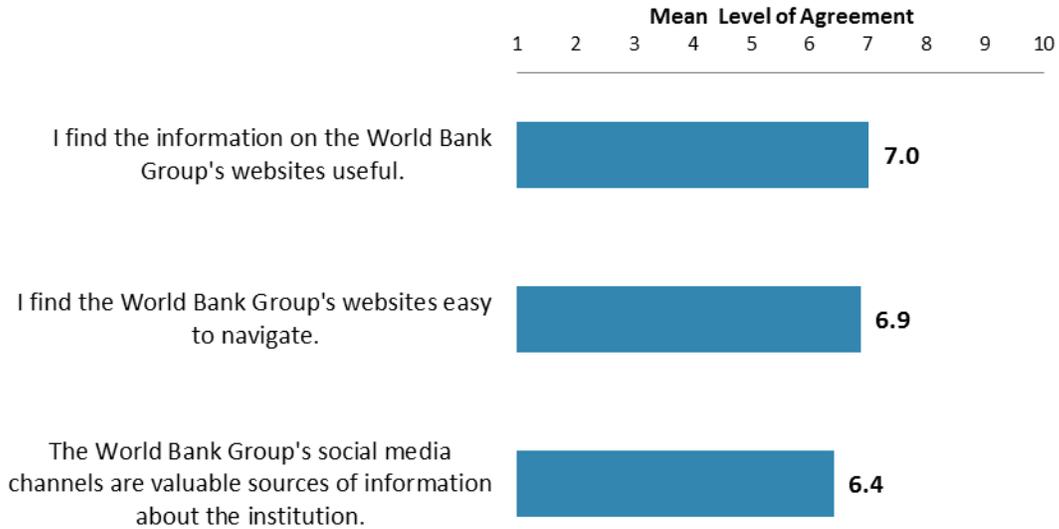
Percentage of Respondents (N=132)



“Which Internet connection do you use primarily when visiting a World Bank Group website?”
(Respondents chose from a list.)

X. Communication and Openness (continued)

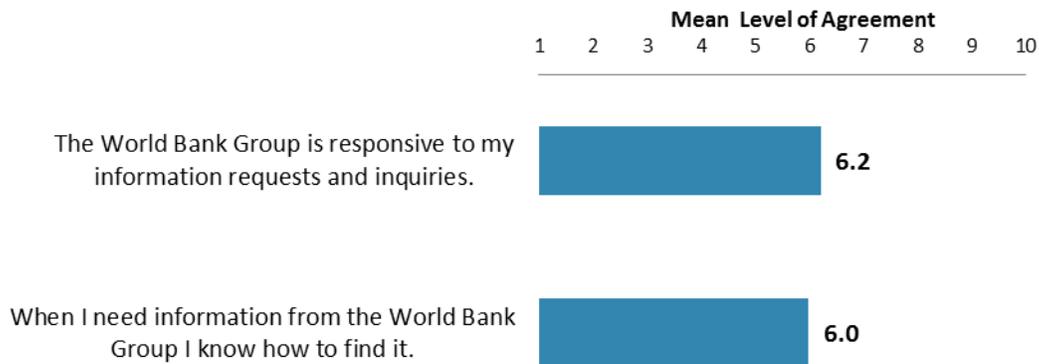
Website/Social Media Evaluation



"Please rate how much you agree with the following statements."
 (1-"Strongly disagree", 10-"Strongly agree")

Information Sharing

- Consultants on WBG-supported projects had the highest levels of agreement that when they need information from the WBG they know how to find it whereas respondents from NGOs/private foundations had significantly lower levels of agreement.



"Please rate how much you agree with the following statements."
 (1-"Strongly disagree", 10-"Strongly agree")

XI. Appendices

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YEMEN



Appendix A: Responses to All Questions across All Respondents (N=296)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they "Don't know" (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. General Issues Facing Yemen

| 1. In general would you say that Yemen is headed in...? | Percentage of Respondents (N=264) |
|--|--|
| The right direction | 60.2% |
| The wrong direction | 14.4% |
| Not sure | 25.4% |

| 2. Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=285) |
|---|--|
| Education | 56.8% |
| Security/stabilization/reconstruction | 46.3% |
| Poverty reduction | 27.7% |
| Anti-corruption | 24.2% |
| Public sector governance/reform | 19.6% |
| Water | 18.6% |
| Law and justice | 15.8% |
| Health | 14.0% |
| Job creation/employment | 12.6% |
| Economic growth | 12.6% |
| Food security | 10.5% |
| Energy | 6.3% |
| Agricultural development | 4.2% |
| Social protection | 3.2% |
| Rural development | 3.2% |
| Natural resource management | 2.8% |
| Gender equity | 2.5% |
| Domestic private sector development | 2.1% |
| Crime and violence | 2.1% |
| Local governance and institutions | 2.1% |
| Foreign direct investment | 1.8% |
| Regional conflict and tensions | 1.8% |
| Equality of opportunity | 1.4% |
| Social cohesion | 1.4% |
| Transport | 1.1% |
| Environmental sustainability | 1.1% |
| Global/regional integration | 0.7% |
| Climate change | 0.7% |
| Urban development | 0.4% |
| Sanitation | 0.4% |
| Regulatory framework | 0.4% |
| Financial markets | 0.0% |
| Trade and exports | 0.0% |
| Communicable/non-communicable diseases | 0.0% |
| Disaster management | 0.0% |
| Information and communications technology | 0.0% |

A. General Issues Facing Yemen (continued)

| 3. Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=272) |
|---|--|
| Anti-corruption | 43.4% |
| Education | 39.0% |
| Economic growth | 30.5% |
| Job creation/employment | 29.0% |
| Agricultural development | 18.0% |
| Security/stabilization/reconstruction | 17.3% |
| Natural resource management | 15.4% |
| Rural development | 14.3% |
| Domestic private sector development | 10.7% |
| Public sector governance/reform | 10.3% |
| Foreign direct investment | 8.5% |
| Equality of opportunity | 7.7% |
| Food security | 7.7% |
| Health | 6.3% |
| Social protection | 5.9% |
| Law and justice | 5.5% |
| Local governance and institutions | 4.4% |
| Water | 3.7% |
| Energy | 3.7% |
| Transport | 3.3% |
| Trade and exports | 2.2% |
| Regional conflict and tensions | 1.5% |
| Global/regional integration | 1.5% |
| Gender equity | 1.5% |
| Urban development | 1.5% |
| Sanitation | 1.5% |
| Financial markets | 1.1% |
| Regulatory framework | 0.7% |
| Crime and violence | 0.7% |
| Climate change | 0.4% |
| Communicable/non-communicable diseases | 0.4% |
| Information and communications technology | 0.4% |
| Social cohesion | 0.4% |
| Environmental sustainability | 0.4% |
| Disaster management | 0.4% |

A. General Issues Facing Yemen (continued)

| 4. Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=269) |
|--|--|
| Anti-corruption | 32.7% |
| Natural resource management | 29.0% |
| Security/stabilization/reconstruction | 27.5% |
| Domestic private sector development | 26.0% |
| Public sector governance/reform | 22.7% |
| Agricultural development | 22.7% |
| Education | 22.3% |
| Energy | 19.0% |
| Job creation/employment | 18.2% |
| Foreign direct investment | 17.1% |
| Law and justice | 11.9% |
| Trade and exports | 9.7% |
| Rural development | 5.2% |
| Equality of opportunity | 4.8% |
| Gender equity | 3.3% |
| Local governance and institutions | 3.3% |
| Financial markets | 3.3% |
| Food security | 2.6% |
| Global/regional integration | 2.2% |
| Social cohesion | 2.2% |
| Health | 2.2% |
| Water | 1.9% |
| Transport | 1.9% |
| Social protection | 1.5% |
| Regional conflict and tensions | 1.5% |
| Urban development | 1.5% |
| Information and communications technology | 0.7% |
| Regulatory framework | 0.7% |
| Climate change | 0.4% |
| Disaster management | 0.0% |
| Communicable/non-communicable diseases | 0.0% |
| Environmental sustainability | 0.0% |
| Crime and violence | 0.0% |
| Sanitation | 0.0% |

A. General Issues Facing Yemen (continued)

| 5. When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=272) |
|---|---|
| Education and training that better ensure job opportunity | 44.9% |
| Better employment opportunities for young people | 25.0% |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) | 20.2% |
| Greater access to micro-finance for the poor | 18.0% |
| Greater equity of fiscal policy | 16.2% |
| Consistent economic growth | 12.1% |
| A growing middle class | 11.4% |
| Greater access to health and nutrition for citizens | 10.3% |
| Better quality public services | 8.5% |
| Greater voice and participation for citizens to help ensure greater accountability | 8.1% |
| More reliable social safety net | 6.6% |
| Better opportunity for the poor who live in rural areas | 5.9% |
| Better opportunity for the poor who live in urban areas | 4.4% |
| Better employment opportunities for women | 4.0% |
| Other | 3.3% |

B. Overall Attitudes toward the World Bank Group

| Familiarity | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 1. How familiar are you with the work of the World Bank Group in Yemen? (1-Not familiar at all, 10-Extremely familiar) | 258 | 0 | 5.89 | 2.56 |

| Overall Effectiveness | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 2. Overall, please rate your impression of the World Bank Group's effectiveness in Yemen.* (1-Not effective at all, 10-Very effective) | 232 | 25 | 5.87 | 2.29 |

| Staff Preparedness | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Yemen solve its most complicated development challenges?*(1-To no degree at all, 10-To a very significant degree) | 211 | 47 | 6.62 | 2.23 |

B. Overall Attitudes toward the World Bank Group (continued)

| 4. When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE) | Percentage of Respondents (Responses Combined; N=264) |
|--|--|
| Education | 54.9% |
| Poverty reduction | 26.1% |
| Health | 24.2% |
| Public sector governance/reform | 22.3% |
| Economic growth | 20.8% |
| Anti-corruption | 17.0% |
| Security/stabilization/reconstruction | 16.7% |
| Job creation/employment | 14.0% |
| Agricultural development | 13.3% |
| Rural development | 10.6% |
| Domestic private sector development | 7.2% |
| Water | 7.2% |
| Food security | 7.2% |
| Law and justice | 6.4% |
| Social protection | 5.3% |
| Natural resource management | 5.3% |
| Foreign direct investment | 4.9% |
| Energy | 4.9% |
| Transport | 4.5% |
| Equality of opportunity | 3.8% |
| Local governance and institutions | 3.8% |
| Gender equity | 3.4% |
| Trade and exports | 2.3% |
| Information and communications technology | 2.3% |
| Global/regional integration | 1.9% |
| Regional conflict and tensions | 1.9% |
| Regulatory framework | 1.1% |
| Sanitation | 1.1% |
| Crime and violence | 0.8% |
| Urban development | 0.8% |
| Social cohesion | 0.4% |
| Financial markets | 0.4% |
| Environmental sustainability | 0.4% |
| Climate change | 0.4% |
| Communicable/non-communicable diseases | 0.0% |
| Disaster management | 0.0% |

B. Overall Attitudes toward the World Bank Group (continued)

| 5. When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Yemen? | Percentage of Respondents (N=255) | | |
|---|-----------------------------------|--------------------------------|----------|
| | Greatest Value | 2 nd Greatest Value | Combined |
| Capacity development | 36.9% | 23.3% | 60.2% |
| Financial resources | 15.3% | 17.3% | 32.6% |
| Strategy formulation | 14.1% | 13.3% | 27.4% |
| Policy advice, studies, analyses | 12.2% | 12.9% | 25.0% |
| Donor coordination | 6.3% | 12.0% | 18.3% |
| Technical assistance | 3.9% | 9.2% | 13.2% |
| Mobilizing third party financial resources | 3.9% | 4.0% | 7.9% |
| Other | 4.7% | 2.8% | 7.5% |
| Convening/Facilitating | 2.0% | 2.0% | 4.0% |
| Data | 2.0% | 1.6% | 3.6% |
| Linkage to non-Bank expertise | 1.2% | 1.6% | 2.8% |

| How effectively to the World Bank Groups' activities below support Yemen's efforts to achieve development results? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|---|---------------|----|------|------|
| | N | DK | Mean | SD |
| 6. Convening/Facilitating | 202 | 28 | 5.71 | 2.25 |
| 7. Data | 216 | 20 | 6.67 | 2.28 |
| 8. Policy advice, studies, analyses | 217 | 19 | 6.91 | 2.29 |
| 9. Financial resources | 212 | 23 | 6.88 | 2.41 |
| 10. Technical assistance | 217 | 16 | 6.90 | 2.42 |
| 11. Mobilizing third party financial resources | 191 | 40 | 6.43 | 2.42 |
| 12. Donor coordination | 205 | 28 | 6.99 | 2.55 |
| 13. Linkage to non-Bank expertise | 173 | 56 | 6.13 | 2.28 |
| 14. Strategy formulation | 219 | 19 | 7.22 | 2.49 |

| The World Bank Group can provide capacity building support in a number of ways in Yemen. To what degree would Yemen benefit, if capacity building were to support...? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 15. Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 234 | 5 | 7.36 | 2.44 |
| 16. The public sector , related to implementation of specific development projects on the ground | 232 | 4 | 7.38 | 2.39 |
| 17. The public sector , related to changing institutions (organizations or sociopolitical conditions) | 221 | 7 | 7.15 | 2.31 |
| 18. The private sector , related to institutional and policy change | 213 | 12 | 7.14 | 2.25 |

B. Overall Attitudes toward the World Bank Group (continued)

| How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|--|---------------|----|------|------|
| | N | DK | Mean | SD |
| 19. Project implementation (or other organizational strengthening) | 172 | 68 | 6.24 | 2.37 |
| 20. Citizen engagement (incorporating citizens' voices into development) | 156 | 82 | 5.64 | 2.55 |
| 21. Policy design (for clarity and better incentives to achieve development goals) | 176 | 59 | 6.81 | 2.52 |

| When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know") (1-Not important at all, 10-Very important) | Importance | | | |
|--|------------|----|------|------|
| | N | DK | Mean | SD |
| 22. Project implementation (or other organizational strengthening) | 207 | 35 | 7.79 | 2.21 |
| 23. Citizen engagement (incorporating citizens' voices into development) | 195 | 44 | 7.69 | 2.20 |
| 24. Policy design (for clarity and better incentives to achieve development goals) | 205 | 35 | 8.11 | 2.06 |

| 25. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=240) |
|--|---|
| Not enough public disclosure of its work | 24.2% |
| Not adequately sensitive to political/social realities in Yemen | 21.3% |
| Not collaborating enough with non-state actors | 18.3% |
| World Bank Group's processes too complex | 17.1% |
| World Bank Group's processes too slow | 12.5% |
| Staff too inaccessible | 10.0% |
| Too bureaucratic in its operational policies and procedures | 8.3% |
| Not exploring alternative policy options | 7.9% |
| Not focused enough on issues that are unique to post-conflict countries | 7.9% |
| Too influenced by developed countries | 7.5% |
| Other | 7.5% |
| Don't know | 7.1% |
| Its advice and strategies do not lend themselves to practical problem solving | 5.8% |
| Not willing to honestly criticize policies and reform efforts in the country | 5.4% |
| Imposing technocratic solutions without regard to political realities | 5.4% |
| Inadequate number of World Bank Group staff members located in the country | 5.4% |
| Not aligned with country priorities | 4.6% |
| Not client focused | 3.3% |
| Not aligned with other donors' work | 2.1% |
| Arrogant in its approach | 1.7% |
| The credibility of its knowledge/data | 1.3% |

B. Overall Attitudes toward the World Bank Group (continued)

| 26. Which of the World Bank Group's instruments do you believe are the MOST effective in promoting economic development in Yemen? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=235) |
|--|--|
| Capacity development | 55.7% |
| Investment lending | 40.4% |
| Technical assistance | 18.3% |
| Co-financing arrangements | 15.7% |
| Policy based lending / budget support to the Government | 12.8% |
| Trust Fund management | 9.4% |
| Knowledge products/services | 8.1% |
| Sector-wide approaches | 6.4% |
| Emergency Recovery lending | 6.0% |
| Don't know | 6.0% |
| Other | 5.1% |

| 27. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=241) |
|--|--|
| NGOs/CSOs | 54.4% |
| Development Partners | 26.1% |
| Private sector | 23.7% |
| Local Government | 19.5% |
| Academia/Think Tanks/Research Institutes | 17.8% |
| Beneficiaries | 13.3% |
| Community-Based Organizations (CBOs) | 12.4% |
| Foundations | 5.0% |
| Media | 4.6% |
| Parliament | 4.1% |
| Gulf Cooperation Council (GCC) Countries and GCC Secretariat | 3.3% |
| UN agencies | 3.3% |
| Other | 2.9% |
| Faith-Based Organizations | 2.5% |
| Don't know | 2.1% |

| To what extent do you agree with the following statements about the World Bank Group's work in Yemen? <i>(1-Strongly disagree, 10-Strongly agree)</i> | Level of Agreement | | | |
|---|---------------------------|-----------|-------------|-----------|
| | N | DK | Mean | SD |
| 28. Overall the World Bank Group currently plays a relevant role in development in Yemen* | 210 | 19 | 6.28 | 2.43 |
| 29. The World Bank Group's work is aligned with what I consider the development priorities for Yemen* | 197 | 28 | 5.98 | 2.47 |
| 30. The World Bank Group supports programs and strategies that are realistic for Yemen | 199 | 25 | 6.00 | 2.51 |
| 31. The World Bank Group treats clients and stakeholders in Yemen with respect | 189 | 36 | 7.32 | 2.37 |

B. Overall Attitudes toward the World Bank Group (continued)

| To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 32. Responsiveness* | 189 | 31 | 5.99 | 2.28 |
| 33. Flexibility (in terms of the World Bank Group's products and services)* | 180 | 38 | 5.61 | 2.31 |
| 34. Flexibility (in terms of changing country circumstances)* | 182 | 32 | 5.72 | 2.24 |
| 35. Being inclusive* | 172 | 40 | 5.86 | 2.14 |
| 36. Openness (sharing data and other information)* | 187 | 30 | 6.13 | 2.36 |
| 37. Staff accessibility* | 190 | 27 | 5.85 | 2.58 |
| 38. Straightforwardness and honesty* | 165 | 49 | 7.18 | 2.49 |
| 39. Ease of access to the people at the World Bank Group who are making decisions important to my work | 188 | 31 | 5.59 | 2.69 |
| 40. Collaboration with groups outside of the Government* | 183 | 35 | 5.63 | 2.61 |
| 41. Collaboration with the Government* | 191 | 27 | 7.35 | 2.40 |
| 42. Collaboration with other donors* | 159 | 61 | 7.65 | 1.94 |
| 43. The speed in which it gets things accomplished on the ground* | 189 | 30 | 6.13 | 2.39 |
| 44. Being a long-term partner | 175 | 46 | 7.92 | 2.33 |

| 45. To be a more effective development partner in Yemen, do you believe that the World Bank Group should have...? | Percentage of Respondents (N=224) |
|---|-----------------------------------|
| More local presence | 76.3% |
| The current level of local presence is adequate | 5.4% |
| Less local presence | 6.3% |
| Don't know | 12.1% |

| 46. When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=230) |
|---|---|
| There is not an adequate level of citizen/civil society participation | 48.7% |
| Ongoing conflict and instability | 43.9% |
| Lack of/inadequate levels of capacity in Government | 36.1% |
| The National Unity Government works inefficiently | 31.7% |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 26.1% |
| The World Bank Group does not do adequate follow through/follow-up | 20.4% |
| The World Bank Group works too slowly | 20.0% |
| Reforms are not well thought out in light of country challenges | 18.7% |
| Poor donor coordination | 16.1% |
| Political pressures and obstacles | 13.0% |
| Inadequate funding | 11.7% |
| Other | 0.9% |

C. World Bank Group Effectiveness and Results

| 1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important) | Importance | | | |
|--|------------|----|------|------|
| | N | DK | Mean | SD |
| 1. Anti-corruption | 205 | 0 | 8.33 | 2.39 |
| 2. Information and communications technology | 193 | 0 | 7.61 | 2.33 |
| 3. Transport | 203 | 0 | 7.41 | 2.35 |
| 4. Crime and violence | 184 | 6 | 6.60 | 2.86 |
| 5. Regional conflict and tensions | 188 | 3 | 6.84 | 2.68 |
| 6. Law and justice | 197 | 2 | 7.70 | 2.46 |
| 7. Sanitation | 200 | 0 | 7.41 | 2.29 |
| 8. Environmental sustainability | 193 | 1 | 7.31 | 2.27 |
| 9. Regulatory framework | 185 | 5 | 7.43 | 2.19 |
| 10. Communicable/non-communicable diseases | 196 | 0 | 7.07 | 2.49 |
| 11. Poverty reduction | 216 | 0 | 8.63 | 2.08 |
| 12. Gender equity | 199 | 7 | 7.01 | 2.53 |
| 13. Domestic private sector development | 199 | 0 | 7.75 | 2.04 |
| 14. Foreign direct investment | 190 | 4 | 7.51 | 2.57 |
| 15. Local governance and institutions | 197 | 3 | 7.87 | 2.19 |
| 16. Water | 199 | 4 | 8.33 | 1.99 |
| 17. Trade and exports | 188 | 3 | 7.54 | 2.16 |
| 18. Economic growth | 206 | 3 | 8.51 | 1.95 |
| 19. Energy | 198 | 0 | 8.16 | 2.18 |
| 20. Disaster management | 195 | 2 | 7.29 | 2.42 |
| 21. Public sector governance/reform | 194 | 3 | 8.41 | 2.12 |
| 22. Job creation/employment | 205 | 3 | 8.47 | 2.12 |
| 23. Social cohesion | 188 | 5 | 6.63 | 2.57 |
| 24. Financial markets | 183 | 2 | 6.93 | 2.56 |
| 25. Equality of opportunity | 197 | 0 | 7.36 | 2.60 |
| 26. Health | 202 | 0 | 8.23 | 2.15 |
| 27. Rural development | 202 | 3 | 8.28 | 1.99 |
| 28. Global/regional integration | 183 | 3 | 7.60 | 2.29 |
| 29. Food security | 201 | 1 | 8.09 | 2.38 |
| 30. Education | 203 | 1 | 8.77 | 1.97 |
| 31. Security/stabilization/reconstruction | 193 | 3 | 8.40 | 2.18 |
| 32. Social protection | 190 | 3 | 7.51 | 2.39 |
| 33. Climate change | 186 | 3 | 6.47 | 2.58 |
| 34. Agricultural development | 203 | 3 | 8.27 | 2.17 |
| 35. Urban development | 199 | 3 | 7.74 | 2.25 |
| 36. Natural resource management | 195 | 3 | 7.90 | 2.48 |

C. World Bank Group Effectiveness and Results (continued)

| 2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective) | Effectiveness | | | |
|---|---------------|----|------|------|
| | N | DK | Mean | SD |
| 1. Anti-corruption | 132 | 70 | 5.27 | 2.78 |
| 2. Information and communications technology | 113 | 85 | 5.61 | 2.61 |
| 3. Transport | 128 | 66 | 6.02 | 2.67 |
| 4. Crime and violence | 102 | 91 | 4.39 | 2.29 |
| 5. Regional conflict and tensions | 107 | 88 | 4.87 | 2.38 |
| 6. Law and justice | 120 | 76 | 5.22 | 2.86 |
| 7. Sanitation | 132 | 63 | 6.10 | 2.55 |
| 8. Environmental sustainability | 127 | 69 | 5.87 | 2.54 |
| 9. Regulatory framework | 129 | 65 | 5.84 | 2.49 |
| 10. Communicable/non-communicable diseases | 119 | 74 | 5.82 | 2.83 |
| 11. Poverty reduction | 156 | 36 | 6.36 | 2.70 |
| 12. Gender equity | 139 | 55 | 5.95 | 2.77 |
| 13. Domestic private sector development | 134 | 56 | 5.75 | 2.67 |
| 14. Foreign direct investment | 117 | 73 | 5.53 | 2.99 |
| 15. Local governance and institutions | 136 | 58 | 5.63 | 2.93 |
| 16. Water | 138 | 55 | 6.18 | 2.82 |
| 17. Trade and exports | 116 | 78 | 5.17 | 2.95 |
| 18. Economic growth | 146 | 50 | 5.77 | 2.91 |
| 19. Energy | 119 | 72 | 5.46 | 2.99 |
| 20. Disaster management | 117 | 75 | 5.48 | 2.86 |
| 21. Public sector governance/reform | 142 | 53 | 6.02 | 2.90 |
| 22. Job creation/employment | 146 | 48 | 5.55 | 3.02 |
| 23. Social cohesion | 115 | 76 | 5.06 | 2.79 |
| 24. Financial markets | 108 | 83 | 4.72 | 3.05 |
| 25. Equality of opportunity | 123 | 66 | 5.53 | 2.84 |
| 26. Health | 144 | 49 | 6.07 | 2.72 |
| 27. Rural development | 137 | 55 | 5.79 | 2.73 |
| 28. Global/regional integration | 110 | 80 | 5.56 | 2.97 |
| 29. Food security | 129 | 61 | 5.77 | 2.91 |
| 30. Education | 161 | 32 | 6.44 | 2.90 |
| 31. Security/stabilization/reconstruction | 125 | 69 | 5.42 | 2.86 |
| 32. Social protection | 129 | 63 | 5.73 | 2.98 |
| 33. Climate change | 109 | 83 | 5.30 | 2.96 |
| 34. Agricultural development | 133 | 59 | 5.78 | 2.93 |
| 35. Urban development | 136 | 59 | 5.88 | 2.80 |
| 36. Natural resource management | 114 | 80 | 5.46 | 3.05 |

C. World Bank Group Effectiveness and Results (continued)

| 3. Where are the World Bank Group's decisions made primarily that support the program in Yemen? | Percentage of Respondents (N=207) |
|--|--|
| At the Headquarters (in Washington D.C.) | 36.2% |
| In the country | 16.9% |
| Don't know | 46.9% |

| Achieving Development Results | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 4. To what extent does the World Bank Group's work help to achieve development results in Yemen?*(<i>(1-To no degree at all, 10-To a very significant degree)</i>) | 192 | 18 | 6.26 | 2.44 |

| Strengthening Country Systems | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 5. To what extent does the World Bank Group help to build/strengthen existing country systems in Yemen? <i>(1-To no degree at all, 10-To a very significant degree)</i> | 149 | 60 | 5.79 | 2.30 |

| To what extent do you agree with the following statements about the World Bank Group in Yemen? (1-Strongly disagree, 10-Strongly agree) | N | DK | Mean | SD |
|--|----------|-----------|-------------|-----------|
| 6. The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, trust funds/grants, Program 4 Result, etc.) meet the needs of Yemen* | 171 | 38 | 5.57 | 2.49 |
| 7. The World Bank Group meets Yemen's needs for knowledge services (e.g., research, analysis, data, technical assistance)* | 176 | 28 | 5.77 | 2.44 |

| Internal Evaluation Mechanisms | N | DK | Mean | SD |
|---|----------|-----------|-------------|-----------|
| 8. To what extent do you believe the World Bank Group's internal evaluation mechanisms hold the institution accountable for achieving results in Yemen? (<i>1-To no degree at all, 10-To a very significant degree</i>) | 148 | 60 | 5.95 | 2.50 |

D. The World Bank Group's Knowledge Work and Activities
(i.e., Analysis, Studies, Data, Reports, Conferences)

| 1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | Percentage of Respondents (N=208) |
|--|--|
| Weekly | 3.4% |
| Monthly | 8.7% |
| A few times a year | 30.8% |
| Rarely | 31.3% |
| Never | 26.0% |

D. The World Bank Group's Knowledge Work and Activities (continued)

| In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|--|--------|----|------|------|
| | N | DK | Mean | SD |
| 2. Are timely | 167 | 34 | 5.79 | 2.43 |
| 3. Include appropriate level of stakeholder involvement during preparation | 167 | 33 | 5.66 | 2.28 |
| 4. Are relevant to Yemen's development priorities | 175 | 25 | 6.06 | 2.36 |
| 5. Lead to practical solutions | 172 | 28 | 5.74 | 2.33 |
| 6. Are accessible (well written and easy to understand) | 172 | 29 | 5.88 | 2.62 |
| 7. Are source of relevant information on global good practices | 155 | 43 | 6.86 | 2.12 |
| 8. Enhance your knowledge and/or skills | 183 | 18 | 6.43 | 2.65 |
| 9. Are adequately disseminated | 174 | 26 | 5.40 | 2.50 |
| 10. Are translated enough into local language | 174 | 28 | 6.03 | 2.55 |
| 11. Are adaptable to Yemen's specific development challenges and country circumstances* | 168 | 32 | 6.00 | 2.52 |

| Overall Evaluations | N | DK | Mean | SD |
|---|-----|----|------|------|
| 12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?* (1-Not significant at all, 10-Very significant) | 178 | 26 | 6.92 | 2.12 |
| 13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?* (1-Very low technical quality, 10-Very high technical quality) | 176 | 29 | 6.77 | 2.16 |

E. Working with the World Bank Group

| To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Yemen's development challenges? (1-To no degree at all, 10-To a very significant degree) | Degree | | | |
|---|--------|----|------|------|
| | N | DK | Mean | SD |
| 1. Conceptualization (understanding and framing the problem) | 179 | 16 | 7.20 | 2.24 |
| 2. Design (appraising and planning the solutions) | 176 | 17 | 7.15 | 2.20 |
| 3. Implementation (Executing, carrying out, monitoring and making appropriate adjustments) | 170 | 22 | 6.86 | 2.43 |
| 4. Evaluation (assessing the impact and results) | 170 | 22 | 7.02 | 2.64 |

E. Working with the World Bank Group (continued)

| To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|---|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 5. The World Bank Group disburses funds promptly | 135 | 60 | 5.07 | 2.58 |
| 6. The World Bank Group effectively monitors and evaluates the projects and programs it supports | 164 | 32 | 6.63 | 2.54 |
| 7. The World Bank Group's approvals and reviews are done in a timely fashion | 150 | 44 | 5.71 | 2.32 |
| 8. The World Bank Group's "Safeguard Policy" requirements are reasonable | 136 | 58 | 5.80 | 2.40 |
| 9. The World Bank Group's conditions on its lending are reasonable | 140 | 53 | 5.61 | 2.55 |
| 10. The World Bank Group takes decisions quickly in Yemen | 139 | 50 | 5.04 | 2.45 |
| 11. Working with the World Bank Group increases Yemen's institutional capacity | 163 | 29 | 7.29 | 2.43 |
| 12. The World Bank Group ensures consistency and continuity through staff changes | 128 | 63 | 6.62 | 2.36 |
| 13. Where country systems are adequate, the World Bank Group makes appropriate use of them | 111 | 83 | 6.77 | 2.18 |
| 14. The World Bank Group provides effective implementation support | 150 | 44 | 6.85 | 2.40 |

| 15. Which of the following best describes the way the World Bank Group operates in Yemen? | Percentage of Respondents (N=197) |
|---|--------------------------------------|
| The World Bank Group takes too much risk in Yemen | 10.7% |
| The World Bank Group does not take enough risk in Yemen | 11.7% |
| The World Bank Group's approach to risk is appropriate | 43.7% |
| Don't know | 21.3% |
| Prefer not to answer | 12.7% |

| Adequately Staffed | N | DK | Mean | SD |
|--|-----|----|------|------|
| 16. To what extent do you believe the World Bank Group is adequately staffed in Yemen?* (1-To no degree at all, 10-To a very significant degree) | 118 | 75 | 5.53 | 2.27 |

F. The Future Role of the World Bank Group in Yemen

| 1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=198) |
|--|---|
| Increase the level of capacity development in the country | 36.4% |
| Reach out more to groups outside of Government | 30.3% |
| Collaborate more effectively with Government clients | 29.3% |
| Provide more adequate data/knowledge/statistics/figures on Yemen's economy | 23.7% |
| Reduce the complexity of obtaining World Bank Group financing | 21.2% |
| Improve the quality of its experts as related to Yemen's specific challenges | 12.1% |
| Offer more innovative financial products | 9.6% |
| Work faster | 9.6% |
| Improve the competitiveness of its financing compared to markets | 6.1% |
| Offer more innovative knowledge services | 5.1% |
| Ensure greater selectivity in its work | 4.5% |
| Other | 4.5% |
| Increase the level of World Bank Group staffing in Yemen's office | 3.5% |
| Increase availability of Fee-Based services | 1.0% |

| 2. When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen? | Percentage of Respondents (N=192) |
|--|-----------------------------------|
| Financial services | 44.8% |
| Knowledge products | 24.0% |
| Don't know | 12.5% |
| None of the above | 7.8% |
| The combination is appropriate for Yemen | 7.8% |
| Convening services | 3.1% |

| 3. Please answer the following questions. (Choose no more than THREE for each column) | Which THREE areas below would benefit most from the WBG playing a leading role among international partners in Yemen? (Responses Combined; N=194) | Which THREE areas below would benefit most from other donors in Yemen? (Responses Combined; N=191) |
|---|---|--|
| Building capacity of state institutions | 47.9% | 35.1% |
| Generating jobs | 45.9% | 47.1% |
| Increasing access to basic services | 32.0% | 29.8% |
| Building social safety nets | 30.4% | 23.0% |
| Improving livelihoods | 29.9% | 31.9% |
| Strengthening security mechanisms | 24.2% | 26.7% |
| Strengthening public financial management | 23.2% | 18.3% |
| Increasing access to justice systems | 21.1% | 29.3% |
| Stimulating dialogue to promote peace and stability | 21.1% | 18.8% |
| Strengthening conflict resolution mechanisms | 8.2% | 13.1% |
| Reducing violence | 7.2% | 12.0% |
| Increasing cohesion | 0.5% | 3.7% |

G. Communication and Information Sharing

| 1. How do you get most of your information about economic and social development issues in Yemen? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=197) |
|--|--|
| Internet | 68.5% |
| Local newspapers | 36.0% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 16.2% |
| Local television | 13.7% |
| Periodicals | 13.7% |
| Other | 11.2% |
| International television | 10.7% |
| Instant messaging | 8.6% |
| International newspapers | 5.6% |
| Local radio | 4.1% |
| Mobile phones | 3.0% |
| Blogs | 2.5% |
| International radio | 1.5% |

| 2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO) | Percentage of Respondents (Responses Combined; N=191) |
|--|--|
| World Bank Group's seminars/workshops/conferences | 44.5% |
| Direct contact with World Bank Group | 41.9% |
| World Bank Group's website | 31.4% |
| e-Newsletters | 20.4% |
| World Bank Group's publications and other written materials | 18.8% |
| Instant messaging | 16.8% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 14.7% |
| Mobile phones | 6.3% |
| Blogs | 2.6% |
| Other | 0.0% |

| 3. Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions? | Percentage of Respondents (N=194) |
|---|--|
| Yes | 23.2% |
| No | 76.8% |

| 4. Have you requested information from the World Bank Group on its activities in the past year? | Percentage of Respondents (N=193) |
|--|--|
| Yes | 19.7% |
| No | 80.3% |

| 5. Were you able to obtain this information? | Percentage of Respondents (N=45) |
|---|---|
| Yes | 62.2% |
| No | 37.8% |

| 6. Do you have access to the Internet? | Percentage of Respondents (N=192) |
|---|--|
| Yes | 95.8% |
| No | 4.2% |

G. Communication and Information Sharing (continued)

| 7. Do you use/have used the World Bank Group website? | Percentage of Respondents (N=181) |
|---|--------------------------------------|
| Yes | 63.0% |
| No | 37.0% |

| 8. Which do you primarily use? | Percentage of Respondents (N=128) |
|---|--------------------------------------|
| The World Bank Group's country website (www.worldbank.org/en/country/yemen) | 52.3% |
| The World Bank Group's main website (www.worldbank.org) | 47.7% |

| 9. Which Internet connection do you use primarily when visiting a World Bank Group website? | Percentage of Respondents (N=132) |
|---|--------------------------------------|
| High speed | 56.8% |
| Dial-up | 43.2% |

| Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree) | Level of Agreement | | | |
|---|--------------------|----|------|------|
| | N | DK | Mean | SD |
| 10. I use/consult World Bank Group's data more often than I did a few years ago | 166 | 27 | 5.86 | 2.60 |
| 11. I find the World Bank Group's websites easy to navigate. | 114 | 20 | 6.87 | 1.93 |
| 12. I find the information on the World Bank Group's websites useful. | 120 | 15 | 7.02 | 2.09 |
| 13. The World Bank Group's social media channels are valuable sources of information about the institution. | 137 | 50 | 6.42 | 2.57 |
| 14. When I need information from the World Bank Group I know how to find it. | 154 | 34 | 5.98 | 2.68 |
| 15. The World Bank Group is responsive to my information requests and inquiries. | 130 | 56 | 6.20 | 2.51 |

H. Background Information

| 1. Which of the following best describes your current position? (Please mark only ONE response) | Percentage of Respondents (N=192) |
|--|--------------------------------------|
| NGO | 35.9% |
| Employee of a Ministry, Ministerial Department or Implementation Agency | 19.8% |
| Community-Based Organization | 9.9% |
| Office of Minister | 6.8% |
| Academia/Research Institute/Think Tank | 5.7% |
| Private Foundation | 4.2% |
| Other | 3.6% |
| Project Management Unit (PMU) overseeing implementation of project | 3.1% |
| Private Sector Organization | 2.6% |
| Consultant/Contractor working on World Bank Group supported Project/Program | 1.6% |
| Media | 1.6% |
| Office of the President, Prime Minister | 1.0% |
| Office of Parliamentarian | 1.0% |
| Local Government Office or Staff | 1.0% |
| Bilateral Agency | .5% |
| Multilateral Agency | .5% |
| Financial Sector/Private Bank | .5% |
| Independent Government Institution | .5% |

H. Background Information (continued)

| 2. Please identify the primary specialization of your work. (Please mark only ONE response) | Percentage of Respondents (N=189) |
|--|--|
| Other | 29.6% |
| Education | 17.5% |
| Public sector governance / public financial management / anti-corruption | 10.6% |
| Generalist | 6.9% |
| Job creation/employment | 5.3% |
| Health / communicable/non-communicable diseases | 4.8% |
| Law and justice / regulatory framework | 4.8% |
| Agriculture/ rural development / food security | 4.2% |
| Social protection | 3.7% |
| Gender equity / equality of opportunity | 2.6% |
| Private sector development / foreign direct investment | 2.1% |
| Water and sanitation | 2.1% |
| Financial markets / banking | 1.6% |
| Urban development | 1.6% |
| Energy | 1.1% |
| Natural resource management / environmental sustainability | 1.1% |
| Information and communications technology | .5% |

| 3. Currently, do you professionally collaborate/work with the World Bank Group in your country? | Percentage of Respondents (N=186) |
|--|--|
| Yes | 44.6% |
| No | 55.4% |

| 4. Which of the following agencies of the World Bank Group do you work with in Yemen? (Select all that apply) | Percentage of Respondents (N=187) |
|--|--|
| None | 50.3% |
| The World Bank (IBRD/IDA) | 42.8% |
| The International Finance Corporation (IFC) | 15.5% |
| The Multilateral Investment Guarantee Agency (MIGA) | 1.6% |

| 5. Which of the following describes most of your exposure to the World Bank Group in Yemen? (Choose no more than TWO) | Percentage of Respondents (N=186) |
|--|--|
| Collaborate as part of my professional duties | 48.1% |
| Engage in World Bank Group related/sponsored events/activities | 47.6% |
| Use World Bank Group website for information, data, research, etc. | 27.8% |
| Use World Bank Group reports/data | 25.8% |
| Observer (i.e., follow in media, discuss in informal conversations, etc.) | 21.5% |

| 6. Which best represents your geographic location? | Percentage of Respondents (N=191) |
|---|--|
| Mountainous regions | 73.3% |
| Coastal plains | 18.3% |
| Plateaus | 7.3% |
| Desert | 1.0% |

Appendix B: Responses to All Questions by Stakeholder Groups

**Office of the President/Prime Minister/Minister N=15 ● Employee of a Ministry N=38 ● Consultant on WBG project/PMU N=9
Private Sector/Financial Sector/Private Bank N=6 ● NGO/Private Foundation N=77 ● CBO N=19 ● Academia N=11 ● Other N=17**

A. General Issues Facing Yemen

In general, how would you say that Yemen is headed in...?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| The right direction | 42.9% | 58.8% | 75.0% | 50.0% | 63.0% | 78.9% | 66.7% | 75.0% |
| The wrong direction | 7.1% | 14.7% | 12.5% | - | 12.3% | 5.3% | 11.1% | 12.5% |
| Not sure | 50.0% | 26.5% | 12.5% | 50.0% | 24.7% | 15.8% | 22.2% | 12.5% |

A. General Issues Facing Yemen (continued)

Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Social protection | 6.7% | 0.0% | 0.0% | 0.0% | 6.6% | 0.0% | 0.0% | 0.0% |
| Water* | 6.7% | 34.2% | 37.5% | 0.0% | 11.8% | 31.6% | 22.2% | 17.6% |
| Security/stabilization/reconstruction | 53.3% | 63.2% | 37.5% | 83.3% | 43.4% | 42.1% | 55.6% | 23.5% |
| Public sector governance/reform | 13.3% | 21.1% | 0.0% | 16.7% | 23.7% | 15.8% | 11.1% | 17.6% |
| Global/regional integration* | 0.0% | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 0.0% | 0.0% |
| Gender equity* | 20.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 11.1% | 0.0% |
| Domestic private sector development | 0.0% | 2.6% | 0.0% | 16.7% | 2.6% | 0.0% | 0.0% | 0.0% |
| Foreign direct investment | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% |
| Transport | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Energy | 20.0% | 10.5% | 0.0% | 0.0% | 2.6% | 0.0% | 0.0% | 5.9% |
| Regional conflict and tensions | 13.3% | 2.6% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Job creation/employment | 20.0% | 5.3% | 0.0% | 16.7% | 10.5% | 26.3% | 22.2% | 11.8% |
| Rural development | 0.0% | 2.6% | 0.0% | 0.0% | 2.6% | 0.0% | 11.1% | 5.9% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Environmental sustainability* | 0.0% | 5.3% | 0.0% | 16.7% | 0.0% | 0.0% | 0.0% | 0.0% |
| Equality of opportunity* | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 22.2% | 5.9% |
| Health | 20.0% | 13.2% | 37.5% | 16.7% | 17.1% | 5.3% | 11.1% | 5.9% |
| Sanitation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Education | 53.3% | 39.5% | 62.5% | 50.0% | 61.8% | 68.4% | 44.4% | 58.8% |
| Poverty reduction | 33.3% | 18.4% | 37.5% | 66.7% | 30.3% | 21.1% | 22.2% | 29.4% |
| Food security | 6.7% | 18.4% | 12.5% | 0.0% | 14.5% | 21.1% | 0.0% | 11.8% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 5.9% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 0.0% | 5.3% | 0.0% | 0.0% | 1.3% | 10.5% | 0.0% | 11.8% |
| Trade and exports | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Economic growth | 6.7% | 15.8% | 12.5% | 0.0% | 7.9% | 10.5% | 0.0% | 23.5% |
| Law and justice | 6.7% | 13.2% | 0.0% | 0.0% | 18.4% | 10.5% | 11.1% | 23.5% |
| Regulatory framework* | 0.0% | 0.0% | 12.5% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Local governance and institutions | 0.0% | 2.6% | 0.0% | 0.0% | 3.9% | 0.0% | 11.1% | 0.0% |
| Natural resource management | 6.7% | 5.3% | 0.0% | 0.0% | 2.6% | 5.3% | 11.1% | 0.0% |
| Anti-corruption | 6.7% | 18.4% | 50.0% | 0.0% | 27.6% | 31.6% | 33.3% | 35.3% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

A. General Issues Facing Yemen (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Water | 0.0% | 5.6% | 0.0% | 0.0% | 5.3% | 5.3% | 0.0% | 5.9% |
| Equality of opportunity | 0.0% | 11.1% | 0.0% | 16.7% | 7.9% | 15.8% | 0.0% | 11.8% |
| Economic growth | 13.3% | 36.1% | 37.5% | 33.3% | 34.2% | 21.1% | 27.3% | 29.4% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Regional conflict and tensions | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Global/regional integration | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% |
| Gender equity | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% |
| Rural development | 0.0% | 13.9% | 12.5% | 0.0% | 11.8% | 21.1% | 9.1% | 5.9% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 3.9% | 5.3% | 0.0% | 0.0% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 5.9% |
| Local governance and institutions | 0.0% | 5.6% | 0.0% | 0.0% | 5.3% | 5.3% | 9.1% | 5.9% |
| Social protection | 6.7% | 13.9% | 0.0% | 33.3% | 6.6% | 0.0% | 0.0% | 5.9% |
| Law and justice | 0.0% | 2.8% | 0.0% | 0.0% | 5.3% | 5.3% | 9.1% | 11.8% |
| Transport* | 13.3% | 8.3% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Crime and violence | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Information and communications technology | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Security/stabilization/reconstruction | 13.3% | 16.7% | 12.5% | 16.7% | 18.4% | 15.8% | 18.2% | 11.8% |
| Sanitation | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 0.0% |
| Anti-corruption | 46.7% | 36.1% | 50.0% | 33.3% | 40.8% | 42.1% | 45.5% | 52.9% |
| Domestic private sector development | 20.0% | 5.6% | 12.5% | 33.3% | 7.9% | 15.8% | 9.1% | 11.8% |
| Foreign direct investment | 26.7% | 8.3% | 12.5% | 0.0% | 5.3% | 15.8% | 18.2% | 11.8% |
| Energy | 6.7% | 5.6% | 0.0% | 16.7% | 1.3% | 0.0% | 9.1% | 0.0% |
| Public sector governance/reform | 6.7% | 5.6% | 0.0% | 0.0% | 17.1% | 5.3% | 9.1% | 11.8% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Education* | 26.7% | 27.8% | 100.0% | 33.3% | 40.8% | 36.8% | 45.5% | 23.5% |
| Natural resource management | 0.0% | 30.6% | 12.5% | 16.7% | 15.8% | 15.8% | 27.3% | 17.6% |
| Environmental sustainability | 0.0% | 2.8% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Health | 13.3% | 5.6% | 12.5% | 0.0% | 3.9% | 5.3% | 18.2% | 0.0% |
| Agricultural development | 13.3% | 25.0% | 12.5% | 33.3% | 21.1% | 21.1% | 9.1% | 17.6% |
| Disaster management | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Job creation/employment | 33.3% | 16.7% | 25.0% | 16.7% | 31.6% | 31.6% | 18.2% | 29.4% |
| Financial markets* | 6.7% | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 0.0% | 0.0% |
| Trade and exports | 6.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 9.1% | 5.9% |
| Food security | 20.0% | 16.7% | 0.0% | 0.0% | 7.9% | 5.3% | 0.0% | 5.9% |

*Significantly different between stakeholder groups

A. General Issues Facing Yemen (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Energy* | 26.7% | 24.3% | 12.5% | 50.0% | 9.2% | 0.0% | 45.5% | 20.0% |
| Gender equity | 0.0% | 8.1% | 0.0% | 16.7% | 0.0% | 11.1% | 0.0% | 6.7% |
| Equality of opportunity | 0.0% | 2.7% | 0.0% | 16.7% | 7.9% | 16.7% | 0.0% | 6.7% |
| Global/regional integration | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% |
| Social protection | 0.0% | 2.7% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Anti-corruption | 13.3% | 40.5% | 75.0% | 16.7% | 27.6% | 22.2% | 36.4% | 33.3% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Regional conflict and tensions | 0.0% | 0.0% | 0.0% | 0.0% | 3.9% | 0.0% | 0.0% | 0.0% |
| Rural development | 6.7% | 5.4% | 0.0% | 0.0% | 7.9% | 5.6% | 9.1% | 0.0% |
| Foreign direct investment | 26.7% | 10.8% | 12.5% | 16.7% | 19.7% | 16.7% | 27.3% | 20.0% |
| Urban development | 6.7% | 2.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 6.7% |
| Water | 0.0% | 0.0% | 12.5% | 0.0% | 1.3% | 5.6% | 0.0% | 0.0% |
| Trade and exports* | 26.7% | 16.2% | 0.0% | 33.3% | 6.6% | 5.6% | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% | 0.0% | 0.0% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 6.7% |
| Public sector governance/reform | 40.0% | 29.7% | 25.0% | 16.7% | 18.4% | 38.9% | 36.4% | 20.0% |
| Domestic private sector development | 20.0% | 16.2% | 25.0% | 50.0% | 30.3% | 11.1% | 9.1% | 46.7% |
| Job creation/employment | 33.3% | 10.8% | 0.0% | 0.0% | 19.7% | 33.3% | 18.2% | 13.3% |
| Agricultural development* | 20.0% | 2.7% | 0.0% | 16.7% | 25.0% | 44.4% | 27.3% | 20.0% |
| Food security | 0.0% | 0.0% | 12.5% | 0.0% | 5.3% | 5.6% | 0.0% | 0.0% |
| Transport | 6.7% | 0.0% | 0.0% | 0.0% | 1.3% | 5.6% | 9.1% | 0.0% |
| Security/stabilization/reconstruction | 20.0% | 37.8% | 37.5% | 16.7% | 23.7% | 22.2% | 36.4% | 13.3% |
| Education | 20.0% | 24.3% | 50.0% | 16.7% | 23.7% | 16.7% | 0.0% | 6.7% |
| Natural resource management | 20.0% | 40.5% | 12.5% | 0.0% | 35.5% | 27.8% | 18.2% | 40.0% |
| Environmental sustainability | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Health | 0.0% | 2.7% | 0.0% | 0.0% | 3.9% | 0.0% | 0.0% | 0.0% |
| Law and justice | 13.3% | 21.6% | 12.5% | 16.7% | 10.5% | 5.6% | 18.2% | 13.3% |
| Local governance and institutions | 0.0% | 0.0% | 0.0% | 0.0% | 6.6% | 0.0% | 0.0% | 13.3% |
| Crime and violence | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Financial markets* | 0.0% | 0.0% | 0.0% | 16.7% | 1.3% | 0.0% | 9.1% | 13.3% |
| Sanitation | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

A. General Issues Facing Yemen (continued)

When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG-Supported Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia | | | Other | | | |
|---|---|-------|-------|---------------------------|-------|-------|---|-------|----|--|------|----|---------------------------|------|----|-----|------|----|----------|------|----|-------|------|----|--|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | |
| Better employment opportunities for young people | 23.1% | 24.3% | 37.5% | 33.3% | 16.9% | 42.1% | 27.3% | 23.5% | | | | | | | | | | | | | | | | | |
| Better employment opportunities for women | 0.0% | 2.7% | 0.0% | 16.7% | 1.3% | 10.5% | 9.1% | 0.0% | | | | | | | | | | | | | | | | | |
| Greater access to micro-finance for the poor* | 46.2% | 32.4% | 0.0% | 0.0% | 13.0% | 5.3% | 27.3% | 5.9% | | | | | | | | | | | | | | | | | |
| Greater voice and participation for citizens to help ensure greater accountability | 7.7% | 0.0% | 25.0% | 16.7% | 11.7% | 5.3% | 0.0% | 11.8% | | | | | | | | | | | | | | | | | |
| Greater access to health and nutrition for citizens | 0.0% | 16.2% | 12.5% | 0.0% | 15.6% | 10.5% | 9.1% | 5.9% | | | | | | | | | | | | | | | | | |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) | 15.4% | 16.2% | 25.0% | 33.3% | 16.9% | 21.1% | 18.2% | 23.5% | | | | | | | | | | | | | | | | | |
| A growing middle class | 23.1% | 16.2% | 12.5% | 0.0% | 10.4% | 5.3% | 9.1% | 5.9% | | | | | | | | | | | | | | | | | |
| Better opportunity for the poor who live in rural areas | 0.0% | 2.7% | 0.0% | 0.0% | 7.8% | 5.3% | 18.2% | 17.6% | | | | | | | | | | | | | | | | | |
| Better opportunity for the poor who live in urban areas | 15.4% | 0.0% | 0.0% | 0.0% | 7.8% | 5.3% | 0.0% | 0.0% | | | | | | | | | | | | | | | | | |
| Consistent economic growth | 0.0% | 10.8% | 25.0% | 16.7% | 14.3% | 21.1% | 18.2% | 5.9% | | | | | | | | | | | | | | | | | |
| More reliable social safety net | 7.7% | 5.4% | 0.0% | 0.0% | 6.5% | 5.3% | 0.0% | 5.9% | | | | | | | | | | | | | | | | | |
| Greater equity of fiscal policy | 7.7% | 18.9% | 12.5% | 16.7% | 16.9% | 15.8% | 18.2% | 17.6% | | | | | | | | | | | | | | | | | |
| Education and training that better ensure job opportunity | 30.8% | 37.8% | 50.0% | 50.0% | 46.8% | 47.4% | 36.4% | 64.7% | | | | | | | | | | | | | | | | | |
| Better quality public services | 23.1% | 2.7% | 0.0% | 16.7% | 10.4% | 0.0% | 9.1% | 11.8% | | | | | | | | | | | | | | | | | |
| Other | 0.0% | 10.8% | 0.0% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% | | | | | | | | | | | | | | | | | |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|---------------------------|------|------|----------------------------------|------|------|--|------|------|---------------------------|------|------|-----|------|------|---------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in Yemen?* | 15 | 4.60 | 2.90 | 36 | 6.56 | 2.18 | 9 | 6.67 | 2.12 | 6 | 7.00 | 2.10 | 76 | 5.47 | 2.49 | 19 | 6.58 | 2.43 | 11 | 6.73 | 2.33 | 17 | 6.47 | 2.60 |

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Yemen. | 13 | 4.31 | 2.29 | 34 | 6.38 | 2.37 | 9 | 6.89 | 2.15 | 6 | 6.17 | 1.94 | 67 | 5.85 | 2.25 | 18 | 6.50 | 2.46 | 10 | 6.50 | 2.27 | 16 | 6.00 | 2.48 |

(1-Not effective at all, 10-Very effective)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Yemen solve its most complicated development challenges? | 10 | 5.00 | 2.16 | 33 | 6.58 | 2.42 | 8 | 6.75 | 1.83 | 6 | 6.50 | 1.98 | 60 | 6.75 | 2.12 | 16 | 7.81 | 2.56 | 9 | 7.44 | 1.51 | 15 | 7.13 | 2.23 |

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Social protection | 6.7% | 2.6% | 0.0% | 16.7% | 7.8% | 0.0% | 0.0% | 5.9% |
| Security/stabilization/reconstruction | 13.3% | 10.5% | 0.0% | 50.0% | 15.6% | 21.1% | 18.2% | 5.9% |
| Public sector governance/reform | 26.7% | 18.4% | 0.0% | 16.7% | 26.0% | 15.8% | 27.3% | 23.5% |
| Transport | 6.7% | 7.9% | 0.0% | 0.0% | 3.9% | 5.3% | 0.0% | 5.9% |
| Poverty reduction | 26.7% | 28.9% | 33.3% | 33.3% | 27.3% | 5.3% | 36.4% | 23.5% |
| Global/regional integration | 0.0% | 2.6% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 5.9% |
| Gender equity* | 0.0% | 0.0% | 0.0% | 0.0% | 5.2% | 21.1% | 0.0% | 0.0% |
| Crime and violence* | 0.0% | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 0.0% | 0.0% |
| Rural development | 6.7% | 7.9% | 11.1% | 0.0% | 7.8% | 10.5% | 18.2% | 5.9% |
| Domestic private sector development | 6.7% | 7.9% | 0.0% | 16.7% | 5.2% | 0.0% | 18.2% | 5.9% |
| Foreign direct investment | 6.7% | 10.5% | 0.0% | 16.7% | 5.2% | 10.5% | 0.0% | 5.9% |
| Water | 13.3% | 10.5% | 11.1% | 0.0% | 5.2% | 0.0% | 18.2% | 0.0% |
| Energy | 13.3% | 7.9% | 0.0% | 16.7% | 0.0% | 0.0% | 9.1% | 5.9% |
| Social cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% |
| Job creation/employment | 26.7% | 7.9% | 22.2% | 0.0% | 18.2% | 21.1% | 18.2% | 11.8% |
| Financial markets | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 5.3% | 0.0% | 0.0% |
| Environmental sustainability | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Equality of opportunity | 6.7% | 2.6% | 0.0% | 0.0% | 3.9% | 10.5% | 9.1% | 5.9% |
| Regional conflict and tensions | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Health | 40.0% | 34.2% | 44.4% | 16.7% | 19.5% | 15.8% | 9.1% | 35.3% |
| Education | 66.7% | 50.0% | 88.9% | 16.7% | 57.1% | 52.6% | 18.2% | 64.7% |
| Food security | 13.3% | 13.2% | 11.1% | 0.0% | 7.8% | 5.3% | 0.0% | 5.9% |
| Climate change | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Agricultural development | 0.0% | 2.6% | 22.2% | 16.7% | 10.4% | 21.1% | 27.3% | 29.4% |
| Trade and exports* | 0.0% | 0.0% | 0.0% | 16.7% | 0.0% | 0.0% | 9.1% | 5.9% |
| Economic growth | 13.3% | 36.8% | 11.1% | 16.7% | 26.0% | 10.5% | 18.2% | 17.6% |
| Law and justice | 0.0% | 0.0% | 11.1% | 0.0% | 6.5% | 5.3% | 9.1% | 5.9% |
| Local governance and institutions | 0.0% | 5.3% | 0.0% | 0.0% | 6.5% | 5.3% | 0.0% | 0.0% |
| Regulatory framework | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Natural resource management* | 0.0% | 2.6% | 0.0% | 33.3% | 6.5% | 5.3% | 18.2% | 0.0% |
| Information and communications technology | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% | 10.5% | 0.0% | 0.0% |
| Anti-corruption | 6.7% | 15.8% | 33.3% | 0.0% | 18.2% | 31.6% | 18.2% | 17.6% |
| Disaster management | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Sanitation | 0.0% | 7.9% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Yemen?

| Greatest Value Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Convening/Facilitating | 0.0% | 2.7% | 0.0% | 0.0% | 2.6% | 5.3% | 0.0% | 5.9% |
| Data | 7.1% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Policy advice, studies, analyses | 21.4% | 16.2% | 0.0% | 33.3% | 13.0% | 10.5% | 0.0% | 0.0% |
| Financial resources | 28.6% | 35.1% | 22.2% | 0.0% | 16.9% | 0.0% | 18.2% | 11.8% |
| Capacity development | 35.7% | 37.8% | 22.2% | 66.7% | 32.5% | 42.1% | 36.4% | 41.2% |
| Technical assistance | 0.0% | 8.1% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 5.9% |
| Mobilizing third party financial resources | 0.0% | 0.0% | 0.0% | 0.0% | 6.5% | 5.3% | 0.0% | 5.9% |
| Donor coordination | 0.0% | 10.8% | 22.2% | 0.0% | 6.5% | 10.5% | 0.0% | 0.0% |
| Linkage to non-Bank expertise | 0.0% | 2.7% | 0.0% | 0.0% | 1.3% | 0.0% | 0.0% | 0.0% |
| Strategy formulation | 7.1% | 2.7% | 22.2% | 0.0% | 15.6% | 21.1% | 36.4% | 5.9% |
| Other* | 0.0% | 0.0% | 11.1% | 0.0% | 2.6% | 5.3% | 9.1% | 23.5% |

*Significantly different between stakeholder groups

| 2 nd Greatest Value Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Convening/Facilitating | 7.1% | 0.0% | 0.0% | 0.0% | 3.9% | 5.3% | 0.0% | 0.0% |
| Data | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 5.3% | 0.0% | 0.0% |
| Policy advice, studies, analyses | 7.1% | 14.3% | 0.0% | 16.7% | 11.8% | 15.8% | 18.2% | 17.6% |
| Financial resources | 14.3% | 20.0% | 12.5% | 50.0% | 17.1% | 15.8% | 9.1% | 5.9% |
| Capacity development | 28.6% | 14.3% | 37.5% | 0.0% | 31.6% | 15.8% | 18.2% | 17.6% |
| Technical assistance | 7.1% | 2.9% | 12.5% | 16.7% | 7.9% | 0.0% | 18.2% | 11.8% |
| Mobilizing third party financial resources | 0.0% | 11.4% | 12.5% | 0.0% | 1.3% | 0.0% | 9.1% | 5.9% |
| Donor coordination | 7.1% | 11.4% | 0.0% | 0.0% | 11.8% | 15.8% | 18.2% | 17.6% |
| Linkage to non-Bank expertise | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 9.1% | 5.9% |
| Strategy formulation | 28.6% | 17.1% | 25.0% | 16.7% | 10.5% | 21.1% | 0.0% | 11.8% |
| Other | 0.0% | 8.6% | 0.0% | 0.0% | 1.3% | 5.3% | 0.0% | 5.9% |

B. Overall Attitudes toward the World Bank Group (continued)

How effectively do the World Bank Groups' activities below support Yemen's efforts to achieve development results?

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Convening/Facilitating | 9 | 4.67 | 2.18 | 28 | 6.32 | 1.93 | 6 | 4.83 | 1.60 | 5 | 6.20 | 1.30 | 64 | 5.78 | 2.47 | 18 | 6.56 | 2.28 | 10 | 4.10 | 1.52 | 14 | 5.57 | 2.68 |
| Data* | 10 | 4.70 | 2.54 | 33 | 7.06 | 1.78 | 6 | 7.83 | 1.60 | 5 | 8.00 | 2.35 | 67 | 6.43 | 2.16 | 19 | 7.95 | 2.25 | 10 | 6.60 | 2.55 | 15 | 6.53 | 2.33 |
| Policy advice, studies, analyses | 11 | 4.91 | 2.70 | 32 | 7.19 | 2.12 | 9 | 6.78 | 2.05 | 6 | 6.83 | 2.14 | 68 | 7.00 | 2.25 | 16 | 7.13 | 2.28 | 10 | 5.80 | 2.82 | 15 | 7.27 | 2.55 |
| Financial resources | 10 | 5.50 | 3.14 | 31 | 7.19 | 2.18 | 7 | 7.29 | 2.87 | 5 | 6.80 | 1.64 | 67 | 7.27 | 2.19 | 16 | 6.69 | 2.36 | 10 | 5.70 | 2.91 | 16 | 7.13 | 2.68 |
| Technical assistance | 10 | 5.10 | 2.77 | 29 | 7.21 | 1.70 | 8 | 6.50 | 2.56 | 5 | 6.20 | 1.64 | 68 | 7.40 | 2.21 | 18 | 7.39 | 2.52 | 11 | 7.18 | 2.75 | 15 | 7.47 | 2.33 |
| Mobilizing third party financial resources | 8 | 5.75 | 3.45 | 29 | 7.17 | 2.14 | 5 | 5.60 | 1.82 | 5 | 5.20 | 2.68 | 61 | 6.52 | 2.31 | 15 | 6.93 | 2.52 | 7 | 5.71 | 3.04 | 11 | 5.91 | 2.70 |
| Donor coordination | 10 | 5.80 | 3.16 | 28 | 7.50 | 2.32 | 7 | 5.57 | 3.21 | 4 | 6.50 | 2.38 | 66 | 7.09 | 2.52 | 16 | 7.50 | 2.34 | 9 | 7.11 | 3.33 | 14 | 7.36 | 2.13 |
| Linkage to non-Bank expertise | 9 | 5.56 | 3.21 | 24 | 6.92 | 1.95 | 4 | 5.75 | 0.50 | 5 | 5.40 | 1.14 | 54 | 6.28 | 2.18 | 14 | 7.36 | 1.95 | 8 | 5.13 | 3.18 | 13 | 5.15 | 2.64 |
| Strategy formulation | 11 | 5.45 | 3.36 | 33 | 7.52 | 2.71 | 8 | 7.25 | 1.83 | 6 | 8.00 | 1.79 | 68 | 7.49 | 2.50 | 18 | 8.33 | 1.88 | 10 | 6.30 | 2.79 | 16 | 6.31 | 2.85 |

(1-Not effective at all, 10-Very effective) *Significantly different between stakeholder groups

The World Bank Group can provide capacity building support in a number of ways in Yemen. To what degree would Yemen benefit, if capacity building were to support...?

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts* | 14 | 6.21 | 1.93 | 36 | 6.25 | 2.41 | 8 | 7.88 | 1.81 | 6 | 7.00 | 1.90 | 72 | 8.17 | 2.20 | 19 | 8.53 | 2.32 | 10 | 6.70 | 2.41 | 16 | 7.88 | 2.68 |
| The public sector , related to implementation of specific development projects on the ground* | 15 | 6.27 | 2.79 | 37 | 8.43 | 1.76 | 8 | 7.13 | 2.48 | 6 | 7.83 | 2.14 | 71 | 7.39 | 2.36 | 18 | 8.72 | 1.78 | 11 | 6.18 | 2.56 | 16 | 6.44 | 2.63 |
| The public sector , related to changing institutions (organizations or sociopolitical conditions) | 14 | 6.64 | 2.62 | 34 | 7.26 | 1.93 | 8 | 7.88 | 2.03 | 6 | 7.33 | 2.07 | 70 | 7.36 | 2.19 | 16 | 7.56 | 2.99 | 10 | 5.90 | 2.56 | 15 | 6.80 | 2.43 |
| The private sector , related to institutional and policy change | 11 | 6.18 | 2.44 | 34 | 6.47 | 2.08 | 6 | 8.00 | 2.53 | 6 | 8.00 | 1.90 | 69 | 7.72 | 2.04 | 16 | 6.94 | 2.74 | 10 | 6.20 | 2.70 | 14 | 7.00 | 1.96 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen?

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 8 | 5.00 | 2.07 | 28 | 6.50 | 2.63 | 8 | 6.75 | 2.55 | 4 | 6.50 | 1.29 | 52 | 6.33 | 2.42 | 14 | 6.79 | 2.29 | 10 | 6.10 | 2.38 | 12 | 6.00 | 2.76 |
| Citizen engagement (incorporating citizens' voices into development) | 7 | 5.43 | 2.51 | 21 | 5.86 | 2.95 | 6 | 6.33 | 2.94 | 4 | 6.25 | 1.89 | 52 | 5.44 | 2.63 | 15 | 6.80 | 2.54 | 9 | 4.78 | 2.49 | 11 | 5.55 | 1.75 |
| Policy design (for clarity and better incentives to achieve development goals) | 8 | 5.13 | 2.17 | 26 | 7.88 | 2.75 | 7 | 7.00 | 2.89 | 5 | 6.80 | 2.39 | 55 | 6.73 | 2.59 | 14 | 7.29 | 2.40 | 9 | 5.67 | 2.00 | 14 | 7.36 | 2.13 |

(1-Not effective at all, 10-Very effective)

When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening)* | 9 | 7.22 | 2.68 | 34 | 8.91 | 1.40 | 8 | 8.63 | 2.07 | 6 | 7.17 | 2.32 | 65 | 7.72 | 2.36 | 15 | 8.27 | 1.44 | 11 | 7.64 | 1.63 | 14 | 6.71 | 2.67 |
| Citizen engagement (incorporating citizens' voices into development) | 9 | 7.67 | 1.50 | 34 | 7.74 | 2.12 | 6 | 7.00 | 2.37 | 6 | 7.33 | 2.16 | 61 | 8.13 | 2.03 | 16 | 8.44 | 1.93 | 10 | 7.60 | 1.90 | 13 | 6.31 | 2.72 |
| Policy design (for clarity and better incentives to achieve development goals) | 10 | 8.30 | 1.57 | 32 | 8.81 | 1.77 | 7 | 9.00 | 1.00 | 6 | 7.17 | 2.14 | 67 | 8.21 | 2.03 | 15 | 8.73 | 1.34 | 10 | 7.80 | 2.04 | 15 | 6.87 | 3.00 |

(1-Not important at all, 10-Very important) *Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Staff too inaccessible | 0.0% | 10.5% | 11.1% | 16.7% | 7.9% | 15.8% | 27.3% | 11.8% |
| Not exploring alternative policy options | 6.7% | 2.6% | 0.0% | 0.0% | 9.2% | 0.0% | 27.3% | 11.8% |
| Not adequately sensitive to political/social realities in Yemen | 33.3% | 36.8% | 11.1% | 16.7% | 17.1% | 15.8% | 27.3% | 17.6% |
| Not enough public disclosure of its work | 33.3% | 10.5% | 22.2% | 50.0% | 26.3% | 21.1% | 27.3% | 23.5% |
| Arrogant in its approach* | 6.7% | 0.0% | 11.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Not aligned with country priorities | 6.7% | 2.6% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% | 11.8% |
| The credibility of its knowledge/data | 0.0% | 0.0% | 0.0% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% |
| World Bank Group's processes too complex | 6.7% | 15.8% | 33.3% | 16.7% | 22.4% | 15.8% | 18.2% | 0.0% |
| Not willing to honestly criticize policies and reform efforts in the country | 0.0% | 2.6% | 0.0% | 0.0% | 7.9% | 5.3% | 0.0% | 11.8% |
| Too influenced by developed countries | 13.3% | 13.2% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% | 11.8% |
| Imposing technocratic solutions without regard to political realities | 13.3% | 0.0% | 0.0% | 0.0% | 5.3% | 5.3% | 9.1% | 5.9% |
| World Bank Group's processes too slow* | 20.0% | 31.6% | 22.2% | 0.0% | 5.3% | 5.3% | 18.2% | 11.8% |
| Too bureaucratic in its operational policies and procedures | 0.0% | 18.4% | 11.1% | 0.0% | 3.9% | 5.3% | 9.1% | 11.8% |
| Not aligned with other donors' work | 0.0% | 0.0% | 11.1% | 0.0% | 1.3% | 5.3% | 0.0% | 5.9% |
| Not collaborating enough with non-state actors* | 6.7% | 0.0% | 11.1% | 16.7% | 31.6% | 31.6% | 9.1% | 17.6% |
| Not client focused* | 0.0% | 2.6% | 0.0% | 33.3% | 5.3% | 5.3% | 0.0% | 0.0% |
| Its advice and strategies do not lend themselves to practical problem solving | 13.3% | 7.9% | 0.0% | 16.7% | 3.9% | 0.0% | 0.0% | 5.9% |
| Not focused enough on issues that are unique to post-conflict countries | 13.3% | 5.3% | 0.0% | 16.7% | 11.8% | 5.3% | 9.1% | 5.9% |
| Inadequate number of World Bank Group staff members located in the country | 0.0% | 5.3% | 11.1% | 0.0% | 5.3% | 5.3% | 0.0% | 11.8% |
| Other | 0.0% | 10.5% | 0.0% | 0.0% | 6.6% | 5.3% | 9.1% | 17.6% |
| Don't know | 13.3% | 10.5% | 11.1% | 0.0% | 3.9% | 21.1% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Capacity development | 42.9% | 54.1% | 55.6% | 66.7% | 52.1% | 68.4% | 45.5% | 70.6% |
| Policy based lending / budget support to the Government | 14.3% | 16.2% | 0.0% | 16.7% | 13.7% | 10.5% | 9.1% | 5.9% |
| Knowledge products/services | 0.0% | 2.7% | 0.0% | 0.0% | 9.6% | 5.3% | 18.2% | 11.8% |
| Investment lending | 57.1% | 40.5% | 66.7% | 66.7% | 39.7% | 42.1% | 18.2% | 47.1% |
| Technical assistance | 28.6% | 10.8% | 22.2% | 16.7% | 16.4% | 10.5% | 36.4% | 23.5% |
| Trust Fund management | 14.3% | 8.1% | 11.1% | 0.0% | 9.6% | 10.5% | 18.2% | 5.9% |
| Co-financing arrangements | 0.0% | 24.3% | 11.1% | 16.7% | 16.4% | 21.1% | 9.1% | 11.8% |
| Sector-wide approaches | 7.1% | 8.1% | 11.1% | 0.0% | 8.2% | 0.0% | 18.2% | 0.0% |
| Emergency Recovery lending | 7.1% | 2.7% | 22.2% | 0.0% | 4.1% | 0.0% | 0.0% | 11.8% |
| Other* | 14.3% | 18.9% | 0.0% | 0.0% | 2.7% | 0.0% | 0.0% | 5.9% |
| Don't know | 0.0% | 2.7% | 0.0% | 0.0% | 9.6% | 10.5% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Academia/Think Tanks/Research Institutes | 20.0% | 15.8% | 33.3% | 0.0% | 15.6% | 10.5% | 54.5% | 17.6% |
| Development Partners | 0.0% | 36.8% | 22.2% | 33.3% | 19.5% | 31.6% | 18.2% | 35.3% |
| Media | 13.3% | 2.6% | 0.0% | 16.7% | 1.3% | 5.3% | 9.1% | 5.9% |
| NGOs/CSOs* | 33.3% | 31.6% | 44.4% | 33.3% | 74.0% | 78.9% | 45.5% | 52.9% |
| Local Government* | 53.3% | 28.9% | 11.1% | 33.3% | 9.1% | 15.8% | 18.2% | 17.6% |
| Private sector* | 33.3% | 39.5% | 44.4% | 50.0% | 16.9% | 0.0% | 9.1% | 29.4% |
| Parliament | 0.0% | 7.9% | 0.0% | 0.0% | 3.9% | 5.3% | 0.0% | 11.8% |
| Community-Based Organizations (CBOs) | 6.7% | 0.0% | 11.1% | 0.0% | 18.2% | 21.1% | 9.1% | 0.0% |
| Beneficiaries | 6.7% | 18.4% | 0.0% | 16.7% | 20.8% | 0.0% | 9.1% | 11.8% |
| Foundations | 0.0% | 15.8% | 0.0% | 0.0% | 3.9% | 0.0% | 9.1% | 0.0% |
| Faith-Based Organizations | 13.3% | 0.0% | 11.1% | 0.0% | 2.6% | 0.0% | 0.0% | 0.0% |
| Gulf Cooperation Council (GCC) Countries and GCC Secretariat | 6.7% | 0.0% | 0.0% | 0.0% | 2.6% | 5.3% | 9.1% | 11.8% |
| UN agencies | 0.0% | 0.0% | 0.0% | 0.0% | 6.5% | 5.3% | 0.0% | 0.0% |
| Other | 0.0% | 2.6% | 0.0% | 0.0% | 2.6% | 0.0% | 9.1% | 5.9% |
| Don't know | 6.7% | 0.0% | 11.1% | 0.0% | 0.0% | 5.3% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

To what extent do you agree with the following statements about the World Bank Group's work in Yemen? (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Yemen | 13 | 5.23 | 2.74 | 33 | 6.36 | 2.64 | 9 | 7.78 | 1.72 | 6 | 5.83 | 3.06 | 69 | 6.12 | 2.41 | 19 | 6.84 | 2.29 | 10 | 6.80 | 2.30 | 16 | 6.19 | 2.59 |
| The World Bank Group's work is aligned with what I consider the development priorities for Yemen* | 12 | 4.75 | 2.60 | 33 | 6.33 | 2.70 | 8 | 8.00 | 1.85 | 4 | 4.25 | 2.99 | 65 | 5.77 | 2.32 | 18 | 6.94 | 2.67 | 9 | 6.44 | 2.30 | 15 | 5.80 | 2.21 |
| The World Bank Group supports programs and strategies that are realistic for Yemen | 13 | 4.62 | 2.53 | 33 | 6.61 | 2.65 | 9 | 7.78 | 2.22 | 6 | 5.67 | 2.94 | 65 | 5.86 | 2.44 | 15 | 6.87 | 2.39 | 8 | 6.50 | 2.45 | 15 | 6.07 | 2.71 |
| The World Bank Group treats clients and stakeholders in Yemen with respect | 13 | 6.08 | 2.84 | 32 | 7.50 | 2.03 | 9 | 7.22 | 2.99 | 6 | 7.33 | 1.97 | 58 | 7.12 | 2.41 | 16 | 8.56 | 2.10 | 9 | 7.67 | 2.24 | 15 | 8.20 | 1.90 |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Responsiveness | 10 | 5.20 | 1.99 | 30 | 6.90 | 2.37 | 8 | 6.88 | 1.13 | 6 | 6.00 | 2.83 | 56 | 5.63 | 2.33 | 18 | 6.22 | 2.53 | 11 | 5.27 | 2.83 | 16 | 6.00 | 2.16 |
| Flexibility (in terms of the institution's products and services) | 10 | 5.10 | 2.08 | 27 | 6.56 | 2.46 | 8 | 6.38 | 1.85 | 6 | 5.67 | 2.81 | 62 | 5.39 | 2.47 | 11 | 5.55 | 2.70 | 11 | 5.55 | 2.12 | 14 | 5.64 | 1.82 |
| Flexibility (in terms of changing country circumstances) | 12 | 5.75 | 2.34 | 30 | 6.07 | 2.23 | 7 | 6.43 | 2.37 | 4 | 4.50 | 2.52 | 60 | 5.60 | 2.35 | 13 | 6.62 | 2.02 | 9 | 5.11 | 2.37 | 15 | 6.20 | 1.78 |
| Being inclusive | 9 | 4.67 | 2.40 | 28 | 6.04 | 2.40 | 5 | 6.60 | 0.55 | 6 | 5.67 | 2.94 | 56 | 5.89 | 2.18 | 13 | 6.77 | 2.01 | 10 | 5.90 | 2.33 | 14 | 5.71 | 1.54 |
| Openness (sharing data and other information) | 12 | 5.58 | 2.64 | 32 | 6.38 | 2.47 | 9 | 6.89 | 1.97 | 6 | 7.33 | 1.37 | 57 | 6.19 | 2.36 | 15 | 6.93 | 2.87 | 10 | 5.20 | 2.44 | 14 | 5.64 | 2.59 |
| Staff accessibility | 12 | 5.67 | 3.00 | 32 | 5.97 | 2.67 | 9 | 6.56 | 2.96 | 6 | 6.50 | 3.21 | 59 | 5.95 | 2.65 | 14 | 6.57 | 2.71 | 10 | 5.60 | 2.27 | 14 | 5.71 | 2.70 |
| Straightforwardness and honesty | 10 | 6.20 | 2.70 | 30 | 7.27 | 2.86 | 8 | 9.13 | 1.25 | 4 | 7.00 | 2.16 | 52 | 7.06 | 2.50 | 15 | 8.13 | 2.07 | 6 | 6.17 | 2.40 | 12 | 8.42 | 1.24 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work* | 12 | 5.58 | 2.35 | 30 | 6.57 | 2.39 | 9 | 7.44 | 2.88 | 5 | 5.20 | 2.68 | 62 | 5.21 | 2.81 | 15 | 5.00 | 3.05 | 9 | 4.11 | 2.21 | 13 | 6.54 | 2.76 |
| Collaboration with groups outside of the Government | 10 | 6.10 | 2.51 | 25 | 6.40 | 2.61 | 9 | 7.22 | 2.49 | 6 | 5.33 | 3.27 | 67 | 5.33 | 2.88 | 12 | 6.42 | 2.91 | 9 | 4.44 | 2.01 | 15 | 4.87 | 2.23 |
| Collaboration with the Government* | 11 | 5.45 | 3.05 | 30 | 7.77 | 2.57 | 9 | 6.33 | 3.16 | 5 | 7.80 | 2.17 | 62 | 7.95 | 1.83 | 16 | 7.19 | 3.08 | 10 | 5.90 | 2.42 | 15 | 7.07 | 2.49 |
| Collaboration with other donors | 9 | 7.44 | 1.67 | 28 | 8.43 | 1.14 | 8 | 6.63 | 3.07 | 5 | 6.80 | 1.30 | 51 | 7.82 | 1.74 | 13 | 7.62 | 2.40 | 8 | 7.25 | 2.38 | 12 | 7.33 | 2.35 |
| The speed in which it gets things accomplished on the ground | 11 | 6.18 | 2.44 | 32 | 6.78 | 2.49 | 8 | 6.13 | 2.48 | 5 | 6.60 | 1.82 | 61 | 5.85 | 2.50 | 16 | 6.94 | 2.35 | 10 | 5.30 | 2.21 | 14 | 6.57 | 2.24 |
| Being a long-term partner | 10 | 7.70 | 2.31 | 25 | 9.08 | 1.53 | 8 | 8.50 | 2.00 | 6 | 7.67 | 2.07 | 57 | 7.56 | 2.67 | 17 | 8.35 | 2.21 | 9 | 7.67 | 2.18 | 13 | 8.08 | 2.50 |

*Significantly different between stakeholder groups

To be a more effective development partner in Yemen, do you believe that the World Bank Group should have...?*

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|------------------------|---|--|------------------------|-------|----------|-------|
| More local presence | 42.9% | 42.4% | 88.9% | 66.7% | 88.3% | 94.7% | 80.0% | 82.4% |
| The current level of local presence is adequate | 7.1% | 6.1% | - | 33.3% | 3.9% | - | 20.0% | 5.9% |
| Less local presence | 7.1% | 15.2% | 11.1% | - | 1.3% | - | - | 11.8% |
| Don't know | 42.9% | 36.4% | - | - | 6.5% | 5.3% | - | - |

*Significantly different between stakeholder groups

B. Overall Attitudes toward the World Bank Group (continued)

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| The World Bank Group does not do adequate follow through/follow-up | 30.8% | 21.6% | 0.0% | 33.3% | 23.4% | 10.5% | 18.2% | 23.5% |
| There is not an adequate level of citizen/civil society participation* | 30.8% | 10.8% | 11.1% | 33.3% | 72.7% | 73.7% | 45.5% | 47.1% |
| The World Bank Group is not sensitive enough to political/social realities on the ground* | 61.5% | 37.8% | 22.2% | 16.7% | 16.9% | 21.1% | 9.1% | 5.9% |
| Lack of/inadequate levels of capacity in Government | 23.1% | 56.8% | 33.3% | 16.7% | 31.2% | 26.3% | 27.3% | 47.1% |
| Poor donor coordination | 15.4% | 10.8% | 22.2% | 33.3% | 9.1% | 36.8% | 18.2% | 5.9% |
| The World Bank Group works too slowly | 23.1% | 29.7% | 33.3% | 0.0% | 16.9% | 5.3% | 18.2% | 17.6% |
| The National Unity Government works inefficiently* | 30.8% | 29.7% | 22.2% | 50.0% | 32.5% | 10.5% | 45.5% | 70.6% |
| Political pressures and obstacles* | 7.7% | 5.4% | 22.2% | 16.7% | 11.7% | 36.8% | 9.1% | 0.0% |
| Reforms are not well thought out in light of country challenges | 15.4% | 29.7% | 11.1% | 16.7% | 15.6% | 21.1% | 27.3% | 11.8% |
| Ongoing conflict and instability | 46.2% | 51.4% | 77.8% | 33.3% | 40.3% | 21.1% | 54.5% | 58.8% |
| Inadequate funding | 7.7% | 8.1% | 44.4% | 0.0% | 15.6% | 15.8% | 18.2% | 0.0% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 5.3% | 0.0% | 0.0% |

*Significantly different between stakeholder groups

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important)

| | Office of the Minister/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|---|------|------|---------------------------|------|------|----------------------------------|------|------|--|------|------|---------------------------|------|------|-----|------|------|---------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 15 | 7.67 | 2.99 | 33 | 8.36 | 2.34 | 9 | 8.89 | 2.98 | 5 | 9.60 | 0.55 | 67 | 8.46 | 2.15 | 17 | 9.12 | 1.80 | 9 | 9.00 | 1.66 | 16 | 8.00 | 2.53 |
| Information and communications technology | 14 | 8.07 | 1.82 | 26 | 8.31 | 1.81 | 8 | 7.25 | 2.61 | 5 | 7.60 | 3.72 | 67 | 7.51 | 2.45 | 15 | 8.20 | 2.21 | 11 | 7.36 | 1.86 | 13 | 7.77 | 2.59 |
| Transport | 15 | 7.27 | 2.15 | 31 | 8.39 | 1.63 | 8 | 7.38 | 2.13 | 5 | 7.60 | 2.07 | 69 | 7.26 | 2.64 | 16 | 7.06 | 2.05 | 11 | 7.45 | 2.07 | 16 | 6.88 | 2.68 |
| Crime and violence | 15 | 7.33 | 3.04 | 31 | 6.55 | 2.67 | 8 | 6.25 | 3.62 | 5 | 7.20 | 3.83 | 58 | 6.38 | 2.86 | 14 | 7.29 | 2.27 | 10 | 7.50 | 2.32 | 13 | 5.23 | 2.98 |
| Regional conflict and tensions | 15 | 7.53 | 2.42 | 30 | 7.07 | 2.42 | 8 | 5.13 | 3.27 | 5 | 5.40 | 4.28 | 61 | 6.79 | 2.71 | 13 | 8.00 | 2.00 | 11 | 7.55 | 2.07 | 13 | 6.15 | 2.91 |
| Law and justice | 15 | 7.67 | 2.74 | 33 | 7.88 | 1.95 | 9 | 6.00 | 3.81 | 6 | 8.83 | 1.47 | 63 | 7.75 | 2.50 | 15 | 8.33 | 1.76 | 11 | 8.18 | 2.14 | 14 | 8.00 | 2.80 |
| Sanitation* | 15 | 7.53 | 2.50 | 34 | 8.38 | 1.62 | 9 | 5.67 | 3.00 | 5 | 6.40 | 3.29 | 64 | 7.41 | 2.26 | 16 | 7.69 | 1.85 | 10 | 8.00 | 2.26 | 16 | 6.75 | 2.24 |
| Environmental sustainability | 14 | 7.64 | 2.56 | 34 | 7.85 | 2.05 | 8 | 5.75 | 2.38 | 5 | 6.40 | 3.36 | 62 | 7.40 | 2.28 | 16 | 8.00 | 1.93 | 9 | 7.78 | 2.22 | 16 | 6.75 | 2.11 |
| Regulatory framework | 14 | 6.79 | 2.49 | 31 | 7.55 | 1.88 | 9 | 7.89 | 1.76 | 5 | 8.60 | 1.67 | 58 | 7.12 | 2.47 | 15 | 7.87 | 1.89 | 9 | 7.56 | 1.94 | 14 | 7.50 | 2.28 |
| Communicable/non-communicable diseases* | 15 | 7.27 | 2.84 | 33 | 8.27 | 1.42 | 9 | 5.78 | 3.27 | 5 | 6.40 | 3.36 | 65 | 6.60 | 2.53 | 16 | 8.19 | 2.17 | 9 | 7.78 | 2.28 | 14 | 6.86 | 2.71 |
| Poverty reduction | 14 | 8.64 | 2.31 | 35 | 9.14 | 1.48 | 9 | 8.67 | 2.65 | 6 | 9.17 | 1.60 | 73 | 8.56 | 2.17 | 18 | 9.00 | 1.85 | 10 | 8.20 | 1.75 | 17 | 7.94 | 2.30 |
| Gender equity | 14 | 7.21 | 2.72 | 33 | 7.70 | 1.86 | 8 | 5.75 | 3.11 | 5 | 6.60 | 2.51 | 69 | 6.97 | 2.79 | 17 | 7.24 | 2.41 | 9 | 7.44 | 2.30 | 15 | 6.53 | 2.26 |
| Domestic private sector development | 15 | 7.33 | 2.44 | 34 | 7.94 | 1.65 | 9 | 7.44 | 2.01 | 5 | 9.80 | 0.45 | 64 | 7.81 | 2.22 | 15 | 7.47 | 1.73 | 10 | 7.90 | 1.66 | 15 | 8.40 | 2.17 |
| Foreign direct investment | 13 | 8.08 | 2.72 | 32 | 7.56 | 3.13 | 8 | 6.00 | 3.25 | 6 | 8.83 | 1.60 | 63 | 7.52 | 2.43 | 15 | 8.00 | 2.04 | 9 | 7.89 | 2.15 | 14 | 8.21 | 1.97 |
| Local governance and institutions | 14 | 8.29 | 2.20 | 33 | 7.94 | 1.78 | 8 | 7.25 | 2.96 | 5 | 7.40 | 2.07 | 66 | 8.17 | 2.16 | 15 | 7.73 | 2.74 | 10 | 8.10 | 1.52 | 16 | 7.31 | 2.82 |
| Water | 13 | 8.92 | 1.94 | 35 | 8.40 | 1.91 | 8 | 9.00 | 0.93 | 5 | 8.00 | 2.35 | 67 | 8.21 | 2.09 | 16 | 9.00 | 1.75 | 10 | 8.30 | 1.77 | 17 | 7.59 | 2.37 |
| Trade and exports | 13 | 8.15 | 2.30 | 33 | 8.09 | 1.61 | 8 | 7.25 | 1.67 | 5 | 9.00 | 1.73 | 63 | 7.65 | 2.22 | 13 | 6.38 | 2.26 | 8 | 7.88 | 2.23 | 15 | 7.47 | 2.17 |
| Economic growth | 14 | 8.79 | 1.85 | 34 | 8.82 | 1.82 | 8 | 9.13 | 1.46 | 5 | 9.20 | 1.79 | 71 | 8.39 | 2.03 | 17 | 8.94 | 1.78 | 9 | 8.44 | 2.01 | 16 | 8.19 | 2.48 |
| Energy | 15 | 8.87 | 2.13 | 34 | 8.76 | 2.00 | 9 | 7.33 | 3.32 | 5 | 9.20 | 1.79 | 64 | 7.81 | 2.14 | 14 | 8.29 | 2.02 | 10 | 7.90 | 1.97 | 16 | 8.19 | 2.37 |
| Disaster management | 15 | 8.13 | 2.17 | 33 | 7.73 | 1.93 | 9 | 6.67 | 3.46 | 5 | 6.60 | 3.44 | 67 | 7.15 | 2.48 | 14 | 8.07 | 1.90 | 8 | 8.00 | 1.93 | 12 | 5.83 | 2.92 |
| Public sector governance/reform | 14 | 8.36 | 2.06 | 34 | 8.74 | 1.71 | 8 | 8.00 | 3.12 | 5 | 8.60 | 1.67 | 65 | 8.34 | 2.40 | 14 | 9.29 | 1.59 | 9 | 8.67 | 1.50 | 16 | 8.19 | 2.40 |
| Job creation/employment | 13 | 9.00 | 1.92 | 34 | 8.68 | 1.67 | 8 | 9.63 | 0.52 | 5 | 9.00 | 1.73 | 72 | 8.39 | 2.22 | 17 | 8.76 | 1.99 | 9 | 8.00 | 2.65 | 17 | 8.00 | 2.53 |
| Social cohesion | 14 | 7.50 | 2.44 | 33 | 6.58 | 2.50 | 8 | 6.88 | 2.64 | 5 | 8.80 | 1.64 | 64 | 6.52 | 2.72 | 14 | 6.86 | 2.03 | 9 | 5.78 | 2.91 | 14 | 6.79 | 2.78 |
| Financial markets | 15 | 7.07 | 2.63 | 31 | 7.90 | 2.53 | 7 | 5.14 | 2.61 | 5 | 6.60 | 3.51 | 62 | 6.77 | 2.69 | 12 | 7.67 | 1.97 | 8 | 7.13 | 2.23 | 14 | 6.71 | 2.20 |
| Equality of opportunity | 15 | 7.53 | 2.80 | 34 | 6.91 | 2.42 | 9 | 5.89 | 2.62 | 5 | 9.00 | 1.73 | 65 | 7.38 | 2.84 | 16 | 8.94 | 2.02 | 8 | 7.50 | 2.27 | 15 | 7.60 | 2.53 |
| Health | 15 | 8.33 | 2.26 | 34 | 9.00 | 1.26 | 9 | 8.78 | 1.64 | 5 | 6.80 | 3.56 | 69 | 8.17 | 2.19 | 15 | 9.00 | 1.65 | 9 | 8.33 | 2.12 | 17 | 7.29 | 2.69 |
| Rural development | 14 | 8.64 | 2.13 | 35 | 8.54 | 1.67 | 8 | 9.13 | 0.84 | 5 | 7.60 | 1.95 | 67 | 8.09 | 2.09 | 16 | 9.31 | 1.25 | 10 | 8.20 | 1.93 | 17 | 7.76 | 2.75 |
| Global/regional integration | 15 | 7.73 | 2.25 | 30 | 8.13 | 1.89 | 9 | 6.00 | 2.74 | 5 | 7.40 | 2.07 | 62 | 7.81 | 2.35 | 14 | 8.29 | 1.94 | 7 | 8.57 | 1.72 | 13 | 7.00 | 2.52 |
| Food security | 15 | 7.80 | 2.81 | 35 | 8.83 | 1.38 | 9 | 7.22 | 3.67 | 5 | 7.00 | 3.74 | 69 | 8.10 | 2.34 | 15 | 8.93 | 1.44 | 8 | 8.50 | 1.77 | 16 | 8.06 | 2.32 |
| Education | 15 | 8.53 | 2.53 | 35 | 9.11 | 1.11 | 9 | 8.89 | 2.98 | 5 | 8.20 | 2.49 | 69 | 8.87 | 1.75 | 17 | 9.24 | 1.64 | 8 | 8.38 | 1.69 | 17 | 8.59 | 2.32 |
| Security/stabilization/ reconstruction | 14 | 8.71 | 1.90 | 35 | 8.97 | 1.62 | 8 | 8.63 | 1.69 | 5 | 8.60 | 1.67 | 66 | 8.27 | 2.45 | 17 | 8.59 | 1.91 | 8 | 8.25 | 1.39 | 14 | 8.07 | 2.67 |
| Social protection | 14 | 7.21 | 2.78 | 34 | 7.82 | 1.98 | 8 | 7.38 | 2.72 | 5 | 8.40 | 1.82 | 62 | 7.37 | 2.75 | 15 | 7.73 | 1.94 | 9 | 8.00 | 1.66 | 16 | 7.56 | 2.53 |
| Climate change | 14 | 6.71 | 2.23 | 32 | 7.31 | 2.13 | 8 | 5.25 | 3.06 | 5 | 5.60 | 3.65 | 62 | 6.19 | 2.85 | 14 | 6.57 | 2.62 | 9 | 7.89 | 1.69 | 12 | 6.50 | 2.91 |
| Agricultural development | 14 | 8.79 | 2.23 | 35 | 8.54 | 1.79 | 7 | 8.43 | 1.62 | 5 | 8.20 | 2.49 | 70 | 8.24 | 2.20 | 16 | 8.88 | 1.63 | 9 | 8.00 | 2.00 | 16 | 7.25 | 3.47 |
| Urban development | 14 | 8.07 | 2.06 | 34 | 8.09 | 1.53 | 8 | 7.63 | 2.07 | 5 | 5.20 | 4.09 | 66 | 7.65 | 2.34 | 16 | 8.00 | 1.79 | 9 | 7.89 | 1.90 | 16 | 7.44 | 2.97 |
| Natural resource management | 14 | 8.07 | 2.20 | 33 | 7.88 | 2.34 | 8 | 7.25 | 2.82 | 5 | 8.80 | 1.79 | 67 | 7.73 | 2.91 | 15 | 8.60 | 1.68 | 8 | 7.63 | 2.26 | 16 | 7.75 | 2.67 |

*Significantly different between stakeholder groups

C. World Bank Group Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|-------|------|--|-------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 9 | 4.22 | 3.23 | 22 | 5.59 | 2.61 | 7 | 6.57 | 3.05 | 3 | 5.00 | 4.58 | 42 | 4.83 | 2.76 | 13 | 6.31 | 2.59 | 10 | 4.80 | 2.70 | 13 | 5.00 | 2.83 |
| Information and communications technology | 7 | 3.71 | 1.98 | 20 | 6.00 | 3.03 | 4 | 6.50 | 3.42 | 2 | 5.50 | 6.36 | 40 | 5.25 | 2.53 | 11 | 6.27 | 2.83 | 9 | 5.78 | 2.39 | 8 | 6.13 | 2.48 |
| Transport | 7 | 4.71 | 3.35 | 23 | 6.57 | 2.92 | 4 | 7.00 | 3.83 | 4 | 8.25 | 2.36 | 44 | 5.66 | 2.35 | 12 | 6.42 | 2.61 | 9 | 5.11 | 2.32 | 11 | 7.18 | 2.93 |
| Crime and violence | 7 | 3.29 | 1.70 | 22 | 4.91 | 2.31 | 1 | 1.00 | . | 2 | 5.00 | 5.66 | 36 | 3.69 | 2.07 | 10 | 5.80 | 2.44 | 8 | 4.88 | 2.48 | 6 | 4.33 | 1.75 |
| Regional conflict and tensions | 7 | 3.71 | 1.38 | 20 | 5.85 | 2.37 | 2 | 4.00 | 4.24 | 2 | 5.00 | 5.66 | 42 | 4.36 | 2.42 | 8 | 5.75 | 1.83 | 8 | 4.63 | 2.20 | 8 | 4.63 | 2.20 |
| Law and justice | 6 | 3.83 | 2.32 | 25 | 5.56 | 2.80 | 3 | 2.33 | 2.31 | 2 | 5.50 | 6.36 | 44 | 5.00 | 2.94 | 11 | 6.73 | 2.83 | 9 | 4.78 | 2.17 | 10 | 5.60 | 3.50 |
| Sanitation | 6 | 4.67 | 2.58 | 26 | 7.12 | 2.36 | 4 | 7.50 | 2.38 | 2 | 5.50 | 6.36 | 46 | 5.54 | 2.44 | 14 | 7.07 | 2.02 | 10 | 5.80 | 2.74 | 11 | 6.09 | 3.18 |
| Environmental sustainability | 7 | 4.71 | 2.63 | 23 | 6.65 | 2.27 | 3 | 5.33 | 3.22 | 2 | 5.50 | 6.36 | 43 | 5.42 | 2.59 | 14 | 6.71 | 2.56 | 10 | 5.80 | 2.66 | 12 | 6.25 | 2.38 |
| Regulatory framework | 9 | 4.33 | 2.45 | 24 | 6.21 | 2.70 | 5 | 6.40 | 3.05 | 3 | 7.33 | 2.08 | 44 | 5.68 | 2.47 | 12 | 7.00 | 2.09 | 9 | 5.67 | 2.40 | 10 | 5.80 | 2.66 |
| Communicable/non-communicable diseases* | 9 | 3.78 | 2.59 | 22 | 6.82 | 2.75 | 4 | 4.50 | 3.87 | 4 | 7.25 | 4.19 | 39 | 5.21 | 2.59 | 14 | 7.43 | 2.24 | 8 | 5.88 | 2.75 | 8 | 6.00 | 3.34 |
| Poverty reduction* | 7 | 3.71 | 2.81 | 29 | 6.79 | 2.44 | 7 | 7.29 | 2.87 | 4 | 7.50 | 4.36 | 55 | 6.18 | 2.70 | 14 | 8.00 | 2.08 | 9 | 5.78 | 2.77 | 15 | 6.40 | 2.82 |
| Gender equity* | 7 | 3.57 | 1.62 | 25 | 6.68 | 2.55 | 6 | 4.00 | 2.76 | 4 | 10.00 | 0.00 | 47 | 5.87 | 2.83 | 14 | 6.86 | 2.41 | 9 | 5.89 | 3.02 | 11 | 4.64 | 2.42 |
| Domestic private sector development | 6 | 3.83 | 1.84 | 23 | 6.26 | 2.45 | 6 | 7.67 | 2.88 | 5 | 5.20 | 4.27 | 47 | 5.43 | 2.73 | 12 | 6.50 | 2.02 | 9 | 4.89 | 2.85 | 13 | 6.08 | 3.10 |
| Foreign direct investment | 7 | 4.00 | 1.92 | 21 | 6.29 | 3.17 | 4 | 6.75 | 4.03 | 4 | 3.50 | 3.79 | 41 | 5.37 | 2.96 | 9 | 6.78 | 2.82 | 8 | 4.38 | 3.11 | 12 | 6.33 | 3.14 |
| Local governance and institutions | 8 | 3.63 | 2.67 | 20 | 5.40 | 3.62 | 6 | 7.33 | 3.39 | 5 | 6.60 | 2.30 | 48 | 5.67 | 2.85 | 13 | 6.08 | 2.90 | 10 | 5.00 | 2.40 | 13 | 5.38 | 2.96 |
| Water | 7 | 4.14 | 3.29 | 26 | 6.54 | 3.18 | 5 | 6.20 | 3.42 | 4 | 5.50 | 3.70 | 45 | 6.33 | 2.52 | 14 | 7.29 | 2.37 | 9 | 6.00 | 3.16 | 14 | 5.79 | 2.91 |
| Trade and exports | 7 | 3.29 | 2.06 | 21 | 4.90 | 3.27 | 2 | 5.00 | 2.83 | 5 | 5.60 | 4.51 | 40 | 5.15 | 2.94 | 9 | 6.67 | 2.60 | 9 | 4.56 | 2.70 | 10 | 5.20 | 2.97 |
| Economic growth | 6 | 4.00 | 2.68 | 25 | 5.20 | 3.22 | 6 | 8.00 | 1.79 | 6 | 5.50 | 4.04 | 49 | 5.82 | 2.88 | 13 | 7.15 | 3.18 | 10 | 5.10 | 3.04 | 15 | 5.80 | 2.68 |
| Energy | 7 | 5.00 | 3.00 | 23 | 5.87 | 3.33 | 2 | 6.50 | 2.12 | 5 | 5.40 | 3.36 | 40 | 5.00 | 2.92 | 8 | 7.38 | 2.56 | 8 | 4.50 | 3.07 | 12 | 5.08 | 3.15 |
| Disaster management | 7 | 4.14 | 1.95 | 19 | 5.74 | 2.38 | 3 | 7.67 | 2.52 | 5 | 4.60 | 3.51 | 44 | 5.66 | 3.19 | 10 | 6.50 | 3.24 | 8 | 4.63 | 2.77 | 9 | 5.11 | 2.80 |
| Public sector governance/reform* | 8 | 4.25 | 3.33 | 25 | 6.16 | 2.95 | 6 | 8.67 | 1.75 | 5 | 6.60 | 2.88 | 46 | 5.54 | 3.01 | 13 | 8.00 | 2.27 | 10 | 5.60 | 2.76 | 14 | 5.93 | 2.76 |
| Job creation/employment | 8 | 3.50 | 2.83 | 24 | 6.04 | 3.25 | 7 | 6.43 | 2.99 | 5 | 6.40 | 4.51 | 49 | 5.37 | 2.98 | 14 | 7.07 | 3.20 | 10 | 4.70 | 2.36 | 14 | 5.36 | 3.05 |
| Social cohesion | 8 | 3.50 | 2.33 | 18 | 5.61 | 2.62 | 3 | 7.67 | 2.08 | 5 | 5.40 | 4.28 | 39 | 4.82 | 2.81 | 11 | 6.18 | 3.19 | 9 | 3.89 | 2.37 | 9 | 4.78 | 2.73 |
| Financial markets | 8 | 2.75 | 1.91 | 20 | 5.15 | 3.65 | 1 | 2.00 | . | 5 | 5.20 | 4.03 | 39 | 4.87 | 3.12 | 7 | 6.29 | 2.98 | 8 | 3.63 | 2.62 | 7 | 4.43 | 2.76 |
| Equality of opportunity | 7 | 4.00 | 2.83 | 20 | 5.90 | 2.95 | 4 | 7.25 | 2.63 | 4 | 4.25 | 3.95 | 45 | 5.40 | 2.77 | 14 | 6.71 | 3.10 | 7 | 3.86 | 2.48 | 9 | 5.78 | 2.68 |
| Health | 9 | 4.22 | 2.44 | 24 | 6.38 | 3.16 | 5 | 6.20 | 3.56 | 5 | 6.80 | 3.49 | 50 | 6.16 | 2.57 | 13 | 7.15 | 2.44 | 8 | 5.00 | 2.93 | 14 | 6.29 | 2.64 |
| Rural development | 8 | 4.38 | 1.85 | 23 | 6.04 | 3.18 | 6 | 6.83 | 2.32 | 4 | 5.25 | 4.03 | 47 | 5.70 | 2.58 | 13 | 7.62 | 2.47 | 9 | 4.56 | 3.01 | 14 | 5.50 | 2.79 |
| Global/regional integration | 6 | 3.17 | 2.40 | 19 | 5.84 | 3.40 | 4 | 6.75 | 3.59 | 6 | 5.17 | 3.87 | 34 | 5.91 | 2.90 | 11 | 6.64 | 2.66 | 8 | 4.13 | 3.09 | 10 | 5.30 | 2.31 |
| Food security | 6 | 3.50 | 2.95 | 26 | 6.31 | 2.88 | 2 | 4.00 | 4.24 | 6 | 5.00 | 3.80 | 44 | 5.64 | 2.73 | 13 | 7.54 | 2.88 | 9 | 5.22 | 2.99 | 12 | 5.58 | 2.78 |
| Education | 9 | 5.44 | 2.83 | 27 | 6.81 | 3.15 | 7 | 7.00 | 3.46 | 6 | 5.17 | 3.37 | 55 | 6.27 | 2.78 | 16 | 7.50 | 2.58 | 10 | 6.20 | 2.82 | 15 | 6.87 | 2.92 |
| Security/stabilization/reconstruction | 8 | 4.38 | 2.45 | 22 | 5.55 | 3.19 | 3 | 8.00 | 2.65 | 5 | 4.60 | 3.58 | 43 | 5.51 | 2.91 | 11 | 6.82 | 2.89 | 10 | 5.10 | 2.81 | 11 | 4.82 | 2.52 |
| Social protection | 7 | 4.43 | 3.55 | 22 | 6.05 | 3.11 | 4 | 7.25 | 2.75 | 5 | 5.80 | 4.27 | 45 | 5.20 | 2.89 | 12 | 7.17 | 2.48 | 10 | 5.90 | 2.85 | 12 | 6.00 | 3.38 |
| Climate change | 8 | 4.50 | 2.83 | 24 | 6.08 | 3.11 | 1 | 10.00 | . | 4 | 4.50 | 4.36 | 35 | 4.60 | 2.63 | 10 | 6.80 | 2.15 | 8 | 4.25 | 3.37 | 10 | 5.90 | 3.38 |
| Agricultural development | 7 | 4.43 | 2.70 | 26 | 5.85 | 3.13 | 6 | 7.17 | 2.32 | 4 | 4.25 | 3.95 | 44 | 5.52 | 2.91 | 14 | 7.21 | 2.61 | 8 | 5.38 | 3.34 | 12 | 5.58 | 3.12 |
| Urban development | 8 | 4.38 | 2.62 | 25 | 6.12 | 3.17 | 6 | 7.50 | 2.17 | 4 | 5.25 | 3.30 | 45 | 5.42 | 2.81 | 14 | 7.29 | 2.43 | 9 | 5.78 | 3.19 | 12 | 6.08 | 2.58 |
| Natural resource management | 8 | 3.38 | 2.33 | 22 | 5.68 | 3.18 | 3 | 6.33 | 3.51 | 5 | 4.40 | 3.21 | 35 | 5.54 | 3.05 | 11 | 6.73 | 3.00 | 8 | 4.75 | 3.54 | 11 | 5.45 | 3.48 |

*Significantly different between stakeholder groups

C. World Bank Group Effectiveness and Results (continued)

Where are the World Bank Group's decisions made primarily that support the program in Yemen?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|------------------------|---|--|------------------------|-------|----------|-------|
| At the Headquarters (in Washington D.C.) | 35.7% | 50.0% | 33.3% | - | 27.6% | 31.6% | 54.5% | 37.5% |
| In the country | - | 8.8% | 22.2% | 40.0% | 23.7% | 15.8% | 18.2% | 25.0% |
| Don't know | 64.3% | 41.2% | 44.4% | 60.0% | 48.7% | 52.6% | 27.3% | 37.5% |

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Yemen?* | 13 | 4.62 | 2.36 | 32 | 6.66 | 2.81 | 9 | 7.22 | 2.11 | 6 | 5.83 | 3.19 | 68 | 6.07 | 2.28 | 18 | 7.78 | 2.07 | 10 | 6.10 | 2.13 | 16 | 6.38 | 2.03 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group help to build/ strengthen existing country systems in Yemen?* | 10 | 5.60 | 2.01 | 23 | 7.17 | 2.06 | 8 | 5.13 | 3.09 | 4 | 5.25 | 3.10 | 54 | 5.37 | 2.19 | 11 | 6.27 | 2.15 | 10 | 4.50 | 2.46 | 14 | 6.00 | 2.32 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent do you agree with the following statements about the World Bank Group in Yemen? (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments meet the needs of Yemen* | 12 | 4.42 | 2.31 | 28 | 6.00 | 2.45 | 7 | 6.43 | 2.44 | 5 | 7.80 | 2.95 | 62 | 5.39 | 2.48 | 14 | 6.86 | 2.45 | 10 | 3.90 | 1.91 | 15 | 5.53 | 2.36 |
| The World Bank Group meets Yemen's needs for knowledge services* | 11 | 4.45 | 2.07 | 30 | 6.17 | 2.53 | 8 | 6.88 | 2.36 | 5 | 7.80 | 1.64 | 64 | 5.48 | 2.45 | 14 | 6.79 | 2.16 | 11 | 4.64 | 2.25 | 16 | 5.75 | 2.52 |

*Significantly different between stakeholder groups

C. World Bank Group Effectiveness and Results (continued)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's internal evaluation mechanisms hold the institution accountable for achieving results in Yemen? | 10 | 5.70 | 2.26 | 26 | 6.65 | 2.37 | 6 | 6.17 | 2.93 | 4 | 5.75 | 2.63 | 56 | 5.45 | 2.46 | 12 | 6.08 | 2.31 | 7 | 5.43 | 2.76 | 14 | 7.71 | 1.82 |

(1-To no degree at all, 10-To a very significant degree)

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-----|----------|-------|
| Weekly | - | 6% | - | - | 4% | - | - | 6% |
| Monthly | 7% | 11% | 33% | - | 8% | 16% | - | 6% |
| A few times a year | 27% | 37% | 22% | 20% | 27% | 21% | 36% | 41% |
| Rarely | 40% | 26% | 44% | 60% | 29% | 26% | 36% | 29% |
| Never | 27% | 20% | - | 20% | 32% | 37% | 27% | 18% |

D. The World Bank Group's Knowledge Work and Activities (continued)

In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Are timely* | 11 | 4.09 | 2.66 | 33 | 6.00 | 2.02 | 9 | 6.67 | 2.65 | 4 | 7.75 | 1.89 | 57 | 5.54 | 2.47 | 14 | 7.29 | 2.37 | 11 | 5.73 | 2.20 | 13 | 5.92 | 2.36 |
| Include appropriate level of stakeholder involvement during preparation | 9 | 6.33 | 2.06 | 31 | 6.13 | 1.89 | 9 | 7.22 | 1.72 | 5 | 5.00 | 3.08 | 59 | 5.03 | 2.37 | 14 | 6.29 | 2.46 | 11 | 5.73 | 2.37 | 14 | 5.79 | 2.36 |
| Are relevant to Yemen's development priorities | 11 | 4.91 | 2.66 | 33 | 6.33 | 2.25 | 9 | 7.11 | 2.21 | 4 | 7.25 | 2.22 | 62 | 5.73 | 2.35 | 16 | 7.63 | 2.13 | 11 | 6.18 | 2.23 | 14 | 6.00 | 2.35 |
| Lead to practical solutions* | 11 | 5.64 | 2.20 | 33 | 5.82 | 2.31 | 9 | 6.67 | 2.06 | 5 | 6.20 | 2.28 | 62 | 5.52 | 2.42 | 15 | 7.20 | 2.34 | 9 | 3.67 | 1.73 | 14 | 6.07 | 1.86 |
| Are accessible (well written and easy to understand)* | 9 | 5.56 | 2.51 | 33 | 6.48 | 2.73 | 7 | 7.00 | 2.94 | 5 | 6.20 | 4.09 | 64 | 5.09 | 2.48 | 16 | 7.25 | 2.27 | 11 | 5.36 | 2.50 | 13 | 7.08 | 1.85 |
| Are source of relevant information on global good practices | 9 | 6.89 | 1.05 | 29 | 7.24 | 1.64 | 7 | 8.00 | 1.63 | 5 | 6.60 | 3.21 | 54 | 6.44 | 2.44 | 15 | 7.67 | 2.23 | 10 | 6.30 | 2.26 | 14 | 7.21 | 1.89 |
| Enhance your knowledge and/or skills | 13 | 6.15 | 2.70 | 32 | 6.81 | 2.61 | 9 | 7.44 | 1.94 | 6 | 6.00 | 3.23 | 65 | 6.22 | 2.71 | 16 | 7.56 | 2.68 | 11 | 6.09 | 2.26 | 15 | 5.87 | 2.70 |
| Are adequately disseminated* | 12 | 5.58 | 2.11 | 32 | 6.06 | 2.38 | 9 | 6.44 | 2.83 | 4 | 5.00 | 2.16 | 61 | 4.70 | 2.49 | 16 | 6.81 | 2.37 | 11 | 4.36 | 2.38 | 14 | 4.64 | 2.13 |
| Are translated enough into local language* | 12 | 5.67 | 2.57 | 32 | 6.50 | 2.17 | 9 | 6.44 | 2.35 | 4 | 6.25 | 2.06 | 62 | 5.60 | 2.68 | 18 | 8.44 | 1.76 | 11 | 4.45 | 1.86 | 13 | 5.54 | 2.79 |
| Are adaptable to Yemen's specific development challenges and country circumstances | 11 | 5.09 | 3.15 | 32 | 6.38 | 2.58 | 9 | 6.33 | 2.96 | 4 | 4.75 | 2.06 | 61 | 6.00 | 2.55 | 13 | 7.31 | 2.36 | 11 | 5.36 | 2.01 | 13 | 6.00 | 1.68 |

*Significantly different between stakeholder groups

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 10 | 7.10 | 1.37 | 32 | 7.50 | 2.00 | 8 | 7.25 | 1.91 | 4 | 6.50 | 3.11 | 65 | 6.66 | 2.17 | 18 | 7.72 | 2.47 | 10 | 7.00 | 1.49 | 16 | 6.56 | 1.86 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 10 | 6.30 | 2.06 | 32 | 6.88 | 2.41 | 8 | 7.75 | 1.49 | 4 | 7.25 | 1.50 | 64 | 6.59 | 2.29 | 16 | 7.88 | 2.03 | 10 | 6.70 | 1.49 | 16 | 6.81 | 1.60 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Yemen's development challenges?

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| Conceptualization (understanding and framing the problem) | 12 | 6.08 | 2.78 | 32 | 7.66 | 1.73 | 9 | 7.11 | 2.37 | 5 | 7.20 | 2.28 | 68 | 6.85 | 2.40 | 19 | 8.00 | 2.26 | 8 | 7.63 | 1.30 | 15 | 7.47 | 1.89 |
| Design (appraising and planning the solutions) | 12 | 6.42 | 2.47 | 32 | 7.69 | 1.69 | 9 | 7.22 | 1.92 | 5 | 7.00 | 2.65 | 67 | 7.00 | 2.36 | 18 | 7.83 | 2.33 | 8 | 7.25 | 1.28 | 15 | 7.07 | 2.09 |
| Implementation (Executing, carrying out, monitoring and making appropriate adjustments) | 11 | 6.45 | 2.54 | 32 | 7.22 | 2.08 | 8 | 7.13 | 1.89 | 5 | 6.80 | 2.59 | 66 | 6.73 | 2.56 | 16 | 7.56 | 2.73 | 8 | 6.38 | 1.92 | 14 | 6.93 | 2.70 |
| Evaluation (assessing the impact and results) | 11 | 6.27 | 3.23 | 29 | 7.55 | 2.20 | 9 | 6.89 | 2.85 | 5 | 6.80 | 3.03 | 66 | 6.77 | 2.72 | 18 | 8.00 | 2.57 | 8 | 6.13 | 2.59 | 15 | 8.07 | 2.05 |

(1-To no degree at all, 10-To a very significant degree)

E. Working with the World Bank Group (continued)

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 5 | 5.00 | 2.00 | 29 | 6.00 | 2.45 | 7 | 4.00 | 3.00 | 5 | 5.20 | 3.27 | 49 | 4.69 | 2.50 | 11 | 6.45 | 2.58 | 7 | 4.43 | 3.21 | 11 | 5.09 | 2.74 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 7 | 6.43 | 1.51 | 30 | 7.20 | 2.27 | 8 | 6.88 | 2.75 | 5 | 7.40 | 2.61 | 63 | 6.24 | 2.72 | 16 | 7.75 | 2.08 | 9 | 6.44 | 2.56 | 15 | 6.80 | 2.62 |
| The World Bank Group's approvals and reviews are done in a timely fashion | 8 | 5.38 | 1.19 | 30 | 5.70 | 2.05 | 8 | 4.63 | 2.56 | 3 | 6.00 | 1.00 | 57 | 5.70 | 2.50 | 13 | 7.46 | 2.26 | 8 | 5.13 | 2.30 | 14 | 5.50 | 2.38 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable | 9 | 4.78 | 2.44 | 28 | 5.29 | 2.73 | 8 | 6.25 | 2.66 | 3 | 7.00 | 1.00 | 44 | 5.89 | 2.31 | 12 | 7.08 | 1.93 | 8 | 5.63 | 2.72 | 14 | 6.14 | 1.96 |
| The World Bank Group's conditions on its lending are reasonable | 10 | 5.90 | 2.56 | 29 | 6.28 | 2.40 | 6 | 5.50 | 1.38 | 5 | 6.40 | 2.70 | 48 | 5.10 | 2.64 | 13 | 5.92 | 2.72 | 8 | 4.38 | 2.45 | 13 | 6.38 | 2.57 |
| The World Bank Group takes decisions quickly in Yemen | 9 | 5.56 | 2.07 | 25 | 5.52 | 2.52 | 7 | 4.86 | 2.55 | 4 | 5.25 | 2.99 | 51 | 4.39 | 2.54 | 11 | 5.55 | 2.21 | 8 | 4.63 | 2.33 | 15 | 5.67 | 2.13 |
| Working with the World Bank Group increases Yemen's institutional capacity | 10 | 7.20 | 2.10 | 30 | 7.90 | 2.02 | 9 | 8.11 | 2.52 | 6 | 6.83 | 2.86 | 61 | 6.97 | 2.65 | 15 | 7.53 | 2.23 | 8 | 7.25 | 2.25 | 15 | 7.53 | 2.13 |
| The World Bank Group ensures consistency and continuity through staff changes | 8 | 6.13 | 1.64 | 30 | 7.20 | 2.19 | 6 | 7.83 | 2.23 | 4 | 7.75 | 1.50 | 39 | 5.72 | 2.58 | 14 | 7.71 | 2.34 | 7 | 6.86 | 2.12 | 12 | 6.33 | 1.92 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them | 8 | 6.25 | 1.49 | 26 | 7.58 | 2.04 | 6 | 6.83 | 1.84 | 3 | 7.00 | 1.00 | 37 | 6.27 | 2.19 | 8 | 7.63 | 2.13 | 7 | 6.71 | 2.14 | 10 | 6.70 | 2.79 |
| The World Bank Group provides effective implementation support | 9 | 6.89 | 1.76 | 30 | 7.17 | 2.60 | 8 | 7.75 | 1.83 | 5 | 6.60 | 2.30 | 53 | 6.43 | 2.52 | 13 | 8.38 | 1.71 | 8 | 6.50 | 2.45 | 14 | 6.50 | 2.28 |

E. Working with the World Bank Group (continued)

Which of the following best describes the way the World Bank Group operates in Yemen?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|------------------------|---|--|------------------------|-------|----------|-------|
| The World Bank Group takes too much risk in Yemen | 13.3% | 2.9% | - | - | 11.8% | 21.1% | 30.0% | 5.9% |
| The World Bank Group does not take enough risk in Yemen | 20.0% | 17.6% | 11.1% | - | 11.8% | 5.3% | 10.0% | 11.8% |
| The World Bank Group's approach to risk is appropriate | 26.7% | 58.8% | 55.6% | 60.0% | 31.6% | 47.4% | 40.0% | 52.9% |
| Don't know | 20.0% | 5.9% | 22.2% | 40.0% | 28.9% | 26.3% | 20.0% | 11.8% |
| Prefer not to answer | 20.0% | 14.7% | 11.1% | - | 15.8% | - | - | 17.6% |

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|--|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group is adequately staffed in Yemen? | 8 | 6.00 | 2.00 | 24 | 6.21 | 2.27 | 7 | 5.71 | 2.36 | 4 | 7.00 | 3.37 | 38 | 5.11 | 2.17 | 10 | 4.90 | 1.97 | 5 | 5.40 | 3.36 | 12 | 5.50 | 1.88 |

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank Group in Yemen

Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Provide more adequate data/knowledge/ statistics/figures on Yemen's economy | 20.0% | 22.9% | 0.0% | 50.0% | 23.4% | 5.3% | 30.0% | 41.2% |
| Collaborate more effectively with Government clients | 53.3% | 37.1% | 22.2% | 16.7% | 24.7% | 42.1% | 40.0% | 11.8% |
| Offer more innovative financial products | 6.7% | 22.9% | 11.1% | 16.7% | 9.1% | 0.0% | 0.0% | 0.0% |
| Improve the competitiveness of its financing compared to markets | 20.0% | 0.0% | 11.1% | 0.0% | 5.2% | 5.3% | 10.0% | 0.0% |
| Reach out more to groups outside of Government* | 13.3% | 0.0% | 33.3% | 16.7% | 41.6% | 47.4% | 20.0% | 41.2% |
| Improve the quality of its experts as related to Yemen's specific challenges | 6.7% | 11.4% | 11.1% | 0.0% | 9.1% | 26.3% | 20.0% | 23.5% |
| Offer more innovative knowledge services | 13.3% | 2.9% | 0.0% | 0.0% | 2.6% | 5.3% | 10.0% | 11.8% |
| Ensure greater selectivity in its work* | 26.7% | 0.0% | 0.0% | 0.0% | 3.9% | 5.3% | 0.0% | 5.9% |
| Increase the level of capacity development in the country | 26.7% | 54.3% | 44.4% | 16.7% | 32.5% | 36.8% | 30.0% | 35.3% |
| Reduce the complexity of obtaining World Bank Group financing | 6.7% | 25.7% | 22.2% | 50.0% | 26.0% | 21.1% | 10.0% | 5.9% |
| Increase availability of Fee-Based services | 0.0% | 0.0% | 0.0% | 0.0% | 1.3% | 0.0% | 10.0% | 0.0% |
| Work faster | 6.7% | 14.3% | 22.2% | 16.7% | 7.8% | 0.0% | 10.0% | 5.9% |
| Increase the level of World Bank Group staffing in Yemen's office | 0.0% | 0.0% | 11.1% | 0.0% | 3.9% | 5.3% | 0.0% | 11.8% |
| Other | 0.0% | 5.7% | 11.1% | 0.0% | 5.2% | 0.0% | 10.0% | 5.9% |

*Significantly different between stakeholder groups

When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen?*

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Financial services | 28.6% | 65.7% | 33.3% | 50.0% | 52.0% | 29.4% | 20.0% | 23.5% |
| Knowledge products | 28.6% | 17.1% | 22.2% | 33.3% | 21.3% | 23.5% | 70.0% | 23.5% |
| Convening services | 7.1% | - | 22.2% | 16.7% | 1.3% | - | - | - |
| None of the above | - | 5.7% | - | - | 10.7% | 11.8% | - | 11.8% |
| The combination is appropriate for Yemen | 7.1% | 2.9% | 22.2% | - | 2.7% | 17.6% | - | 29.4% |
| Don't know | 28.6% | 8.6% | - | - | 12.0% | 17.6% | 10.0% | 11.8% |

*Significantly different between stakeholder groups

F. The Future Role of the World Bank Group in Yemen (continued)

Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen? (Choose no more than THREE for each)

| Benefit from WBG Playing a Leading Role Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|--|-----------------------------------|--|---|-----------------------------------|------------|-----------------|--------------|
| Building social safety nets | 38.5% | 22.2% | 11.1% | 16.7% | 30.3% | 33.3% | 60.0% | 35.3% |
| Strengthening public financial management | 30.8% | 25.0% | 33.3% | 33.3% | 19.7% | 11.1% | 30.0% | 29.4% |
| Reducing violence* | 30.8% | 0.0% | 11.1% | 16.7% | 1.3% | 5.6% | 10.0% | 11.8% |
| Increasing access to justice systems | 23.1% | 19.4% | 22.2% | 33.3% | 22.4% | 22.2% | 40.0% | 11.8% |
| Strengthening security mechanisms | 23.1% | 22.2% | 33.3% | 33.3% | 26.3% | 16.7% | 0.0% | 23.5% |
| Strengthening conflict resolution mechanisms | 7.7% | 13.9% | 11.1% | 0.0% | 2.6% | 22.2% | 0.0% | 17.6% |
| Increasing access to basic services | 30.8% | 47.2% | 22.2% | 16.7% | 36.8% | 16.7% | 20.0% | 23.5% |
| Building capacity of state institutions | 23.1% | 47.2% | 66.7% | 66.7% | 48.7% | 55.6% | 50.0% | 47.1% |
| Generating jobs | 15.4% | 44.4% | 44.4% | 33.3% | 47.4% | 55.6% | 50.0% | 58.8% |
| Improving livelihoods | 46.2% | 36.1% | 22.2% | 33.3% | 30.3% | 22.2% | 10.0% | 29.4% |
| Increasing cohesion | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.6% | 0.0% | 0.0% |
| Stimulating dialogue to promote peace and stability | 23.1% | 13.9% | 22.2% | 16.7% | 25.0% | 27.8% | 30.0% | 5.9% |

*Significantly different between stakeholder groups

| Benefit from Other Donors Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|--|-----------------------------------|--|---|-----------------------------------|------------|-----------------|--------------|
| Building social safety nets | 38.5% | 38.2% | 0.0% | 0.0% | 17.3% | 16.7% | 20.0% | 35.3% |
| Strengthening public financial management | 30.8% | 14.7% | 22.2% | 0.0% | 20.0% | 16.7% | 20.0% | 11.8% |
| Reducing violence | 0.0% | 17.6% | 22.2% | 33.3% | 13.3% | 0.0% | 0.0% | 5.9% |
| Increasing access to justice systems | 15.4% | 38.2% | 33.3% | 16.7% | 34.7% | 22.2% | 30.0% | 23.5% |
| Strengthening security mechanisms | 30.8% | 20.6% | 22.2% | 33.3% | 26.7% | 11.1% | 50.0% | 35.3% |
| Strengthening conflict resolution mechanisms | 23.1% | 8.8% | 11.1% | 50.0% | 12.0% | 16.7% | 10.0% | 5.9% |
| Increasing access to basic services | 53.8% | 26.5% | 22.2% | 50.0% | 22.7% | 27.8% | 60.0% | 35.3% |
| Building capacity of state institutions | 7.7% | 50.0% | 33.3% | 0.0% | 37.3% | 27.8% | 20.0% | 41.2% |
| Generating jobs* | 53.8% | 38.2% | 55.6% | 50.0% | 40.0% | 83.3% | 60.0% | 35.3% |
| Improving livelihoods | 23.1% | 20.6% | 33.3% | 33.3% | 34.7% | 44.4% | 20.0% | 52.9% |
| Increasing cohesion | 7.7% | 2.9% | 11.1% | 0.0% | 2.7% | 11.1% | 0.0% | 0.0% |
| Stimulating dialogue to promote peace and stability | 7.7% | 8.8% | 33.3% | 33.3% | 26.7% | 16.7% | 10.0% | 17.6% |

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Local newspapers | 46.7% | 44.4% | 33.3% | 50.0% | 33.8% | 21.1% | 40.0% | 35.3% |
| International newspapers* | 13.3% | 0.0% | 11.1% | 0.0% | 3.9% | 0.0% | 30.0% | 5.9% |
| Local radio | 6.7% | 0.0% | 0.0% | 0.0% | 5.2% | 5.3% | 10.0% | 0.0% |
| International radio | 6.7% | 2.8% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |
| Local television | 20.0% | 5.6% | 11.1% | 33.3% | 14.3% | 15.8% | 20.0% | 17.6% |
| International television | 20.0% | 11.1% | 22.2% | 0.0% | 9.1% | 21.1% | 10.0% | 0.0% |
| Periodicals | 0.0% | 27.8% | 11.1% | 16.7% | 10.4% | 15.8% | 10.0% | 11.8% |
| Internet | 66.7% | 55.6% | 66.7% | 66.7% | 71.4% | 78.9% | 80.0% | 70.6% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr)* | 0.0% | 8.3% | 11.1% | 33.3% | 24.7% | 26.3% | 0.0% | 0.0% |
| Blogs | 0.0% | 5.6% | 0.0% | 0.0% | 0.0% | 5.3% | 0.0% | 11.8% |
| Mobile phones | 0.0% | 5.6% | 11.1% | 0.0% | 1.3% | 0.0% | 0.0% | 11.8% |
| Instant messaging | 6.7% | 13.9% | 11.1% | 0.0% | 9.1% | 10.5% | 0.0% | 5.9% |
| Other | 6.7% | 19.4% | 0.0% | 0.0% | 11.7% | 0.0% | 0.0% | 23.5% |

*Significantly different between stakeholder groups

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Blogs | 7.1% | 0.0% | 0.0% | 0.0% | 2.6% | 0.0% | 10.0% | 6.3% |
| Direct contact with World Bank Group | 35.7% | 42.4% | 33.3% | 66.7% | 41.6% | 36.8% | 40.0% | 56.3% |
| e-Newsletters | 21.4% | 27.3% | 22.2% | 33.3% | 20.8% | 15.8% | 10.0% | 12.5% |
| Instant messaging | 21.4% | 15.2% | 11.1% | 0.0% | 16.9% | 26.3% | 0.0% | 18.8% |
| World Bank Group's seminars/workshops/conferences | 21.4% | 36.4% | 66.7% | 16.7% | 45.5% | 63.2% | 30.0% | 56.3% |
| World Bank Group's publications and other written materials | 28.6% | 27.3% | 11.1% | 16.7% | 19.5% | 5.3% | 30.0% | 0.0% |
| Mobile phones | 14.3% | 9.1% | 11.1% | 16.7% | 3.9% | 10.5% | 0.0% | 0.0% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 21.4% | 9.1% | 11.1% | 33.3% | 16.9% | 10.5% | 10.0% | 12.5% |
| World Bank Group's website | 28.6% | 33.3% | 33.3% | 16.7% | 28.6% | 31.6% | 70.0% | 31.3% |
| Other | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

G. Communication and Information Sharing (continued)

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-------|----------|-------|
| Yes | 13.3% | 19.4% | 50.0% | 33.3% | 21.3% | 21.1% | 36.4% | 25.0% |
| No | 86.7% | 80.6% | 50.0% | 66.7% | 78.7% | 78.9% | 63.6% | 75.0% |

Have you requested information from the World Bank Group on its activities in the past year?*

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-------|----------|-------|
| Yes | 7.1% | 14.3% | 62.5% | - | 20.0% | 10.5% | 9.1% | 47.1% |
| No | 92.9% | 85.7% | 37.5% | 100.0% | 80.0% | 89.5% | 90.9% | 52.9% |

*Significantly different between stakeholder groups

Were you able to obtain this information?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|--------|----------|-------|
| Yes | 20.0% | 71.4% | 80.0% | - | 68.8% | - | 100.0% | 71.4% |
| No | 80.0% | 28.6% | 20.0% | - | 31.3% | 100.0% | - | 28.6% |

Do you have access to the Internet?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-------|----------|-------|
| Yes | 84.6% | 100.0% | 88.9% | 100.0% | 98.7% | 94.4% | 100.0% | 93.8% |
| No | 15.4% | - | 11.1% | - | 1.3% | 5.6% | - | 6.3% |

Do you use/have used the World Bank Group website?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-------|----------|-------|
| Yes | 42.9% | 54.3% | 77.8% | 40.0% | 64.4% | 61.1% | 75.0% | 92.9% |
| No | 57.1% | 45.7% | 22.2% | 60.0% | 35.6% | 38.9% | 25.0% | 7.1% |

Which do you primarily use?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|------------------------|---|--|------------------------|-------|----------|-------|
| The World Bank Group's country website | 85.7% | 51.9% | 28.6% | - | 48.9% | 50.0% | 62.5% | 60.0% |
| The World Bank Group's main website | 14.3% | 48.1% | 71.4% | 100.0% | 51.1% | 50.0% | 37.5% | 40.0% |

G. Communication and Information Sharing (continued)

Which Internet connection do you use primarily when visiting a World Bank Group website?

| Percentage of Respondents | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|---------------------------|---|------------------------|---|--|------------------------|-------|----------|-------|
| High speed | 50.0% | 48.1% | 71.4% | 100.0% | 62.5% | 72.7% | 20.0% | 46.7% |
| Dial-up | 50.0% | 51.9% | 28.6% | - | 37.5% | 27.3% | 80.0% | 53.3% |

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | Office of the President/Prime Minister/ Minister | | | Employee of a Ministry | | | Consultant on WBG Project/PMU | | | Private Sector/ Financial Sector/ Private Bank | | | NGO/Private Foundation | | | CBO | | | Academia/ Research Institute | | | Other | | |
|---|--|------|------|------------------------|------|------|-------------------------------|------|------|--|------|------|------------------------|------|------|-----|------|------|------------------------------|------|------|-------|------|------|
| | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD | N | Mean | SD |
| I use/consult World Bank Group's data more often than I did a few years ago. | 10 | 4.30 | 2.16 | 33 | 5.97 | 2.22 | 9 | 6.78 | 2.39 | 4 | 5.25 | 4.03 | 64 | 5.50 | 2.71 | 14 | 6.71 | 2.81 | 10 | 6.90 | 2.28 | 16 | 5.69 | 2.58 |
| I find the World Bank Group's websites easy to navigate. | 4 | 5.75 | 1.71 | 20 | 6.55 | 1.47 | 6 | 7.50 | 2.07 | 3 | 8.00 | 1.73 | 45 | 6.51 | 2.09 | 9 | 7.78 | 1.86 | 9 | 8.11 | 1.45 | 15 | 6.73 | 2.09 |
| I find the information on the World Bank Group's websites useful. | 4 | 5.75 | 1.71 | 22 | 6.77 | 1.93 | 7 | 7.57 | 3.10 | 3 | 9.33 | 0.58 | 47 | 6.72 | 2.10 | 9 | 8.00 | 2.18 | 9 | 8.00 | 1.41 | 15 | 6.53 | 2.13 |
| The World Bank Group's social media channels are valuable sources of information about the institution. | 6 | 4.00 | 2.28 | 25 | 7.04 | 1.72 | 5 | 5.60 | 3.36 | 4 | 5.75 | 4.35 | 52 | 6.40 | 2.52 | 17 | 6.65 | 3.30 | 10 | 7.40 | 1.96 | 13 | 5.92 | 2.50 |
| When I need information from the World Bank Group I know how to find it.* | 7 | 5.57 | 2.51 | 31 | 6.71 | 2.27 | 8 | 7.75 | 2.25 | 5 | 5.80 | 4.03 | 57 | 5.12 | 2.63 | 15 | 6.13 | 3.09 | 10 | 6.00 | 3.06 | 16 | 7.00 | 2.00 |
| The World Bank Group is responsive to my information requests and inquiries. | 6 | 5.67 | 2.94 | 27 | 7.26 | 1.77 | 5 | 6.60 | 2.70 | 2 | 9.00 | 1.41 | 47 | 5.45 | 2.59 | 14 | 5.93 | 2.97 | 7 | 6.86 | 1.86 | 17 | 6.24 | 2.54 |

*Significantly different between stakeholder groups

H. Background Information

Which of the following agencies of the World Bank Group do you work with in Yemen? (Select all that apply)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| The World Bank (IBRD/IDA)* | 53.8% | 73.0% | 55.6% | 0.0% | 27.4% | 21.1% | 60.0% | 52.9% |
| The International Finance Corporation (IFC) | 15.4% | 27.0% | 22.2% | 16.7% | 11.0% | 5.3% | 10.0% | 23.5% |
| The Multilateral Investment Guarantee Agency (MIGA) | 7.7% | 2.7% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 5.9% |
| None* | 38.5% | 21.6% | 33.3% | 83.3% | 65.8% | 73.7% | 40.0% | 35.3% |

*Significantly different between stakeholder groups

Which of the following describes most of your exposure to the World Bank Group in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Office of the President/ Prime Minister/ Minister | Employee of a Ministry | Consultant on WBG-Supported Project/PMU | Private Sector/ Financial Sector/ Private Bank | NGO/Private Foundation | CBO | Academia | Other |
|--|---|---------------------------|---|--|---------------------------|-------|----------|-------|
| Observer (i.e., follow in media, discuss in informal conversations, etc.) | 15.4% | 13.9% | 0.0% | 50.0% | 30.1% | 27.8% | 0.0% | 17.6% |
| Use World Bank Group reports/data | 21.4% | 25.0% | 11.1% | 16.7% | 27.4% | 44.4% | 30.0% | 17.6% |
| Engage in World Bank Group related/sponsored events/activities | 35.7% | 41.7% | 44.4% | 16.7% | 47.9% | 66.7% | 36.4% | 58.8% |
| Collaborate as part of my professional duties* | 92.9% | 72.2% | 33.3% | 33.3% | 34.2% | 22.2% | 36.4% | 58.8% |
| Use World Bank Group website for information, data, research, etc. | 7.1% | 19.4% | 33.3% | 33.3% | 32.9% | 22.2% | 63.6% | 23.5% |

*Significantly different between stakeholder groups

Appendix C: Responses to All Questions across Geographic Locations

Mountainous Regions N=140 ● Other Areas N=51

A. General Issues Facing Yemen

In general, how would you say that Yemen is headed in...?*

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| The right direction | 59.2% | 75.0% |
| The wrong direction | 11.5% | 10.4% |
| Not sure | 29.2% | 14.6% |

**Significantly different between locations*

Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Social protection | 2.2% | 6.0% |
| Water | 23.4% | 12.0% |
| Security/stabilization/reconstruction | 50.4% | 42.0% |
| Public sector governance/reform | 19.7% | 18.0% |
| Global/regional integration | 0.0% | 2.0% |
| Gender equity | 3.6% | 0.0% |
| Domestic private sector development | 2.9% | 0.0% |
| Foreign direct investment | 0.0% | 2.0% |
| Transport | 0.7% | 0.0% |
| Energy | 5.8% | 2.0% |
| Regional conflict and tensions | 2.2% | 0.0% |
| Job creation/employment | 13.9% | 4.0% |
| Rural development | 2.2% | 4.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 0.7% | 0.0% |
| Environmental sustainability | 1.5% | 2.0% |
| Equality of opportunity | 1.5% | 4.0% |
| Health | 16.1% | 12.0% |
| Sanitation | 0.0% | 0.0% |
| Education | 53.3% | 64.0% |
| Poverty reduction | 24.1% | 34.0% |
| Food security | 13.9% | 16.0% |
| Social cohesion | 0.7% | 4.0% |
| Climate change | 0.7% | 2.0% |
| Agricultural development | 3.6% | 4.0% |
| Trade and exports | 0.0% | 0.0% |
| Crime and violence | 0.0% | 2.0% |
| Economic growth | 10.9% | 10.0% |
| Law and justice | 13.9% | 14.0% |
| Regulatory framework | 0.7% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Local governance and institutions | 2.2% | 4.0% |
| Natural resource management | 4.4% | 2.0% |
| Anti-corruption | 24.1% | 30.0% |
| Disaster management | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% |

A. General Issues Facing Yemen (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Water | 4.4% | 4.0% |
| Equality of opportunity | 8.0% | 12.0% |
| Economic growth | 32.1% | 28.0% |
| Climate change | 0.0% | 0.0% |
| Regional conflict and tensions | 0.7% | 0.0% |
| Global/regional integration* | 0.0% | 4.0% |
| Gender equity | 0.7% | 2.0% |
| Rural development | 10.2% | 16.0% |
| Urban development* | 0.0% | 8.0% |
| Regulatory framework | 0.7% | 2.0% |
| Local governance and institutions | 2.9% | 8.0% |
| Social protection | 6.6% | 8.0% |
| Law and justice | 5.8% | 2.0% |
| Transport | 3.6% | 0.0% |
| Crime and violence | 0.7% | 0.0% |
| Communicable/non-communicable diseases | 0.7% | 0.0% |
| Information and communications technology | 0.7% | 0.0% |
| Security/stabilization/reconstruction | 18.2% | 10.0% |
| Sanitation | 1.5% | 2.0% |
| Anti-corruption | 44.5% | 38.0% |
| Domestic private sector development | 10.9% | 12.0% |
| Foreign direct investment | 9.5% | 12.0% |
| Energy | 2.9% | 2.0% |
| Public sector governance/reform | 9.5% | 12.0% |
| Social cohesion | 0.7% | 0.0% |
| Education | 38.7% | 34.0% |
| Natural resource management | 19.7% | 12.0% |
| Environmental sustainability | 0.7% | 0.0% |
| Health | 5.8% | 6.0% |
| Agricultural development | 19.0% | 24.0% |
| Disaster management | 0.7% | 0.0% |
| Job creation/employment | 25.5% | 30.0% |
| Financial markets | 1.5% | 0.0% |
| Trade and exports | 1.5% | 2.0% |
| Food security* | 11.7% | 2.0% |

*Significantly different between locations

A. General Issues Facing Yemen (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Energy* | 20.6% | 8.2% |
| Gender equity | 4.4% | 2.0% |
| Equality of opportunity | 8.1% | 2.0% |
| Global/regional integration* | 0.0% | 4.1% |
| Social protection | 0.7% | 2.0% |
| Climate change | 0.0% | 2.0% |
| Anti-corruption | 33.8% | 22.4% |
| Disaster management | 0.0% | 0.0% |
| Regional conflict and tensions | 0.7% | 2.0% |
| Rural development | 6.6% | 4.1% |
| Foreign direct investment | 19.1% | 16.3% |
| Urban development | 1.5% | 2.0% |
| Water | 2.2% | 0.0% |
| Trade and exports | 10.3% | 6.1% |
| Information and communications technology | 0.7% | 0.0% |
| Regulatory framework | 0.7% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Social cohesion | 1.5% | 2.0% |
| Public sector governance/reform | 28.7% | 20.4% |
| Domestic private sector development | 22.8% | 34.7% |
| Job creation/employment | 14.7% | 26.5% |
| Agricultural development* | 12.5% | 38.8% |
| Food security | 2.9% | 4.1% |
| Transport | 1.5% | 4.1% |
| Security/stabilization/reconstruction | 29.4% | 22.4% |
| Education | 21.3% | 16.3% |
| Natural resource management | 30.9% | 34.7% |
| Environmental sustainability | 0.0% | 0.0% |
| Health | 2.2% | 2.0% |
| Law and justice | 14.7% | 10.2% |
| Local governance and institutions | 4.4% | 2.0% |
| Crime and violence | 0.0% | 0.0% |
| Financial markets | 1.5% | 6.1% |
| Sanitation | 0.0% | 0.0% |

*Significantly different between locations

A. General Issues Facing Yemen (continued)

When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | | Other Areas | |
|--|---------------------|--|-------------|--|
| | | | | |
| Better employment opportunities for young people | 25.7% | | 15.7% | |
| Better employment opportunities for women | 3.7% | | 3.9% | |
| Greater access to micro-finance for the poor | 20.6% | | 11.8% | |
| Greater voice and participation for citizens to help ensure greater accountability | 8.1% | | 9.8% | |
| Greater access to health and nutrition for citizens | 13.2% | | 9.8% | |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses)* | 22.1% | | 7.8% | |
| A growing middle class | 11.8% | | 11.8% | |
| Better opportunity for the poor who live in rural areas | 5.9% | | 9.8% | |
| Better opportunity for the poor who live in urban areas | 3.7% | | 9.8% | |
| Consistent economic growth* | 9.6% | | 21.6% | |
| More reliable social safety net* | 2.2% | | 11.8% | |
| Greater equity of fiscal policy | 15.4% | | 17.6% | |
| Education and training that better ensure job opportunity | 44.1% | | 47.1% | |
| Better quality public services | 9.6% | | 7.8% | |
| Other | 4.4% | | 0.0% | |

*Significantly different between locations

B. Overall Attitudes toward the World Bank Group

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in Yemen? | 138 | 6.07 | 2.43 | 50 | 5.46 | 2.59 |

(1-Not familiar at all, 10-Extremely familiar)

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Yemen. | 127 | 5.99 | 2.42 | 46 | 6.11 | 2.22 |

(1-Not effective at all, 10-Very effective)

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Yemen solve its most complicated development challenges? | 113 | 6.72 | 2.23 | 42 | 6.93 | 2.32 |

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Social protection | 5.0% | 5.9% |
| Security/stabilization/reconstruction | 15.0% | 11.8% |
| Public sector governance/reform | 22.9% | 19.6% |
| Transport | 5.0% | 3.9% |
| Poverty reduction | 21.4% | 35.3% |
| Global/regional integration | 2.1% | 2.0% |
| Gender equity | 3.6% | 5.9% |
| Crime and violence | 0.0% | 2.0% |
| Rural development | 8.6% | 7.8% |
| Domestic private sector development* | 8.6% | 0.0% |
| Foreign direct investment | 7.9% | 3.9% |
| Water | 7.9% | 3.9% |
| Energy | 5.0% | 2.0% |
| Social cohesion | 0.0% | 2.0% |
| Job creation/employment | 18.6% | 9.8% |
| Financial markets | 0.7% | 0.0% |
| Urban development | 0.7% | 2.0% |
| Environmental sustainability | 0.7% | 0.0% |
| Equality of opportunity | 5.7% | 2.0% |
| Regional conflict and tensions | 0.0% | 0.0% |
| Health | 25.7% | 23.5% |
| Education | 52.9% | 60.8% |
| Food security | 8.6% | 7.8% |
| Climate change | 0.0% | 2.0% |
| Agricultural development | 10.7% | 17.6% |
| Trade and exports | 1.4% | 2.0% |
| Economic growth | 22.1% | 27.5% |
| Law and justice | 5.0% | 3.9% |
| Local governance and institutions | 3.6% | 5.9% |
| Regulatory framework | 0.7% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Natural resource management | 3.6% | 9.8% |
| Information and communications technology | 2.1% | 2.0% |
| Anti-corruption | 20.0% | 13.7% |
| Disaster management | 0.0% | 0.0% |
| Sanitation | 2.1% | 0.0% |

*Significantly different between locations

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Yemen?

| Greatest Value | | |
|--|---------------------|-------------|
| Percentage of Respondents | Mountainous Regions | Other Areas |
| Convening/Facilitating | 3.6% | 0.0% |
| Data | 1.5% | 2.0% |
| Policy advice, studies, analyses | 11.7% | 13.7% |
| Financial resources | 21.2% | 13.7% |
| Capacity development | 35.0% | 35.3% |
| Technical assistance | 3.6% | 0.0% |
| Mobilizing third party financial resources | 3.6% | 3.9% |
| Donor coordination | 8.0% | 3.9% |
| Linkage to non-Bank expertise | 1.5% | 0.0% |
| Strategy formulation* | 10.2% | 21.6% |
| Other | 4.4% | 5.9% |

*Significantly different between locations

| 2 nd Greatest Value | | |
|--|---------------------|-------------|
| Percentage of Respondents | Mountainous Regions | Other Areas |
| Convening/Facilitating | 3.0% | 2.0% |
| Data | 1.5% | 0.0% |
| Policy advice, studies, analyses* | 9.8% | 21.6% |
| Financial resources | 15.8% | 17.6% |
| Capacity development | 26.3% | 15.7% |
| Technical assistance | 8.3% | 7.8% |
| Mobilizing third party financial resources | 5.3% | 2.0% |
| Donor coordination | 9.8% | 15.7% |
| Linkage to non-Bank expertise | 2.3% | 0.0% |
| Strategy formulation | 15.0% | 13.7% |
| Other | 3.0% | 3.9% |

*Significantly different between locations

How effectively do the World Bank Groups' activities below support Yemen's efforts to achieve development results?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Convening/Facilitating | 110 | 5.81 | 2.23 | 42 | 5.55 | 2.42 |
| Data | 120 | 6.62 | 2.19 | 43 | 7.02 | 2.33 |
| Policy advice, studies, analyses | 123 | 6.67 | 2.34 | 42 | 7.29 | 2.33 |
| Financial resources | 119 | 6.97 | 2.49 | 41 | 6.85 | 2.16 |
| Technical assistance | 120 | 6.93 | 2.28 | 43 | 7.63 | 2.26 |
| Mobilizing third party financial resources | 102 | 6.57 | 2.31 | 37 | 6.14 | 2.80 |
| Donor coordination | 113 | 6.96 | 2.55 | 40 | 7.33 | 2.58 |
| Linkage to non-Bank expertise | 95 | 6.33 | 2.32 | 35 | 6.00 | 2.31 |
| Strategy formulation | 121 | 7.06 | 2.61 | 47 | 7.74 | 2.55 |

(1-Not effective at all, 10-Very effective)

B. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group can provide capacity building support in a number of ways in Yemen. To what degree would Yemen benefit, if capacity building were to support...?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 130 | 7.28 | 2.43 | 50 | 7.96 | 2.35 |
| The public sector , related to implementation of specific development projects on the ground | 132 | 7.56 | 2.30 | 49 | 7.18 | 2.62 |
| The public sector , related to changing institutions (organizations or sociopolitical conditions) | 125 | 7.25 | 2.25 | 47 | 6.94 | 2.44 |
| The private sector , related to institutional and policy change | 118 | 7.02 | 2.31 | 47 | 7.40 | 2.16 |

(1-To no degree at all, 10-To a very significant degree)

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 105 | 6.19 | 2.33 | 31 | 6.61 | 2.72 |
| Citizen engagement (incorporating citizens' voices into development) | 85 | 5.71 | 2.57 | 39 | 5.74 | 2.62 |
| Policy design (for clarity and better incentives to achieve development goals) | 100 | 6.69 | 2.55 | 38 | 7.39 | 2.51 |

(1-Not effective at all, 10-Very effective)

When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 119 | 7.98 | 2.15 | 41 | 7.73 | 2.25 |
| Citizen engagement (incorporating citizens' voices into development) | 109 | 7.74 | 2.10 | 44 | 7.89 | 2.18 |
| Policy design (for clarity and better incentives to achieve development goals) | 115 | 8.29 | 2.00 | 45 | 8.11 | 2.19 |

(1-Not important at all, 10-Very important)

B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Staff too inaccessible | 10.7% | 10.0% |
| Not exploring alternative policy options | 6.4% | 8.0% |
| Not adequately sensitive to political/social realities in Yemen | 24.3% | 18.0% |
| Not enough public disclosure of its work | 21.4% | 26.0% |
| Arrogant in its approach | 1.4% | 0.0% |
| Not aligned with country priorities | 4.3% | 4.0% |
| The credibility of its knowledge/data | 0.7% | 2.0% |
| World Bank Group's processes too complex | 17.1% | 14.0% |
| Not willing to honestly criticize policies and reform efforts in the country* | 3.6% | 12.0% |
| Too influenced by developed countries | 8.6% | 4.0% |
| Imposing technocratic solutions without regard to political realities | 5.7% | 2.0% |
| World Bank Group's processes too slow | 15.7% | 10.0% |
| Too bureaucratic in its operational policies and procedures | 10.7% | 2.0% |
| Not aligned with other donors' work | 2.1% | 2.0% |
| Not collaborating enough with non-state actors* | 15.7% | 30.0% |
| Not client focused* | 2.1% | 10.0% |
| Its advice and strategies do not lend themselves to practical problem solving | 6.4% | 2.0% |
| Not focused enough on issues that are unique to post-conflict countries | 7.9% | 6.0% |
| Inadequate number of World Bank Group staff members located in the country | 6.4% | 2.0% |
| Other | 7.9% | 6.0% |
| Don't know | 8.6% | 6.0% |

*Significantly different between locations

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Capacity development | 57.2% | 48.9% |
| Policy based lending / budget support to the Government | 11.6% | 12.8% |
| Knowledge products/services | 6.5% | 10.6% |
| Investment lending | 41.3% | 51.1% |
| Technical assistance | 18.1% | 14.9% |
| Trust Fund management | 10.9% | 6.4% |
| Co-financing arrangements | 15.9% | 14.9% |
| Sector-wide approaches | 8.0% | 4.3% |
| Emergency Recovery lending | 5.1% | 4.3% |
| Other | 8.0% | 2.1% |
| Don't know | 4.3% | 8.5% |

B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| Academia/Think Tanks/Research Institutes | 17.1% | 21.6% |
| Development Partners | 25.0% | 21.6% |
| Media | 4.3% | 2.0% |
| NGOs/CSOs | 52.9% | 64.7% |
| Local Government* | 22.9% | 9.8% |
| Private sector* | 28.6% | 11.8% |
| Parliament | 4.3% | 5.9% |
| Community-Based Organizations (CBOs) | 9.3% | 15.7% |
| Beneficiaries | 14.3% | 15.7% |
| Foundations | 5.7% | 5.9% |
| Faith-Based Organizations | 2.9% | 2.0% |
| Gulf Cooperation Council (GCC) Countries and GCC Secretariat | 2.9% | 7.8% |
| UN agencies | 2.1% | 5.9% |
| Other | 2.1% | 3.9% |
| Don't know | 2.1% | 0.0% |

*Significantly different between locations

To what extent do you agree with the following statements about the World Bank Group's work in Yemen?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Yemen | 128 | 6.30 | 2.50 | 45 | 6.31 | 2.50 |
| The World Bank Group's work is aligned with what I consider the development priorities for Yemen | 122 | 6.13 | 2.51 | 41 | 5.85 | 2.57 |
| The World Bank Group supports programs and strategies that are realistic for Yemen* | 118 | 6.18 | 2.57 | 44 | 6.07 | 2.58 |
| The World Bank Group treats clients and stakeholders in Yemen with respect | 117 | 7.32 | 2.36 | 39 | 7.77 | 2.32 |

(1-Strongly disagree, 10-Strongly agree) *Significantly different between locations

B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 114 | 5.98 | 2.48 | 39 | 6.15 | 2.02 |
| Flexibility (in terms of the institution's products and services) | 107 | 5.68 | 2.37 | 39 | 5.69 | 2.35 |
| Flexibility (in terms of changing country circumstances) | 107 | 5.79 | 2.27 | 42 | 6.07 | 2.18 |
| Being inclusive* | 102 | 5.70 | 2.02 | 37 | 6.51 | 2.47 |
| Openness (sharing data and other information) | 111 | 6.06 | 2.46 | 42 | 6.57 | 2.36 |
| Staff accessibility* | 117 | 5.74 | 2.65 | 36 | 6.75 | 2.62 |
| Straightforwardness and honesty | 101 | 7.29 | 2.49 | 34 | 7.71 | 2.43 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work | 115 | 5.71 | 2.70 | 39 | 5.56 | 2.97 |
| Collaboration with groups outside of the Government | 106 | 5.56 | 2.62 | 44 | 5.89 | 3.04 |
| Collaboration with the Government | 116 | 7.17 | 2.57 | 41 | 7.88 | 2.24 |
| Collaboration with other donors | 96 | 7.66 | 1.99 | 37 | 7.95 | 1.70 |
| The speed in which it gets things accomplished on the ground* | 117 | 6.05 | 2.41 | 39 | 7.00 | 2.35 |
| Being a long-term partner | 103 | 7.97 | 2.40 | 41 | 8.15 | 2.23 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To be a more effective development partner in Yemen, do you believe that the World Bank Group should have...?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| More local presence | 73.5% | 82.4% |
| The current level of local presence is adequate | 4.5% | 7.8% |
| Less local presence | 6.8% | 2.0% |
| Don't know | 15.2% | 7.8% |

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| The World Bank Group does not do adequate follow through/follow-up | 24.1% | 11.8% |
| There is not an adequate level of citizen/civil society participation* | 41.6% | 68.6% |
| The World Bank Group is not sensitive enough to political/social realities on the ground | 27.0% | 17.6% |
| Lack of/inadequate levels of capacity in Government | 36.5% | 35.3% |
| Poor donor coordination | 15.3% | 13.7% |
| The World Bank Group works too slowly | 22.6% | 11.8% |
| The National Unity Government works inefficiently | 32.8% | 33.3% |
| Political pressures and obstacles | 9.5% | 17.6% |
| Reforms are not well thought out in light of country challenges | 18.2% | 19.6% |
| Ongoing conflict and instability | 47.4% | 39.2% |
| Inadequate funding | 14.6% | 9.8% |
| Other | 1.5% | 0.0% |

*Significantly different between locations

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important)

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 125 | 8.34 | 2.35 | 45 | 8.89 | 2.07 |
| Information and communications technology | 117 | 7.71 | 2.23 | 41 | 7.95 | 2.47 |
| Transport | 126 | 7.55 | 2.21 | 44 | 7.18 | 2.64 |
| Crime and violence | 116 | 6.71 | 2.83 | 37 | 6.08 | 2.99 |
| Regional conflict and tensions | 119 | 6.71 | 2.64 | 36 | 7.22 | 2.92 |
| Law and justice | 123 | 7.66 | 2.48 | 42 | 8.24 | 2.28 |
| Sanitation | 126 | 7.67 | 2.14 | 42 | 6.93 | 2.51 |
| Environmental sustainability | 123 | 7.46 | 2.23 | 40 | 7.28 | 2.42 |
| Regulatory framework | 114 | 7.39 | 2.12 | 40 | 7.45 | 2.41 |
| Communicable/non-communicable diseases | 125 | 7.22 | 2.42 | 40 | 7.15 | 2.80 |
| Poverty reduction | 131 | 8.68 | 2.02 | 50 | 8.66 | 2.04 |
| Gender equity | 121 | 7.00 | 2.52 | 48 | 7.27 | 2.48 |
| Domestic private sector development | 127 | 7.90 | 1.94 | 39 | 7.74 | 2.34 |
| Foreign direct investment | 120 | 7.60 | 2.66 | 39 | 7.74 | 2.47 |
| Local governance and institutions | 122 | 7.82 | 2.25 | 44 | 8.23 | 2.09 |
| Water | 124 | 8.31 | 2.03 | 46 | 8.37 | 1.90 |
| Trade and exports | 120 | 7.69 | 2.10 | 37 | 7.62 | 2.07 |
| Economic growth | 127 | 8.59 | 1.96 | 46 | 8.61 | 1.93 |
| Energy | 126 | 8.12 | 2.33 | 40 | 8.38 | 1.71 |
| Disaster management | 122 | 7.43 | 2.34 | 40 | 7.13 | 2.75 |
| Public sector governance/reform | 121 | 8.38 | 2.27 | 43 | 8.84 | 1.75 |
| Job creation/employment | 126 | 8.60 | 1.99 | 48 | 8.40 | 2.30 |
| Social cohesion | 122 | 6.69 | 2.63 | 38 | 6.68 | 2.64 |
| Financial markets | 115 | 7.14 | 2.57 | 38 | 6.53 | 2.72 |
| Equality of opportunity | 123 | 7.31 | 2.57 | 43 | 7.84 | 2.78 |
| Health | 126 | 8.37 | 1.95 | 46 | 8.26 | 2.48 |
| Rural development | 125 | 8.41 | 1.92 | 46 | 8.24 | 2.13 |
| Global/regional integration | 115 | 7.63 | 2.20 | 38 | 8.16 | 2.41 |
| Food security | 126 | 8.18 | 2.26 | 45 | 8.36 | 2.31 |
| Education | 127 | 8.76 | 1.96 | 47 | 9.17 | 1.48 |
| Security/stabilization/reconstruction | 120 | 8.45 | 2.06 | 46 | 8.61 | 2.25 |
| Social protection | 119 | 7.50 | 2.31 | 43 | 7.72 | 2.66 |
| Climate change | 117 | 6.61 | 2.61 | 38 | 6.45 | 2.83 |
| Agricultural development | 125 | 8.26 | 2.14 | 46 | 8.43 | 2.34 |
| Urban development | 123 | 7.73 | 2.20 | 44 | 7.77 | 2.35 |
| Natural resource management | 118 | 7.62 | 2.57 | 47 | 8.43 | 2.40 |

C. World Bank Group Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective)

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 89 | 5.17 | 2.66 | 29 | 5.45 | 3.29 |
| Information and communications technology | 74 | 5.51 | 2.77 | 25 | 5.84 | 2.67 |
| Transport | 85 | 6.11 | 2.74 | 27 | 6.15 | 2.73 |
| Crime and violence | 69 | 4.26 | 2.18 | 22 | 4.64 | 2.84 |
| Regional conflict and tensions | 71 | 4.72 | 2.26 | 24 | 4.96 | 2.82 |
| Law and justice | 82 | 4.98 | 2.75 | 27 | 6.04 | 3.40 |
| Sanitation | 83 | 6.17 | 2.62 | 34 | 6.21 | 2.64 |
| Environmental sustainability | 82 | 5.94 | 2.62 | 30 | 5.80 | 2.55 |
| Regulatory framework | 89 | 5.85 | 2.60 | 24 | 5.92 | 2.36 |
| Communicable/non-communicable diseases | 81 | 5.90 | 2.87 | 25 | 5.80 | 3.15 |
| Poverty reduction | 100 | 6.58 | 2.65 | 37 | 5.97 | 3.01 |
| Gender equity | 89 | 5.87 | 2.81 | 32 | 6.16 | 2.88 |
| Domestic private sector development | 87 | 5.86 | 2.72 | 31 | 5.32 | 2.71 |
| Foreign direct investment | 78 | 5.65 | 3.04 | 26 | 5.38 | 3.28 |
| Local governance and institutions | 87 | 5.61 | 3.04 | 33 | 5.36 | 2.83 |
| Water | 85 | 6.20 | 3.00 | 37 | 6.32 | 2.58 |
| Trade and exports | 73 | 4.89 | 2.86 | 27 | 5.37 | 3.27 |
| Economic growth | 89 | 5.53 | 2.97 | 38 | 6.13 | 3.06 |
| Energy | 80 | 5.34 | 3.04 | 22 | 5.36 | 3.09 |
| Disaster management | 74 | 5.31 | 2.75 | 29 | 6.14 | 3.34 |
| Public sector governance/reform | 92 | 5.92 | 2.87 | 32 | 6.28 | 3.25 |
| Job creation/employment | 91 | 5.65 | 3.09 | 37 | 5.35 | 3.21 |
| Social cohesion | 75 | 5.07 | 2.87 | 24 | 4.75 | 2.83 |
| Financial markets | 69 | 4.58 | 3.10 | 23 | 4.87 | 3.39 |
| Equality of opportunity | 82 | 5.41 | 2.91 | 26 | 5.88 | 2.92 |
| Health | 89 | 6.02 | 2.83 | 36 | 6.33 | 2.78 |
| Rural development | 91 | 5.80 | 2.81 | 31 | 5.87 | 2.81 |
| Global/regional integration | 69 | 5.33 | 3.04 | 26 | 6.12 | 3.04 |
| Food security | 84 | 5.55 | 3.00 | 31 | 6.32 | 2.81 |
| Education | 104 | 6.41 | 2.96 | 38 | 6.66 | 2.82 |
| Security/stabilization/reconstruction | 83 | 5.31 | 2.98 | 28 | 6.07 | 2.81 |
| Social protection | 84 | 5.69 | 3.00 | 30 | 5.83 | 3.14 |
| Climate change | 76 | 5.07 | 3.08 | 22 | 6.27 | 2.59 |
| Agricultural development | 87 | 5.75 | 3.04 | 32 | 5.81 | 2.89 |
| Urban development | 90 | 5.83 | 2.98 | 31 | 6.06 | 2.57 |
| Natural resource management | 77 | 5.29 | 3.13 | 25 | 5.80 | 3.22 |

C. World Bank Group Effectiveness and Results (continued)

Where are the World Bank Group's decisions made primarily that support the program in Yemen?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| At the Headquarters (in Washington D.C.) | 37.8% | 25.0% |
| In the country | 14.8% | 29.2% |
| Don't know | 47.4% | 45.8% |

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Yemen? | 124 | 6.39 | 2.44 | 46 | 6.17 | 2.50 |

(1-To no degree at all, 10-To a very significant degree)

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group help to build/strengthen existing country systems in Yemen? | 98 | 5.88 | 2.33 | 36 | 5.42 | 2.38 |

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Yemen?

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group's financial instruments meet the needs of Yemen | 111 | 5.48 | 2.50 | 40 | 5.93 | 2.63 |
| The World Bank Group meets Yemen's needs for knowledge services | 117 | 5.74 | 2.43 | 40 | 5.90 | 2.61 |

(1-Strongly disagree, 10-Strongly agree)

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's internal evaluation mechanisms hold the institution accountable for achieving results in Yemen? | 101 | 6.08 | 2.42 | 34 | 6.09 | 2.64 |

(1-To no degree at all, 10-To a very significant degree)

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Weekly | 2.2% | 6.3% |
| Monthly | 11.7% | 4.2% |
| A few times a year | 33.6% | 18.8% |
| Rarely | 28.5% | 39.6% |
| Never | 24.1% | 31.3% |

D. The World Bank Group's Knowledge Work and Activities (continued)

In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities:

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Are timely | 114 | 5.84 | 2.37 | 36 | 5.83 | 2.61 |
| Include appropriate level of stakeholder involvement during preparation | 113 | 5.73 | 2.13 | 37 | 5.54 | 2.82 |
| Are relevant to Yemen's development priorities | 120 | 6.05 | 2.39 | 37 | 6.41 | 2.30 |
| Lead to practical solutions | 119 | 5.71 | 2.34 | 36 | 5.97 | 2.40 |
| Are accessible (well written and easy to understand) | 118 | 5.95 | 2.60 | 37 | 5.78 | 2.78 |
| Are source of relevant information on global good practices | 108 | 6.85 | 2.05 | 32 | 6.91 | 2.47 |
| Enhance your knowledge and/or skills | 122 | 6.44 | 2.49 | 44 | 6.48 | 3.05 |
| Are adequately disseminated | 117 | 5.38 | 2.46 | 41 | 5.37 | 2.74 |
| Are translated enough into local language | 118 | 6.25 | 2.47 | 40 | 5.60 | 2.84 |
| Are adaptable to Yemen's specific development challenges and country circumstances | 115 | 5.95 | 2.53 | 37 | 6.43 | 2.47 |

(1-To no degree at all, 10-To a very significant degree)

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country? | 119 | 6.99 | 2.15 | 43 | 7.12 | 1.98 |
| Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities? | 118 | 6.79 | 2.18 | 40 | 7.13 | 2.09 |

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Yemen's development challenges?

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| Conceptualization (understanding and framing the problem) | 124 | 7.03 | 2.26 | 44 | 7.75 | 2.10 |
| Design (appraising and planning the solutions) | 122 | 7.11 | 2.19 | 44 | 7.57 | 2.02 |
| Implementation (Executing, carrying out, monitoring and making appropriate adjustments) | 118 | 6.77 | 2.40 | 41 | 7.39 | 2.41 |
| Evaluation (assessing the impact and results) | 118 | 6.94 | 2.64 | 42 | 7.67 | 2.52 |

(1-To no degree at all, 10-To a very significant degree)

E. Working with the World Bank Group (continued)

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| The World Bank Group disburses funds promptly | 90 | 5.06 | 2.56 | 32 | 5.31 | 2.79 |
| The World Bank Group effectively monitors and evaluates the projects and programs it supports | 112 | 6.59 | 2.52 | 40 | 7.05 | 2.52 |
| The World Bank Group's approvals and reviews are done in a timely fashion | 105 | 5.58 | 2.20 | 34 | 6.21 | 2.67 |
| The World Bank Group's "Safeguard Policy" requirements are reasonable* | 92 | 5.60 | 2.47 | 33 | 6.76 | 2.02 |
| The World Bank Group's conditions on its lending are reasonable | 92 | 5.64 | 2.55 | 36 | 5.69 | 2.57 |
| The World Bank Group takes decisions quickly in Yemen | 94 | 5.06 | 2.40 | 34 | 5.03 | 2.63 |
| Working with the World Bank Group increases Yemen's institutional capacity | 109 | 7.23 | 2.53 | 42 | 7.83 | 1.92 |
| The World Bank Group ensures consistency and continuity through staff changes | 88 | 6.48 | 2.33 | 30 | 7.20 | 2.41 |
| Where country systems are adequate, the World Bank Group makes appropriate use of them | 74 | 6.80 | 2.15 | 30 | 6.97 | 2.21 |
| The World Bank Group provides effective implementation support | 101 | 6.76 | 2.44 | 37 | 7.27 | 2.28 |

*Significantly different between locations

Which of the following best describes the way the World Bank Group operates in Yemen?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| The World Bank Group takes too much risk in Yemen | 10.4% | 14.0% |
| The World Bank Group does not take enough risk in Yemen | 14.2% | 4.0% |
| The World Bank Group's approach to risk is appropriate | 44.8% | 40.0% |
| Don't know | 19.4% | 26.0% |
| Prefer not to answer | 11.2% | 16.0% |

| | Mountainous Regions | | | Other Areas | | |
|--|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group is adequately staffed in Yemen? | 78 | 5.59 | 2.28 | 29 | 5.38 | 2.19 |

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank Group in Yemen

Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| Provide more adequate data/knowledge/statistics/figures on Yemen's economy | 20.6% | 29.4% |
| Collaborate more effectively with Government clients | 30.1% | 31.4% |
| Offer more innovative financial products | 8.8% | 9.8% |
| Improve the competitiveness of its financing compared to markets | 7.4% | 2.0% |
| Reach out more to groups outside of Government* | 24.3% | 43.1% |
| Improve the quality of its experts as related to Yemen's specific challenges | 14.0% | 9.8% |
| Offer more innovative knowledge services | 5.1% | 3.9% |
| Ensure greater selectivity in its work | 4.4% | 5.9% |
| Increase the level of capacity development in the country | 39.0% | 31.4% |
| Reduce the complexity of obtaining World Bank Group financing | 22.8% | 15.7% |
| Increase availability of Fee-Based services | 1.5% | 0.0% |
| Work faster | 10.3% | 7.8% |
| Increase the level of World Bank Group staffing in Yemen's office | 3.7% | 3.9% |
| Other | 6.6% | 0.0% |

*Significantly different between locations

When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| Financial services | 48.1% | 34.7% |
| Knowledge products | 22.6% | 28.6% |
| Convening services | 3.0% | 2.0% |
| None of the above | 7.5% | 10.2% |
| The combination is appropriate for Yemen | 8.3% | 6.1% |
| Don't know | 10.5% | 18.4% |

Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen? (Choose no more than THREE for each)

| Benefit from WBG Playing a Leading Role | | |
|---|---------------------|-------------|
| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
| Building social safety nets* | 26.3% | 43.1% |
| Strengthening public financial management | 24.8% | 15.7% |
| Reducing violence | 6.8% | 5.9% |
| Increasing access to justice systems | 21.8% | 23.5% |
| Strengthening security mechanisms | 22.6% | 25.5% |
| Strengthening conflict resolution mechanisms | 10.5% | 3.9% |
| Increasing access to basic services | 34.6% | 29.4% |
| Building capacity of state institutions | 46.6% | 52.9% |
| Generating jobs | 45.1% | 43.1% |
| Improving livelihoods | 31.6% | 29.4% |
| Increasing cohesion | 0.8% | 0.0% |
| Stimulating dialogue to promote peace and stability | 20.3% | 23.5% |

*Significantly different between locations

F. The Future Role of the World Bank Group in Yemen (continued)

Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen? (Choose no more than THREE for each)

| Benefit from Other Donors | | |
|---|---------------------|-------------|
| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
| Building social safety nets | 26.9% | 15.7% |
| Strengthening public financial management | 20.8% | 13.7% |
| Reducing violence | 11.5% | 9.8% |
| Increasing access to justice systems | 30.8% | 31.4% |
| Strengthening security mechanisms | 23.1% | 33.3% |
| Strengthening conflict resolution mechanisms | 12.3% | 15.7% |
| Increasing access to basic services | 27.7% | 37.3% |
| Building capacity of state institutions | 33.8% | 35.3% |
| Generating jobs | 47.7% | 45.1% |
| Improving livelihoods | 30.8% | 37.3% |
| Increasing cohesion | 4.6% | 2.0% |
| Stimulating dialogue to promote peace and stability | 18.5% | 19.6% |

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Yemen?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Local newspapers | 37.2% | 35.3% |
| International newspapers | 6.6% | 3.9% |
| Local radio | 5.1% | 2.0% |
| International radio | 1.5% | 0.0% |
| Local television* | 10.9% | 23.5% |
| International television | 10.2% | 11.8% |
| Periodicals | 14.6% | 13.7% |
| Internet | 65.7% | 72.5% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 16.1% | 13.7% |
| Blogs | 3.6% | 0.0% |
| Mobile phones | 2.9% | 3.9% |
| Instant messaging | 8.8% | 9.8% |
| Other | 12.4% | 7.8% |

*Significantly different between locations

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| Blogs | 3.8% | 0.0% |
| Direct contact with World Bank Group | 44.4% | 32.0% |
| e-Newsletters | 19.5% | 24.0% |
| Instant messaging* | 12.0% | 28.0% |
| World Bank Group's seminars/workshops/conferences | 41.4% | 56.0% |
| World Bank Group's publications and other written materials | 18.8% | 16.0% |
| Mobile phones | 8.3% | 2.0% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 16.5% | 10.0% |
| World Bank Group's website | 33.1% | 30.0% |
| Other | 0.0% | 0.0% |

*Significantly different between locations

G. Communication and Information Sharing (continued)

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Yes | 20.7% | 26.0% |
| No | 79.3% | 74.0% |

Have you requested information from the World Bank Group on its activities in the past year?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Yes | 20.9% | 18.0% |
| No | 79.1% | 82.0% |

Were you able to obtain this information?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Yes | 64.7% | 50.0% |
| No | 35.3% | 50.0% |

Do you have access to the Internet?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Yes | 95.5% | 98.0% |
| No | 4.5% | 2.0% |

Do you use/have used the World Bank Group website?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| Yes | 62.8% | 63.0% |
| No | 37.2% | 37.0% |

Which do you primarily use?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| The World Bank Group's country website | 55.3% | 40.0% |
| The World Bank Group's main website | 44.7% | 60.0% |

Which Internet connection do you use primarily when visiting a World Bank Group website?

| Percentage of Respondents | Mountainous Regions | Other Areas |
|---------------------------|---------------------|-------------|
| High speed | 56.7% | 51.6% |
| Dial-up | 43.3% | 48.4% |

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| | Mountainous Regions | | | Other Areas | | |
|---|---------------------|------|------|-------------|------|------|
| | N | Mean | SD | N | Mean | SD |
| I use/consult World Bank Group's data more often than I did a few years ago. | 116 | 5.75 | 2.57 | 44 | 5.95 | 2.69 |
| I find the World Bank Group's websites easy to navigate. | 80 | 6.75 | 1.96 | 30 | 7.00 | 1.89 |
| I find the information on the World Bank Group's websites useful. | 85 | 6.86 | 2.16 | 31 | 7.26 | 1.97 |
| The World Bank Group's social media channels are valuable sources of information about the institution. | 97 | 6.33 | 2.53 | 33 | 6.58 | 2.75 |
| When I need information from the World Bank Group I know how to find it. | 113 | 5.91 | 2.61 | 35 | 6.31 | 2.86 |
| The World Bank Group is responsive to my information requests and inquiries. | 92 | 6.36 | 2.43 | 33 | 5.76 | 2.68 |

H. Background Information

Which of the following agencies of the World Bank Group do you work with in Yemen? (Select all that apply)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|---|---------------------|-------------|
| The World Bank (IBRD/IDA)* | 47.8% | 30.6% |
| The International Finance Corporation (IFC) | 17.9% | 10.2% |
| The Multilateral Investment Guarantee Agency (MIGA) | 0.7% | 4.1% |
| None* | 43.3% | 67.3% |

*Significantly different between locations

Which of the following describes most of your exposure to the World Bank Group in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Mountainous Regions | Other Areas |
|--|---------------------|-------------|
| Observer (i.e., follow in media, discuss in informal conversations, etc.)* | 16.4% | 33.3% |
| Use World Bank Group reports/data | 28.4% | 18.8% |
| Engage in World Bank Group related/sponsored events/activities | 47.4% | 47.9% |
| Collaborate as part of my professional duties | 51.1% | 41.7% |
| Use World Bank Group website for information, data, research, etc. | 26.7% | 31.3% |

*Significantly different between locations

Appendix D: Responses to All Questions across Collaborators

Collaborators N=83 ● Non-Collaborators N=103

A. General Issues Facing Yemen

In general, how would you say that Yemen is headed in...?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| The right direction | 60.5% | 64.9% |
| The wrong direction | 9.2% | 14.4% |
| Not sure | 30.3% | 20.6% |

Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Social protection | 3.6% | 3.0% |
| Water | 25.3% | 16.2% |
| Security/stabilization/reconstruction | 47.0% | 47.5% |
| Public sector governance/reform | 15.7% | 23.2% |
| Global/regional integration | 0.0% | 1.0% |
| Gender equity | 3.6% | 1.0% |
| Domestic private sector development | 1.2% | 3.0% |
| Foreign direct investment | 1.2% | 0.0% |
| Transport | 0.0% | 1.0% |
| Energy* | 9.6% | 2.0% |
| Regional conflict and tensions | 3.6% | 1.0% |
| Job creation/employment | 10.8% | 10.1% |
| Rural development | 1.2% | 4.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 0.0% | 0.0% |
| Environmental sustainability | 1.2% | 2.0% |
| Equality of opportunity | 2.4% | 2.0% |
| Health | 16.9% | 13.1% |
| Sanitation | 0.0% | 0.0% |
| Education* | 43.4% | 64.6% |
| Poverty reduction | 28.9% | 28.3% |
| Food security | 18.1% | 10.1% |
| Social cohesion | 0.0% | 3.0% |
| Climate change | 0.0% | 2.0% |
| Agricultural development | 3.6% | 4.0% |
| Trade and exports | 0.0% | 0.0% |
| Crime and violence | 1.2% | 0.0% |
| Economic growth* | 16.9% | 6.1% |
| Law and justice | 13.3% | 16.2% |
| Regulatory framework | 0.0% | 1.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Local governance and institutions | 3.6% | 2.0% |
| Natural resource management* | 0.0% | 7.1% |
| Anti-corruption | 26.5% | 23.2% |
| Disaster management | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% |

*Significantly different between collaborators and non-collaborators

A. General Issues Facing Yemen (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Water | 4.9% | 4.0% |
| Equality of opportunity | 6.2% | 11.9% |
| Economic growth | 30.9% | 32.7% |
| Climate change | 0.0% | 0.0% |
| Regional conflict and tensions | 1.2% | 0.0% |
| Global/regional integration | 0.0% | 2.0% |
| Gender equity | 0.0% | 1.0% |
| Rural development | 12.3% | 10.9% |
| Urban development | 1.2% | 3.0% |
| Regulatory framework | 1.2% | 1.0% |
| Local governance and institutions | 6.2% | 4.0% |
| Social protection | 9.9% | 5.9% |
| Law and justice | 4.9% | 5.0% |
| Transport | 3.7% | 1.0% |
| Crime and violence | 0.0% | 0.0% |
| Communicable/non-communicable diseases | 1.2% | 0.0% |
| Information and communications technology | 0.0% | 1.0% |
| Security/stabilization/reconstruction | 14.8% | 14.9% |
| Sanitation | 0.0% | 3.0% |
| Anti-corruption | 43.2% | 40.6% |
| Domestic private sector development | 8.6% | 13.9% |
| Foreign direct investment | 13.6% | 6.9% |
| Energy | 4.9% | 2.0% |
| Public sector governance/reform | 7.4% | 13.9% |
| Social cohesion | 0.0% | 1.0% |
| Education | 34.6% | 39.6% |
| Natural resource management | 18.5% | 15.8% |
| Environmental sustainability | 0.0% | 1.0% |
| Health | 8.6% | 4.0% |
| Agricultural development | 22.2% | 18.8% |
| Disaster management | 1.2% | 0.0% |
| Job creation/employment | 24.7% | 29.7% |
| Financial markets | 1.2% | 1.0% |
| Trade and exports | 0.0% | 2.0% |
| Food security | 9.9% | 7.9% |

A. General Issues Facing Yemen (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Energy | 22.2% | 14.1% |
| Gender equity | 4.9% | 3.0% |
| Equality of opportunity | 6.2% | 6.1% |
| Global/regional integration | 0.0% | 2.0% |
| Social protection | 1.2% | 1.0% |
| Climate change | 1.2% | 0.0% |
| Anti-corruption | 30.9% | 32.3% |
| Disaster management | 0.0% | 0.0% |
| Regional conflict and tensions | 3.7% | 0.0% |
| Rural development | 4.9% | 7.1% |
| Foreign direct investment | 18.5% | 17.2% |
| Urban development | 3.7% | 0.0% |
| Water | 0.0% | 2.0% |
| Trade and exports | 13.6% | 6.1% |
| Information and communications technology | 0.0% | 1.0% |
| Regulatory framework | 1.2% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Social cohesion | 0.0% | 3.0% |
| Public sector governance/reform | 28.4% | 24.2% |
| Domestic private sector development | 29.6% | 22.2% |
| Job creation/employment | 17.3% | 20.2% |
| Agricultural development | 16.0% | 25.3% |
| Food security | 0.0% | 4.0% |
| Transport | 1.2% | 2.0% |
| Security/stabilization/reconstruction | 27.2% | 28.3% |
| Education | 18.5% | 19.2% |
| Natural resource management | 27.2% | 36.4% |
| Environmental sustainability | 0.0% | 0.0% |
| Health | 1.2% | 3.0% |
| Law and justice | 13.6% | 12.1% |
| Local governance and institutions | 4.9% | 3.0% |
| Crime and violence | 0.0% | 0.0% |
| Financial markets | 1.2% | 3.0% |
| Sanitation | 0.0% | 0.0% |

A. General Issues Facing Yemen (continued)

When thinking about the idea of 'shared prosperity' in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | | Non-Collaborators | |
|---|---------------|--|-------------------|--|
| | | | | |
| Better employment opportunities for young people | 22.0% | | 23.8% | |
| Better employment opportunities for women | 1.2% | | 5.0% | |
| Greater access to micro-finance for the poor* | 23.2% | | 11.9% | |
| Greater voice and participation for citizens to help ensure greater accountability | 4.9% | | 10.9% | |
| Greater access to health and nutrition for citizens | 14.6% | | 10.9% | |
| Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) | 22.0% | | 15.8% | |
| A growing middle class | 12.2% | | 8.9% | |
| Better opportunity for the poor who live in rural areas | 7.3% | | 6.9% | |
| Better opportunity for the poor who live in urban areas | 3.7% | | 6.9% | |
| Consistent economic growth | 17.1% | | 10.9% | |
| More reliable social safety net | 6.1% | | 5.0% | |
| Greater equity of fiscal policy | 13.4% | | 19.8% | |
| Education and training that better ensure job opportunity | 37.8% | | 50.5% | |
| Better quality public services | 8.5% | | 9.9% | |
| Other | 4.9% | | 2.0% | |

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|-----|------|------|
| | N | Mean | SD | N | Mean | SD |
| How familiar are you with the work of the World Bank Group in Yemen?* | 82 | 6.73 | 2.11 | 102 | 5.44 | 2.61 |

(1-Not familiar at all, 10-Extremely familiar) * Significantly different between collaborators and non-collaborators

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall, please rate your impression of the World Bank Group's effectiveness in Yemen. | 81 | 6.10 | 2.45 | 89 | 5.94 | 2.29 |

(1-Not effective at all, 10-Very effective)

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent do you believe the World Bank Group's staff is well prepared to help Yemen solve its most complicated development challenges? | 76 | 6.82 | 2.10 | 78 | 6.77 | 2.33 |

(1-To no degree at all, 10-To a very significant degree)

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Social protection* | 10.8% | 1.9% |
| Security/stabilization/reconstruction | 13.3% | 14.6% |
| Public sector governance/reform | 16.9% | 25.2% |
| Transport | 4.8% | 3.9% |
| Poverty reduction | 30.1% | 21.4% |
| Global/regional integration | 2.4% | 1.9% |
| Gender equity | 3.6% | 4.9% |
| Crime and violence | 0.0% | 1.0% |
| Rural development | 6.0% | 9.7% |
| Domestic private sector development | 4.8% | 6.8% |
| Foreign direct investment | 6.0% | 6.8% |
| Water | 7.2% | 6.8% |
| Energy | 6.0% | 2.9% |
| Social cohesion | 0.0% | 1.0% |
| Job creation/employment | 18.1% | 15.5% |
| Financial markets | 1.2% | 0.0% |
| Urban development | 0.0% | 1.9% |
| Environmental sustainability | 0.0% | 1.0% |
| Equality of opportunity | 3.6% | 3.9% |
| Regional conflict and tensions | 0.0% | 0.0% |
| Health | 28.9% | 23.3% |
| Education | 50.6% | 57.3% |
| Food security | 9.6% | 7.8% |
| Climate change | 0.0% | 1.0% |
| Agricultural development | 13.3% | 12.6% |
| Trade and exports | 1.2% | 1.0% |
| Economic growth | 19.3% | 29.1% |
| Law and justice | 6.0% | 3.9% |
| Local governance and institutions | 3.6% | 4.9% |
| Regulatory framework | 1.2% | 0.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Natural resource management | 3.6% | 5.8% |
| Information and communications technology | 1.2% | 2.9% |
| Anti-corruption | 20.5% | 16.5% |
| Disaster management | 0.0% | 0.0% |
| Sanitation | 3.6% | 0.0% |

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group (continued)

When thinking about the World Bank Group's role, which activity do you believe is of greatest VALUE and which activity is of second greatest value in Yemen?

| Greatest Value | | |
|--|---------------|-------------------|
| Percentage of Respondents | Collaborators | Non-Collaborators |
| Convening/Facilitating | 3.7% | 1.0% |
| Data | 1.2% | 1.0% |
| Policy advice, studies, analyses | 11.1% | 12.7% |
| Financial resources* | 25.9% | 13.7% |
| Capacity development | 32.1% | 41.2% |
| Technical assistance | 3.7% | 2.0% |
| Mobilizing third party financial resources | 4.9% | 2.0% |
| Donor coordination | 7.4% | 6.9% |
| Linkage to non-Bank expertise | 1.2% | 1.0% |
| Strategy formulation | 7.4% | 16.7% |
| Other | 6.2% | 3.9% |

*Significantly different between collaborators and non-collaborators

| 2 nd Greatest Value | | |
|--|---------------|-------------------|
| Percentage of Respondents | Collaborators | Non-Collaborators |
| Convening/Facilitating* | 0.0% | 5.0% |
| Data | 2.5% | 0.0% |
| Policy advice, studies, analyses | 16.5% | 11.0% |
| Financial resources* | 8.9% | 23.0% |
| Capacity development | 24.1% | 21.0% |
| Technical assistance | 6.3% | 10.0% |
| Mobilizing third party financial resources | 7.6% | 2.0% |
| Donor coordination | 11.4% | 12.0% |
| Linkage to non-Bank expertise | 2.5% | 1.0% |
| Strategy formulation | 17.7% | 11.0% |
| Other | 2.5% | 4.0% |

*Significantly different between collaborators and non-collaborators

How effectively do the World Bank Groups' activities below support Yemen's efforts to achieve development results?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Convening/Facilitating | 71 | 5.87 | 2.28 | 79 | 5.66 | 2.32 |
| Data | 74 | 6.62 | 2.23 | 87 | 6.89 | 2.26 |
| Policy advice, studies, analyses | 76 | 6.91 | 2.29 | 87 | 6.84 | 2.38 |
| Financial resources | 70 | 6.90 | 2.49 | 87 | 7.05 | 2.30 |
| Technical assistance | 70 | 6.97 | 2.44 | 90 | 7.29 | 2.17 |
| Mobilizing third party financial resources | 61 | 6.39 | 2.23 | 78 | 6.49 | 2.57 |
| Donor coordination | 68 | 7.00 | 2.50 | 82 | 7.04 | 2.60 |
| Linkage to non-Bank expertise | 61 | 6.08 | 2.19 | 68 | 6.28 | 2.41 |
| Strategy formulation | 74 | 7.00 | 2.69 | 92 | 7.50 | 2.54 |

(1-Not effective at all, 10-Very effective)

B. Overall Attitudes toward the World Bank Group (continued)

The World Bank Group can provide capacity building support in a number of ways in Yemen. To what degree would Yemen benefit, if capacity building were to support...?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Groups outside of government (e.g., civil society, media) to help them more effectively engage and participate in development efforts | 79 | 7.09 | 2.33 | 98 | 7.80 | 2.46 |
| The public sector , related to implementation of specific development projects on the ground | 79 | 7.30 | 2.39 | 97 | 7.60 | 2.43 |
| The public sector , related to changing institutions (organizations or sociopolitical conditions) | 75 | 6.97 | 2.39 | 92 | 7.35 | 2.27 |
| The private sector , related to institutional and policy change | 71 | 6.90 | 2.21 | 90 | 7.30 | 2.32 |

(1-To no degree at all, 10-To a very significant degree)

How EFFECTIVE do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 69 | 6.23 | 2.51 | 67 | 6.36 | 2.32 |
| Citizen engagement (incorporating citizens' voices into development) | 58 | 5.59 | 2.47 | 66 | 5.73 | 2.66 |
| Policy design (for clarity and better incentives to achieve development goals) | 67 | 6.84 | 2.54 | 70 | 6.94 | 2.58 |

(1-Not effective at all, 10-Very effective)

When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how IMPORTANT is it for the World Bank Group to be involved in the following aspects of capacity building?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Project implementation (or other organizational strengthening) | 75 | 7.87 | 2.14 | 83 | 8.05 | 2.12 |
| Citizen engagement (incorporating citizens' voices into development) | 64 | 7.63 | 1.92 | 86 | 7.87 | 2.23 |
| Policy design (for clarity and better incentives to achieve development goals) | 68 | 8.03 | 2.06 | 88 | 8.41 | 1.97 |

(1-Not important at all, 10-Very important)

B. Overall Attitudes toward the World Bank Group (continued)

Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Staff too inaccessible | 13.3% | 8.7% |
| Not exploring alternative policy options | 6.0% | 6.8% |
| Not adequately sensitive to political/social realities in Yemen | 26.5% | 18.4% |
| Not enough public disclosure of its work | 21.7% | 23.3% |
| Arrogant in its approach | 2.4% | 0.0% |
| Not aligned with country priorities | 4.8% | 3.9% |
| The credibility of its knowledge/data | 1.2% | 1.0% |
| World Bank Group's processes too complex | 18.1% | 16.5% |
| Not willing to honestly criticize policies and reform efforts in the country | 3.6% | 7.8% |
| Too influenced by developed countries | 8.4% | 6.8% |
| Imposing technocratic solutions without regard to political realities | 6.0% | 2.9% |
| World Bank Group's processes too slow | 14.5% | 13.6% |
| Too bureaucratic in its operational policies and procedures | 8.4% | 6.8% |
| Not aligned with other donors' work | 1.2% | 2.9% |
| Not collaborating enough with non-state actors* | 12.0% | 26.2% |
| Not client focused | 4.8% | 3.9% |
| Its advice and strategies do not lend themselves to practical problem solving | 6.0% | 4.9% |
| Not focused enough on issues that are unique to post-conflict countries | 10.8% | 7.8% |
| Inadequate number of World Bank Group staff members located in the country | 7.2% | 3.9% |
| Other | 8.4% | 6.8% |
| Don't know | 4.8% | 8.7% |

*Significantly different between collaborators and non-collaborators

Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Yemen? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Capacity development | 51.3% | 58.4% |
| Policy based lending / budget support to the Government | 11.3% | 11.9% |
| Knowledge products/services | 6.3% | 8.9% |
| Investment lending | 43.8% | 44.6% |
| Technical assistance* | 23.8% | 11.9% |
| Trust Fund management | 8.8% | 9.9% |
| Co-financing arrangements* | 22.5% | 9.9% |
| Sector-wide approaches | 6.3% | 7.9% |
| Emergency Recovery lending | 6.3% | 4.0% |
| Other | 5.0% | 6.9% |
| Don't know | 2.5% | 7.9% |

*Significantly different between collaborators and non-collaborators

B. Overall Attitudes toward the World Bank Group (continued)

In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| Academia/Think Tanks/Research Institutes | 18.1% | 17.5% |
| Development Partners | 24.1% | 24.3% |
| Media | 6.0% | 2.9% |
| NGOs/CSOs | 50.6% | 64.1% |
| Local Government | 21.7% | 16.5% |
| Private sector | 28.9% | 20.4% |
| Parliament | 3.6% | 4.9% |
| Community-Based Organizations (CBOs) | 6.0% | 12.6% |
| Beneficiaries | 16.9% | 13.6% |
| Foundations | 7.2% | 4.9% |
| Faith-Based Organizations | 3.6% | 1.9% |
| Gulf Cooperation Council (GCC) Countries and GCC Secretariat | 3.6% | 3.9% |
| UN agencies | 1.2% | 4.9% |
| Other | 3.6% | 1.9% |
| Don't know | 1.2% | 1.9% |

To what extent do you agree with the following statements about the World Bank Group's work in Yemen?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Overall the World Bank Group currently plays a relevant role in development in Yemen | 79 | 6.28 | 2.62 | 92 | 6.33 | 2.40 |
| The World Bank Group's work is aligned with what I consider the development priorities for Yemen | 74 | 6.08 | 2.58 | 86 | 6.03 | 2.46 |
| The World Bank Group supports programs and strategies that are realistic for Yemen | 76 | 6.26 | 2.63 | 84 | 6.12 | 2.53 |
| The World Bank Group treats clients and stakeholders in Yemen with respect | 77 | 7.48 | 2.33 | 77 | 7.47 | 2.26 |

(1-Strongly disagree, 10-Strongly agree)

B. Overall Attitudes toward the World Bank Group (continued)

To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following?

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|---|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Responsiveness | 74 | 6.19 | 2.38 | 77 | 5.92 | 2.32 |
| Flexibility (in terms of the institution's products and services) | 71 | 5.93 | 2.40 | 74 | 5.54 | 2.27 |
| Flexibility (in terms of changing country circumstances) | 71 | 5.90 | 2.20 | 74 | 5.82 | 2.29 |
| Being inclusive | 66 | 6.17 | 2.11 | 70 | 5.81 | 2.22 |
| Openness (sharing data and other information) | 75 | 6.25 | 2.32 | 76 | 6.26 | 2.55 |
| Staff accessibility | 76 | 6.07 | 2.66 | 74 | 5.93 | 2.72 |
| Straightforwardness and honesty | 66 | 7.44 | 2.34 | 67 | 7.31 | 2.57 |
| Ease of access to the people at the World Bank Group who are making decisions important to my work* | 73 | 6.19 | 2.55 | 77 | 5.25 | 2.90 |
| Collaboration with groups outside of the Government* | 70 | 6.14 | 2.61 | 80 | 5.24 | 2.84 |
| Collaboration with the Government | 71 | 7.15 | 2.47 | 83 | 7.67 | 2.42 |
| Collaboration with other donors | 60 | 7.98 | 1.62 | 71 | 7.58 | 2.03 |
| The speed in which it gets things accomplished on the ground | 73 | 6.22 | 2.35 | 79 | 6.30 | 2.53 |
| Being a long-term partner | 64 | 8.11 | 2.29 | 76 | 7.99 | 2.37 |

(1-To no degree at all, 10-To a very significant degree) *Significantly different between collaborators and non-collaborators

To be a more effective development partner in Yemen, do you believe that the World Bank Group should have...?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| More local presence | 68.3% | 83.7% |
| The current level of local presence is adequate | 7.3% | 5.1% |
| Less local presence | 11.0% | 1.0% |
| Don't know | 13.4% | 10.2% |

*Significantly different between collaborators and non-collaborators

When World Bank Group assisted reform efforts fail or are slow to take place, which of the following would you attribute this to? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| The World Bank Group does not do adequate follow through/ follow-up | 20.5% | 20.8% |
| There is not an adequate level of citizen/civil society participation* | 33.7% | 61.4% |
| The World Bank Group is not sensitive enough to political/social realities on the ground* | 32.5% | 17.8% |
| Lack of/inadequate levels of capacity in Government | 38.6% | 35.6% |
| Poor donor coordination | 10.8% | 16.8% |
| The World Bank Group works too slowly | 21.7% | 17.8% |
| The National Unity Government works inefficiently | 41.0% | 28.7% |
| Political pressures and obstacles* | 3.6% | 16.8% |
| Reforms are not well thought out in light of country challenges | 20.5% | 18.8% |
| Ongoing conflict and instability | 51.8% | 39.6% |
| Inadequate funding | 14.5% | 11.9% |
| Other | 1.2% | 1.0% |

*Significantly different between collaborators and non-collaborators

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important)

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 78 | 8.15 | 2.48 | 88 | 8.73 | 2.06 |
| Information and communications technology | 69 | 7.71 | 2.32 | 85 | 7.75 | 2.32 |
| Transport | 74 | 7.46 | 2.35 | 91 | 7.42 | 2.37 |
| Crime and violence | 68 | 6.46 | 2.87 | 80 | 6.63 | 2.79 |
| Regional conflict and tensions | 68 | 6.75 | 2.62 | 83 | 7.01 | 2.79 |
| Law and justice | 73 | 7.55 | 2.57 | 87 | 8.05 | 2.27 |
| Sanitation | 77 | 7.61 | 2.18 | 86 | 7.45 | 2.32 |
| Environmental sustainability | 74 | 7.18 | 2.38 | 84 | 7.64 | 2.18 |
| Regulatory framework | 68 | 7.37 | 2.00 | 81 | 7.47 | 2.39 |
| Communicable/non-communicable diseases | 76 | 7.32 | 2.47 | 84 | 7.06 | 2.57 |
| Poverty reduction | 80 | 8.38 | 2.41 | 96 | 8.85 | 1.69 |
| Gender equity | 73 | 6.81 | 2.45 | 91 | 7.27 | 2.56 |
| Domestic private sector development | 75 | 7.77 | 2.09 | 86 | 7.98 | 2.01 |
| Foreign direct investment | 69 | 8.04 | 2.21 | 85 | 7.27 | 2.79 |
| Local governance and institutions | 74 | 7.97 | 2.21 | 87 | 7.84 | 2.26 |
| Water | 76 | 8.47 | 1.94 | 89 | 8.21 | 2.10 |
| Trade and exports | 69 | 7.58 | 2.18 | 83 | 7.80 | 2.04 |
| Economic growth | 77 | 8.43 | 2.20 | 91 | 8.68 | 1.75 |
| Energy | 73 | 8.23 | 2.29 | 88 | 8.09 | 2.13 |
| Disaster management | 71 | 7.13 | 2.34 | 87 | 7.49 | 2.54 |
| Public sector governance/reform | 74 | 8.31 | 2.21 | 85 | 8.62 | 2.14 |
| Job creation/employment | 76 | 8.51 | 2.22 | 94 | 8.53 | 1.98 |
| Social cohesion | 69 | 6.61 | 2.56 | 86 | 6.76 | 2.68 |
| Financial markets | 67 | 7.04 | 2.31 | 82 | 6.98 | 2.84 |
| Equality of opportunity | 75 | 7.01 | 2.58 | 86 | 7.70 | 2.70 |
| Health | 79 | 8.33 | 2.04 | 89 | 8.28 | 2.22 |
| Rural development | 76 | 8.29 | 2.05 | 90 | 8.33 | 1.99 |
| Global/regional integration | 72 | 7.60 | 2.09 | 77 | 7.81 | 2.44 |
| Food security | 77 | 8.06 | 2.26 | 89 | 8.31 | 2.31 |
| Education | 76 | 8.67 | 2.02 | 93 | 8.94 | 1.74 |
| Security/stabilization/reconstruction | 73 | 8.56 | 2.16 | 88 | 8.38 | 2.11 |
| Social protection | 73 | 7.32 | 2.54 | 84 | 7.80 | 2.34 |
| Climate change | 66 | 6.41 | 2.43 | 84 | 6.63 | 2.88 |
| Agricultural development | 74 | 8.08 | 2.39 | 92 | 8.41 | 2.09 |
| Urban development | 74 | 7.51 | 2.43 | 88 | 7.89 | 2.13 |
| Natural resource management | 72 | 7.93 | 2.32 | 88 | 7.73 | 2.77 |

C. World Bank Group Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective)

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|--|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| Anti-corruption | 61 | 5.39 | 2.78 | 55 | 5.07 | 2.86 |
| Information and communications technology | 45 | 5.36 | 2.71 | 54 | 5.74 | 2.75 |
| Transport | 50 | 6.38 | 2.96 | 61 | 5.87 | 2.56 |
| Crime and violence | 41 | 4.12 | 2.22 | 49 | 4.41 | 2.42 |
| Regional conflict and tensions | 44 | 4.55 | 2.35 | 51 | 4.94 | 2.49 |
| Law and justice | 50 | 5.00 | 2.93 | 57 | 5.28 | 2.99 |
| Sanitation | 54 | 6.20 | 2.74 | 62 | 6.06 | 2.53 |
| Environmental sustainability | 50 | 5.88 | 2.72 | 61 | 5.89 | 2.51 |
| Regulatory framework | 55 | 5.91 | 2.51 | 57 | 5.86 | 2.57 |
| Communicable/non-communicable diseases | 49 | 5.84 | 2.98 | 55 | 5.85 | 2.86 |
| Poverty reduction | 65 | 6.46 | 2.73 | 72 | 6.38 | 2.80 |
| Gender equity | 54 | 5.57 | 2.66 | 65 | 6.17 | 2.91 |
| Domestic private sector development | 55 | 5.62 | 2.95 | 63 | 5.73 | 2.55 |
| Foreign direct investment | 49 | 5.33 | 3.15 | 54 | 5.70 | 2.98 |
| Local governance and institutions | 55 | 5.55 | 3.31 | 64 | 5.52 | 2.70 |
| Water | 56 | 5.96 | 3.09 | 65 | 6.46 | 2.71 |
| Trade and exports | 43 | 4.60 | 3.13 | 57 | 5.37 | 2.87 |
| Economic growth | 58 | 5.66 | 3.09 | 70 | 5.83 | 3.00 |
| Energy | 49 | 5.39 | 3.24 | 54 | 5.31 | 2.89 |
| Disaster management | 46 | 5.13 | 2.96 | 56 | 5.84 | 2.91 |
| Public sector governance/reform | 60 | 5.93 | 3.05 | 63 | 6.21 | 2.95 |
| Job creation/employment | 60 | 5.37 | 3.21 | 67 | 5.79 | 3.08 |
| Social cohesion | 46 | 4.54 | 2.86 | 53 | 5.45 | 2.87 |
| Financial markets | 42 | 4.24 | 3.18 | 50 | 5.08 | 3.19 |
| Equality of opportunity | 49 | 5.27 | 3.03 | 57 | 5.77 | 2.86 |
| Health | 60 | 6.00 | 2.83 | 64 | 6.27 | 2.74 |
| Rural development | 57 | 5.72 | 2.71 | 63 | 5.89 | 2.87 |
| Global/regional integration | 40 | 5.28 | 3.18 | 54 | 5.74 | 2.96 |
| Food security | 51 | 5.57 | 3.01 | 65 | 5.88 | 2.90 |
| Education | 63 | 6.48 | 2.97 | 77 | 6.47 | 2.92 |
| Security/stabilization/reconstruction | 51 | 5.06 | 2.96 | 60 | 5.73 | 2.85 |
| Social protection | 53 | 5.53 | 3.27 | 62 | 5.89 | 2.87 |
| Climate change | 47 | 5.36 | 3.29 | 50 | 5.20 | 2.72 |
| Agricultural development | 56 | 5.57 | 3.02 | 62 | 5.84 | 2.97 |
| Urban development | 56 | 5.82 | 3.02 | 63 | 5.92 | 2.76 |
| Natural resource management | 50 | 5.00 | 3.21 | 49 | 5.78 | 3.06 |

C. World Bank Group Effectiveness and Results (continued)

Where are the World Bank Group's decisions made primarily that support the program in Yemen?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| At the Headquarters (in Washington D.C.) | 37.8% | 32.7% |
| In the country | 13.4% | 23.5% |
| Don't know | 48.8% | 43.9% |

| Currently, do you professionally collaborate/work with the World Bank Group in your country? | Yes | | | No | | |
|---|-----|------|------|----|------|------|
| | N | Mean | SD | N | Mean | SD |
| To what extent does the World Bank Group's work help to achieve development results in Yemen? | 77 | 6.21 | 2.49 | 91 | 6.40 | 2.42 |

(1-To no degree at all, 10-To a very significant degree)

(1-To no degree at all, 10-To a very significant degree)

To what extent do you agree with the following statements about the World Bank Group in Yemen?

(1-Strongly disagree, 10-Strongly agree)

(1-To no degree at all, 10-To a very significant degree)

D. The World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Weekly | 7.3% | - |
| Monthly | 13.4% | 7.1% |
| A few times a year | 31.7% | 28.3% |
| Rarely | 32.9% | 29.3% |
| Never | 14.6% | 35.4% |

*Significantly different between collaborators and non-collaborators

D. The World Bank Group's Knowledge Work and Activities (continued)

In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities:

(1-To no degree at all, 10-To a very significant degree)

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality)

E. Working with the World Bank Group

To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Yemen's development challenges?

(1-To no degree at all, 10-To a very significant degree)

E. Working with the World Bank Group (continued)

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)

Which of the following best describes the way the World Bank Group operates in Yemen?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| The World Bank Group takes too much risk in Yemen | 12.5% | 10.0% |
| The World Bank Group does not take enough risk in Yemen | 15.0% | 9.0% |
| The World Bank Group's approach to risk is appropriate | 52.5% | 35.0% |
| Don't know | 10.0% | 30.0% |
| Prefer not to answer | 10.0% | 16.0% |

*Significantly different between collaborators and non-collaborators

(1-To no degree at all, 10-To a very significant degree)

F. The Future Role of the World Bank Group in Yemen

Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| Provide more adequate data/knowledge/statistics/figures on Yemen's economy | 22.5% | 26.5% |
| Collaborate more effectively with Government clients | 33.8% | 27.5% |
| Offer more innovative financial products | 11.3% | 6.9% |
| Improve the competitiveness of its financing compared to markets | 6.3% | 5.9% |
| Reach out more to groups outside of Government | 22.5% | 34.3% |
| Improve the quality of its experts as related to Yemen's specific challenges | 15.0% | 11.8% |
| Offer more innovative knowledge services | 7.5% | 2.0% |
| Ensure greater selectivity in its work | 6.3% | 3.9% |
| Increase the level of capacity development in the country | 31.3% | 42.2% |
| Reduce the complexity of obtaining World Bank Group financing | 18.8% | 20.6% |
| Increase availability of Fee-Based services | 1.3% | 1.0% |
| Work faster | 8.8% | 9.8% |
| Increase the level of World Bank Group staffing in Yemen's office | 6.3% | 2.0% |
| Other | 7.5% | 2.9% |

When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| Financial services | 49.4% | 41.8% |
| Knowledge products | 30.4% | 20.4% |
| Convening services | 2.5% | 3.1% |
| None of the above | 2.5% | 12.2% |
| The combination is appropriate for Yemen | 10.1% | 6.1% |
| Don't know | 5.1% | 16.3% |

*Significantly different between collaborators and non-collaborators

Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen? (Choose no more than THREE for each)

| Benefit from WBG Playing a Leading Role | | |
|---|---------------|-------------------|
| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
| Building social safety nets | 34.6% | 27.7% |
| Strengthening public financial management | 28.2% | 19.8% |
| Reducing violence | 6.4% | 6.9% |
| Increasing access to justice systems* | 12.8% | 26.7% |
| Strengthening security mechanisms | 21.8% | 24.8% |
| Strengthening conflict resolution mechanisms | 10.3% | 6.9% |
| Increasing access to basic services | 34.6% | 32.7% |
| Building capacity of state institutions | 50.0% | 47.5% |
| Generating jobs | 48.7% | 42.6% |
| Improving livelihoods | 26.9% | 32.7% |
| Increasing cohesion | 0.0% | 1.0% |
| Stimulating dialogue to promote peace and stability | 15.4% | 25.7% |

*Significantly different between collaborators and non-collaborators

F. The Future Role of the World Bank Group in Yemen (continued)

Please answer the following questions. Which THREE areas would benefit most from the WBG playing a leading role among international partners in Yemen? Which THREE areas below would benefit most from other donors in Yemen? (Choose no more than THREE for each)

| Benefit from Other Donors | | |
|---|---------------|-------------------|
| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
| Building social safety nets | 29.9% | 20.2% |
| Strengthening public financial management | 15.6% | 19.2% |
| Reducing violence | 14.3% | 10.1% |
| Increasing access to justice systems | 26.0% | 33.3% |
| Strengthening security mechanisms | 23.4% | 28.3% |
| Strengthening conflict resolution mechanisms | 11.7% | 15.2% |
| Increasing access to basic services | 31.2% | 28.3% |
| Building capacity of state institutions | 37.7% | 32.3% |
| Generating jobs | 41.6% | 48.5% |
| Improving livelihoods | 33.8% | 32.3% |
| Increasing cohesion | 3.9% | 4.0% |
| Stimulating dialogue to promote peace and stability | 15.6% | 23.2% |

G. Communication and Information Sharing

How do you get most of your information about economic and social development issues in Yemen?
(Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| Local newspapers | 36.3% | 36.9% |
| International newspapers | 6.3% | 5.8% |
| Local radio | 2.5% | 5.8% |
| International radio | 2.5% | 0.0% |
| Local television* | 6.3% | 18.4% |
| International television | 10.0% | 10.7% |
| Periodicals | 16.3% | 12.6% |
| Internet | 73.8% | 64.1% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr)* | 8.8% | 20.4% |
| Blogs | 3.8% | 1.9% |
| Mobile phones | 2.5% | 3.9% |
| Instant messaging | 10.0% | 8.7% |
| Other | 15.0% | 8.7% |

*Significantly different between collaborators and non-collaborators

How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|---|---------------|-------------------|
| Blogs | 3.9% | 2.0% |
| Direct contact with World Bank Group | 40.8% | 40.2% |
| e-Newsletters | 15.8% | 24.5% |
| Instant messaging | 15.8% | 19.6% |
| World Bank Group's seminars/workshops/conferences | 50.0% | 40.2% |
| World Bank Group's publications and other written materials | 21.1% | 14.7% |
| Mobile phones | 6.6% | 6.9% |
| Social media (e.g., Facebook, Twitter, YouTube, Flickr) | 11.8% | 17.6% |
| World Bank Group's website | 31.6% | 32.4% |
| Other | 0.0% | 0.0% |

G. Communication and Information Sharing (continued)

Are you aware of the World Bank's Access to Information Policy under which the Bank will now disclose any information in its possession that is not a list of exceptions?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Yes | 32.5% | 14.9% |
| No | 67.5% | 85.1% |

*Significantly different between collaborators and non-collaborators

Have you requested information from the World Bank Group on its activities in the past year?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Yes | 25.0% | 16.8% |
| No | 75.0% | 83.2% |

Were you able to obtain this information?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Yes | 57.7% | 66.7% |
| No | 42.3% | 33.3% |

Do you have access to the Internet?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Yes | 96.2% | 96.0% |
| No | 3.8% | 4.0% |

Do you use/have used the World Bank Group website?*

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| Yes | 73.1% | 56.4% |
| No | 26.9% | 43.6% |

*Significantly different between collaborators and non-collaborators

Which do you primarily use?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| The World Bank Group's country website | 43.9% | 59.6% |
| The World Bank Group's main website | 56.1% | 40.4% |

Which Internet connection do you use primarily when visiting a World Bank Group website?

| Percentage of Respondents | Collaborators | Non-Collaborators |
|---------------------------|---------------|-------------------|
| High speed | 64.6% | 48.4% |
| Dial-up | 35.4% | 51.6% |

G. Communication and Information Sharing (continued)

Please rate how much you agree with the following statements. (1-Strongly disagree, 10-Strongly agree)

| |
|--|
| |
|--|

H. Background Information

Which of the following agencies of the World Bank Group do you work with in Yemen? (Select all that apply)

| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| The World Bank (IBRD/IDA)* | 73.8% | 17.6% |
| The International Finance Corporation (IFC)* | 27.5% | 5.9% |
| The Multilateral Investment Guarantee Agency (MIGA)* | 3.8% | 0.0% |
| None* | 13.8% | 79.4% |

*Significantly different between collaborators and non-collaborators

Which of the following describes most of your exposure to the World Bank Group in Yemen? (Choose no more than TWO)

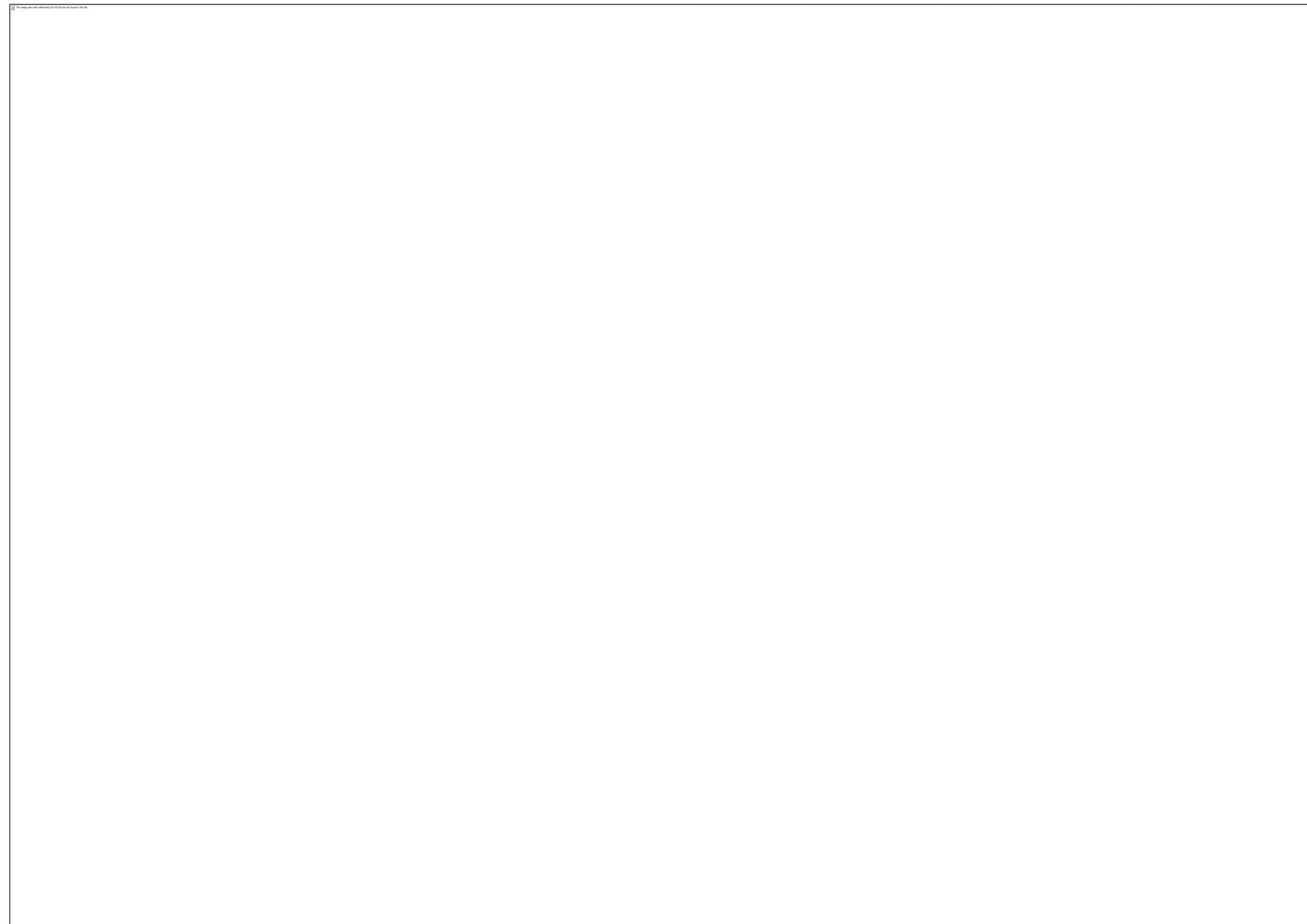
| Percentage of Respondents (Responses Combined) | Collaborators | Non-Collaborators |
|--|---------------|-------------------|
| Observer (i.e., follow in media, discuss in informal conversations, etc.)* | 8.6% | 32.0% |
| Use World Bank Group reports/data | 20.7% | 29.9% |
| *Engage in World Bank Group related/sponsored events/activities | 63.4% | 36.1% |
| Collaborate as part of my professional duties* | 58.5% | 36.1% |
| Use World Bank Group website for information, data, research, etc. | 22.0% | 35.1% |

*Significantly different between collaborators and non-collaborators

Appendix E: Responses to Key Questions by Respondents' Specializations/Sectors

C. World Bank Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important)



**Significantly different between sectors*

C. World Bank Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective)



**Significantly different between sectors*

In instances where more than 10% of respondents come from a specific sector, additional analyses are conducted to further examine their perceptions as opposed to those from other sectors. In the case of Yemen, there were 17% of respondents from the Education sector and 11% of respondents from the Public sector.

Education Sector vs. Others

Education Sector N=33 ● All Others N=100

A. General Issues Facing Yemen

Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Education Sector | All Others |
|---|------------------|------------|
| Social protection | 0.0% | 3.0% |
| Water | 22.6% | 23.0% |
| Security/stabilization/reconstruction | 41.9% | 47.0% |
| Public sector governance/reform | 6.5% | 21.0% |
| Global/regional integration | 0.0% | 0.0% |
| Gender equity | 3.2% | 4.0% |
| Domestic private sector development | 0.0% | 2.0% |
| Foreign direct investment | 0.0% | 1.0% |
| Transport | 0.0% | 1.0% |
| Energy | 3.2% | 7.0% |
| Regional conflict and tensions | 3.2% | 2.0% |
| Job creation/employment | 9.7% | 13.0% |
| Rural development | 6.5% | 2.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 3.2% | 0.0% |
| Environmental sustainability | 0.0% | 2.0% |
| Equality of opportunity | 3.2% | 2.0% |
| Health* | 25.8% | 9.0% |
| Sanitation | 0.0% | 0.0% |
| Education* | 77.4% | 54.0% |
| Poverty reduction | 22.6% | 30.0% |
| Food security | 6.5% | 16.0% |
| Social cohesion | 3.2% | 2.0% |
| Climate change | 3.2% | 0.0% |
| Agricultural development | 3.2% | 3.0% |
| Trade and exports | 0.0% | 0.0% |
| Crime and violence | 0.0% | 1.0% |
| Economic growth | 12.9% | 11.0% |
| Law and justice | 6.5% | 15.0% |
| Regulatory framework | 0.0% | 1.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Local governance and institutions | 3.2% | 2.0% |
| Natural resource management | 6.5% | 2.0% |
| Anti-corruption | 25.8% | 23.0% |
| Disaster management | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% |

A. General Issues Facing Yemen (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Education Sector | All Others |
|---|------------------|------------|
| Water | 6.3% | 5.1% |
| Equality of opportunity | 6.3% | 9.2% |
| Economic growth | 31.3% | 31.6% |
| Climate change | 0.0% | 0.0% |
| Regional conflict and tensions | 0.0% | 1.0% |
| Global/regional integration | 0.0% | 1.0% |
| Gender equity | 0.0% | 1.0% |
| Rural development | 18.8% | 11.2% |
| Urban development | 0.0% | 0.0% |
| Regulatory framework | 0.0% | 2.0% |
| Local governance and institutions | 3.1% | 5.1% |
| Social protection | 3.1% | 5.1% |
| Law and justice | 0.0% | 7.1% |
| Transport | 0.0% | 4.1% |
| Crime and violence | 0.0% | 1.0% |
| Communicable/non-communicable diseases | 0.0% | 1.0% |
| Information and communications technology | 0.0% | 1.0% |
| Security/stabilization/reconstruction | 12.5% | 17.3% |
| Sanitation | 6.3% | 1.0% |
| Anti-corruption | 46.9% | 44.9% |
| Domestic private sector development | 9.4% | 15.3% |
| Foreign direct investment | 6.3% | 10.2% |
| Energy | 3.1% | 2.0% |
| Public sector governance/reform | 6.3% | 9.2% |
| Social cohesion | 0.0% | 1.0% |
| Education | 43.8% | 34.7% |
| Natural resource management | 18.8% | 17.3% |
| Environmental sustainability | 0.0% | 1.0% |
| Health | 9.4% | 3.1% |
| Agricultural development | 18.8% | 21.4% |
| Disaster management | 3.1% | 0.0% |
| Job creation/employment | 31.3% | 22.4% |
| Financial markets | 0.0% | 2.0% |
| Trade and exports | 6.3% | 1.0% |
| Food security | 9.4% | 6.1% |

A. General Issues Facing Yemen (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Education Sector | All Others |
|---|------------------|------------|
| Energy | 28.1% | 15.6% |
| Gender equity | 3.1% | 4.2% |
| Equality of opportunity | 6.3% | 5.2% |
| Global/regional integration | 0.0% | 1.0% |
| Social protection | 0.0% | 2.1% |
| Climate change | 0.0% | 1.0% |
| Anti-corruption | 34.4% | 33.3% |
| Disaster management | 0.0% | 0.0% |
| Regional conflict and tensions | 0.0% | 2.1% |
| Rural development | 6.3% | 7.3% |
| Foreign direct investment | 12.5% | 16.7% |
| Urban development | 3.1% | 2.1% |
| Water | 3.1% | 2.1% |
| Trade and exports | 12.5% | 8.3% |
| Information and communications technology | 0.0% | 1.0% |
| Regulatory framework | 0.0% | 1.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Social cohesion | 3.1% | 2.1% |
| Public sector governance/reform | 21.9% | 30.2% |
| Domestic private sector development | 21.9% | 24.0% |
| Job creation/employment | 9.4% | 20.8% |
| Agricultural development | 21.9% | 14.6% |
| Food security | 0.0% | 5.2% |
| Transport | 3.1% | 1.0% |
| Security/stabilization/reconstruction | 34.4% | 26.0% |
| Education | 25.0% | 21.9% |
| Natural resource management | 25.0% | 27.1% |
| Environmental sustainability | 0.0% | 0.0% |
| Health | 3.1% | 2.1% |
| Law and justice | 12.5% | 14.6% |
| Local governance and institutions | 6.3% | 1.0% |
| Crime and violence | 0.0% | 0.0% |
| Financial markets | 0.0% | 4.2% |
| Sanitation | 0.0% | 0.0% |

B. Overall Attitudes toward the World Bank Group

When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Education Sector | All Others |
|---|------------------|------------|
| Social protection | 3.0% | 5.0% |
| Security/stabilization/reconstruction | 12.1% | 16.0% |
| Public sector governance/reform* | 6.1% | 22.0% |
| Transport | 3.0% | 6.0% |
| Poverty reduction | 33.3% | 24.0% |
| Global/regional integration | 3.0% | 1.0% |
| Gender equity | 3.0% | 4.0% |
| Crime and violence | 0.0% | 0.0% |
| Rural development | 12.1% | 6.0% |
| Domestic private sector development | 0.0% | 8.0% |
| Foreign direct investment | 3.0% | 9.0% |
| Water | 12.1% | 7.0% |
| Energy | 6.1% | 5.0% |
| Social cohesion | 0.0% | 1.0% |
| Job creation/employment | 12.1% | 16.0% |
| Financial markets | 0.0% | 1.0% |
| Urban development | 0.0% | 0.0% |
| Environmental sustainability | 0.0% | 1.0% |
| Equality of opportunity | 0.0% | 8.0% |
| Regional conflict and tensions | 0.0% | 0.0% |
| Health | 39.4% | 26.0% |
| Education* | 78.8% | 52.0% |
| Food security | 0.0% | 10.0% |
| Climate change | 3.0% | 0.0% |
| Agricultural development | 15.2% | 11.0% |
| Trade and exports | 0.0% | 2.0% |
| Economic growth | 21.2% | 21.0% |
| Law and justice | 0.0% | 7.0% |
| Local governance and institutions | 6.1% | 3.0% |
| Regulatory framework | 0.0% | 1.0% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Natural resource management | 9.1% | 4.0% |
| Information and communications technology | 3.0% | 0.0% |
| Anti-corruption | 15.2% | 20.0% |
| Disaster management | 0.0% | 0.0% |
| Sanitation | 0.0% | 2.0% |

*Significantly different between sectors

C. World Bank Group's Effectiveness and Results

In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? (1-Not important at all, 10-Very important)



**Significantly different between sectors*

C. World Bank Group's Effectiveness and Results (continued)

How **EFFECTIVE** do you believe the World Bank is in terms of the work it does in the following areas of development in **Yemen**? (1-Not effective at all, 10-Very effective)

| |
|--|
| |
|--|

*Significantly different between sectors

Public Sector vs. Others

Public Sector Governance/Public Financial Management/Anti-Corruption N=20 ● All Others N=169

A. General Issues Facing Yemen

Listed below are a number of development priorities in Yemen. Please identify which of the following you consider the most important development priorities in Yemen. (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Public Sector Governance / Public Financial Management / Anti-Corruption Sector | All Others |
|---|---|------------|
| Social protection | 5.0% | 3.0% |
| Water | 20.0% | 20.0% |
| Security/stabilization/reconstruction | 50.0% | 47.9% |
| Public sector governance/reform* | 45.0% | 15.8% |
| Global/regional integration | 0.0% | 0.6% |
| Gender equity | 0.0% | 3.0% |
| Domestic private sector development | 0.0% | 2.4% |
| Foreign direct investment | 0.0% | 0.6% |
| Transport* | 5.0% | 0.0% |
| Energy* | 15.0% | 3.0% |
| Regional conflict and tensions | 5.0% | 1.2% |
| Job creation/employment | 5.0% | 12.7% |
| Rural development | 0.0% | 3.0% |
| Financial markets | 0.0% | 0.0% |
| Urban development | 0.0% | 0.6% |
| Environmental sustainability | 0.0% | 1.8% |
| Equality of opportunity | 0.0% | 1.8% |
| Health | 5.0% | 17.0% |
| Sanitation | 0.0% | 0.0% |
| Education | 45.0% | 57.6% |
| Poverty reduction | 15.0% | 29.1% |
| Food security | 10.0% | 13.9% |
| Social cohesion | 0.0% | 1.8% |
| Climate change | 0.0% | 1.2% |
| Agricultural development | 5.0% | 3.6% |
| Trade and exports | 0.0% | 0.0% |
| Crime and violence* | 5.0% | 0.0% |
| Economic growth | 20.0% | 9.7% |
| Law and justice | 20.0% | 13.9% |
| Regulatory framework | 0.0% | 0.6% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Local governance and institutions | 0.0% | 2.4% |
| Natural resource management | 0.0% | 4.2% |
| Anti-corruption | 25.0% | 25.5% |
| Disaster management | 0.0% | 0.0% |
| Information and communications technology | 0.0% | 0.0% |

*Significantly different between sectors

A. General Issues Facing Yemen (continued)

Poverty reduction is a broad term that encompasses work in many different areas. Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Public Sector Governance / Public Financial Management / Anti-Corruption Sector | | All Others |
|---|---|-------|------------|
| | | | |
| Water | 5.3% | 4.2% | |
| Equality of opportunity | 15.8% | 7.2% | |
| Economic growth | 26.3% | 31.3% | |
| Climate change | 0.0% | 0.0% | |
| Regional conflict and tensions | 0.0% | 0.6% | |
| Global/regional integration | 0.0% | 1.2% | |
| Gender equity | 0.0% | 1.2% | |
| Rural development | 10.5% | 10.8% | |
| Urban development | 0.0% | 1.8% | |
| Regulatory framework | 0.0% | 1.2% | |
| Local governance and institutions | 0.0% | 5.4% | |
| Social protection | 10.5% | 7.2% | |
| Law and justice | 5.3% | 4.8% | |
| Transport* | 10.5% | 1.8% | |
| Crime and violence* | 5.3% | 0.0% | |
| Communicable/non-communicable diseases | 0.0% | 0.6% | |
| Information and communications technology | 0.0% | 0.6% | |
| Security/stabilization/reconstruction | 10.5% | 16.9% | |
| Sanitation | 0.0% | 1.8% | |
| Anti-corruption | 57.9% | 41.6% | |
| Domestic private sector development | 15.8% | 10.8% | |
| Foreign direct investment | 15.8% | 9.0% | |
| Energy | 5.3% | 2.4% | |
| Public sector governance/reform | 15.8% | 9.6% | |
| Social cohesion | 0.0% | 0.6% | |
| Education | 21.1% | 40.4% | |
| Natural resource management | 15.8% | 18.7% | |
| Environmental sustainability | 0.0% | 0.6% | |
| Health | 0.0% | 6.6% | |
| Agricultural development | 10.5% | 21.7% | |
| Disaster management | 0.0% | 0.6% | |
| Job creation/employment | 21.1% | 26.5% | |
| Financial markets | 0.0% | 1.2% | |
| Trade and exports | 0.0% | 1.8% | |
| Food security | 10.5% | 8.4% | |

*Significantly different between sectors

A. General Issues Facing Yemen (continued)

Economic growth can be driven by a number of factors. Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Public Sector Governance / Public Financial Management / Anti-Corruption Sector | | All Others |
|---|---|-------|------------|
| | | | |
| Energy | 27.8% | 15.8% | |
| Gender equity | 0.0% | 3.6% | |
| Equality of opportunity | 0.0% | 7.3% | |
| Global/regional integration | 0.0% | 1.2% | |
| Social protection | 0.0% | 1.2% | |
| Climate change | 0.0% | 0.6% | |
| Anti-corruption | 33.3% | 31.5% | |
| Disaster management | 0.0% | 0.0% | |
| Regional conflict and tensions | 0.0% | 1.2% | |
| Rural development | 0.0% | 6.7% | |
| Foreign direct investment* | 0.0% | 20.0% | |
| Urban development | 0.0% | 1.8% | |
| Water | 5.6% | 1.2% | |
| Trade and exports | 22.2% | 8.5% | |
| Information and communications technology | 0.0% | 0.6% | |
| Regulatory framework | 0.0% | 0.6% | |
| Communicable/non-communicable diseases | 0.0% | 0.0% | |
| Social cohesion | 0.0% | 1.8% | |
| Public sector governance/reform | 44.4% | 24.2% | |
| Domestic private sector development | 22.2% | 26.1% | |
| Job creation/employment | 11.1% | 17.6% | |
| Agricultural development | 11.1% | 20.6% | |
| Food security | 5.6% | 3.0% | |
| Transport | 0.0% | 2.4% | |
| Security/stabilization/reconstruction | 27.8% | 26.1% | |
| Education | 16.7% | 21.8% | |
| Natural resource management | 44.4% | 30.9% | |
| Environmental sustainability | 0.0% | 0.0% | |
| Health | 0.0% | 2.4% | |
| Law and justice | 16.7% | 13.3% | |
| Local governance and institutions | 5.6% | 3.6% | |
| Crime and violence | 0.0% | 0.0% | |
| Financial markets | 5.6% | 2.4% | |
| Sanitation | 0.0% | 0.0% | |

*Significantly different between sectors

B. Overall Attitudes toward the World Bank Group

When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE)

| Percentage of Respondents (Responses Combined) | Public Sector Governance / Public Financial Management / Anti-Corruption Sector | All Others |
|---|---|------------|
| Social protection | 5.0% | 4.7% |
| Security/stabilization/reconstruction | 10.0% | 14.8% |
| Public sector governance/reform | 35.0% | 20.1% |
| Transport | 0.0% | 5.3% |
| Poverty reduction | 20.0% | 27.2% |
| Global/regional integration | 0.0% | 2.4% |
| Gender equity | 0.0% | 4.1% |
| Crime and violence | 0.0% | 0.6% |
| Rural development | 0.0% | 9.5% |
| Domestic private sector development | 0.0% | 7.1% |
| Foreign direct investment | 10.0% | 6.5% |
| Water | 10.0% | 6.5% |
| Energy* | 15.0% | 3.0% |
| Social cohesion | 0.0% | 0.6% |
| Job creation/employment | 5.0% | 17.2% |
| Financial markets | 0.0% | 0.6% |
| Urban development | 0.0% | 1.2% |
| Environmental sustainability | 0.0% | 0.6% |
| Equality of opportunity | 10.0% | 3.6% |
| Regional conflict and tensions | 0.0% | 0.0% |
| Health | 35.0% | 23.7% |
| Education | 40.0% | 56.8% |
| Food security | 5.0% | 8.9% |
| Climate change | 0.0% | 0.6% |
| Agricultural development | 10.0% | 13.0% |
| Trade and exports | 5.0% | 1.2% |
| Economic growth | 25.0% | 23.7% |
| Law and justice | 10.0% | 4.1% |
| Local governance and institutions | 0.0% | 4.7% |
| Regulatory framework | 0.0% | 0.6% |
| Communicable/non-communicable diseases | 0.0% | 0.0% |
| Natural resource management | 0.0% | 5.9% |
| Information and communications technology | 0.0% | 2.4% |
| Anti-corruption* | 45.0% | 15.4% |
| Disaster management | 0.0% | 0.0% |
| Sanitation | 5.0% | 1.2% |

*Significantly different between sectors

C. World Bank Group's Effectiveness and Results (continued)

How EFFECTIVE do you believe the World Bank is in terms of the work it does in the following areas of development in Yemen? (1-Not effective at all, 10-Very effective)

Appendix F: Indicator Questions as a Function of Exposure to the WBG



Yellow highlight indicates significant difference between Yes and No mean.

Appendix G: Indicator Questions as a Function of Stakeholder Group



**Significantly different between stakeholder groups*

Appendix H: Yemen FY 2014 Questionnaire



World Bank Group Country Survey FY14 – Yemen

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Yemen or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Yemen, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Yemen.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. If you prefer not to answer a question, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES FACING YEMEN

| A1. In general would you say that Yemen is headed in ... ? | |
|---|---------------------|
| 1 | The right direction |
| 2 | The wrong direction |
| 3 | Not sure |

SECTION A: GENERAL ISSUES

| A2. Listed below are a number of development priorities in Yemen. | | | |
|--|--|----|--|
| Please identify which of the following you consider the most important development priorities in Yemen? (Choose no more than THREE) | | | |
| 1 | Social protection (e.g., pensions, targeted social assistance) | 19 | Sanitation |
| 2 | Water | 20 | Education |
| 3 | Security/stabilization/reconstruction | 21 | Poverty reduction |
| 4 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 22 | Food security |
| 5 | Global/regional integration | 23 | Social cohesion |
| 6 | Gender equity | 24 | Climate change (e.g., mitigation, adaptation) |
| 7 | Domestic private sector development | 25 | Agricultural development |
| 8 | Foreign direct investment | 26 | Trade and exports |
| 9 | Transport (e.g., roads, bridges, transportation) | 27 | Crime and violence |
| 10 | Energy | 28 | Economic growth |
| 11 | Regional conflict and tensions | 29 | Law and justice (e.g., judicial system) |
| 12 | Job creation/employment | 30 | Regulatory framework |
| 13 | Rural development | 31 | Communicable/non-communicable diseases |
| 14 | Financial markets | 32 | Local governance and institutions |
| 15 | Urban development | 33 | Natural resource management (e.g., oil, gas, mining) |
| 16 | Environmental sustainability | 34 | Anti corruption |
| 17 | Equality of opportunity (i.e., equity) | 35 | Disaster management |
| 18 | Health | 36 | Information and communications technology |

SECTION A: GENERAL ISSUES

| A3. Poverty reduction is a broad term that encompasses work in many different areas. | | | |
|---|--|----|--|
| Which THREE areas of development listed below do you believe would contribute most to reducing poverty in Yemen? (Choose no more than THREE) | | | |
| 1 | Water | 19 | Sanitation |
| 2 | Equality of opportunity (i.e., equity) | 20 | Anti corruption |
| 3 | Economic growth | 21 | Domestic private sector development |
| 4 | Climate change (e.g., mitigation, adaptation) | 22 | Foreign direct investment |
| 5 | Regional conflict and tensions | 23 | Energy |
| 6 | Global/regional integration | 24 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 7 | Gender equity | 25 | Social cohesion |
| 8 | Rural development | 26 | Education |
| 9 | Urban development | 27 | Natural resource management (e.g., oil, gas, mining) |
| 10 | Regulatory framework | 28 | Environmental sustainability |
| 11 | Local governance and institutions | 29 | Health |
| 12 | Social protection (e.g., pensions, targeted social assistance) | 30 | Agricultural development |
| 13 | Law and justice (e.g., judicial system) | 31 | Disaster management |
| 14 | Transport (e.g., roads, bridges, transportation) | 32 | Job creation/employment |
| 15 | Crime and violence | 33 | Financial markets |
| 16 | Communicable/non-communicable diseases | 34 | Trade and exports |
| 17 | Information and communications technology | 35 | Food security |
| 18 | Security/stabilization/reconstruction | | |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION A: GENERAL ISSUES

| A4. Economic growth can be driven by a number of factors. | | | |
|---|--|----|--|
| Which THREE areas below do you believe would contribute most to generating economic growth in Yemen? (Choose no more than THREE) | | | |
| 1 | Energy | 18 | Social cohesion |
| 2 | Gender equity | 19 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) |
| 3 | Equality of opportunity (i.e., equity) | 20 | Domestic private sector development |
| 4 | Global/regional integration | 21 | Job creation/employment |
| 5 | Social protection (e.g., pensions, targeted social assistance) | 22 | Agricultural development |
| 6 | Climate change (e.g., mitigation, adaptation) | 23 | Food security |
| 7 | Anti corruption | 24 | Transport (e.g., roads, bridges, transportation) |
| 8 | Disaster management | 25 | Security/stabilization/reconstruction |
| 9 | Regional conflict and tensions | 26 | Education |
| 10 | Rural development | 27 | Natural resource management (e.g., oil, gas, mining) |
| 11 | Foreign direct investment | 28 | Environmental sustainability |
| 12 | Urban development | 29 | Health |
| 13 | Water | 30 | Law and justice (e.g., judicial system) |
| 14 | Trade and exports | 31 | Local governance and institutions |
| 15 | Information and communications technology | 32 | Crime and violence |
| 16 | Regulatory framework | 33 | Financial markets |
| 17 | Communicable/non-communicable diseases | 34 | Sanitation |

| A5. When thinking about the idea of “shared prosperity” in your country, which of the following TWO best illustrate how this would be achieved in Yemen? (Choose no more than TWO) | |
|---|---|
| 1 | Better employment opportunities for young people |
| 2 | Better employment opportunities for women |
| 3 | Greater access to micro-finance for the poor |
| 4 | Greater voice and participation for citizens to help ensure greater accountability |
| 5 | Greater access to health and nutrition for citizens |
| 6 | Better entrepreneurial opportunities (i.e., to start small and medium sized businesses) |
| 7 | A growing middle class |
| 8 | Better opportunity for the poor who live in rural areas |
| 9 | Better opportunity for the poor who live in urban areas |
| 10 | Consistent economic growth |
| 11 | More reliable social safety net |
| 12 | Greater equity of fiscal policy |
| 13 | Education and training that better ensure job opportunity |
| 14 | Better quality public services |
| 15 | Other (please specify): _____ |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| B1. How familiar are you with the work of the World Bank Group in Yemen? | | | | | | | | | |
|---|---|---|---|---|--------------------|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Not familiar at all | | | | | Extremely familiar | | | | |

| B2. Overall, please rate your impression of the World Bank Group's effectiveness in Yemen. | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|----------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not effective at all | | | | | | | | | Very effective | Don't know |

| B3. To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Yemen solve its most complicated development challenges? | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| To no degree at all | | | | | | | | | To a very significant degree | Don't know |

| B4. When thinking about how the World Bank Group can have the most impact on development results in Yemen, in which sectoral areas do you believe the World Bank Group should focus most of its resources (financial and knowledge services) in Yemen? (Choose no more than THREE) | | | |
|---|--|----|--|
| 1 | Social protection (e.g., pensions, targeted social assistance) | 19 | Equality of opportunity (i.e., equity) |
| 2 | Security/stabilization/reconstruction | 20 | Regional conflict and tensions |
| 3 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 21 | Health |
| 4 | Transport (e.g., roads, bridges, transportation) | 22 | Education |
| 5 | Poverty reduction | 23 | Food security |
| 6 | Global/regional integration | 24 | Climate change (e.g., mitigation, adaptation) |
| 7 | Gender equity | 25 | Agricultural development |
| 8 | Crime and violence | 26 | Trade and exports |
| 9 | Rural development | 27 | Economic growth |
| 10 | Domestic private sector development | 28 | Law and justice (e.g., judicial system) |
| 11 | Foreign direct investment | 29 | Local governance and institutions |
| 12 | Water | 30 | Regulatory framework |
| 13 | Energy | 31 | Communicable/non-communicable diseases |
| 14 | Social cohesion | 32 | Natural resource management (e.g., oil, gas, mining) |
| 15 | Job creation/employment | 33 | Information and communications technology |
| 16 | Financial markets | 34 | Anti corruption |
| 17 | Urban development | 35 | Disaster management |
| 18 | Environmental sustainability | 36 | Sanitation |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

How *effective* do you believe the World Bank Group is in terms of the capacity building work it does in each of the following areas in Yemen? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

| | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|------------|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B19 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B20 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B21 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

When thinking about how to improve capacity building in Yemen to help ensure better development results, looking forward, how *important* is it for the World Bank Group to be involved in the following aspects of capacity building? (If you have NO exposure to/experience in any of the areas listed below, please respond "Don't know")

| | | Not important at all | | | | | | | | | | Very important | Don't know |
|------------|--|----------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B22 | Project implementation (or other organizational strengthening) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B23 | Citizen engagement (incorporating citizens' voices into development) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B24 | Policy design (for clarity and better incentives to achieve development goals) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

B25. Which of the following do you identify as the World Bank Group's greatest WEAKNESSES in its work in Yemen? (Choose no more than TWO)

| | |
|----|---|
| 1 | Staff too inaccessible |
| 2 | Not exploring alternative policy options |
| 3 | Not adequately sensitive to political/social realities in Yemen |
| 4 | Not enough public disclosure of its work |
| 5 | Arrogant in its approach |
| 6 | Not aligned with country priorities |
| 7 | The credibility of its knowledge/data |
| 8 | World Bank Group's processes too complex |
| 9 | Not willing to honestly criticize policies and reform efforts in the country |
| 10 | Too influenced by developed countries |
| 11 | Imposing technocratic solutions without regard to political realities |
| 12 | World Bank Group's processes too slow |
| 13 | Too bureaucratic in its operational policies and procedures |
| 14 | Not aligned with other donors' work |
| 15 | Not collaborating enough with non-state actors |
| 16 | Not client focused |
| 17 | Its advice and strategies do not lend themselves to practical problem solving |
| 18 | Not focused enough on issues that are unique to post-conflict countries |
| 19 | Inadequate number of World Bank Group staff members located in the country |
| 20 | Other (please specify): _____ |
| 21 | Don't know |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**B26. Which World Bank Group's instruments do you believe are the MOST effective in reducing poverty in Yemen? (Choose no more than TWO)**

| | |
|----|--|
| 1 | Capacity development |
| 2 | Policy based lending / budget support to the Government |
| 3 | Knowledge products/services (analytical work, studies, surveys, etc.) |
| 4 | Investment lending (financing specific projects) |
| 5 | Technical assistance (advice, best practice, international experience, etc.) |
| 6 | Trust Fund management |
| 7 | Co-financing arrangements (i.e., with other donors) |
| 8 | Sector-wide approaches |
| 9 | Emergency Recovery lending |
| 10 | Other (please specify): _____ |
| 11 | Don't know |

B27. In addition to the regular relations with the national government as its main interlocutor, which TWO of the following groups should the World Bank Group collaborate with more in your country to ensure better development results there? (Choose no more than TWO)

| | |
|----|--|
| 1 | Academia/think tanks/research institutes |
| 2 | Development Partners |
| 3 | Media |
| 4 | NGOs/CSOs |
| 5 | Local Government |
| 6 | Private sector |
| 7 | Parliament |
| 8 | Community Based Organizations (CBOs) |
| 9 | Beneficiaries |
| 10 | Foundations |
| 11 | Faith based organizations |
| 12 | Gulf Cooperation Council (GCC) Countries and GCC Secretariat |
| 13 | UN agencies |
| 14 | Other (please specify): _____ |
| 15 | Don't know |

To what extent do you agree with the following statements about the World Bank Group's work in Yemen?

| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
|------------|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| B28 | Overall the World Bank Group currently plays a relevant role in development in Yemen | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B29 | The World Bank Group's work is aligned with what I consider the development priorities for Yemen | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B30 | The World Bank Group supports programs and strategies that are realistic for Yemen | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B31 | The World Bank Group treats clients and stakeholders in Yemen with respect | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP

| To what extent is the World Bank Group an effective development partner in Yemen, in terms of each of the following? | | | | | | | | | | | | | |
|---|--|----------------------------|---|---|---|---|---|---|---|---|----|-------------------------------------|-------------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B32 | Responsiveness | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B33 | Flexibility (in terms of the institution's products and services) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B34 | Flexibility (in terms of changing country circumstances) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B35 | Being inclusive | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B36 | Openness (sharing data and other information) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B37 | Staff accessibility | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B38 | Straightforwardness and honesty | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B39 | Ease of access to the people at the World Bank Group who are making decisions important to my work | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B40 | Collaboration with groups outside of the Government (e.g., NGOs, academia, private sector) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B41 | Collaboration with the Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B42 | Collaboration with other donors | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B43 | The speed in which it gets things accomplished on the ground | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| B44 | Being a long-term partner | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

B45. To be a more effective development partner in Yemen, do you believe that the World Bank Group should have... ? (Select only ONE response)

| | | | |
|--|--|--|-------------------------------------|
| <input type="checkbox"/> More local presence | <input type="checkbox"/> The current level of local presence is adequate | <input type="checkbox"/> Less local presence | <input type="checkbox"/> Don't know |
|--|--|--|-------------------------------------|

B46. When World Bank Group assisted reform efforts fail or are slow to take place, which THREE of the following would you attribute this to? (Choose no more than THREE)

| | |
|----|--|
| 1 | The World Bank Group does not do adequate follow through/follow-up |
| 2 | There is not an adequate level of citizen/civil society participation |
| 3 | The World Bank Group is not sensitive enough to political/social realities on the ground |
| 4 | Lack of/inadequate levels of capacity in Government |
| 5 | Poor donor coordination |
| 6 | The World Bank Group works too slowly |
| 7 | The National Unity Government works inefficiently |
| 8 | Political pressures and obstacles |
| 9 | Reforms are not well thought out in light of country challenges |
| 10 | Ongoing conflict and instability |
| 11 | Inadequate funding |
| 12 | Other (please specify): _____ |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C1. In your opinion, how IMPORTANT is it for the World Bank Group to be involved in the following areas of development in Yemen? | | | | | | | | | | | | |
|--|--|----------------------|---|---|---|---|---|---|---|----------------|----|--------------------------|
| | | Not important at all | | | | | | | | Very important | | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | |
| 1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 5 | Regional conflict and tensions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 6 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 7 | Sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 8 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 9 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 10 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 11 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 12 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 13 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 14 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 15 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 16 | Water | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 18 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 19 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 20 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 21 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 22 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 23 | Social cohesion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 24 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 25 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 26 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 27 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 28 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 29 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 30 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 31 | Security/stabilization/reconstruction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 32 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 33 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 34 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 35 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| 36 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| C2. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Yemen? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know") | | Not effective at all | | | | | | | | | | Very effective | Don't know |
|---|--|-----------------------------|---|---|---|---|---|---|---|---|----|--------------------------|-------------------|
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| 1 | Anti corruption | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 2 | Information and communications technology | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 3 | Transport (e.g., roads, bridges, transportation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 4 | Crime and violence | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 5 | Regional conflict and tensions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 6 | Law and justice (e.g., judicial system) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 7 | Sanitation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 8 | Environmental sustainability | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 9 | Regulatory framework | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 10 | Communicable/non-communicable diseases | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 11 | Poverty reduction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 12 | Gender equity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 13 | Domestic private sector development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 14 | Foreign direct investment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 15 | Local governance and institutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 16 | Water | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 17 | Trade and exports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 18 | Economic growth | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 19 | Energy | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 20 | Disaster management | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 21 | Public sector governance/ reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 22 | Job creation/employment | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 23 | Social cohesion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 24 | Financial markets | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 25 | Equality of opportunity (i.e., equity) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 26 | Health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 27 | Rural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 28 | Global/regional integration | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 29 | Food security | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 30 | Education | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 31 | Security/stabilization/reconstruction | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 32 | Social protection (e.g., pensions, targeted social assistance) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 33 | Climate change (e.g., mitigation, adaptation) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 34 | Agricultural development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 35 | Urban development | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| 36 | Natural resource management (e.g., oil, gas, mining) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION C: WORLD BANK GROUP'S EFFECTIVENESS AND RESULTS

| | |
|--|--|
| C3. Where are the World Bank Group's decisions made primarily that support the program in Yemen? (Select only ONE response) | |
| 1 | At the Headquarters (in Washington D.C.) |
| 2 | In the country |
| 3 | Don't know |

| | | | | | | | | | | | |
|--|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| C4. To what extent does the World Bank Group's work help to achieve development results in Yemen? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| C5. To what extent does the World Bank Group help to build/strengthen existing country systems (e.g., procurement, financial management, etc.) in Yemen? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

| | | | | | | | | | | | | | | |
|---|---|--|--|-------------------|---|---|---|---|---|----------------|---|------------|----|--------------------------|
| To what extent do you agree with the following statements about the World Bank Group in Yemen? | | | | | | | | | | | | | | |
| | | | | Strongly disagree | | | | | | Strongly agree | | Don't know | | |
| C6 | The World Bank Group's financial instruments (i.e., investment lending, Development Policy Loan, Trust Funds, Program 4 Result, etc.) meet the needs of Yemen | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| C7 | The World Bank Group meets Yemen's needs for knowledge services (e.g., research, analysis, data, technical assistance) | | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |

| | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|------------------------------|--------------------------|------------|
| C8. To what extent do you believe the World Bank Group's internal evaluation mechanisms hold the institution accountable for achieving results in Yemen? | | | | | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | To a very significant degree | | Don't know |

PLEASE NOTE: IN SOME CASES THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

SECTION D: THE WORLD BANK GROUP'S KNOWLEDGE WORK AND ACTIVITIES (i.e., ANALYSIS, STUDIES, RESEARCH, DATA, REPORTS, CONFERENCES)

| D1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do? | |
|---|--------------------|
| 1 | Weekly |
| 2 | Monthly |
| 3 | A few times a year |
| 4 | Rarely |
| 5 | Never |

| In Yemen, to what extent do you believe that the World Bank Group's knowledge work and activities: | | | | | | | | | | | | | |
|---|--|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| D2 | Are timely | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D3 | Include appropriate level of stakeholder involvement during preparation | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D4 | Are relevant to Yemen's development priorities | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D5 | Lead to practical solutions | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D6 | Are accessible (well written and easy to understand) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D7 | Are source of relevant information on global good practices | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D8 | Enhance your knowledge and/or skills | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D9 | Are adequately disseminated | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D10 | Are translated enough into local language | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| D11 | Are adaptable to Yemen's specific development challenges and country circumstances | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

D12. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?

| | | | | | | | | | | |
|------------------------|---|---|---|---|---|---|---|---|------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Not significant at all | | | | | | | | | Very significant | Don't know |

D13. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?

| | | | | | | | | | | |
|----------------------------|---|---|---|---|---|---|---|---|-----------------------------|--------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> |
| Very low technical quality | | | | | | | | | Very high technical quality | Don't know |

SECTION E: WORKING WITH THE WORLD BANK GROUP

| To what extent does each of the following aspects of the World Bank Group's technical assistance/advisory work contribute to solving Yemen's development challenges? | | | | | | | | | | | | | |
|--|---|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| | | To no degree at all | | | | | | | | | | To a very significant degree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| E1 | Conceptualization (understanding and framing the problem) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E2 | Design (appraising and planning the solutions) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E3 | Implementation (Executing, carrying out, monitoring and making appropriate adjustments) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E4 | Evaluation (assessing the impact and results) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

| To what extent do you agree/disagree with the following statements? | | | | | | | | | | | | | |
|---|--|-------------------|---|---|---|---|---|---|---|---|----|--------------------------|------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| E5 | The World Bank Group disburses funds promptly | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E6 | The World Bank Group effectively monitors and evaluates the projects and programs it supports | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E7 | The World Bank Group's approvals and reviews are done in a timely fashion | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E8 | The World Bank Group's "Safeguard Policy" requirements are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E9 | The World Bank Group's conditions on its lending are reasonable | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E10 | The World Bank Group takes decisions quickly in Yemen | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E11 | Working with the World Bank Group increases Yemen's institutional capacity | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E12 | The World Bank Group ensures consistency and continuity through staff changes | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E13 | Where country systems (e.g., procurement, financial management, etc.) are adequate, the World Bank Group makes appropriate use of them | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| E14 | The World Bank Group provides effective implementation support (i.e., supervision of projects) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |

SECTION E: WORKING WITH THE WORLD BANK GROUP

**E15. Which of the following best describes the way the World Bank Group operates in Yemen?
(Select only one response)**

| | |
|---|---|
| 1 | The World Bank Group takes too much risk in Yemen |
| 2 | The World Bank Group does not take enough risk in Yemen |
| 3 | The World Bank Group's approach to risk is appropriate |
| 4 | Don't know |
| 5 | Prefer not to answer |

E16. To what extent do you believe the World Bank Group is adequately staffed in Yemen?

| | | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|---|----|------------------------------|------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | <input type="checkbox"/> | |
| To no degree at all | | | | | | | | | | To a very significant degree | Don't know |

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SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN YEMEN

| F1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Yemen? (Choose no more than TWO) | |
|--|--|
| 1 | Provide more adequate data/knowledge/statistics/figures on Yemen's economy |
| 2 | Collaborate more effectively with Government clients (e.g., national, state, local) |
| 3 | Offer more innovative financial products |
| 4 | Improve the competitiveness of its financing compared to markets (e.g., cost, timeliness, other terms) |
| 5 | Reach out more to groups outside of Government |
| 6 | Improve the quality of its experts as related to Yemen's specific challenges |
| 7 | Offer more innovative knowledge services |
| 8 | Ensure greater selectivity in its work |
| 9 | Increase the level of capacity development in the country |
| 10 | Reduce the complexity of obtaining World Bank Group financing |
| 11 | Increase availability of Fee-Based services |
| 12 | Work faster |
| 13 | Increase the level of World Bank Group staffing in Yemen's office |
| 14 | Other (please specify): _____ |

| F2. When considering the combination of services that the World Bank Group offers in Yemen, and taking into account its limited level of resources, which ONE of the following do you believe the World Bank Group should offer more of in Yemen? (Select only ONE response) | |
|---|--|
| 1 | Financial services |
| 2 | Knowledge products |
| 3 | Convening services |
| 4 | None of the above |
| 5 | The combination is appropriate for Yemen |
| 6 | Don't know |

SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN YEMEN

| F3. Please answer the following questions: | | | |
|---|---|--|--|
| Choose no more than THREE for each column | | A. Which THREE areas below would benefit most from the World Bank Group playing a leading role among international partners in Yemen? | B. Which THREE areas below would benefit most from other donors in Yemen? |
| 1 | Building social safety nets | <input type="checkbox"/> | <input type="checkbox"/> |
| 2 | Strengthening public financial management | <input type="checkbox"/> | <input type="checkbox"/> |
| 3 | Reducing violence | <input type="checkbox"/> | <input type="checkbox"/> |
| 4 | Increasing access to justice systems | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Strengthening security mechanisms | <input type="checkbox"/> | <input type="checkbox"/> |
| 6 | Strengthening conflict resolution mechanisms | <input type="checkbox"/> | <input type="checkbox"/> |
| 7 | Increasing access to basic services | <input type="checkbox"/> | <input type="checkbox"/> |
| 8 | Building capacity of state institutions | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Generating jobs | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Improving livelihoods | <input type="checkbox"/> | <input type="checkbox"/> |
| 11 | Increasing cohesion | <input type="checkbox"/> | <input type="checkbox"/> |
| 12 | Stimulating dialogue to promote peace and stability | <input type="checkbox"/> | <input type="checkbox"/> |

SECTION G: COMMUNICATION AND INFORMATION SHARING**G1. How do you get most of your information about economic and social development issues in Yemen? (Choose no more than TWO)**

| | |
|----|---|
| 1 | Local newspapers |
| 2 | International newspapers |
| 3 | Local radio |
| 4 | International radio |
| 5 | Local television |
| 6 | International television |
| 7 | Periodicals |
| 8 | Internet |
| 9 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 10 | Blogs |
| 11 | Mobile phones |
| 12 | Instant messaging |
| 13 | Other (please specify): _____ |

G2. How would you prefer to receive information from the World Bank Group? (Choose no more than TWO)

| | |
|----|--|
| 1 | Blogs |
| 2 | Direct contact with World Bank Group (i.e., face to face meetings/discussions) |
| 3 | e-Newsletters |
| 4 | Instant messaging |
| 5 | World Bank Group's seminars/workshops/conferences |
| 6 | World Bank Group's publications and other written materials |
| 7 | Mobile phones |
| 8 | Social media (e.g., Facebook, Twitter, Youtube, Flickr) |
| 9 | World Bank Group's website |
| 10 | Other (please specify): _____ |

| | | | |
|-----------|--|------------|-----------|
| G3 | Are you aware of the World Bank Group's Access to Information Policy under which the Bank will now disclose any information in its possession that is not on a list of exceptions? | Yes | No |
| G4 | Have you requested information from the World Bank Group on its activities in the past year? (If YES please go to Question G5; if NO please go to G6) | Yes | No |
| G5 | Were you able to obtain this information? | Yes | No |
| G6 | Do you have access to the Internet? | Yes | No |
| G7 | Do you use/have you used the World Bank Group website? | Yes | No |

SECTION G: COMMUNICATION AND INFORMATION SHARING

| G8. Which do you primarily use? (Select only ONE response) | |
|---|---|
| 1 | The World Bank Group's country website (www.worldbank.org/en/country/yemen) |
| 2 | The World Bank Group's main website (www.worldbank.org) |

| G9. Which Internet connection do you use primarily when visiting a World Bank Group website? | |
|---|------------|
| 1 | High speed |
| 2 | Dial-up |

| Please rate how much you agree with the following statements. | | | | | | | | | | | | | |
|--|---|--------------------------|---|---|---|---|---|---|---|---|----|-----------------------|--------------------------|
| | | Strongly disagree | | | | | | | | | | Strongly agree | Don't know |
| | | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | |
| G10 | I use/consult World Bank Group's data more often than I did a few years ago | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G11 | I find the World Bank Group's websites easy to navigate. <i>(Only answer if you have used a World Bank Group website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G12 | I find the information on the World Bank Group's websites useful. <i>(Only answer if you have used a World Bank Group website)</i> | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G13 | The World Bank Group's social media channels (e.g., Facebook, Twitter, Youtube, Flickr) are valuable sources of information about the institution | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G14 | When I need information from the World Bank Group I know how to find it (e.g., whom to call, where to reach them, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |
| G15 | The World Bank Group is responsive to my information requests and inquiries | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | <input type="checkbox"/> |

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SECTION H: BACKGROUND INFORMATION

| H1. Which of the following best describes your current position? (Select only ONE response) | |
|--|--|
| 1 | Office of the President, Prime Minister |
| 2 | Office of Minister |
| 3 | Office of Parliamentarian |
| 4 | Employee of a Ministry, Ministerial Department or Implementation Agency |
| 5 | Consultant/Contractor working on World Bank Group supported Project/Program |
| 6 | Project Management Unit (PMU) overseeing implementation of project |
| 7 | Local Government Office or Staff |
| 8 | Bilateral Agency |
| 9 | Multilateral Agency |
| 10 | Private Sector Organization |
| 11 | Private Foundation |
| 12 | Financial Sector/Private Bank |
| 13 | NGO |
| 14 | Community Based Organization |
| 15 | Media (Press, Radio, TV, Web, etc.) |
| 16 | Independent Government Institution (i.e., Regulatory Agency, Central Bank/oversight institution) |
| 17 | Trade Union |
| 18 | Faith-Based Group |
| 19 | Academia/Research Institute/Think Tank |
| 20 | Judiciary Branch |
| 21 | Other (please specify): _____ |

| H2. Please identify the primary specialization of your work. (Select only ONE response) | | | |
|--|---|----|--|
| 1 | Agriculture/ rural development / food security | 11 | Natural resource management / environmental sustainability |
| 2 | Climate change / disaster management | 12 | Private sector development / foreign direct investment |
| 3 | Education | 13 | Public sector governance / public financial management / anti corruption |
| 4 | Energy | 14 | Social protection |
| 5 | Financial markets / banking | 15 | Transport |
| 6 | Gender equity / equality of opportunity | 16 | Urban development |
| 7 | Health / communicable/non-communicable diseases | 17 | Water and sanitation |
| 8 | Information and communications technology | 18 | Generalist |
| 9 | Job creation/employment | 19 | Other (please specify): _____ |
| 10 | Law and justice / regulatory framework | | |

SECTION H: BACKGROUND INFORMATION

| H3. Currently, do you professionally collaborate/work with the World Bank Group in your country? | |
|---|-----|
| 1 | Yes |
| 2 | No |

| H4. Which of the following agencies of the World Bank Group do you work with in Yemen? (Select all that apply) | |
|---|---|
| 1 | The World Bank (IBRD/IDA) |
| 2 | The International Finance Corporation (IFC) |
| 3 | The Multilateral Investment Guarantee Agency (MIGA) |
| 4 | None |

| H5. Which of the following describes most of your exposure to the World Bank Group in Yemen? (Choose no more than TWO) | |
|---|---|
| 1 | Observer (i.e., follow in media, discuss in informal conversations, etc.) |
| 2 | Use World Bank Group reports/data |
| 3 | Engage in World Bank Group related/sponsored events/activities |
| 4 | Collaborate as part of my professional duties |
| 5 | Use World Bank Group website for information, data, research, etc. |

| H6. Which best represents your geographic location? | |
|--|---------------------|
| 1 | Coastal plains |
| 2 | Mountainous regions |
| 3 | Plateaus |
| 4 | Desert |

Thank you for completing the survey!