

FY 2022 Tajikistan
Country Opinion Survey Report

THE WORLD BANK GROUP

Public Opinion Research Group



June 2022

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Acknowledgements

The Tajikistan Country Opinion Survey is part of the Country Opinion Survey Program series of the World Bank Group. This report was prepared by the Strategic Insights Group (SI), led by Sharon Felzer (Senior Communications Officer, Head of SI). Yulia Danilina, Jessica Cameron, and Nan Lin oversaw design, reporting, and analysis. Dania Mendoza, Noreen Wambui, and Irina Popova provided data support. SI acknowledges the significant contribution from the Tajikistan country team and independent fielding agency, Tahlil va Mashvarat, LDA. In particular, SI is grateful for the support from Nigina Alieva (External Affairs Officer), who coordinated the survey related activities from Dushanbe, Tajikistan.



CountryOpinionSurveys
THE WORLD BANK GROUP



Table of Contents

I. Objectives	3
II. Methodology.....	3
III. Demographics of the Sample.....	5
IV. Overall Context	9
V. Overall Attitudes Toward the World Bank Group	13
VI. World Bank Group’s Support in Development Areas.....	17
VII. World Bank Group’s Work and Engagement on the Ground	19
VIII. World Bank Group’s Knowledge and Instruments	22
IX. The Future Role of the WBG in Tajikistan	25
X. Communication and Outreach	30
XI. Appendices.....	32





I. Objectives

This survey was designed to assist the World Bank Group (WBG) in gaining a better understanding of how stakeholders in Tajikistan perceive the WBG. The survey explored:

- *Overall Context*
- *Overall Attitudes toward the World Bank Group*
- *World Bank Group's Work and Engagement on the Ground*
- *World Bank Group's Support in Development Areas*
- *World Bank Group's Knowledge Work and Activities*
- *The Future Role of the World Bank Group in Tajikistan*
- *Communication and Information Sharing*
- *Background Information*

II. Methodology

From April to May 2022, 786 stakeholders of the WBG in Tajikistan were invited to provide their opinions on the WBG's work in the country by participating in a Country Opinion Survey. Participants were drawn from the offices of the President and Prime Minister, offices of Ministers; offices of Parliamentarians; employees of ministries/ministerial departments/implementation agencies; Project Management Units (PMUs) overseeing implementation of WBG projects; consultants/contractors working on WBG-supported projects/programs; local governments; independent government institutions; state-owned enterprises; bilateral and multilateral agencies; private sector organizations; the financial sector and private banks; local and international civil society organizations; academia/research institutes/think tanks; and the media.

A total of 466 stakeholders participated in the survey (59% response rate). Respondents completed the questionnaire with a representative of the fielding agency, or they received the questionnaire via courier and returned it accordingly, or they completed the questionnaire via the online platform (Qualtrics).

Every country that engages in the Country Opinion Survey (COS) must include specific indicator questions that will be aggregated for the World Bank Group's annual Corporate Scorecard. These questions are identified throughout the survey report.

Note that the body of the report presents data on selected questions of the survey. Please refer to Appendix A for data on all survey questions. Appendices B and C present data on selected questions. Additional data breakdowns are available upon request.



II. Methodology (continued)

The results of this year's Country Survey were compared to those in the Country Survey conducted in FY '17 (response rate was 68%, N=362). Comparing responses across Country Surveys reflect changes in attitudes over time, but also changes in respondent samples and changes to the survey instrument itself. To reduce the influence of the latter factor, only those questions with similar response scales/options were analyzed. To reduce the influence of the former, the samples from FY '17 and FY '22 were weighted to have equivalent stakeholder groupings, allowing for more statistically reliable comparisons. Due to this weighting, mean ratings and percentages of respondents in both years are slightly different from those of the original data reported in the FY'17 COS report and the non-weighted data presented in this report.

Percentage of Respondents	Original Distribution	
	FY17	FY22
Office of the President, Prime Minister, Minister	8.1%	5.1%
Government Institutions (includes offices of Parliamentarians, employees of ministries, PMUs/Consultants on WBG-supported projects, independent government institutions, and state-owned enterprises)	43.4%	38.4%
Bilateral/Multilateral Agencies	5.7%	2.2%
Private Sector (includes financial sector/private banks)	16.2%	13.0%
Academia	3.6%	8.4%
Media	4.8%	10.2%
Civil Society	12.9%	9.9%
Local Government	5.4%	12.8%
Total Number of Respondents (Un-Weighted)	334	453

(Note, stakeholders who identified themselves as "Other" in the stakeholder category options and respondents who did not answer the stakeholder group question were not included in these comparisons.)

The weighted stakeholder breakdown is presented below:

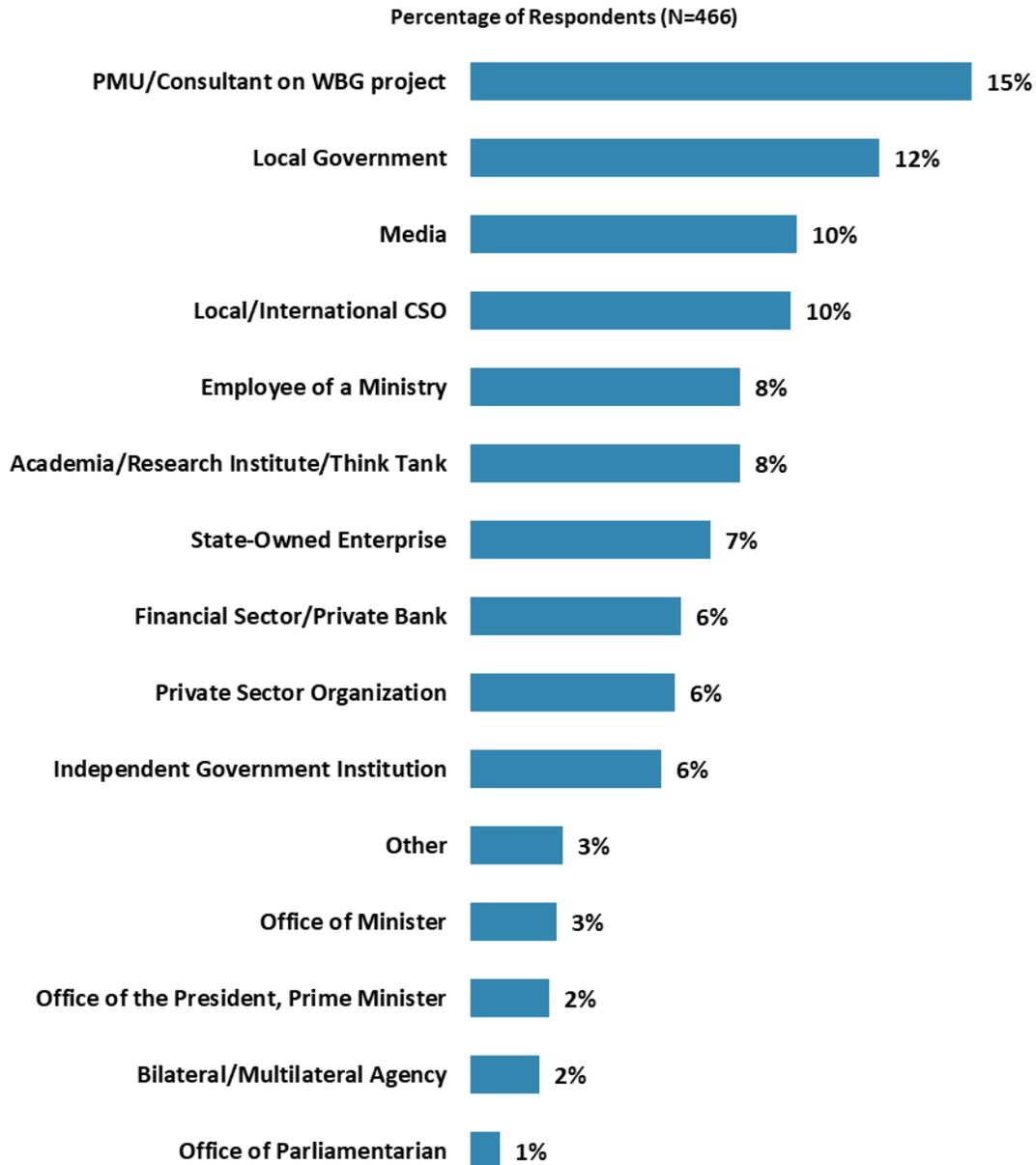
Percentage of Respondents	Weighted Distribution	
	FY17	FY22
Office of the President, Prime Minister, Minister	6.6%	6.6%
Government Institutions	41.0%	40.8%
Bilateral/Multilateral Agencies	3.9%	4.0%
Private Sector	14.7%	14.6%
Academia	6.0%	6.0%
Media	7.5%	7.5%
Civil Society	11.4%	11.5%
Local Government	9.0%	9.1%
Total Number of Respondents (Weighted)	334	453



III. Demographics of the Sample

Current Position

- Note that for subsequent analyses, some respondent groups were combined¹.



“Which of the following best describes your current affiliation? (Select only ONE response)”
(Respondents chose from a list.)

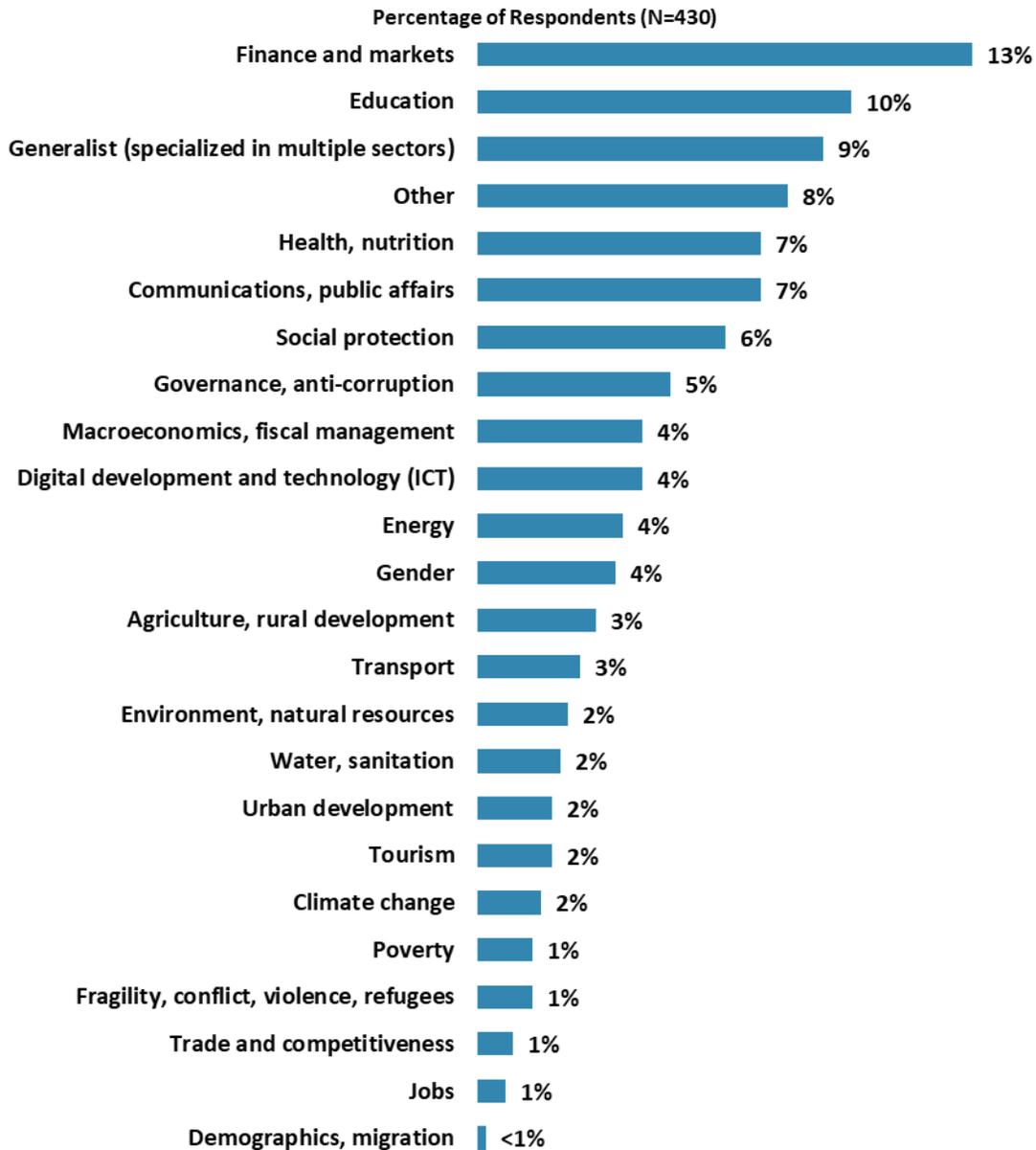
¹ Respondents from the office of a Minister were combined with those from the office of the President/Prime Minister. The few respondents from Parliament were included in the “Other” category.



III. Demographics of the Sample (continued)

Area of Primary Specialization

- Note, when more than 10% of the sample are respondents from a particular sector, these respondents' views about development priorities and areas in which the WBG should focus its resources are compared to the views of respondents from other sectors.

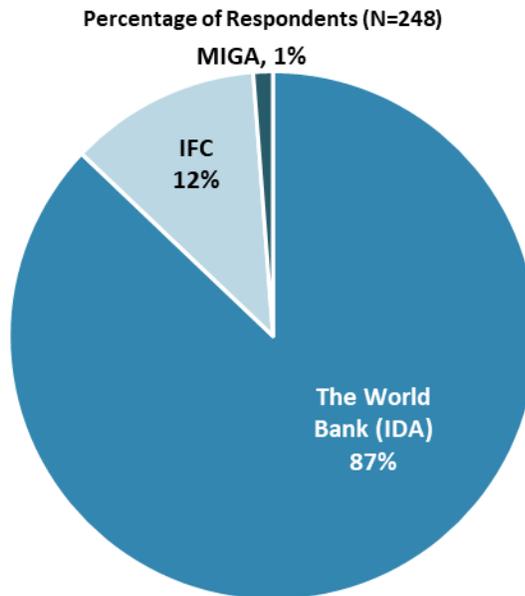


“Please identify the primary specialization of your work. (Select only ONE response)”
(Respondents chose from a list.)



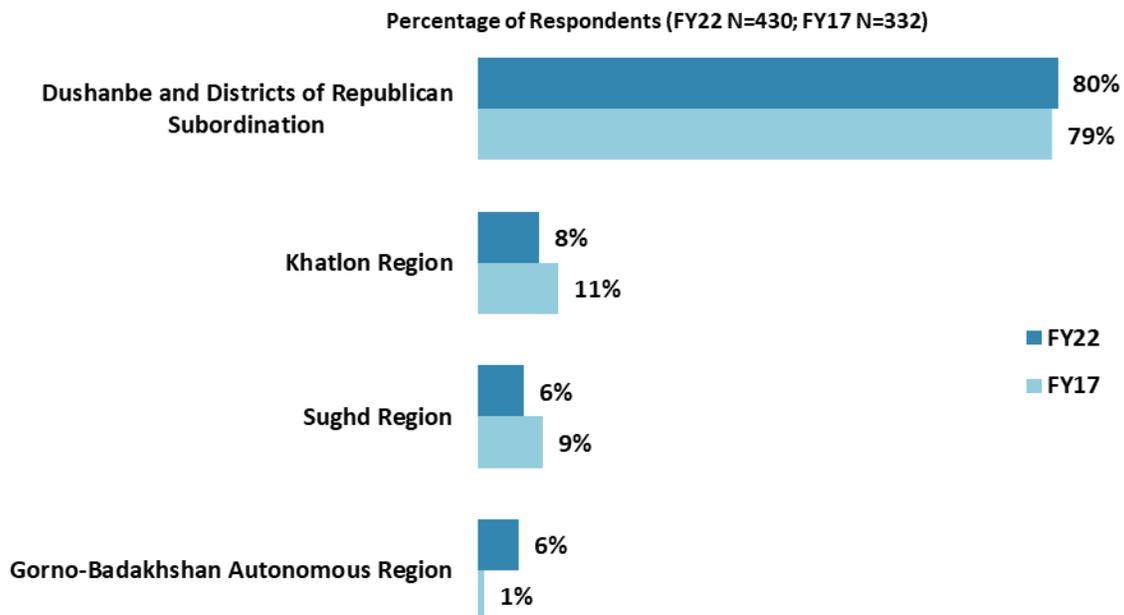
III. Demographics of the Sample (continued)

Exposure to Agencies within the World Bank Group



"If yes [professionally collaborate with the WBG], which of the following agencies of the WBG do you primarily collaborate/work with in Tajikistan? (Select only ONE response)"
(Respondents chose from a list.)

Geographic Location



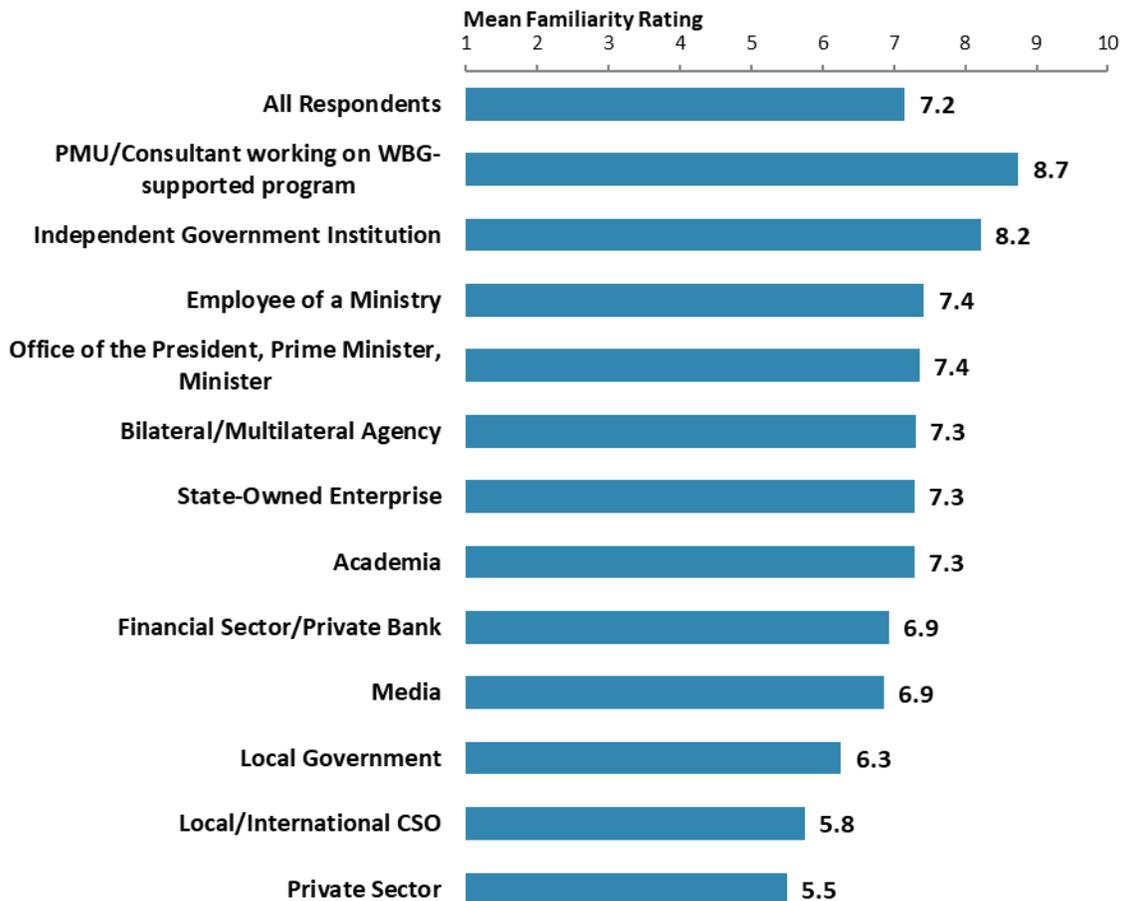
"Which best represents your geographic location?" (Respondents chose from a list.)
Percentages based on weighted data. Significantly different between FY22 and FY17.



III. Demographics of the Sample (continued)

Familiarity with the World Bank²

- **Year comparison:** Respondents in this year's Country Survey had statistically similar levels of familiarity with the World Bank compared to respondents in the FY '17 Country Survey (weighted mean in FY '22 = 7.2; weighted mean in FY '17 = 6.8).
- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher levels of familiarity with the World Bank (mean rating = 8.1) compared to respondents who do not collaborate (mean rating = 6.0).
- **Impact of familiarity:** Respondents' ratings of familiarity with the World Bank were significantly, moderately correlated with their ratings for the World Bank's overall effectiveness in Tajikistan, their agreement that the WBG plays a relevant role in Tajikistan's development, and with their ratings of the extent to which the WBG's work helps achieve development results in Tajikistan.



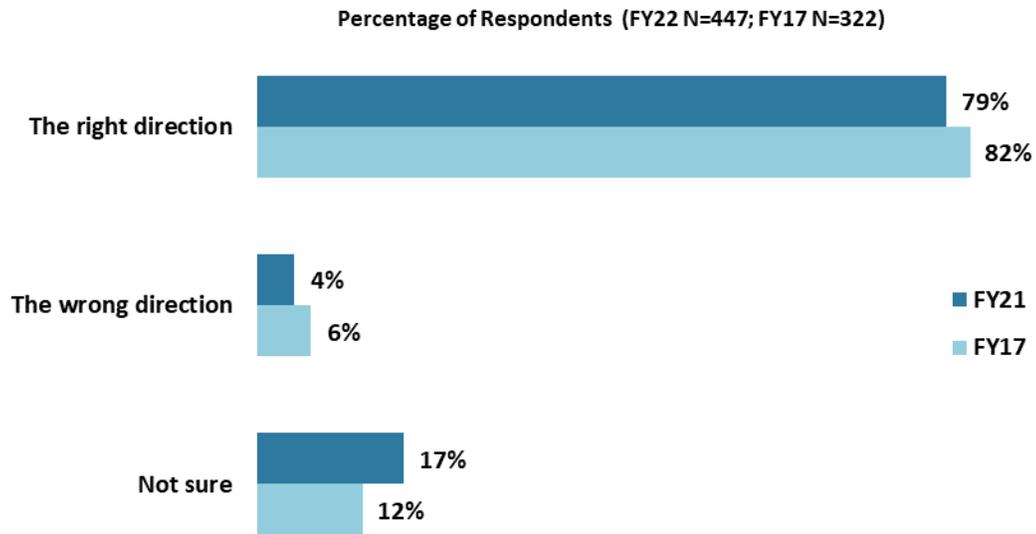
"How familiar are you with the work of these organizations in Tajikistan: The World Bank (IDA)?"
(1 - "Not familiar at all", 10 - "Extremely familiar") Significantly different between stakeholder groups.

² In FY '22 the questions regarding familiarity and overall effectiveness were asked separately for the World Bank (IDA), IFC, and MIGA. These analyses compare ratings for the World Bank (IDA) and the FY '17 ratings that referenced the World Bank Group.



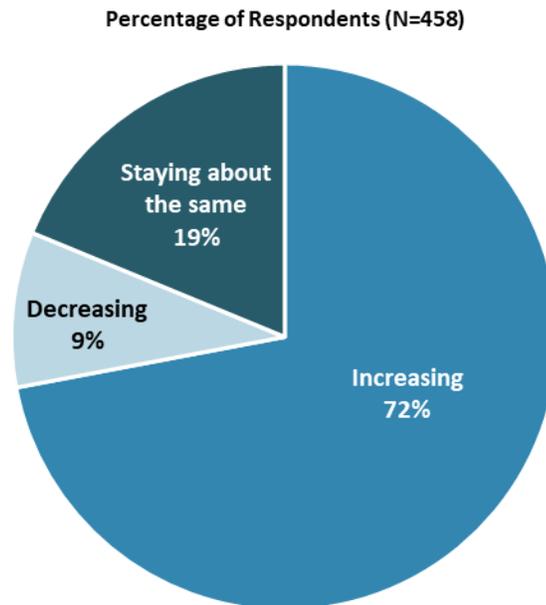
IV. Overall Context

Headed in the Right Direction



"In general, would you say that Tajikistan is headed in ... ?" (Respondents chose from a list.)
Percentages based on weighted data. Statistically similar between FY22 and FY17.

Economic Opportunity



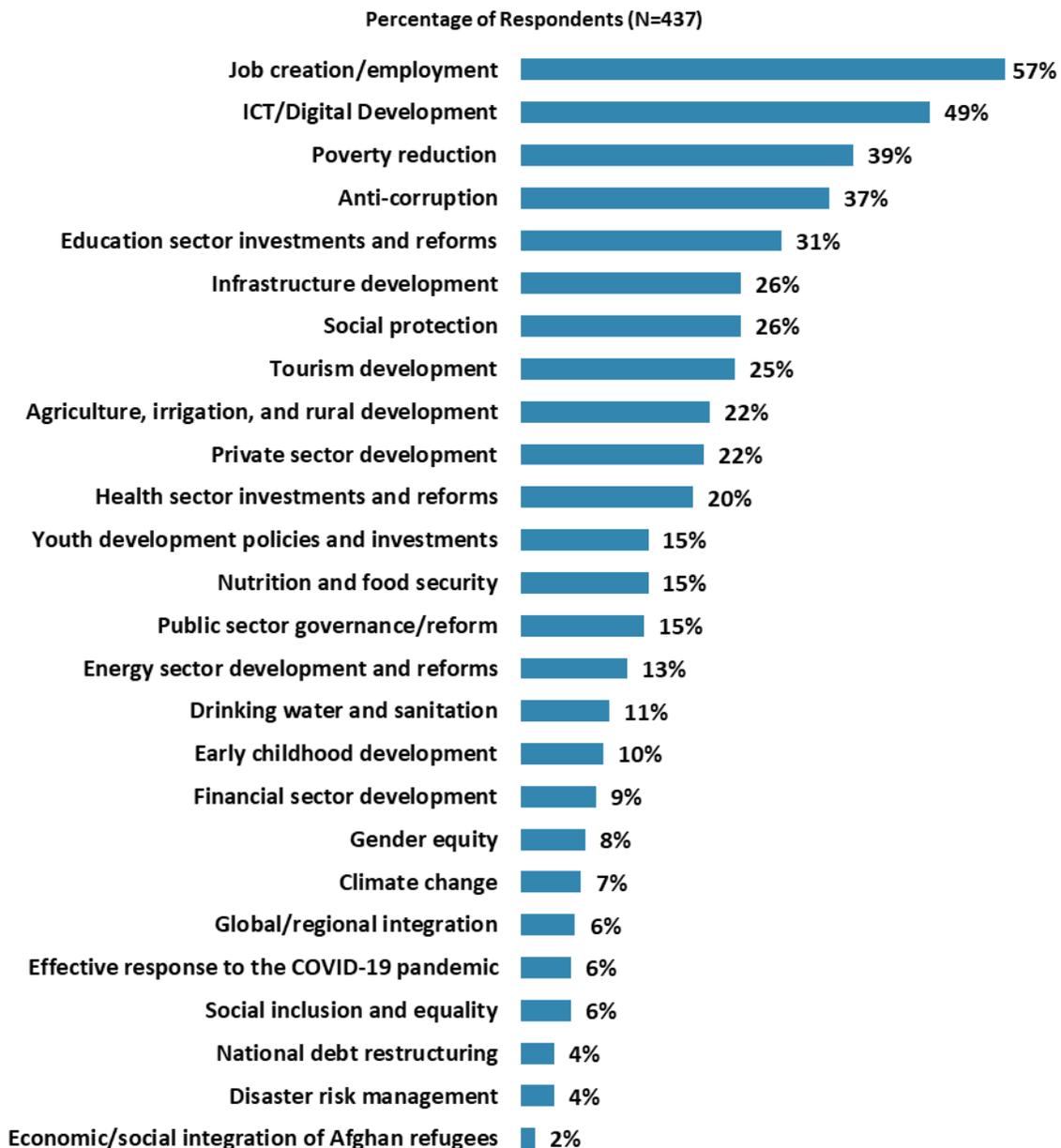
"Do you think that economic opportunity for citizens in Tajikistan is ... ?"
(Respondents chose from a list.)



IV. Overall Context (continued)

Development Priority

- Year comparison:** Respondents in the FY '17 Country Survey indicated that the most important development priorities in Tajikistan were “*private sector development*” (42%), “*energy sector development*” (31%), “*job creation/employment*” (31%), “*public sector governance/reform*” (29%), and “*education*” (28%). Of note, “*poverty reduction*” and “*anti-corruption*” were much more likely to be considered priorities in FY '22 (39% and 37%, respectively) compared to respondents in FY '17 (15% and 15%, respectively). The #2 development priority “*ICT/digital development*” was not asked in the FY '17 COS.

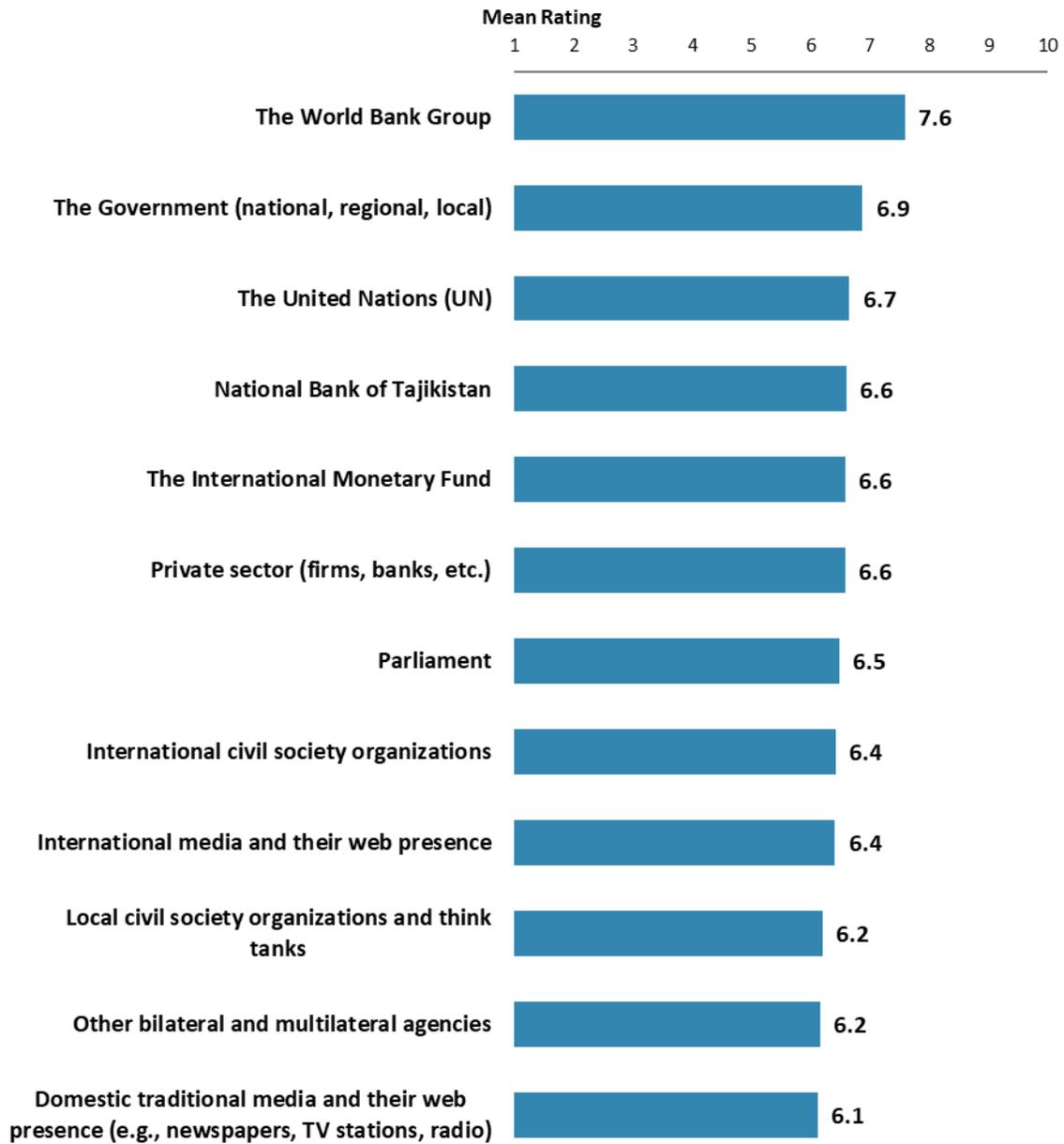


"Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)" (Respondents chose from a list. Responses combined.)



IV. Overall Context (continued)

Trust in Institutions

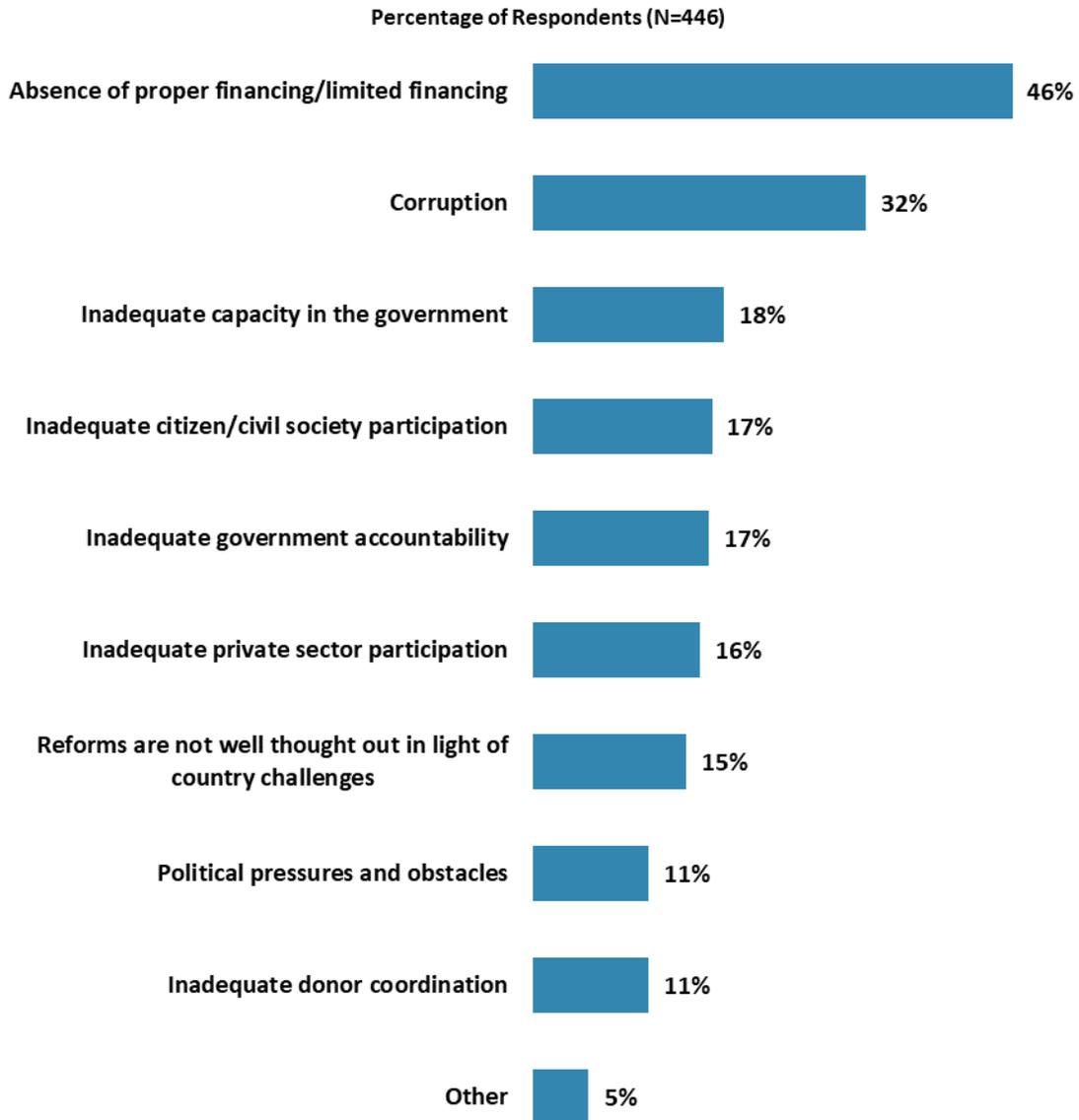


"To what extent do you trust each of the following groups to do what is right?"
(1-"To no degree at all", 10-"To a very significant degree")



IV. Overall Context (continued)

Attributing Failed/Slow Reform Efforts



"When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2)"
(Respondents chose from a list. Responses combined.)



V. Overall Attitudes toward the World Bank Group

The World Bank’s Overall Effectiveness³ (Indicator Question)



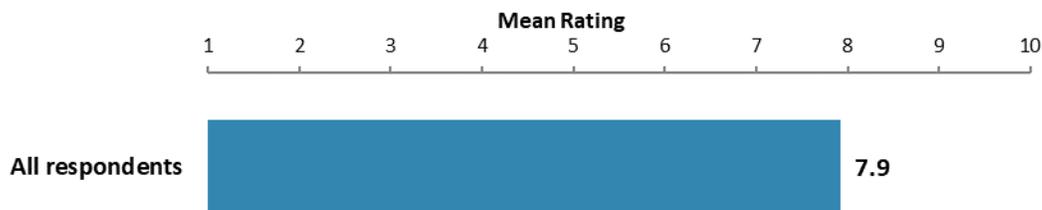
"Overall, please rate your impression of the effectiveness of these organizations in Tajikistan: The World Bank (IDA)." (1 - "Not effective at all", 10 - "Very effective")
 Means based on weighted data. Significantly different between FY22 and FY17

Achieving Development Results (Indicator Question)



"To what extent does the World Bank Group’s work help to achieve development results in Tajikistan?" (1 - "To no degree at all", 10 - "To a very significant degree")
 Means based on weighted data. Significantly between FY22 and FY17

Influence on Tajikistan’s Development Agenda (Indicator Question)



"To what extent does the World Bank Group influence the development agenda in Tajikistan?" (1 - "To no degree at all", 10 - "To a very significant degree")

³ In FY '22 the questions regarding familiarity and overall effectiveness were asked separately for the World Bank (IDA), IFC, and MIGA. These analyses compare ratings for the World Bank (IDA) and the FY '17 ratings that referenced the World Bank Group.



V. Overall Attitudes toward the World Bank Group (continued)

WBG Staff Preparedness



"To what extent do you believe the World Bank Group's staff is well prepared (e.g., skills and knowledge) to help Tajikistan solve its most complicated development challenges?"

(1-"To no degree at all", 10-"To a very significant degree")

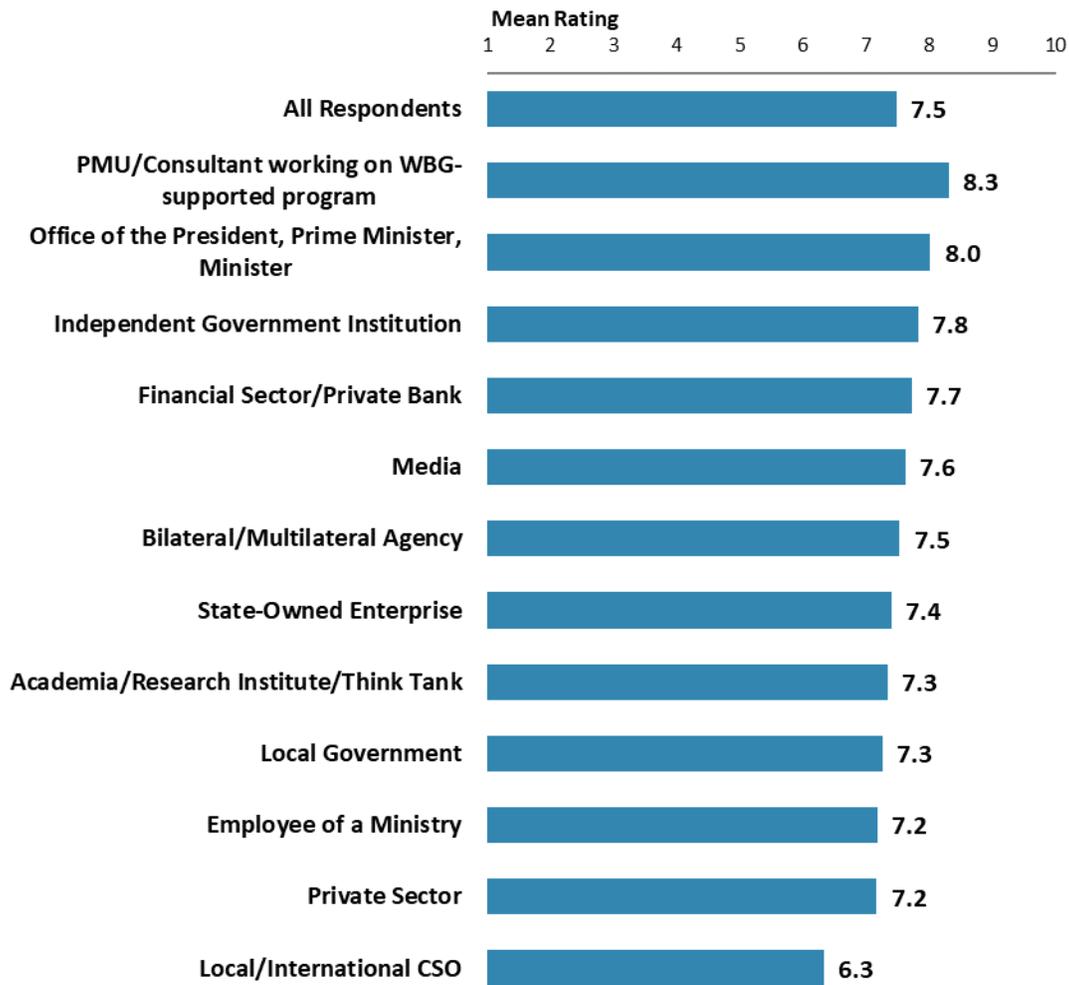
Means based on weighted data. Significantly different between FY22 and FY17



V. Overall Attitudes toward the World Bank Group (continued)

Overall Ratings for Indicator Questions

- **Collaboration:** Respondents who reported that they collaborate with the WBG had significantly higher mean ratings for the aggregated responses to the twenty-four COS indicator questions (mean rating = 7.8) compared to respondents who reported that they do not collaborate with the WBG (mean rating = 7.0). Responses for individual indicator questions by collaboration with the WBG can be found in Appendix C (page 56).
- **Stakeholder groups:** Respondents from PMUs/Consultants on WBG-supported projects and from the office of the President/Prime Minister/Minister had the highest mean ratings for the aggregated responses to the twenty-four COS indicator questions whereas respondents from local or international CSOs had significantly lower mean ratings. Responses for individual indicator questions by stakeholder groups can be found in Appendix B (page 44).



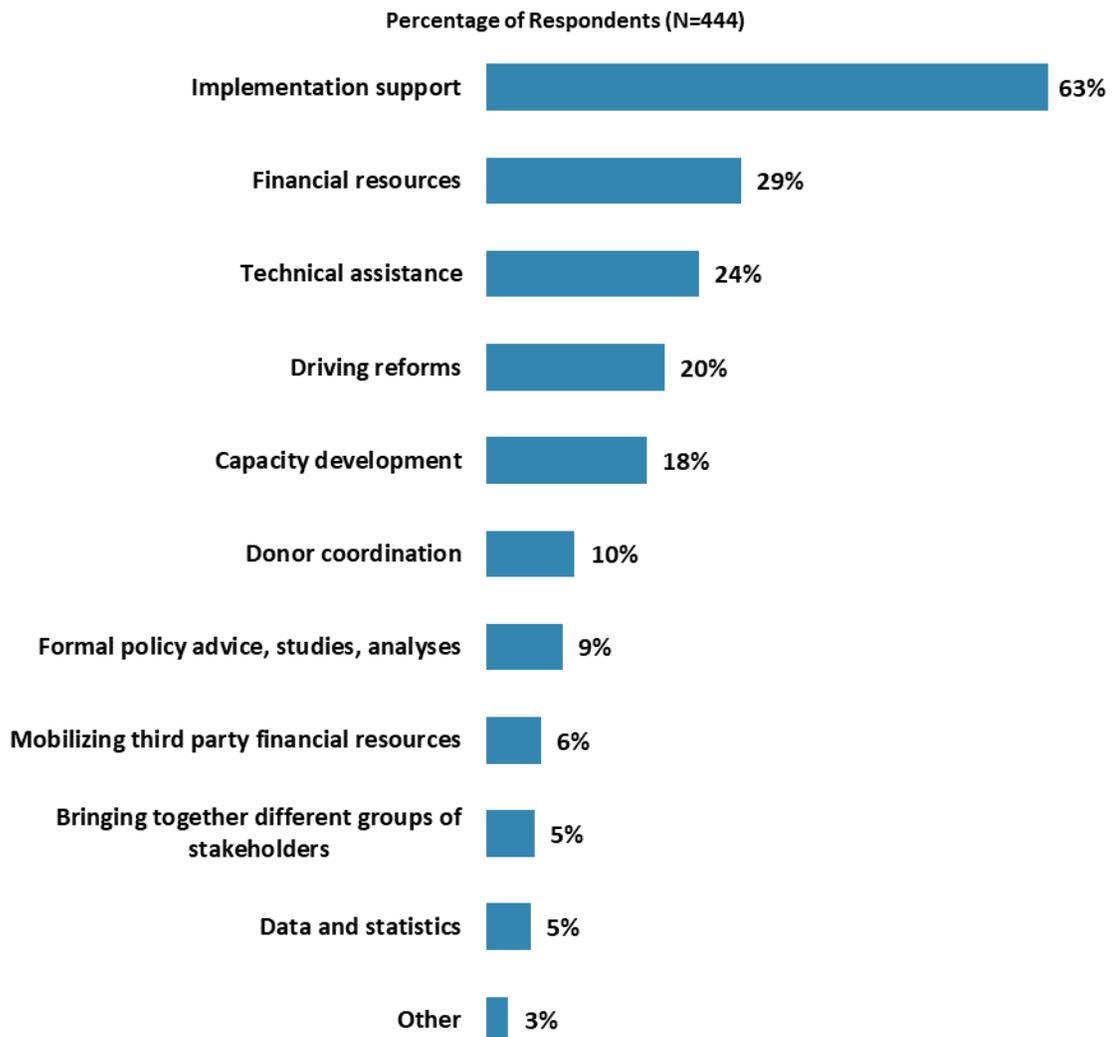
Mean Ratings for All Indicator Questions by Collaboration on a Scale from 1 to 10



V. Overall Attitudes toward the World Bank Group (continued)

Greatest Value

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG's greatest values to Tajikistan were "*implementation support*" (37%), "*capacity development related to WBG supported projects*" (34%), "*technical assistance*" (34%), and "*financial resources*" (23%). Of note, "*implementation support*" was considered one of the WBG's greatest values by nearly twice as many respondents in this year's survey (65%) compared to the FY '17 Survey (37%).

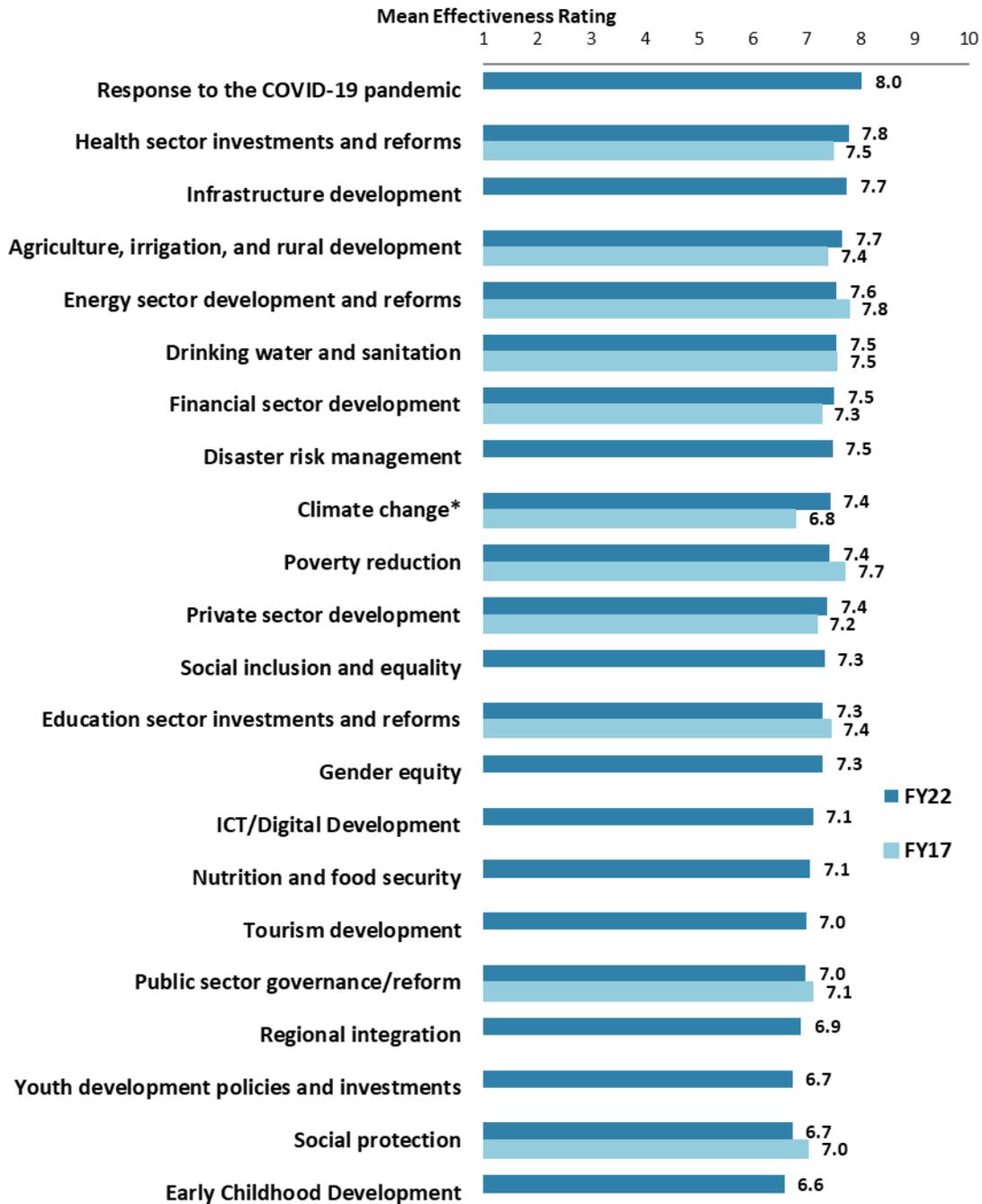


"When thinking about the World Bank Group's role in Tajikistan, which activity do you VALUE the most? (Choose no more than TWO)" (Respondents chose from a list. Responses combined.)



VI. WBG’s Support in Development Areas

Effectiveness of WBG’s Support in Sectoral Areas⁴



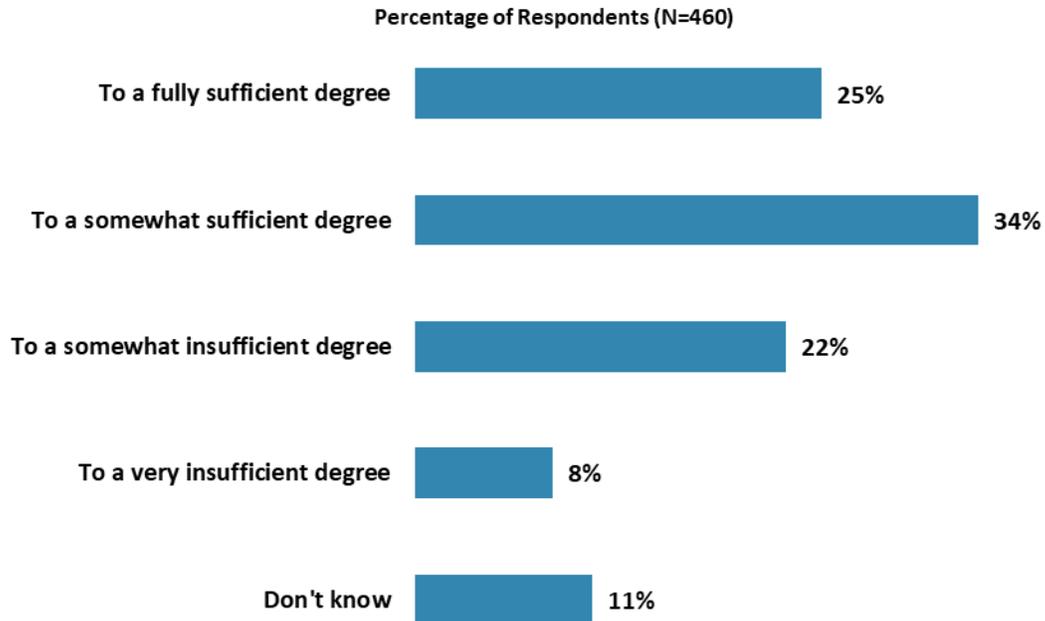
"How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan?" (1-"Not effective at all", 10-"Very effective")
*Means calculated using weighted data. *Significantly different between FY22 and FY17*

⁴ Note, informed stakeholders primarily responded to this question. Respondents were given the option of “Don’t Know” if they did not have exposure to the WBG’s work in certain development areas (see Appendix A, page 33). In addition, responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VI. WBG's Support in Development Areas (continued)

Helping the Poorest

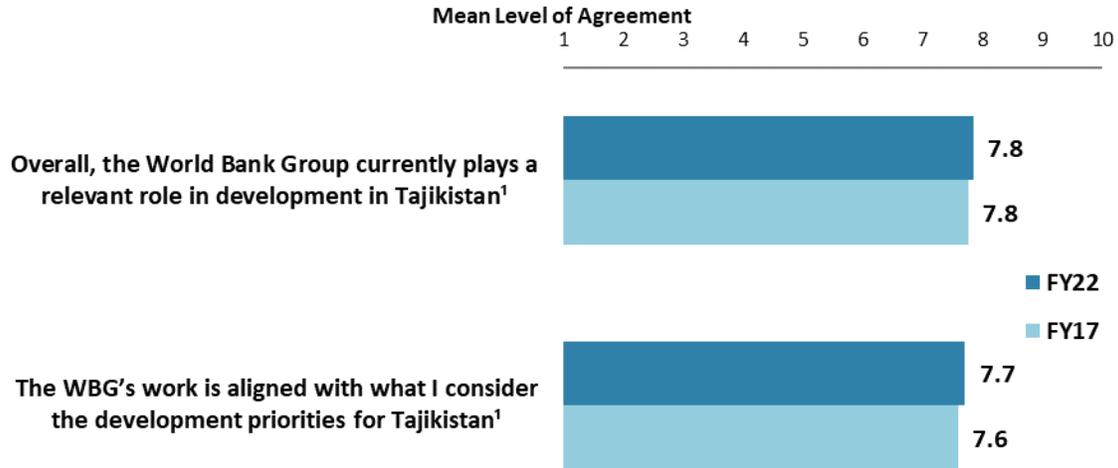


“To what extent do you believe that the World Bank Group's work and support help the poorest in Tajikistan? (Select only ONE response)” (Respondents chose from a list.)



VII. World Bank Group's Work and Engagement on the Ground

The World Bank Group's Work in Tajikistan

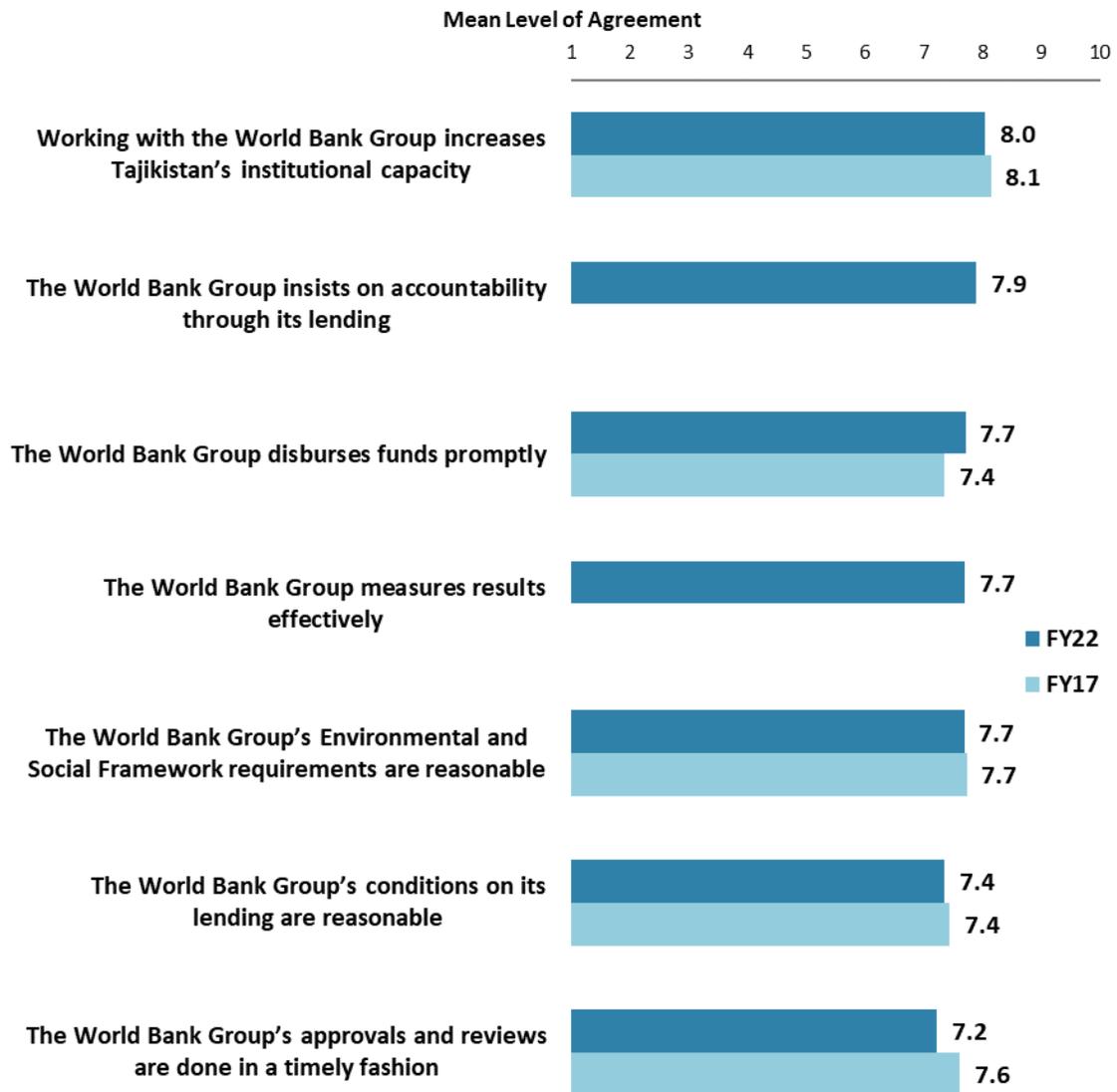


"To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan?" (1-"Strongly disagree", 10-"Strongly agree")
Means based on weighted data. Statistically similar between FY22 and FY17 ¹Indicator Question



VII. WBG's Work and Engagement on the Ground (continued)

Overall Perceptions⁵



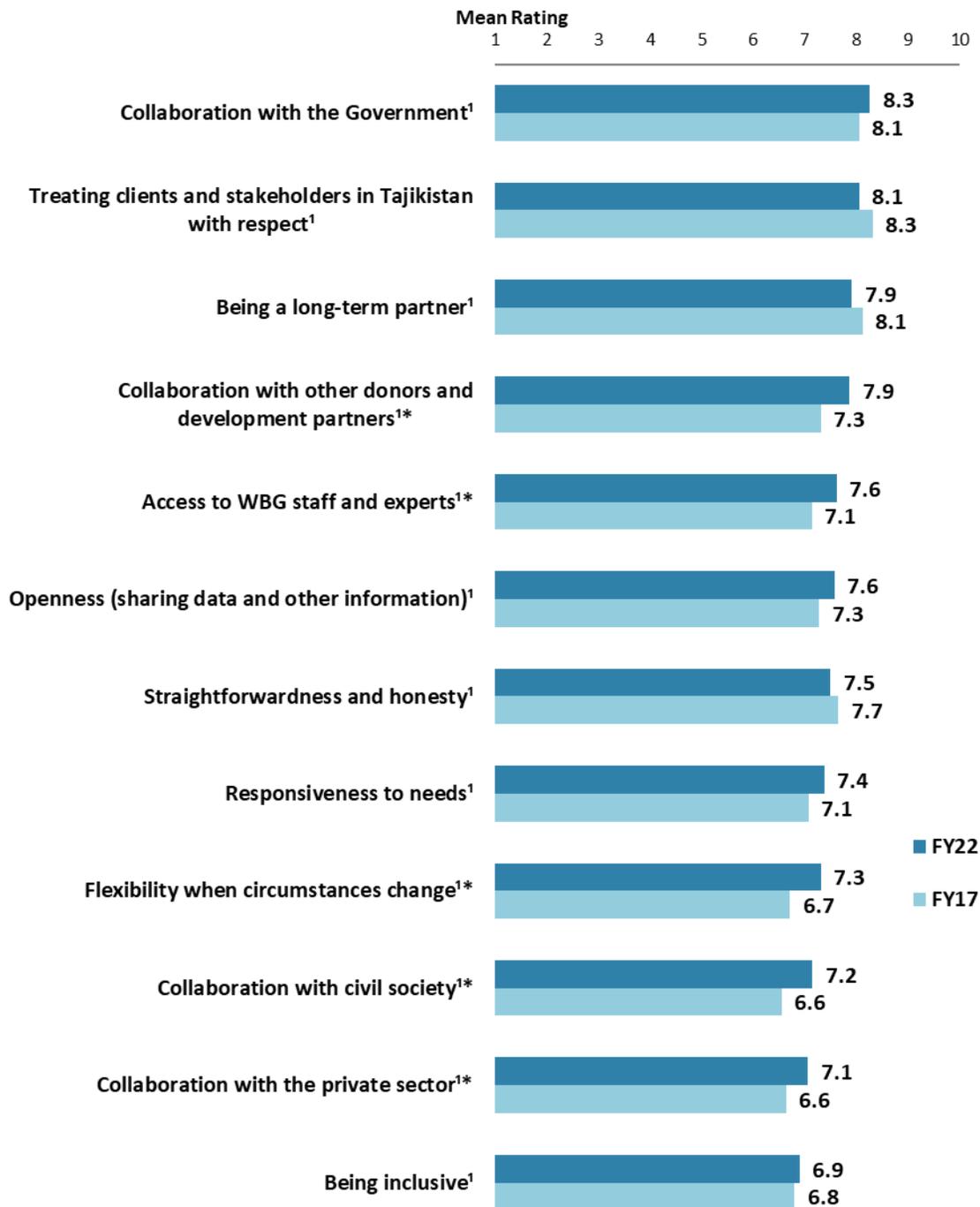
"To what extent do you agree/disagree with the following statements?"
(1-"Strongly disagree", 10-"Strongly agree") 'Indicator Question
Means based on weighted data. Statistically similar between FY22 and FY17

⁵ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VII. WBG's Work and Engagement on the Ground (continued)

The WBG as an Effective Development Partner⁶



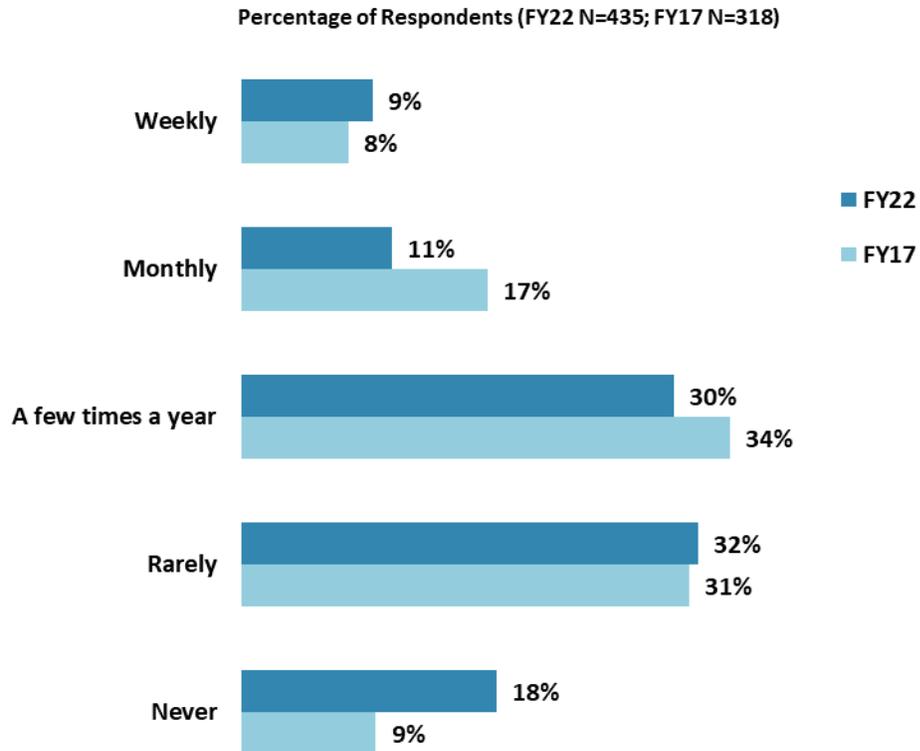
"To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following?" (1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data. *Significantly different between FY22 and FY17 ¹Indicator Question

⁶ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



VIII. World Bank Group's Knowledge and Instruments

Frequency of Consulting WBG Knowledge Work and Activities

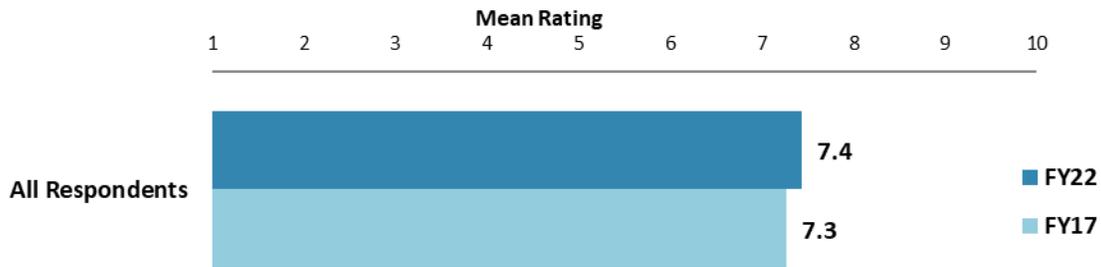


"How frequently do you consult World Bank Group's knowledge work and activities in the work you do?" Percentages based on weighted data. Significantly different between FY22 and FY17



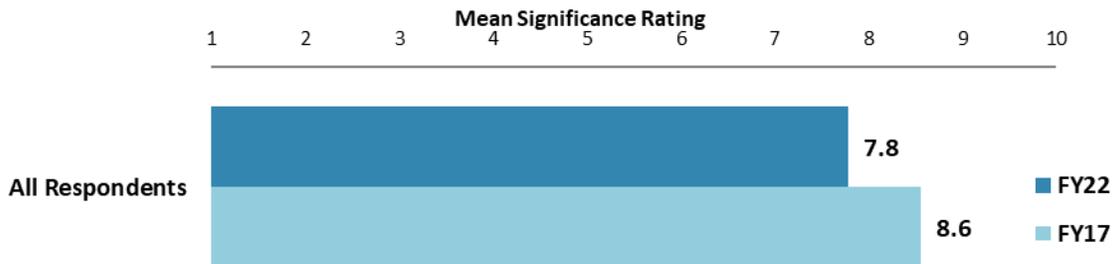
VIII. World Bank Group’s Knowledge and Instruments (continued)

Meeting Tajikistan’s Knowledge Needs⁷ (Indicator Question)



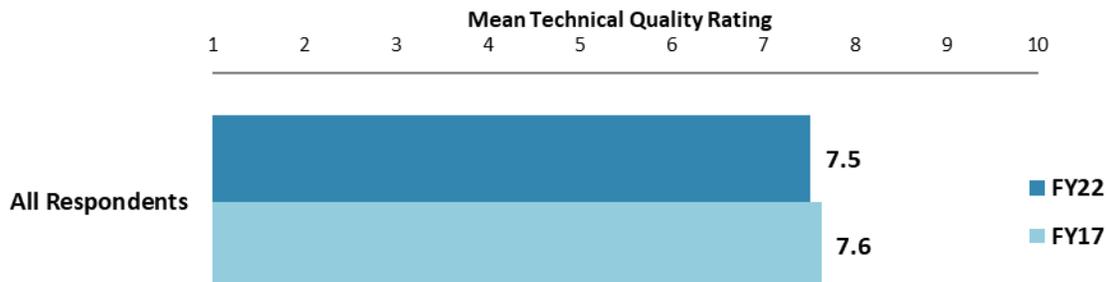
"The World Bank Group meets Tajikistan's needs for knowledge services."
*(1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data.
 Statistically similar between FY22 and FY17*

Contribution of the WBG’s Knowledge Work and Activities⁸ (Indicator Question)



"Overall, how significant a contribution do you believe the WBG’s knowledge work and activities make to development results in your country?" *(1-"Not significant at all", 10-"Very significant") Means based on weighted data. Significantly between FY22 and FY17*

Technical Quality of the WBG’s Knowledge Work and Activities⁸ (Indicator Question)



"Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?" *(1-"Very low technical quality", 10-"Very high technical quality") Means based on weighted data. Statistically similar between FY22 and FY17*

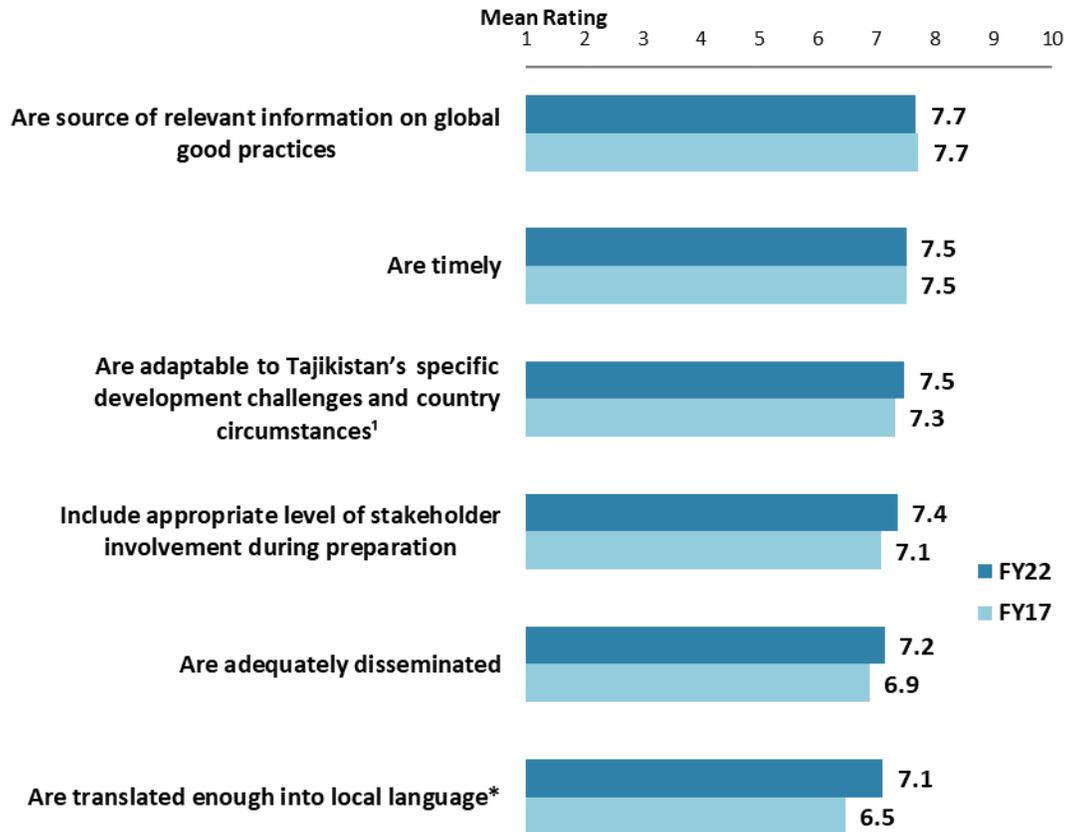
⁷ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.

⁸ Responses from respondents who indicated that they “Never” consulted the WBG’s knowledge work were not included in the analyses.



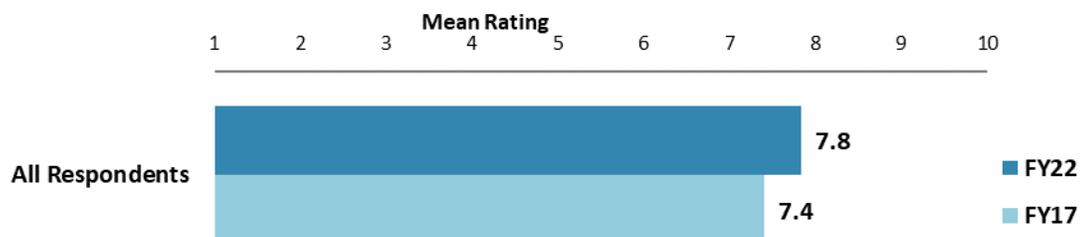
VIII. World Bank Group's Knowledge and Instruments (continued)

Qualities of the WBG's Knowledge Work and Activities⁹



"In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities:" (1-"To no degree at all", 10-"To a very significant degree") Means based on weighted data. *Significantly between FY22 and FY17 ¹Indicator Question

Meeting Tajikistan's Needs for Financial Instruments¹⁰ (Indicator Question)



"The World Bank Group's financial instruments meet the needs of Tajikistan." (1-"Strongly disagree", 10-"Strongly agree") Means based on weighted data. Significantly different between FY22 and FY17

⁹ Responses from respondents who indicated that they "Never" consulted the WBG's knowledge work were not included in the analyses.

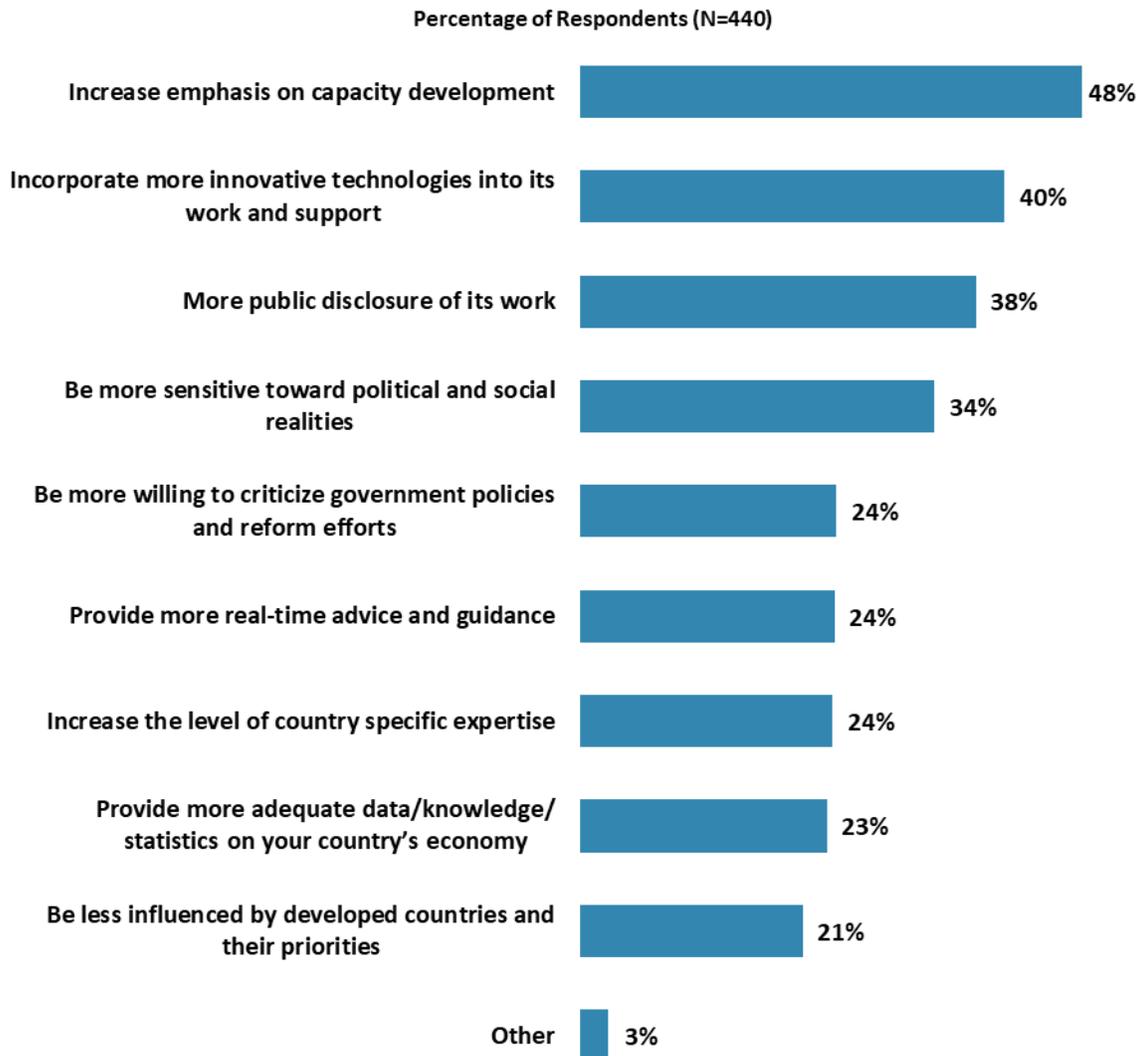
¹⁰ Responses from respondents who indicated little or no familiarity with the WB (a rating of 1 or 2 out of 10) were not included in the analyses.



IX. The Future Role of the World Bank Group in Tajikistan

Making the World Bank Group of Greater Value

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should “*reduce the complexity of obtaining WBG financing*” (29%), “*increase the level of capacity development in the country*” (29%), “*collaborate more effectively with Government clients*” (24%), “*offer more innovative knowledge services*” (23%), and “*reach out more to groups outside of Government*” (20%) to make itself of greater value in Tajikistan.



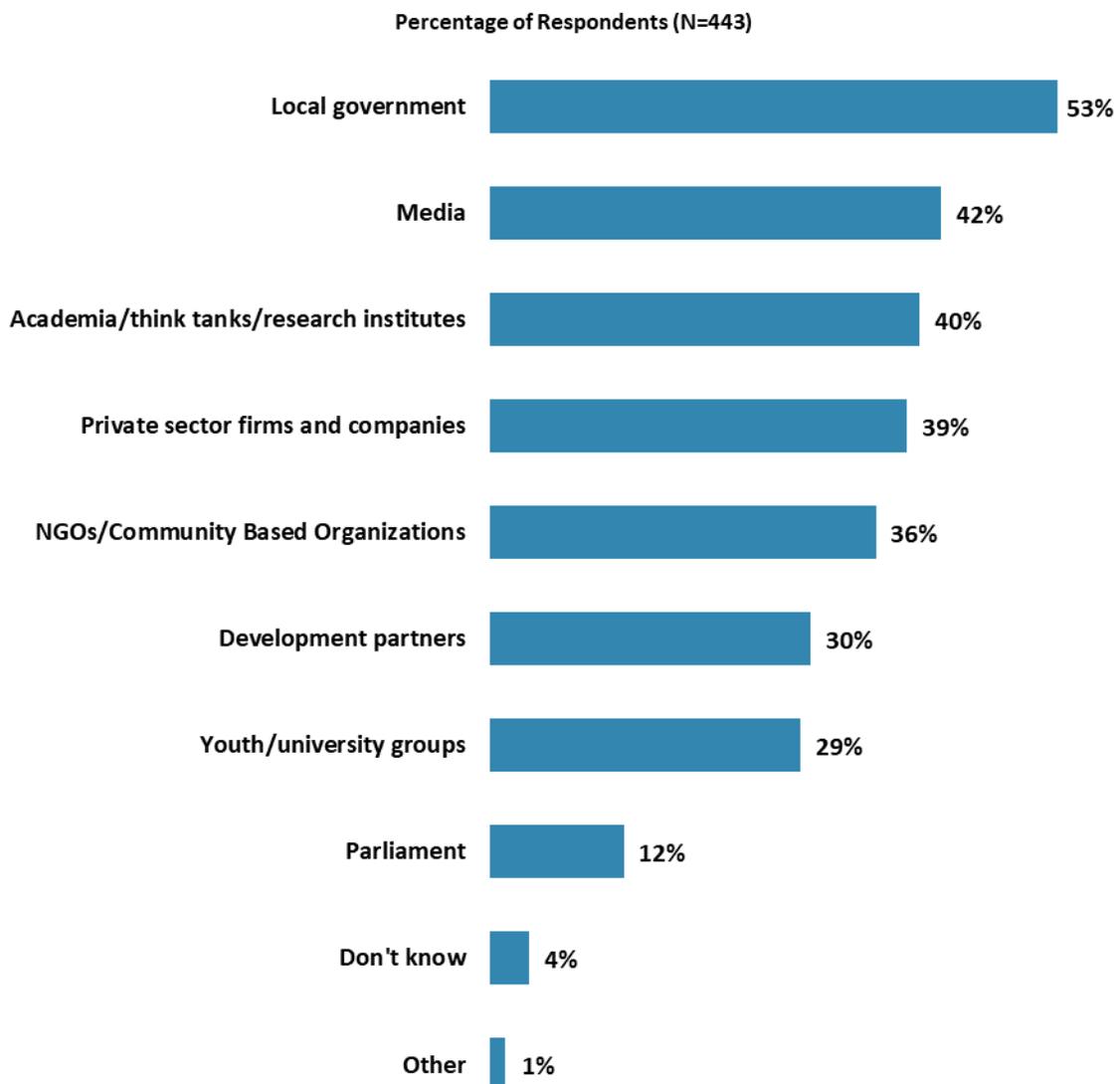
"Which of the following SHOULD the World Bank Group do to make itself of greater value in Tajikistan? (Choose no more than 3)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

The World Bank Group Should Collaborate More with ...

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should collaborate more with “*private sector*” (52%), followed by “*civil society organizations*” (30%), “*beneficiaries*” (27%), “*local government*” (26%), and “*academia/think tanks/research institutes*” (20%) to ensure better development results in Tajikistan. Of note, “*local government*”, “*media*”, and “*academia*” were identified as top areas with whom the WBG should collaborate more by nearly twice as many respondents in this year’s survey (53%, 42%, and 40%, respectively) compared to the FY '17 Survey (26%, 12%, and 20%, respectively).



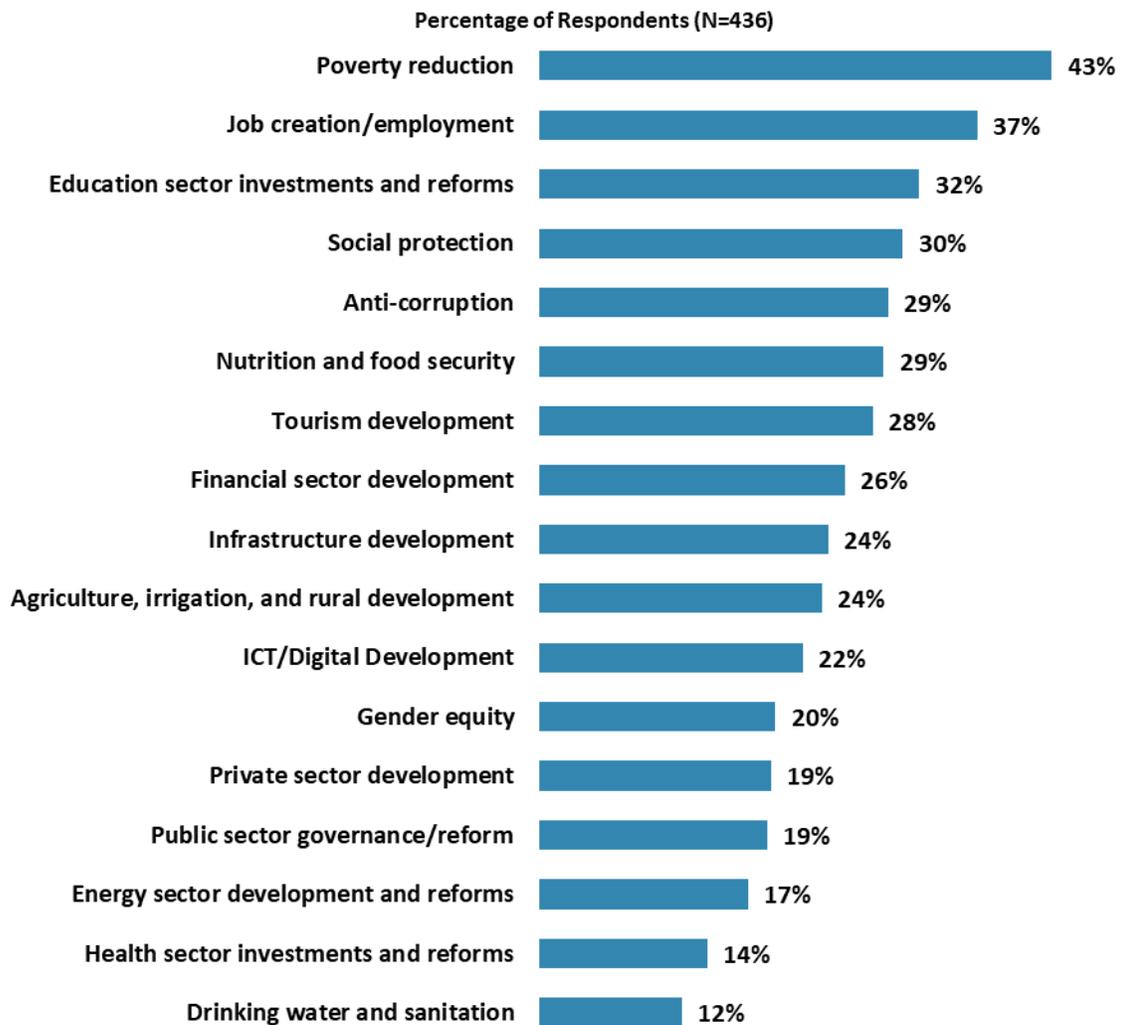
"In addition to the regular relations with the national government, which THREE of the following should the World Bank Group collaborate with more in Tajikistan? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

Where the World Bank Group Should Focus its Resources

- Year comparison:** Respondents in the FY '17 Country Survey indicated that the WBG should focus its resources on “*private sector development*” (41%), “*job creation/employment*” (32%), “*education*” (31%), “*public sector governance/reform*” (27%), and “*energy sector development*” (24%). Of note, “*poverty reduction*”, “*social protection*”, “*anti-corruption*”, and “*nutrition and food security*” were selected much more often by respondents in FY '22 (43%, 30%, 29%, and 29%, respectively) compared to respondents in FY '17 (17%, 13%, 15%, and 8%, respectively).
- Specialization:** Respondents who identified their primary specialization of work as “*finance and markets*” (13% of the sample) were significantly *more* likely to say that the WBG should focus on “*financial sector development*” and “*job creation/employment*” (44% and 50%, respectively) compared to other respondents (22% and 35%, respectively).

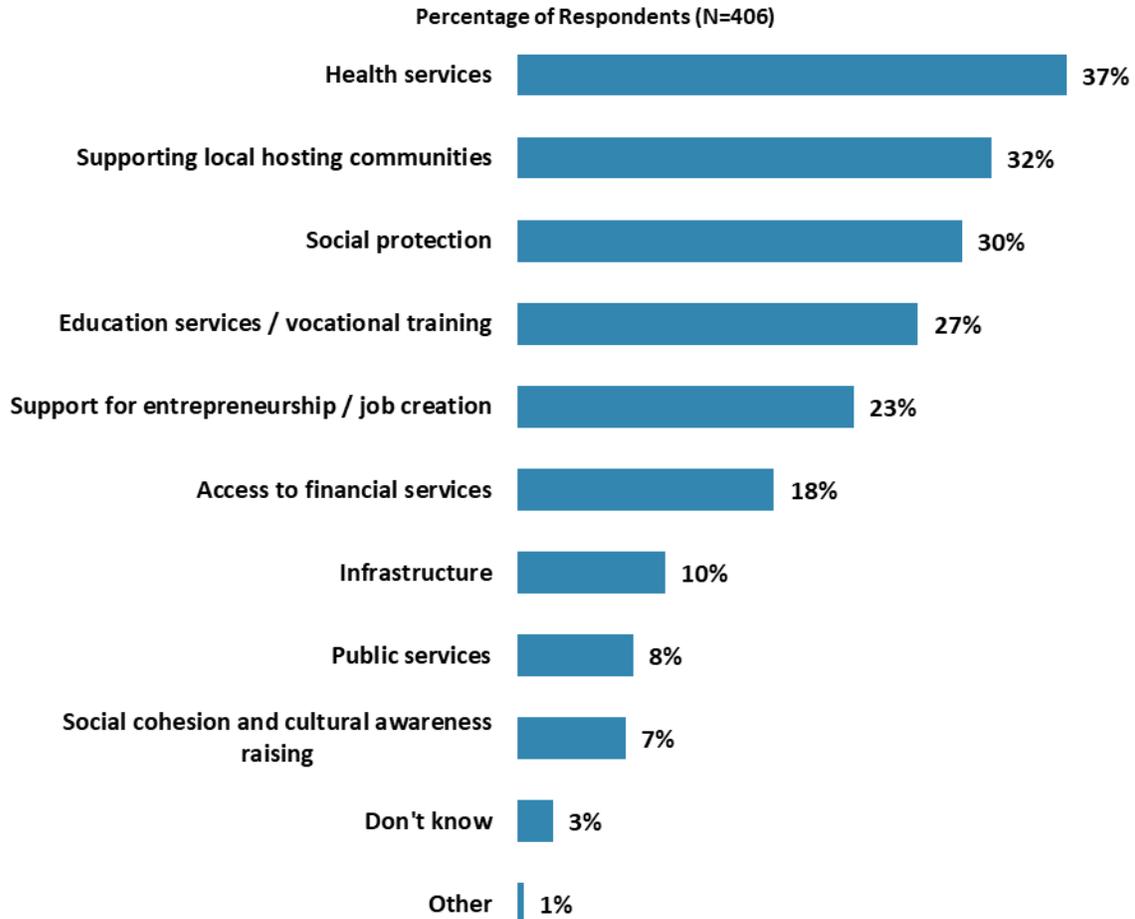


“When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than THREE)”
 (Respondents chose from a list. Responses combined. Top 17 of 26 shown.)



IX. The Future Role of the WBG in Tajikistan (continued)

The WBG's Support to the Refugee Crisis in Tajikistan

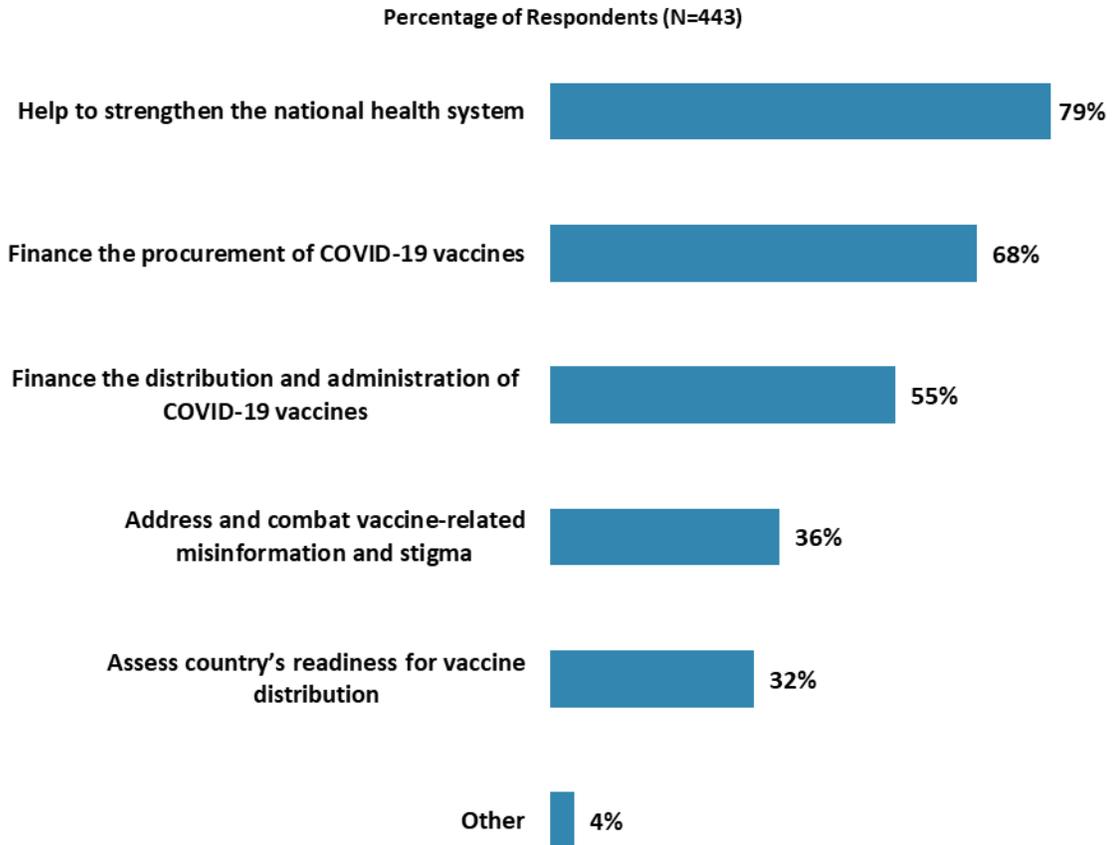


"Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2)" (Respondents chose from a list. Responses combined.)



IX. The Future Role of the WBG in Tajikistan (continued)

The WBG's Support for COVID-19 Vaccines



"Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)"
(Respondents chose from a list. Responses combined.)

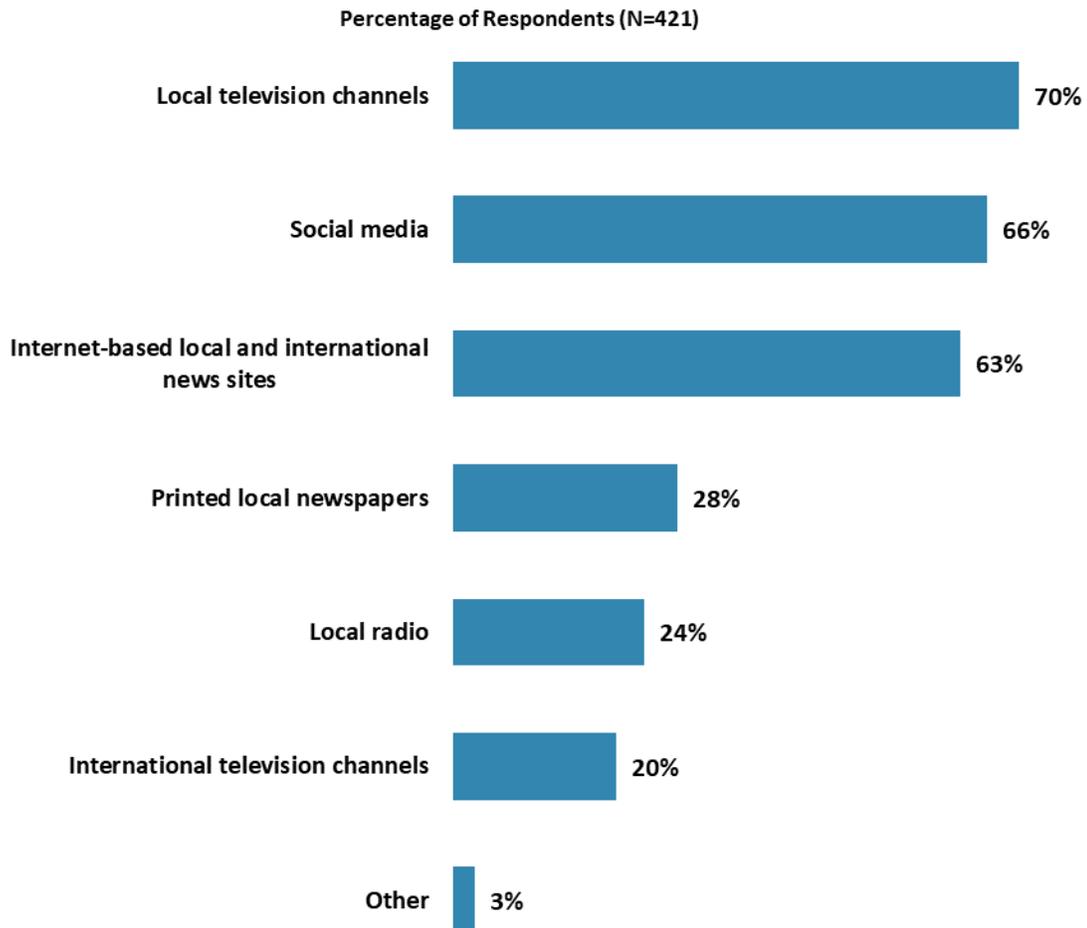


X. Communication and Outreach

Note: When considering the World Bank Group’s future outreach with key constituencies, please see Appendix B (page 44) for selected responses by stakeholder groups.

Information Sources for Economic and Social Development Issues

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that they got most of their information about economic and social development issues from the “Internet” (81%), followed by “local television” (38%), “social media” (29%), and “local newspapers” (21%).



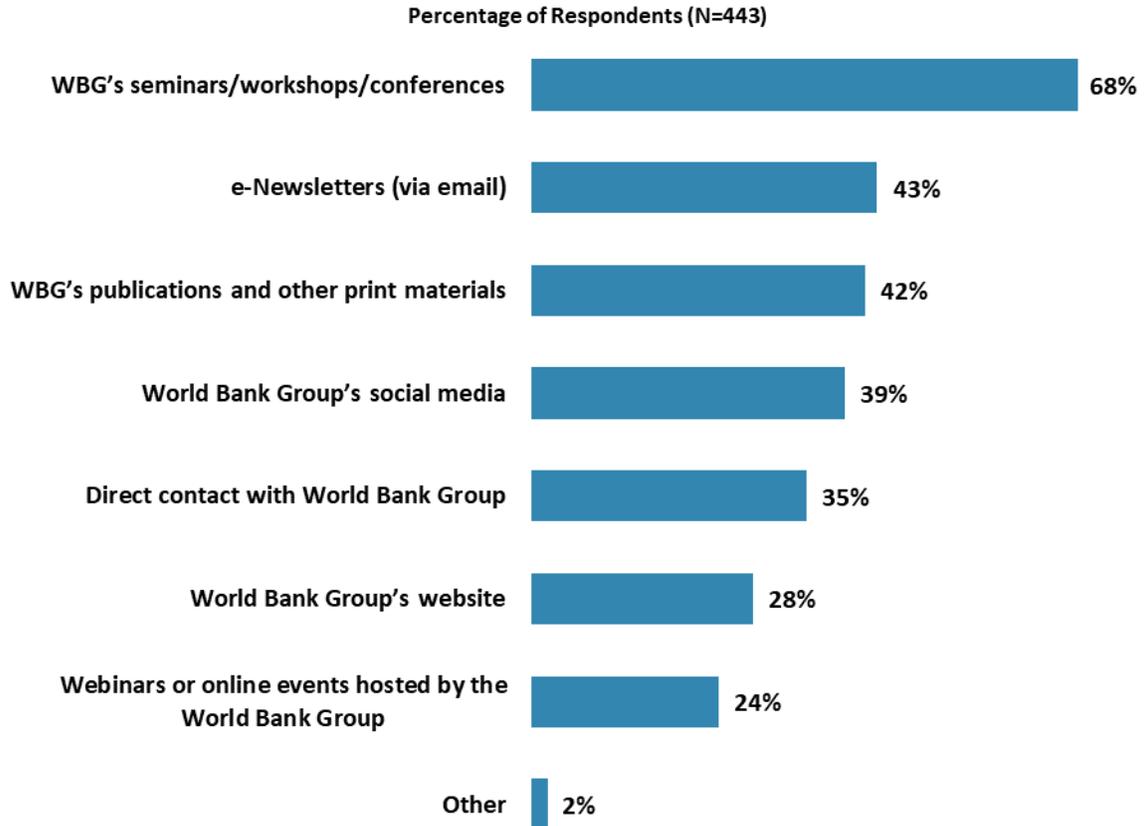
"Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3)" (Respondents chose from a list. Responses combined.)



X. Communication and Outreach (continued)

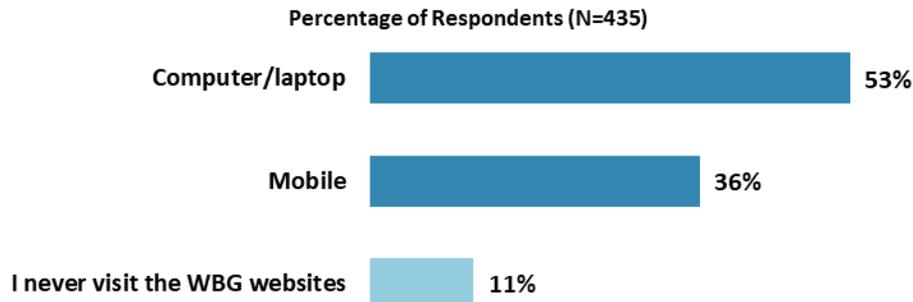
Preferred Information Sources

- **Year comparison:** Respondents in the FY '17 Country Survey indicated that they would prefer to receive information from the WBG through “*direct contact with WBG*” (41%), “*WBG’s website*” (33%), “*WBG’s publications and other written materials*” (24%), “*e-Newsletters*” (19%), “*social media*” (14%).



"How would you prefer to obtain information about the World Bank Group and its work?
(Choose no more than 3)" (Respondents chose from a list. Responses combined.)

Devices used to access WBG website



"What do you use primarily when visiting a World Bank Group website?"
(Respondents chose from a list.)



XI. Appendices

A. Responses to All Questions Across All Respondents	33
B. Responses to Selected Questions by Stakeholder Groups	44
C. Responses to Indicator Questions by Collaboration with the WBG	56
D. Tajikistan FY 2022 COS Questionnaire	57

TAJIKISTAN





Appendix A: Responses to All Questions across All Respondents (N=466)

All rating scale questions are presented with the total number of respondents that provided a rating (N), the number of respondents who indicated that they “Don’t know” (DK), the mean rating across all respondents (Mean), and the standard deviation of this mean (SD). Indicator questions are noted with an asterisk (*).

A. Overall Context

1. In general, would you say that Tajikistan is headed in ... ?	Percentage of Respondents (N=459)
The right direction	80.2%
The wrong direction	4.1%
Not sure	15.7%

2. Do you think that economic opportunity for citizens in Tajikistan is ... ?	Percentage of Respondents (N=458)
Increasing	72.1%
Decreasing	9.2%
Staying about the same	18.8%

3. Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=437)
Job creation/employment	57.4%
Information and Communications Technology/Digital Development	48.5%
Poverty reduction	39.4%
Anti-corruption	36.6%
Education sector investments and reforms	30.9%
Infrastructure development (e.g., roads, bridges, transportation)	26.1%
Social protection (e.g., pensions, targeted social assistance)	26.1%
Tourism development	25.4%
Agriculture, irrigation, and rural development	22.4%
Private sector development (including business environment, trade, and exports)	21.7%
Health sector investments and reforms	20.4%
Youth development policies and investments	15.1%
Nutrition and food security	15.1%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	14.6%
Energy sector development and reforms	12.6%
Drinking water and sanitation	10.5%
Early childhood development	9.8%
Financial sector development	8.9%
Gender equity (closing the gap between women and men, and boys and girls)	7.6%
Climate change (e.g., mitigation, adaptation)	7.1%
Global/regional integration	6.4%
Effective response to the COVID-19 pandemic	5.9%
Social inclusion and equality	5.9%
National debt restructuring	3.9%
Disaster risk management	3.9%
Economic and social integration of the Afghan refugees	1.6%

**A. Overall Context (continued)**

4. When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=446)
Absence of proper financing/limited financing	46.2%
Corruption	32.1%
Inadequate capacity in the government	18.4%
Inadequate citizen/civil society participation	17.3%
Inadequate government accountability	17.0%
Inadequate private sector participation	16.1%
Reforms are not well thought out in light of country challenges	14.8%
Political pressures and obstacles	11.2%
Inadequate donor coordination	11.2%
Other	5.4%

5. To what extent do you trust each of the following groups to do what is right? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
1. The Government (national, regional, local)	415	23	6.87	2.66
2. Parliament	385	39	6.48	2.70
3. National Bank of Tajikistan	387	37	6.60	2.46
4. The World Bank Group	387	39	7.59	2.21
5. The International Monetary Fund	322	97	6.58	2.34
6. The United Nations (UN)	355	64	6.65	2.45
7. Other bilateral and multilateral agencies	313	95	6.16	2.31
8. Private sector (firms, banks, etc.)	380	38	6.58	2.23
9. International civil society organizations	354	70	6.42	2.31
10. Local civil society organizations and think tanks	360	62	6.19	2.37
11. Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	391	33	6.12	2.54
12. International media and their web presence	376	51	6.41	2.51

**B. Overall Attitudes toward the World Bank Group**

1. How familiar are you with the work of these organizations in Tajikistan? <i>(1-Not familiar at all, 10-Extremely familiar)</i>	N	DK	Mean	SD
1. The World Bank (IDA)	451	n/a	7.15	2.72
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	435	n/a	5.54	2.95
3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	424	n/a	4.48	2.89

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan? <i>(1-Strongly disagree, 10-Strongly agree)</i>	Level of Agreement			
	N	DK	Mean	SD
2. Overall, the World Bank Group currently plays a relevant role in development in Tajikistan*	407	43	7.82	2.28
3. The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan*	396	51	7.67	2.22

4. Overall, please rate your impression of the effectiveness of these organizations in Tajikistan.* <i>(1-Not effective at all, 10-Very effective)</i>	N	DK	Mean	SD
1. The World Bank (IDA)	420	34	7.87	2.22
2. The International Finance Corporation (IFC), the World Bank Group's private sector arm	345	98	6.85	2.42
3. The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	309	121	6.22	2.70

Achieving Development Results	N	DK	Mean	SD
5. To what extent does the World Bank Group's work help to achieve development results in Tajikistan?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	409	51	8.05	2.13

Influencing the Development Agenda	N	DK	Mean	SD
6. To what extent does the World Bank Group influence the development agenda in Tajikistan?* <i>(1-To no degree at all, 10-To a very significant degree)</i>	396	58	7.97	2.10

7. To what extent do you believe that the World Bank Group's work and support help the poorest in Tajikistan? (Select only 1 response)	Percentage of Respondents (N=460)
To a fully sufficient degree	24.6%
To a somewhat sufficient degree	34.1%
To a somewhat insufficient degree	22.4%
To a very insufficient degree	8.3%
Don't know	10.7%

**B. Overall Attitudes toward the World Bank Group (continued)**

8. When thinking about the World Bank Group's role in Tajikistan, which activity do you VALUE the most? (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=444)
Implementation support	63.1%
Financial resources	28.6%
Technical assistance	23.9%
Driving reforms	20.0%
Capacity development	18.0%
Donor coordination	9.9%
Formal policy advice, studies, analyses	8.6%
Mobilizing third party financial resources	6.1%
Bringing together different groups of stakeholders	5.4%
Data and statistics	5.0%
Other	2.5%

9. When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5)	Percentage of Respondents (Responses Combined; N=436)
Poverty reduction	42.7%
Job creation/employment	36.5%
Education sector investments and reforms	31.7%
Social protection (e.g., pensions, targeted social assistance)	30.3%
Anti-corruption	29.1%
Nutrition and food security	28.7%
Tourism development	27.8%
Financial sector development	25.5%
Infrastructure development (e.g., roads, bridges, transportation)	24.1%
Agriculture, irrigation, and rural development	23.6%
Information and Communications Technology/Digital Development	22.0%
Gender equity (closing the gap between women and men, and boys and girls)	19.7%
Private sector development (including business environment, trade, and exports)	19.3%
Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	19.0%
Energy sector development and reforms	17.4%
Health sector investments and reforms	14.0%
Drinking water and sanitation	11.9%
Youth development policies and investments	9.2%
Climate change (e.g., mitigation, adaptation)	9.2%
Early childhood development	8.5%
National debt restructuring	7.8%
Social inclusion and equality	7.6%
Effective response to the COVID-19 pandemic	7.1%
Disaster risk management	6.4%
Global/regional integration	3.9%
Economic and social integration of the Afghan refugees	2.1%

**B. Overall Attitudes toward the World Bank Group (continued)**

10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=449)
World Bank	48.8%
Financial sector development	32.5%
Multi-lateral financial institution	30.7%
Innovation and entrepreneurship	28.7%
Development institution	24.3%
Private sector solutions	16.7%
Digital financial services and inclusion	15.4%
Financial advisory solutions	14.9%
Private sector reforms	13.1%
Public-private partnerships	12.0%
Abolishing regulatory barriers and simplification of permissions and licenses	9.1%
Corporate governance	6.0%
None of the above	3.6%
Don't know	6.9%
Other	1.1%

C. World Bank Group's Work and Engagement on the Ground

Staffing	N	DK	Mean	SD
1. To what extent do you believe the WBG's staff is well prepared (e.g., skills mix and knowledge) to help Tajikistan solve its most complicated development challenges? (1-To no degree at all, 10-To a very significant degree)	343	71	8.01	1.99

To what extent is the WBG an effective development partner in Tajikistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Collaboration with the private sector*	336	61	7.08	2.13
3. Being inclusive*	301	84	6.89	2.03
4. Straightforwardness and honesty*	340	51	7.48	2.19
5. Access to WBG staff and experts*	347	45	7.56	2.21
6. Being a long-term partner*	351	39	7.87	1.95
7. Responsiveness to needs*	329	57	7.35	2.05
8. Collaboration with the Government*	351	42	8.24	1.84
9. Flexibility when circumstances change*	300	86	7.30	2.02
10. Collaboration with civil society*	336	58	7.18	2.26
11. Treating clients and stakeholders in Tajikistan with respect*	341	48	8.02	1.88
12. Openness (sharing data and other information)*	330	60	7.56	2.08
13. Collaboration with other donors and development partners*	326	70	7.87	1.95

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1-Strongly disagree, 10-Strongly agree)	Degree			
	N	DK	Mean	SD
14. The World Bank Group takes decisions quickly*	326	74	7.14	2.39
15. The World Bank Group's approvals and reviews are done in a timely fashion	327	74	7.24	2.29
16. The World Bank Group's conditions on its lending are reasonable	316	81	7.34	2.27
17. The World Bank Group disburses funds promptly	309	92	7.72	2.17
18. The World Bank Group's Environmental and Social Framework requirements are reasonable	321	79	7.67	2.04
19. The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	329	69	7.87	2.11
20. The World Bank Group measures results effectively	340	63	7.70	2.13
21. Working with the World Bank Group increases Tajikistan's institutional capacity	357	48	8.06	2.01

To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan? (1-Strongly disagree, 10-Strongly agree)	N	DK	Mean	SD
22. The World Bank Group's financial instruments (i.e., grants and credit, Trust Funds, Program-for-Results) meet the needs of Tajikistan*	352	61	7.79	2.03
23. The World Bank Group meets Tajikistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)*	343	55	7.43	2.31

24. Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2)	Percentage of Respondents (Responses Combined; N=406)
Health services	37.4%
Supporting local hosting communities	32.3%
Social protection	30.3%
Education services / vocational training	27.3%
Support for entrepreneurship / job creation	22.9%
Access to financial services (e.g., bank accounts, money transfers)	17.5%
Infrastructure	10.1%
Public services	7.9%
Social cohesion and cultural awareness raising	7.4%
Don't know	2.5%
Other	0.5%

**D. World Bank Group's Support in Development Areas**

1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan? (1-Not effective at all, 10-Very effective)	Effectiveness			
	N	DK	Mean	SD
1. Response to the COVID-19 pandemic	309	87	8.04	2.05
2. Infrastructure development (e.g., roads, bridges, transportation)	323	77	7.74	1.99
3. Private sector development (including business environment, trade, and exports)	296	100	7.40	2.10
4. Energy sector development and reforms	317	79	7.55	2.10
5. Youth development policies and investments	249	137	6.76	2.44
6. Regional integration	252	137	6.88	2.24
7. Poverty reduction	321	76	7.40	2.21
8. Health sector investments and reforms	303	91	7.72	2.10
9. Social inclusion and equality	262	129	7.35	2.17
10. Agriculture, irrigation, and rural development	318	83	7.60	1.99
11. Climate change (e.g., mitigation, adaptation)	276	118	7.43	2.10
12. Nutrition and food security	293	100	7.06	2.31
13. Drinking water and sanitation	304	91	7.50	2.15
14. Education sector investments and reforms	303	90	7.29	2.21
15. Information and Communications Technology/Digital Development	282	111	7.13	2.42
16. Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	277	117	6.98	2.37
17. Social protection (e.g., pensions, targeted social assistance)	269	126	6.70	2.53
18. Gender equity (closing the gap between women and men, and boys and girls)	292	99	7.28	2.26
19. Disaster risk management	286	107	7.43	2.22
20. Financial sector development	303	89	7.50	2.17
21. Tourism development	279	118	7.00	2.46
22. Early Childhood Development	276	117	6.62	2.73

E. World Bank Group's Knowledge Work and Activities

1. How frequently do you consult World Bank Group's knowledge work and activities in the work you do?	Percentage of Respondents (N=449)
Weekly	8.7%
Monthly	9.6%
A few times a year	29.6%
Rarely	33.9%
Never	18.3%

**E. World Bank Group's Knowledge Work and Activities (continued)**

In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)	Degree			
	N	DK	Mean	SD
2. Are timely	300	49	7.52	2.17
3. Include appropriate level of stakeholder involvement during preparation	285	62	7.34	2.13
4. Are source of relevant information on global good practices	304	50	7.67	2.05
5. Are adequately disseminated	300	44	7.14	2.24
6. Are translated enough into local language	300	47	7.10	2.35
7. Are adaptable to Tajikistan's specific development challenges and country circumstances*	304	49	7.47	2.16

Overall Evaluations	N	DK	Mean	SD
8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in your country?*(1-Not significant at all, 10-Very significant)	330	37	7.81	2.13
9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?*(1-Very low technical quality, 10-Very high technical quality)	319	46	7.53	2.20

F. The Future Role of the World Bank Group in Tajikistan

1. Which of the following SHOULD the World Bank Group do to make itself of greater value in Tajikistan? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=440)
Increase emphasis on capacity development	47.5%
Incorporate more innovative technologies into its work and support	40.2%
More public disclosure of its work	37.5%
Be more sensitive toward political and social realities	33.6%
Be more willing to criticize government policies and reform efforts	24.3%
Provide more real-time advice and guidance	24.1%
Increase the level of country specific expertise	23.9%
Provide more adequate data/knowledge/statistics on your country's economy	23.4%
Be less influenced by developed countries and their priorities	21.1%
Other	2.7%

2. In addition to the regular relations with the national government, which THREE of the following groups should the World Bank Group collaborate with more in your country? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=443)
Local government	52.8%
Media	42.0%
Academia/think tanks/research institutes	40.0%
Private sector firms and companies	38.8%
NGOs/Community Based Organizations	35.9%
Development partners	29.8%
Youth/university groups	28.9%
Parliament	12.4%
Other	1.4%
Don't know	3.6%

**F. The Future Role of the World Bank Group in Tajikistan (continued)**

3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=443)
Help to strengthen the national health system	79.2%
Finance the procurement of COVID-19 vaccines	67.5%
Finance the distribution and administration of COVID-19 vaccines (e.g., cold chain, support for health workers)	54.6%
Address and combat vaccine-related misinformation and stigma	36.3%
Assess country's readiness for vaccine distribution	32.3%
Other	3.8%

G. Communication and Information Sharing

1. Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=441)
Local television channels	70.3%
Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)	66.4%
Internet-based local and international news sites	63.0%
Printed local newspapers	27.9%
Local radio	23.8%
International television channels	20.2%
Other	2.7%

2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)	Percentage of Respondents (Responses Combined; N=443)
World Bank Group's seminars/workshops/ conferences	68.4%
e-Newsletters (via email)	43.3%
World Bank Group's publications and other print materials	41.8%
World Bank Group's social media (Facebook, Twitter)	39.3%
Direct contact with World Bank Group (i.e., face to face meetings/discussions)	34.5%
World Bank Group's website	27.8%
Webinars or online events hosted by the World Bank Group	23.5%
Other	2.0%

3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)	Percentage of Respondents (N=435)
Computer/laptop	52.6%
Mobile	36.1%
I never visit the WBG websites	11.3%

**H. Background Information**

1. Which of the following best describes your current affiliation? (Select only 1 response)	Percentage of Respondents (N=466)
PMU overseeing implementation of project/Consultant/Contractor working on World Bank Group supported project/program	15.2%
Local Government Office or Staff	12.4%
Media	9.9%
Local or international civil society organization	9.7%
Employee of a Ministry, Ministerial Department or Implementation Agency	8.2%
Academia/Research Institute/Think Tank	8.2%
State-Owned Enterprise	7.3%
Financial Sector/Private Bank	6.4%
Private Sector Organization	6.2%
Independent Government Institution	5.8%
Other	2.8%
Office of Minister	2.6%
Office of the President, Prime Minister	2.4%
Bilateral/Multilateral Agency	2.1%
Office of Parliamentarian	0.9%

2. Please identify the primary specialization of your work. (Select only 1 response)	Percentage of Respondents (N=430)
Finance and markets	12.6%
Education	9.5%
Generalist (specialized in multiple sectors)	8.8%
Other	7.9%
Health, nutrition	7.2%
Communications, public affairs	7.2%
Social protection	6.3%
Governance, anti-corruption	4.9%
Macroeconomics, fiscal management	4.2%
Digital development and technology (ICT)	4.2%
Energy	3.7%
Gender	3.5%
Agriculture, rural development	3.0%
Transport	2.6%
Environment, natural resources	2.3%
Water, sanitation	2.1%
Urban development	1.9%
Tourism	1.9%
Climate change	1.6%
Poverty	1.4%
Fragility, conflict, violence, refugees	1.4%
Trade and competitiveness	0.9%
Jobs	0.7%
Demographics, migration	0.2%

**H. Background Information (continued)**

3. Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country?	Percentage of Respondents (N=459)
Yes	56.2%
No	43.8%

4. If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan? (Select only 1 response)	Percentage of Respondents (N=248)
The World Bank (IDA)	87.1%
The International Finance Corporation (IFC)	11.7%
The Multilateral Investment Guarantee Agency (MIGA)	1.2%

5. What's your gender?	Percentage of Respondents (N=442)
Female	36.9%
Male	63.1%

6. Which best represents your geographic location?	Percentage of Respondents (N=441)
Dushanbe and Districts of Republican Subordination	78.9%
Khatlon Region	8.6%
Sughd Region	6.6%
Gorno-Badakhshan Autonomous Region	5.9%



Appendix B: Responses to Selected Questions by Stakeholder Groups

- Office of the President/Prime Minister/Minister N=23 ● Employee of a Ministry N=38 ● PMU/Consultant on WBG Project N=71
- Local Government N=58 ● Independent Government Institution N=27 ● State-Owned Enterprise N=34 ● Bilateral or Multilateral Agency N=10
- Private Sector N=29 ● Financial Sector/Private Bank N=30 ● Local/International CSO N=45 ● Academia N=38 ● Media N=46

A. Overall Context

In general, would you say that Tajikistan is headed in ... ?*

Percentage of Respondents	Office or President/PM/Minister	Employee of Ministry	PMU/Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	Financial Sector/Bank	Civil Society	Academia	Media
The right direction	100.0%	97.3%	90.1%	90.9%	96.2%	91.2%	50.0%	51.7%	80.0%	40.9%	78.4%	71.7%
The wrong direction				1.8%	3.8%		20.0%	3.4%	3.3%	13.6%	8.1%	4.3%
Not sure		2.7%	9.9%	7.3%		8.8%	30.0%	44.8%	16.7%	45.5%	13.5%	23.9%

*Significantly different between stakeholder groups

Do you think that economic opportunity for citizens in Tajikistan is ... ?*

Percentage of Respondents	Office or President/PM/Minister	Employee of Ministry	PMU/Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/Multilateral Agency	Private Sector	Financial Sector/Bank	Civil Society	Academia	Media
Increasing	95.7%	75.7%	78.9%	87.5%	88.5%	84.8%	30.0%	40.7%	70.0%	40.0%	73.0%	63.0%
Decreasing		5.4%	2.8%	3.6%	7.7%	6.1%	20.0%	22.2%	10.0%	26.7%	13.5%	8.7%
Staying about the same	4.3%	18.9%	18.3%	8.9%	3.8%	9.1%	50.0%	37.0%	20.0%	33.3%	13.5%	28.3%

*Significantly different between stakeholder groups

**A. Overall Context (continued)**

Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)

Percentage of Respondents	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
ICT/Digital Development	47.1%	58.8%	49.3%	45.6%	38.5%	47.1%	40.0%	38.5%	55.2%	53.8%	47.1%	53.3%
Poverty reduction	58.8%	38.2%	33.3%	50.9%	38.5%	23.5%	50.0%	34.6%	48.3%	25.6%	41.2%	44.4%
Infrastructure development*	29.4%	35.3%	39.1%	36.8%	15.4%	26.5%	10.0%	7.7%	20.7%	5.1%	17.6%	28.9%
Social protection	23.5%	35.3%	27.5%	33.3%	30.8%	26.5%	20.0%	26.9%	6.9%	23.1%	32.4%	15.6%
Job creation/employment	52.9%	50.0%	63.8%	59.6%	61.5%	38.2%	80.0%	57.7%	62.1%	53.8%	55.9%	64.4%
Youth development policies & investments*	17.6%	17.6%	7.2%	26.3%	3.8%	32.4%	0.0%	15.4%	20.7%	15.4%	11.8%	11.1%
Global/regional integration	5.9%	8.8%	2.9%	7.0%	7.7%	8.8%	0.0%	0.0%	10.3%	7.7%	5.9%	6.7%
Agriculture, irrigation, & rural development	17.6%	14.7%	23.2%	21.1%	30.8%	14.7%	20.0%	34.6%	10.3%	25.6%	38.2%	17.8%
National debt restructuring	0.0%	0.0%	2.9%	5.3%	0.0%	8.8%	0.0%	0.0%	10.3%	0.0%	5.9%	2.2%
Effective response to COVID-19 pandemic*	0.0%	0.0%	4.3%	10.5%	7.7%	32.4%	0.0%	7.7%	0.0%	0.0%	5.9%	0.0%
Economic/social integration of Afghan refugees	0.0%	2.9%	1.4%	0.0%	0.0%	5.9%	10.0%	0.0%	0.0%	2.6%	2.9%	0.0%
Social inclusion and equality	0.0%	5.9%	4.3%	3.5%	19.2%	5.9%	10.0%	3.8%	10.3%	7.7%	5.9%	2.2%
Energy sector development and reforms	17.6%	17.6%	7.2%	10.5%	26.9%	17.6%	30.0%	19.2%	6.9%	2.6%	5.9%	15.6%
Tourism development	11.8%	20.6%	20.3%	31.6%	23.1%	26.5%	10.0%	42.3%	31.0%	12.8%	26.5%	26.7%
Early childhood development	5.9%	11.8%	13.0%	7.0%	15.4%	5.9%	10.0%	11.5%	13.8%	5.1%	5.9%	15.6%
Climate change*	0.0%	5.9%	8.7%	1.8%	3.8%	0.0%	10.0%	15.4%	3.4%	23.1%	2.9%	2.2%
Health sector investments and reforms*	23.5%	23.5%	26.1%	24.6%	30.8%	38.2%	40.0%	7.7%	20.7%	7.7%	8.8%	13.3%
Education sector investments and reforms	35.3%	44.1%	36.2%	24.6%	30.8%	20.6%	10.0%	30.8%	17.2%	43.6%	26.5%	31.1%
Nutrition and food security	11.8%	17.6%	13.0%	12.3%	7.7%	29.4%	40.0%	19.2%	24.1%	7.7%	11.8%	13.3%
Public sector governance/reform*	5.9%	26.5%	8.7%	8.8%	3.8%	11.8%	40.0%	23.1%	13.8%	33.3%	17.6%	6.7%
Financial sector development*	17.6%	11.8%	4.3%	1.8%	11.5%	2.9%	10.0%	3.8%	34.5%	2.6%	8.8%	15.6%
Disaster risk management*	0.0%	5.9%	13.0%	0.0%	0.0%	0.0%	0.0%	3.8%	3.4%	2.6%	5.9%	0.0%
Anti-corruption	23.5%	35.3%	37.7%	28.1%	26.9%	38.2%	30.0%	38.5%	31.0%	59.0%	29.4%	44.4%
Gender equity*	11.8%	0.0%	5.8%	1.8%	23.1%	5.9%	0.0%	0.0%	6.9%	23.1%	2.9%	6.7%
Private sector development	17.6%	8.8%	23.2%	19.3%	11.5%	11.8%	20.0%	34.6%	27.6%	20.5%	38.2%	26.7%
Drinking water and sanitation*	5.9%	2.9%	15.9%	14.0%	30.8%	5.9%	0.0%	3.8%	6.9%	10.3%	8.8%	11.1%

*Significantly different between stakeholder groups



A. Overall Context (continued)

When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to?
(Choose no more than TWO)

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State- Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Absence of proper financing/limited financing*	69.6%	69.4%	53.5%	45.6%	57.7%	48.5%	22.2%	42.3%	48.3%	24.4%	44.1%	27.3%
Inadequate government accountability*	0.0%	13.9%	19.7%	10.5%	3.8%	15.2%	11.1%	15.4%	24.1%	24.4%	17.6%	38.6%
Reforms are not well thought out in light of country challenges	17.4%	25.0%	14.1%	21.1%	30.8%	15.2%	11.1%	7.7%	6.9%	7.3%	11.8%	11.4%
Inadequate capacity in the government	13.0%	27.8%	18.3%	12.3%	7.7%	24.2%	33.3%	11.5%	10.3%	24.4%	20.6%	20.5%
Inadequate citizen/civil society participation*	13.0%	2.8%	31.0%	17.5%	3.8%	9.1%	22.2%	23.1%	20.7%	29.3%	5.9%	11.4%
Political pressures and obstacles*	4.3%	8.3%	7.0%	7.0%	3.8%	9.1%	44.4%	23.1%	10.3%	17.1%	14.7%	13.6%
Inadequate private sector participation*	4.3%	19.4%	7.0%	29.8%	3.8%	18.2%	11.1%	23.1%	13.8%	2.4%	23.5%	20.5%
Inadequate donor coordination	30.4%	11.1%	12.7%	5.3%	11.5%	9.1%	0.0%	11.5%	13.8%	7.3%	17.6%	2.3%
Corruption*	21.7%	16.7%	23.9%	33.3%	57.7%	33.3%	44.4%	30.8%	24.1%	43.9%	35.3%	36.4%
Other	0.0%	0.0%	5.6%	12.3%	0.0%	6.1%	0.0%	7.7%	13.8%	9.8%	0.0%	2.3%

*Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you trust the World Bank Group to do what is right?*	18	8.28	36	7.50	65	8.22	51	7.29	24	8.42	29	7.69	9	8.11	23	7.17	24	7.79	35	6.66	26	7.73	33	6.58

(1-To no degree at all, 10-To a very significant degree)



B. Overall Attitudes Toward the World Bank Group

How familiar are you with the work of these organizations in Tajikistan?

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	22	7.36	36	7.42	70	8.74	57	6.26	27	8.22	34	7.29	10	7.30	28	5.50	30	6.93	44	5.75	35	7.29	43	6.86
The International Finance Corporation (IFC), the WBG's private sector arm*	23	6.57	35	5.17	61	5.20	57	5.51	27	7.04	34	5.82	10	4.90	28	5.79	30	6.50	44	4.02	32	5.63	39	5.23
The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group*	22	5.73	34	3.79	60	4.03	55	5.22	25	5.72	34	5.15	10	3.80	27	4.44	30	4.50	44	3.41	30	4.47	38	4.00

(1-Not familiar at all, 10-Extremely familiar) *Significantly different between stakeholder groups

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan? (1-Strongly disagree, 10-Strongly agree)

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, the WBG currently plays a relevant role in development in Tajikistan*	22	8.23	36	7.58	65	8.75	47	7.66	25	8.08	28	7.50	10	8.20	25	7.76	27	7.93	40	6.50	32	7.47	36	7.97
The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan*	22	7.86	33	7.52	65	8.55	49	7.47	25	8.44	28	7.54	10	7.70	21	6.90	25	7.60	40	6.72	31	7.29	33	7.88

*Significantly different between stakeholder groups



B. Overall Attitudes Toward the World Bank Group (continued)

Overall, please rate your impression of the effectiveness of these organizations in Tajikistan. (1-Not effective at all, 10-Very effective)

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank (IDA)*	23	8.17	35	7.77	69	8.84	53	7.40	27	8.15	30	7.60	9	7.11	25	7.48	25	7.92	38	6.55	32	8.00	38	7.95
The International Finance Corporation (IFC), the WBG's private sector arm*	19	6.58	27	6.22	42	6.90	49	7.20	26	7.31	26	7.04	8	5.63	21	6.90	24	7.71	35	5.40	28	7.11	30	7.03
The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	15	6.53	24	5.33	39	6.44	48	6.96	22	6.86	27	5.93	7	5.57	18	5.50	16	6.69	31	4.77	25	6.48	27	6.26

*Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group's work help to achieve development results in Tajikistan?*	22	8.77	35	7.86	66	8.76	48	7.65	27	8.59	29	7.86	9	7.33	26	7.46	24	8.00	36	6.94	32	8.06	40	8.80

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent does the World Bank Group influence the development agenda in Tajikistan?*	22	8.05	34	7.59	62	8.50	47	8.00	26	8.23	27	8.00	9	6.89	24	7.58	25	7.92	35	6.80	32	7.97	40	8.65

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

**B. Overall Attitudes Toward the World Bank Group (continued)**

When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5) **Significantly different between stakeholder groups*

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State- Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Gender equity*	20.0%	3.0%	17.6%	32.8%	29.6%	18.2%	0.0%	6.9%	34.5%	30.0%	18.8%	7.1%
Financial sector development	20.0%	27.3%	25.0%	25.9%	37.0%	33.3%	33.3%	37.9%	34.5%	10.0%	21.9%	14.3%
Social protection*	25.0%	30.3%	25.0%	50.0%	51.9%	27.3%	33.3%	17.2%	31.0%	30.0%	15.6%	21.4%
Energy sector development and reforms*	25.0%	21.2%	19.1%	19.0%	3.7%	27.3%	33.3%	31.0%	0.0%	2.5%	12.5%	23.8%
Nutrition and food security	25.0%	27.3%	26.5%	34.5%	40.7%	27.3%	44.4%	37.9%	24.1%	17.5%	31.2%	26.2%
Tourism development*	30.0%	21.2%	19.1%	39.7%	33.3%	33.3%	22.2%	41.4%	37.9%	10.0%	40.6%	9.5%
Public sector governance/reform*	0.0%	18.2%	5.9%	24.1%	11.1%	27.3%	44.4%	17.2%	24.1%	37.5%	18.8%	21.4%
Global/regional integration	0.0%	6.1%	2.9%	8.6%	0.0%	9.1%	0.0%	0.0%	3.4%	2.5%	3.1%	4.8%
Poverty reduction	35.0%	36.4%	38.2%	44.8%	48.1%	30.3%	44.4%	51.7%	48.3%	40.0%	46.9%	45.2%
National debt restructuring*	25.0%	3.0%	2.9%	6.9%	11.1%	15.2%	11.1%	0.0%	3.4%	2.5%	12.5%	11.9%
Infrastructure development	15.0%	30.3%	39.7%	20.7%	14.8%	15.2%	11.1%	17.2%	20.7%	20.0%	12.5%	31.0%
Effective response to COVID-19 pandemic*	10.0%	6.1%	4.4%	12.1%	3.7%	30.3%	0.0%	0.0%	6.9%	0.0%	9.4%	2.4%
Agriculture, irrigation, & rural development*	40.0%	36.4%	32.4%	6.9%	29.6%	18.2%	11.1%	13.8%	17.2%	12.5%	31.3%	28.6%
Disaster risk management	10.0%	15.2%	8.8%	0.0%	7.4%	0.0%	0.0%	6.9%	6.9%	5.0%	9.4%	4.8%
Anti-corruption*	20.0%	21.2%	26.5%	25.9%	18.5%	30.3%	22.2%	24.1%	31.0%	55.0%	21.9%	42.9%
Economic/social integration of Afghan refugees	0.0%	3.0%	1.5%	1.7%	0.0%	0.0%	11.1%	0.0%	0.0%	5.0%	3.1%	2.4%
Drinking water and sanitation*	30.0%	15.2%	14.7%	5.2%	3.7%	9.1%	0.0%	3.4%	3.4%	12.5%	15.6%	23.8%
Education sector investments and reforms*	30.0%	42.4%	38.2%	24.1%	48.1%	24.2%	0.0%	27.6%	24.1%	47.5%	31.3%	21.4%
Social inclusion and equality	0.0%	9.1%	4.4%	5.2%	11.1%	12.1%	22.2%	0.0%	10.3%	5.0%	9.4%	9.5%
ICT/Digital Development	10.0%	33.3%	25.0%	17.2%	7.4%	24.2%	33.3%	20.7%	20.7%	27.5%	15.6%	23.8%
Job creation/employment	40.0%	48.5%	41.2%	31.0%	29.6%	18.2%	44.4%	48.3%	41.4%	45.0%	18.8%	38.1%
Early childhood development	5.0%	9.1%	10.3%	8.6%	7.4%	6.1%	11.1%	17.2%	3.4%	2.5%	9.4%	14.3%
Youth development policies and investments	5.0%	9.1%	8.8%	10.3%	7.4%	15.2%	11.1%	17.2%	10.3%	7.5%	9.4%	4.8%
Private sector development	20.0%	6.1%	20.6%	19.0%	7.4%	18.2%	11.1%	17.2%	27.6%	30.0%	21.9%	23.8%
Climate change*	0.0%	6.1%	14.7%	1.7%	3.7%	6.1%	0.0%	6.9%	3.4%	15.0%	21.9%	9.5%
Health sector investments and reforms	10.0%	12.1%	20.6%	15.5%	25.9%	18.2%	11.1%	13.8%	24.1%	10.0%	3.1%	4.8%

**C. World Bank Group's Work and Engagement on the Ground**

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
To what extent do you believe the World Bank Group's staff is well prepared to help Tajikistan solve its most complicated development challenges?*	17	8.65	34	7.59	64	8.50	44	8.23	22	9.05	27	8.07	7	7.00	19	7.32	22	8.23	24	7.29	24	7.29	27	8.07

(1-To no degree at all, 10-To a very significant degree) *Significantly different between stakeholder groups

To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following? (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Collaboration with the private sector*	17	7.29	31	6.03	47	7.36	46	7.24	22	8.18	24	7.33	7	6.14	18	7.33	24	7.58	29	5.93	27	6.96	32	7.25
Being inclusive*	17	7.53	29	6.17	46	7.43	46	7.13	19	7.11	22	6.64	6	6.83	13	6.23	20	7.65	28	6.18	19	6.11	25	7.00
Straightforwardness and honesty*	18	7.94	30	7.33	53	8.17	47	7.79	24	7.83	24	7.12	7	7.29	17	7.29	24	7.88	29	6.34	25	6.96	31	6.90
Access to WBG staff and experts*	18	7.89	29	7.07	58	8.62	47	7.66	24	8.21	25	7.84	7	7.86	19	7.00	25	8.16	27	6.07	25	6.52	32	6.94
Being a long-term partner	17	8.24	31	7.77	59	8.66	44	7.64	24	8.08	27	7.48	6	7.50	20	7.90	23	8.00	30	7.30	26	7.46	33	7.85
Responsiveness to needs*	17	8.00	29	6.55	56	8.14	41	7.39	21	7.62	27	7.19	8	7.25	18	7.22	23	7.39	26	6.42	25	7.12	27	7.41
Collaboration with the Government*	18	8.33	29	8.17	62	8.94	44	7.89	24	8.79	26	8.27	9	7.78	20	7.35	22	8.27	29	7.86	27	7.85	29	8.24
Flexibility when circumstances change*	17	7.35	26	6.54	53	8.15	43	7.51	23	7.26	22	7.86	6	6.50	14	7.14	18	7.83	22	6.14	22	6.91	25	6.68
Collaboration with civil society*	18	7.28	27	6.37	55	8.11	45	7.76	23	7.52	21	7.86	4	6.25	18	6.61	25	7.28	31	5.16	26	7.23	33	7.21
Treating clients and stakeholders in Tajikistan with respect	18	8.22	29	7.76	54	8.81	45	7.69	24	8.13	25	8.28	9	7.89	19	8.00	25	8.16	29	7.17	26	7.73	28	7.93
Openness (sharing data and other information)	18	7.39	27	7.74	55	8.07	45	7.44	23	7.83	23	7.78	7	7.14	19	7.79	23	8.22	30	6.57	23	7.13	26	7.23
Collaboration with other donors and development partners*	17	8.35	27	7.85	54	8.69	44	8.05	24	7.54	26	7.58	8	7.50	17	8.06	20	8.15	30	6.50	24	7.13	25	8.36

*Significantly different between stakeholder groups

**C. World Bank Group's Work and Engagement on the Ground (continued)**

To what extent do you agree/disagree with the following statements? (1- Strongly disagree, 10- Strongly agree) *Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The WBG takes decisions quickly in Tajikistan*	19	7.32	32	6.84	53	7.94	45	7.20	22	7.95	26	7.12	8	6.88	15	7.20	20	7.05	22	5.64	27	6.89	25	6.60

To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan? (1- Strongly disagree, 10- Strongly agree)

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
The World Bank Group's financial instruments meet the needs of Tajikistan*	19	8.58	33	7.27	59	8.39	45	7.64	24	8.83	26	8.12	8	7.75	17	7.41	22	7.91	30	6.97	25	7.80	31	6.65
The World Bank Group meets Tajikistan's needs for knowledge services	18	8.22	30	7.03	53	8.02	44	7.32	24	8.00	26	7.65	7	6.71	19	7.00	23	7.78	30	6.83	26	7.27	32	6.59

*Significantly different between stakeholder groups

Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Access to financial services	30.0%	20.6%	13.6%	17.6%	19.2%	13.3%	12.5%	16.0%	23.1%	17.6%	12.1%	22.5%
Health services	50.0%	41.2%	47.0%	39.2%	34.6%	26.7%	25.0%	52.0%	42.3%	20.6%	24.2%	40.0%
Social protection	25.0%	38.2%	18.2%	27.5%	23.1%	43.3%	12.5%	28.0%	26.9%	35.3%	42.4%	37.5%
Education services / vocational training*	20.0%	17.6%	15.2%	33.3%	65.4%	23.3%	12.5%	32.0%	34.6%	17.6%	39.4%	20.0%
Supporting local hosting communities*	20.0%	29.4%	50.0%	15.7%	26.9%	30.0%	0.0%	20.0%	30.8%	47.1%	30.3%	37.5%
Public services*	15.0%	14.7%	1.5%	13.7%	0.0%	13.3%	25.0%	4.0%	3.8%	11.8%	0.0%	10.0%
Support for entrepreneurship / job creation	30.0%	11.8%	24.2%	23.5%	19.2%	16.7%	37.5%	16.0%	34.6%	32.4%	30.3%	15.0%
Infrastructure*	0.0%	11.8%	13.6%	11.8%	3.8%	16.7%	50.0%	4.0%	0.0%	2.9%	9.1%	12.5%
Social cohesion/cultural awareness raising	0.0%	5.9%	7.6%	5.9%	0.0%	3.3%	12.5%	8.0%	3.8%	17.6%	12.1%	10.0%
Other	0.0%	2.9%	0.0%	0.0%	0.0%	3.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Don't know	0.0%	2.9%	4.5%	2.0%	3.8%	0.0%	0.0%	8.0%	0.0%	0.0%	0.0%	0.0%



E. World Bank Group's Knowledge Work and Activities

How frequently do you consult World Bank Group's knowledge work and activities in the work you do?

Percentage of Respondents	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Weekly	14.3%	8.3%	19.7%	5.2%	14.8%	3.0%	20.0%	0.0%	10.0%	2.4%	5.3%	6.8%
Monthly	9.5%	16.7%	18.2%	10.3%	7.4%	3.0%	40.0%	17.9%	3.3%	0.0%	5.3%	4.5%
A few times a year	47.6%	41.7%	28.8%	27.6%	40.7%	18.2%	20.0%	32.1%	30.0%	23.8%	34.2%	22.7%
Rarely	19.0%	25.0%	24.2%	36.2%	29.6%	51.5%	10.0%	21.4%	36.7%	45.2%	36.8%	40.9%
Never	9.5%	8.3%	9.1%	20.7%	7.4%	24.2%	10.0%	28.6%	20.0%	28.6%	18.4%	25.0%

*Significantly different between stakeholder groups

In Tajikistan, to what extent do you believe that the World Bank Group's knowledge work and activities: (1-To no degree at all, 10-To a very significant degree)

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Are adaptable to Tajikistan's specific development challenges and country circumstances*	20	7.30	28	6.89	51	7.82	42	7.57	22	8.41	18	8.50	8	7.75	15	7.13	19	7.95	25	6.28	24	7.13	24	6.88

*Significantly different between stakeholder groups

	Office of the President/ PM/Minister		Employee of Ministry		PMU/ Consultant		Local Government		Independent Government Institution		State-Owned Enterprise		Bilateral/ Multilateral Agency		Private Sector		Financial Sector/ Private Bank		Civil Society		Academia		Media	
	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean	N	Mean
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?*	21	7.52	29	7.31	53	8.51	40	7.73	22	8.59	21	8.00	8	6.50	18	8.06	21	7.95	28	6.89	26	7.81	32	7.63
Overall, how would you rate the technical quality of the WBG's knowledge work and activities?*	21	7.33	29	7.10	53	8.30	40	6.93	24	7.04	21	8.43	8	6.38	17	7.71	18	8.28	25	6.60	26	7.77	27	7.63

(1-Not significant at all, 10-Very significant; 1-Very low technical quality, 10-Very high technical quality) *Significantly different between stakeholder groups

**F. The Future Role of The World Bank Group in Tajikistan**

Which of the following SHOULD the WBG do to improve its advice and guidance in Tajikistan? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State- Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Be less influenced by developed countries and their priorities	13.0%	27.8%	15.4%	26.3%	14.8%	21.9%	20.0%	19.2%	26.7%	21.4%	17.1%	26.2%
Provide more real-time advice and guidance	39.1%	30.6%	32.3%	22.8%	11.1%	25.0%	20.0%	15.4%	20.0%	14.3%	20.0%	23.8%
Be more sensitive toward political and social realities	21.7%	33.3%	35.4%	33.3%	25.9%	40.6%	20.0%	50.0%	30.0%	40.5%	17.1%	35.7%
Increase the level of country specific expertise*	13.0%	19.4%	16.9%	36.8%	40.7%	31.3%	20.0%	15.4%	40.0%	21.4%	25.7%	11.9%
More public disclosure of its work	34.8%	33.3%	29.2%	35.1%	37.0%	21.9%	10.0%	53.8%	40.0%	52.4%	40.0%	45.2%
Be more willing to criticize government policies and reform efforts*	13.0%	16.7%	24.6%	14.0%	14.8%	15.6%	60.0%	38.5%	16.7%	45.2%	34.3%	23.8%
Provide more adequate data/knowledge/statistics on your country's economy*	8.7%	41.7%	29.2%	17.5%	7.4%	37.5%	40.0%	11.5%	6.7%	19.0%	28.6%	28.6%
Increase emphasis on capacity development*	43.5%	33.3%	61.5%	54.4%	74.1%	56.3%	30.0%	42.3%	60.0%	35.7%	31.4%	35.7%
Incorporate more innovative technologies into its work and support*	52.2%	52.8%	33.8%	43.9%	51.9%	28.1%	40.0%	15.4%	50.0%	26.2%	51.4%	35.7%
Other	4.3%	0.0%	1.5%	3.5%	0.0%	0.0%	0.0%	7.7%	0.0%	7.1%	5.7%	2.4%

*Significantly different between stakeholder groups



F. The Future Role of The World Bank Group in Tajikistan (continued)

In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more Tajikistan? (Choose no more than 3)

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State- Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Media*	38.1%	36.1%	34.4%	48.3%	42.3%	45.5%	10.0%	25.0%	46.7%	34.1%	34.2%	86.0%
NGOs/Community-Based Organizations*	4.8%	33.3%	31.3%	43.1%	19.2%	15.2%	40.0%	35.7%	23.3%	87.8%	47.4%	23.3%
Private sector firms and companies	23.8%	36.1%	34.4%	36.2%	34.6%	60.6%	70.0%	46.4%	46.7%	36.6%	28.9%	44.2%
Local government*	76.2%	63.9%	53.1%	75.9%	76.9%	57.6%	40.0%	35.7%	43.3%	41.5%	31.6%	30.2%
Parliament*	9.5%	11.1%	18.8%	20.7%	3.8%	27.3%	20.0%	0.0%	3.3%	7.3%	10.5%	2.3%
Academia/think tanks/research institutes*	47.6%	44.4%	46.9%	24.1%	53.8%	39.4%	30.0%	32.1%	36.7%	22.0%	52.6%	46.5%
Youth/university groups	33.3%	36.1%	31.3%	20.7%	26.9%	42.4%	0.0%	39.3%	20.0%	26.8%	28.9%	30.2%
Development partners*	23.8%	25.0%	34.4%	22.4%	19.2%	9.1%	80.0%	35.7%	53.3%	36.6%	44.7%	18.6%
Other*	0.0%	0.0%	0.0%	0.0%	3.8%	0.0%	0.0%	7.1%	0.0%	0.0%	0.0%	0.0%
Don't know*	19.0%	0.0%	3.1%	1.7%	3.8%	0.0%	0.0%	7.1%	3.3%	0.0%	7.9%	0.0%

*Significantly different between stakeholder groups

G. Communication and Information Sharing

How would you prefer to receive information from the World Bank Group? (Choose no more than 3) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State- Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Local television channels*	90.5%	72.2%	78.5%	80.7%	74.1%	93.9%	50.0%	63.0%	56.7%	42.9%	69.4%	57.1%
International television channels	9.5%	30.6%	15.4%	22.8%	18.5%	24.2%	10.0%	18.5%	23.3%	16.7%	22.2%	21.4%
Local radio*	28.6%	27.8%	23.1%	40.4%	11.1%	36.4%	10.0%	25.9%	16.7%	7.1%	27.8%	14.3%
Internet-based local and international news sites*	47.6%	58.3%	69.2%	45.6%	77.8%	45.5%	70.0%	59.3%	66.7%	83.3%	58.3%	73.8%
Printed local newspapers	38.1%	33.3%	23.1%	38.6%	25.9%	36.4%	30.0%	18.5%	30.0%	11.9%	25.0%	23.8%
Social media	66.7%	58.3%	66.2%	57.9%	88.9%	54.5%	90.0%	63.0%	60.0%	81.0%	61.1%	71.4%
Other	0.0%	2.8%	1.5%	5.3%	0.0%	0.0%	0.0%	7.4%	6.7%	4.8%	0.0%	2.4%

**G. Communication and Information Sharing (continued)**

How would you prefer to receive information from the World Bank Group? (Choose no more than 3) *Significantly different between stakeholder groups

Percentage of Respondents (Responses combined)	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
World Bank Group's publications and other print materials	59.1%	36.1%	36.9%	50.0%	22.2%	42.4%	40.0%	50.0%	40.0%	29.3%	45.9%	46.5%
e-Newsletters (via email)	50.0%	38.9%	38.5%	37.9%	44.4%	36.4%	60.0%	38.5%	36.7%	68.3%	45.9%	37.2%
WBG's seminars/workshops/ conferences	68.2%	83.3%	70.8%	75.9%	66.7%	72.7%	40.0%	50.0%	60.0%	63.4%	70.3%	65.1%
World Bank Group's social media*	22.7%	22.2%	36.9%	48.3%	66.7%	36.4%	30.0%	42.3%	33.3%	36.6%	35.1%	51.2%
Direct contact with World Bank Group	50.0%	30.6%	33.8%	32.8%	25.9%	42.4%	40.0%	42.3%	30.0%	41.5%	40.5%	18.6%
World Bank Group's website	13.6%	33.3%	36.9%	22.4%	33.3%	27.3%	50.0%	15.4%	30.0%	14.6%	24.3%	37.2%
Webinars or online events hosted by the World Bank Group	9.1%	38.9%	27.7%	15.5%	25.9%	27.3%	40.0%	11.5%	33.3%	22.0%	27.0%	18.6%
Other	0.0%	2.8%	1.5%	5.2%	0.0%	0.0%	0.0%	0.0%	0.0%	4.9%	2.7%	0.0%

H. Background Information

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country?*

Percentage of Respondents	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
Yes	100.0%	65.8%	93.0%	28.1%	73.1%	38.2%	80.0%	55.2%	46.7%	35.6%	50.0%	34.1%
No		34.2%	7.0%	71.9%	26.9%	61.8%	20.0%	44.8%	53.3%	64.4%	50.0%	65.9%

*Significantly different between stakeholder groups

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan?* (Select only 1 response)

Percentage of Respondents	Office or President/ PM/Minister	Employee of Ministry	PMU/ Consultant	Local Government	Independent Government Institution	State-Owned Enterprise	Bilateral/ Multilateral Agency	Private Sector	Financial Sector/ Bank	Civil Society	Academia	Media
The World Bank (IDA)	89.5%	92.3%	93.9%	75.0%	60.0%	92.9%	100.0%	62.5%	76.9%	93.8%	100.0%	92.9%
IFC	10.5%	7.7%	4.5%	18.8%	40.0%	7.1%		31.3%	23.1%	6.3%		7.1%
MIGA			1.5%	6.3%				6.3%				

*Significantly different between stakeholder groups



Appendix C: Indicator Questions as a Function of Exposure to the World Bank Group

Indicator Question	Currently, do you professionally collaborate/ work with the WBG in your country?	
	Not Collaborating with the WBG	Currently Collaborating with the WBG
To what extent do you trust the World Bank Group to do what is right?	7.07	7.90
Overall the WBG currently plays a relevant role in development in Tajikistan	7.34	8.12
The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan	7.30	7.89
Overall, please rate your impression of the WB's effectiveness in Tajikistan.	7.35	8.20
To what extent does the World Bank Group's work help to achieve development results in Tajikistan?	7.68	8.26
To what extent does the WBG influence the development agenda in Tajikistan?	7.82	8.06
Collaboration with the private sector	6.62	7.39
Being inclusive	6.38	7.23
Straightforwardness and honesty	6.90	7.82
Access to WBG staff and experts	6.94	7.95
Being a long-term partner	7.55	8.07
Responsiveness to needs	6.85	7.65
Collaboration with the Government	7.94	8.39
Flexibility when circumstances change	6.95	7.49
Collaboration with civil society	6.74	7.48
Treating clients and stakeholders in Tajikistan with respect	7.54	8.35
Openness (sharing data and other information)	6.98	7.92
Collaboration with other donors and development partners	7.43	8.16
The World Bank Group takes decisions quickly	6.68	7.40
The World Bank Group's financial instruments meet the needs of Tajikistan	7.52	7.92
The World Bank Group meets Tajikistan's needs for knowledge services	7.13	7.60
Are adaptable to Tajikistan's specific development challenges and country circumstances	7.31	7.55
Overall, how significant a contribution do you believe the WBG's knowledge work and activities make to development results in your country?	7.63	7.90
Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?	7.21	7.66

Yellow highlight indicates significant difference between Yes and No means.



Appendix D: Tajikistan FY22 COS Questionnaire



World Bank Group Country Survey FY 2022 – Tajikistan

The World Bank Group is interested in gauging the views of clients and partners who are either involved in development in Tajikistan or who observe activities related to social and economic development. The following survey will give the World Bank Group’s team that works in Tajikistan, greater insight into how the Bank’s work is perceived. This is one tool the World Bank Group uses to assess the views of its stakeholders, and to develop more effective strategies that support development in Tajikistan.

A local independent firm has been hired to oversee the logistics of this survey. This ensures anonymity and confidentiality. We hope you’ll be candid.

Finally, the survey relates to the World Bank Group’s work. The World Bank Group consists of IBRD, IDA, IFC, MIGA, and ICSID. When responding to the survey, please consider the area of the World Bank Group with which you are most familiar.

To complete the survey, please circle/check the response that most accurately reflects your opinion. We ask you to please answer all questions on the very first page. If you prefer not to answer any question on other pages, please leave it blank. If you feel that you do not have an adequate amount of information on a subject, please check “Don’t know”.

PLEASE NOTE: IN SOME CASES, THE SURVEY WILL ASK FOR A SPECIFIC NUMBER OF RESPONSES. PLEASE DO NOT CHOOSE ANY MORE THAN REQUESTED. IF MORE RESPONSES ARE CHOSEN, DATA CANNOT BE INCLUDED IN ANALYSIS.

**BACKGROUND INFORMATION**

Which of the following best describes your current affiliation? (Select only 1 response)			
1	Office of the President, Prime Minister	9	Bilateral/Multilateral Agency
2	Office of a Minister	10	Private Sector Organization
3	Parliament	11	Financial Sector/Private Bank
4	Employee of Ministry, Ministerial Department, Implementation Agency	12	Local or international civil society organization
5	Project Management Unit (PMU) overseeing implementation of WBG project/ Consultant/Contractor working on WBG supported project/program	13	Academia/Research Institute/Think Tank
6	Local Government Office or Staff	14	Media (press, radio, TV, web, etc.)
7	Independent Government Institution (i.e., regulatory agency, central bank/oversight institution)	15	Other (please specify): _____
8	State-Owned Enterprise		

Currently, do you professionally collaborate/work with the World Bank Group (IDA, IFC, MIGA) in your country? (If you answered NO to this question, please proceed to the next page)	
1	Yes
2	No

If yes, which of the following agencies of the World Bank Group do you primarily collaborate/work with in Tajikistan? (Select only 1 response)	
1	The World Bank (IDA)
2	The International Finance Corporation (IFC)
3	The Multilateral Investment Guarantee Agency (MIGA)

**SECTION A: OVERALL CONTEXT**

A1. In general, would you say that Tajikistan is headed in ... ?	
1	The right direction
2	The wrong direction
3	Not sure

A2. Do you think that economic opportunity for citizens in Tajikistan is ... ?	
1	Increasing
2	Decreasing
3	Staying about the same

A3. Please identify which of the following development priorities you consider the most important in Tajikistan. (Choose no more than 5)			
1	Information and Communications Technology/Digital Development	14	Tourism development
2	Poverty reduction	15	Early childhood development
3	Infrastructure development (e.g., roads, bridges, transportation)	16	Climate change (e.g., mitigation, adaptation)
4	Social protection (e.g., pensions, targeted social assistance)	17	Health sector investments and reforms
5	Job creation/employment	18	Education sector investments and reforms
6	Youth development policies and investments	19	Nutrition and food security
7	Global/regional integration	20	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)
8	Agriculture, irrigation, and rural development	21	Financial sector development
9	National debt restructuring	22	Disaster risk management
10	Effective response to the COVID-19 pandemic	23	Anti-corruption
11	Economic and social integration of the Afghan refugees	24	Gender equity (closing the gap between women and men, and boys and girls)
12	Social inclusion and equality	25	Private sector development (including business environment, trade, and exports)
13	Energy sector development and reforms	26	Drinking water and sanitation

**SECTION A: OVERALL CONTEXT****A4. When economic and/or social reform efforts fail or are slow to take place in Tajikistan, which of the following would you attribute this to? (Choose no more than 2)**

1	Absence of proper financing/limited financing
2	Inadequate government accountability
4	Reforms are not well thought out in light of country challenges
5	Inadequate capacity in the government
6	Inadequate citizen/civil society participation
7	Political pressures and obstacles
8	Inadequate private sector participation
9	Inadequate donor coordination
10	Corruption
11	Other (please specify): _____

A5. To what extent, do you trust each of the following groups to do what is right?

		To no degree at all					To a very significant degree					Don't know
		1	2	3	4	5	6	7	8	9	10	
1	The Government (national, regional, local)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	Parliament	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	National Bank of Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
4	The World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
5	The International Monetary Fund	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
6	The United Nations (UN)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
7	Other bilateral and multilateral agencies	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
8	Private sector (firms, banks, etc.)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
9	International civil society organizations	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
10	Local civil society organizations and think tanks	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
11	Domestic traditional media and their web presence (e.g., newspapers, TV stations, radio)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
12	International media and their web presence	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B1. How familiar are you with the work of these organizations in Tajikistan?											
		Not familiar at all								Extremely familiar	
1		1	2	3	4	5	6	7	8	9	10
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10
3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	1	2	3	4	5	6	7	8	9	10

To what extent do you agree/disagree with the following statements about the World Bank Group's work in Tajikistan?												
		Strongly disagree								Strongly agree		Don't know
B2		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B2	Overall, the World Bank Group currently plays a relevant role in development in Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
B3	The World Bank Group's work is aligned with what I consider the development priorities for Tajikistan	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B4. Overall, please rate your impression of the effectiveness of these organizations in Tajikistan.												
		Not effective at all								Very effective		Don't know
1		1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
1	The World Bank (IDA)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
2	The International Finance Corporation (IFC), the World Bank Group's private sector arm	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
3	The Multilateral Investment Guarantee Agency (MIGA) of the World Bank Group	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

B5. To what extent does the World Bank Group's work help to achieve development results in Tajikistan?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

B6. To what extent does the World Bank Group influence the development agenda in Tajikistan?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B7. To what extent do you believe that the World Bank Group's work and support help the poorest in Tajikistan? (Select only 1 response)

1	To a fully sufficient degree
2	To a somewhat sufficient degree
3	To a somewhat insufficient degree
4	To a very insufficient degree
5	Don't know

B8. When thinking about the World Bank Group's role in Tajikistan, which activity do you VALUE the most? (Choose no more than 2)

1	Implementation support
2	Technical assistance
3	Financial resources
4	Mobilizing third party financial resources
5	Formal policy advice, studies, analyses
6	Donor coordination
7	Driving reforms
8	Data and statistics
9	Capacity development
10	Bringing together different groups of stakeholders
11	Other (please specify): _____

**SECTION B: OVERALL ATTITUDES TOWARD THE WORLD BANK GROUP**

B9. When thinking about how the World Bank Group can have the most impact on development results in Tajikistan, which sectors do you believe the World Bank Group should prioritize with its resources (financial and knowledge services) in Tajikistan? (Choose no more than 5)

1	Gender equity (closing the gap between women and men, and boys and girls)	14	Disaster risk management
2	Financial sector development	15	Anti-corruption
3	Social protection (e.g., pensions, targeted social assistance)	16	Economic and social integration of the Afghan refugees
4	Energy sector development and reforms	17	Drinking water and sanitation
5	Nutrition and food security	18	Education sector investments and reforms
6	Tourism development	19	Social inclusion and equality
7	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	20	Information and Communications Technology/Digital Development
8	Global/regional integration	21	Job creation/employment
9	Poverty reduction	22	Early childhood development
10	National debt restructuring	23	Youth development policies and investments
11	Infrastructure development (e.g., roads, bridges, transportation)	24	Private sector development (including business environment, trade, and exports)
12	Effective response to the COVID-19 pandemic	25	Climate change (e.g., mitigation, adaptation)
13	Agriculture, irrigation, and rural development	26	Health sector investments and reforms

B10. What do you immediately think of when you hear about the IFC? (Choose no more than 3)

1	Innovation and entrepreneurship	9	Abolishing regulatory barriers and simplification of permissions and licenses
2	World Bank	10	Multi-lateral financial institution
3	Public-private partnerships	11	Financial advisory solutions
4	Development institution	12	Corporate governance
5	Financial sector development	13	None of the above
6	Private sector solutions	14	Don't know
7	Digital financial services and inclusion	15	Other (please specify): _____
8	Private sector reforms		



SECTION C: WORLD BANK GROUP’S WORK AND ENGAGEMENT ON THE GROUND

C1. To what extent do you believe the World Bank Group’s staff is well prepared (e.g., skills and knowledge) to help Tajikistan solve its most complicated development challenges?												
1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>		
To no degree at all									To a very significant degree		Don't know	

To what extent is the World Bank Group an effective development partner in Tajikistan, in terms of each of the following?												
		To no degree at all					To a very significant degree					Don't know
C2	Collaboration with the private sector	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C3	Being inclusive	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C4	Straightforwardness and honesty	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C5	Access to WBG staff and experts	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C6	Being a long-term partner	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C7	Responsiveness to needs	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C8	Collaboration with the Government	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C9	Flexibility when circumstances change	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C10	Collaboration with civil society	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C11	Treating clients and stakeholders in Tajikistan with respect	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C12	Openness (sharing data and other information)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C13	Collaboration with other donors and development partners	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

To what extent do you agree/disagree with the following statements?												
		Strongly disagree					Strongly agree					Don't know
C14	The World Bank Group takes decisions quickly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C15	The World Bank Group’s approvals and reviews are done in a timely fashion	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C16	The World Bank Group’s conditions on its lending are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C17	The World Bank Group disburses funds promptly	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C18	The World Bank Group’s Environmental and Social Framework requirements are reasonable	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C19	The World Bank Group insists on accountability through its lending (e.g., performance-based financing/resources tied to results)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C20	The World Bank Group measures results effectively	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
C21	Working with the World Bank Group increases Tajikistan’s institutional capacity	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

**SECTION C: WORLD BANK GROUP'S WORK AND ENGAGEMENT ON THE GROUND**

To what extent do you agree/disagree with the following statements about the World Bank Group in Tajikistan?		Strongly disagree										Strongly agree	Don't know
		1	2	3	4	5	6	7	8	9	10		
C22	The World Bank Group's financial instruments (i.e., grants and credit, Trust Funds, Program-for-Results) meet the needs of Tajikistan												<input type="checkbox"/>
C23	The World Bank Group meets Tajikistan's needs for knowledge services (e.g., research, analysis, data, technical assistance)												<input type="checkbox"/>

C24. Considering the situation with the potential influx of the Afghan refugees to Tajikistan, in which of the following areas do you believe the World Bank Group should provide most of its support and resources: (Choose no more than 2)

1	Access to financial services (e.g., bank accounts, money transfers)
2	Health services
3	Social protection
4	Education services / vocational training
5	Supporting local hosting communities
6	Public services
7	Support for entrepreneurship / job creation
8	Infrastructure
9	Social cohesion and cultural awareness raising
10	Other (please specify): _____
11	Don't know

**SECTION D: WORLD BANK GROUP'S SUPPORT IN DEVELOPMENT AREAS**

D1. How EFFECTIVE do you believe the World Bank Group is in terms of the work it does in the following areas of development in Tajikistan? (If you have NO exposure to/experience in working in any of the sectors listed below, please respond "Don't know")		Not effective at all										Very effective	Don't know
		1	2	3	4	5	6	7	8	9	10		
1	Response to the COVID-19 pandemic	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
2	Infrastructure development (e.g., roads, bridges, transportation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
3	Private sector development (including business environment, trade, and exports)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
4	Energy sector development and reforms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
5	Youth development policies and investments	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
6	Regional integration	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
7	Poverty reduction	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
8	Health sector investments and reforms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
9	Social inclusion and equality	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
10	Agriculture, irrigation, and rural development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
11	Climate change (e.g., mitigation, adaptation)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
12	Nutrition and food security	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
13	Drinking water and sanitation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
14	Education sector investments and reforms	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
15	Information and Communications Technology/Digital Development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
16	Public sector governance/reform (i.e., government effectiveness, public financial management, public expenditure, fiscal system reform)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
17	Social protection (e.g., pensions, targeted social assistance)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
18	Gender equity (closing the gap between women and men, and boys and girls)	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
19	Disaster risk management	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
20	Financial sector development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
21	Tourism development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	
22	Early Childhood Development	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>	



SECTION E: WORLD BANK GROUP’S KNOWLEDGE WORK AND ACTIVITIES (i.e., analysis, studies, research, data, reports, conferences)

E1. How frequently do you consult World Bank Group’s knowledge work and activities in the work you do?	
1	Weekly
2	Monthly
3	A few times a year
4	Rarely
5	Never

In Tajikistan, to what extent do you believe that the World Bank Group’s knowledge work and activities:												
		To no degree at all					To a very significant degree					Don't know
E2	Are timely	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E3	Include appropriate level of stakeholder involvement during preparation	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E4	Are source of relevant information on global good practices	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E5	Are adequately disseminated	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E6	Are translated enough into local language	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>
E7	Are adaptable to Tajikistan’s specific development challenges and country circumstances	1	2	3	4	5	6	7	8	9	10	<input type="checkbox"/>

E8. Overall, how significant a contribution do you believe the World Bank Group's knowledge work and activities make to development results in Tajikistan?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Not significant at all									Very significant		Don't know

E9. Overall, how would you rate the technical quality of the World Bank Group's knowledge work and activities?											
1	2	3	4	5	6	7	8	9	10		<input type="checkbox"/>
Very low technical quality									Very high technical quality		Don't know

**SECTION F: THE FUTURE ROLE OF THE WORLD BANK GROUP IN TAJIKISTAN**

F1. Which of the following SHOULD the WBG do to improve its advice and guidance in Tajikistan? (Choose no more than 3)	
1	Be less influenced by developed countries and their priorities
2	Provide more real-time advice and guidance
3	Be more sensitive toward political and social realities
4	Increase the level of country specific expertise
5	More public disclosure of its work
6	Be more willing to criticize government policies and reform efforts
7	Provide more adequate data/knowledge/statistics on your country's economy
8	Increase emphasis on capacity development
9	Incorporate more innovative technologies into its work and support
10	Other (please specify): _____

F2. In addition to its regular relations, which THREE of the following should the World Bank Group collaborate with more in Tajikistan? (Choose no more than 3)			
1	Media	6	Academia/think tanks/research institutes
2	NGOs/Community Based Organizations	7	Youth/university groups
3	Private sector firms and companies	8	Development partners
4	Local government	9	Other (please specify): _____
5	Parliament	10	Don't know

F3. Which THREE areas below would benefit most from the World Bank Group's support to help ensure that Tajikistan has fair and equitable access to the vaccines necessary to alter the course of the COVID-19 pandemic? (Choose no more than 3)	
1	Finance the procurement of COVID-19 vaccines
2	Finance the distribution and administration of COVID-19 vaccines (e.g., cold chain, support for health workers)
3	Help to strengthen the national health system
4	Address and combat vaccine-related misinformation and stigma
5	Assess country's readiness for vaccine distribution
6	Other (please specify): _____

**SECTION G: COMMUNICATION AND INFORMATION SHARING**

G1. Which would you say are your MAIN sources of news about economic and social development issues in Tajikistan? (Choose no more than 3)	
1	Local television channels
2	International television channels
3	Local radio
4	Internet-based local and international news sites
5	Printed local newspapers
6	Social media (e.g., Facebook, Twitter, YouTube, Telegram, TikTok)
7	Other (please specify): _____

G2. How would you prefer to obtain information about the World Bank Group and its work? (Choose no more than 3)			
1	World Bank Group's publications and other print materials	5	Direct contact with World Bank Group (i.e., face to face meetings/discussions)
2	e-Newsletters (via email)	6	World Bank Group's website
3	World Bank Group's seminars/workshops/conferences	7	Webinars or online events hosted by the World Bank Group
4	World Bank Group's social media (Facebook, Twitter)	8	Other (please specify): _____

G3. What do you use primarily when visiting a World Bank Group website? (Select only 1 response)	
1	Mobile
2	Computer/laptop
3	I never visit the WBG websites

**SECTION H: BACKGROUND INFORMATION**

H1. Please identify the primary specialization of your work. (Select only 1 response)			
1	Poverty	13	Agriculture, rural development
2	Macroeconomics, fiscal management	14	Urban development
3	Governance, anti-corruption	15	Transport
4	Education	16	Digital development and technology (ICT)
5	Health, nutrition	17	Tourism
6	Social protection	18	Fragility, conflict, violence, refugees
7	Jobs	19	Demographics, migration
8	Energy	20	Trade and competitiveness
9	Environment, natural resources	21	Finance and markets
10	Climate change	22	Communications, public affairs
11	Water, sanitation	23	Generalist (specialized in multiple sectors)
12	Gender	24	Other (please specify): _____

H2. What's your gender?	
1	Female
2	Male

H3. Which best represents your geographic location?	
1	Dushanbe and Districts of Republican Subordination
2	Khatlon Region
3	Sughd Region
4	Gorno-Badakhshan Autonomous Region

Thank you for completing the survey!